

AT&T Communications of Ohio, Inc.

Local Exchange Services

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P.U.C.O. NO. 8

AT&T COMMUNICATIONS OF OHIO, INC.

SCHEDULE OF CHARGES AND
REGULATIONS GOVERNING

BASIC LOCAL EXCHANGE SERVICES

(C)

Issued: May 19, 2011

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of Ohio, in Case No. 11-2963-TP-ATA.

Carol Paulsen, Director
Dallas, Texas

Local Exchange Services

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P.U.C.O. NO. 8

1. APPLICATION OF TARIFF

1.1 This tariff applies to the furnishing of Basic Local Exchange Services defined herein by AT&T Communications of Ohio, Inc., (hereinafter referred to as the Company or AT&T). Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within exchanges depicted in Section 3. Services, features and functions will be provided where facilities, including, but not limited to, billing capability and the ability of AT&T to purchase service elements from appropriate tariffs for resale, are available.

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All telephone companies are subject to the commission's rules found in the Telephone Company Procedures and Standards, Chapter 4901:1-6 of the Administrative Code. Customers have certain rights and responsibilities under the Telephone Company Procedures and Standards. These safeguards can be found in the Ohio Adm. Code 4901:1-6-12, which is entitled "Service Request for Basic Local Exchange Service (BLES)." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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AT&T reserves the right to offer its customers a variety of competitive services as deemed appropriate by the Company.

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2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY

A. Service Liability

The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability shall be in accordance with the Telephone Company Procedures and, Section 4901:1-6. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for Interruptions. However, if the interruption to service is restored within 24 hours after said interruption is reported to the Company or being found by the Company to be out of service (whichever occurs first), no allowance will be made.

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The Company is not liable for damages to premises resulting from the furnishing of service, including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused solely by the Company's negligence.

The Company shall be indemnified, defended and held harmless against any claim, loss or damage arising from the use of service offered under this tariff, involving:

- 1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
- 2) Claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by others;
- 3) All other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff;

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2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY (Cont'd)

B. Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or customer's service.

C. Credit Allowance for Interruptions

No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may otherwise be provided in other Sections of this tariff. Credit is not allowed for interruptions to service of less than seventy-two hours.

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Basic Local Exchange Service subscribers who experience a service interruption in excess of seventy-two hours and who call to report the outage to the company shall be provided a credit equal to at least one month's charges for any local services rendered inoperative.

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2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY (Cont'd)

C. Credit Allowance for Interruptions (Cont'd)

Computation of such credits shall apply to all charges for basic local exchange services rendered inoperative. This rule does not apply if the service interruption: (C)

- 1) Occurs as a result of a negligent or willful act on the part of the subscriber;
- 2) Occurs as a result of a malfunction of subscriber-owned telephone equipment or inside wire; (C)
- 3) Occurs as a result of acts of god; military action, wars, insurrections, riots, or strikes; or
- 4) Is extended by the company's inability to gain access to the subscriber's premises due to the subscriber missing a repair appointment.

No interruption allowance shall apply where service is interrupted by the negligence or willful act of the customer or where the Company, pursuant to the terms of the tariff, suspends or terminates service, because of nonpayment of bills due the Company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the customer is responsible for providing electric power.

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER

A. The customer shall be responsible for:

- 1) The payment of all applicable charges pursuant to this tariff;
- 2) Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the customer or the noncompliance by the customer with these regulations, or by fire or theft or other casualty on the customer premises, unless caused by the sole negligence or willful misconduct of the employees or agents of the Company;
- 3) Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- 4) Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of any associated equipment or facilities used to provide Basic Local Exchange Services to the customer from the cable building entrance or property line to the location of the equipment or facilities space described above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, shall be borne entirely by, and may be charged by the Company to the customer;

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES

Payments and charges for Basic Local Exchange Service are in
accordance with the Telephone Company Procedures and Standards,
Section 4901:1-6.

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

A. Billing Disputes

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The customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this tariff.

The customer must provide the Company with notice of a dispute within one hundred and twenty (120) days from the bill date.

B. Advance Payments

(T)

The Company may require a customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service advance payments of recurring and nonrecurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

Advance payments do not accrue interest and may be required in addition to a deposit.

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

C. Deposits (T)

The Company may require a deposit of a customer who cannot establish a credit standing satisfactory to the Company pursuant to the Telephone Company Procedures and Standards Rule 4901:6-12(10). (C)
(C)

When service is terminated, the amount of the deposit will be applied to any indebtedness to the Company for service charges. (D)

Cash deposits are not to exceed 230% of a reasonable estimate of one month's service charges for the installation of Basic Local Exchange Services for any person that it determines, in its discretion, is not creditworthy. (C)
(C)

D. Returned Check Charges (T)

In addition to any late payment charges specified in this tariff, a business customer will be assessed a \$15.00 charge for each check, draft, or electronic funds transfer submitted by the customer to the Company which a financial institution refuses to honor.

E. Minimum Period Charge (T)

Except as otherwise noted in this tariff, the minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

F. Late Payment Charge

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If any portion of the customer's payment is received by the company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a Late Payment Charge shall be due to the Company, provided billing capability exists. The Late Payment Charge shall be the portion of the payment not received by the date due, multiplied by a factor. The late payment factor shall be 1.5% per month. The minimum Late Payment Charge is \$5.00.

Late Payment Charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the Late Payment Charge as of the original due date noted on the customer's bill. Undisputed amounts of the same bill may be subject to the Late Payment Charge if they remain unpaid by the due date noted on the customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the Late Payment Charge.

The Late Payment Charge does not apply to final accounts.

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7.1 DESCRIPTION

AT&T Local Exchange Services provide a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. A Business line is provided for connection of Customer-provided key system or single-line terminal equipment such as station sets or facsimile machines to the Company's network.

AT&T Local Exchange Services may be offered in conjunction with an associated long distance service provided by AT&T as described in this state's Service Guide. Customers who order AT&T Local Exchange Services associated with a long distance service as described in this state's Service Guide are eligible to receive the rates and charges as shown in the Price List and/or Service Guide. All other AT&T Local Exchange Services customers will be charged as shown in the Price List.

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7.2 MONTHLY RECURRING CHARGES

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line basis.

7.3 NON-RECURRING CHARGES

The following Non-Recurring charges are applicable to all AT&T Local Exchange Services Customers.

A. Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line basis unless otherwise specified.

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B. Line Move with Dispatch

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Moves to an existing Local Service line that requires dispatch of Company personnel to a Customer location are subject to non-recurring charges on a per-site, per-hour basis, with a one hour minimum charge per-site, beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities which is done after the initial installation of service.

Material previously appearing on this page can be found in the AT&T Ohio Local Exchange Service Guide, specifically Section 5, Page 3.

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7.3 NON-RECURRING CHARGES (Cont'd)

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7. AT&T BASIC LOCAL EXCHANGE SERVICE (T)

7.3 NON-RECURRING CHARGES (Cont'd)

C. Pre-Installation Cancellation Charge (C)

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire Local Service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the Local Service order at the accepted CCD date and further installation must be scheduled for a later date.

D. 25 Pair Termination Block Charge (C)

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

E. PIC Change Charge (C)

A PIC Change Charge applies to existing Local Service customers who request a change in their PIC designation for pre-subscription interLATA or, where available, intraLATA services. The charge is applied on a per-line basis. Customers may presubscribed to the carrier of their choice for both interLATA and intraLATA service. The customer will incur a charge as provided in the Price List each time there is a change in the long distance carrier associated with the customer's interLATA or intraLATA service after the initial installation of service, however, if a customer changes both its interLATA and intraLATA carriers simultaneously, the Company will waive the full intraLATA PIC Change Charge.

NOTE: InterLATA PIC Change Charge can be found in AT&T's F.C.C. Tariff No. 28.

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7.3 NON-RECURRING CHARGES (Cont'd)

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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Material previously appearing on this page can be found in the
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Effective April 1, 2008, the price, terms and conditions for customers
with two or more lines are now governed by the terms of their written
contract or Business Service Agreement, which can be found at
<http://www.att.com/agreement/>.

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COMMERCIAL RATES

AT&T BASIC LOCAL EXCHANGE SERVICE

(T)

A. Non-Recurring Charges

1) Installation Charge

	<u>Non-Recurring Charge</u>
Per Main Business Line	\$25.00
Per Additional Business Line	25.00

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2) Line Move with Dispatch

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<u>Initial Hour</u>	<u>Each Additional 15 Minutes</u>
\$125.00	\$ 30.00

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COMMERCIAL RATES

AT&T BASIC LOCAL EXCHANGE SERVICE (T)

A. Non-Recurring Charges (Cont'd)

(D)

(D)

(C)

3) Pre-Installation Cancellation Charge (C)

Per Cancellation
\$ 75.00

4) 25 Pair Termination Block Charge (C)

Per Block
\$ 65.00

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5) PIC Change Charge (C)

Per PIC Change
\$0.00

Material previously appearing on this page can be found in the (N)
AT&T Ohio Local Exchange Service Guide. (N)

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Carol Paulsen, Director
Dallas, Texas

Local Exchange Services

Price List
2nd Revised Page 3
Cancels 1st Revised Page 3

P.U.C.O. NO. 8

COMMERCIAL RATES

AT&T BASIC LOCAL EXCHANGE SERVICE

(T)

A. AT&T All In One

(M)

All In One - Plan A Flat Rate*

Non
Recurring
Charge

Monthly
Recurring
Charge

Main Business Line

\$35.00

\$51.50

(D)

(D)

Usage Rates

Per Minute
\$.0232

All In One - Plan B Flat Rate

Non
Recurring
Charge

Monthly
Recurring
Charge

Main Business Line

\$35.00

\$42.60

(D)

(D)

(M)

Usage Rates

Per Minute
\$.0232

(M)

*All In One-Plan A Flat Rate is grandfathered as of April 28, 2003. Plans A and B are the basic standalone local services within the All In One Service. For additional service descriptions, please refer to the AT&T Ohio Local Exchange Service Guide.

(N)

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(M) Material previously appeared on Pages 5 and 6 of this Section.

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AT&T Communications of Ohio, Inc.

Local Exchange Services

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COMMERCIAL RATES

AT&T BASIC LOCAL EXCHANGE SERVICE

(T)

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Ohio Local Exchange Service Guide.

(N)

(N)

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AT&T Communications of Ohio, Inc.

Local Exchange Services

Price List
4th Revised Page 5
Cancels 3rd Revised Page 5

P.U.C.O. NO. 8

COMMERCIAL RATES

AT&T BASIC LOCAL EXCHANGE SERVICE

(T)

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AT&T Communications of Ohio, Inc.

Local Exchange Services

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P.U.C.O. NO. 8

COMMERCIAL RATES

AT&T BASIC LOCAL EXCHANGE SERVICE

(T)

(M)

(M)

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