

P.U.C.O. NO. 8

1. APPLICATION OF TARIFF

1.1 This tariff applies to the furnishing of Local Exchange Services defined herein by AT&T Communications of Ohio, Inc., (hereinafter referred to as the "Company" or "AT&T"). Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within exchanges depicted in Section 3. Services, features and functions will be provided where facilities, including, but not limited to, billing capability and the ability of AT&T to purchase service elements from appropriate tariffs for resale, are available.

All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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AT&T reserves the right to offer its customers a variety of competitive services as deemed appropriate by the Company.

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Carol Paulsen, Director
Dallas, Texas

P.U.C.O. NO. 8

2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY (Cont'd)

B. Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or customer's service.

C. Credit Allowance for Interruptions

No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may otherwise be provided in other Sections of this tariff. Credit is not allowed for interruptions to service of less than twenty-four hours.

If a service interruption exceeds twenty-four hours but is less than forty-eight hours, the adjustment shall be at least the pro-rata portion of the monthly charge(s) for any and all local services rendered inoperative during the interruption. Credit for longer interruptions shall be tiered as follows:

Any subscriber who experiences a service interruption in excess of forty-eight hours but less than seventy-two hours shall be provided with a credit equal to at least one-third of one month's charges for any local services rendered inoperative.

Any subscriber who experiences a service interruption in excess of seventy-two hours but less than ninety-six hours shall be provided a credit equal to at least two-thirds of one month's charges for any local services rendered inoperative.

Any subscriber who experiences a service interruption in excess of ninety-six hours shall be provided a credit equal to at least one month's charges for any local services rendered inoperative.

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San Antonio, Texas

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

E. Deposits

The Company may require a deposit of a customer who cannot establish a credit standing satisfactory to the Company pursuant to MTSS Rule 4901:1-5-13(B)(2)(b)(iv).

When service is terminated, the amount of the deposit will be applied to any indebtedness to the Company for service charges. A deposit may be refunded or credited to the customer's account at any time prior to termination of service in accordance with OAC 4901:1-17-06. In case of a cash deposit, simple interest will be paid in accordance with Ohio Administrative Code 4901:1-17-05.

Cash deposits are not to exceed 230% of one of the following:

- a. The estimated average monthly bill for the individual customer's regulated services for the ensuing 12 months.
- b. The customer's average monthly bill based upon the customer's service account billing history for the same recurring regulated charges for the class of service seeking to be established with the telecommunications provider.
- c. The telecommunications provider's tariffed statewide average monthly bill (deposit amount) for a small business customer service for local, long distance, or packaged service.

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F. Returned Check Charges

In addition to any late payment charges specified in this tariff, a business customer will be assessed a \$15.00 charge for each check, draft, or electronic funds transfer submitted by the customer to the Company which a financial institution refuses to honor.

G. Minimum Period Charge

Except as otherwise noted in this tariff, the minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

H. Late Payment Charge

If any portion of the customer's payment is received by the company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a Late Payment Charge shall be due to the Company, provided billing capability exists. The Late Payment Charge shall be the portion of the payment not received by the date due, multiplied by a factor. The late payment factor shall be 1.5% per month. The minimum Late Payment Charge is \$5.00.

Late Payment Charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the Late Payment Charge as of the original due date noted on the customer's bill. Undisputed amounts of the same bill may be subject to the Late Payment Charge if they remain unpaid by the due date noted on the customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the Late Payment Charge.

The Late Payment Charge does not apply to final accounts.

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