



April 8, 2011

Dear AT&T Customer:

Beginning on May 19, 2011, the prices, service descriptions, and the terms and conditions for business services, other than a primary line serving a small business with 3 or fewer access lines, provided by AT&T Communications of Ohio, Inc. will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. AT&T Communications of Ohio, Inc. will provide customer notice at least thirty days in advance of rate increases, material changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at [www.att.com/servicepublications](http://www.att.com/servicepublications) by following the links to AT&T Business Service Guide for your state. You can also request a copy of this information by contacting the AT&T Customer Care Center at the toll-free billing inquiries number listed on your bill.

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call us at the toll free number listed on your bill, or visit us at [www.att.com/servicepublications](http://www.att.com/servicepublications).

Sincerely,

AT&T Communications of Ohio, Inc.

**Please do not send inquiries or payments to the return address on this notice. If you have comments or questions, please contact AT&T Customer Service at the toll-free number on your bill.**

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