

## Exhibit D

Our Lifeline registration process begins in one of four ways: In the field, at our office, online, or customer call in. (30 minutes)

With either option the customer must fill out the Lifeline program enrollment form.

After that we will match data with our internal database and then the National Verifier database (NV). (30 minutes to 24hrs)

From there, we will either approval or decline the application based on the customer's eligibility. (30 minutes to 24hrs).

If approved, we will activate services. (24hrs to 72hrs)

The total time from sign up to completion from start to finish. (24hrs to 72hrs)