

P.U.C.O. NO. 8

7. AT&T LOCAL EXCHANGE SERVICES

7.1 DESCRIPTION

AT&T Local Exchange Services provide a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. A Business line is provided for connection of Customer-provided key system or single-line terminal equipment such as station sets or facsimile machines to the Company's network.

AT&T Local Exchange Services may be offered in conjunction with an associated long distance service provided by AT&T as described in this state's tariff and/or Service Guide. Customers who order AT&T Local Exchange Services associated with a long distance service as described in this state's tariff and/or Service Guide are eligible to receive the rates and charges as shown in the Price List. All other AT&T Local Exchange Services customers will be charged as shown in the Price List.

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7. AT&T LOCAL EXCHANGE SERVICES

7.2 MONTHLY RECURRING CHARGES

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line basis.

7.3 NON-RECURRING CHARGES

The following Non-Recurring charges are applicable to all AT&T Local Exchange Services Customers.

A. Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line basis unless otherwise specified.

B. Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to AT&T Local Exchange Services under this offer are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service.

C. Line Move with Dispatch

Moves to an existing Local Service line that requires dispatch of Company personnel to a Customer location are subject to non-recurring charges on a per-site, per-hour basis, with a one hour minimum charge per-site, beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities which is done after the initial installation of service.

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 NON-RECURRING CHARGES (Cont'd)

D. Feature Change Charge

Feature change charges are applied to an existing Local Service line when the customer requests to add or change a standard feature. This charge is assessed per-line and for each occurrence. In addition, a Service Order Charge will apply on a per-order basis with any feature change charges.

E. Record Order Charge

A Record Order Charge is applied to existing Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge. For charges applied to directory listings, see non-recurring directory listing charges in the Price List of this tariff.

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 NON-RECURRING CHARGES (Cont'd)

F. Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire Local Service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the Local Service order at the accepted CCD date and further installation must be scheduled for a later date.

G. 25 Pair Termination Block Charge

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

H. PIC Change Charge

A PIC Change Charge applies to existing Local Service customers who request a change in their PIC designation for pre-subscription interLATA or, where available, intraLATA services. The charge is applied on a per-line basis. Customers may presubscribe to the carrier of their choice for both interLATA and intraLATA service. The customer will incur a charge as provided in the Price List each time there is a change in the long distance carrier associated with the customer's interLATA or intraLATA service after the initial installation of service, however, if a customer changes both its interLATA and intraLATA carriers simultaneously, the Company will waive the full intraLATA PIC Change Charge.

NOTE: InterLATA PIC Change Charge can be found in AT&T's F.C.C. Tariff No. 28.

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 NON-RECURRING CHARGES (Cont'd)

I. Expedite Charge

Notwithstanding any other provision of this tariff, rates and charges may be increased by the Company to an amount equal to the rate charged by the incumbent LEC for expediting service. The rates and charges are applicable to each AT&T local customer per service expedite.

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7. AT&T LOCAL EXCHANGE SERVICES

7.4 FEATURES

The following feature descriptions are applicable to all AT&T Local Exchange Services Customers.

Optional features are available with AT&T Local Exchange Services. Customers may order features individually as shown below. Monthly Recurring Charges associated with features are applied on a per-line basis, and are in addition to any other applicable charges. Usage charges also apply to some features. The Company is not responsible for the compatibility of products and services of outside vendors. The following optional features may be ordered:

- A. Caller ID - This feature permits the display of a caller's telephone number on a Customer Premise Equipment display unit. Calling party information may indicate the directory number of the calling party or show that the number of the calling party is private or unavailable.
- B. Caller ID Blocking-Per Line - A calling party may block the passage of his/her telephone number or associated main listed name to users of or subscribers to AT&T Local Exchange Services which utilize Signaling System 7 (SS7) technology.

The customer must contact the Telephone Company's business office to order Caller ID Blocking-Per Line. The purchase of Caller ID is not required. All calls automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code (*82) prior to placing a call. Blocking will be deactivated for that outgoing call only.

Caller ID Blocking-Per Line is provided without charge.

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7.4 FEATURES (Cont'd)

- C. Caller ID Blocking-Per Call - Caller ID blocking is also available on a per call basis. Caller ID Blocking Per Call is automatically enabled for all customers with AT&T Local Exchange Services. The purchase of Caller ID is not required.

Caller ID Blocking-Per Call is activated by dialing a special code (*67) prior to placing a call. Blocking will be activated for that outgoing call only.

Caller ID Blocking-Per Call is provided without charge.

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7. AT&T LOCAL EXCHANGE SERVICES

7.5 DIRECTORY LISTINGS

The following descriptions are applicable to all AT&T Local Exchange Services Customers.

Customers who subscribe only to the outbound calling service (DOD) of AT&T Local Exchange Services are not provided with Directory Listings. Customers who subscribe to Direct Inward Dialing (DID) service of AT&T Local Exchange Services receive Directory Listing(s) as follows:

A. General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing of directories, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Local Exchange Services under this tariff for the purpose of resale to other Parties wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings.

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7. AT&T LOCAL EXCHANGE SERVICES

7.5 DIRECTORY LISTINGS (Cont'd)

B. Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

C. Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

- 1) If the Customer is a partnership or a firm, names of partners or members of the firm;
- 2) If the Customer is a corporation, names of officers of the Corporation;
- 3) For any business establishment, names of associates or employees of the establishment.

Additional Listings also may be the bona fide names of firms or corporations, which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

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7. AT&T LOCAL EXCHANGE SERVICES

7.5 DIRECTORY LISTINGS (Cont'd)

D. Non-Published Listings

The following descriptions are applicable to all AT&T Local Exchange Services Customers.

1) General

Non-Published telephone numbers are not listed in directories or Directory Assistance records available to the general public.

2) Regulations

The Company will enable incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2 of this tariff, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Published Listing or the disclosing of said Listing to any person.

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7. AT&T LOCAL EXCHANGE SERVICES

7.5 DIRECTORY LISTINGS (Cont'd)

E. Non-Listed Listing

The following descriptions are applicable to all AT&T Local Exchange Services Customers.

1) General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

2) Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2 of this tariff, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with publishing the telephone number of Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

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7. AT&T LOCAL EXCHANGE SERVICES

7.5 DIRECTORY LISTINGS (Cont'd)

E. Non-Listed Listing (Cont'd)

3) Installation/Change Charge

An Installation/Change Charge is a non-recurring charge applicable to customer requested changes of a Non-Published or Non-Listed listing. This charge also applies to the installation of a Non-Published or Non-Listed listing after the initial installation of the Customer's local service. Changes to published listings are not subject to an Installation/Change Charge.

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 LOCAL OPERATOR SERVICE

The following descriptions are applicable to all offers and AT&T Local Exchange Services Customers.

A. Local Directory Assistance

Allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third party or requests operator assistance to place a call to Local Directory Assistance.

B. Busy Line Verification

Provides operator assistance in determining if there is conversation in progress on a called station. There is a per request charge for verification service.

C. Busy Line Interrupt

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt. The Customer shall indemnify and save the Company harmless against all claims by either party to the interrupted call or any other person that may arise from the use of Busy Line Interrupt.

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 LOCAL OPERATOR SERVICE (Cont'd)

D. Operator Assistance

1) Operator Station Service Charge

An Operator Station service charge applies when calls are completed with the assistance of a Company operator, except for Customer Dialed Calling Card Station, Person-to-Person and Billed to Third Party classes of service.

2) Customer-Dialed Calling Card Station

Customer-Dialed Calling Card Station charges apply when calls are originated and billed as specified below. Customer-Dialed Calling Card Station charges do not apply when: (1) the Customer dials the appropriate AT&T access code and does not enter the called number prior to the call timing out and being transferred to a live AT&T operator or the automated operator system; or (2) the Customer dials an AT&T designated number for completion of Customer-Dialed Calling Card Calls, but fails to respond to system prompts and must be transferred to a Company operator.

a. Customer Dialed/Automated

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the desired telephone number and completes the call without the assistance of a live AT&T operator or the automated operator system (except in the case of calls made from a rotary phone) and the call is billed to a Calling Card, or

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 LOCAL OPERATOR SERVICE (Cont'd)

D. Operator Assistance (Cont'd)

2) Customer-Dialed Calling Card Station (Cont'd)

b. Customer Dialed & Operator Assisted

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer dialed Calling Card Calls) plus the telephone number desired but uses Company operator assistance that is limited to recording the Calling Card number for billing purposes, or

c. Customer Dialed - Operator Must Assist

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, or an AT&T-designated desired telephone number and (1) the local exchange Operator Services equipment capability precludes the Customer from completing the call without the assistance of a Company Operator and the call is billed to the Customer's Calling Card, or (2) the Customer's Calling Card number, when input, is not the accepted length to be automatically validated and requires operator intervention.

d. Types of Calling Cards

Each of the preceding types of calls is further classified based upon the type of calling card that is used for billing purposes, as follows:

(1) AT&T CIID/891 Card

An AT&T Calling Card which contains a billing number issued June 6, 2007 to AT&T in the Card Issuer Identifier (CIID) or "891" international format or "personal choice" format.

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 LOCAL OPERATOR SERVICE (Cont'd)

D. Operator Assistance (Cont'd)

2) Customer-Dialed Calling Card Station (Cont'd)

d. Types of Calling Cards (Cont'd)

(2) Calling Card other than the AT&T CIID/891 Card

(a) Local Exchange Company Calling Card

A calling card issued June 6, 2007 by a Local Exchange Company that is accepted by AT&T for the billing of calls over its Network.

(b) Commercial Credit/Charge Card

A credit/charge card issued June 6, 2007 by a non-carrier that is accepted by AT&T for the billing of calls over its Network.

3) Person-to-Person

Person-to-Person charges apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

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7.6 LOCAL OPERATOR SERVICE (Cont'd)

D. Operator Assistance (Cont'd)

4) Billed to Third Party

Billed to Third party charges apply where the person originating the call specifies to the operator that the call will be billed under an arrangement by which the call will be charged to an authorized station other than the station originating the call or the station where the call is terminated.

5) Operator Assistance Local Usage Rates

Operator Assistance Local Usage rates apply to Operator-handled local calls. Calls are billed in one-minute increments, with an initial billing period of one minute.

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 LOCAL OPERATOR SERVICE (Cont'd)

E. Directory Assistance Service

Directory Assistance Service is furnished in the state of Ohio and allows the Customers and Users of the Company's Local Exchange Services to obtain directory assistance in determining telephone numbers within the LATA in which they subscribe to such service by calling the Directory Assistance operator. It does not apply to directory assistance calls for points outside the LATA in which the caller is located.

1) Directory Assistance Call Completion-Business Customers

After a Directory Assistance listing is provided to business customers, calls will be completed for a completion fee in addition to the Directory Assistance charge plus the intrastate switched outbound rate provided in the Price List.

2) Rates

Directory Assistance charges apply on a per-call basis, with a maximum of two requested telephone numbers allowed per call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance.

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 LOCAL OPERATOR SERVICE (Cont'd)

E. Directory Assistance Service (Cont'd)

3) Exemptions

No charge applies for:

- a. Calls for Directory Assistance originating from coin telephones.
- b. Calls for Directory Assistance from Users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the Customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. The Company shall treat information contained on the exemption records as confidential. The Customer shall notify the Company when the need for an exemption no longer exists.

4) Credit

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, the Customer is given an incorrect telephone number, or the Customer inadvertently misdials. To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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Local Exchange Services

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7. AT&T LOCAL EXCHANGE SERVICES

7.7 AT&T ALL IN ONE

(M)

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with AT&T All In One Long Distance service. The AT&T All In One Long Distance service is described in this state's Service Guide.

A. Rating of Calls

The following calling plans are available for AT&T Local Exchange Services AT&T All In One Customers: Plan A Flat Rate*, Plan B Flat Rate** and Plan C Measured Rate**. Plan A Flat Rate and Plan B Flat Rate will include the customer's local calling in the monthly recurring line charge. The Plan C Measured Rate calls will be billed in full minute increments. Fractional minutes will be rounded up to the next full minute increment

*This plan is not available either under this tariff or through any AT&T Contract tariff or contract referencing this tariff to new customers who did not have it on order before April 28, 2003. Existing customers with this plan in effect or on order prior to April 28, 2003 will continue to receive service pursuant to the plan under existing conditions, including with respect to the addition of new lines to existing service, unless and until such customers request service pursuant to an alternate plan.

**Effective November 5, 2007, AT&T All In One Rate Plans B Flat Rate and Plan C Measured Rate are not available to newly subscribed customers. Existing customers with these plans in effect or on order prior to November 5, 2007 may continue service with their current plan. Existing customers may add new lines and/or features but will not be permitted to move from one local All In One plan to another. Additional new locations are not permitted in this state.

#Effective April 1, 2008, the price, terms and conditions for customers with two or more lines are now governed by the terms of their written contract or Business Service Agreement, which can be found at <http://www.att.com/agreement/>.

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7. AT&T LOCAL EXCHANGE SERVICES

7.7 AT&T ALL IN ONE (Cont'd)

(M)

B. Monthly Usage

AT&T Local Exchange Service Customers who select flat rate Local Exchange Services in conjunction with their use of AT&T All In One Plan A Flat Rate or Plan B Flat Rate service will be charged a per-line monthly flat rate that entitles the Customer to the use of the local business line and local calling at no additional charge up to a maximum of; (1) for AT&T All In One Plan A Flat Rate Service, 1,500 minutes of local calling in any billing period; or (2) for AT&T All In One Rate Plan B Service 1,450 minutes of local calling in any billing period. In billing periods in which such Customers exceed the designated maximum of local calling per-line available under the applicable plan, the Customer will be billed in full minute increments that is equal to the AT&T All In One Local Exchange Service usage rate, as stated in the Price List. Fractional minutes will be rounded up to the next full minute increment. All lines at the customer's location must be scribed to the same plan.

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