SECTION 6 – RULES AND REGULATIONS – INTEREXCHANGE SERVICES

6.1 Billing and Payment for Service (1)

6.1.1 Late Payment Fees

The Company reserves the right to assess a one-time late payment fee of 1.5% per month on any past due balance. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

6.1.2 Returned Check Charge

The Company will charge \$25 for each check returned for insufficient funds. This (N) charge may be waived under appropriate circumstances.

6.1.3 Deposits

Navigator does not customarily collect deposits from customers. However, cash deposits may be required from a prospective customer, a presently disconnected customer, or a former customer for the purpose of guaranteeing final payment for service when, in Navigator's judgment, such deposit is necessary. Such deposit could be deemed necessary if, for example, the customer's creditworthiness cannot be established. If a deposit is requested, it may not exceed the estimated charges for two months tariffed services plus 30 percent of the monthly estimated charge for a specified customer.

Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for 180 days or longer will be handled in accordance with 4901:1-17-05 O.A.C.

(1) Late Payment Fees, Returned Check Charge, and Deposits were originally shown in Sections 6.7.5, 6.7.6, and 6.8 of Navigator's previously approved tariff.

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Effective: October 21, 2011

In accordance with Case No. 00-21-TP-ACE, issued _____ June 20, 2002

Issued by:

Louis F. McAlister, Jr., President Navigator Telecommunications, LLC.

8525 Riverwood Park Drive, P.O. Box 13860 North Little Rock, AR 72113-0860

SECTION 12 – PRICE LIST

12.1 General

Rates shown in this section of the tariff are the actual prices currently being charged by Navigator Telecommunications, LLC. for the services shown. Minimum and maximum rates for these services are referenced in this section and are shown in other sections of this tariff.

12.2 Reserved For Future Use

(T)

(D)

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12.2 Reserved For Future Use

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Section 12 Second Revised Page No. 195.1 Cancels First Revised Page No. 195.1

SECTION 12 – PRICE LIST, CONT.

12.2 Reserved For Future Use

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12.2 Services Charges, cont. (1)

B. Application of Nonrecurring Charges for Restoral of Service

Simple
NonResidence Residence

(D)

(D)

1. Service restored after temporary denial but prior to completion of order to discontinue service, per service or system

Restoral Charge \$32.30

2. Service restored after temporary suspension

Restoral Charge 33.55

3. Service restored after temporary interception

Restoral Charge 33.55

(1) Where required, maximum ranges for these services are shown in Section 3.2 of this tariff.

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Section 12 Second Revised Page No. 197 Cancels First Revised Page No. 197

SECTION 12 - PRICE LIST, CONT.

12.3 Reserved For Future Use

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Navigator Telecommunications, LLC.

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12.3 **Reserved For Future Use**

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Section 12 Second Revised Page No. 199 Cancels First Revised Page No. 199

SECTION 12 – PRICE LIST, CONT.

Reserved For Future Use 12.3

(T)

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SECTION 12 – PRICE LIST, CONT.

12.3 Reserved For Future Use

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Louis F. McAlister, Jr., President Navigator Telecommunications, LLC.

8525 Riverwood Park Drive, P.O. Box 13860

12.4 Operator Service Rates – Traditional (1)

(D)

12.4.2 Directory Assistance Service - Local

Residence Charge

Where customer direct dials directory assistance number

\$1.10

Where customer requests operator assistance to place a call to directory assistance, the surcharge in 12.4.1 applies.

Non - Residence Charge

Where customer direct dials

1.10

directory assistance number

Where customer requests operator assistance to place a call to directory assistance, the surcharge in 12.4.1 applies.

National Directory Assistance

Direct Dialed

1.50

Alternate Billed Calls

1.50

(1) Where required, maximum rates for these services are shown in Section 3.4 of this tariff.

(T)

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12.4 Reserved For Future Use

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SECTION 12 – PRICE LIST, CONT.

12.5 **Reserved For Future Use**

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Navigator Telecommunications, LLC. 8525 Riverwood Park Drive, P.O. Box 13860

12.5 Alternative Operator Service Rates, cont.

12.5.1 Prices

2. Message Toll Service Rates (1), per minute

Payphone Toll Rate \$.039 per minute (T)

(D)

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Section 12 Second Revised Page No. 205 Cancels First Revised Page No. 205

SECTION 12 – PRICE LIST, CONT.

12.5 **Reserved For Future Use**

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Section 12 Fourth Revised Page No. 206 Cancels Third Revised Page No. 206

SECTION 12 – PRICE LIST, CONT.

12.6 Reserved For Future Use

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Section 12 Second Revised Page No. 207 Cancels First Revised Page No. 207

SECTION 12 – PRICE LIST, CONT.

12.7 Reserved For Future Use

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SECTION 12 – PRICE LIST, CONT.

12.8 Reserved For Future Use

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Louis F. McAlister, Jr., President Navigator Telecommunications, LLC.

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12.9 **Reserved For Future Use**

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12.10 Reserved For Future Use

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Navigator Telecommunications, LLC.

8525 Riverwood Park Drive, P.O. Box 13860

Section 12 Second Revised Page No. 211 Cancels First Revised Page No. 211

SECTION 12 – PRICE LIST, CONT.

12.11 Reserved For Future Use

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12.11 Reserved For Future Use

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Section 12 Second Revised Page No. 213 Cancels First Revised Page No. 213

SECTION 12 – PRICE LIST, CONT.

12.12 Reserved For Future Use

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Navigator Telecommunications, LLC.

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SECTION 12 - PRICE LIST, CONT.

12.17 Reserved For Future Use

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Issued by:

Louis F. McAlister, Jr., President

EXHIBIT C

Short description of the nature of the change(s), the intent of the change(s) and the customers affected

The changes are intended to comply with the Commission's 01/19/2011 "Implementation Order" in Case no. 10-1010-TP-ORD, to detariff certain services, remove BLES and other services no longer offered, and to conform to requirements of rule 4901:1-6-11.

The Public Utilities Commission of Ohio

TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM

For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011)

Company Name NAVIGATOR TELECOMMUNICATIONS, LLC.
Company Address 8525 Five Russ Paric Dave, R.O. Box 13860, North Little Rock, AR 72113
Company Web Address www.navtel.com
Regulatory Contact Person Mysica McAuster Faxed Phone 501 954 4051 Fax 501 954 400
Regulatory Contact Person's Email Address wike a nautel com
Contact Person for Annual Report Phone Fax
Consumer Contact InformationPhoneFax
TRF Docket No <u>-TP-TRF</u>
I. Company Type (Check all applicable):
Non-BLES CLEC IXC Other (explain)
II. Services offered (Check all applicable):
Toll services (intrastate)
Local Exchange Service (i.e., residential or business bundles)
□ Other (explain)
III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):
Toll Presubscription
Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*
N-1-1 Service
☐ Pole Attachment and Conduit Occupancy
Pay Telephone Access Lines
☐ Inmate Operator Service
Telephone Relay Service
*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier

^{*}Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

Part IV. - Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, Navioa TOR TELECOMBUM, and am authorized to make statements on it behalf.

(Name)

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

MILLAGE MCALISTER, GENERAL COURSEL

I declare under penalty of perjury that the foregoing is true and correct.

(Signature and Title)

9/16/20