# EXHIBIT B

Proposed Revised Tariff Pages

### **CHECK SHEET**

The sheets of this tariff are effective as of the date shown. The original and revised sheets named below contain all changes from the original tariff and are in effect on the date shown.

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1*	15 <sup>th</sup> Revised	29	Original	57	Original	85* 2nd Revised
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ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

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#### Section 5 - SUPPLEMENTAL SERVICES

#### 5.1 OPTIONAL CALLING SERVICE

#### 5.1.1 General

The features in this section are made available monthly, by subscription, on an individual basis or as part of multiple-feature packages. All features are provided subject to availability; features may not be available with all classes of service.

### 5.1.2 Description of Features

#### a. 3-Way Calling

3-Way Calling allows a customer to add a third party to an existing call and form a three-way call.

### b. 6-Way Calling

6-Way Calling allows a subscriber to call up to five other numbers to create a 6-way conference call.

#### c. Call Forwarding

Call Forwarding features, when activated, redirect attempted terminating calls to another customer-specified line.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

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## 5.1 OPTIONAL CALLING SERVICE (Cont'd)

## 5.1.2 Description of Features (Cont'd)

c. Call Forwarding (Cont'd)

<u>Call Forwarding - Busy</u> automatically reroutes an incoming call to a customer predesignated number when the called number is busy. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

<u>Call Forwarding - Don't Answer</u> automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within a fixed period. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

<u>Call Forwarding - Variable</u> allows the customer to choose to reroute incoming calls to another specified telephone number. The customer activates and deactivates this feature, and selects the forward-to number for each activation.

Remote Access to Call Forwarding Variable allows the subscriber to activate and deactivate Call Forwarding Variable from a telephone other than the one to which Call Forwarding Variable is assigned. A pre-assigned PIN provides the subscriber with security for activating and deactivating the feature.

<u>Call Forwarding Fixed</u> automatically re-routes an incoming call to a pre-designated number when Call Forwarding is activated by the user.

#### d. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

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### 5.1 OPTIONAL CALLING SERVICE (Cont'd)

### 5.1.2 Description of Features (Cont'd)

## e. Call Waiting Originating

Call Waiting Originating allows the subscriber to apply call waiting treatment to a busy called line for the duration of the call attempt. Use is restricted to the subscriber's inter-terminal group.

#### f. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring.

## g. Multi-line Hunting

### Hunt Group

Hunting is used to search for an idle line within a pre-defined multi-line hunt group. Each line in the multi-line hunt group is assigned a member number used for hunting.

Regular (sequential) Hunting searches for an idle line beginning with the dialed member and continuing by increasing member number to the highest member number. If no idle line is found, a busy signal is returned.

<u>Circular Hunting</u> searches for an idle line beginning with the dialed member and continuing by increasing member number to the highest member number. If no idle line is found, hunting continues from lowest member number up to the member before the dialed number. If no idle line is found, a busy signal is returned.

<u>Uniform Call Distribution Hunting</u> searches for an idle line beginning with the member with the fewest number of completed calls and continuing with the member with the next higher number of completed calls. When two or more members have the same number of completed calls, the hunt is conducted from the lowest to the highest member number. If no idle line is found by the end of the hunting sequence, a busy signal is returned.

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#### 5.1 OPTIONAL CALLING SERVICES (Cont'd)

#### 5.1.2 Description of Features (Cont'd)

#### g. Multi-Line Hunting (Cont'd)

<u>Series Completion Hunting (circular arrangement)</u> This feature functions like Circular Hunting, but defines the hunted numbers with a list of up to 16 linked telephone numbers, instead of with a multi-line hunt group. Hunting starts with the called line and, if not idle line is found, ends with the line before the called line.

Queuing for Multi-Line Hunt Groups with Delay Announcements When all members of a multi-line hunt group are busy, incoming calls are queued on a firs-in, first-served basis. The calling party is given delay (queuing) treatment consisting of tones and/or customer-provided announcements or music. Queuing for Multi-Line Hunt groups applies only to Circular Hunting and Uniform Call Distribution. It cannot be used with Regular (Sequential) Hunting or with Series Completion Hunting.

#### h. Speed Calling

Speed Calling allows the subscriber to create and maintain a personal list of hone numbers, each of which can be dialed by entering one or two subscriber-specified digits.

<u>Speed Calling 8</u> provides for a Speed Calling list of up to eight numbers, each dialed by one digit.

<u>Speed Calling 30</u> provides for a Speed Calling list of up to 30 numbers, each dialed by two digits.

## i. Call Hold

Call Hold allows the subscriber to put an in-progress call on hold, place a second call and conduct a private conversation that the first caller can't hear, disconnect from the second call, then return to the original call.

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### 5.1 OPTIONAL CALLING SERVICES (Cont'd)

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### 5.1.2 Description of Features (Cont'd)

j. Call Transfer

Call Transfer allows the subscriber to transfer an in-progress call to another line. Use is restricted to the subscriber's intra-terminal group.

k. Hot Line

A Hot Line Circuit automatically connects to a pre-determined number when the hot line phone goes off the hook.

EFFECTIVE: July 1, 2008

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ISSUED: July 1, 2008

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#### 5.1 OPTIONAL CALLING SERVICE (Cont'd)

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### 5.1.3. Rates and Charges (Cont'd)

a. Monthly Rates

Rates for this service are located in Section 13.

b. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more custom calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 13 of this tariff.

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

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#### 5.2 ADVANCED CUSTOM CALLING SERVICES

#### 5.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all Advanced Custom Calling services. Transmission levels may not be sufficient in all cases.

### 5.2.2 Description of Features

#### a. Caller ID Name and Number

Caller ID Name and Number automatically displays a caller's name and number, if available, on the user's station set display.

#### b. Automatic Callback

The Automatic Callback feature allows a customer to automatically Callback the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then Callbacks the call for the customer.

The Automatic Callback feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Callback feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically called back and the customer is notified of the connected call via a distinctive ring.

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#### 5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

#### 5.2.2 Description of Features (Cont'd)

b. Automatic Callback (Cont'd)

The following types of calls cannot be Automatically Called back:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

#### c. Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

#### Selective Distinctive Alert

Selective Distinctive Alert allows a user to create a list of up to twelve telephone numbers form which calls will be distinguished by a special ring or, if the line is busy, by a special call waiting tone. The number of the last incoming call can be added to the user's list even if it is not known.

When the feature is activated, calls from numbers on the user's Selective Distinctive Alert list have a special ring or special call waiting tone. Calls from numbers not on the list ring normally.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Distinctive Alert list, and activate or deactivate the feature.

#### e. Selective Call Acceptance/Forwarding

Selective Call Acceptance/Forwarding allows a user to create a list of up to twelve telephone numbers from which calls will be accepted or forwarded to a user-specified number.

When the feature is activated, calls from numbers that are not on the user's Selective Call Acceptance/Forwarding list are either routed to an announcement that calls are not being accepted or forwarded to a user-specified number. Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Call Acceptance/Forwarding list; specify or change the forward-to number; specify how non-accepted calls are treated; and activate or deactivate the feature.

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### 5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

#### 5.2.2 Description of Features (Cont'd)

#### f. Selective Call Rejection

Selective Call Rejection allows a user to create a list of up to twelve telephone numbers from which calls will not be accepted. The most recent incoming call can be added to the list even if the number is not known.

When the feature is activated, a call from a number on the user's Selective Call Rejection list is routed directly to an announcement that it will not be accepted. Calls from other numbers complete normally. Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Call Rejection list, and activate or deactivate the feature.

#### g. Caller ID Number Only

Caller ID Number automatically displays a caller's number, if available, on the user's station set display.

#### h. Caller ID Name Only

Caller ID Name automatically displays a caller's name, if available, on the user's analog station set display.

#### i. Call Trace

Call Trace enables a user to trace the last incoming call in order to take legal action against the caller. The user traces the call by either entering an activation code or pressing a feature button on the station set immediately after its receipt. The call trace is transmitted over a data link to an authorized law enforcement agency. An announcement informs the user whether the trace was successful. The user can then contact the law enforcement agency to take legal action. The user does not receive the Call Trace information.

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### 5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

### 5.2.2 Description of Features (Cont'd)

## j. Bulk Calling Line ID

Bulk Calling Line ID provides PBXs, multi-line hunt groups, and Centrex groups or individual lines with information about calls originating from outside. As an option, the customer can have the same information collected for intra-group calls.

Call information is transmitted from the terminating switch to customerprovided equipment at the customer's premises for recording and storage.

## k. Computer Access Restriction

Computer Access Restriction allows a user to create a list of up to 31 telephone numbers from which calls will be accepted for computer access dial-up.

When the feature is activated, calls from numbers that are not on the user's Computer Access Restriction list are routed to an announcement that calls are not being accepted or forwarded to a user-specified number. Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Computer Access Restriction list; specify how non-accepted calls are treated; and activate or deactivate the feature.

#### I. Anonymous Call Rejection

Anonymous Call Rejection automatically routes incoming calls that are intentionally marked private to an announcement that such calls are not accepted. The user is not alerted to the incoming call. Calls with numbers or names that are unavailable due to network restrictions or other similar reasons complete normally.

The user can activate and deactivate Anonymous Call Rejection with dialed codes.

Anonymous Call Rejection is included with all Caller ID features. Lines without a Caller ID feature can subscribe to Anonymous Call Rejection as an individual feature.

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### 5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

### 5.2.2 Description of Features (Cont'd)

m. Callback Features Package

The Callback Features Package includes: Automatic Callback, Automatic Recall, and Call Trace.

n. Selective Call Features Package

The Selective Call Features Package includes: Selective Call Acceptance, Selective Call Forward, Selective Call Rejection, and Selective Distinctive Alert.

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

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### 5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

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### 5.2.3 Rates and Charges

### a. Monthly Rates

Rates for this service are located in Section 6, Residential Network Switched Service, and Section 7, Business Network Switched Service.

# b. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 13 of this Tariff.

#### c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new LASS feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

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ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

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#### 5.3 CENTREX-TYPE SERVICE

#### 5.3.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

### 5.3.2 Legacy Centrex-type Service Features

- a. 3-Way Calling allows a subscriber to add a third party to an existing call and form a three-way conference call.
- b. 6-Way Calling allows a subscriber to call up to five other numbers to create a six-way conference call.
- c. Call Pickup

This feature allows a user to answer any call within an associated preset pickup group. If more than one line in the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system. Call Pickup answers a call that has been directed to another station within the same preset Call Pickup group.

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### 5.3 CENTREX-TYPE SERVICE (Cont'd)

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## 5.3.2 Legacy Centrex-type Service Features (Cont'd)

#### d. Call Transfer - All Calls

Call Transfer allows a station user to transfer an established call to another station. The station from which the call is transferred will be assessed any long distance charges incurred as a result of the transfer.

### e. Directed Call Pickup with Barge-In

This feature answers calls directed to a specific line from any other telephone line in the user group.

#### f. Directed Call Pickup without Barge-In

This feature is identical to the Directed Call Pickup with Barge-In except, if the line being picked up has already been answered, the party dialing the pickup code is routed to reorder (i.e., fast busy) rather than permitted to barge in on the established connection and create a three-way call.

### g. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The pattern is based on whether the call is from within the station group, external to the station group, forwarded from the attendant position, or from a station within the Call Waiting feature.

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### 5.3 CENTREX-TYPE SERVICE (Cont'd)

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### 5.3.2 Legacy Centrex-type Service Features (Cont'd)

h. Distinctive Ringing / Call Waiting Tone (Centrex-type only)

This feature applies a distinctive ringing or call waiting tone that enables a user to determine the source of an incoming call. The pattern is based on whether the call is from within the station group, external to the station group, forwarded or extended from the attendant position, or from a station within the Call Waiting feature.

#### i. Multiline Hunting

Hunt Group

Hunting is used to search for an idle line within a pre-defined multi-line hunt group. Each line in the multi-line hunt group is assigned a member number used for hunting

Regular (sequential) Hunting searches for an idle line beginning with the dialed member and continuing by increasing member number to the highest member number. If no idle line is found, a busy signal is returned.

<u>Circular Hunting</u> searches for an idle line beginning with the dialed member and continuing by increasing member number to the highest member number. If no idle line is found, hunting continues from lowest member number up to the member before the dialed number. If no idle line is found, a busy signal is returned.

<u>Uniform Call Distribution Hunting</u> searches for an idle line beginning with the member with the fewest number of completed calls and continuing with the member with the next higher number of completed calls. When two or more members have the same number of completed calls, the hunt is conducted from the lowest to the highest member number. If no idle line is found by the end of the hunting sequence, a busy signal is returned.

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### 5.3 CENTREX-TYPE SERVICE (Cont'd)

### 5.3.2 Legacy Centrex-type Service Features (Cont'd)

j. Speed Calling (Centrex-type only)

Speed Calling allows the subscriber to create and maintain a personal list of phone numbers, each of which can be dialed by entering one or two subscriber-specified digits.

<u>Speed Calling 8</u> provides for a Speed Calling list of up to eight numbers, each dialed by one digit.

<u>Speed Calling 30</u> provides for a Speed Calling list of up to 30 numbers, each dialed by two digits.

k. Terminal Group and Station Restriction (Centrex-type only)

This feature defines a station's network access capability, either individually within a Centrex-type group, or for the group as a whole. It defines the Centrex-type group and what level of access a station will have; i.e. intragroup only, toll restriction, etc.

I. Series Completion

This feature is a form of hunting similar to the multiline hunt group hunting and the Call Forwarding Busy Line feature. It allows calls to be made to a busy directory number to be routed to another specified directory number. The series completion hunt begins with the originally dialed member of the series completion group, and searches for an idle directory number from the list of directory numbers.

m. Uniform Call Distribution (Uniform Hunting) (Centrex-type only)

This feature is a hunting arrangement that assigns incoming calls uniformly among the stations in the group.

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## 5.3 CENTREX-TYPE SERVICE (Cont'd)

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## 5.3.2 Legacy Centrex-type Service Features (Cont'd)

#### n. Account Codes

This feature adds an account number (code) to an Automatic Message Accounting (AMA) and/or Message Detail Recording (MDR) record for assigning customer charges. The number of digits in a customer's account code group will be defined by the Company.

### o. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

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### 5.3 CENTREX-TYPE SERVICE (Cont'd)

### 5.3.2 Legacy Centrex-type Service Features (Cont'd)

#### o. Call Forwarding (Cont'd)

<u>Call Forwarding Busy</u> automatically reroutes an incoming call to a customer predesignated number when the called number is busy. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

<u>Call Forwarding Don't Answer</u> automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within a fixed period. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

<u>Call Forwarding Variable</u> allows the customer to choose to reroute incoming calls to another specified telephone number. The customer activates and deactivates this feature, and selects the forward-to number for each activation.

Remote Access to Call Forwarding Variable allows the subscriber to activate and deactivate Call Forwarding Variable from a telephone other than the one to which Call Forwarding Variable is assigned. A preassigned PIN provides the subscriber with security for activating and deactivating the feature.

<u>Call Forwarding Fixed</u> automatically re-routes an incoming call to a predesignated number when Call Forwarding is activated by the user.

#### p. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

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## 5.3 CENTREX-TYPE SERVICE (Cont'd)

### 5.3.2 Legacy Centrex-Type Service Features (Cont'd)

r. Call Waiting Originating allows the subscriber to apply call waiting treatment to a busy called line for the duration of the call attempt. Use is restricted to the subscriber's inter-terminal group.

#### s. Call Hold

Call Hold allows the subscriber to put an in-progress call on hold, place a second call and conduct a private conversation that the first caller can't hear, disconnect from the second call, then return to the original call.

#### t. Call Transfer

Call Transfer allows the subscriber to transfer an in-progress call to another line. Use is restricted to the subscriber's intra-terminal group.

#### u. Automatic Callback Calling

When a subscriber reaches a busy line, Automatic Callback Calling can be invoked with a dialed code to camp on to the busy line for up to 30 minutes and to alert the subscriber when that line becomes idle. This is not the same as Automatic Callback, and Advanced Custom Calling feature.

#### v. Hot Line

A Hot Line Circuit automatically connects to a pre-determined number when the hot line phone goes off the hook.

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# 5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 Adelphia Centrex-Type Service Feature Groups

a. Standard Features Package

These common "core" features are offered to all Adelphia Centrex customers at no extra charge. They are included automatically.

- Automatic Callback Calling allows a subscriber to camp on a busy line for up to 30 minutes. When the lines of both the subscriber and the called party are idle, automatic callback calling alerts the subscriber with a distinctive ring.
- <u>Call Forwarding Variable</u>, when activated by the subscriber, forwards all calls placed to the subscriber's line to another subscriber specified number.
- <u>Call Hold</u> allows the subscriber to put an in-progress call on hold, then to place another call.
- <u>Call Transfer</u> allows a station line to transfer an established call to another station line inside or outside the customer group.
- <u>Direct Inward Dialing</u> allows incoming calls from the exchange network to reach a specific station line without attendant assistance.
- <u>Direct Outward Dialing</u> allows a station line to place external calls to the exchange network without attendant assistance.
- <u>Directed Call Park</u> allows a station line to park a call against another station line in the customer group, or to its own station line. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.
- <u>Directed Call Pickup Without Barge-In</u>
- <u>Per Call Privacy</u> prevents the station line name and number from appearing on the called party's Caller ID telephone or display unit. Must be activated prior to each outgoing call.
- <u>Station to Station Dialing</u> allows a station line to complete calls to other station lines within the customer group without the assistance of an attendant, usually by dialing 4 digits.
- Three Way Calling allows a station line to add a third party to an existing two-party call.
- <u>Touch Tone</u> Dual tone Multi-Frequency or DTMF. Each button on a touch tone telephone set will produce a unique, simultaneous combination of two different tones, one high frequency and one low frequency.

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# 5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

b. Optional No-Charge Features Package

These less common and/or mutually exclusive features are offered to all Adelphia Centrex customers at no extra charge (with the exceptions of Uniform Call Distribution, and queuing). Any or all of these features may be included at the customer's request.

- Account Codes are dialed immediately preceding an outward call and enable a user to associate a call with a specific account code.
- <u>Authorization Codes</u> are dialed immediately preceding an outward call and identify callers on the SMDR record, assign a Network Class-of Service (NCOS), and control network access.
- <u>Call Forwarding Busy</u> re-directs calls attempting to terminate to a busy station line to a pre-determined line inside or outside the customer group.
- <u>Call Forwarding Don't Answer</u> re-directs incoming calls to a predetermined line inside or outside the customer group when the called station line does not answer within a pre-determined time.
- <u>Call Waiting</u> allows an internal or external incoming call to a busy station line to be held waiting while a signal is directed to the busy station line. Call Waiting may be canceled for a call by dialing a deactivation code immediately prior to the call, or by using the threeway calling and the deactivation code during a call.
- <u>Cancel Call Waiting</u> Call waiting may be canceled for a call by dialing a deactivation code immediately prior to the call, or by using three-way calling and the deactivation code during a call.
- <u>Distinctive Call Waiting Tones</u> provides different call waiting tone cadences for internal and external calls to the customer group.
- <u>Distinctive Ringing</u> provides different ringing patterns for internal and external calls to the customer group.
- <u>Group Call Pickup</u> allows a station line to answer incoming calls to another station line within a defined call pickup group.

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## Section 5 - <u>SUPPLEMENTAL SERVICES</u> (Cont'd)

### 5.3 CENTREX-TYPE SERVICE (Cont'd)

- 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)
  - b. Optional No-Charge Features Package (Cont'd)
    - Hunting routes an incoming call directed to a busy station to an idle station line within a pre-arranged hunt group. Three varieties of hunting are available at no extra cost: sequential, series completion (regular), and circular. Uniform Call Distribution (UCD) is a variety of hunting available as a chargeable feature. A sequential hunt routes a call directed to a busy station to the sequential hunt number assigned to the station, up to a maximum of 16 numbers. A series completion (regular) hunt requires a multi-line hunt group, and routes a call directed to a busy station to the next station in the multi-line hunt group list, when the hunt reaches the end of the list, the hunt terminates. A circular hunt requires a multi-line hunt group, and routes a call directed to a busy station to the next station in the multiline hunt group list, when the hunt reaches the end of the list, the hunt continues with the first station on the list until the original station is reached, then the hunt terminates. For a definition of UCD, see Uniform Call Distribution in the Optional Chargeable features section. Queuing is available with all multi-line hunt group types; see queue Slot in the Optional chargeable features section.
    - <u>Intercept</u> routes incoming external calls made to a non-working Centrex-Type line or outgoing calls that violate class of service restriction to a generic announcement.
    - <u>Line Treatments</u> provide the capability to allow or deny certain types of individual station line features, call origination, and call termination.
    - <u>Speed Calling 6</u> permits a station line user to dial selected numbers using fewer digits than normally required, using customer-defined codes. There are six codes available, applicable only to that individual station.
    - Speed Calling 30 permits a station line user to dial selected numbers using fewer digits that normally required, using customer-defined codes. There are thirty codes available, applicable only to that individual station line.

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#### 5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

c. Optional Chargeable Features Package

Any or all of these chargeable, customer specific features will be included in Adelphia Centrex at the customer's request.

- <u>Automatic Route Selection</u> (ARS) Automatically selects the preferred route for network calls when a station user dials a pre-selected code.
  - ➤ ARS Expensive Route Warning Tone provides a warning tone to indicate the selection of an expensive route.
  - ➤ ARS Facility Restriction Level determines both the type of call and the type of facility available to the associated user.
  - ➤ ARS NPA/NXX Restrictions enables the restriction of NPA and/or NXX codes for stations within a customer group.
- <u>Carrier Access Port</u> enables a station user within the customer group to directly access a customer-specified interexchange carrier through the use of access codes or automatic route selection. Private facilities to the interexchange carrier are required.
- <u>Extended IDP Arrangement</u> provides abbreviated dialing and usage-charge-free calling between intra-company Centrex stations in different rate centers within a single LATA. If ordered Extended IDP arrangement must be applied to all lines in the centrex.
- <u>Loudspeaker Paging Access</u> allows a station line user to access customerprovided loudspeaker paging equipment by dialing an access code. Requires dedicated signal circuit.
- Message Waiting Lamp lights a lamp on suitable equipped customerprovided station equipment to signify a voice mail message waiting status. This feature is provided free of charge with Adelphia Voice Mail. If an alternate voice mail vendor is used, this feature carries a charge and may require customer-provided private facilities.
- <u>Music On Hold</u> provides music for callers placed on hold within the Centrex system. Requires suitable customer-provided music source. Requires customer to purchase necessary circuit(s).
- Remote Access to Call Forwarding Variable enables the subscriber to activate and de-activate Call Forwarding Variable from a line other that the subscribing line, using a PIN and following voice prompts. Requires Call Forwarding Variable on the subscriber's line.
- <u>Secondary Only Telephone Number</u> A telephone number which does not have its own facilities, but uses the facilities of a primary directory number.

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### 5.3 CENTREX-TYPE SERVICE (Cont'd)

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- 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)
  - c. Optional Chargeable Features Package
    - <u>Six-Way Calling</u> allows a station line to establish a conference call of 4-6 conferees without the assistance of the attendant.
    - <u>Time of Day Network Class of Service Routing</u> provides dynamic class-of service (COS) values based on the time of day, day of week, or week of year.
    - <u>Uniform Call Distribution (UCD)</u> is a multi-line hunt feature. A UCD is designed to deliver a more equitable distribution of incoming calls to all stations in the multi-line hunt group than other hunting options. A UCD group is assigned a directory number specific to the UCD group, but not specific to any station within the UCD group. Calls to the UCD directory number are directed to the station next on the UCD group list after the last station to answer a call directed to the UCD directory number. If that station is busy, the call routes to the next station in the multi-line hunt group list, and so on. When the hunt reaches the end of the list, the hunt continues with the first station on the list until the original station is reached. If no stations are idle, queuing is available; see Queue Slot below.
    - Queue Slot provides a queuing or "waiting area" for calls directed to a multi-line hunt group that has no idle stations. The size of the queue is equal to the number of queue slots purchased by the customer. Queued calls are directed to the next idle station on a first in, first out basis. Queued callers will hear ringing. Messages or music for queued callers is available with customer-provided equipment. If all stations are busy and the queue is full, the caller will hear a busy signal.

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### 5.3 CENTREX-TYPE SERVICE (Cont'd)

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- 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)
  - d. Advanced Custom Calling Features Package

Any or all of these chargeable features are available to the subscriber upon request.

- <u>Automatic Callback</u> redials the telephone number of the most recent incoming, internal, or external call automatically. If the redialed line is bust, the call will be attempted for a maximum of 30 minutes. Should the redialed line become idle during this period and the originating station line is available to complete the call, then a distinctive ringing signal will alert the originating station line that the call can be completed.
- Automatic Recall redials the telephone number of the most recent outgoing external call automatically. If the redialed line is bust, the call will be attempted for a maximum of 30 minutes. Should the redialed line become idle during this period and the originating station line is available to complete the call, then a distinctive ringing signal will alert the originating station line that the call can be completed.
- <u>Call Trace</u> initiates a trace of the most recent incoming call by dialing a special code immediately after terminating the call. The central office equipment records and stores the incoming call message detail (date and time of the call and telephone number) provided that the call was completed over suitably equipped facilities, and the customer has not made or received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but are automatically reported to Adelphia where it can be obtained by an appropriate law enforcement agency when the customer files a complaint. Adelphia assumes no responsibility for damages if a trace attempt is not successful.
- <u>Caller ID Number</u> displays the originating telephone number of an incoming call on customer-provided equipment.
- <u>Caller ID Number & Name</u> displays the originating telephone number and associated name of an incoming call on customerprovided equipment.

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# 5.3 CENTREX-TYPE SERVICE (Cont'd)

- 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)
  - d. Advanced Custom Calling Features Package (Cont'd)
    - <u>Directory Number Privacy</u> prevents the station line name and number from appearing on the called party's Caller ID telephone or display unit. If the feature is active, the deactivation code will toggle the feature off for a single call. If the feature is not active, the activation code will toggle the feature on for a single call.
    - <u>Selective Call Acceptance</u> allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will be accepted.
    - <u>Selective Call Forwarding</u> allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will be forwarded to another subscriber-specified phone number.
    - <u>Selective Call Rejection</u> allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will not be accepted.
    - <u>Selective Distinctive Alert</u> allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will be announced with a special ring.
  - e. Attendant Console Features Package

These chargeable features are available only as a complete package providing advanced attendant call handling features. These features require an attendant console.

- Attendant Access to Paging allows an attendant to access customerprovided loudspeaker paging equipment. Requires dedicated signal circuit.
- Attendant Autodial permits the dialing of a frequently called number by depressing the autodial feature key, which is programmed with the number.
- <u>Attendant Automatic Recall</u> returns attendant extended calls to the console after a predetermined time period.
- Attendant Camp-On allows the attendant to extend an incoming call to a busy station. When the call in progress terminates, the camped-on call will ring at the station.

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# 5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

- e. Attendant Console Features Package (Cont'd)
  - <u>Attendant Conference</u> allows an attendant to establish a six-port conference call.
  - Attendant Speed Calling Allows an attendant to dial frequently dialed numbers by depressing a speed dial key and dialing one or two digits instead of all digits in the number.
  - <u>Attendant Transfer</u> allows calls transferred by a station line user to the attendant to be queued on a first-in, first-out basis.
  - <u>Busy Verification of Station Lines</u> allows the attendant to determine if a station line is idle.
  - <u>Busy Verification of Trunks</u> allows the attendant to determine if a trunk is idle.
  - <u>Call Park Recall Timer</u> provides a separate timer for calls parked by the attendant. The timer defines the maximum time period that a call can spend in the parking mode. If the call is not retrieved or abandoned within the defined timer, the call is unparked and the attendant is recalled.
  - <u>Call Splitting</u> allows the attendant to talk privately to either the calling party or the called party.
  - <u>Caller ID Number & Name</u> Displays the originating telephone number and associated name of an incoming call on customerprovided equipment.
  - <u>Direct Station Selection</u> allows the attendant to access station lines by depressing a button associated with that station.
  - <u>Interposition Calling</u> allows communication and transfer of calls between attendants.
  - <u>Multiple Console Operation</u> allows the assignment of more than one console per system.
  - <u>Night Service Flexible</u> Calls that are normally routed to the attendant during the day are routed to pre-designated locations at night.
  - <u>Position Busy</u> allows the attendant to make the console unavailable to additional queued calls.
  - <u>Trunk Answer From Any Station</u> allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when the TAAS alerting device sounds.

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### 5.3 CENTREX-TYPE SERVICE (Cont'd)

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- 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)
  - f. Digital Electronic Telephone Set (DETS) Features Package

These chargeable features are available only as a complete package exclusively for digital centrex customers. The package provides advanced station call handling features.

- Add On Module allows for the provisioning of additional modules attached to a DETS.
- <u>Auto Intercom</u> allows a digital electronic telephone set user to directly terminate on another pre-designated digital electronic telephone set by depressing the intercom key.
- <u>Automatic Call Hold</u> eliminates the need to activate the hold feature or hold button prior to answering a second call appearance. When a second call appearance is selected, the first call appearance is automatically put on hold.
- <u>Caller ID Number & Name</u> displays the originating telephone number and associated name of an incoming call on customerprovided equipment.
- <u>Direct Station Selection</u> allows the user to ring a monitored appearance station line by depressing the button associated with that monitored appearance.
- <u>Display Called Number</u> provides the user of a digital electronic telephone set equipped with an LCD with a display of dialed digits during the origination, termination, programming, and feature activation operations.
- <u>Feature Access</u> provides for the use of dial codes as an alternative method of accessing digital electronic telephone set features by feature keys.
- <u>Feature Display</u> provides the user of a digital electronic telephone set equipped with an LCD with a display of user-entered data and incoming call information during the use of other Centrex Features.

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## 5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

- f. Digital Electronic Telephone Set (DETS) Features Package (Cont'd)
  - <u>Group Intercom</u> enables a station line to terminate, using abbreviated dialing, on a member of a designated intercom group without using a call appearance.
  - <u>Multiple Appearance of Centrex Lines</u> allows an analog or digital Centrex-Type line to be assigned to one or more additional digital electronic telephone sets. Allows on Centrex-Type line to appear multiple times on the same digital electronic telephone set.
  - <u>Time Key</u> provides the current time and date on a digital electronic telephone set display.

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## 5.3 CENTREX-TYPE SERVICE (Cont'd)

## 5.3.4 Rates and Charges

#### a. Monthly Rates

Rates for this service are located in Section 13, Residential Network Switched Service, and Section 13, Business Network Switched Service.

## b. Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 13 of this tariff.

#### c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Centrex-type feature(s) to prospective customers within 90 days of the establishment of the new feature. See Section 5.4, Service and Promotional Trials.

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#### 5.4 SERVICE AND PROMOTIONAL TRIALS

5.4.1 General

#### **CONTRACTS**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specific in each individual contract.

#### DEMONSTRATION OF SERVICE PROMOTION

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion and regulations established by the Commission. All demonstrations are offered on a non-discriminatory basis, and will be conducted in accordance with Commission rules regarding promotional offerings.

#### COMPETITIVE RESPONSE PROMOTION

In order to acquire or retain customer, the Company may match certain offers made by other inter-exchange carriers/resellers where the customer can demonstrate to the Company's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other inter-exchange carrier's/reseller's services. These rates will be offered to the Customer in writing and on a non-discriminatory basis and in accordance with Commission rules regarding promotional offerings. Information concerning contracts resulting from a special request will be submitted to the Commission and such services will be added to this tariff as they are developed.

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### 5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

### 5.4.2 Regulations

- a. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification. Requests for promotional offerings will be presented to the Commission for its review in accordance with Case No. 95-845-TP-COL.
- b. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- d. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.

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### 5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

### 5.4.2 Regulations (Cont'd)

- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.

### 5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

#### 5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

### 5.5.2 Rate Application

- a. A Verification Charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress,

or

2. The operator verifies that the line is available for incoming calls.

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# 5.5 BUSY VERIFICATION AND INTERRUPT SERVICE (Cont'd)

5.5.2 Rate Application (Cont'd)

b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

See Rate Schedule in Section 13 of this tariff. (Different rates apply for Local requests and Long Distance requests.)

c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

### 5.6 TRAP CIRCUIT SERVICE

5.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

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### 5.6 TRAP CIRCUIT SERVICE (Cont'd)

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# 5.6.2 Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

#### 5.6.3 Rates

Upon request for this service, the monthly charge to the customer will be increased by any charges incurred by the Company for the provision of this service.

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#### 5.8 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

See Rate Schedule in Section 14 of this tariff.

### 5.9 VOICE MAIL SERVICE

#### 5.9.1 VOICE MESSAGING

Provides users with an electronic voice messaging system, which answers calls when users are on the phone or away from their desk. The voice messaging packages and features are as follows:

### 1. Voice Mail

#### A. Voice Mail Features

- 1. Message Waiting Indication This feature notifies subscriber of a message stored in saved message bin.
- 2. Remote Mailbox Access This feature allows subscriber to retrieve voice mail messages from a remote location.
- 3. Deleted Message Bin This feature gives subscriber access to deleted messages for up to seven days.
- 4. Speed Call This feature allows subscriber, while listening to a voice mail message, to automatically outdial to the phone number of the person who left the message.
- 5. Message Sending This feature allows subscriber to record a message and send it to another mailbox in the system.

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### 5.9 VOICE MAIL SERVICE (Cont'd)

### 5.9.1 VOICE MESSAGING (Cont'd)

- 1. Voice Mail (Cont'd)
  - A. Voice Mail Features (Cont'd)
    - 6. Group Messaging This feature allows subscriber to record a message and forward it to a group of mailboxes in the system.
    - 7. Future Delivery This feature allows subscriber to record a message and forward it to one or more mailboxes in the system at a specified time.
    - 8. VoiceCall notification of messages This feature notifies subscriber, via phone, of messages as they arrive.
    - 9. Call Forwarding This feature redirects attempted terminating calls to another customer-specific line.
  - B. Basic Voice Mail Package This package includes message waiting indication, remote mailbox access, and a deleted message bin.
  - C. Enhanced Voice Mail Package This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.
- 2. Pager Notification This feature pages subscriber upon receipt of any new message or urgent message.
- 3. Fax Mail This feature holds the excess in-coming faxes until they can be successfully delivered. It also sends in-coming faxes to remote faxes.

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### 5.9 VOICE MAIL SERVICE (Cont'd)

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### 5.9.1 VOICE MESSAGING (Cont'd)

- 4. Auto Attendant (Per Menu) This feature routes calls according to preset directives employing a transfer tree accessed through the telephone keypad. Caller can transfer to department menus, end users, bulletin board, fax service, or dial-by name directory.
- 5. Unified Messaging This feature enables subscribers to store their voice, fax, and email messages in one mailbox which can be accessed through a web interface or through a telephone interface.
- 6. Submailboxes This feature enables customer to attach up to nine mailboxes to one main mailbox.

See Rate Schedule in Section 14 of this tariff.

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#### 5.10 BLOCKING SERVICE

### 5.10.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- a. 900, 700 Blocking allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 900, 971, 974 & 700 Blocking allows the subscriber to block all calls beginning with the 900, 971, 974 and 700 prefixes from being placed.
- c. Third Number Billed and Collect Call Restriction provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1+ and 0+ Blocking) provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.
  - Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- e. Toll Restriction Plus provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- f. Direct Inward Dialing Blocking (Third Party and Collect Call) provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

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## 5.10 BLOCKING SERVICE (Cont'd)

## 5.10.2 Regulations

- a. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b. Blocking Service is available where equipment and facilities permit.

# 5.10.3 Rates and Charges

See Rate Schedule in Section 13 of this tariff.

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### 5.11 CUSTOMIZED NUMBER SERVICE

### 5.11.1 General

- a. Customized Number Service allows a customer to order a specified telephone number rather than the next available number.
- b. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- c. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the customer.
- d. When a new customer assumes an existing service which includes
   Customized Number Service, the new customer may keep the
   Customized Number, at the tariffed rate, with the written consent of the
   Company and the former customer.
- e. The Company reserves and retains the right:
  - To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
  - Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
  - 3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
  - 4. The limitation of liability provisions of this tariff in Section 2.1.1 are applicable to Customized Number Service.

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## 5.11 CUSTOMIZED NUMBER SERVICE (Cont'd)

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### 5.11.2 Conditions

- a. Charges for Customized Number Service apply when a customer:
  - Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
  - 2. Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

See Rate Schedule in Section 13 of this tariff.

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### 5.12 CUSTOMER REQUESTED SERVICE SUSPENSIONS

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- 5.12.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.
- 5.12.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of Suspension	<u>Charge</u>
-First Month or Partial Month	Regular Monthly Rate (no reduction)
- Each Additional Month (up to the one-year limit)	½ Regular Monthly Rate

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#### 5.13 REMOTE CALL FORWARDING SERVICE

Service Area: Where facilities are available, the service area is defined by the NPA-NXX Codes and Exchanges listed below.

Local Calling Area: Exchanges and zones included in the local calling area for the NXX designations are specified below. NXXs associated with each particular exchange or zone may be found in the directory listings directory published by the incumbent local exchange carrier in the Customer's exchange area.

### 5.13.1 General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and Electronic Central Office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in the same exchange as the RCF number or in a different exchange or to an inward WATS (800 Service) access line.

### 5.13.2 Regulations

- a. Remote Call Forwarding service is offered in electronic offices where facilities permit.
- b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- c. Remote Call Forwarding is not offered where the terminating number is a coin telephone.
- d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.

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### 5.13 REMOTE CALL FORWARDING SERVICE (Cont'd)

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### 5.13.2 Regulations (Cont'd)

- e. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. [Reserved]
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Company.
- i. The minimum charge for the RCF Service is the monthly rate for one month plus the Service Connection Charge.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central office. Overflow paths associated with foreign exchange trunk groups are not listed. All other listing regulations for business individual lines apply, except that no charge applies for non-published service in connection with RCF.

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### 5.13 REMOTE CALL FORWARDING SERVICE (Cont'd)

### 5.13.3 Rates

In addition to the rates specified in Section 13 of this tariff, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule for business service in the RCF central office applies. In exchanges where only flat rate service is furnished, the charge for each local call transferred is a Rate Band 1 (A) charge. No allowance for local calls is included in the RCF monthly rate.

### 5.14 CALLING CARD SERVICES

Calling Card Service can be used from anywhere in the United States and may terminate in over 200 countries in the world. Calls are originated by dialing 0+ area code and telephone number.

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# 5.15 FRAME RELAY SERVICE (FRS)

### 5.15.1 Service Description

All services are generally available from Adelphia Business Solutions as specified herein.

Employing digital technology, FRS provides high speed access and throughput to and among Local Area Networks (LANs), as well as computers. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds up to 44.736 Mbps.

FRS requires the use of customer terminal equipment that functions as a multiplexer/bridge/router. This terminal equipment must be purchased separately from the FRS and must conform to CCITT and ANSI standards. The terminal equipment accumulates customer data and puts it into a frame relay format suitable for transmission over the Adelphia Business Solutions network.

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# 5.15 FRAME RELAY SERVICE (FRS) (Cont'd)

#### 5.15.2 Service Elements

#### A. Network Interface

The point at which a customer's data transmissions first enter the network supporting Frame Relay Service is the network interface. It is the point of interconnection between Company communications facilities and Customer terminal equipment.

#### B. Access Link

FRS Access Links provide access to Adelphia Business Solutions Frame Relay Network, connecting customer facilities at the network interface, or connecting other Frame Relay networks facilities at the network interface.

Frame Relay uni-directional polling is required on the Access Link when used in conjunction with User-To-Network Information Transfer. Frame Relay bi-directional polling is required on the Access Link when used in conjunction with the Network-To-Network Information Transfer.

#### C. Port

Ports are the physical entry points for Access Links and the originating and terminating points for Permanent Virtual Circuits. Ports include the electronic equipment used in connecting these service elements to the Adelphia Business Solutions Frame Relay Network. Ports are provisioned from 56/64 up to T1 in 64K increments.

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# 5.15 FRAME RELAY SERVICE (FRS) (Cont'd)

### 5.15.2 Service Elements (Cont'd)

## D. Permanent Virtual Circuit (PVC)

A PVC is a logical channel from one Frame Relay Port to another Frame Relay Port within the Adelphia - Network. PVCs are provisioned, with customer-selected Committed Information Rates (CIRs), on either 56 Kbps Access Links or 1.544 Mbps Access Links, depending on the customer's data networking requirements. Circuits for PVC's are available from 8K to 1024K in 8K increments.

## E. Disaster Recovery PVC

The Disaster Recovery PVC feature reroutes customer's PVCs from the out-of-service primary location to customer's backup location that has a backup Frame Relay Access Link (FRAL) and User-to-Network Interface Termination (UNIT) installed. Primary location failure can be caused by either failure in Adelphias' controlled switch equipment and facilities or customer owned equipment.

### F. Committed Information Rate (CIR)

Although FRS statistical multiplexing capabilities allow Customer FRS configurations to have aggregate PVC CIRs which are greater than the associated port speed, the actual throughput of aggregated PVC CIRs in use at any time on the same port cannot exceed the port speed.

A Customer's data throughput may burst up to the Customer's subscribed port speed; however, when data exceeds the CIR, the potential for discard exists. It is recommended that a customer subscribe to a CIR no greater than half of their port speed; however, due to the nature of a specific Customer's traffic characteristics, a larger CIR can be accommodated, as indicated below.

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## 5.15 FRAME RELAY SERVICE (FRS) (Cont'd)

5.15.2 Service Elements (Cont'd)

F. Committed Information Rate (CIR) (Cont'd)

The Customer's CIR should be closely matched with the Open System Interconnection (OSI) Model or equivalent Application and Network Layer protocols for the data application utilized.

CIR Options for Permanent Virtual Circuits range from 8K to 1024K, in increments of 8K. It is recommended that the CIR equal 25% of the port speed. A minimum ration of 8K of CIR for every 64K of port speed is required.

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### 5.15 FRAME RELAY SERVICE (FRS) (Cont'd)

### [D]

#### 5.15.3 Rate Elements

#### A. Access Link

A nonrecurring and recurring rate, both based on the speed of the Access Link (56 Kbps or 1.544 Mbps) apply per Access Link for each physical connection to the Adelphia Frame Relay network.

### B. Port

A nonrecurring and recurring rate, both based on speed of port apply per each port on the Company Frame Relay network.

### C. PVC

A nonrecurring rate and a recurring rate based on CIR apply for each PVC on Company Frame Network.

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## 5.15 FRAME RELAY SERVICE (FRS) (Cont'd)

5.15.3 Rate Elements (Cont'd)

D. Mileage (Type 2 Service Only)

A recurring rate for mileage for Type 2 Service (last mile is provided by the ILEC), based on the speed of the Access Link, will apply in those instances where the Company incurs a mileage charge from the LEC to provide the service requested. The mileage charged will be based on airline distance, according to the standards set by the Local Exchange Company.

# E. Service Order Charge

A Service Order Charge applies, except as specified elsewhere in this tariff, for work involved in receiving, recording, transmitting and acting upon Customer requests to connect, move or change services. This would include changes to or addition of PVC's.

A Service Order Charge does not apply to a Customer initiated requests to:

Completely terminate service or to change responsibility for the service.

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## 5.15 FRAME RELAY SERVICE (FRS) (Cont'd)

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5.15.3 Rate Elements (Cont'd)

### F. Disaster Recovery PVC

A Frame Relay Initial Service Establishment nonrecurring charge applies to establish Fault Tolerant Service (method of making a computer or network system resistant to software errors and hardware problems). The speed must be equal to or greater than the highest speed of the designated primary connection (e.g., if the interruption occurs on a 1.544 Mbps, the backup must be 1.544 Mbps or greater). A Subsequent Service Establishment nonrecurring charge applies to added primary site(s) to a previously established Fault Tolerant backup. In addition, the Fault Tolerant Service monthly rate for a 56/64 kbps, 1.544 Mbps or 44.736 Mbps with 0 PVCs applies. A customer must also purchase access to the Frame Relay (e.g., an Access Link). When a customer request is received to activate the Fault Tolerant Service to reroute the customer's primary PVCs to the backup, an Activation nonrecurring charge also applies.

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### 5.16 INTEGRATED ACCESS SERVICE (IAS)

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IAS is a communications service that provides a combination of local and data services to small and medium businesses using on-net services. The Customer must purchase, at the same customer location, local exchange access services, (measured or flat-rated), and Dedicated Data Bandwidth services from the Company.

IAS allows a Customer to integrate voice and data services on a single high capacity facility. The standard configuration involves having a single DS-1 to the Customer's premise. The Customer selects a package of 5-8, 9-12, 13-16, or 17-20 voice lines for local exchange access. The balance of the facility's capacity is available for data applications.

One-year, Two-year, and Three-year service term packages are available -- Customer must, at a minimum, sign a one-year service term agreement to qualify for IAS pricing. The rates herein are for multi-line business service, the Dedicated Data Bandwidth connection, and appropriate End User Common Line Charges (EUCL). Per minute charges associated with IAS will be measured usage, if applicable.

#### A. Basic Voice Line Features:

Each IAS voice line includes the following features with no additional monthly recurring charges:

- Call Forwarding Busy
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Call Waiting Terminating
- Caller ID Name and Number
- Directory Listing
- Speed Call One Digit (8 numbers)
- Three Way Calling
- Touch Tone

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# 5.16 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

- B. Optional Additional Voice Line Feature Packages (additional monthly recurring charges are imposed for selection of either of these Optional Feature Packages. See Rates and Charges Section 14 (Integrated Access Services Optional Features Packages):
  - 1. Callback Feature Package:
    - Automatic Recall
    - Automatic Callback
    - Call Trace
  - 2. Selective Call Features Package:
    - Selective Call Acceptance
    - Selective Call Forward
    - Selective Call Rejection
    - Selective Distinctive Alert

Monthly rates and non-recurring charges for this service appear in Section 14 of this Tariff.

- C. Conversion and renewal of Term Contracts
  - 1. Prior to expiration of the service period, Customers may convert an existing term agreement to a new term agreement at current tariff rates without incurring termination charges provided the period for the new term agreement is equal to or greater than the original term agreement. Customers converting to a new service term will be required to sign a new Customer Service Agreement. Conversion and renewal, as described in this section, applies to both the initial Service Agreement and any subsequent Service Agreements (extended service terms) executed by the Customer for this service provided that the Agreements continue without interruption.
  - 2. Customer must provide Adelphia Business Solutions with written notice of intent to renew an existing initial service period no later that 90 days prior to the expiration of the initial service period. The Service Agreement will renew at the tariffed rates in effect at the time of the renewal.

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### 5.16 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

#### D. Termination of Term Contracts

- 1. The Customer must provide Adelphia Business Solutions with a written notice of intent to renew an existing or extended service agreement no later than 90 days prior to the expiration of the existing contract.
- If the Customer elects not to renew the Service Agreement or does not notify Adelphia Business Solutions of intent to renew, the service will then automatically be billed under the tariffed rates for the service term package in effect on the date the initial or extended service period expires.
- 3. In the event the Customer cancels service prior to expiration of the term commitment, an early termination penalty is computed and applied as a lump sum to the Customer's bill as set forth in Section 5.16(G).

### E. Upgrade in Service

- Customer may upgrade Service Term Agreement (add additional lines, which may result in reducing the Dedicated Bandwidth Speeds) without incurring termination charges provided all of the following conditions are met:
  - a. The new service arrangement is provided to the same customer at the same location as the discontinued service arrangement, and
  - b. Customer's request for discontinuance of the existing service arrangement and request for the new service arrangement are received at the same time.

If the order to upgrade service does not meet the conditions above, it will be treated as a disconnection of the existing service and establishment of a new service. All termination charges will then apply.

### F. Moves to a New Location

A Customer with an existing Service Term Agreement may request a move of the service to a new location, or a move and an upgrade, or a move and a change of Service Term Agreement so long as the entire Integrated Access Service is moved. Termination charges will not apply.

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## 5.16 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

## G. Termination Charges

Customers requesting to discontinue services provided under a Service Term prior to the expiration of the Initial Service Period or Extended Service Period will incur termination charges pursuant to subsections 1 and 2 below, as applicable. Payment of the termination charges for Integrated Access does not release the customer from other previous amounts owed to Adelphia Business Solutions. If special construction was applied to the service being terminated, any termination charges associated with the special construction will apply in addition to the termination charges for early termination of the Initial Service Period or the Extended Service Period.

- 1. Termination Charges for the Initial Service period shall be the lesser of:
  - a. The difference between the recurring rates and non-recurring charges for the completed months of the initial Service Term at the time of termination and the current recurring rates and non-recurring charges for the next lower Service Term actually completed; or,
  - b. The sum of the monthly recurring payments remaining on the Service Term.
- 2. Termination Charges for the Extended Service Period shall be the lesser of:

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#### 7.1 GENERAL

Business Network Switched Service provide a business customer with three (3) or less access line connections to the Company's switching network which enables the customer to:

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- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- access the Company's operators and business office for service related assistance;
   access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

TelCove, when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1 + presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy. Under the terms of the Selective Access Policy, TelCove when providing toll service, may not deny establishment of 1 + presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if: (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or (b) TelCove, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO rules), or (c) TelCove, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff. When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select TelCove as his or her 1 + carrier of choice, TelCove may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13 (A) (3), O.A.C., but TelCove may negotiate a lower deposit. TelCove may furnish credit information, acquired from TelCove's won experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. TelCove will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act. Upon payment by the customer of all past due toll debt to TelCove, TelCove will remove the block and all 1 + dialing capabilities, including 10 -XXX, will be restored.

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### 7.1 GENERAL (Cont'd)

Business Network Switched Service is provided via three (3) or less channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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### 7.2 SERVICE DESCRIPTIONS AND RATES

[D]

[D]

The following Business Access Service Options are offered:

Basic Business Line Service PBX Trunks
Public Access Lines Service Centrex-type Service

Basic Business Line Service, PBX trunks, and Centrex-type service are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following features as described in Section 5 are available with Business Line Service for an additional charge:

Three Way Conference, Consultation
Call Forwarding (Variable, Busy Line, Don't Answer)
Call Hold

Call Waiting/Cancel Call Waiting
Speed Calling One Digit
Speed Calling Two Digit

The following supplemental service features are offered to business network switched service subscribers for an additional charge:

Remote Call Forwarding

The following features are available with Business Line Service at an additional charge.

HUNT GROUP CHANGES
Sequential Hunting
Circular Hunting
Uniform Hunting
Queuing With Announcement

HUNTING LINE CHANGES
Sequential Hunting
Circular Hunting
Uniform Hunting

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Per Queue Set

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### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

The following features are available with Business Line Service at an additional charge.

**HUNT GROUP CHANGES** 

**HUNTING LINE CHANGES** 

Sequential Hunting Circular Hunting Uniform Hunting Sequential Hunting Circular Hunting Uniform Hunting

Queuing With Announcement

Per Queue Set

The following LASS features are offered to business network switched service subscribers at an additional charge:

Call ID
Block Call ID
Auto Call Back
Auto Redial
Call Trace
Selective Acceptance,
Forwarding, Rejection

[D]

## 7.2.1 Basic Business Line Service (Three (3) Access Lines or Less)

[C]

#### a. General

Basic Business Line Service provides a customer with three (3) or less [C] analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

- 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)
  - 7.2.1 Basic Business Line Service (Three (3) Access Lines or Less) (Cont'd)
    - a. General (Cont'd)

The following Advanced Features are available at an additional charge:

- 1) Voice Messaging; and
- 2) 6-Way Conference per line.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire Signaling Type: Loop start

Pulse Types: Dual Tone Multi frequency (DTMF) or Dial Pulse

(DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the

customer

b. Measured Rate Basic Business Line Service (Three (3) Access Lines or [C] Less)

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

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### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

2.

b. Measured Rate Basic Business Line Service (Three (3) Access Lines or Less) (Cont'd)

Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local

Exchange Carrier to the Company of the Number Portability

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Arrangement.

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## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

### [D]

### 7.2.2 Public Access Line Service

Public Access Line Service provides a single, analog, voice-grade telephonic communications channel that can be used to connect a pay telephone to the Company's switching equipment. Local measured usage charges apply to all local calls originating on this line. Service to customers may require the use of a link and/or number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

# [D]

### 7.2.3 PBX Trunk Service

#### a. General

Trunk lines connect the central office with a customer-premises PBX system or other customer-provided equipment and systems that select and seize a vacant line for incoming and outgoing calls at its premises. Trunk lines do not terminate directly on a phone set. They terminate in either the attendant position, or in the PBX common equipment. The customer's system can be programmed to eliminate the need to go through the attendant by routing calls directly to or from individual numbers.

Dial-type PBXs may terminate inward, outward, or two-way trunk lines. Manual PBXs terminate only two-way trunk lines.

Trunks can be configured for three types of service, based on the direction that calls are transported between the central office and customer-premises:

Inward-only service provides for one-way calling from the central office switch to the customer-premises equipment. Depending on how the customer programs its system to route calls, an inward call can terminate at either the dialed number (called DID, for Direct Inward Dialing) or at the attendant position (called non-DID). Outgoing calls cannot be made over a trunk with inward-only service.

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## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

### 7.2.3 PBX Trunk Service

### a. General (Cont'd)

Outward-only service provides for one-way calling from the customer-premises equipment to the central office switch. Depending on how the customer programs its system to route calls, a vacant outgoing line can be accessed either directly from the calling line (called DOD, for Direct Outward Dialing, typically invoked by dialing "9"), or from the attendant position (called non-DOD). Incoming calls cannot be received over a trunk with outward-only service.

Combination service provides for two-way calling between the central office switch and customer-premises equipment. Depending on how the customer programs its system to route calls, inward calls can be either DID or non-DID, and outward calls can be either DOD or non-DOD. Since most combination trunks provide for DID and DOD calling, and they are often referred to as DIOD (Direct Inward/Outward Dialing) trunks.

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each DS0 level Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as required for the provision of

service

Signaling Type: Loop, Ground, E&M I, II, III

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial

Pulse (DP)

Directionality: One-way inward-only, one-way outward-only, or

two-way inward and outward

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### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

### 7.2.3 PBX Trunk Service (Cont'd)

#### b. Measured Rate PBX Trunks

# (1) Description

Measured Rate DS0 PBX Trunks provide the customer with a single voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls placed over combination trunks and outward-only trunks are billed according to the measured-rate local calling plan.

## (2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. Local calling areas are as specified in Section 10. Service to customers may require the use of a link (and, or) number portability arrangements from the incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the Company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

## 7.2.3 PBX Trunk Service (Cont'd)

- c. Measured Rate Analog PBX Trunks
  - (1) Recurring and Nonrecurring Charges

**DID Terminal Numbers:** 

1-20 lines in terminal group 100 lines in terminal group

(2) Measured Usage Charges

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

- d. DS1 PBX Trunk Service
  - (1) Description

DS1 PBX Trunk Service provides a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of customer-provided PBX equipment or trunk capable key systems to the Company switch. Each DS1 PBX Trunk has the following characteristics:

Terminal Interface: Channel Bank or DSX-1 panel Signaling Type: Loop, Ground, E&M I, II, III

Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: In-Coming or Out-Going Only, as specified by the

customer

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#### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

- d. DS1 PBX Trunk Service (Cont'd)
  - (2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 13 of this tariff, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate DS1 PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. In certain circumstances, service to customers may require the use of private line facilities obtained by the company from the Incumbent Local Exchange Carrier or another underlying provider. In such circumstances, the monthly recurring charges to the customer will be the greater of the Company's Monthly Recurring Charges set forth below or the charge to the Company by the Incumbent Local Exchange Carrier or other underlying provider for the private line facility used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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#### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

#### 7.2.3 PBX Trunk Service (Cont'd)

e. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

Basic Rate Interface (ISDN-BRI)

## (1) Description

ISDN is a single integrated digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice data and image services via channelized transport facilities over a set of standard multipurpose user-network interfaces. PRI governs the connectivity between switching equipment (network or customer) and customer equipment and allows voice and data services, simultaneously while supporting circuit-switched and packet-switched connections.

The ISDN-PRI feature supports a 64 kb/s D-channel path between customer digital PBX equipment and the protocol handler in a PSU of the 5ESS(R) switch. This path is made up of a dedicated time slot between channel 24 on a digital facility interface (DFI) and the assigned protocol handler. This feature also provides the administration software for up to 23 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBXs and host computers.

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#### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

#### 7.2.3 PBX Trunk Service (Cont'd)

- e. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)/Basic Rate Interface (ISDN-BRI) (Cont'd)
  - (i) Features

<u>Call-by-Call Service</u> - Provides the ability for the Dedicated B-channel(s) to be configured to access multiple tariffed services on a per-call basis. The customer premises equipment signals the local central office as to what type of services to access for each call.

The ISDN-BRI feature supports one 16 kb/s D-channel path between customer digital PBS equipment and the protocol handler in a PSU of the 5ESS(R) switch. This feature also provides the administration software for up to 2 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBXs and host computers.

# 7.2.4 Centrex-type Service

a. Description

Centrex-type Service is a multi-station system offered to the business customer with 4 or more lines or trunks. It consists of digital switching equipment in the Company's switches connected to station lines on the customer's premises. Centrex-type Service enables the customer to originate and receive local calls within its system at no additional charge. Local measured usage charges apply to all other local calls. Local calling areas are as specified in Section 11.

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#### Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

#### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

#### 7.2.4 Centrex-type Service (Cont'd)

b. Features (Cont'd)

#### **STANDARD FEATURES**

3-Way Calling Call Waiting/Cancel Call Waiting

6-Way Calling Call Transfer Call Forwarding Variable Call Pick-Up

Call Forwarding Busy
Call Waiting Terminating
Call Forwarding Don't Answer
Call Waiting Originating

Remote Access to Call Forwarding Speed Calling 8 Variable Speed Calling 30

Call Hold Automatic Callback Calling

Hot Line Distinctive Ringing

Call Transfer-All Calls Directed Call Pick-up with Barge-In

Directed Call Pick-up without Terminal Group and Station

Barge-In Restriction

The following Centrex-type features are available to the customer of Centrex-type Service at an additional charge:

#### **OPTIONAL FEATURES**

Hunt Group Charge Advanced Custom Calling Features

Sequential Hunting Call ID Name & Number

Circular Hunting Auto Callback Uniform Hunting Auto Recall

Hunting Line ChargeSelective Distinctive AlertSequential HuntingSelective Call ForwardingCircular HuntingSelective Call AcceptanceUniform HuntingCaller ID Number OnlyVoice MessagingCaller ID Name Only

Basic Voice Mail Pkg Call Trace

Enhanced Voice Mail Pkg Selective Call Rejection Fax Mail Bulk Calling Line ID

Auto Attendant Computer Access Restriction
Unified Messaging Anonymous Call Rejection
Submailboxes Callback Features Package
Pager Notification Selective Call Features Package

Fax Mail Option

6-Way Conference Calling

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#### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-Type Service (Cont'd)

c. Adelphia Centrex-Type Features

#### STANDARD NO CHARGE FEATURES

Automatic Callback Calling Directed Call Park

Call Forwarding Variable Directed Call Pickup Without Barge-In

Call Hold Per Call Privacy

Call Transfer Station to Station Dialing

Direct Inward Dialing Three Way Calling

Direct Outward Dialing Touch Tone

#### **OPTIONAL NO CHARGE FEATURES**

Account Codes Distinctive Ringing
Authorization Codes Group Call Pickup

Call Forwarding Busy Hunting
Call Forwarding Don't Answer Intercept

Call Waiting Line Treatments
Cancel Call Waiting Speed Calling 6

Distinctive Call Waiting Tones Speed Calling 30

#### **OPTIONAL CHARGEABLE FEATURES**

Automatic Route Selection Remote Access to Call Forwarding Variable

Carrier Access Secondary – Only Telephone Number

Extended IDP Arrangement Six-Way Calling

Loudspeaker Paging Access Time of Day Network Class of Service Routing

Message Waiting Lamp [X]

Uniform Call Distribution

Music On Hold Queue Slot

[x] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval

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SERVICE DESCRIPTIONS AND RATES (Cont'd) 7.2 7.2.4 Centrex-Type Service (Cont'd)

Adelphia Centrex-Type Features (Cont'd)

#### ADVANCED CUSTOM CALLING FEATURES

Automatic Callback **Directory Number Privacy** Selective Call Acceptance Automatic Recall Selective Call Forwarding Call Trace Selective Call Rejection Caller ID - Number Caller ID – Number & Name Selective Distinctive Alert

#### ATTENDANT CONSOLE FEATURES

Display Called Number

Attendant Access to Paging Call Splitting

Attendant Autodial Caller ID - Number & Name Attendant Camp-On **Direct Station Selection** Attendant Conference Interposition Calling Attendant Transfer Multiple Console Operation Automatic Recall Night Service Flexible

**Busy Verification of Station Lines** Position Busy Speed Dialing **Busy Verification of Trunks** 

Trunk Answer from any Station Call Park Recall Timer

#### DIGITAL ELECTRONIC TELEPHONE SET FEATURES

Add On Module **Feature Access** Auto Intercom Feature Display Group Intercom Automatic Call Hold

Multiple Appearance of Centrex Lines Caller ID - Number & Name

Direct Station Selection Time Key

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#### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

# 7.2.4 Centrex-type Service (Cont'd)

#### c. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 13 of this tariff, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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#### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

d. Digital Centrex-type Service

Digital Centrex-type is a telephone service provided through *the public* switched telephone network (PSTN) via ISDN basic rate interface (BRI) lines. BRI provides a capability of up to three digital channels, two bearer (B) channels and 64 Kbps, and one data (D) channel at 16 Kbps. BRI is also commonly known as 2B+D. The B channels are capable of carrying voice, data, image, or video transmissions. The D Channel is used for out-of-band signaling or data transmission. Digital Centrex-type Service is provided via the *central office* (CO) of the local Telephone Company. An Individualized dialing plan (IDP) is offered with digital Centrex-type service that incurs a common equipment charge. An IDP allows for four-digit dialing between Centrex-type stations defined within the same IDP group. Default features are provided through Digital Centrex-type service to the customer such as transfer and 3-way conference calling. Enhanced features are also available for an additional charge. These features are charged on a per feature basis. Digital Centrex-type service provides telephone system capabilities through the CO, eliminating the need for customer premise switching equipment.

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#### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

## 7.2.5 Term Liability/Termination Charges

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

## 7.2.6 Integrated Services Digital Network – Basic Rate Interface (ISDN-BRI)

Integrated Services Digital Network (ISDN) is an international standard for dial-up digital transmission over a public telephone network. Its stated purpose is to deliver more bandwidth to the end user than analog by moving the signaling out of band and delivering a host of new services to users. The BRI, also known as 2B+D, consists of two bearer and one data channel. Each bearer channel represents a 64kbps channel and each data channel represents a 16 kbps signaling and control data stream. The B channels carry voice, data, image or videos. The D channel corrects any errors that may occur in the transmission, and makes it possible to carry on a conversation and work on the internet at the same time on the same line. Personal modems and fax machines use ISDN-BRI lines. This service is delivered over a T1 circuit and requires a T1 board.

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# INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES

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#### 8.1 INTRALATA TOLL USAGE AND MILEAGE CHARGES

## 8.1.1 Description

IntraLATA toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, 3rd number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

#### 8.1.2 Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

- a. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.
- b. Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

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#### 8.2 INTRALATA TIMING OF CALLS

- 8.2.1 Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 8.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 8.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 8.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 8.2.5 Calls originating in one time period as defined in Section 8.3 and terminating in another will be billed the rates in effect at the beginning of each minute.
- 8.2.6 All times refer to local time.

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#### 8.3 INTRALATA REGULATIONS AND COMPUTATION OF MILEAGE

Calls for which rates are mileage sensitive are rated on the airline distance between the originating rate center and the terminating rate center.

## 8.3.1 Originating Rate Center

A customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that customer's account shall be the location of the customer's rate center.

#### 8.3.2 Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

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## 8.3 INTRALATA REGULATIONS AND COMPUTATION OF MILEAGE (Cont'd)

## 8.3.3 Calculation of Mileage

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between any two rate centers is determined as follows:

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in <u>NECA FCC Tariff No. 4</u> or successor tariffs. To determine the airline distance between any two locations, proceed as follows:

- a. Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- b. Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- c. Square each difference obtained in step b., above.
- d. Add the square of the "V" difference and the "H" difference obtained in step c., above.
- e. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.

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# 8.3 INTRALATA REGULATIONS AND COMPUTATION OF MILEAGE (Cont'd)

## 8.3.3 Calculation of Mileage (Cont'd)

f. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

#### 8.4 INTRALATA CALL CHARGES

Rates are based on the duration of the call as measured according to Section 8.2 above, time of day rate period of the call as described in Section 8.3 and the airline mileage between points of the call as described in Section 8.4. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

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## 8.4 INTRALATA CALL CHARGES (Cont'd)

## 8.4.1 Usage Charges:

a. Business Two-Point Message Toll Service

See Rate Schedule in Section 14 of this tariff.

b. Residence Two-Point Message Toll Service

See Rate Schedule in Section 14 of this tariff.

## 8.4.2 Per Call Service Charges

The service charges listed in the Rate Schedule specified in Section 14 of this tariff apply to interLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

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8.4 INTERLATA TOLL SERVICE is furnished for communication between telephones in different LATAs in accordance with the regulations and schedules of charges specified in this tariff.

#### 8.4.1 INTERLATA TOLL USAGE

A. Basic Long Distance - Switched

Basic Switched long distance service is a non-facilities based direct-dial long distance telephone service that is accessed through Adelphia Business Solutions' facilities based local service.

B. Long Distance - Stand Alone Switched

Stand Alone Switched long distance is a non-facilities based direct-dial long distance telephone service that is accessed through the customer's local switched service provider.

C. Dedicated Long Distance – offered as ICB only

Dedicated Long Distance is a non-facilities base direct-dial long distance telephone service that is accessed through dedicated connectivity from the customer premise to the long distance point of presence.

#### 8.4.2 INTERLATA CALL CHARGES

InterLATA call charges are based on a postalized per minute usage rate.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3<sup>rd</sup> number billing), or to an authorized calling card.

See Rate Schedule in Section 14 of this Tariff.

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#### 8.4.3 LONG DISTANCE FEATURES

The following features are available for all types of long distance services mentioned above.

#### A. Account Codes

Account Codes enable businesses to categorize long distance charges for purposes of cost allocation and control. Adelphia customers have the ability to assign a different number code to each department, product, client, etc., allowing long distance charges to be billed back accordingly. Account Codes are one to five digits long and are available in the following types:

- 1. Verified Customer LD Account Codes-These codes are assigned by the customer, but managed by the carrier. These codes must be entered for the call to be completed.
- Verified ABS LD Account Codes-These codes are pre-assigned and managed by the carrier. The code must be dialed for the call to be completed.
- 3. Non-Verified LD Account Codes-These codes are set and managed by the customer. The code must be dialed for the call to be completed.

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#### 8.4.4 TOLL FREE SERVICE

Toll Free service provides customer with toll free calling to their business locations. Toll free pricing is per minute usage rate for InterLATA toll calls. Specialized Number requests are available at a rate of \$35.00 per number reserved.

NASCing (forcing the migration of a toll-free number from another responsible organization) is available at a rate of \$30.00 per occurrence.

#### A. Basic Toll Free - Switched

Basic Switched Toll Free service is a non-facilities based inbound long distance telephone service that is accessed through Adelphia Business Solutions' facilities based local service.

#### B. Toll Free - Stand Alone Switched

Stand Alone Switched Toll Free service is a non-facilities based inbound long distance telephone service that is accessed through the customer's local switched service provider.

C. Dedicated Toll Free – offered as ICB only

Dedicated Toll Free service is a non-facilities based inbound long distance telephone service that is accessed through dedicated connectivity from the customer premise to the long distance point of presence.

#### 8.4.5 TOLL FREE SERVICE FEATURES

A. Basic Features for Switched (Basic and Stand Alone) and Dedicated Toll Free Services

#### 1. Area Code Control

Area Code Control allows blocking of incoming calls from selected NPAs. This feature allows customers to limit their toll free service to a geographic area by blocking calls from designated area codes outside the specified calling area.

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#### 8.4.5 TOLL FREE SERVICE FEATURES

Basic Features for Switched (Basic and Stand Alone) and Dedicated Toll Free Services

- Area Code/Exchange Control
   Area Code/Exchange Control allows blocking of incoming calls
   from selected NPA/NXX combinations. This feature allows
   customers to limit their toll free service to a geographic area by
   blocking calls from designated exchanges located outside the
   specified calling area.
- B. Enhanced Features for Switched (Basic and Stand Alone) and Dedicated Toll Free Services

Enhanced Routing Features improve call handling efficiency and productivity by routing traffic among multiple locations. Enhanced routing also provides quick and easy disaster recovery for critical applications. These features are used when more than one terminating number is involved for the toll-free number.

- Reserved for Future Use
- 2. Area Code Routing

This feature provides the capability to divide the country into customer-defined routing sets. Calls to the same 800 number are directed to the terminating location based on the originating NPA. It is available to both dedicated and switched toll-free numbers.

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#### 8.4.5 TOLL FREE SERVICE FEATURES (Cont'd)

B. Enhanced Features for Switched (Basic and Stand Alone) and Dedicated Toll Free Services (Cont'd)

#### 3. Area Code/Exchange Routing

Used in conjunction with area code routing, this feature allows routing or screening of calls by originating NPA/NXX to multiple service groups/locations. A caller's exchange can be pinpointed with this feature. It can be used to offer a nationwide toll-free number, and route calls to the location nearest the caller.

#### 4. Time of Day Routing

This feature allows the customer to have one toll-free number but route calls to different locations based on the time of day. The customer can take advantage of time zone difference to expand the business day and the route calls to a 24-hour call center when all locations are closed.

#### 5. Day-of-Week Routing

Toll-free calls can be sent to customer-specific destinations, based on the day of the week. For example, if the customers' business days are weekdays, calls on the weekend can be routed to a call center. There also can be a courtesy announcement.

#### 6. Day-of-Year Routing

This feature allows calls to be routed to a different based on the day of the year. The customer can use this feature to route calls to a call center when some locations are closed for the holiday. Based on the specified days, a courtesy announcement tells callers that the location is closed for the holiday.

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#### 8.4.5 TOLL FREE SERVICE FEATURES (Cont'd)

B. Enhanced Features for Switched (Basic and Stand Alone) and Dedicated Toll Free Services (Cont'd)

7. Call Allocation

This feature allows customers to define the call routing to multiple service groups/locations on a percentage basis. The percentage is based on call attempts, not completions. Customers can distribute calls to a toll-free number across multiple locations, specify a percentage of the calls for each location, and match the customer's call volume to each location's capabilities.

8. Command Routing

For enhanced toll-free customers, this service provides the ability to activate an alternative route plan (up to 99) within minutes. For example, during severe weather conditions, such as a hurricane, customers can immediately re-route their toll-free number to a location that is not experiencing severe weather

See Rate Schedule in Section 14 of this Tariff

- C. Features for Dedicated Toll-Free (These features are only available on Dedicated Toll Free)
  - DNIS (Dialed Number Identification Service) Delivery
    Dialed Number Identification Service allows multiple 800 numbers to be
    identified and routed within a single trunk group, while identifying the
    number a caller has dialed. This allows the representative to answer the
    call with a personalized greeting for the type of callers using a specified
    toll-free number.
  - 2. Real-Time Automatic Number Identification (ANI)

Real-Time ANI delivery is associated with inbound calling applications, offering the originating caller's telephone number to the inbound service subscriber. This feature is provided by the carrier as part of the call setup.

For In-Band, the signaling information and the voice traffic utilize the same circuits. For Out-of-Band, this signaling allows the signaling information associated with each call to be placed on a separate channel from the voice path. The customer must utilize ISDN with Primary Rate Interface (PRI) service.

Representatives can have the customer's account information available before answering the call. This allows more calls to be handled in a more efficient way.

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#### 8.4.5 TOLL FREE SERVICE FEATURES (Cont'd)

- C. Features for Dedicated Toll-Free (These features are only available on Dedicated Toll Free) (Cont'd)
  - 3. Route Advance

This feature routes overflow calls to another dedicated circuit (On-net Route Advance) or to local lines (Off-net Route Advance). On-net allows 800 calls that incur a busy or out-of-service condition on a dedicated trunk group to reroute to an alternate dedicated trunk group. This eliminates hang-ups and potential lost business.

4. Uniform Call Distribution (UCD)

This feature permits a uniform distribution of incoming calls among available 800 service access lines within a trunk group. UCD helps alleviate excessive call traffic on first circuits or business lines by distributing particular toll-free calls over a toll-free trunk group. It also can be used to track calls to each circuit and then distribute traffic evenly.

- 5. Enhanced Features for Dedicated Toll-Free
  - (a) DNIS Routing

DNIS Routing can be used to route a single 800 number to multiple destinations within a single trunks/service group, and is used in conjunction with other enhanced features.

See Rate Schedule in Section 14 of this Tariff.

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#### Section 10 - <u>SPECIAL ARRANGEMENTS</u>

#### 10.1 SPECIAL CONSTRUCTION

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#### 10.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- recurring charges;
- c. termination liabilities; or
- d. combinations of a., b., and c.

The customer will receive an estimate of any such charges at the time the customer requests service.

#### 10.1.2 Basis for Cost Computation

The costs referred to in 10.1.1 preceding may include one or more of the following items to the extent they are applicable:

- a. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - (1) equipment and materials provided or used;
  - (2) engineering, labor, and supervision;
  - (3) transportation; and
  - (4) rights of way and/or any required easements.

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## Section 10 - <u>SPECIAL ARRANGEMENTS</u> (Cont'd)

#### 10.1 SPECIAL CONSTRUCTION (Cont'd)

10.1.2 Basis for Cost Computation (Cont'd)

- b. Cost of maintenance.
- c. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
- d. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- e. License preparation, processing, and related fees.
- f. Tariff preparation, processing and related fees.
- g. Any other identifiable costs related to the facilities provided; or
- h. An amount for return and contingencies.

#### 10.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

a. The period on which the termination liability is based is the estimated service life of the facilities provided.

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## Section 10 - <u>SPECIAL ARRANGEMENTS</u> (Cont'd)

#### 10.1 SPECIAL CONSTRUCTION (Cont'd)

#### 10.1.3 Termination Liability (Cont'd)

- b. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
  - (1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
    - (a) equipment and materials provided or used;
    - (b) engineering, labor, and supervision;
    - (c) transportation; and
    - (d) rights of way and/or any required easements;
  - (2) license preparation, processing, and related fees;
  - (3) tariff preparation, processing and related fees;
  - (4) cost of removal and restoration, where appropriate; and
  - (5) any other identifiable costs related to the specially constructed or rearranged facilities.
- c. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 10.1.3.b. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 10.1.3.b. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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## Section 10 - <u>SPECIAL ARRANGEMENTS</u> (Cont'd)

#### 10.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

#### 10.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in this Tariff. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

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#### 13.7 SUPPLEMENTAL SERVICES

## 13.7.1 OPTIONAL CALLING SERVICE

#### A. Monthly Charges

Rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

# B. Connection Charges (Nonrecurring Charges)

Minimum: \$0.00 Maximum: \$20.00

#### 13.7.2 ADVANCED CUSTOM CALLING SERVICES

#### A. Monthly Charges

Rates for these services are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

#### B. Connection Charges (Nonrecurring Charges)

Minimum: \$0.00 Maximum: \$20.00

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## 13.7 SUPPLEMENTAL SERVICES (Cont'd)

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#### 13.7.3 CENTREX-TYPE SERVICE

#### A. Monthly Charges

Rates for this service are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

## B. Connection Charges (Nonrecurring Charges)

Minimum: \$0.00 Maximum: \$20.00

#### 13.7.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

	Min.	Max.
Verification Charge, each request	\$0.01	\$2.00
Interrupt Charge, each request	\$0.01	\$2.50

#### 13.7.5 TRAP CIRCUIT SERVICE

Per Request Minimum: \$10.00

Maximum: \$55.00

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#### 13.7.6 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

	Min.	Max.
Local, per request	\$0.80	\$1.10
Directory Assistance Call Completion	\$0.40	\$0.75

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## 13.7 SUPPLEMENTAL SERVICES (Cont'd)

## 13.7.9 BLOCKING SERVICE

	Nonrecurri	ng Charges
	Minimum	Maximum
900 and 700 Blocking		
-Residential	\$0.00	\$ 50.00
-Business (up to 200 lines)	\$0.00	\$100.00
900, 971, 974, and 700 Blocking		
-Residential	\$0.00	\$ 50.00
-Business (up to 200 lines)	\$0.00	\$100.00

The nonrecurring charge for initial request of one- and two-line business customers is waived for 90 days from the customer's service establishment date.

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## 13.7 SUPPLEMENTAL SERVICES (Cont'd)

## 13.7.9 BLOCKING SERVICE (Cont'd)

- ( )		
	Monthly	Charges
	Minimum	Maximum
Third Number Billed and Collect Call Restriction	 )	
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
Tall Destriction		
Toll Restriction		
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
Toll Restriction Plus		
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
,		
Direct Inward Dialing Blocking		
(Third-Party and Collect Call)		
-Initial Activation	\$0.00	\$50.00
-Subsequent Activation (per line)	\$0.00	\$40.00

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in this tariff.

#### 13.7.10 CUSTOMIZED NUMBER SERVICE

	Minimum	Maximum
Set-up Charges		
-Residential Customer	\$0.00	\$ 50.00
-Business Customer	\$0.00	\$100.00

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Minimum

#### Section 13 - RATES & CHARGES (Cont'd)

## 13.7 SUPPLEMENTAL SERVICES (Cont'd)

# [D]

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Maximum

#### 13.7.11 REMOTE CALL FORWARDING SERVICE

A.	Monthly Recurring Rate, per path \$0.01 \$ 25.00	
	Recurring rates for this service are located in the Rate Schedules for	
	Residential Network Switched Services and Business Network Switched	
	Services.	

#### B. Nonrecurring Charges

- Service Connection	\$0.00	\$100.00
- Change of telephone number to which calls are forwarded, per occasion	\$0.00	\$ 50.00
- Change of Directory Listing,	·	
per occasion	\$0.00	\$ 50.00

C. In addition to the above, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the termination location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule is furnished, the charge for each local call transferred is a Rate Band 1(A) charge. No allowance for local calls is included in the RCF monthly rate.

## 13.7.11.1 Calling Card Services

Per Minute Rate:	<u>Minimum</u>	<u>Maximum</u>	
Day:	\$0.01	\$5.00	
Evening:	\$0.01	\$5.00	
Night/Weekend:	\$0.01	\$5.00	
Per Call Surcharge:	\$0.01	\$5.00	
Payphone Surcharge (pla	aced onto every call ma	ade from a payphone):	
	\$0.01	\$5.00	

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# 13.7 SUPPLEMENTAL SERVICES (Cont'd) 13.7.12 FRAME RELAY SERVICE (FRS)

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Access Link

Service Order Charge Non-Recurring MIN MAX
Service Order Charge \$75.00 \$93.75

56 Kbps (per Link)	Monthly Recurring Charges		narges Non-Recurring Charg	
	MIN	MA	MIN	MAX
Per Point of Termination	\$65.45	\$ 88.36	\$224.40	\$302.94
End Channel Mileage (Add'l 1M)	\$ 0.01	\$10.00	\$ 0.00	\$ 0.00
Fixed Mileage	\$46.67	\$63.00	\$ 0.00	\$ 0.00
Per Mile Charge	\$ 2.13	\$5.53	\$ 0.00	\$ 0.00

1.544 Mbps (per Link)	Monthly Recu	rring Charges	Non-Recurring Charges	
	MIN	MAX	MIN	MAX
Per Point of	\$149.39	\$201.68	\$276.25	\$372.94
Termination				
End Channel Mileage	\$ 0.01	\$10.00	\$ 0.00	\$ 0.00
(Add'l 1M)				
Office Channel	\$ 0.01	\$10.00	\$ 0.00	\$ 0.00
Interface				
Customer Channel	\$ 0.01	\$10.00	\$ 0.00	\$ 0.00
Interface				
Fixed Mileage	\$ 79.14	\$106.84	\$ 0.00	\$ 0.00
Per Mile Charge	\$ 13.86	\$18.71	\$ 0.00	\$ 0.00

Except as specifically indicated, the rates set forth in this section are for Low Speed Frame Relay Services from 56 Kbps to 1.544 Mbps. For High Speed Frame Relay, up to 44.736 Mbps, special construction charges may apply in order to connect locations to Company's network.

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## 13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.12 FRAME RELAY SERVICE (FRS) (Cont'd)

Port

Service Order Charge

Monrecurring\*

MIN

MAX

56 Kbps

\$350.00 \$1050.00

128 Kbps – 1.544 Mbps \$550.00 \$1650.00

	Monthly Red	curring Charges	Non-Recurri	ing Charges
	<u>MIN</u>	MAX	<u>MIN</u>	MAX
56 Kbps	\$ 89.00	\$267.00	\$350.00	\$1050.00
128 Kbps	\$221.00	\$663.00	\$550.00	\$1650.00
192 Kbps	\$252.00	\$756.00	\$550.00	\$1650.00
256 Kbps	\$284.00	\$852.00	\$550.00	\$1650.00
320 Kbps	\$315.00	\$945.00	\$550.00	\$1650.00
384 Kbps	\$347.00	\$1041.00	\$550.00	\$1650.00
448 Kbps	\$378.00	\$1134.00	\$550.00	\$1650.00
512 Kbps	\$410.00	\$1230.00	\$550.00	\$1650.00
576 Kbps	\$441.00	\$1323.00	\$550.00	\$1650.00
640 Kbps	\$473.00	\$1419.00	\$550.00	\$1650.00
704 Kbps	\$504.00	\$1512.00	\$550.00	\$1650.00
768 Kbps	\$536.00	\$1608.00	\$550.00	\$1650.00
832 Kbps	\$567.00	\$1701.00	\$550.00	\$1650.00
896 Kbps	\$599.00	\$1797.00	\$550.00	\$1650.00
960 Kbps	\$630.00	\$1890.00	\$550.00	\$1650.00
1.024 Mbps	\$662.00	\$1986.00	\$550.00	\$1650.00
1.088 Mbps	\$693.00	\$2079.00	\$550.00	\$1650.00
1.152 Mbps	\$725.00	\$2175.00	\$550.00	\$1650.00
1.216 Mbps	\$756.00	\$2268.00	\$550.00	\$1650.00
1.280 Mbps	\$788.00	\$2364.00	\$550.00	\$1650.00
1.344 Mbps	\$819.00	\$2457.00	\$550.00	\$1650.00
1.408 Mbps	\$851.00	\$2553.00	\$550.00	\$1650.00
1.472 Mbps	\$882.00	\$2646.00	\$550.00	\$1650.00
1.536 Mbps	\$914.00	\$2742.00	\$550.00	\$1650.00
1.544 Mbps	\$914.00	\$2742.00	\$550.00	\$1650.00

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## 13.7 SUPPLEMENTAL SERVICES (Cont'd) 13.7.12

FRAME RELAY SERVICE (FRS) (Cont'd)

**PVC** 

Non-Recurring

MIN MAX \$75.00 \$101.25

Service Order Charge

PVC Recurring Charge for 1 Year Term\*

PVC Recurring Charges are based on the associated CIR for each PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8K increments.

PVC Recurring Charges = \$21.00 + (\$2 per Kbps of CIR per PVC).

\*Recurring charges for PVC are discounted 3% for a 2 year term and 5% for a three year term.

Disaster Recovery PVC – Per Access Link

Non-Recurring

MAX MIN \$75.00 \$101.25

Service Establishment

Disaster Recovery PVC Recurring Charge for 1 Year Term\*\*

Disaster Recovery PVC Charges are based on the associated CIR for each Disaster Recovery PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8 K increments.

Disaster Recovery PVC Recurring Charges = \$32 + (\$1.05 per Kbps of CIR per Disaster Recovery PVC)

\*\*Recurring charges for Disaster Recovery PVC are discounted 3% for a 2 year term and 5% for a three year term.

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# 13.7 SUPPLEMENTAL SERVICES (Cont'd) 13.7.13 INTEGRATED ACCESS SERVICE (IAS)

[D]

#### Flat Rate

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated	Length		Number of Voice Lines						
Data Bandwidth Speeds	of Service Term	5	-8	9-	12	13	-16	17-20	
		MIN	MAX	MIN	MAX	MIN	MAX	MIN	MAX
	1-Year	\$673.29	\$841.25	\$958.60	\$1,198.25	\$1,243.91	\$1,554.89	\$1,529.22	\$1,911.53
128K	2-Year	\$619.43	\$774.29	\$881.91	\$1,102.39	\$1,144.39	\$1430.49	\$1,406.88	\$1,758.60
	3-Year	\$592.50	\$740.63	\$843.57	\$1,054.46	\$1,094.64	\$1368.30	\$1,345.71	\$1,682.14
	1-Year	\$763.29	\$954.11	\$1,048.60	\$1,310.75	\$1,333.91	\$1667.39	\$1,619.22	\$2,024.03
256K	2-Year	\$702.23	\$877.79	\$964.71	\$1,205.89	\$1,227.19	\$1533.99	\$1,489.68	\$1,862.10
	3-Year	\$671.70	\$839.63	\$922.77	\$1,153.46	\$1,173.84	\$1467.30	\$1,424.91	\$1,781.14
	1-Year	\$843.29	\$1,054.11	\$1,128.60	\$1,410.75	\$1,413.91	\$1767.39	N/A*	N/A*
384K	2-Year	\$775.83	\$969.79	\$1,038.31	\$1,297.89	\$1,300.79	\$1625.99	N/A*	N/A*
	3-Year	\$742.10	\$927.63	\$993.17	\$1,241.46	\$1,244.24	\$1555.30	N/A*	N/A*
	1-Year	\$928.29	\$1,160.36	\$1,213.60	\$1,517.00	\$1,498.91	\$1873.64	N/A*	N/A*
512K	2-Year	\$854.03	\$1,067.54	\$1,116.51	\$1,395.64	\$1,378.99	\$1723.74	N/A*	N/A*
	3-Year	\$816.90	\$1,021.13	\$1,067.97	\$1,334.96	\$1,319.04	\$1648.76	N/A*	N/A*
	1-Year	\$1,093.29	\$1,366.61	\$1,378.60	\$1,723.25	N/A*	N/A*	N/A*	N/A*
768K	2-Year	\$1,005.83	\$1,257.29	\$1,268.31	\$1,585.39	N/A*	N/A*	N/A*	N/A*
	3-Year	\$962.10	\$1,202.63	\$1,213.17	\$1,516.46	N/A*	N/A*	N/A*	N/A*

#### Non-recurring Charges

	MIN	MAX
1-Year	\$1,000.00	\$1,250.00
2-Year	\$500.00	\$625.00
3-Year	\$250.00	\$312.50

\*Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

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# 13.7 SUPPLEMENTAL SERVICES (Cont'd) 13.7.13 INTEGRATED ACCESS SERVICE (IAS) (Cont'd) Measured Rate

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated	Length of		Number of Voice Lines							
Data Bandwidth Speeds	Service Term		5-8	9-12		13-16		17-20		
•		MIN	MAX	MIN	MAX	MIN	MAX	MIN	MAX	
	1-Year	\$409.29	\$511.61	\$562.60	\$703.25	\$715.91	\$894.89	\$869.22	\$1,086.53	
128K	2-Year	\$376.55	\$470.69	\$517.59	\$646.99	\$658.63	\$823.29	\$799.68	\$999.60	
	3-Year	\$360.18	\$450.23	\$495.09	\$618.86	\$630.00	\$787.50	\$764.91	\$956.14	
	1-Year	\$499.29	\$624.11	\$652.60	\$815.75	\$805.91	\$1,007.39	\$959.22	\$1,199.02	
256K	2-Year	\$459.35	\$574.19	\$600.39	\$750.49	\$741.43	\$926.79	\$882.48	\$1,103.10	
	3-Year	\$439.38	\$549.23	\$574.29	\$717.86	\$709.20	\$886.50	\$844.11	\$1,055.14	
	1-Year	\$579.29	\$724.11	\$732.60	\$915.75	\$885.91	\$1,107.39	N/A*	N/A*	
384K	2-Year	\$532.95	\$666.19	\$673.99	\$842.49	\$815.03	\$1,018.79	N/A*	N/A*	
	3-Year	\$509.78	\$637.23	\$644.69	\$805.86	\$779.60	\$974.50	N/A*	N/A*	
	1-Year	\$664.29	\$830.36	\$817.60	\$1,022.00	\$970.91	\$1,213.64	N/A*	N/A*	
512K	2-Year	\$611.15	\$763.94	\$752.19	\$940.24	\$893.23	\$1,116.54	N/A*	N/A*	
	3-Year	\$584.58	\$730.73	\$719.49	\$899.36	\$854.40	\$1,068.00	N/A*	N/A*	
	1-Year	\$829.29	\$1,036.61	\$982.60	\$1,228.25	N/A*	N/A*	N/A*	N/A*	
768K	2-Year	\$762.95	\$953.69	\$903.99	\$1,129.99	N/A*	N/A*	N/A*	N/A*	
	3-Year	\$729.78	\$912.23	\$864.69	\$1,080.86	N/A*	N/A*	N/A*	N/A*	

Non-recurring Charges

	MIN	MAX
1-Year	\$1,000.00	\$1,250.00
2-Year	\$500.00	\$625.00
3-Year	\$250.00	\$312.50

\*Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

Features	Monthly Recurring Charge		Non-recurring Installatio Charge		
	MIN	MAX	MIN	MAX	
Callback Features Package	\$10.00	\$12.50	\$0.00	\$0.00	
Selective Call Features Package	\$13.00	\$16.25	\$0.00	\$0.00	

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# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

# 13.9.1 Basic Business Line Service

	Rec	urring		Nonre	curring		
	Мо	nthly	F	irst	Add	itional	
3 Access Lines or Less	Min.	Max.	Min.	Max.	Min.	Max	[C]
Each Base Service Line (Flat)	\$1.00	\$75.00	\$1.00	\$100.00	\$1.00	\$100.00	
Each Base Service Line (Measured)	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	
Voice Mail Option, per line	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	[D]
EUCL Multiline Business	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	
EUCL Residential /One Line Business	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	
Remote Call Forwarding	Min.	Max.	Min.	Max.	Min.	Max.	
Terminating	\$0.01	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00	
Terminating Paths	\$0.01	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00	
Originating	\$0.01	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00	
Originating Paths	\$0.01	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00	[D]

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# Section 13 - RATES & CHARGES (Cont'd)

# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

# 13.9.1 Measured Rate Basic Business Line Service (Cont'd)

**Custom Calling Features:** 

_	Recurring					
	Monthly		Fi	irst	Additional	
Standard Features – Per Line:	Min.	Max.	Min.	Max.	Min.	Max
3-Way Calling	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Variable	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Busy Line	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Don't Answer	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding Fixed	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding on Call Waiting	\$0.01	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Remote Access to Call Forwarding	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Hold	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Transfer	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Waiting – Terminating	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Waiting – Originating	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Hot Line	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Speed Calling 8	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Speed Calling 30	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Distinctive Call Forwarding Tone	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
<u>Tiered Features</u> :						
Any 3 Standard Features	\$0.50	\$25.00	\$1.00	\$100.00	\$1.00 \$	100.00
Any 4 Standard Features	\$0.75	\$35.00	\$1.00	\$100.00	\$1.00 \$	100.00
Any 5 Standard Features	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00 \$	100.00
Any 6 Standard Features	\$1.25	\$40.00	\$1.00	\$100.00	\$1.00 \$	100.00
Any 7 Standard Features	\$1.50	\$40.00	\$1.00	\$100.00	\$1.00 \$	100.00
Any 8 Standard Features	\$1.75	\$45.00	\$1.00	\$100.00	\$1.00 \$	100.00
Any 9 Standard Features	\$2.00	\$45.00	\$1.00	\$100.00	\$1.00 \$	100.00
Any 10 Standard Features	\$2.25	\$50.00	\$1.00	\$100.00	\$1.00 \$	100.00

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# Section 13 - RATES & CHARGES (Cont'd)

# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

# 13.9.1 Measured Rate Basic Business Line Service (Cont'd)

Optional Calling Features: (Cont'd)

	Recurring		1				
	Mont	hly	First		Additiona	al	
Hunt Group Charge:	Min.	Max.	Min.	Max.	Min.	Max	
Sequential Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00	
Circular Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00	
Uniform Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00	
Queuing with Announcement (per queue slot)	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00	
Hunting Line Charge:							
Sequential Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00	
Circular Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00	
Uniform Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00	
Voice Messaging							
Basic Voice Mail Package	\$1.00	\$15.00	\$1.00	\$30.00	\$1.00	\$30.00	
Enhanced Voice Mail Package	\$1.00	\$15.00	\$1.00	\$30.00	\$1.00	\$30.00	
Submailbox Option	\$1.00	\$12.00					
Pager Notification Option	\$1.00	\$12.00					
Fax Mail Option	\$1.00	\$12.00					
Auto Attendant	\$1.00	\$15.00	\$50.00	\$500.00	\$50.00	\$500.00	
Auto Attendant Change	\$0.01	\$10.00	\$0.01	\$50.00	\$0.01	\$50.00	
Alias Mailbox	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00	
Call Forwarding Busy/Don't Answer w/Mailbox	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00	
Messaging Feature	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00	
Call Forwarding Don't Answer -RC	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00	
6-Way Conferencing (per line)	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00	

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# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

# 13.9.1 Measured Rate Basic Business Line Service (Cont'd)

Optional Calling Features: (Cont'd)

	M	onthly
Advanced Custom Calling Features Line Charge:	Min.	Max.
Caller ID Name & Number	\$1.00	\$12.00
Automatic Callback	\$1.00	\$12.00
Automatic Recall	\$1.00	\$12.00
Selective Distinctive Alert	\$1.00	\$12.00
Selective Call Forwarding	\$1.00	\$12.00
Selective Call Acceptance	\$1.00	\$12.00
Caller ID Number Only	\$1.00	\$15.00
Caller ID Name Only	\$1.00	\$15.00
Call Trace	\$1.00	\$12.00
Selective Call Rejection	\$1.00	\$12.00
Computer Access Restriction	\$1.00	\$15.00
Anonymous Call Rejection	\$1.00	\$12.00
Callback Features Pkg	\$1.00	\$15.00
Selective Call Features Pkg	\$1.00	\$15.00
All Call Privacy	\$1.00	\$15.00
Directory Number Privacy	\$1.00	\$15.00
Caller ID on Call Waiting	\$0.01	\$15.00

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# Section 13 - RATES & CHARGES (Cont'd)

# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.2 Public Access Line Service

Connection Charge: Minimum Maximum \$0.01 \$100.00

Monthly recurring Charges: Line

\$5.00 \$ 00

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# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

# 13.9.3 PBX Trunk Service

#### A. Measured Rate PBX Trunks

	Recurring Monthly		Nonrecurring First Additional			
<del>-</del>	Min.	Max.	Min.	Max.	Min.	Max.
Each Trunk	\$1.00	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00
Terminal Numbers:						
1-20 lines in terminal group	\$1.00	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00
100 lines in terminal group	\$1.00	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00
DID Trunk Termination	\$1.00	\$25.00	\$1.00	\$200.00	\$1.00	\$200.00
DIOD Trunk Termination	\$1.00	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00
Trunks (Measured Rate)						
DID Service	\$25.00	\$75.00	\$100.00	\$250.00	\$100.00	\$250.00
DOD Service	\$6.00	\$18.00	\$10.00	\$65.00	\$10.00	\$65.00
DID/DOD Combination Service	\$25.00	\$75.00	\$100.00	\$250.00	\$100.00	\$250.00
Each DID Trunk Group	\$0.00	\$75.00	\$0.00	\$425.00	\$0.00	\$425.00
DID/Combination Trunk	\$20.00	\$175.00	\$25.00	\$275.00	\$25.00	\$275.00
DID/Combination Trunk Group	\$0.00	\$75.00	\$1.00	\$175.00	\$1.00	\$175.00
Charges on All Trunks						
EUCL-Multiline Business	\$2.00	\$16.00	\$100.00	\$425.00	\$RS	\$RS
EUCL-Residential/One Line Business	\$1.00	\$6.50	\$100.00	\$425.00	\$RS	\$RS
Remote Call Forwarding:						
terminating	\$8.00	\$27.00	\$0.00	\$10.00	\$0.00	\$10.00
terminating paths	8.00	\$27.00	\$0.00	\$10.00	\$0.00	\$10.00
originating	\$8.00	\$27.00	\$0.00	\$10.00	\$0.00	\$10.00
originating paths	\$8.00	\$27.00	\$0.00	\$10.00	\$0.00	\$10.00
Sequential Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Circular Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Uniform Hunting	\$0.01	\$2.00	\$0.01	\$2.00	\$0.01	\$20.00

Measured Usage Charges: Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

RS: Rates may be reduced selectively and in varying amounts, down to incremental cost, on one day's notice to customers and the Public Service Commission.

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Bulk Calling Line ID

3-Way Calling for Trunks

# Section 13 - RATES & CHARGES (Cont'd)

# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

[D]

13.9.3 PBX Trunk Service (Cont'd)

**Trunk Feature** 

 Nonrecurring

 Monthly
 First
 Additional

 Min.
 Max.
 Min.
 Max.

 \$100.00\$750.00
 \$100.00\$750.00
 \$100.00\$750.00

 \$1.00
 \$25.00
 \$0.01
 \$50.00

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# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

# 13.9.3 PBX Trunk Service (Cont'd)

D. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

Where appropriate facilities do not exist, Special Construction charges will also apply.

# Nonrecurring

	First		Add	ditional
	Min.	Max.	Min.	Max
Per Point of Termination (including 1 <sup>st</sup> ½ mile to CO)	\$RS	\$2,000.00	\$RS	\$1,500.00
Each Additional ½ Mile	\$RS	\$100.00	\$RS	\$100.00
-Fixed Mileage	\$RS	\$100.00	\$RS	\$100.00
-Per Mile Charge	\$RS	\$100.00	\$RS	\$100.00
Primary Rate Interface, first -Per Usage Rate B Channel	\$RS \$RS	\$1,000.00 \$100.00	\$RS \$RS	\$1,000.00 \$100.00
-Per Flat Rate B Channel	\$RS	\$100.00	\$RS	\$100.00
-Per Usage Rate D Channel	\$0.01	\$100.00	\$0.01	\$100.00
-Per Flat Rate D Channel	\$0.01	\$100.00	\$0.01	\$100.00
Remote NXX	\$0.01	\$100.00	\$0.01	\$100.00
Caller ID Number per PRI	\$10.00	\$350.00	\$10.00	\$350.00
Caller ID Name &Number per PRI	\$10.00	\$350.00	\$10.00	\$350.00
All Call Privacy (PRI)	\$0.01	\$100.00	\$0.01	\$100.00

RS: Rates may be reduced selectively and in varying amounts, down to incremental cost, on one day's notice to customers and the Public Service Commission.

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# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.3 PBX Trunk Service (Cont'd)

D. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) (Cont'd)

Recurring Charges - Term

	_		Years				
	Moi	nthly	2	3	5	7	
	Min.	Max.	Max.	Max.	Max.	Max	
Per Point of Termination (including 1 <sup>st</sup> ½ mile to CO)	\$200.00	\$2,000.00	NOC	NOC	NOC	NOC	
Each Additional ½ Mile	\$1.00	\$100.00	NOC	NOC	NOC	NOC	
-Fixed Mileage	\$1.00	\$100.00	NOC	NOC	NOC	NOC	
-Per Mile Charge	\$1.00	\$100.00	NOC	NOC	NOC	NOC	
Primary Rate Interface, first -Per Usage Rate B Channel	\$0.01 \$0.01	\$1,000.00 \$100.00	NOC NOC	NOC NOC	NOC NOC	NOC NOC	
-Per Flat Rate B Channel	\$0.01	\$100.00	NOC	NOC	NOC	NOC	
-Per Usage Rate D Channel	\$0.01	\$100.00	NOC	NOC	NOC	NOC	
-Per Flat Rate D Channel	\$0.01	\$100.00	NOC	NOC	NOC	NOC	
Remote NXX	\$10.00	\$150.00	NOC	NOC	NOC	NOC	
Caller ID Number per PRI	\$10.00	\$150.00	NOC	NOC	NOC	NOC	
Caller ID Name &Number per PRI	\$10.00	\$150.00	NOC	NOC	NOC	NOC	
All Call Privacy (PRI)	\$10.00	\$150.00	NOC	NOC	NOC	NOC	

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INDIVIDUAL CASE BASIS

# Section 13 - RATES & CHARGES (Cont'd)

# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

# 13.9.4 Centrex-type Service

Α.	Basic Ce	entrex-type
/ \.		HILLON LYPO

A.	Basic Centrex-type				
		<u>Minimum</u>	<u>Maximum</u>		
	Nonrecurring Connection Charge: (per station line)	\$1.00	\$200.00		
	Monthly Recurring Charges:  Term: (per station line)  Monthly  24 months (Discount)  36 months (Discount)  60 months (Discount)  84 months (Discount)	\$1.00 0% 5% 15% 25%	\$50.00 5% 10% 20% 30%		
	Over 100 lines	INDIVIDUAL CASE BASIS			
B.	Optional Centrex-type Features				
	Nonrecurring Connection Charge: (per station line)	\$0.00	\$10000.00		
	Monthly Recurring Charges:  Term: (per station line)  Monthly  24 months (Discount)  36 months (Discount)  60 months (Discount)  84 months (Discount)	\$0.00 0% 5% 15% 25%	\$600.00 5% 10% 20% 30%		
	Voice Mail, per line per month:	\$1.00	\$20.00		

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Over 100 lines

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# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd) 13.9.4 Centrex-type Service

Adelphia Centrex-Type Features

Adelphia Centrex-Type Features	Monthly Rec	Monthly Recurring Charge		ring Charge
	Minimum	Maximum	Minimum	Maximum
Centrex-Type Common Equipment	\$100.00	\$300.00	\$150.00	\$350.00
Measured Rate Line Charge	\$21.88	\$35.00	\$30.00	\$60.00
Flat Rate Line Charge	\$37.87	\$56.81	\$30.00	\$60.00
Change Order Charge	N	/A	\$15.00	\$30.00
OPTIONAL CHARGEABLE FEATURES	Monthly Rec	urring Charge	Nonrecur	ring Charge
	Minimum	Maximum	Minimum	Maximum
Automatic Route Selection	\$183.75	\$551.25	\$350.00	\$900.00
Carrier Access Port	\$187.50	\$562.50	\$150.00	\$450.00
Extended IDP Arrangement	\$5.00	\$100.00	\$5.00	\$100.00
Loudspeaker Paging Access Port	\$30.63	\$91.89	\$50.00	\$150.00
Message Waiting Lamp [X]	\$183.75	\$551.25	\$300.00	\$900.00
Music On Hold	\$312.50	\$937.50	\$250.00	\$750.00
Remote Access to Call Forwarding Variable	\$6.13	\$18.39	\$5.00	\$20.00
Secondary – Only Telephone number	\$14.70	\$44.10	\$20.00	\$100.00
Six-Way Calling	\$6.25	\$18.75	\$5.00	\$20.00
Time of Day Network Class of Service Routing	\$183.75	\$551.25	\$350.00	\$900.00
Uniform Call Distribution	\$12.25	\$36.75	\$10.00	\$50.00
Queue Slot	\$12.25	\$36.75	\$10.00	\$50.00
Computer Access Restriction	\$1.00	\$75.00	\$0.01	\$50.00
Call Forwarding on Call Waiting	\$0.01	\$50.00	\$0.01	\$50.00
ADVANCED CUSTOM CALLING FEATURES				
Automatic Callback	\$5.00	\$20.00	1	N/A
Automatic Recall	\$5.00	\$20.00	1	N/A
Call Trace	\$5.00	\$20.00	1	N/A
Caller ID – Number	\$9.38	\$28.14	١	N/A
Caller ID – Number & Name	\$12.50	\$37.50	1	N/A
Directory Number Privacy	\$5.00	\$20.00	1	N/A
Selective Call Acceptance	\$5.00	\$20.00	1	N/A
Selective Call Forwarding	\$5.00	\$20.00	١	N/A
Selective Call Rejection	\$5.00	\$20.00	ı	N/A
Selective Distinctive Alert	\$5.00	\$20.00	1	N/A
ATTENDANT CONSOLE FEATURES PACKAGE	\$31.25	\$93.75	\$300.00	\$900.00
DIGITAL ELECTRONIC TELEPHONE SET FEATURES	\$8.75	\$26.25	\$75.00	\$225.00

#### Discount Schedule for Adelphia Centrex-Type Service

	STATION VOLUME (No. of Lines)						
TERM	Less than 21 Lines		21-99 Lines		100+ Lines		
	Minimum	Maximum	Minimum	Maximum	Minimum	Maximum	
Month to Month	0%	10%	10%	20%	20%	25%	
1 Year	10%	20%	20%	25%	25%	30%	
2 Year	20%	25%	25%	30%	30%	35%	
3 Year	25%	30%	30%	35%	30%	35%	
5 Year	30%	35%	30%	35%	30%	35%	

<sup>[</sup>x] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval

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# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd) 13.9.4 Centrex-type Service

	Mor	nthly	Non-Re	curring
	Minimum Maximum		Minimum	Maximum
ISDN BRI Line	\$21.88	\$65.64	\$65.00	\$195.00
BRI B Channel Measured Rate	\$17.50	\$52.50	\$15.00	\$45.00
BRI B Channel Flat Rate	\$33.50	\$100.50	\$15.00	\$45.00
BRI D Channel	\$0.01	\$10.00	\$0.01	\$10.00
BRI Multipoint Terminal	\$6.25	\$18.75	\$5.00	\$20.00
B Channel Data Surcharge	\$62.50	\$187.50	\$50.00	\$150.00
Legacy Rate				_
Basic Rate Digital Line	\$19.10	\$57.30	\$50.00	\$150.00
B Channels (Up to 2)				
Switched Voice/Data Measured Rate	\$8.50	\$25.50	\$15.00	\$45.00
Switched Voice/Data Flat Rate	\$0.01	\$10.00	\$0.01	\$10.00
High Speed Packet Switched	\$170.00	\$510.00	\$200.00	\$600.00
D Channel (1 Required)	\$0.01	\$10.00	\$0.01	\$10.00
Each Additional Multipoint Terminal	\$4.00	\$20.00	\$4.00	\$20.00
Adelphia Rate				
Basic Rate Digital Line Flat Rate*	\$25.00	\$150.00	\$75.00	\$225.00

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<sup>\*</sup> Basic Rate Digital Line Flat Rate is comprised of five elements: a POTS flat line charge, ISDN termination charge, 2 B channels and 1 D channel.

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# Section 13 - RATES & CHARGES (Cont'd)

# 13.10 SPECIAL SERVICES AND PROGRAMS

# 13.10.1 Pay Telephone Service

		Monthly		Nonrecu	urring
		Min.	Max.	Min.	Max.
a.	Incoming/Outgoing Screening	NOC	NOC	NOC	NOC
b.	Incoming Blocking	NOC	NOC	NOC	NOC
C.	Outgoing Blocking	NOC	NOC	NOC	NOC
d.	Coin Supervision Additive	NOC	NOC	NOC	NOC
	<b>'</b>				

# 13.11 ALTERNATE TELEPHONE NUMBER LISTINGS

	<u>Monthly</u>		Nonrecu	ırring
	Min.	Max.	Min.	Max.
Non-Published Listing				
Business	\$0.00	\$8.00	\$0.50	\$15.00
Residence	NOC	NOC	NOC	NOC
Semi-Private Listing				
Business	\$0.00	\$8.00	\$0.50	\$15.00
Residence	NOC	NOC	NOC	NOC
Additional Listing				
Business	\$0.00	\$6.00	\$0.50	\$15.00
Residence	NOC	NOC	NOC	NOC

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#### 13.12 INTRALATA TOLL USAGE AND MILEAGE CHARGES

# **BUSINESS LOCAL RATES** (ALL CALL AREAS)

	Da	Day		Evening		eekend
	Initial	Add'l	Initial	Add'l	Initial	Add'l
	Period	Period	Period	Period	Period	Period
<u>Minimum</u>	\$0.030	\$0.050	\$0.015	\$0.030	\$0.010	\$0.002
<u>Maximum</u>	\$0.280	\$0.090	\$0.170	\$0.060	\$0.100	\$0.030

# BUSINESS TOLL RATES (ALL CALL AREAS)

		Da	ay	Eve	ning	Night/W	eekend'
		Initial	Add'l	Initial	Add'l	Initial	Add'l
		Period	Period	Period	Period	Period	Period
<u>Minimum</u>	0-8 miles	\$0.010	\$0.005	\$0.010	\$0.005	\$0.010	\$0.002
	9-13 miles	\$0.010	\$0.005	\$0.010	\$0.005	\$0.010	\$0.002
	14-44 miles	\$0.040	\$0.050	\$0.020	\$0.005	\$0.010	\$0.005
	45+ miles	\$0.040	\$0.060	\$0.020	\$0.005	\$0.010	\$0.005
<u>Maximum</u>	0-8 miles	\$0.240	\$0.080	\$0.150	\$0.080	\$0.090	\$0.060
	9-13 miles	\$0.300	\$0.090	\$0.190	\$0.090	\$0.110	\$0.060
	14-44 miles	\$0.320	\$0.200	\$0.200	\$0.140	\$0.120	\$0.080
	45+ miles	\$0.320	\$0.250	\$0.200	\$0.160	\$0.120	\$0.100

DAY	8AM - 5PM MONDAY-FRIDAY*
EVENING	5PM - 11PM MONDAY-FRIDAY*
	5PM - 11PM SUNDAY*
	All day Christmas, New Years, Thanksgiving, Independence and Labor Days.
NIGHT &	8AM SATURDAY - 5PM SUNDAY
WEEKEND	11PM - 8 AM EVERY DAY*

<sup>\*</sup>The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.

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# Section 13 - RATES & CHARGES (Cont'd)

# 13.12 INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

# 13.12.1 Per Call Service Charges

The following service charges apply to interLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

	<u>Minimum</u>	<u>Maximum</u>
Customer Dialed Call	\$0.50	\$2.75
Person-to-Person	\$0.50	\$3.75
3rd Number Billed	\$0.50	\$2.75
Busy Line Verification	\$1.00	\$15.00
Emergency Interrupt	\$3.00	\$25.00
All other Operator Assistance	\$0.50	\$3.00

#### 13.12.2 Account Codes

Feature	Installation (Non-recurring)		Monthly Re Charge	curring
	Minimum	Maximum	<u>Minimum</u>	<u>Maximum</u>
Verified Customer LD Account Codes	\$8.00	\$12.00	\$8.00	\$12.00
Verified ABS LD Account Codes	\$0.00	\$10.00	\$0.00	\$10.00
Non-Verified LD Account Codes	\$0.00	\$10.00	\$0.00	\$10.00

# 13.12.3 Directory Assistance

Adelphia offers and bills for directory assistance on a per call basis.

	•		
	<u>Minimum</u>	<u>Maximum</u>	
Long Distance, per request	\$0.50	\$3.50	[D

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# Section 13 - <u>RATES & CHARGES</u> (Cont'd) 13.12 INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

13.12.4 Toll Free Service Features

FEATURE	MONTHLY RECURRING CHARGE		NON-RECURRING CHARGE		
	Minimum	Maximum	Minimum	Maximum	
Toll Free Directory Listing	\$5.00/Toll Free No.	\$50.00/Toll Free No.	N/A	N/A	
NASCing	1100110.	1100110.	\$10.00per occurrence	\$75.00per occurrence	
Area Code Control	No Charge		\$25 per 800 number	\$250 per 800 number	
Area Code Exchange Control	No Charge		\$25 per 800 number	\$250 per 800 number	
ENHANCED FEATURES			7=0 p = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0 = 0	1 <del>1</del> F	
Area Code Routing	\$0.01*	\$10.00*	\$25 per feature node, per 800 number	\$250 per feature node per 800 number	
Area Code/Exchange Routing	\$0.01*	\$10.00*	\$25 for all selected exchanges per NPA	\$250 for all selected exchanges per NPA	
Time of Day Routing	\$0.01*	\$10.00*	\$25 per feature node, per 800 number	\$250 per feature node per 800 number	
Day-of-Week Routing	\$0.01*	\$10.00*	\$25 per feature node, per 800 number	\$250 per feature node per 800 number	
Day-of-Year Routing	\$0.01*	\$10.00*	\$25 per feature node, per 800 number	\$250 per feature node per 800 number	
Call Allocation	\$0.01	\$10.00*	\$25 per feature node, per 800 number	\$250 per feature node per 800 number	
Command Routing	No Charge	•	\$10 per activation	\$120 per activation	
Toll Free Routing Plan Change Charge	\$0.01	\$10.00	\$25 per Decision Node Changed	\$250 per Decision Node Changed	
Dialed Number Identification Service (DNIS) Delivery (Dedicated Only)	No Charge		\$250 per trunk group	\$1000 per trunk group	
Real Time Automatic Number Identification (ANI)	No Charge		\$50 per trunk group	\$500 per trunk group	
Route Advance	\$0.15 per minute		\$15 per trunk group	\$90 per trunk group	
Uniform Call Distribution (UCD) (Dedicated Only)	\$5.00 per 800 number	\$75 per 800 number	\$50 per 800 number	\$300 per 800 number	
DNIS Routing (Dedicated Only)	\$0.01	\$10.00	\$250 per trunk group	\$1000 per trunk group	
*Routing Plan Rates:					
1 - 3 routing plans	\$0.01	\$50.00	\$0.01	\$50.00	
4 - 12 routing plans	\$100.00	\$500.00	\$0.01	\$50.00	
13 - 99 routing plans	\$215.00	\$750.00	\$0.01	\$50.00	
Expedites [Installation sooner than the normal require	d time] (Placed on	new dedicated or	rders)		
0 – 5 Day Interval	N/A	N/A	\$500.00	\$3,000.00	
6 – 10 Day Interval	N/A	N/A	\$410.00	\$2,500.00	
11 – 14 Day Interval	N/A	N/A	\$325.00	\$2,000,00	

0 – 5 Day Interval	N/A	N/A	\$500.00	\$3,000.00
6 – 10 Day Interval	N/A	N/A	\$410.00	\$2,500.00
11 – 14 Day Interval	N/A	N/A	\$325.00	\$2,000.00
15 – 20 Day Interval	N/A	N/A	\$210.00	\$1,500.00
21 – 29 Day Interval	N/A	N/A	\$150.00	\$1,000.00

# 13.13 MISCELLANEOUS CHARGES

13.13.1 Return Check Charge

The Company will assess a \$10.00 return check charge for each check returned by bank.

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#### 14.7 SUPPLEMENTAL SERVICES

[D]

Ameritech Service Areas (Akron, Cleveland, Columbus, Youngstown)
14.7.1 OPTIONAL CALLING SERVICE

# A. Monthly Charges

Current rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

#### Cleveland

B. Connection Charges (Nonrecurring)

\$0.00

# 14.7.2 ADVANCED CUSTOM CALLING SERVICES

Current rates for these services are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

#### 14.7.3 CENTREX-TYPE SERVICE

Current rates for this service are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

# 14.7.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

Cleveland, Columbus

Verification Charge, each request \$1.25 Interrupt Charge, each request \$2.00

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Ameritech Serv	EMENTAL SERVICES (Cont'd) vice Areas (Cleveland, Columbus)	[D]	
14.7.5	TRAP CIRCUIT SERVICE Per Request	\$35.00	
14.7.6	DIRECTORY ASSISTANCE SER	VICE	
	The directory assistance charge a per line. (Cleveland, Columbus)	applies after the call allowance of two calls	
	Local, per request	\$1.00	
	Directory Assistance Call Completi	on \$0.50	
14.7.7	LOCAL OPERATOR SERVICE (Cleveland)		
	Customer Dialed Calling Card	\$0.36	
	Operator Station to Station	\$1.25	
	Person-to-Person	\$3.00	
	3rd Number Billed	\$1.50	
	Collect Calls	\$1.50	
	All other Operator Service (Columbus)	\$1.50	
	Operator Station to Station	\$1.25	
	Person-to-Person	\$3.00	
	3rd Number Billed	\$1.50	
	Collect Calls	\$1.50	

\$1.50

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All other Operator Service

#### 14.7 SUPPLEMENTAL SERVICES (Cont'd)

# 14.7.8 Voice Messaging (Cleveland)

Recurring Nonrecurring Monthly First Additional Basic Voice Mail Package \$7.50 \$19.95 \$19.95 Enhanced Voice Mail Package \$12.50 \$19.95 \$19.95 Submailbox Option \$0.00 \$0.00 \$3.00 Pager Notification Option \$2.00 \$0.00 \$0.00 Fax Mail Option \$2.00 \$0.00 \$0.00 \$10.00 Auto Attendant per Menu (1-5) \$100.00 \$100.00 Auto Attendant per Menu (6-12) \$200.00 \$10.00 \$200.00 Auto Attendant per Menu (13-25) \$10.00 \$300.00 \$300.00 6-Way Conference Call (per line) NOC NOC NOC (Columbus)

Recurring Nonrecurring Monthly Additional First Basic Voice Mail Package \$7.50 \$19.95 \$19.95 Enhanced Voice Mail Package \$12.50 \$19.95 \$19.95 \$3.00 Submailbox Option \$0.00 \$0.00 Pager Notification Option \$2.00 \$0.00 \$0.00 Fax Mail Option N/A N/A N/A Auto Attendant per Menu (1-5) \$10.00 \$100.00 \$100.00 Auto Attendant per Menu (6-12) \$10.00 \$200.00 \$200.00 Auto Attendant per Menu (13-25) \$10.00 \$300.00 \$300.00 Auto Attendant Change \$0.00 \$20.00 \$20.00 Alias Mailbox for Hunt Line \$0.00 \$0.00 \$0.00 Alias Mailbox for Non-Hunt Line \$2.00 \$0.00 \$0.00 Call Forwarding Busy w/Mailbox \$0.00 \$0.00 \$0.00 Call Forwarding Don't Answer \$0.00 \$0.00 \$0.00 w/Mailbox Messaging Feature \$0.00 \$0.00 \$0.00 Call Forwarding Don't Answer-RC \$0.60 \$7.40 \$7.40

#### 14.7.9 BLOCKING SERVICE

900 and 700 Blocking

- Residential NOC
- Business (up to 200 lines) ICB

900, 971, 974, and 700 Blocking

- Residential NOC
- Business (up to 200 lines) ICB

The nonrecurring charge for initial request of one and two-line business customers is waived for 90 days from the customer's service establishment date.

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# 14.7 SUPPLEMENTAL SERVICES (Cont'd)

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# 14.7.9 BLOCKING SERVICE (Cont'd)

` ,	Monthly Charges
Third Number Billed and Collect Call Restriction - Residential - Business (up to 200 lines)	NOC ICB
Toll Restriction - Residential - Business (up to 200 lines)	NOC ICB

Toll Restriction Plus

Residential NOCBusiness (up to 200 lines) ICB

Direct Inward Dialing Blocking (Third Party and Collect Call)

Initial Activation NOC
 Subsequent Activation NOC (per line)

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in this tariff.

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# 14.7 SUPPLEMENTAL SERVICES (Cont'd)

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# 14.7.10 CUSTOMIZED NUMBER SERVICE

Set-up Charges

Residential Customer NOC Business Customer ICB

# 14.7.11 REMOTE CALL FORWARDING SERVICE

Ameritech Service Areas (Cleveland)

	Recurring	Nonred	curring
	Monthly	First	Additional
Terminating	\$36.90	\$0.00	\$0.00
Terminating Paths	\$36.90	\$0.00	\$0.00
Originating	\$36.90	\$0.00	\$0.00
Originating Paths	\$36.90	\$0.00	\$0.00

Ameritech Service Areas (Akron, Columbus, Youngstown)

	Recurring	Nonrecurring		
	Monthly	First	Additional	
Terminating	NOC	NOC	NOC	
Terminating Paths	NOC	NOC	NOC	
Originating	NOC	NOC	NOC	7
Originating Paths	NOC	NOC	NOC	[D]

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# SUPPLEMENTAL SERVICES (Cont'd) Ameritech Service Areas (Cleveland, Columbus)\*

14.7.12 FRAME RELAY SERVICE (FRS)

Access Link

Service Order Charge

Non-Recurring \$ 75.00

56 Kbps (per Link)	Monthly	Non-Recurring Charges		
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	\$65.45	\$62.18	\$57.60	\$224.40
End Channel Mileage (Add'l 1M)	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.00
Fixed Mileage	\$46.67	\$46.67	\$43.23	\$ 0.00
Per Mile Charge	\$ 2.13	\$ 2.02	\$ 1.87	\$ 0.00

1.544 Mbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	\$149.39	\$134.40	\$119.85	\$276.25
End Channel Mileage	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.00
(Add'l 1M)				
Office Channel Interface	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.00
Customer Channel Interface	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.00
Fixed Mileage	\$ 79.14	\$ 71.40	\$ 62.90	\$ 0.00
Per Mile Charge	\$ 13.86	\$ 12.50	\$ 11.05	\$ 0.00

Except as specifically indicated, the rates set forth in this section are for Low Speed Frame Relay Services from 56 Kbps to 1.544 Mbps. For High Speed Frame Relay, up to 44.736 Mbps, special construction charges may apply in order to connect locations to Company's network.

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<sup>\*</sup> Akron and Youngstown service has been discontinued and all Frame Relay Services are NOC (Not Offered Currently) for these markets.

# 14.7 SUPPLEMENTAL SERVICES (Cont'd) Ameritech Service Areas (Cleveland, Columbus)\*

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# 14.7.12 FRAME RELAY SERVICE (FRS) (Cont'd)

Port

Service Order Charge Nonrecurring\*
56 Kbps \$350.00
128 Kbps - 1.544 Mbps \$550.00

	Monthly Recurring Charges	Non-Recurring Charges
56 Kbps	\$ 89.00	\$350.00
128 Kbps	\$221.00	\$550.00
192 Kbps	\$252.00	\$550.00
256 Kbps	\$284.00	\$550.00
320 Kbps	\$315.00	\$550.00
384 Kbps	\$347.00	\$550.00
448 Kbps	\$378.00	\$550.00
512 Kbps	\$410.00	\$550.00
576 Kbps	\$441.00	\$550.00
640 Kbps	\$473.00	\$550.00
704 Kbps	\$504.00	\$550.00
768 Kbps	\$536.00	\$550.00
832 Kbps	\$567.00	\$550.00
896 Kbps	\$599.00	\$550.00
960 Kbps	\$630.00	\$550.00
1.024 Mbps	\$662.00	\$550.00
1.088 Mbps	\$693.00	\$550.00
1.152 Mbps	\$725.00	\$550.00
1.216 Mbps	\$756.00	\$550.00
1.280 Mbps	\$788.00	\$550.00
1.344 Mbps	\$819.00	\$550.00
1.408 Mbps	\$851.00	\$550.00
1.472 Mbps	\$882.00	\$550.00
1.536 Mbps	\$914.00	\$550.00
1.544 Mbps	\$914.00	\$550.00

<sup>\*</sup> Akron and Youngstown service has been discontinued and all Frame Relay Services are NOC (Not Offered Currently) for these markets.

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# 14.7 SUPPLEMENTAL SERVICES (Cont'd) Ameritech Service Areas (Cleveland, Columbus)\*\*\*

[D]

14.7.12 FRAME RELAY SERVICE (FRS) (Cont'd)

**PVC** 

**Non-Recurring** 

Service Order Charge

\$75.00

PVC Recurring Charge for 1 Year Term\*

PVC Recurring Charges are based on the associated CIR for each PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8K increments.

PVC Recurring Charges = \$21.00 + (\$2 per Kbps of CIR per PVC).

\*Recurring charges for PVC are discounted 3% for a 2 year term and 5% for a three year term.

Disaster Recovery PVC - Per Access Link

Non-Recurring

EFFECTIVE: July 1, 2008

Service Establishment

\$75.00

Disaster Recovery PVC Recurring Charge for 1 Year Term\*\*

Disaster Recovery PVC Charges are based on the associated CIR for each Disaster Recovery PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8 K increments.

Disaster Recovery PVC Recurring Charges = \$32 + (\$1.05 per Kbps of CIR per Disaster Recovery PVC)

\*\*Recurring charges for Disaster Recovery PVC are discounted 3% for a 2 year term and 5% for a three year term.

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# 14.7 SUPPLEMENTAL SERVICES (Cont'd) Ameritech Service Areas (Cleveland)\*\*

#### 14.7.13 INTEGRATED ACCESS SERVICE (IAS)

#### Flat Rate

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated	Length of		Number of Voice Lines				
Data	Service Term	5-8	9-12	13-16	17-20		
Bandwidth							
Speeds							
	1-Year	\$673.29	\$958.60	\$1,243.91	\$1,529.22		
128K	2-Year	\$619.43	\$881.91	\$1,144.39	\$1,406.88		
	3-Year	\$592.50	\$843.57	\$1,094.64	\$1345.71		
	1-Year	\$763.29	\$1,048.60	\$1,333.91	\$1,619.22		
256K	2-Year	\$702.23	\$964.71	\$1,227.19	\$1,489.68		
	3-Year	\$671.70	\$922.77	\$1,173.84	\$1,424.91		
	1-Year	\$843.29	\$1,128.60	\$1,413.91	N/A*		
384K	2-Year	\$775.83	\$1,038.31	\$1,300.79	N/A*		
	3-Year	\$742.10	\$993.17	\$1,244.24	N/A*		
	1-Year	\$928.29	\$1,213.60	\$1,498.91	N/A*		
512K	2-Year	\$854.03	\$1,116.51	\$1,378.99	N/A*		
	3-Year	\$816.90	\$1067.97	\$1,319.04	N/A*		
	1-Year	\$1,093.29	\$1,378.60	N/A*	N/A*		
768K	2-Year	\$1005.83	\$1,268.31	N/A*	N/A*		
	3-Year	\$962.10	\$1,213.17	N/A*	N/A*		

# Non-recurring Charges

1-Year	\$1,000.00
2-Year	\$500.00
3-Year	\$250.00

<sup>\*</sup>Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

\*\* Akron, Columbus and Youngstown service has been discontinued and all Integrated Access Services are NOC (Not Offered Currently) for these markets.

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# 14.7 SUPPLEMENTAL SERVICES (Cont'd) Ameritech Service Areas (Cleveland)\*\*

14.7.13 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

Measured Rate

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated	Length of	Number of Voice Lines			
Data	Service Term	5-8	9-12	13-16	17-20
Bandwidth					
Speeds					
	1-Year	\$409.29	\$562.60	\$715.91	\$869.22
128K	2-Year	\$376.55	\$517.59	\$658.63	\$799.68
	3-Year	\$360.18	\$495.09	\$630.00	\$764.91
	1-Year	\$499.29	\$652.60	\$805.91	\$959.22
256K	2-Year	\$459.35	\$600.39	\$741.43	\$882.48
	3-Year	\$439.38	\$574.29	\$709.20	\$844.11
	1-Year	\$579.29	\$732.60	\$885.91	N/A*
384K	2-Year	\$532.95	\$673.99	\$815.03	N/A*
	3-Year	\$509.78	\$644.69	\$779.60	N/A*
	1-Year	\$664.29	\$817.60	\$970.91	N/A*
512K	2-Year	\$611.15	\$752.19	\$893.23	N/A*
	3-Year	\$584.58	\$719.49	\$854.40	N/A*
	1-Year	\$829.29	\$982.60	N/A*	N/A*
768K	2-Year	\$762.95	\$903.99	N/A*	N/A*
	3-Year	\$729.78	\$864.69	N/A*	N/A*

Non-recurring Charges

1-Year	\$1,000.00
2-Year	\$500.00
3-Year	\$250.00

<sup>\*</sup>Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

Features	Monthly Recurring	Non-recurring Installation
	Charge	Charge
Callback Features Package	\$10.00	\$0.00
Selective Call Features Package	\$13.00	\$0.00

<sup>\*\*</sup> Akron, Columbus and Youngstown service has been discontinued and all Integrated Access Services are NOC (Not Offered Currently) for these markets.

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[P]

# Section 14 - PRICE LIST (Cont'd)

# 14.9 BUSINESS NETWORK SWITCHED SERVICES

14.9.1 Basic Business Line Service Ameritech Service Areas (Cleveland)

	Monthly	Non-Recurrir <u>First</u>	ig <u>Additional</u>	
3 Access Lines or Less				[C]
Flat Rate Basic Business Line Service	NOC	NOC	NOC	[0]
Measured Rate Basic Business Line Service	\$28.90	\$62.85	\$62.85	
Ameritech Service Areas (Columbus)				
3 Access Lines or Less				[C]
Flat Rate Basic Business Line Service	\$32.25	\$33.00	\$33.00	[0]
Measured Rate Basic Business Line Service	\$20.25	\$33.50	\$33.50	

#### Remote Call Forwarding

Ameritech Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	\$36.90	\$0.00	\$0.00
Terminating Paths	\$36.90	\$0.00	\$0.00
Originating	\$36.90	\$0.00	\$0.00
Originating Paths	\$36.90	\$0.00	\$0.00

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# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

**Custom Calling Features:** 

Ameritech Service Areas (Akron)

, , ,	Recurring	Nonre	curring
	Monthly	First	Additional
3-Way Calling	NOC	NOC	NOC
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC

# Ameritech Service Areas (Cleveland)

	Recurring	Nonre	curring
	Monthly	First	Additional
3-Way Calling	\$4.00	\$7.40	\$7.40
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$4.00	\$7.40	\$7.40
Call Forwarding Busy Line	\$4.00	\$7.40	\$7.40
Call Forwarding Don't Answer	\$4.00	\$7.40	\$7.40
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	\$5.00	\$7.40	\$7.40
Call Waiting Originating	\$5.00	\$7.40	\$7.40
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	\$6.80	\$10.75	\$10.75
Distinctive Ringing	\$4.00	\$7.40	\$7.40

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# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

#### 14.9.1 Basic Business Line Service (Cont'd)

Custom Calling Features: Ameritech Service Areas (Columbus)

	Recurring	Nonre	ecurring
	Monthly	First	Additional
3-Way Calling	\$4.00	\$7.40	\$7.40
6-Way Calling	N/A	N/A	N/A
Call Forwarding Variable	\$4.00	\$7.40	\$7.40
Call Forwarding Busy	\$0.60	\$7.40	\$7.40
Call Forwarding Don't Answer	\$0.60	\$7.40	\$7.40
Call Forwarding Fixed	\$1.70	\$0.00	\$0.00
Call Forwarding on Call Waiting	\$0.00	\$0.00	\$0.00
Remote Access to Call Forwarding	\$4.50	\$0.00	\$0.00
Call Waiting	\$5.00	\$7.40	\$7.40
Call Waiting Originating	\$5.00	\$7.40	\$7.40
Call Hold	\$2.00	\$0.00	\$0.00
Call Transfer	\$2.50	\$0.00	\$0.00
Hot Line	\$4.00	\$0.00	\$0.00
Speed Calling 8	N/A	N/A	N/A
Speed Calling 30	\$6.80	\$10.75	\$10.75
Distinctive Call Forwarding Tone	\$0.00	\$0.00	\$0.00

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

4.9.1 Basic Business Line Service (Cont'd)
Custom Calling Features: (Cont'd)

Hunt Group Ch	narge - Ameritech	Service Area	s (Cleveland)

Hunt Group Charge - Ameritech Service Areas (Cie	Recurring	Nonre	curring
	Monthly	First	Additional
Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement (Per Queue Slot)	NOC	NOC	NOC
Hunting Line Charge - Ameritech Service Areas (Cl		NOC	NOC
Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC
Ameritech Service Areas (Columbus)	•	•	
Regular (Sequential) Hunting	\$3.70	\$0.00	\$0.00
Circular Hunting	\$3.70	\$0.00	\$0.00
Uniform Call Distribution Hunt	\$0.00	\$0.00	\$0.00
Series Completion Hunting	\$0.00	\$0.00	\$0.00
Voice Messaging:			
meritech Service Areas (Cleveland)  Basic Voice Mail Package	\$7.50	¢10.05	\$10.0E
Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
6-Way Conferencing (per line)	\$28.00	\$30.00	\$30.00
meritech Service Areas (Columbus)		1	
Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	N/A	N/A	N/A
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
Auto Attendant Change	\$0.00	\$20.00	\$20.00
Alias Mailbox for Hunt Line	\$0.00	\$0.00	\$0.00
Alias Mailbox for Non-Hunt Line	\$2.00	\$0.00	\$0.00
Call Forwarding Busy w/Mailbox	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer w/Mailbox	\$0.00	\$0.00	\$0.00
Messaging Feature	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer-RC	\$0.60	\$7.40	\$7.40

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# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)
Custom Calling Features: (Cont'd)

Monthly Recurring Charges: (Cont'd)

# ADVANCED CUSTOM CALLING FEATURES LINE CHARGE

Cleveland Service Area	Recurring	Nonrecurring		
	Monthly	First	Additional	
Caller ID Name and Number	\$10.00	\$0.00	\$0.00	
Automatic Callback	\$4.00	\$0.00	\$0.00	
Automatic Recall	\$4.00	\$0.00	\$0.00	
Selective Distinctive Alert	\$4.00	\$0.00	\$0.00	
Selective Call Forwarding	\$4.00	\$0.00	\$0.00	
Selective Call Acceptance	\$4.00	\$0.00	\$0.00	
Caller ID Number Only	\$7.50	\$0.00	\$0.00	
Caller ID Name Only	\$8.00	\$0.00	\$0.00	
Call Trace	\$4.00	\$0.00	\$0.00	
Selective Call Rejection	\$4.00	\$0.00	\$0.00	
Bulk Calling Line ID	\$500.00	\$500.00	\$500.00	
Computer Access Restriction	\$10.00	\$0.00	\$0.00	
Anonymous Call Rejection	\$3.00	\$0.00	\$0.00	
Callback Features Package	\$10.00	\$0.00	\$0.00	
Selective Call Features Package	\$13.00	\$0.00	\$0.00	
Columbus Service Area				
Caller ID Name and Number	\$10.00	\$0.00	\$0.00	
Automatic Callback (*69)	\$4.00	\$0.00	\$0.00	
Automatic Recall (*66)	\$4.00	\$0.00	\$0.00	
Selective Distinctive Alert	\$4.00	\$0.00	\$0.00	
Selective Call Forwarding	\$4.00	\$0.00	\$0.00	
Selective Call Acceptance	\$4.00	\$0.00	\$0.00	
Caller ID Number	\$7.50	\$0.00	\$0.00	
Caller ID Name	\$8.00	\$0.00	\$0.00	
Call Trace (*57)	\$4.00	\$0.00	\$0.00	
Selective Call Rejection	\$4.00	\$0.00	\$0.00	
Computer Access Restriction	\$10.00	\$0.00	\$0.00	
Anonymous Call Rejection	\$3.00	\$0.00	\$0.00	
Callback Features Package	\$10.00	\$0.00	\$0.00	
Selective Call Features Package	\$13.00	\$0.00	\$0.00	
All Call Privacy	\$5.00	\$0.00	\$0.00	
Directory Number Privacy	\$5.00	\$0.00	\$0.00	
Caller ID on Call Waiting	\$0.00	\$0.00	\$0.00	

# 14.9.2 Public Access Line Services:

Ameritech Service Areas (Cleveland)

Public Access Line	\$19.95	\$18.50	\$18.50	

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# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd) 14.9.3 PBX Trunk Service

Recurring	Nonrecurring	
<u>Monthly</u>	<u>First</u>	<u>Additional</u>
\$3.45	\$174.20	\$174.20
\$17.25	\$174.20	\$174.20
\$3.45	\$174.20	\$54.20
\$17.25	\$174.20	\$54.20
\$15.00	\$100.00	\$100.00
\$30.00	\$100.00	\$100.00
	Monthly \$3.45 \$17.25 \$3.45 \$17.25 \$15.00	Monthly     First       \$3.45     \$174.20       \$17.25     \$174.20       \$3.45     \$174.20       \$17.25     \$174.20       \$15.00     \$100.00

#### A. Measured Rate PBX Trunks

Ameritech Service Areas (Cleveland)

/ monteen convice / nead (clevolana)	NONRECURRIN	IG CHARGES		
Trunks (Message Rate)	Monthly	First	Add'l	
Legacy Rate	\$46.20	\$215.48	\$215.48	[X]
DID Service				
DOD Service	\$23.70	\$49.35	\$49.35	
Combination Service	\$23.70	\$49.35	\$49.35	
DID/Combination Service	\$69.20	\$269.35	\$269.35	[X]
DID Trunk Group	\$0.00	\$175.00	\$175.00	
DOD Trunk Group	\$0.00	\$0.00	\$0.00	
Combination Trunk Group	\$0.00	\$0.00	\$0.00	
DID/Combination Trunk Group	\$0.00	\$175.00	\$175.00	
Adelphia Rate	\$36.45	\$49.35	\$49.35	
DID Service				
DOD Service	\$36.45	\$49.35	\$49.35	
Combination Service	\$36.45	\$49.35	\$49.35	
DID/Combination Service	\$36.45	\$49.35	\$49.35	

<sup>[</sup>x] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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NONRECURRING CHARGES

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# Section 14 - PRICE LIST (Cont'd)

# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service

A. Measured Rate PBX Trunks

Ameritech Service Areas (Columbus)

		NONECONN	LCCKKING CHANGES	
Trunks (Message Rate)	Monthly	First	Add'l	
<u>Analog</u>				
DID Service	\$23.95	\$33.50	\$33.50	
DOD Service	\$23.95	\$33.50	\$33.50	
Combination Service	\$23.95	\$33.50	\$33.50	
DID Trunk Group <u>Digital</u>	\$0.00	\$0.00	\$0.00	
DOD Service	\$23.95	\$33.50	\$33.50	
Combination Service	\$23.95	\$33.50	\$33.50	
DID Trunk Group	\$0.00	\$0.00	\$0.00	

	NONRECURRING CHARGES			
Trunks (Flat Rate)	Monthly	First	Add'l	
<u>Analog</u>				
DID Service	N/A	N/A	N/A	
DOD Service	N/A	N/A	N/A	
Combination Service	\$0.00	\$0.00	\$0.00	
DID Trunk Group	\$0.00	\$0.00	\$0.00	
DOD Trunk Group	\$0.00	\$0.00	\$0.00	
Combination Trunk Group Digital	\$0.00	\$0.00	\$0.00	
DID Service	N/A	N/A	N/A	
DOD Service	N/A	N/A	N/A	
Combination Service	N/A	N/A	N/A	
DID Trunk Group	\$0.00	\$0.00	\$0.00	[D]

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# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service (Cont'd)

# A. Measured Rate PBX Trunks (Cont'd)

# Remote Call Forwarding

Ameritech Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	\$0.00	\$0.00	\$0.00
Terminating Paths	\$0.00	\$0.00	\$0.00
Originating	\$36.90	\$0.00	\$0.00
Originating Paths	\$36.90	\$0.00	\$0.00

Ameritech Service Areas (Akron, Columbus, Youngstown)

	Recurring	Nonred	Nonrecurring	
	Monthly	First	Additional	
Terminating	NOC	NOC	NOC	
Terminating Paths	NOC	NOC	NOC	
Originating	NOC	NOC	NOC	
Originating Paths	NOC	NOC	NOC	

# **Hunting Charges**

Ameritech Service Areas (Cleveland)

, ,	· ·	·	'
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC
Ameritech Service Areas (Colum	bus)		
Sequential Hunting	\$0.00	\$0.00	\$0.00
Circular Hunting	\$0.00	\$0.00	\$0.00
Uniform Hunting	\$0.00	\$0.00	\$0.00

\$0.01

\$0.01

\$0.01

# Trunk Feature

Seguential Hunting

Ameritech Service Areas (Columbus)

Bulk Calling Line ID	\$500.00	\$500.00	\$500.00
3-Way Calling for Trunks	\$4.00	\$0.00	\$0.00

# Measured Usage Charges:

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

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# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service

B Flat Rate PBX Trunks

Ameritech Service Areas (Akron)

Ameniedi Service Areas (Akron)				
,		NONRECURRING CHARGES		
Trunks (Flat Rate)	Monthly	First	Add'l	
DID Service	NOC	NOC	NOC	
DOD Service	NOC	NOC	NOC	
Combination Service	NOC	NOC	NOC	
DID/Combination Service	NOC	NOC	NOC	
DID Trunk Group	NOC	NOC	NOC	
DOD Trunk Group	NOC	NOC	NOC	
Combination Trunk Group	NOC	NOC	NOC	
DID/Combination Trunk Group	NOC	NOC	NOC	
Voice mail Option, per line	NOC	NOC	NOC	

Ameritech Service Areas (Cleveland)

noon convice / nous (chovolana)		NONRECURRING CHARGES		
Trunks (Flat Rate)	Monthly	First	Add'l	
DID Service	\$46.20	\$269.35	\$269.35	
DOD Service	\$23.70	\$49.35	\$49.35	
Combination Service	\$23.70	\$49.35	\$49.35	
DID/Combination Service	\$69.20	\$269.35	\$269.35	
DID Trunk Group	\$0.00	\$175.00	\$175.00	
DOD Trunk Group	\$0.00	\$0.00	\$0.00	
Combination Trunk Group	\$0.00	\$0.00	\$0.00	
DID/Combination Trunk Group	\$0.00	\$175.00	\$175.00	
Voice mail Option, per line	\$0.00	\$0.00	\$0.00	

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service (Cont'd)

#### B. Flat Rate PBX Trunks (Cont'd)

#### Remote Call Forwarding Ameritech Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	\$0.00	\$0.00	\$0.00
Terminating Paths	\$0.00	\$0.00	\$0.00
Originating	\$36.90	\$0.00	\$0.00
Originating Paths	\$36.90	\$0.00	\$0.00

Ameritech Service Areas (Akron, Columbus, Youngstown)

	Recurring	Nonred	curring
	Monthly	First	Additional
Terminating	NOC	NOC	NOC
Terminating Paths	NOC	NOC	NOC
Originating	NOC	NOC	NOC
Originating Paths	NOC	NOC	NOC

#### **Hunting Charges**

Ameritech Service Areas (Cleveland)

\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00
NOC	NOC	NOC
)		
\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00
	\$0.00 NOC ) \$0.00	\$0.00 \$0.00 NOC NOC ) \$0.00 \$0.00

\$0.00

\$0.00

\$0.00

#### Trunk Feature

**Uniform Hunting** 

Ameritech Service Areas (Columbus)

Bulk Calling Line ID	\$500.00	\$500.00	\$500.00
3-Way Calling for Trunks	\$4.00	\$0.00	\$0.00

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service (Cont'd)

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### D. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

Ameritech Service Areas (Akron)

,		N	lon-Recurring
	Monthly	First	Additional
PRI System Termination	NOC	NOC	NOC
Primary Rate Interface	NOC	NOC	NOC
Call by Call Service per PRI	NOC	NOC	NOC
PRI B Channel Measured Rate	NOC	NOC	NOC
PRI B Channel Flat Rate	NOC	NOC	NOC
PRI D Channel Measured Rate	NOC	NOC	NOC
PRI D Channel Flat Rate	NOC	NOC	NOC

#### Ameritech Service Areas (Cleveland)

		Non-Recurring		
	Monthly	First	Additional	
PRI System Termination	\$450.00	\$1,600.00	\$1,600.00	
Primary Rate Interface	NOC	NOC	NOC	
Call by Call Service per PRI	\$30.00	\$150.00	\$150.00	
PRI B Channel Measured Rate	\$35.00	\$6.50	\$6.50	
PRI B Channel Flat Rate	\$12.00	\$6.50	\$6.50	
PRI D Channel Measured Rate	\$0.00	\$0.00	\$0.00	
PRI D Channel Flat Rate	\$0.00	\$0.00	\$0.00	
Primary Rate Interface	\$0.00	\$0.00	\$0.00	

[x] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9.3 PBX Trunk Service (Cont'd)

E. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

Ameritech Service Areas (Columbus)

		Nor	n-Recurring
	Monthly	First	Additional
PRI System Termination	\$216.00	\$0.00	\$0.00
Primary Rate Interface	\$460.00	\$1,500.00	\$1,500.00
Call by Call Service per PRI	\$0.00	\$0.00	\$0.00
PRI B Channel Measured Rate	\$0.00	\$0.00	\$0.00
PRI B Channel Flat Rate	\$12.00	\$6.50	\$6.50
PRI D Channel Measured Rate	\$0.00	\$0.00	\$0.00
PRI D Channel Flat Rate	\$0.00	\$0.00	\$0.00
Caller ID Number per PRI	\$75.00	\$200.00	\$200.00
Caller ID Name and Number per PRI	\$75.00	\$200.00	\$200.00
Remote NXX	\$81.75	\$0.00	\$0.00
All Call Privacy	\$72.00	\$0.00	\$0.00

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service

A. Basic Centrex-type (ISDN-BRI Measured Rate)

		Recurring	Non-Recu	rring
		Monthly		Additional
Ameritech	Service Areas (Cleveland)			
	Centrex-type Common Equipment	\$61.95	\$0.00	\$0.00
	<u>Legacy Rate</u> <u>Message Rate Line Charge</u>	\$4.90	\$51.90	\$51.90
	Flat Rate Line Charge	NOC	NOC	NOC
	Adelphia Rate		<u>_</u>	
	Message Rate Line Charge	\$28.90	\$62.85	\$62.85
Ameritech	Service Areas (Akron, Columbus)			
	Centrex-type Common Equipment	NOC	NOC	NOC
	Legacy Rate Message Rate Line Charge	NOC	NOC	NOC
	Flat Rate Line Charge	NOC	NOC	NOC
	Adelphia Rate		I .	· ·
	Message Rate Line Charge	NOC	NOC	NOC
Ameritech	Service Areas (Youngstown)			
	Centrex-type Common Equipment	NOC	NOC	NOC
	Legacy Rate Message Rate Line Charge	NOC	NOC	NOC
	Flat Rate Line Charge	NOC	NOC	NOC
	Adelphia Rate	1		<u>'</u>
	Message Rate Line Charge	NOC	NOC	NOC

Over 100 lines INDIVIDUAL CASE BASIS

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Section 14 - PRICE LIST (Cont'd)

14.9	BUS	INES	S NET	WORK	SWIT	CHED	SEI	RVIC	ES (	(Cont'd)
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4.9.4 Legacy Centrex-type Service (Cont'd)

B. Standard Centrex-type Features

Ameritech Service Areas (Cleveland)

		Non-Recur	rring
	Monthly	First	Additional
3-Way Calling	\$4.00	\$7.40	\$7.40
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$4.00	\$7.40	\$7.40
Call Forwarding Busy Line	\$4.00	\$7.40	\$7.40
Call Forwarding Don't Answer	\$4.00	\$7.40	\$7.40
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	\$5.00	\$7.40	\$7.40
Call Waiting Originating	\$5.00	\$7.40	\$7.40
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Automatic Callback Calling	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	\$6.80	\$10.75	\$10.75
Distinctive Ringing	\$4.00	\$7.40	\$7.40
Call Transfer (All Calls)	NOC	NOC	NOC
Directed Call Pick-up with Barge-In	NOC	NOC	NOC
Directed Call Pick-up without Barge-In	NOC	NOC	NOC
Terminal Group and Station Restriction	NOC	NOC	NOC

Ameritech Service Areas (Akron)

vice Areas (Akron)			
3-Way Calling	NOC	NOC	NOC
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Automatic Callback Calling	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC
Call Transfer (All Calls)	NOC	NOC	NOC
Directed Call Pick-up with Barge-In	NOC	NOC	NOC
Directed Call Pick-up without Barge-In	NOC	NOC	NOC
Terminal Group and Station Restriction	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd) BUSINESS NETWORK SWITCHED SERVICES (Cont'd) 14.9 [D] 14.9.4 Legacy Centrex-type Service Optional Centrex-type features: **Hunt Group Charges:** 1). Ameritech Service Areas (Cleveland) Non-Recurring Monthly Additional First Sequential Hunting \$0.00 \$0.00 \$0.00 Circular Hunting \$0.00 \$0.00 \$0.00 NOC NOC NOC **Uniform Hunting** Queuing with Announcement per Queue Slot NOC NOC NOC Ameritech Service Areas (Akron, Columbus, Youngstown) NOC Sequential Hunting NOC NOC NOC NOC NOC Circular Hunting NOC NOC NOC **Uniform Hunting** Queuing with Announcement per Queue Slot NOC NOC NOC **Hunt Line Charges:** 2). Ameritech Service Areas (Cleveland) Sequential Hunting \$0.00 \$0.00 \$0.00 Circular Hunting \$0.00 \$0.00 \$0.00 **Uniform Hunting** NOC NOC NOC Ameritech Service Areas (Akron, Columbus, Youngstown) NOC NOC Sequential Hunting NOC Circular Hunting NOC NOC NOC **Uniform Hunting** NOC NOC NOC Voice Messaging: (Cleveland) Basic Voice Mail Package \$7.50 \$19.95 \$19.95 Enhanced Voice Mail Package \$12.50 \$19.95 \$19.95 Submailbox Option \$3.00 \$0.00 \$0.00 Pager Notification Option \$2.00 \$0.00 \$0.00 Fax Mail Option \$2.00 \$0.00 \$0.00 Auto Attendant per Menu (1-5) \$10.00 \$100.00 \$100.00 Auto Attendant per Menu (6-12) \$10.00 \$200.00 \$200.00 \$10.00 \$300.00 Auto Attendant per Menu (13-25) \$300.00 6-Way Conferencing (per line) \$28.00 \$30.00 \$30.00 (Akron, Columbus, Youngstown) NOC NOC NOC Basic Voice Mail Package Enhanced Voice Mail Package NOC NOC NOC Submailbox Option NOC NOC NOC Pager Notification Option NOC NOC NOC Fax Mail Option NOC NOC NOC Auto Attendant per Menu (1-5) NOC NOC NOC Auto Attendant per Menu (6-12) NOC NOC NOC Auto Attendant per Menu (13-25) NOC NOC NOC 6-Way Conferencing (per line) NOC NOC NOC [D]

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service

E. Advanced Custom Calling Features Line Charges:

#### (Cleveland)

,		Non-Recurring		
	Monthly	First	Additional	
Caller ID Name and Number	\$10.00	\$0.00	\$0.00	
Automatic Call Back	\$4.00	\$0.00	\$0.00	
Automatic Recall	\$4.00	\$0.00	\$0.00	
Selective Distinctive Alert	\$4.00	\$0.00	\$0.00	
Selective Call Forwarding	\$4.00	\$0.00	\$0.00	
Selective Call Acceptance	\$4.00	\$0.00	\$0.00	
Caller ID Number Only	\$7.50	\$0.00	\$0.00	
Caller ID Name Only	\$8.00	\$0.00	\$0.00	
Call Trace	\$4.00	\$0.00	\$0.00	
Selective Call Rejection	\$4.00	\$0.00	\$0.00	
Bulk Calling Line ID	\$500.00	\$500.00	\$500.00	
Computer Access Restriction	\$10.00	\$0.00	\$0.00	
Anonymous Call Rejection	\$3.00	\$0.00	\$0.00	
Callback Features Pkg	\$10.00	\$0.00	\$0.00	
Selective Call Features Pkg	\$13.00	\$0.00	\$0.00	

#### (Akron, Columbus, Youngstown)

		Non-Recu	urring
	Monthly	First	Additional
Caller ID Name and Number	NOC	NOC	NOC
Automatic Call Back	NOC	NOC	NOC
Automatic Recall	NOC	NOC	NOC
Selective Distinctive Alert	NOC	NOC	NOC
Selective Call Forwarding	NOC	NOC	NOC
Selective Call Acceptance	NOC	NOC	NOC
Caller ID Number Only	NOC	NOC	NOC
Caller ID Name Only	NOC	NOC	NOC
Call Trace	NOC	NOC	NOC
Selective Call Rejection	NOC	NOC	NOC
Bulk Calling Line ID	NOC	NOC	NOC
Computer Access Restriction	NOC	NOC	NOC
Anonymous Call Rejection	NOC	NOC	NOC
Callback Features Pkg	NOC	NOC	NOC
Selective Call Features Pkg	NOC	NOC	NOC

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Ameritech Service Areas (Cleveland, Columbus)\*

Centrex-type Service 14.9.4

Adelphia Centrex-Type Features

	Monthly	Nonrecurring
	Recurring Charge	Charge
Centrex-Type Common Equipment	\$100.00	\$150.00
Measured Rate Line Charge	\$21.88	\$30.00
Flat Rate Line Charge	\$37.87	\$30.00
Change Order Charge	\$0.00	\$15.00
STANDARD NO CHARGE FEATURES		
Automatic Callback Calling	\$0.00	\$0.00
Call Forwarding Variable	\$0.00	\$0.00
Call Hold	\$0.00	\$0.00
Call Transfer	\$0.00	\$0.00
Direct Inward Dialing	\$0.00	\$0.00
Direct Outward Dialing	\$0.00	\$0.00
Directed Call Park	\$0.00	\$0.00
Directed Call Pickup Without Barge-In	\$0.00	\$0.00
Per Call Privacy	\$0.00	\$0.00
Station to Station Dialing	\$0.00	\$0.00
Three Way Calling	\$0.00	\$0.00
Touch Tone	\$0.00	\$0.00
OPTIONAL NO-CHARGE FEATURES		
Account Codes	\$0.00	\$0.00
Authorization Codes	\$0.00	\$0.00
Call Forwarding Busy	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Cancel Call Waiting	\$0.00	\$0.00
Distinctive Call Waiting Tones	\$0.00	\$0.00
Distinctive Ringing	\$0.00	\$0.00
Group Call Pickup	\$0.00	\$0.00
Hunting	\$0.00	\$0.00
Intercept	\$0.00	\$0.00
Line Treatments	\$0.00	\$0.00
Speed Calling 6	\$0.00	\$0.00
Speed Calling 30	\$0.00	\$0.00

<sup>\*</sup>Akron and Youngstown service has been discontinued and all Adelphia Centrex-type Features are NOC (Not Offered Currently) for these markets.

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Ameritech Service Areas (Cleveland, Columbus)\*

14.9.4 Centrex-type Service

Adelphia Centrex-Type Features (Cont'd)

OPTIONAL CHARGEABLE FEATURES	Monthly	Nonrecurring
	Recurring Charge	Charge
Automatic Route Selection	\$183.75	\$350.00
Carrier Access Port	\$187.50	\$150.00
Extended IDP Arrangement	\$15.00	\$15.00
Loudspeaker Paging Access Port	\$30.63	\$50.00
Message Waiting Lamp [X]	\$183.75	\$300.00
Music On Hold	\$312.50	\$250.00
Remote Access to Call Forwarding Variable	\$6.13	\$5.00
Secondary – Only Telephone number	\$14.70	\$20.00
Six-Way Calling	\$6.25	\$5.00
Time of Day Network Class of Service Routing	\$183.75	\$350.00
Uniform Call Distribution	\$12.25	\$10.00
Queue Slot	\$12.25	\$10.00
Computer Access Restriction	\$10.00	\$0.00
Call Forwarding on Call Waiting	\$0.00	\$0.00
ADVANCED CUSTOM CALLING FEATURES		
Automatic Callback	\$5.00	\$0.00
Automatic Recall	\$5.00	\$0.00
Call Trace	\$5.00	\$0.00
Caller ID – Number	\$9.38	\$0.00
Caller ID – Number & Name	\$12.50	\$0.00
Directory Number Privacy	\$5.00	\$0.00
Selective Call Acceptance	\$5.00	\$0.00
Selective Call Forwarding	\$5.00	\$0.00
Selective Call Rejection	\$5.00	\$0.00
Selective Distinctive Alert	\$5.00	\$0.00
ATTENDANT CONSOLE FEATURES PACKAGE	\$31.25	\$300.00
DIGITAL ELECTRONIC TELEPHONE SET FEATURES	\$8.75	\$75.00

#### Discount Schedule for Adelphia Centrex-Type Service

	STATION VOLUME (No. of Lines)			
TERM	Less than 21 Lines	21-99 Lines	100+ Lines	
Month to Month	0%	10%	20%	
1 Year	10%	20%	25%	
2 Year	20%	25%	30%	
3 Year	25%	30%	30%	
5 Year	30%	30%	30%	

<sup>\*</sup>Akron and Youngstown service has been discontinued and all Adelphia Centrex-type Features are NOC (Not Offered Currently) for these markets.

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<sup>[</sup>x] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

#### Section 14 - PRICE LIST (Cont'd) BUSINESS NETWORK SWITCHED SERVICES (Cont'd) 14.9 [D] Legacy Centrex-type Service Centrex-type ISDN-BRI Non-Recurring Monthly First Additional Ameritech Service Areas (Cleveland) ISDN-BRI Line \$12.00 \$51.90 \$51.90 NOC BRI B Channel Message Rate NOC NOC BRI B Channel Flat Rate \$18.00 \$30.00 \$30.00 BRI D Channel \$0.00 \$0.00 \$0.00 **BRI Multipoint Terminal** \$4.00 \$10.00 \$10.00 Ameritech Service Areas (Akron, Columbus, Youngstown) ISDN-BRI Line NOC NOC NOC BRI B Channel Message Rate NOC NOC NOC BRI B Channel Flat Rate NOC NOC NOC NOC NOC NOC **BRI D Channel** NOC NOC NOC BRI Multipoint Terminal Ameritech Service Areas (Columbus) BRI B Channel Flat Legacy Rate NOC NOC NOC BRI B Channel Flat Adelphia Rate \$0.00 \$0.00 \$0.00 Ameritech Service Areas (Cleveland) **Adelphia Centrex-Type Service** ISDN BRI Line \$21.88 \$65.00 \$65.00 **BRI B Channel Measured Rate** \$17.50 \$15.00 \$15.00 **BRI B Channel Flat Rate** \$33.50 \$15.00 \$15.00 **BRI D Channel** \$0.00 \$0.00 \$0.00 BRI Multipoint Terminal \$6.25 \$5.00 \$5.00 B Channel Data Surcharge \$62.50 \$50.00 \$50.00 Ameritech Service Areas (Akron, Columbus, Youngstown) Adelphia Centrex-Type Service ISDN BRI Line NOC NOC NOC **BRI B Channel Measured Rate** NOC NOC NOC BRI B Channel Flat Rate NOC NOC NOC BRI D Channel NOC NOC NOC **BRI Multipoint Terminal** NOC NOC NOC B Channel Data Surcharge NOC NOC NOC Ameritech Service Areas (Cleveland) ISDN-BRI Digital Basic Rate Interface Non-Recurring Monthly First Additional Basic Rate Digital Line \$12.00 \$0.00 \$0.00 B Channels (Up to 2): Switched Voice/Data Message Rate \$18.00 \$30.00 \$30.00 NOC Switched Voice/Data Flat Rate NOC NOC High Speed Packet Switched \$170.00 \$200.00 \$200.00 D Channel (1 Required): \$0.00 \$0.00 \$0.00 Each Additional Multipoint Terminal \$4.00 \$10.00 \$10.00 [D]

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service (Cont'd)

F. Centrex-type ISDN-BRI (Cont'd)

ISDN-BRI Digital Basic Rate Interface Ameritech Service Areas (Columbus)

Non-Recurring Additional Monthly First \$125.00 \$125.00 Basic Rate Digital Line \$81.25 \$0.00 \$0.00 \$0.00 B Channel NOC NOC High Speed Packet B Channel NOC \$0.00 \$0.00 D Channel \$0.00 Hi-Speed Packet D Channel NOC NOC NOC \$0.00 \$0.00 Each Additional Multipoint Terminal \$0.00 \$125.00 \$125.00 Basic Rate Digital Line \* \$36.25 \$0.00 \$0.00 \$0.00 B Channel NOC NOC NOC High Speed Packet B Channel \$0.00 \$0.00 \$0.00 D Channel Hi-Speed Packet D Channel NOC NOC NOC Each Additional Multipoint Terminal \$0.00 \$0.00 \$0.00

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<sup>\*</sup> Basic Rate Digital Line Flat Rate is comprised of five elements: a POTS flat line charge, ISDN termination charge, 2 B channels and 1 D channel.

#### 14.10 SPECIAL SERVICES AND PROGRAMS

#### 14.10.1 Pay Telephone Service

	Monthly	Non-recurring
Feature		
Inbound Call Operator Screening	\$0.00	\$0.00
Outbound Call Operator Screening	\$0.00	\$0.00
900/976 Block	\$0.00	\$0.00
International Call Block	\$0.00	\$0.00
Answer Supervision	\$0.00	\$0.00
1+ Block	\$0.00	\$0.00
Block on Caller ID	\$0.00	\$0.00
Block on Phone Smart Features	\$0.00	\$0.00
PIC Freeze	\$0.00	\$0.00
NXX Blocking	\$ICB	\$ICB

#### 14.10.2 Local Calls

	Initial 3 Minutes	Additional 3 Minutes	
Local	\$ 0.35		\$ 0.35
Local (number not recognized)	\$ 0.35		\$ 0.35

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#### 14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES

#### **INTRALATA TOLL RATES**

(Cleveland, Columbus)

	DAY		EVE	NING	NIGHT/WE	EEKEND
	Initial	Add'l	Initial	Add'l	Initial	Add'l
MILEAGE	Minute	Minute	Minute	Minute	Minute	Minute
1-10	\$0.1600	\$0.0800	\$0.1000	\$0.0500	\$0.0600	\$0.0300
11-16	\$0.1800	\$0.1000	\$0.1300	\$0.0700	\$0.0800	\$0.0400
17-22	\$0.2200	\$0.1200	\$0.1700	\$0.0900	\$0.1300	\$0.0500
23-30	\$0.2300	\$0.1500	\$0.1800	\$0.1100	\$0.1400	\$0.0700
31-40	\$0.2400	\$0.1600	\$0.1900	\$0.1200	\$0.1500	\$0.0700
41-55	\$0.2500	\$0.1800	\$0.2000	\$0.1200	\$0.1600	\$0.0800
56-70	\$0.2700	\$0.2000	\$0.2100	\$0.1200	\$0.1700	\$0.0800
71+	\$0.2800	\$0.2100	\$0.2200	\$0.1300	\$0.1800	\$0.1000

#### Time periods defined:

DAY 8AM-5PM MONDAY-FRIDAY\*

EVENING 5PM-11PM MONDAY-FRIDAY\*; 5PM-11PM SUNDAY\*; All day

Christmas, New Years, Thanksgiving, Independence and Labor Days

NIGHT & 8AM SATURDAY-5PM SUNDAY; 11PM -8AM EVERY DAY

**WEEKEND** 

\*The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.

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#### 14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

#### 14.12.1 PER CALL SERVICE CHARGES

The following service charges apply to interLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

(Cleveland, Columbus)

Customer Dialed Call \$2.50 Person-to-Person \$2.50 3rd Number Billed \$2.50

Busy Line Verification \$6.50 per occurrence Emergency Interrupt \$13.00 per occurrence

All other Operator Assistance \$2.50

#### 14.12.2 INTERLATA CALL CHARGES

#### (Cleveland, Columbus)

A. Basic Long Distance

Per Minute Usage Rate \$0.07[X]

B. Long Distance Stand Alone Switched

Per Minute Usage Rate \$0.07

C. Adelphia Long Distance (On-Net)

Per Minute Usage Rate \$0.06
D. Dedicated Long Distance ICB

[x] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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# 14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

# 14.12.2 INTERLATA CALL CHARGES (Cont'd)

Take or pay Commitments (Switched Only)

A customer has the option of committing to a monthly level of \$1,000, \$3,000, or \$5,000 dollars. One-Year, Two-Year, and Three-Year service term packages are available. When the customer commits to paying at one of the monthly levels described above, they will receive a discounted rate for interLATA call charges. The Customer must, at a minimum, sign a one-year commitment agreement to qualify for the discount rate. The discounted rate is in effect immediately upon execution of the commitment agreement. The customer does not need to reach the committed level first in order to receive the discounted rate. If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges, as set forth in Section 7.2.5 of this tariff, would apply.

#### (Cleveland, Columbus)

Monthly Commitment Level	Rate
No Commitment	\$0.060
\$1,000 Level	\$0.055
\$3,000 Level	\$0.050
\$5,000 Level	\$0.045

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#### 14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

# 14.12.3 LONG DISTANCE FEATURES (Cleveland, Columbus)

#### A. Account Codes

Feature	Installation	Monthly
	(Non-recurring)	Recurring Charge
Verified Customer LD Account Codes	\$10.00	\$10.00
Verified ABS LD Account Codes	\$00.00	\$00.00
Non-Verified LD Account Codes	\$00.00	\$00.00

B. Directory Assistance

Adelphia offers and bills for directory assistance on a per call basis. Long Distance, per request \$1.25

#### 14.12.4 TOLL FREE SERVICE

(Cleveland, Columbus)

A. Basic Toll Free Switched

Per Minute Usage Rate \$0.07[X]

B. Toll Free Stand Alone Switched

Per Minute Usage Rate \$0.07

C. Adelphia Long Distance (On-Net)

Per Minute Usage Rate \$0.06
D. Dedicated Toll Free ICB

[x] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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Section 14 - PRICE LIST (Cont'd)

14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

14.12.4 TOLL FREE SERVICE

\*Rates listed are for Cleveland and Columbus only, Services for Akron and Youngstown have been discontinued. Toll Free Switched Service

FEATURES	MONTHLY RECURRING CHARGE	NON-RECURRING CHARGE
Toll Free Directory Listing	\$20.00/Toll Free No.	N/A
NASCing		\$30.00 per occurrence
Area Code Control	No Charge	\$125 per 800 number
Area Code Exchange Control	No Charge	\$125 for all selected exchanges per NPA
ENHANCED FEATURES		
Area Code Routing	\$0.00*	\$125 per feature node, per 800 number
Area Code/Exchange Routing	\$0.00*	\$125 for all selected exchanges per NPA
Time of Day Routing	\$0.00*	\$125 per feature node, per 800 number
Day-of-Week Routing	\$0.00*	\$125 per feature node, per 800 number
Day-of-Year Routing	\$0.00*	\$125 per feature node, per 800 number
Call Allocation	\$0.00	\$125 per feature node, per 800 number
Command Routing	No Charge	\$60 per activation
Toll Free Routing Plan Change Charge	\$0.00	\$125 per Decision Node Changed
Features (Dedicated)		
Dialed Number Identification Service (DNIS) Delivery (Dedicated Only)	No Charge	\$500 per trunk group
Real Time Automatic Number Identification (ANI)	No Charge	\$200 per trunk group
Route Advance	\$0.15 per minute	\$45 per trunk group
Uniform Call Distribution (UCD) (Dedicated Only)	\$30.00 per 800 number	\$100 per 800 number
Enhanced Features (Dedicated)		
DNIS Routing (Dedicated Only)	\$0.00[N]	\$500 per trunk group
*Routing Plan Rates:		
1 - 3 routing plans	\$0.00	\$0.00
4 - 12 routing plans	\$250.00	\$0.00
13 - 99 routing plans	\$430.00	\$0.00
Expedites [Installation sooner than the normal	required time] (Placed on new de	dicated orders)
0 – 5 Day Interval	N/A	\$1,000.00
6 – 10 Day Interval	N/A	\$825.00
11 – 14 Day Interval	N/A	\$650.00
15 – 20 Day Interval	N/A	\$475.00

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\$300.00

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21 - 29 Day Interval

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N/A

#### 14.13 MISCELLANEOUS CHARGES

#### 14.13.1 Return Check Charge

The Company will access a \$10.00 return check charge for each check returned by a bank.

#### 14.14 CALLING CARD SERVICES

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#### Per Minute Rate:

Day \$0.18 Evening \$0.18 Night/ Weekend \$0.18

#### Per Call Surcharge:

\$0.00

<u>Payphone Surcharge</u> (placed onto every call made from a payphone)

\$0.30 per call

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#### 14.7 SUPPLEMENTAL SERVICES

Sprint Service Areas (Cleveland, Youngstown)

#### 14.7.1 OPTIONAL CALLING SERVICE

#### A. Monthly Charges

Current rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

B. Connection Charges (Nonrecurring)

\$0.00

#### 14.7.2 ADVANCED CUSTOM CALLING SERVICES

Current rates for these services are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

#### 14.7.3 CENTREX-TYPE SERVICE

Current rates for this service are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

#### 14.7.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

(Cleveland)

Verification Charge, each request \$1.25 Interrupt Charge, each request \$2.00

(Youngstown)

Verification Charge, each request NOC

Interrupt Charge, each request NOC [D]

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#### 14.7 SUPPLEMENTAL SERVICES (Cont'd)

Sprint Service Areas (Cleveland, Youngstown)

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#### 14.7.5 TRAP CIRCUIT SERVICE

(Cleveland)

Per Request \$35.00

(Youngstown)

Per Request NOC

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#### 14.7.6 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

(Cleveland)

Local, per request \$1.00 Directory Assistance Call Completion \$0.50

(Youngstown)

Local, per request NOC
Directory Assistance Call Completion NOC

#### 14.7.7 LOCAL OPERATOR SERVICE

(Cleveland)

Operator Station to Station \$1.25 Person-to-Person \$3.00 3rd Number Billed \$1.50 Collect Calls \$1.50 All other Operator Service \$1.50 (Youngstown) Operator Station to Station NOC Person-to-Person NOC 3rd Number Billed NOC

Collect Calls NOC
All other Operator Service NOC

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#### 14.7 SUPPLEMENTAL SERVICES (Cont'd)

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#### 14.7.8 BLOCKING SERVICE

Nonrecurring Charges

900 and 700 Blocking

Residential NOCBusiness (up to 200 lines) ICB

900, 971, 974, and 700 Blocking

Residential NOCBusiness (up to 200 lines) ICB

The nonrecurring charge for initial request of one and two-line business customers is waived for 90 days from the customer's service establishment date.

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Monthly Charges

# Section 14 - PRICE LIST (Cont'd)

#### 14.7 SUPPLEMENTAL SERVICES (Cont'd)

# 14.7.8 BLOCKING SERVICE (Cont'd)

Third Number Billed and	menany enarges
Collect Call Restriction - Residential - Business (up to 200 lines)	NOC ICB
Toll Restriction - Residential - Business (up to 200 lines)	NOC ICB
Toll Restriction Plus - Residential - Business (up to 200 lines)	NOC \$ICB
Direct Inward Dialing Blocking (Third Party and Collect Call) - Initial Activation - Subsequent Activation (per line)	NOC NOC

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in this tariff.

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#### 14.7 SUPPLEMENTAL SERVICES (Cont'd)

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#### 14.7.9 CUSTOMIZED NUMBER SERVICE

Set-up Charges

Residential Customer NOC Business Customer ICB

#### 14.7.10 REMOTE CALL FORWARDING SERVICE

Sprint Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	\$19.45	\$30.00	\$30.00
Terminating Paths	\$19.45	\$30.00	\$30.00
Originating	\$19.45	\$30.00	\$30.00
Originating Paths	\$19.45	\$30.00	\$30.00

Sprint Service Areas (Youngstown)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	NOC	NOC	NOC
Terminating Paths	NOC	NOC	NOC
Originating	NOC	NOC	NOC
Originating Paths	NOC	NOC	NOC

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# 14.7 SUPPLEMENTAL SERVICES (Cont'd)

Sprint Service Areas (Cleveland)\*

14.7.11 FRAME RELAY SERVICE (FRS)

Access Link

Service Order Charge

Non-Recurring \$ 75.00

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56 Kbps (per Link)	Monthly R	ecurring Charg	Non-Recurring Charges	
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	\$65.45	\$62.18	\$57.60	\$224.40
End Channel Mileage (Add'l 1M)	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.00
Fixed Mileage	\$46.67	\$46.67	\$43.23	\$ 0.00
Per Mile Charge	\$ 2.13	\$ 2.02	\$ 1.87	\$ 0.00

1.544 Mbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges	
	1 Yr.	2 Yr.	3 Yr.		
Per Point of Termination	\$149.39	\$134.40	\$119.85	\$276.25	
End Channel Mileage	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.00	
(Add'l 1M)					
Office Channel Interface	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.00	
Customer Channel Interface	\$ 0.01	\$ 0.01	\$ 0.01	\$ 0.00	
Fixed Mileage	\$ 79.14	\$ 71.40	\$ 62.90	\$ 0.00	
Per Mile Charge	\$ 13.86	\$ 12.50	\$ 11.05	\$ 0.00	

Except as specifically indicated, the rates set forth in this section are for Low Speed Frame Relay Services from 56 Kbps to 1.544 Mbps. For High Speed Frame Relay, up to 44.736 Mbps, special construction charges may apply in order to connect locations to Company's network.

\*Youngstown service has been discontinued and all Frame Relay Services are NOC (Not Offered Currently) for this market.

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#### 14.7 SUPPLEMENTAL SERVICES (Cont'd)

Sprint Service Areas (Cleveland)\*

14.7.11 FRAME RELAY SERVICE (FRS)(Cont'd)

Port

Service Order Charge
56 Kbps
\$350.00

128 Kbps - 1.544 Mbps
\$550.00

	Monthly Recurring Charges	Non-Recurring Charges
56 Kbps	\$ 89.00	\$350.00
128 Kbps	\$221.00	\$550.00
192 Kbps	\$252.00	\$550.00
256 Kbps	\$284.00	\$550.00
320 Kbps	\$315.00	\$550.00
384 Kbps	\$347.00	\$550.00
448 Kbps	\$378.00	\$550.00
512 Kbps	\$410.00	\$550.00
576 Kbps	\$441.00	\$550.00
640 Kbps	\$473.00	\$550.00
704 Kbps	\$504.00	\$550.00
768 Kbps	\$536.00	\$550.00
832 Kbps	\$567.00	\$550.00
896 Kbps	\$599.00	\$550.00
960 Kbps	\$630.00	\$550.00
1.024 Mbps	\$662.00	\$550.00
1.088 Mbps	\$693.00	\$550.00
1.152 Mbps	\$725.00	\$550.00
1.216 Mbps	\$756.00	\$550.00
1.280 Mbps	\$788.00	\$550.00
1.344 Mbps	\$819.00	\$550.00
1.408 Mbps	\$851.00	\$550.00
1.472 Mbps	\$882.00	\$550.00
1.536 Mbps	\$914.00	\$550.00
1.544 Mbps	\$914.00	\$550.00

<sup>\*</sup>Youngstown service has been discontinued and all Frame Relay Services are NOC (Not Offered Currently) for this market.

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14.7 SUPPLEMENTAL SERVICES (Cont'd)

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Sprint Service Areas (Cleveland)\*\*\*

14.7.11 FRAME RELAY SERVICE (FRS)(Cont'd)

**PVC** 

Non-Recurring

\$75.00

Service Order Charge

PVC Recurring Charge for 1 Year Term\*

PVC Recurring Charges are based on the associated CIR for each PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8K increments.

PVC Recurring Charges = \$21.00 + (\$2 per Kbps of CIR per PVC).

\*Recurring charges for PVC are discounted 3% for a 2 year term and 5% for a three year term.

Disaster Recovery PVC - Per Access Link

**Non-Recurring** 

Service Establishment

\$75.00

Disaster Recovery PVC Recurring Charge for 1 Year Term\*\*

Disaster Recovery PVC Charges are based on the associated CIR for each Disaster Recovery PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8 K increments.

Disaster Recovery PVC Recurring Charges = \$32 + (\$1.05 per Kbps of CIR per Disaster Recovery PVC)

\*\*Recurring charges for Disaster Recovery PVC are discounted 3% for a 2 year term and 5% for a three year term.

\*\*\*Youngstown service has been discontinued and all Frame Relay Services are NOC (Not Offered Currently) for this market.

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#### 14.7 SUPPLEMENTAL SERVICES (Cont'd)

Sprint Service Areas (Cleveland)\*

14.7.12 INTEGRATED ACCESS SERVICE (IAS)

#### Flat Rate

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated	Length of	Number of Voice Lines			
Data	Service Term	5-8	9-12	13-16	17-20
Bandwidth					
Speeds					
	1-Year	\$673.29	\$958.60	\$1,243.91	\$1,529.22
128K	2-Year	\$619.43	\$881.91	\$1,144.39	\$1,406.88
	3-Year	\$592.50	\$843.57	\$1,094.64	\$1345.71
	1-Year	\$763.29	\$1,048.60	\$1,333.91	\$1,619.22
256K	2-Year	\$702.23	\$964.71	\$1,227.19	\$1,489.68
	3-Year	\$671.70	\$922.77	\$1,173.84	\$1,424.91
	1-Year	\$843.29	\$1,128.60	\$1,413.91	N/A*
384K	2-Year	\$775.83	\$1,038.31	\$1,300.79	N/A*
	3-Year	\$742.10	\$993.17	\$1,244.24	N/A*
	1-Year	\$928.29	\$1,213.60	\$1,498.91	N/A*
512K	2-Year	\$854.03	\$1,116.51	\$1,378.99	N/A*
	3-Year	\$816.90	\$1067.97	\$1,319.04	N/A*
	1-Year	\$1,093.29	\$1,378.60	N/A*	N/A*
768K	2-Year	\$1005.83	\$1,268.31	N/A*	N/A*
	3-Year	\$962.10	\$1,213.17	N/A*	N/A*

#### Non-recurring Charges

1-Year	\$1,000.00
2-Year	\$500.00
3-Year	\$250.00

<sup>\*</sup>Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

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<sup>\*</sup>Youngstown service has been discontinued and all Integrated Access Services are NOC (Not Offered Currently) for this market.

# 14.7 SUPPLEMENTAL SERVICES (Cont'd)

Sprint Service Areas (Cleveland)\*\*

14.7.12 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

#### Measured Rate

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated Data	Length of	Number of Voice Lines			
Bandwidth	Service Term	5-8	9-12	13-16	17-20
Speeds					
	1-Year	\$409.29	\$562.60	\$715.91	\$869.22
128K	2-Year	\$376.55	\$517.59	\$658.63	\$799.68
	3-Year	\$360.18	\$495.09	\$630.00	\$764.91
	1-Year	\$499.29	\$652.60	\$805.91	\$959.22
256K	2-Year	\$459.35	\$600.39	\$741.43	\$882.48
	3-Year	\$439.38	\$574.29	\$709.20	\$844.11
	1-Year	\$579.29	\$732.60	\$885.91	N/A*
384K	2-Year	\$532.95	\$673.99	\$815.03	N/A*
	3-Year	\$509.78	\$644.69	\$779.60	N/A*
	1-Year	\$664.29	\$817.60	\$970.91	N/A*
512K	2-Year	\$611.15	\$752.19	\$893.23	N/A*
	3-Year	\$584.58	\$719.49	\$854.40	N/A*
	1-Year	\$829.29	\$982.60	N/A*	N/A*
768K	2-Year	\$762.95	\$903.99	N/A*	N/A*
	3-Year	\$729.78	\$864.69	N/A*	N/A*

Non-recurring Charges

1-Year	\$1,000.00
2-Year	\$500.00
3-Year	\$250.00

\*Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

Features	Monthly Recurring	Non-recurring	
	Charge	Installation Charge	
Callback Features Package	\$10.00	\$0.00	
Selective Call Features Package	\$13.00	\$0.00	

<sup>\*\*</sup>Youngstown service has been discontinued and all Integrated Access Services are NOC (Not Offered Currently) for this market.

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES

# 14.9.1 Basic Business Line Service Sprint Service Areas (Cleveland)

	Monthly	Non-Recurrin First	ig Additional	
3 Access Lines or Less	<u>y</u>	<u></u>	<u>,</u>	[C]
Flat Rate Basic Business Line Service	\$43.45	\$25.00	\$20.00	
Measured Rate Basic Business Line Service	\$28.90	\$62.85	\$62.85	
Sprint Service Areas (Youngstown)				
Measured Rate Basic Business Line Service	NOC	NOC	NOC	
Flat Rate Basic Business Line Service	NOC	NOC	NOC	

#### Remote Call Forwarding

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#### Sprint Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	\$19.45	\$30.00	\$30.00
Terminating Paths	\$19.45	\$30.00	\$30.00
Originating	\$19.45	\$30.00	\$30.00
Originating Paths	\$19.45	\$30.00	\$30.00

#### Sprint Service Areas (Youngstown)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	NOC	NOC	NOC
Terminating Paths	NOC	NOC	NOC
Originating	NOC	NOC	NOC
Originating Paths	NOC	NOC	NOC

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

**Custom Calling Features:** 

Sprint Service Areas (Cleveland)

	Recurring	curring	
	Monthly First		Additional
3-Way Calling	\$1.70	\$0.01	\$5.00
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$1.70	\$0.01	\$5.00
Call Forwarding Busy Line	\$1.70	\$0.01	\$5.00
Call Forwarding Don't Answer	\$1.70	\$0.01	\$5.00
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable]	NOC	NOC	NOC
Call Waiting Terminating	\$3.70	\$0.01	\$5.00
Call Waiting Originating	\$3.70	\$0.01	\$5.00
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	3.70	0.01	5.00
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	\$3.70	\$0.00	\$5.00

#### Sprint Service Areas (Youngstown)

	Recurring	Nonre	curring	
	Monthly	First	Additional	
3-Way Calling	NOC	NOC	NOC	
6-Way Calling	NOC	NOC	NOC	
Call Forwarding Variable	NOC	NOC	NOC	
Call Forwarding Busy Line	NOC	NOC	NOC	
Call Forwarding Don't Answer	NOC	NOC	NOC	
Call Forwarding Fixed	NOC	NOC	NOC	
Remote Access to Call Forwarding Variable	NOC	NOC	NOC	
Call Waiting Terminating	NOC	NOC	NOC	
Call Waiting Originating	NOC	NOC	NOC	
Call Hold	NOC	NOC	NOC	
Call Transfer	NOC	NOC	NOC	
Hot Line	NOC	NOC	NOC	
Speed Calling 8	NOC	NOC	NOC	
Speed Calling 30	NOC	NOC	NOC	
Distinctive Ringing	NOC NOC N		NOC	

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)
Optional Calling Features: (Cont'd)
Hunt Group Charge:

Sprint Service Areas (Cleveland)

	Recurring	Nonre	curring
	Monthly	First	Additional
Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement			
(Per Queue Slot)	NOC	NOC	NOC

Sprint Service Areas (Youngstown)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement			
(Per Queue Slot)	NOC	NOC	NOC

# Hunting Line Charge:

Sprint Service Areas (Cleveland)

Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC

Sprint Service Areas (Youngstown)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

#### Advanced Features Line Charge:

Sprint Service Areas (Cleveland)

Voice Messaging	Monthly	First	Additional
Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
6-Way Conferencing (per line)	NOC	NOC	NOC

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Nonrecurring

First \$500.00

NOC

**Additional** 

\$500.00

#### Section 14 - PRICE LIST (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)
Optional Calling Features: (Cont'd)

Monthly Recurring Charges: (Cont'd) Sprint Service Areas (Cleveland)

Advanced Custom Calling Features Line Charge:

	<u>iviontniy</u>
Caller ID Name and Number	\$10.00
Automatic Callback	\$4.00
Automatic Recall	\$4.00
Selective Distinctive Alert	\$4.00
Selective Call Forwarding	\$4.00
Selective Call Acceptance	\$4.00
Caller ID Number Only	\$7.50
Caller ID Name Only	\$8.00
Call Trace	\$4.00
Selective Call Rejection	\$4.00
Computer Access Restriction	\$10.00
Anonymous Call Rejection	\$3.00
Callback Features Pkg.	\$10.00
Selective Call Features Pkg.	\$13.00

Bulk Calling Line ID	\$500.00
(Youngstown)	
Caller ID Name and Number	NOC
Automatic Callback	NOC
Automatic Recall	NOC
Selective Distinctive Alert	NOC
Selective Call Forwarding	NOC
Selective Call Acceptance	NOC
Caller ID Number Only	NOC
Caller ID Name Only	NOC
Call Trace	NOC
Selective Call Rejection	NOC
Computer Access Restriction	NOC
Anonymous Call Rejection	NOC
Callback Features Pkg.	NOC
Selective Call Features Pkg.	NOC

14.9.2 Public Access Line Services:	Recurring Charges	Non-Recurring	
	Monthly	First	Additional
Sprint Service Areas (Cleveland)	•	•	•
Public Access Line	\$43.45	\$25.00	\$20.00
Sprint Service Areas (Youngstown)			
Public Access Line	NOC	NOC	NOC

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**Bulk Calling Line ID** 

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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#### 14.9.3 PBX Trunk Service

# A. Measured Rate PBX Trunks

Sprint Service Areas (Cleveland)

(C. C. C		NONRECURRING CHARGES		
Trunks (Message Rate)	Monthly	First	Add'l	
DID Service	\$36.45	\$49.35	\$49.35	
DOD Service	\$36.45	\$49.35	\$49.35	
Combination Service	\$36.45	\$49.35	\$49.35	
DID/Combination Service	\$36.45	\$49.35	\$49.35	
DID Trunk Group	NOC	NOC	NOC	
DOD Trunk Group	\$0.00	\$0.00	\$0.00	
Combination Trunk Group	\$0.00	\$0.00	\$0.00	
DID/Combination Trunk Group	NOC	NOC	NOC	
Voice mail Option, per line	NOC	NOC	NOC	

#### Sprint Service Areas (Youngstown)

,		NONRECURRING CHARGES	
Trunks (Message Rate)	Monthly	First	Add'l
DID Service	NOC	NOC	NOC
DOD Service	NOC	NOC	NOC
Combination Service	NOC	NOC	NOC
DID/Combination Service	NOC	NOC	NOC
DID Trunk Group	NOC	NOC	NOC
DOD Trunk Group	NOC	NOC	NOC
Combination Trunk Group	NOC	NOC	NOC
DID/Combination Trunk Group	NOC	NOC	NOC
Voice mail Option, per line	NOC	NOC	NOC

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service (Cont'd)

A. Measured Rate PBX Trunks (Cont'd)Hunting Charges

Sprint Service Areas (Cleveland)

Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC

Sprint Service Areas (Youngstown)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

Measured Usage Charges:

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

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# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service

B Flat Rate PBX Trunks

Sprint Service Areas (Cleveland)

(		NONRECURRING CHARGES		
Trunks (Flat Rate)	Monthly	First	Add'l	
DID Service	NOC	NOC	NOC	
DOD Service	NOC	NOC	NOC	
Combination Service	NOC	NOC	NOC	
DID/Combination Service	NOC	NOC	NOC	
DID Trunk Group	\$0.00	\$0.00	\$0.00	
DOD Trunk Group	\$0.00	\$0.00	\$0.00	
Combination Trunk Group	\$0.00	\$0.00	\$0.00	
DID/Combination Trunk Group	\$0.00	\$0.00	\$0.00	
Voice mail Option, per line	NOC	NOC	NOC	

Sprint Service Areas (Youngstown)

,		NONRECURRING CHARGES	
Trunks (Flat Rate)	Monthly	First	Add'l
DID Service	NOC	NOC	NOC
DOD Service	NOC	NOC	NOC
Combination Service	NOC	NOC	NOC
DID/Combination Service	NOC	NOC	NOC
DID Trunk Group	NOC	NOC	NOC
DOD Trunk Group	NOC	NOC	NOC
Combination Trunk Group	NOC	NOC	NOC
DID/Combination Trunk Group	NOC	NOC	NOC
Voice mail Option, per line	NOC	NOC	NOC

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service (Cont'd)

B. Flat Rate PBX Trunks (Cont'd)

**Hunting Charges** 

Sprint Service Areas (Cleveland)

Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC

Sprint Service Areas (Youngstown)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

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# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service (Cont'd)

G. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

Sprint Service Areas (Cleveland)

		Nor	n-Recurring
	Monthly	First	Additional
PRI System Termination	\$450.00	\$1,600.00	\$1,600.00
Primary Rate Interface	\$0.00	\$0.00	\$0.00
Call by Call Service per PRI	\$25.00	\$35.00	\$35.00
PRI B Channel Measured Rate	\$8.50	\$5.00	\$5.00
PRI B Channel Flat Rate	\$8.50	\$5.00	\$5.00
PRI D Channel Measured Rate	\$0.00	\$0.00	\$0.00
PRI D Channel Flat Rate	NOC	NOC	NOC

Sprint Service Areas (Youngstown)

		N	lon-Recurring
	Monthly	First	Additional
PRI System Termination	NOC	NOC	NOC
Primary Rate Interface	NOC	NOC	NOC
Call by Call Service per PRI	NOC	NOC	NOC
PRI B Channel Measured Rate	NOC	NOC	NOC
PRI B Channel Flat Rate	NOC	NOC	NOC
PRI D Channel Measured Rate	NOC	NOC	NOC
PRI D Channel Flat Rate	NOC	NOC	NOC

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# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service

A. Basic Centrex-type (ISDN-BRI Measured Rate)

		Recurring	Non-Recurring	
		Monthly	First	Additional
Sprint Service	ce Areas (Cleveland)			
	Centrex-type Common Equipment	\$23.24	\$25.00	\$20.00
	Message Rate Line Charge	\$28.90	\$62.85	\$62.85
	Flat Rate Line Charge	NOC	NOC	NOC

Sprint Service Areas (Youngstown)

Centrex-type Common Equipment	NOC	NOC	NOC
Message Rate Line Charge	NOC	NOC	NOC
Flat Rate Line Charge	NOC	NOC	NOC

Over 100 lines INDIVIDUAL CASE BASIS

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# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service (Cont'd)

B. Standard Centrex-type Features

Sprint Service Areas (Cleveland)

		Non-Red	curring
	Monthly	First	Additional
3-Way Calling	\$0.00	\$0.00	\$0.00
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$0.00	\$0.00	\$0.00
Call Forwarding Busy Line	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	\$0.00	\$0.00
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	\$0.00	\$0.00	\$0.00
Call Waiting Originating	\$0.00	\$0.00	\$0.00
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Automatic Callback Calling	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	\$0.00	\$0.00	\$0.00
Distinctive Ringing	\$0.00	\$0.00	\$0.00
Call Transfer (All Calls)	NOC	NOC	NOC
Directed Call Pick-up with Barge-In	NOC	NOC	NOC
Directed Call Pick-up without Barge-In	NOC	NOC	NOC
Terminal Group and Station Restriction	NOC	NOC	NOC

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#### Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service

C. Optional Centrex-type features:

1). Hunt Group Charges:

Sprint Service Areas (Cleveland)

		Non-Recurring	
	Monthly	First	Additional
Sequential Hunting	\$0.00	\$0.00	\$0.00
Circular Hunting	\$0.00	\$0.00	\$0.00
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement per Queue Slot	NOC	NOC	NOC

Sprint Service Areas (Youngstown)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement per Queue Slot	NOC	NOC	NOC

2). Hunt Line Charges:

Sprint Service Areas (Cleveland)

		Non-Recurring	
	Monthly	First	Additional
Sequential Hunting	\$0.00	\$0.00	\$0.00
Circular Hunting	\$0.00	\$0.00	\$0.00
Uniform Hunting	NOC	NOC	NOC

Sprint Service Areas (Youngstown)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

D. Advanced Features Line Charge:

Sprint Service Areas (Cleveland)

		Non-Recurring	
Voice Messaging	Monthly	First	Additional
Basic Voice Mail Pkg	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Pkg	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
6-Way Conferencing (per line)	\$4.00	\$0.00	\$0.00

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# Section 14 - PRICE LIST (Cont'd)

#### BUSINESS NETWORK SWITCHED SERVICES (Cont'd) 14.9

14.9.4 Legacy Centrex-type Service

Advanced Custom Calling Features Line Charges: (Cleveland)

		Non-Recurring	
	Monthly	First	Additional
Caller ID Name & Number	\$10.00	\$0.00	\$0.00
Automatic CallBack	\$4.00	\$0.00	\$0.00
Automatic Recall	\$4.00	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	\$0.00	\$0.00
Caller ID Number Only	\$7.50	\$0.00	\$0.00
Caller ID Name Only	\$8.00	\$0.00	\$0.00
Call Trace	\$4.00	\$0.00	\$0.00
Selective Call Rejection	\$4.00	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	\$500.00	\$500.00
Computer Access Restriction	\$10.00	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	\$0.00	\$0.00
Callback Features Pkg	\$10.00	\$0.00	\$0.00
Selective Call Features Pkg	\$13.00	\$0.00	\$0.00

(Youngstown)

		Non-Recurring	
	Monthly	First	Additional
Caller ID Name & Number	NOC	NOC	NOC
Automatic CallBack	NOC	NOC	NOC
Automatic Recall	NOC	NOC	NOC
Selective Distinctive Alert	NOC	NOC	NOC
Selective Call Forwarding	NOC	NOC	NOC
Selective Call Acceptance	NOC	NOC	NOC
Caller ID Number Only	NOC	NOC	NOC
Caller ID Name Only	NOC	NOC	NOC
Call Trace	NOC	NOC	NOC
Selective Call Rejection	NOC	NOC	NOC
Bulk Calling Line ID	NOC	NOC	NOC
Computer Access Restriction	NOC	NOC	NOC
Anonymous Call Rejection	NOC	NOC	NOC
Callback Features Pkg	NOC	NOC	NOC
Selective Call Features Pkg	NOC	NOC	NOC

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#### 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Sprint Service Areas (Cleveland)\*

Adelphia Centrex-Type Features

7,	Monthly	Nonrecurring
	Recurring Charge	Charge
Centrex-Type Common Equipment	\$100.00	\$150.00
Measured Rate Line Charge	\$21.88	\$30.00
Flat Rate Line Charge	\$37.87	\$30.00
Change Order Charge	N/A	\$15.00
STANDARD NO CHARGE FEATURES		
Automatic Callback Calling	\$0.00	\$0.00
Call Forwarding Variable	\$0.00	\$0.00
Call Hold	\$0.00	\$0.00
Call Transfer	\$0.00	\$0.00
Direct Inward Dialing	\$0.00	\$0.00
Direct Outward Dialing	\$0.00	\$0.00
Directed Call Park	\$0.00	\$0.00
Directed Call Pickup Without Barge-In	\$0.00	\$0.00
Per Call Privacy	\$0.00	\$0.00
Station to Station Dialing	\$0.00	\$0.00
Three Way Calling	\$0.00	\$0.00
Touch Tone	\$0.00	\$0.00
OPTIONAL NO-CHARGE FEATURES		
Account Codes	\$0.00	\$0.00
Authorization Codes	\$0.00	\$0.00
Call Forwarding Busy	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Cancel Call Waiting	\$0.00	\$0.00
Distinctive Call Waiting Tones	\$0.00	\$0.00
Distinctive Ringing	\$0.00	\$0.00
Group Call Pickup	\$0.00	\$0.00
Hunting	\$0.00	\$0.00
Intercept	\$0.00	\$0.00
Line Treatments	\$0.00	\$0.00
Speed Calling 6	\$0.00	\$0.00
Speed Calling 30	\$0.00	\$0.00

<sup>\*</sup>Youngstown service has been discontinued and all Adelphia Centrex-type Features are NOC (Not Offered Currently) for these markets.

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# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Sprint Service Areas (Cleveland)\*

Adelphia Centrex-Type Features (Cont'd)

OPTIONAL CHARGEABLE FEATURES Monthly Nonrecurring Recurring Charge Charge \$183.75 \$350.00 Automatic Route Selection Carrier Access Port \$187.50 \$150.00 Loudspeaker Paging Access Port \$30.63 \$50.00 Message Waiting Lamp \$183.75 \$300.00 \$312.50 Music On Hold \$250.00 Remote Access to Call Forwarding Variable \$6.13 \$5.00 Secondary – Only Telephone number \$14.70 \$20.00 Six-Way Calling \$6.25 \$5.00 Time of Day Network Class of Service Routing \$183.75 \$350.00 Uniform Call Distribution \$12.25 \$10.00 Queue Slot \$12.25 \$10.00 **ADVANCED CUSTOM CALLING FEATURES** \$0.00 \$5.00 Automatic Callback Automatic Recall \$5.00 \$0.00 \$5.00 \$0.00 Call Trace Caller ID - Number \$9.38 \$0.00 Caller ID - Number & Name \$12.50 \$0.00 Directory Number Privacy \$5.00 \$0.00 Selective Call Acceptance \$5.00 \$0.00 Selective Call Forwarding \$5.00 \$0.00 Selective Call Rejection \$5.00 \$0.00 Selective Distinctive Alert \$5.00 \$0.00 ATTENDANT CONSOLE FEATURES PACKAGE \$31.25 \$300.00 DIGITAL ELECTRONIC TELEPHONE SET **FEATURES** \$8.75 \$75.00

Discount Schedule for Adelphia Centrex-Type Service

Biocount Conocato for Acolphia Controx Type Corvice				
	STATION VOLUME (No. of Lines)			
TERM	Less than 21 Lines	21-99 Lines	100+ Lines	
Month to Month	0%	10%	20%	
1 Year	10%	20%	25%	
2 Year	20%	25%	30%	
3 Year	25%	30%	30%	
5 Year	30%	30%	30%	

<sup>\*</sup>Youngstown service has been discontinued and all Adelphia Centrex-type Features are NOC (Not Offered Currently) for these markets.

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# Section 14 - PRICE LIST (Cont'd)

# 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd) 14.9.4 Legacy Centrex-type Service F. Centrex-type ISDN-BRI

F. Centrex-type ISDN-BRI			
		Non-Recui	rring
	Monthly	First	Additional
Sprint Service Areas (Cleveland)			_
ISDN-BRI Line	\$28.90	\$62.85	\$62.85
BRI B Channel Message Rate	NOC	NOC	NOC
BRI B Channel Flat Rate	NOC	NOC	NOC
BRI D Channel	\$0.00	\$0.00	\$0.00
BRI Multipoint Terminal	\$1.00	\$0.00	\$0.00
Sprint Service Areas (Youngstown)			
ISDN-BRI Line	NOC	NOC	NOC
BRI B Channel Message Rate	NOC	NOC	NOC
BRI B Channel Flat Rate	NOC	NOC	NOC
BRI D Channel	NOC	NOC	NOC
BRI Multipoint Terminal	NOC	NOC	NOC
Sprint Service Areas (Cleveland)			•
Adelphia Centrex-Type Service			
ISDN BRI Line	\$21.88	\$65.00	\$65.00
BRI B Channel Measured Rate	\$17.50	\$15.00	\$15.00
BRI B Channel Flat Rate	\$33.50	\$15.00	\$15.00
BRI D Channel	\$0.00	\$0.00	\$0.00
BRI Multipoint Terminal	\$6.25	\$5.00	\$5.00
B Channel Data Surcharge	\$62.50	\$50.00	\$50.00
Sprint Service Areas (Youngstown)			
Adelphia Centrex-Type Service			
ISDN BRI Line	NOC	NOC	NOC
BRI B Channel Measured Rate	NOC	NOC	NOC
BRI B Channel Flat Rate	NOC	NOC	NOC
BRI D Channel	NOC	NOC	NOC
BRI Multipoint Terminal	NOC	NOC	NOC
B Channel Data Surcharge	NOC	NOC	NOC
ISDN-BRI Digital Basic Rate	Interface		
Sprint Service Areas (Cleveland)			ı
Basic Rate Digital Line	\$68.45	\$150.00	\$150.00
B Channels (Up to 2):			
Switched Voice/Data Message Rate	NOC	NOC	NOC
Switched Voice/Data Flat Rate	\$0.00	\$0.00	\$0.00
High Speed Packet Switched	NOC	NOC	NOC

L	Service Areas (Cievelariu)			
	Basic Rate Digital Line	\$68.45	\$150.00	\$150.00
	B Channels (Up to 2):			
	Switched Voice/Data Message Rate	NOC	NOC	NOC
	Switched Voice/Data Flat Rate	\$0.00	\$0.00	\$0.00
	High Speed Packet Switched	NOC	NOC	NOC
	D Channel (1 Required):	\$0.00	\$0.00	\$0.00
	Each Additional Multipoint Terminal	\$1.00	\$0.00	\$0.00

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# 14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES Sprint Service Areas

#### **INTRALATA TOLL RATES**

(Cleveland)

(Olevelaria)						
	DAY	DAY EVENING NIGHT/WEEK		EVENING		EKEND
	Initial	Add'l	Initial	Add'l	Initial	Add'l
MILEAGE	Minute	Minute	Minute	Minute	Minute	Minute
1-10	\$0.1600	\$0.0800	\$0.1000	\$0.0500	\$0.0600	\$0.0300
11-16	\$0.1800	\$0.1000	\$0.1300	\$0.0700	\$0.0800	\$0.0400
17-22	\$0.2200	\$0.1200	\$0.1700	\$0.0900	\$0.1300	\$0.0500
23-30	\$0.2300	\$0.1500	\$0.1800	\$0.1100	\$0.1400	\$0.0700
31-40	\$0.2400	\$0.1600	\$0.1900	\$0.1200	\$0.1500	\$0.0700
41-55	\$0.2500	\$0.1800	\$0.2000	\$0.1200	\$0.1600	\$0.0800
56-70	\$0.2700	\$0.2000	\$0.2100	\$0.1200	\$0.1700	\$0.0800
71+	\$0.2800	\$0.2100	\$0.2200	\$0.1300	\$0.1800	\$0.1000

(Youngstown)

	DAY		EVEN	NING	NIGHT/WE	EKEND
	Initial	Add'l	Initial	Add'l	Initial	Add'l
MILEAGE	Minute	Minute	Minute	Minute	Minute	Minute
1-10	NOC	NOC	NOC	NOC	NOC	NOC
11-16	NOC	NOC	NOC	NOC	NOC	NOC
17-22	NOC	NOC	NOC	NOC	NOC	NOC
23-30	NOC	NOC	NOC	NOC	NOC	NOC
31-40	NOC	NOC	NOC	NOC	NOC	NOC
41-55	NOC	NOC	NOC	NOC	NOC	NOC
56-70	NOC	NOC	NOC	NOC	NOC	NOC
71+	NOC	NOC	NOC	NOC	NOC	NOC

#### <u>Time periods defined:</u>

DAY 8AM-5PM MONDAY-FRIDAY\*

EVENING 5PM-11PM MONDAY-FRIDAY\*; 5PM-11PM SUNDAY\*; All day

Christmas, New Years, Thanksgiving, Independence and Labor Days

NIGHT & 8AM SATURDAY-5PM SUNDAY; 11PM -8AM EVERY DAY

**WEEKEND** 

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<sup>\*</sup>The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.

#### Section 14 - PRICE LIST (Cont'd)

# 14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd) Sprint Service Areas

#### 14.12.1 PER CALL SERVICE CHARGES

The following service charges apply to interLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing. (Cleveland)

**Customer Dialed Call** \$2.50 Person-to-Person \$2.50 3rd Number Billed \$2.50 All other Operator Assistance \$2.50 (Youngstown) **Customer Dialed Call** NOC Person-to-Person NOC 3rd Number Billed NOC All other Operator Assistance NOC

#### 14.12.3 INTERLATA CALL CHARGES

(Cleveland)

Basic Long Distance		IV1
inute Usage Rate	\$0.07	[X]
Long Distance Stand Alone Switched		
inute Usage Rate	\$0.07	
Adelphia Long Distance (On-Net)		
Per Minute Usage Rate	\$0.06	
Dedicated Long Distance	lСВ	
	inute Usage Rate Long Distance Stand Alone Switched inute Usage Rate Adelphia Long Distance (On-Net) Per Minute Usage Rate	inute Usage Rate \$0.07  Long Distance Stand Alone Switched inute Usage Rate \$0.07  Adelphia Long Distance (On-Net)  Per Minute Usage Rate \$0.06

(Youngstown)

**Basic Long Distance** Per Minute Usage Rate NOC Long Distance TSR Switched Per Minute Usage Rate NOC Adelphia Long Distance (On-Net) C. NOC

[x]Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval

EFFECTIVE: July 1, 2008 ISSUED: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

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Canonsburg, Pennsylvania 15317

Per Minute Usage Rate

Issued under authority of the Public Utilities Commission of Ohio in Case No.

# 14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd) Sprint Service Areas

# 14.12.3 INTERLATA CALL CHARGES(Cont'd)

Take or pay Commitments (Switched Only)

A customer has the option of committing to a monthly level of \$1,000, \$3,000, or \$5,000 dollars. One-Year, Two-Year, and Three-Year service term packages are available. When the customer commits to paying at one of the monthly levels described above, they will receive a discounted rate for interLATA call charges. The Customer must, at a minimum, sign a one-year commitment agreement to qualify for the discount rate. The discounted rate is in effect immediately upon execution of the commitment agreement. The customer does not need to reach the committed level first in order to receive the discounted rate. If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges, as set forth in Section 7.2.5 of this tariff, would apply.

#### (Cleveland)

Monthly Commitment Level	Rate
No Commitment	\$0.060
\$1,000 Level	\$0.055
\$3,000 Level	\$0.050
\$5,000 Level	\$0.045

#### (Youngstown)

Monthly Commitment Level	Rate
No Commitment	NOC
\$1,000 Level	NOC
\$3,000 Level	NOC
\$5,000 Level	NOC

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

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# 14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd) Sprint Service Areas

#### 14.12.3 LONG DISTANCE FEATURES

#### A. Account Codes

(Cleveland)

Feature	Installation	Monthly Recurring
	(Non-recurring)	Charge
Customer Verified Codes	\$10.00	\$10.00
Carrier Verified Codes	\$00.00	\$00.00
Unverified Codes	\$00.00	\$00.00

(Youngstown)

3 3 /		
Feature	Installation	Monthly Recurring
	(Non-recurring)	Charge
Customer Verified Codes	NOC	NOC
Carrier Verified Codes	NOC	NOC
Unverified Codes	NOC	NOC

#### 14.12.4 TOLL FREE SERVICE

(Cleveland)

•	•		
A.	Basic Toll Free Service		
	Per Minute Usage Rate	\$0.07	[X]
B.	Toll Free Stand Alone Switched Service		
	Per Minute Usage Rate	\$0.07	
C.	Adelphia Toll Free Service (On-Net)		
	Per Minute Usage Rate	\$0.06	
D.	Dedicated Toll Free	ICB	

(Youngstown)

Α.`	Basic Toll Free Service	
	Per Minute Usage Rate	NOC
B.	Toll Free TSR Switched Service	
	Per Minute Usage Rate	NOC
C.	Adelphia Toll Free Service (On-Net)	
	Per Minute Usage Rate	NOC

[x]Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

Sprint Service Areas (Cleveland)\*

\*Rates listed are for Cleveland only, Service for Youngstown has been discontinued.

TOLL FREE SERVICE 14.12.4

Toll Free Switched Service

Per Minute Usage Rate \$0.051

Per Minute Usage Rate \$0.051		
FEATURES (Switched)	MONTHLY RECURRING CHARGE	NON-RECURRING CHARGE
Call Origination	\$0.00	\$0.000
Call Routing	\$0.00	N/A
Toll Free Directory Listing	\$20.00/Toll Free No.	N/A
Area Code Control	No Charge	\$100 per 800 number
Area Code Exchange Control	No Charge	\$100 per NPA selected and exchange level
Time of Day		\$100 per NPA selected and exchange level
Day of Week		\$100 per NPA selected and exchange level
Day of Year		\$100 per NPA selected and exchange level
ENHANCED FEATURES (Dedicated and Switched)		
Information Digit Control	\$50.00 per 800 number	
Area Code Routing	*	\$125 per feature node, per 800 number
Area Code/Exchange Routing	*	\$100 per NPA selected, per 800 number
Time of Day Routing	*	\$125 per feature node, per 800 number
Day-of-Week Routing	*	\$125 per feature node, per 800 number
Day-of-Year Routing	*	\$125 per feature node, per 800 number
Call Allocation	*	\$125 per feature node, per 800 number
Command Routing	No Charge	\$60 per activation
Features (Dedicated)		
Dialed Number Identification Service (DNIS)	No Charge	\$500 per trunk group
Real Time Automatic Number Identification (ANI)	No Charge	\$200 per trunk group
Route Advance	\$0.15 per minute	\$45 per trunk group
Uniform Call Distribution (UCD)	\$3.00 per trunk group	\$100 per trunk group
Enhanced Features (Dedicated)		
DNIS Routing		\$500 per trunk group

\*Monthly Recurring Charge for these features is calculated on:

1-3 routing plans \$ 0.00 4-12 routing plans \$250.00

13-99 routing plans \$430.00

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Sprint Service Areas (Cleveland, Youngstown) 14.13 MISCELLANEOUS CHARGES

# 14.13.1 Return Check Charge

The Company will access a \$10.00 return check charge for each check returned by a bank.

#### 14.14 CALLING CARD SERVICES

[D]

#### Per Minute Rate:

Day \$0.18 Evening \$0.18 Night/ Weekend \$0.18

# Per Call Surcharge:

\$0.00

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