

AT&T COMMUNICATIONS  
OF OHIO, INC.

Title Page  
15th Revised Page 1  
Cancels 14th Revised Page 1

P.U.C.O. No. 3

Material previously appearing on this page has been deleted in its entirety.

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P.U.C.O. No. 3

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EXPLANATIONS OF SYMBOLS  
Used Throughout the Tariff

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increase.
- (N) To signify new rate or regulation.
- (R) To signify reduction.
- (T) To signify a change in text but no change  
in rate or regulation.

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District Manager, Chicago, Illinois

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE

This tariff applies to Message Telecommunications Service, hereinafter referred to as MTS, furnished by AT&T Communications of Ohio between points within the State of Ohio, where: 1) instate dial station long distance calls are billed to the Customer's residential telephone account for which the initial subscription to AT&T is made through a local service provider other than AT&T, as specified in Section 6, following, and 2) calls are billed to the Customer's telephone account under the "Casual Calling Service" specified in this tariff.

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The regulations contained in this section of the tariff supplement the regulations contained in all other sections of this tariff.

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of MTS service shall take precedence over all other interexchange services.

1. Applications for Service

The Company will generally accept applications for service verbally during business hours on normal working days. However, the Company may require written applications for service.

a. Service may be refused under the following conditions:

- (1) Where a customer has an outstanding account with the Company, the Company may require payment for the amount due.
- (2) In the event a customer cannot establish financial responsibility through any one of the means available for doing so provided in Ohio Administrative Code 4901:1-17.
- (3) Upon objection to the furnishing of service made by or on behalf of any governmental authority.

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Carol Paulsen, Director  
San Antonio, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2. Canceled Applications

Applications for new service, additions or modifications which are canceled before service is established or before the work is completed, may result in a charge to the customer for all expenses incurred before cancellation notice is received. However, the charges shall not exceed those which would apply if the work involved in the application or the request were completed, i.e., all applicable service connection, nonrecurring, equalization, conversion and termination charges.

3. Use of Service

a. Ownership and Use of Facilities

Facilities furnished by the Company on the premises of a customer are the property of the Company. Company agents and employees must be allowed to enter the customer's premises at any reasonable hour for installing, inspecting, maintaining or repairing the facilities, or to remove them.

b. Use of Customer Service

- (1) Customer service is furnished for use by customers.
- (2) Subject to the provisions of c. following, customer service may also be used as composite data service.

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MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

3. Use of Service (Cont'd)

c. Resale and Sharing

The Company will not be responsible for the manner in which the use of MTS or charges are allocated to others by a customer who resells or shares service. All applicable rates and charges for Company service will be billed to the customer. (T)

Service orders will be accepted from the customer. The Company will respond to repair and maintenance requests from others and, in such circumstances, the customer is responsible for any maintenance of service charge that may be billed by the Company.

4. Assignment or Transfer of Service

At the customer's wish, service may be assigned or transferred as follows, provided that no interruption or relocation results:

- a. To another individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for the service.
- b. To a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes any unexpired portion of the initial contract period applicable to the service.

The regulations and conditions contained in this tariff concerning the establishment of service and the furnishing of service to customers applies to the assignee or transferee.

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San Antonio, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

5. Obligation to Furnish Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights for the construction, installation, testing and maintenance of the necessary pole lines, channels and equipment.

6. Reserved

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San Antonio, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

7. Termination of Service

The Company may terminate service in the event of service abandonment, nonpayment of any sum due, abuse or fraudulent use, other violations of the regulations of the Company or objection to the continuance of service made by any legitimate governmental authority.

Subsequent to the completion of an order to discontinue service, it will be reestablished only upon the basis of a new service application.

Abuse or fraudulent use includes but is not limited to:

- a. the use of service or facilities of the Company for any call intended to frighten, abuse, torment or harass;
- b. the use of profane or obscene language;
- c. impersonation with intent to defraud;
- d. interfering with the service of others in any way;
- e. use for any purpose other than communicating;
- f. transmitting a message or otherwise attempting to obtain service for oneself or others so as to avoid payment of the applicable MTS charges.
- g. unauthorized rearranging, tampering with or making connections to any service provided in this tariff.

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San Antonio, Texas



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MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

9. Unlawful Use

The service furnished under this tariff shall not be used for any purpose or manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

10. Special Service Arrangements

For purposes of definition, "equipment" includes channels and other facilities.

a. Special service arrangements or equipment consist of offerings not considered standard by the Company; modification of standard equipment to meet a specific need; or standard equipment used for a purpose which is not considered standard by the Company and for which specific rates or charges are not included in this tariff. Special service arrangements requested by a customer will be furnished wherever possible, if not in conflict with restrictions in the tariff. Special service arrangements or equipment will be furnished at rates or charges based upon costs incurred.

b. Overtime

The service connection, installation and nonrecurring charges in this tariff are for work being performed by the Company during the normal business day. When a customer requests work performed at other times, the expense of the work may be billed to the customer in addition to all other charges applicable.

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MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

10. Special Service Arrangements (Cont'd)

c. Construction Charges

The Company bases its rates and charges on services furnished under normal conditions. Installation of facilities involving unusual costs because of factors such as the time period, type of facility, or location requested by the customer may result in special construction charges which will be based on costs incurred in addition to all other applicable charges.

11. Restoration of Service

- a. The restoration of interexchange service shall be in accordance with Part 64, Subpart D, Appendix A of the F.C.C.'s Rules and Regulations, which specifies the priority system for such activities. In case a shortage of facilities exists, either for temporary or protracted periods, the provision of MTS shall take precedence over all other interexchange services.

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P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS

1. Establishing Identity

- a. The calling party is responsible for establishing its identity as often as necessary during the course of a call.
- b. The calling party assumes full responsibility for identifying the station, party, or person with whom connection is made at the called number or numbers.

2. Payments

- a. The customer is responsible for payment of all charges for service and facilities, including charges for messages originated from or accepted at the customer's station and for charges billed the customer for calling card messages. All bills are due when rendered. Nonpayment of charges for interexchange service may result in the suspension or termination of any and all of the interexchange services furnished the customer.
- b. If service is suspended for nonpayment, service will be restored upon receipt of payment of all charges due, which include charges for service and facilities during the period of suspension and which may include a service restoral charge of \$15. If the customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoral of service will be effected upon clearance of the check by the bank.
- c. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service until satisfactory arrangements have been made for the payment of the prior indebtedness. If service is established and it is subsequently determined that either condition above exists, the Company may suspend or terminate such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
- d. The Company reserves the right to require advance payments for service. The amount of advance payment is credited to the customer's account and applies to any indebtedness under the contract.

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GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

2. Payments (Cont'd)

e. An administrative charge of \$25.00 is applied to the residential customer's bill respectively for each occasion that a check, bank draft, or electronic funds transfer is returned for the reason of insufficient funds or no account. When a local exchange company provides the billing function on behalf of the Company, the local exchange company's return check charge applies.

f. The customer may be required to make a deposit of \$62.00 (for residential customers) to be held as a guarantee for the payment of service charges. When service is terminated, the amount of the deposit will be applied to any indebtedness to the Company for service charges. A deposit may be refunded or credited to the customer's account at any time prior to termination of service in accordance with OAC 4901:1-17-06. In case of a cash deposit, simple interest will be paid in accordance with Ohio Administrative Code 4901:1-17-05.

g. Convenience Fee For Payment Made With A Company Representative (N)

A fee will apply for each instance of payment of outstanding charges when authorized by the subscriber by telephone (whether such telephone call was originated by the subscriber or by the Company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts. This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfers, payments through the Company Internet website and other conventional methods of payments. The subscriber would be informed of any applicable charges prior to processing the subscriber's request.

Rates and Charges (N)

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Per Telephone Request \$5.00

Material previously appearing on this page has been moved to Page 10. (M)

GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

2. Payments (Cont'd)

h. Minimum Period Charge

Service is provided and billed on the basis of a minimum period of at least one month. AT&T may bill customers on other than a monthly basis unless a customer billed in such a manner requests monthly billing. Charges for toll message service are billed after the service has been rendered and are payable upon request

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Carol Paulsen, Director  
Dallas, Texas

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MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

2. Payments (Cont'd)

h. Termination Charges (Cont'd)

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(4) Special Facilities

The termination charges for special facilities furnished at rates or charges based upon costs incurred apply as follows where the initial contract period is:

- One year or less, the termination charge is the charge due for the unexpired portion of the initial contract period.
- In excess of one year, the termination charge is the unrecovered portion of the expense incurred by the Company for the facilities, installation and removal, less the salvage value of the facilities removed. The unrecovered expense is determined by applying to the net incurred expense (after salvage) the ratio of the unexpired to the full initial contract period.

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MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

2. Payments (Cont'd)

i. Conditions Under Which Termination Charges Do Not Apply

(1) Assignment or Transfer of Service

Termination charges do not apply when the service is transferred to a new customer without interruption of the service and the new customer assumes all outstanding debt to the Company; or when the service is transferred without interruption to a receiver, trustee or other person appointed by a court or acting under law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings and the transferee assumes all outstanding debt to the Company.

(2) Termination of Service in Disaster Cases

Termination charges do not apply to service which is terminated due to fire, flood or other disasters.

(3) Withdrawal of Experimental Offerings

Termination charges do not apply to service which is terminated due to withdrawal by the Company of an experimental service.

j. Service Terminated After Expiration of Initial Contract Period  
When service is terminated after the expiration of the initial contract period, the charges applicable are those due through the last full or partial day of service.

k. Late Payment Charge

If any portion of the customer's payment is received by the company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a Late Payment Charge shall be due to the Company, provided billing capability exists. A charge at the rate of the greater of up to \$5.00 or up to 1.5% will apply to all amounts previously billed on a Customer's bill, including arrears, which remain unpaid at the time the next bill is prepared. (I)  
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Late Payment Charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the Late Payment Charge as of the resolution date. Undisputed amounts of the same bill may be subject to the Late Payment Charge if they remain unpaid by the due date noted on the customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the Late Payment Charge.

The Late Payment Charge does not apply to final accounts.

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GENERAL REGULATIONS

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B. CUSTOMER OBLIGATIONS (Cont'd)

2. Payments (Cont'd)

1. Credit Limits

- (1) AT&T may establish credit limits for new and existing AT&T-billed customers based on credit scores assigned by commercial credit reporting agencies or based on the customer's payment history. AT&T LEC-billed customers are exempt until such time as it is technically feasible to include them. At the time of any future LEC-billed rollout, AT&T will notify the Public Utilities Commission of Ohio Consumer Services Department of such activity. A credit limit would put a limit on the amount of charges a customer can incur with AT&T. Where credit limits apply, service will not be denied to new customers based upon a customer's established credit score. Customers will receive prior notification in compliance with Minimum Telephone Service Standards as approved by the Commission. Residence Customers who are placed on a credit limit as a condition of obtaining service may choose to pay a deposit or establish their financial responsibility through the other means available in Rule 4901:1-17-03 of the Ohio Administrative Code.

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(2) Credit Limits Assignment

AT&T will determine credit limits by way of Credit Scores for new customers at the time of provisioning service, and Behavior Scores reflective of the customer's payment history will be used for existing customers. Each customer shall be informed of any limit on the amount of credit for toll usage, and other AT&T services (bundled accounts such as: long distance, wireless, intraLATA toll, WorldNet, Calling Card), applicable to their account.

Maximum Monthly Score Ranges:	
Up to \$250	High-Risk
Up to \$500	Medium-Risk

(3) Credit Limits Adjustment

For various reasons, it may be necessary for AT&T to adjust the credit limits of a customer, such as:

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P.U.C.O. No. 3  
GENERAL REGULATIONS

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B. CUSTOMER OBLIGATIONS (Cont'd)

2. Payments (Cont'd)

1. Credit Limits (Cont'd)

(N)

(4) Credit Limits Adjustment (Cont'd)

- Whenever a customer's credit or behavior score change is not favorable, thus resulting in a decrease to the credit limit,
- Whenever there has been a change to a customer's bundled billing. This would include converting to bundled billing for the first time, as well as any
- additions or deletions of services to a customer's existing bundle, and
- Whenever a new high-risk customer has an outstanding balance which is less than the credit limit assigned to that account, and the customer has entered collections.

(4) Exceeded Credit Limit

When a customer is placed on a credit limitation, at their own discretion, or by AT&T, a letter will be sent to them outlining the specifics of credit limitation. Also, when a customer reaches a threshold limit of 80% of their credit limit dollar amount, an autodialer will contact the customer and a customer service representative will advise the customer that their account is approaching or has reached 80% of their assigned credit limit and they have only a limited dollar amount of toll activity left, before a credit limitation is activated on their account. In the event a customer does not answer their phone, a message will be left on the customer's answering machine asking the customer to contact AT&T, providing no other specific information. In addition, to a call at 80%, a letter notifying the customer of the approaching credit limit is sent. They will also be directed to contact AT&T if they have any further questions.

In the event that a credit limit is exceeded on an account, AT&T will initiate a long distance block on the account for long distance service customers including 1+, 0+, and all 900/976/700 calls where facilities are available, and a further restriction on other AT&T services if the account is a bundled services account as follows:

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District Manager, Chicago, Illinois

P.U.C.O. No. 3  
GENERAL REGULATIONS

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B. CUSTOMER OBLIGATIONS (Cont'd)

2. Payments (Cont'd)

1. Credit Limits (Cont'd)

(4) Exceeded Credit Limit (Cont'd)

- LD: next direct-dialed call to be redirected to the service center.
- Wireless: next direct-dialed call to be redirected to the service center.
- IntraLATA toll: next direct-dialed call to be redirected to the service center.
- WorldNet: access denied and a message to appear on the screen instructing the customer to contact the service center.
- Calling Card: restrict; deny usage.

Access to local calling, emergency services (9-1-1), 800, 888 will not be affected by this restriction. Customers attempting to access restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding service restoral.

An affected customer's service may be immediately restored upon payment being made while on line with a service representative.

- m. AT&T customers billed by SBC Ohio will follow the terms and conditions in SBC Ohio's commission approved Toll and Long Distance Availability Limit Plan (TRIMS) in Case No. 03-1149-TP-ZTA.

- n. Reserved

Material previously appearing on this page has been moved in its entirety to the AT&T Ohio Consumer Service Guide located at <http://www.serviceguide.att.com>.

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Carol Paulsen, Director  
San Antonio, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

3. Lost or Damaged Equipment and Facilities

If equipment and facilities are lost or damaged due to customer, authorized user or Other Common Carrier (OCC) negligence or willful act, the customer shall be required to pay the expense incurred by the Company in connection with replacement or repair of the equipment or facilities. This does not apply to normal wear and tear or causes beyond the customer's control.

4. Floor Space, Power Supply and Other Premises Arrangements

a. The customer, authorized user or OCC shall provide, install, maintain and bear the expense of:

- (1) Adequate electric power, light, heat and ventilation required to operate and maintain Company facilities installed on the premises of the customer or authorized user;
- (2) Adequate space, floor arrangements, housing, supporting structures and conduit for Company equipment located on the premises of the customer or authorized user;
- (3) Service or channel terminations at locations which are potentially hazardous to employees or agents of the Company.

b. Company agents or employees should be allowed on the premises of the customer or authorized user at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the facilities of the Company.

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MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

4. Floor Space, Power Supply and Other Premises Arrangements (Cont'd)

- c. The Company facilities should be available for maintenance purposes at a time agreeable to both the Company and the customer. An allowance will not be made for the period during which the service is interrupted for maintenance. For all channel services furnished on a twenty-four hour basis, the facilities shall be available once in each twenty-four hours.

5. Service in Hazardous Locations

The customer must install and maintain service at locations which are or may be hazardous or dangerous to employees, agents, or property of the Company, unless otherwise specified in this tariff.

For DATAPHONE Digital Service, the customer is responsible for providing, installing and maintaining sealed conduit with explosive-proof fillings between facilities furnished by the Company in explosive atmospheres and points outside the hazardous areas where connection may be made with regular facilities of the Company.

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MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

C. OBLIGATIONS AND LIABILITY OF THE COMPANY

1. Except as specified in 2. and 7. following, the Company's liability for services rendered under this tariff shall not exceed an amount equal to the proportionate fixed monthly rate provided under this tariff for the service for the period during which the service was affected.

Approval of tariff language by the Public Utilities Commission of Ohio does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

2. The Company is not liable for any defacement of, or damage to, the premises of a customer resulting from service installation or removal, when such defacement or damage is not the result of negligence of the Company.
3. The Company is not liable to the customer for all claims, losses or damages arising from the use of service furnished under this tariff, such as:

Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication; claims for patent infringement arising from combining or using the Company service in connection with facilities or equipment furnished by others; or all other claims arising out of any act or omission of others relating to the service provided by the Company.

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P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

C. OBLIGATIONS AND LIABILITY OF THE COMPANY (Cont'd)

4. The Company does not guarantee or make any warranty or accept liability for claims, losses, or damages with respect to its service when used in an explosive atmosphere.
5. License under patents, other than the limited license to use, is not granted by the Company for any service offered under this tariff. The Company will defend the customer against claims of patent infringement arising solely from the use of service offered under this tariff, and will indemnify the customer for any damages awarded based solely on such claims.
6. The Company's failure to provide or maintain service under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God and other circumstances beyond the Company's reasonable control, subject to the Adjustment of Charges for Service Interruptions in D. following.
7. The Company's liability for its willful misconduct is not limited by this tariff.

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MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

D. ADJUSTMENT OF CHARGES FOR SERVICE INTERRUPTIONS

When a Company-caused error or malfunction causes a customer's service to be interrupted, the Company will provide a credit allowance not exceeding an amount equal to the proportionate fixed monthly rate that would have been billed to the customer for the period of time the service was interrupted. However, if service is restored within 24 hours of the interruption report or detection by the Company, no allowance will be made.

E. EFFECT OF CHARGE CHANGES ON PENDING ORDERS

Note: The charges referenced in this paragraph apply to nonrecurring and/or one-time charges.

1. If a customer places an order before an authorized charge increase goes into effect, billing will be at the level of charge that was effective at the time of the order provided the work can be completed within the Company's normal installation interval (which is the shortest period in which the order can be completed).
2. If an order is placed before a charge increase or decrease goes into effect and completion takes longer than the normal interval for causes beyond the Company's control, billing will be at the level of charge that is in effect when the work is completed.
3. For parts of orders completed at various times for services whose nonrecurring charges are increased over the completion period, billing will be at the charges that are in effect at the date of completion for each part.

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GENERAL REGULATIONS

F. Reserved

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San Antonio, Texas



P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

G. INSTALLATION, MAINTENANCE AND REPAIRS

1. All ordinary expense of installation, maintenance and repair, in connection with Company facilities and services provided to customers is borne by the Company unless otherwise specified in the tariffs. A customer is not permitted to install, rearrange, disconnect, remove or repair any Company apparatus, except when involved in service furnished at hazardous locations, when written consent of the Company is required.
2. Maintenance and repairs of Company-provided facilities during normal working hours on normal working days are performed at the Company's expense, except as follows:
  - a. If the customer requests work performed at other times for reasons not under the control of the Company, the expense incurred by the Company in excess of the normal expenses may be billed to the customer. This provision shall not apply to emergencies affecting public health, safety, unavoidable casualties, or acts of God.
  - b. If the customer requests "standby" workmen to safeguard the continuity of service at special events, irrespective of when such "standby" workmen are provided, the added cost may be billed to the customer.

H. USE OF CONNECTING COMPANY LINES

When facilities are provided jointly by the Company and one or more Local Exchange Carriers, the Company shall not be held liable for any act or omission of the other carriers.

I. TRANSMITTING MESSAGES

The Company does not transmit messages but offers the use of its facilities for communications between customers or others, unless otherwise specifically provided in this tariff.

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District Manager, Chicago, Illinois

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

J. RESERVED FOR FUTURE USE

Material previously appearing on this sheet now appears on Sheet 23.

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MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

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Carol Paulsen, Director  
San Antonio, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

M. STATE SALES TAX

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

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Carol Paulsen, Director  
San Antonio, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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GENERAL REGULATIONS

This filing withdraws and removes the following pages in this section.

- 19<sup>th</sup> Revised Sheet No. 24
- 20<sup>th</sup> Revised Sheet No. 24.1
- 10<sup>th</sup> Revised Sheet No. 24.2
- 11<sup>th</sup> Revised Sheet No. 24.3
- 14<sup>th</sup> Revised Sheet No. 24.4
- 15<sup>th</sup> Revised Sheet No. 25
- 10<sup>th</sup> Revised Sheet No. 25.1
- 4<sup>th</sup> Revised Sheet No. 26
- 3<sup>rd</sup> Revised Sheet Nos. 27 and 28
- 5<sup>th</sup> Revised Sheet No. 29
- 6<sup>th</sup> Revised Sheet No. 30
- 3<sup>rd</sup> Revised Sheet No. 31
- 14<sup>th</sup> Revised Sheet No. 32
- 6<sup>th</sup> Revised Sheet No. 33
- 5<sup>th</sup> Revised Sheet No. 34
- 6<sup>th</sup> Revised Sheet No. 35
- 5<sup>th</sup> Revised Sheet No. 36
- 8<sup>th</sup> Revised Sheet Nos. 37 and 38
- 7<sup>th</sup> Revised Sheet No. 39
- 4<sup>th</sup> Revised Sheet No. 40
- 5<sup>th</sup> Revised Sheet No. 41
- 7<sup>th</sup> Revised Sheet No. 42
- 14<sup>th</sup> Revised Sheet No. 43
- 8<sup>th</sup> Revised Sheet No. 44
- 9<sup>th</sup> Revised Sheet No. 45
- 10<sup>th</sup> Revised Sheet No. 46
- 9<sup>th</sup> Revised Sheet No. 47
- 10<sup>th</sup> Revised Sheet No. 48
- 6<sup>th</sup> Revised Sheet No. 49
- 8<sup>th</sup> Revised Sheet No. 50
- 11<sup>th</sup> Revised Sheet No. 51
- 6<sup>th</sup> Revised Sheet No. 52
- 8<sup>th</sup> Revised Sheet No. 53
- 1<sup>st</sup> Revised Sheet Nos. 54 and 55
- 2<sup>nd</sup> Revised Sheet No. 56
- 3<sup>rd</sup> Revised Sheet No. 57
- 4<sup>th</sup> Revised Sheet No. 58
- 2<sup>nd</sup> Revised Sheet No. 59
- 5<sup>th</sup> Revised Sheet No. 60
- 2<sup>nd</sup> Revised Sheet No. 61
- 1<sup>st</sup> Revised Sheet No. 62
- 5<sup>th</sup> Revised Sheet Nos. 63-67
- 4<sup>th</sup> Revised Sheet No. 68
- 3<sup>rd</sup> Revised Sheet No. 69
- 2<sup>nd</sup> Revised Sheet No. 70
- 1<sup>st</sup> Revised Sheet No. 71
- 4<sup>th</sup> Revised Sheet No. 72

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Director, Dallas, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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Obligations and Liability of the Company .....	15
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Effect of Charge Changes on Pending Orders .....	17
Minimum Level Pricing .....	18
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Carol Paulsen, Director  
San Antonio, Texas

P.U.C.O. No. 3  
DEFINITIONS

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A. DEFINITIONS OF TERMS

CASUAL USAGE

(T)

AT&T may limit a residential consumer's toll usage in order to protect the company from potential non-payment by non-subscribers utilizing AT&T's network. In the event access is restricted, customers attempting to access AT&T's network will be automatically routed to either a recorded announcement or a service representative for information regarding service restoral.

CENTRAL OFFICE

A switching unit of the exchange carrier providing telecommunications service to the subscribers connected thereto.

Customer Dialed 1+

Customer dialed 1+ denotes that situation where the customer dials "1" and continues to dial the called station.

Dial Station

Dial Station Service is where a residential customer originates the call from their home, it is billed to the customer's main billed account, and is made without the assistance of a Company operator or an automated call processing system.

Exchange

An exchange consists of one or more central offices with the associated plant used in furnishing communication service within a specified area, established by the local exchange carrier.

Instate Long Distance calling

Includes intraLATA (also known as Regional Toll or Local Toll) and interLATA calls.

Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses designated local exchange carrier exchanges which are grouped to serve common social, economic and other purposes.

(T)

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Carol Paulsen, Director  
San Antonio, Texas

P.U.C.O. No. 3  
DEFINITIONS

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A. DEFINITIONS OF TERMS (Cont'd)

Message

A communication between two or more points.

Message Telecommunications Service

Message Telecommunications Service (MTS) is that of furnishing facilities or telecommunications between stations in accordance with the regulations and price schedules specified in this tariff.

Rate Center

A point within an exchange from and to which mileage measurements are made in determining message telecommunications service and interexchange mileage prices. In general, a point is selected at the approximate center of the most densely populated portion of the exchange. There may be more than one rate center in an exchange.

Station

The term "Station" denotes the network control signaling unit and any other equipment which enables a customer to establish communications connections and to effect communications through such connections.

(T)

(T)

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Carol Paulsen, Director  
San Antonio, Texas



P.U.C.O. No. 3  
DEFINITIONS

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This filing withdraws and removes the following pages in this section.

2<sup>nd</sup> Revised Sheet No. 4  
2<sup>nd</sup> Revised Sheet No. 5  
2<sup>nd</sup> Revised Sheet No. 6  
3<sup>rd</sup> Revised Sheet NO. 7  
2<sup>nd</sup> Revised Sheet No. 8  
2<sup>nd</sup> Revised Sheet No. 9

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DEFINITIONS

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District Manager, Chicago, Illinois

PRICE LIST

AT&T COMMUNICATIONS  
OF OHIO, INC.

SECTION 3.PL  
Sheet No. 1  
1<sup>st</sup> Revision

Material previously appearing in this section, Sheets 1 through 3 and Price List Sheet 1, has been moved in its entirety to the AT&T Ohio Service Guide located at <http://www.serviceguide.att.com>.

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AT&T COMMUNICATIONS  
OF OHIO, INC.

SECTION 3  
1<sup>st</sup> Revised Title Sheet  
Cancels Original Title Sheet

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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Material previously appearing in this section, Sheets 1 through 3 and Price List Sheet 1, has been moved in its entirety to the AT&T Ohio Service Guide located at <http://www.serviceguide.att.com>.

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Carol Paulsen, Director  
San Antonio, Texas

AT&T COMMUNICATIONS  
OF OHIO, INC.

SECTION 4  
2nd Revised Title Sheet  
Cancels 1<sup>st</sup> Revised Title Sheet

P.U.C.O. No. 3  
CONNECTIONS WITH CUSTOMER PREMISES EQUIPMENT

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Carol Paulsen, Director  
San Antonio, Texas

PRICE LIST

AT&T COMMUNICATIONS  
OF OHIO, INC.

SECTION 6.PL  
Sheet No. 1  
10th Revision

MESSAGE TELECOMMUNICATIONS SERVICE

A. NONSUBSCRIBER SERVICE CHARGE

Class of Service	Per Call
- Dial Station	\$3.50

B. INITIAL SUBSCRIPTION

DIAL STATION SERVICE RATE SCHEDULE

- Per Minute Usage Rates

Day/Peak	Evening/Off Peak	Night/Weekend
\$.33 (R)	\$.33 (I)	\$.33 (I)

C. NONSUBSCRIBER 1010288 SERVICE

DIAL STATION SERVICE RATE SCHEDULE

- Per Minute Usage Rates

Day/Peak	Evening/Off Peak	Night/Weekend
\$.33 (R)	\$.33 (I)	\$.33 (I)

D. LUCKY DOG 1010345 SERVICE

The following rates and charges apply:

	Rate Per Minute Or Fraction Thereof	Connection Charge Per Call
Dial Station	\$ .10	\$ .30

E. TRANSFER SERVICE FEE

Per Call	\$0.75
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F. DIRECTORY ASSISTANCE

Per Call	\$1.99
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All other material previously appearing on this page has been moved in its entirety to AT&T Ohio Consumer Service Guide located at <http://www.serviceguide.att.com>.

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PRICE LIST

AT&T COMMUNICATIONS  
OF OHIO, INC.

SECTION 6.PL  
9<sup>th</sup> Revised Page 2  
Cancels 8<sup>th</sup> Revised Page 2

MESSAGE TELECOMMUNICATIONS SERVICE

This filing withdraws and removes the following pages in this section.

3<sup>rd</sup> Revised Sheet No. 3  
2<sup>nd</sup> Revised Sheet NO. 4  
3<sup>rd</sup> Revised Sheet No. 5  
3<sup>rd</sup> Revised Sheet No. 6  
12<sup>th</sup> Revised Sheet No. 7  
15<sup>th</sup> Revised Sheet No. 8  
7<sup>th</sup> Revised Sheet No. 9  
8<sup>th</sup> Revised Sheet No. 10  
3<sup>rd</sup> Revised Sheet No. 11  
2<sup>nd</sup> Revised Sheet No. 12  
3<sup>rd</sup> Revised Sheet No. 13  
3<sup>rd</sup> Revised Sheet No. 14  
10<sup>th</sup> Revised Sheet No. 15  
15<sup>th</sup> Revised Sheet No. 16  
8<sup>th</sup> Revised Sheet No. 17  
8<sup>th</sup> Revised Sheet NO. 18  
8<sup>th</sup> Revised Sheet No. 19  
8<sup>th</sup> Revised Sheet No. 20  
13<sup>th</sup> Revised Sheet No. 21  
14<sup>th</sup> Revised Sheet No. 22  
5<sup>th</sup> Revised Sheet No. 23

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P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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A. APPLICATION

This tariff applies to Message Telecommunications Service, hereinafter referred to as MTS, furnished by AT&T COMMUNICATIONS OF OHIO, INC. between points within the State of Ohio, where: 1) instate dial station long distance calls are billed to the Customer's residential telephone account for which the initial subscription to AT&T is made through a local service provider other than AT&T, as specified in Section 6, following, and 2) calls are billed to the Customer's telephone account under the "Casual Calling Service" specified in this tariff.

(T)

The regulations contained in this section of the tariff supplement the regulations contained in all other sections of this tariff.

(T)

B. REGULATIONS

1. The regulations in Section 1 pertaining to payment for service, advance payments, construction charges, deposits, termination of service and broadcast of recorded conversations are applicable to MTS.

In addition, where this section refers to regulations, rates and charges in other sections of the Company's tariff, such sections and any future revisions or additions to them are made a part of this section.

2. The obligations of both Company and customer as described in Section 1 also apply to MTS. In addition, during an MTS or CUSTOM NETWORK SERVICE call, the customer should exchange identifying information with the called party to protect both their interests.
3. Authorized Connections

Equipment and facilities provided by the customer may be connected with facilities furnished by the Company for MTS.

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Carol Paulsen, Director  
San Antonio, Texas



P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

---

C. INITIAL SUBSCRIPTION

1. General

The rates, terms and conditions in this Section apply to instate long distance Dial Station calls placed by Customers whose initial subscription to AT&T is made through a local service provider and the Customer has not yet received an AT&T Consumer Services Agreement. AT&T will issue an AT&T Consumer Services Agreement to the Customer upon notification by the local service provider to AT&T that the Customer has subscribed to AT&T as their primary interexchange carrier.

The terms and conditions that apply to the Dial Station service provided under this Section will apply until the Customer of the service receives the AT&T Consumer Services Agreement or until the Customer directly contacts AT&T and enrolls in an AT&T Calling Plan, Promotion or Service Offering that is not provided under this tariff, whichever occurs first.

2. AT&T Dial Station Instate Long Distance

AT&T Dial Station instate long distance rates apply to calls billed to the Customer's residential telephone account for which the initial subscription to AT&T is made through a local service provider other than AT&T. Dial Station rates apply when:

- The person originating the call dials the telephone number desired and completes the call without the assistance of a Company Operator or the Company's automated operator system, and the call is billed to the calling station.
- The calling party cannot complete dial station call due to trouble on the telecommunications network, and chooses to re-dial the call.
- A calling party re-establishes a dial station call that has been involuntarily interrupted after the station has been reached.
- A Company Operator places a call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of his/her handicap,

Material appearing on this sheet has been moved from Sheet 20.

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Carol Paulsen, Director  
San Antonio, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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C. INITIAL SUBSCRIPTION (CONT'D)

2. AT&T Dial Station Instate Long Distance (Cont'd)

A Company Communications Assistant completes a call between persons with hearing and/or speech disabilities who use a Text Telephone (TT) or its equivalent and hearing persons who use an ordinary telephone (the completed call is rated and billed as a call from the calling station to the called station),

A Company Operator places a call because no automatic recording equipment is available for dial completion.

3. Rates and Charges

Rate Periods - The following rate periods are associated with Local toll and instate long distance Dial Station:

Peak Rate period - The Peak Rate period is 7:00 a.m. through 6:59 p.m. Monday through Friday.

Off-Peak Rate period - The Off-Peak Rate period is 12:00 a.m. through 6:59 a.m. and 7:00 p.m. through 11:59 p.m. Monday through Friday.

Weekend Rate period - The Weekend Rate period is 12:00 a.m. Saturday through 11:59 p.m. Sunday.

The time when connection is established, (determined in accordance with the time, standard or daylight saving, observed at the location of the rate center of the calling station) determines whether Day, Evening, or Night & Weekend prices apply.

In cases where a message begins in one price period and ends in another, the price in effect at the time the connection is established applies to the initial period. If a minute is split between two rate periods, the rate period applicable at the start of the minute applies to that entire minute. The duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call). If the calculation for the charge results in a fractional charge, the fraction or amount will be rounded down to the nearest whole cent.

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Carol Paulsen, Director  
San Antonio, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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C. INITIAL SUBSCRIPTION (CONT'D)

3. Rates and Charges (Cont'd)

Chargeable time ends when a calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by the Company operator. Chargeable time does not include time lost because of faults or defects in the service.

When exchange telephone service used for MTS is connected through a service terminating arrangement or connecting arrangement at a customer's premises to a communications system, chargeable time for AT&T all calls begins when a call from the telecommunications network terminates in or passes through the first terminal equipment on that communications system. It is the customer's responsibility to furnish answer supervision so that chargeable time may begin.

Material appearing on this sheet has been moved from Sheet 22.

Material previously appearing on this page has been moved in its entirety to the AT&T Ohio Consumer Service Guide located at <http://www.serviceguide.att.com>.

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Carol Paulsen, Director

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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D. CASUAL CALLING SERVICES

1. Description

AT&T Casual Calling Services permit callers to access AT&T's switched network for completion of local toll and instate long distance Dial Station calls by dialing carrier access code 1010288 or 1010345. The rates, terms and conditions specified in this Section apply to local toll and instate long distance calls billed under the following Non-Subscriber 1010288 Service, Lucky Dog 1010345 Service offerings, or any other AT&T-assigned carrier access codes.

The rates, terms and conditions contained in this Section apply in addition to the General Regulations specified in Section A2 preceding.

2. Non-Subscriber 1010288 Service

Non-Subscriber 1010288 Service provides for local toll and instate long distance Dial Station calls placed via carrier access code 1010288 and billed to the Customer's main billed domestic telephone account that is not pre-subscribed to AT&T as the primary interexchange carrier.

3. Lucky Dog 1010345 Service

Lucky Dog 1010345 Service provides for local toll and instate long distance Dial Station calls placed via carrier access code 1010345 and billed to the Customer's main residential domestic telephone account.

Material appearing on this sheet has been moved from Sheet 23.

Material previously appearing on this page has been moved in its entirety to the AT&T Ohio Consumer Service Guide located at <http://www.serviceguide.att.com>.

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Carol Paulsen, Director

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

---

E. NON-SUBSCRIBER 1010288 SERVICE

1. Description

Non-Subscriber 1010288 Service is available for local toll and instate long distance Dial Station calls placed from points within the state of Wyoming and billed to the Customer's domestic residential telephone account that is not presubscribed to AT&T as the primary interexchange carrier. Access to Non-Subscriber 1010288 Service for Dial Station calls must be made by dialing carrier access code 1010288. The Customer is responsible for any 1010288 charges billed to the Customer's account regardless of how the carrier access code is dialed.

Non-Subscriber 1010288 Service does not include: conference calls, calls to AT&T Directory Assistance, calls to "00"INFO, calls completed via "00"INFO, calls to 800 and 900 telephone numbers, Telecommunications Relay Service calls, calls placed from cellular phones, calls made by Customers with Disabilities and calls billed to a residential telephone account for which pre-subscription to AT&T has been discontinued but an active billing record for such account still exists in AT&T's billing system.

Calls billed to a residential telephone account for which pre-subscription to AT&T has been discontinued but an active billing record for such account still exists in AT&T's billing system will be rated at Dial Station rates as described in this tariff. In addition, the Monthly Recurring Charge applies in any month that a subscriber makes a call at these rates.

AT&T will credit the charges for Non-Subscriber 1010288 Service reported by newly presubscribed AT&T Customers during the period between pre-subscription and administrative processing of the new Customer. AT&T will also credit the charges for Non-Subscriber 1010288 Service reported by Customers during an F.C.C. reportable incident of service outage by another interexchange carrier.

To receive either of these credits, Customers must contact AT&T through an 800 number designated for billing inquiries. Applicable Dial Station charges will apply for all completed calls for which a credit is received. The credit will be given either in the form of a bill credit or a Long Distance Certificate, at AT&T's discretion.

The application of charges for Non-Subscriber 1010288 Service is subject to billing availability.

Material appearing on this sheet has been moved from Sheet 24.

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Carol Paulsen, Director  
San Antonio, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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E. NON-SUBSCRIBER 1010288 SERVICE (Cont'd)

2. Rates and Charges

Usage charges and a per call Service Charge apply to each completed call.

Service Charges associated with Non-Subscriber 1010288 Service apply in addition to all other applicable Service Charges and Surcharges.

Charges are applicable 24 hours-a-day, 7 days-a-week.

Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call).

The Non-Subscriber 1010288 per call Service Charge, listed in the Price List, is in addition to the usage rates.

Material appearing on this sheet has been moved from Sheet 25.

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Carol Paulsen, Director

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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F. LUCKY DOG 1010345 SERVICE

1. General

AT&T provides and will bill this calling plan under the brand name of Lucky Dog. Participating customers may access Lucky Dog service by dialing access code 1010345.

Lucky Dog 1010345 service is available for customer-dialed station-to-station calls billed to the customer's main billed account. The interstate terms and conditions that apply to this offer are described within AT&T's Tariff F.C.C. No. 27. Lucky Dog 1010345 service is furnished subject to billing availability.

2. Regulations

The general regulations specified in P.U.C.O. No. 3 also apply to Lucky Dog 1010345 service, except as specified otherwise under this section. Calls to Directory Assistance are also provided pursuant to the rates, terms and conditions found in the AT&T Consumer Service Guide. To access Directory Assistance using Lucky Dog 1010345 service, customers must use 1010345 access and also dial the area code (NPA) for the telephone number desired plus 555+1212.

Calls billed to a calling card, calls placed from a public or semipublic payphone, calls requiring operator assistance, Conference calls, mobile calls, calls to 500, 700, 800, 877, 888, and 900 numbers are not available under this plan.

The duration of a call which involves a fractional part of a minute will be rounded up to the next higher full minute. Rates apply to all times of day, seven days a week. Special Holiday rates does not apply to Lucky Dog service.

3. Discontinuance of Service

The following regulations apply in lieu of the regulations applicable to discontinuance of service specified in P.U.C.O. No. 3, Section 1.

Material appearing on this sheet has been moved from Sheet 52.

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San Antonio, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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F. LUCKY DOG 1010345 SERVICE (Cont'd)

3. Discontinuance of Service (Cont'd)

The Company may discontinue or suspend a customer's Lucky Dog 1010345 service immediately and without notice pursuant to the following:

- (a) the customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of communications services or its planned use of service(s); or
- (b) the customer provides false information to the Company regarding the customer's identity, address, credit-worthiness, past or current use of communications services, or its planned use of the Company's service(s); or
- (c) the customer states that it will not comply with a request of the Company for security for the payment for service(s) or advance payments, as specified in this tariff; or
- (d) the customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
- (e) the customer uses the service of the Company for a message or messages, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another; or
- (f) the customer uses, or attempts to use service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
  - using or attempting to use service by rearranging; tampering with, or making connections to the Company's service not authorized by this tariff, or
  - false credit devices, electronic devices, or
  - any other fraudulent means or devices.

Material appearing on this sheet has been moved from Sheet 52.

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Carol Paulsen, Director  
San Antonio, Texas



P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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G. TELEPHONE RELAY SERVICE (TRS) ASSISTED CALLS

(N)

1. TRS Assisted calls are calls completed through the TRS established by the Public Utilities Commission of Ohio (PUCO). This service permits hearing and/or speech impaired customers who use a Text Telephone (TT) or its equivalent, to communicate with users of ordinary telephones. Communication takes place by relaying conversations (voice to TT and vice versa). These calls are between party(ies) who must communicate by means of a TT and others who communicate by means of an ordinary telephone.
2. A completed TRS assisted call is rated and billed as a call from the originating telephone number (calling station) to the terminating telephone number (called station).
3. Dial station rates less applicable discounts apply to TRS assisted calls except where additional operator assistance or special billing is requested. In those cases, the applicable class of service, e.g., customer dialed calling card station, operator station or person-to-person, rates apply.
4. The Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TT, or any other instrument over the facilities of connecting utilities or through the TRS established by the PUCO, except for errors resulting from the gross negligence or willful misconduct on the part of the Company.

(N)

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Carol Paulsen, Director  
Dallas, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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H. TRANSFER SERVICE FEE

A Transfer Service Fee applies to all completed calls when the Customer transfers to the AT&T network from a Local Exchange Company network. The Transfer Service Fee is applied in addition to any other applicable Service Charges or Surcharges. The Transfer Service Fee does not apply to calls to 800 numbers, 900 numbers, calls to Select Call Service numbers, calls transferred to an AT&T Operator by the Local Exchange Company Operator in a local services resale arrangement.

I. RATE CENTERS OF MISCELLANEOUS COMMON CARRIER (MCC) MOBILE STATIONS

The rate center of mobile stations served by a MCC with whom the Company has made arrangements for the interchange of traffic is the wire center of the exchange in which the point of connection of the system of the particular MCC is located.

(N)

(N)

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Carol Paulsen, Director  
Dallas, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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J. MESSAGES PLACED BY CUSTOMERS WITH DISABILITIES

(N)

The following regulations will apply to customer dialed messages placed by a customer with a disability who is incapable of speech and, therefore, uses a nonvoice telecommunications device for communicating over the MTS network.

A customer who is unable to use a telephone instrument due to a hearing and/or speech impairment may apply to the Company for a rate discount. The rate discount is applicable to MTS messages originating through access provided by only one Local Exchange Carrier's residence service designated by the customer.

1. Certification Requirements

For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind or speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a text telephone (TT).

Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, are eligible to receive a discount off their MTS rates and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance Directory Assistance Service, as described in the Directory Assistance Service tariff.

Additionally, TT lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, are eligible to receive a discount off their MTS rates.

The written certification must be presented to the Local Exchange Carrier which serves the residence of the certified person.

(N)

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Carol Paulsen, Director  
Dallas, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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J. MESSAGES PLACED BY CUSTOMERS WITH DISABILITIES (CONTINUED)

2. Rate Discounts

Upon receipt of the appropriate application and certification or verification, the following discounts off basic MTS shall be made available for the benefit of the impaired: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 AM and 4:59 PM Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer dialed, station-to-station calls occurring between 5:00 PM and 10:59 PM Sunday through Friday and on the observed weekday for New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day (excluding 11:00 PM - 7:59 AM); and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 PM and 7:59 AM any day and 8:00 AM and 4:59 PM Sunday, all day Saturday, and on the observed weekday (Monday Friday) for the Holidays noted above between 11:00 PM - 7:59 AM.

(C)

(C)

3. Calls Placed Through the Telephone Relay Service (TRS)

All MTS calls placed through the TRS are eligible to receive a discount off the MTS rates. The rate discounts are the same as those specified in 2. above. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services such as 900, 976 or 900-like services.

(T)

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Carol Paulsen, Director  
Dallas, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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K. DIRECTORY ASSISTANCE SERVICE

(N)

1. General

Directory Assistance Service, as offered by the Company, allows customers to request information from Directory Assistance records. Customers may access this service by dialing the area code (NPA) for the telephone number desired plus 555-1212. Directory Assistance charges apply to all requests, except as modified below. Customers are charged when they obtain the requested information or when the information is unlisted, non-published, or no record can be found. Customers are allowed a maximum of two requests for information per call.

2. Exemptions

a. Customers with Disabilities

Those customers, with an AT&T approved certification, having a visual or physical disability that prevents use of a telephone directory are exempt as a reasonable accommodation associated with their disability from the charges for Directory Assistance calls for up to and including 50 calls per monthly billing cycle. This exemption applies to calls billed to one residential telephone line per certified customer and applies to Directory Assistance calls for personal use only. Calls in excess of 50, where billing is available, will be billed the tariffed Directory Assistance charges.

b. Calls from hospital and skilled nursing home rooms are exempt from the Directory Assistance charge. The term "skilled nursing homes" applies to those nursing homes that provide around-the-clock professional nursing care.

c. Calls placed from public, semi-public telephones are exempt from the Directory Assistance charge.

3. Credit Allowance

Credit is given for poor transmission, cut-offs, when given an incorrect telephone number, or inadvertent dialing of calls to Directory Assistance. To receive the credit, the customer must notify a company operator or business office of the problem experienced.

4. Charge# Refer to the PRICE List.

(N)

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Carol Paulsen, Director  
Dallas, Texas

P.U.C.O. No. 3

MESSAGE TELECOMMUNICATIONS SERVICE

This filing withdraws and removes the following pages in this section.

3<sup>rd</sup> Revised Sheet Nos. 16-22  
4<sup>th</sup> Revised Sheet No. 23  
3<sup>rd</sup> Revised Sheet Nos. 24 and 25  
1<sup>st</sup> Revised Sheet Nos. 26-29  
3<sup>rd</sup> Revised Sheet No. 30  
1<sup>st</sup> Revised Sheet No. 31  
2<sup>nd</sup> Revised Sheet No. 32  
1<sup>st</sup> Revised Sheet Nos. 33 and 34  
2<sup>nd</sup> Revised Sheet No. 35  
1<sup>st</sup> Revised Sheet Nos. 36-42  
3<sup>rd</sup> Revised Sheet No. 43  
3<sup>rd</sup> Revised Sheet No. 43.1  
2<sup>nd</sup> Revised Sheet No. 43.2  
1<sup>st</sup> Revised Sheet No. 44  
2<sup>nd</sup> Revised Sheet No. 45  
3<sup>rd</sup> Revised Sheet No. 46  
3<sup>rd</sup> Revised Sheet No. 46.1  
3<sup>rd</sup> Revised Sheet Nos. 47-49  
2<sup>nd</sup> Revised Sheet No. 50  
1<sup>st</sup> Revised Sheet Nos. 51 and 52  
2<sup>nd</sup> Revised Sheet Nos. 53-58

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Director, Dallas, Texas

P.U.C.O. No. 3  
MESSAGE TELECOMMUNICATIONS SERVICE

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PRICE LIST SECTION IMMEDIATELY FOLLOWS SECTION 6.

Material previously appearing on this page has been moved in its entirety to AT&T Ohio Consumer Service Guide located at <http://www.serviceguide.att.com>.

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Carol Paulsen, Director  
Dallas, Texas

PRICE LIST

AT&T COMMUNICATIONS  
OF OHIO, INC.

SECTION 7.PL  
Sheet No. 1  
1<sup>st</sup> Revision

Material previously appearing in this Section, Sheets 1 through 19, has been moved in its entirety to AT&T Ohio Consumer Service Guide located at <http://www.serviceguide.att.com>.

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AT&T COMMUNICATIONS  
OF OHIO, INC.

SECTION 7  
35th Revised Title Sheet 1  
Cancels 34th Revised Title Sheet 1

P.U.C.O. No. 3  
OPTIONAL TOLL SERVICE

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Carol Paulsen, Director  
San Antonio, Texas

AT&T COMMUNICATIONS  
OF OHIO, INC.

SECTION 7  
18th Revised Title Sheet 2  
Cancels 17th Revised Title Sheet 2

P.U.C.O. No. 3  
OPTIONAL TOLL SERVICE

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Carol Paulsen, Director  
San Antonio, Texas

PRICE LIST

AT&T COMMUNICATIONS  
OF OHIO, INC.

SECTION 8.PL  
2nd Revised Page 1  
Cancels 1<sup>st</sup> Revised Page 1

This section is canceled and replaced in its entirety by P.U.C.O. No. 5.

AT&T COMMUNICATIONS  
OF OHIO, INC.

SECTION 8  
1st Revised Title Sheet  
Cancels Original Title Sheet

P.U.C.O. No. 3  
WIDE AREA TELECOMMUNICATIONS SERVICE

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This section is canceled and replaced in its entirety by P.U.C.O. No. 5.

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David F. Doty, Director  
Chicago, Illinois

Message Telecommunications Services

Section 6PL  
11th Revised Page 1  
Cancels 10th Revised Page 1

P.U.C.O. NO. 3

A. NONSUBSCRIBER SERVICE CHARGE

Class of Service	Per Call
- Dial Station	\$3.50

B. INITIAL SUBSCRIPTION

DIAL STATION SERVICE RATE SCHEDULE

- Per Minute Usage Rates

<u>Day/Peak</u>	<u>Evening/Off Peak</u>	<u>Night/Weekend</u>	(I)
\$ .36	\$ .36	\$ .36	

C. NONSUBSCRIBER 1010288 SERVICE

DIAL STATION SERVICE RATE SCHEDULE -

- Per Minute Usage Rates

<u>Day/Peak</u>	<u>Evening/Off Peak</u>	<u>Night/Weekend</u>	(I)
\$ .36	\$ .36	\$ .36	

D. LUCKY DOG 1010345 SERVICE

The following rates and charges apply:

	<u>Rate Per Minute Or Fraction Thereof</u>	<u>Connection Charge Per Call</u>
Dial Station	\$ .10	\$ .30

E. TRANSFER SERVICE FEE

Per Call	\$0.75
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F. DIRECTORY ASSISTANCE

Per Call	\$1.99
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All other material previously appearing on this page has been moved in its entirety to AT&T Ohio Consumer Service Guide located at <http://www.serviceguide.att.com>.

Issued: March 31, 2011

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Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 90-9000-TP-TRF.

Carol Paulsen, Director  
Dallas, Texas

This tariff applies to intrastate  
Telecommunications Services offered by  
AT&T Communications of Ohio, Inc.

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District Manager, Chicago, Illinois