

**EXHIBIT A**

**Case 11-2902-TP-ATA**

CHECK SHEET

Pages 1 - 84 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

<u>Page</u>	<u>Revision</u>
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36	1
37	Original
38	Original
39	Original
40	Original

\* New or Revised Sheet

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Griselda Antu  
Tariff Manager  
600 Hidden Ridge-HQE02F69  
Irving, TX 75038

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42	Original
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43.30	Original
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<u>Page</u>	<u>Revision</u>
43.41	Original
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46.7	3
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4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.3 Residential R2 Service<sup>1</sup>

Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline Service Programs are not eligible for this service. Unlimited local calling is included with this service. The following features are also included in the monthly line charge; customer may choose a minimum of 2, but no more than 3, of the following features: Call Forwarding, Call Forwarding-Busy w/Customer Control, Call Forwarding-No Answer w/Customer Control, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, Caller ID Number Only. Charges for the following services are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, additional custom calling features and per-call charges (i.e. 900/976, local, intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly R2 charge. Customers who have selected MCI Communications Services, Inc. as their primary IntraLATA exchange carrier will be charged the IntraLATA rates as specified in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective April 16, 2002, Residential R2 Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.4 Residential R3 Service<sup>1/2</sup>

In order to qualify for this service, customers must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in MCI Communications Services, Inc., Communications, Inc. F.C.C. Tariff No. 1 and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to each offering under this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in MCImetro Access Transmission Services LLC, P.U.C.O. No. 11 are not eligible for enrollment in this service.

Touchtone is included in the monthly fee. Charges for the following services are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features. MCI Communications Services, Inc., customers will be charged the intraLATA and long distance rates as specified in the companion residential intrastate long distance service as set forth in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and in the companion residential interstate long distance service as set forth at <http://www.mci.com/service/>.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/>; and existing customers are customers, who, at the time of subscription to the plan are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/>.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

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<sup>1</sup>Effective April 16, 2002, Residential R3 Service will no longer be available to new subscribers.

<sup>2</sup>This service is only available with certain unregulated and/or detariffed services.



4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.4 Residential R3 Service<sup>1</sup> (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential R3 service under this tariff, the companion residential long distance service under <http://www.mci.com/service/> and companion intrastate service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential R3 service under this tariff and intraLATA service under Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect only from Residential R3 service under this tariff, companion interstate service under <http://www.mci.com/service/> and companion intrastate service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Basic Calling Plan Option 15 service under <http://www.mci.com/service/>.
- 4) For new customers who disconnect from Residential R3 service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under <http://www.mci.com/service/> and companion intrastate service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan Option 15 service under <http://www.mci.com/service/> and International Savings Plan 7 under <http://www.mci.com/service/>, and Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective April 16, 2002, Residential R3 Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.4 Residential R3 Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 5) For new customers who disconnect from Residential R3 service under this tariff and interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/> and companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.
- 6) For existing customers who disconnect from Residential R3 service under this tariff and interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 7) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential R3 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service as described in this tariff.
- 8) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential R3 service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and to Residential R1 Service as described in this tariff.
- 9) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential R3 service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.

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<sup>1</sup>Effective April 16, 2002, Residential R3 Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.4 Residential R3 Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential R3 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential R3 service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Residential R1 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential R3 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff and to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

For a monthly recurring charge, customers will receive unlimited local calling under R3 and an allotment of 200 minutes that may be used for interstate and intrastate service as described in companion residential service in <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers are subject to the terms and conditions as outlined in <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers having interstate and intrastate usage in excess of 200 minutes will be charged a per minute rate as described in the Price List. Customers are subject to the terms and conditions as outlined in MCI Communications Services, Inc., Communications, <http://www.mci.com/service/>, and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective April 16, 2002, Residential R3 Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.5 Residential RB Service<sup>1/2</sup>

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service/> and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service.

Touch tone is included in the monthly fee. Charges for the following services are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included below. WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customers may select a choice of 2, but no more than 3, of the following features that are also included in the monthly recurring charge: Call Forwarding, Call Forwarding-Busy w/ Customer Control Option, Call Forwarding-No Answer w/Customer Control Option, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, and Caller ID Number Only.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/>.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

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<sup>1</sup>Effective April 16, 2002, Residential RB Service will no longer be available to new subscribers.

<sup>2</sup>This service is only available with certain unregulated and/or detariffed services.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.5 Residential RB Service<sup>1</sup> (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RB service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RB service under this tariff and intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, <http://www.mci.com/service/>, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff.

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<sup>1</sup>Effective April 16, 2002, Residential RB Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.5 Residential RB Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential R2 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RB service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Basic Calling Plan Option 15 service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RB service under this tariff and intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective April 16, 2002, Residential RB Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.5 Residential RB Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 9) For new customers who disconnect from Residential RB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Residential R2 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff and to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

For a monthly recurring charge, customers will receive unlimited local calling and a per-minute rate for intrastate (interLATA and intraLATA) Dial 1 usage. Customers are subject to the terms and conditions as outlined in <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective April 16, 2002, Residential RB Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.6 Residential RC Service<sup>1/2</sup>

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service/> and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to each offering under this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service.

Touch-tone is included in the monthly fee. Charges for the following services are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in Feature Grouping. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customers may select a minimum of 2, but no more than 3, from the following features that are also included in the monthly recurring charge: Call Forwarding, Call Forwarding-Busy w/ Customer Control Option, Call Forwarding-No Answer w/Customer Control Option, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, and Caller ID Number Only.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/>.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

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<sup>1</sup>Effective April 16, 2002, Residential RC Service will no longer be available to new subscribers.

<sup>2</sup>This service is only available with certain unregulated and/or detariffed services.



4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.6 Residential RC Service<sup>1</sup> (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RC Service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RC Service under this tariff and intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RC Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, <http://www.mci.com/service/>, and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff.

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<sup>1</sup>Effective April 16, 2002, Residential RC Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.6 Residential RC Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential R2 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RC service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Basic Calling Plan Option 15 service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RC service under this tariff and intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.
- 9) For new customers who disconnect from Residential RC Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective April 16, 2002, Residential RC Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.6 Residential RC Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Residential R2 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff and to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

For a monthly recurring charge, customers will receive unlimited local calling under Residential RC and an allotment of 200 minutes that may be used for interstate and intrastate (interLATA and intraLATA) service as described in companion residential service in <http://www.mci.com/service/> and Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers having interstate and intrastate usage in excess of 200 minutes will be charged a per minute rate. Customers are subject to the terms and conditions as outlined in <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective April 16, 2002, Residential RC Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.7 Residential RD Service<sup>1/2</sup>

In order to qualify for this service, customers must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service/> and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply under this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service.

Touch tone is included in the monthly fee. Charges for the following services are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features that are not included with RD. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 tariff for intraLATA charges.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

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<sup>1</sup>Effective April 16, 2002, Residential RD Service will no longer be available to new subscribers.

<sup>2</sup>This service is only available with certain unregulated and/or detariffed services.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.7 Residential RD Service<sup>1</sup> (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RD Service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RD Service under this tariff and intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RD Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, <http://www.mci.com/service/>, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under the MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service and to the All Feature Grouping feature package as described in this tariff.

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<sup>1</sup>Effective April 16, 2002, Residential RD Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.7 Residential RD Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and to Residential R1 Service and to the All Feature Grouping feature package as described in this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan, and to the All Feature Grouping feature package as described in this tariff.
- 7) For new customers who disconnect only from Residential RD service under this tariff, the companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Basic Calling Plan Option 15 service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RD service under this tariff and intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.
- 9) For new customers who disconnect from Residential RD service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective April 16, 2002, Residential RD Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.7 Residential RD Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff and to the All Feature Grouping feature package as described in this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RD service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Residential R1 Service and under this tariff and to the All Feature Grouping feature package as described in this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service and under this tariff and to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and to the All Feature Grouping feature package as described in this tariff.

For a monthly recurring charge, customers will receive unlimited local calling and a per-minute rate for intrastate (interLATA and intraLATA) and interstate Dial 1 usage, and customers will receive a minimum of 4, but no more than 10, of their choice of the following features: Call Forwarding, Call Forwarding-Busy w/ Customer Control Option, Call Forwarding-No Answer w/Customer Control Option, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, and Caller ID Number Only. Customers are subject to the terms and conditions as outlined in <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective April 16, 2002, Residential RD Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.8 Residential RLA Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customers will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8 and Anonymous Call Rejection. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service>.

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<sup>1</sup>Beginning June 1, 2005, Residential RLA Service will no longer be available to new subscribers.



4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.8 Residential RLA Service<sup>1</sup> (Cont'd)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data usage charge or disconnected.

Monthly Recurring Charge - SBC Ohio and Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLA service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLA service under this tariff and intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, <http://www.mci.com/service/>, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.

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<sup>1</sup>Beginning June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.8 Residential RLA Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 15, 2003.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 15, 2003.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 15, 2003, and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLA service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>.

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<sup>1</sup>Beginning June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.8 Residential RLA Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 8) For new customers who disconnect from Residential RLA service under this tariff and intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 15, 2003.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 15, 2003.

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<sup>1</sup>Beginning June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.8 Residential RLA Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 15, 2003, and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Residential RLA Affinity Savings Plan<sup>2</sup>

The Residential RLA Affinity Savings Plan is available to new and existing customers of Residential RLA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits: A discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

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<sup>1</sup>Beginning June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

<sup>2</sup>Effective January 5, 2004, Residential RLA Affinity Savings Plan will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)

4.1 Service Offerings (Cont'd)

4.1.9 Residential RLB Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1. T

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1. T

Customers will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8 and Anonymous Call Rejection. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 and <http://www.mci.com/service>. T

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data usage charge or disconnected.

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4. Consumer Local Exchange Service-Facility Based (Cont'd)

4.1 Service Offerings (Cont'd)

4.1.9 Residential RLB Service (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLB service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan. T
- 2) For existing customers who disconnect from Residential RLB service under this tariff and intraLATA service under Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan. T
- 3) For existing customers who disconnect from Residential RLB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, <http://www.mci.com/service/>, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan. T
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 15, 2003. T

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4. Consumer Local Exchange Service-Facility Based (Cont'd)

4.1 Service Offerings (Cont'd)

4.1.9 Residential RLB Service (Cont'd)

Termination (Cont'd):

- 5) For existing customers who disconnect only from intraLATA service under Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 15, 2003. T
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, and Residential RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 15, 2003, and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan. T
- 7) For new customers who disconnect only from Residential RLB service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>. T
- 8) For new customers who disconnect from Residential RLB service under this tariff and intraLATA service under Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>. T

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4. Consumer Local Exchange Service-Facility Based (Cont'd)

4.1 Service Offerings (Cont'd)

4.1.9 Residential RLB Service (Cont'd)

Termination (Cont'd):

- 9) For new customers who disconnect from Residential RLB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1. T
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 15, 2003. T
- 11) For new customers who disconnect only from intraLATA service under Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 and Residential RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 15, 2003. T
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLB Service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 15, 2003, and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1. T

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#### 4. Consumer Local Exchange Service-Facility Based (Cont'd)

##### 4.1 Service Offerings (Cont'd)

###### 4.1.10 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service>.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data usage charge or disconnected.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.10 Residential RLC Service (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLC service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLC service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, <http://www.mci.com/service/>, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.10 Residential RLC Service (Cont'd)Termination (Cont'd):

- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLC service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLC service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.10 Residential RLC Service (Cont'd)Termination (Cont'd):

- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.11 Residential RLC-1 Service

Residential RLC-1 Service is available to Customers who enroll in Residential RLA Service, Residential RLB Service, or Residential RLC Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to in Residential RLA Service, Residential RLB Service, or Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.11 Residential RLC-1 Service (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- For customers who disconnect from Residential RLA Service, Residential RLB Service, or Residential RLC Service under this tariff: the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/>, as well as Residential RLA Service, Residential RLB Service, or Residential RLC Service and Residential RLC-1 service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion residential service under <http://www.mci.com/service/>.
- For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 or ii) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1: the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RLD service under this tariff.
- For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1: the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or Residential RLA Service, Residential RLB Service, or Residential RLC Service under this tariff, and customer's additional line or lines remain on the account: The companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC-1 Service under this tariff will terminate. Customer's additional line or lines will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service), and the additional line or lines will also be automatically re-subscribed to Residential RLD Service under this tariff.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.12 Residential RLD-1 Service<sup>1</sup>

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLA Service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Unlimited local calling is included with this service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers will receive the following features, where facilities are available: Call Waiting, Call Waiting ID w/Name & Number, Caller ID w/Name & Number, Speed Dial 8, Three-Way Calling.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-1 charge. Customers who have selected MCI Communications Services, Inc., as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon.

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<sup>1</sup>Beginning June 1, 2005, Residential RLD-1 Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.13 Residential RLD-2 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLB Service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1. Customers of Lifeline T service as described in this tariff are not eligible for enrollment in this service. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Caller ID w/Name & Number, Call Waiting ID w/Name, Speed Dial 8, Three-Way Calling.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-2 charge. Customers who have selected MCI Communications Services, Inc., as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1. T

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

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Issued: June 1, 2009

Effective: June 1, 2009

Filed in Accordance with Case No. 06-1345-TP-ORD  
Shannon L. Brown, Tariff Administrator  
205 N. Michigan Avenue, Suite 700  
Chicago, IL 60601



4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.14 Residential RLE Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers of Linkup service as described in this tariff are eligible for this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID, Caller ID Name & Number, 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

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<sup>1</sup>Effective August 6, 2003, Residential RLE Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.14 Residential RLE Service<sup>1</sup> (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service>:

- 1) For existing customers who disconnect only from Residential RLE Service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLE Service under this tariff and intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLE Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, <http://www.mci.com/service/>, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.

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<sup>1</sup>Effective August 6, 2003, Residential RLE Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.14 Residential RLE Service<sup>1</sup> (Cont'd)Termination (Cont'd)

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLE Service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLE Service under this tariff and intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLE Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective August 6, 2003, Residential RLE Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.14 Residential RLE Service<sup>1</sup> (Cont'd)Termination (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD-3 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective August 6, 2003, Residential RLE Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.15 Residential RLF Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not available with this product. Customers of Linkup service as described in this tariff are eligible for this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID, Caller ID Name & Number, and 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

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<sup>1</sup>Effective August 6, 2003, Residential RLF Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.15 Residential RLF Service<sup>1</sup> (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service>.

- 1) For existing customers who disconnect only from Residential RLF Service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLF service under this tariff and intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLF Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, <http://www.mci.com/service/>, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.

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<sup>1</sup>Effective August 6, 2003, Residential RLF Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.15 Residential RLF Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLF Service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLF Service under this tariff and intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLF Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective August 6, 2003, Residential RLF Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.15 Residential RLF Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLF service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD-3 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Effective August 6, 2003, Residential RLF Service will no longer be available to new subscribers.



4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.16 Residential RLG Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product. Customers of Linkup service as described in this tariff are eligible for this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID, Caller ID Name & Number, and 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

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<sup>1</sup>Beginning June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.16 Residential RLG Service<sup>1</sup> (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service>.

- 1) For existing customers who disconnect only from Residential RLG Service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLG Service under this tariff and intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLG Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, <http://www.mci.com/service/>, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.

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<sup>1</sup>Beginning June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.16 Residential RLG Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLG Service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLG Service under this tariff and intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLG Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Beginning June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.16 Residential RLG Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD-3 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>1</sup>Beginning June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.17 Residential RLD-3 Service<sup>1</sup>

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID, Caller ID Name & Number, and 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Linkup service as described in this tariff are eligible for this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-3 charge. Customers who have selected MCI Communications Services, Inc. as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

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<sup>1</sup>Beginning June 1, 2005, Residential RLD-3 Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.18 Residential RLH Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers who subscribe to this service may only subscribe to Residential RLC-1 or RLH Service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion long distance service. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data usage charge or disconnected.

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<sup>1</sup>Beginning June 1, 2005, Residential RLH Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.18 Residential RLH Service<sup>1</sup> (Cont'd)

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

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<sup>1</sup>Beginning June 1, 2005, Residential RLH Service will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.18 Residential RLH Service<sup>1</sup> (Cont'd)Termination (Cont'd):

- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

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<sup>1</sup>Beginning June 1, 2005, Residential RLH Service will no longer be available to new subscribers.



4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.19 Residential RLI Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH Service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge. Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.19 Residential RLI Service (Cont'd)

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

#### 4. Consumer Local Exchange Service-Facility Based (Cont'd)

##### 4.1 Service Offerings (Cont'd)

###### 4.1.20 Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI Communications Services, Inc. as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.21 Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH Service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge. Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.21 Residential RLK Service (Cont'd)Termination (Cont'd):

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.22 Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge. Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.22 Residential RLL Service (Cont'd)Termination (Cont'd):

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan II under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.23 Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc b., Ohio Long Distance Service Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLF, RLG, or RLH Service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will also receive an allotment of three (3) Directory Assistance calls at no additional charge per monthly period (this allotment is identical to and shall not be in addition to any Directory Assistance allotment applicable to companion interstate or intrastate service; customers may not carry over any unused Directory Assistance calls from one monthly period to the next).

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.



4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.23 Residential RLJ Service (Cont'd)

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

4. Consumer Local Exchange Service-Facility Based (Cont'd)

4.1 Service Offerings (Cont'd)

4.1.23 Residential RLJ Service (Cont'd)

Termination (Cont'd):

- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

RLJ Savings Plan

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: A discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of Residential RLJ Service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

Residential RLJ Savings Plan II

(T)

The Company will offer the following plan to new customers of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service.

Customers enrolled in this plan will receive the following benefits: An \$11.00 discount off the monthly recurring charge for MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service for each month they remain subscribed to MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service shall apply.

<sup>1</sup> Effective December 1, 2009, the Residential RLJ Savings Plan will no longer be available to new customers.

<sup>2</sup> Effective June 1, 2010, the Residential RLJ Savings Plan II will no longer be available to new customers.

(N)  
(N)

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.1 Service Offerings (Cont'd)4.1.23 Residential RLJ Service (Cont'd)

## RLJ Savings Plan III

The Company will offer the following plan to new customers of Residential Calling Plan RLJ Service. Customers enrolled in this plan will receive the following benefits: A \$12.00 discount off the monthly recurring charge for Residential Calling Plan RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

**[ALL MATERIAL ON THIS PAGE IS NEW.]**

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.2 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. Except for the Line Connection Fee and the Installation Dispatch Fee, these charges are in addition to all other scheduled rates and charges that would normally apply. The Line Connection Fee is applicable to additional lines ordered by a customer regardless of the telecommunications carrier providing local service for the primary line to the premises. It is also applicable when a customer moves to a premises other than the premises to which local service is being provided at the time the service to the new premises is ordered from the Company. The Installation Dispatch Fee is applicable to such additional lines and customer moves if a technician must be dispatched to perform the connection.

Non-Recurring Charges See Price List

Service Restoral Charge:

Telephone Number Change Charge:

Returned Check Charge:

IntraLATA PIC Change Charge\*

manual:

electronic:

\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

Directory Listing Change Charge:

Service Order Charge:\*\*

Blocking Set Up Charge:

Line Connection Fee: \*\*

Installation Dispatch Fee:

Facilities Move Charge:<sup>1</sup>

\*\* Existing customers of Residential Service under this tariff will receive a waiver of this charge.

4.3 Blocking Features

Toll Blocking: Blocks the following outgoing calls from a customer's line.

Blocks: 0- , 0+, DDD 1+, 1+900, 1+555-1212 and 1+NPA-555-1212, 411, 440 (PULSELINK Access) IDDD 01, IDDD 011+, 976, 1+976

Block 900:\* Blocks the following outgoing calls from a customer=s line. Blocks: 1+900

Block 976:\* Blocks the following outgoing calls from a customer=s line. Blocks: 1+976

Block 900 & 976: Blocks the following outgoing calls from a customer=s line.

Blocks: 976, 1+976,1+900

Block Calling Party Pays: Allows landline end user to block their line from making calls to cellular or paging subscribers of Calling Party Pays. Callers to a Calling Party Pays subscriber will reach an announcement if the landline end user has this blocking feature and then the call will be terminated.

Block Name & Number Delivery: Allows end users to record and send their name & telephone number to a called telephone number within their LATA when there is a No answer condition

\* Effective May 4, 2003, this feature will no longer be available to new subscribers.

<sup>1</sup>This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.3 Blocking Features (Cont'd)

Block Call Return: Prevents usage of the Pay Per Use Call Return feature.

Block Collect & Third Party: Prohibits the operator from connecting and charging collect and 3rd party calls to the subscriber=s line.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer=s line.

Block Repeat Dialing: Prevents the usage of the Repeat Dialing feature.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber=s line.

Block Three Way Calling: Prevents the customer from using pay-per-use 3-way calling.

Complete Blocking for Caller ID (CBCID): CBCID allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service. Feature is in operation on a continuous basis and can be deactivated by the customer.

Selective Blocking for Caller ID: Allows a customer to temporarily prevent the transmission of that customer=s Directory Number and/or Directory Name and thus control its availability to the called party.

Blocking Feature Monthly Recurring Charges: See Price List

Toll Blocking:

Block 900:\*

Block 976:\*

Block Name and Number Delivery:

Block Calling Party Pays:

Block 900 and 976:

Block Call Return:

Block Collect & Third Party:

Block Collect Calling:

Block Repeat Dialing:

Block Third Party Calling:

Block Three Way Calling:

Selective Blocking for Caller ID:

Complete Blocking for Caller ID:

\* Effective May 4, 2003, this feature will no longer be available to new subscribers.

#### 4. Consumer Local Exchange Service-Facility Based (Cont'd)

##### 4.6 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number. Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

##### 4.7 Traditional Operator Services

Busy Line Verification: Operator verifies that a line is currently busy.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3<sup>rd</sup> Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Station-to-Station: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

#### 4. Consumer Local Exchange Service-Facility Based (Cont'd)

##### 4.8 Directory Listings Options and Types

Listed: The customer's telephone number is listed in the telephone directory and is available through directory assistance. One primary listing is provided per telephone number on an account. The Directory Listing option selected for the Main listing determines how the line is published.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance. However, in an emergency situation an operator may contact the customer and either relay a message or ask if the caller may be connected. The telephone number will not be provided to the requester.

Main Listing: Applied as the first listing for the customer's primary line.

Additional Main Listing: Applied as the first listing for additional lines the customer may have.

Residential Additional Listing: This listing furnishes additional listings for a residential customer's telephone number, whether for the primary or additional lines.

Multi Ring Listing: This listing supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Customers who subscribe to either of the Multi-Ring features are entitled to a listing for each number in the arrangement at NO additional monthly charge.

##### 4.9 Features and Options

Call Forwarding: Automatically routes all incoming local or long distance calls to any number the customer specifies. The customer will hear a short ring on the forwarded line each time a call is forwarded as a reminder that this feature is activated. Call Forwarding may ring once before the call is forwarded but the call cannot be answered. The user has control of the activation and deactivation process, but only from the line on which the feature is provisioned. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

Call Forwarding-Busy: This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises. The customer selects the forward-to-telephone number at the time service is established. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

Call Forwarding-No Answer: This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer-preselected interval, to another telephone number. The customer selects the forward-to telephone number and specified interval at the time service is established. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.9 Features and Options (Cont'd)

Call Forwarding Busy w/ Customer Control Option<sup>1</sup>: This feature provides a customer the Call Forwarding Busy feature and the capability to control from the affected line, the line on which the feature is provisioned, the activation and deactivation of the feature by using dialing codes. Toll charges will apply when forwarded to number is outside of the customer's local calling area, where facilities permit. This feature requires Call Forwarding-Busy.

Call Forwarding No Answer w/ Customer Control Option<sup>1</sup>: This feature provides a customer the Call Forwarding No Answer feature and the capability to control from the affected line, the line on which the feature is provisioned the activation and deactivation of the feature by using dialing codes. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit. This feature requires Call Forwarding-No Answer.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will. Includes Cancel Call Waiting, which allows the customer to temporarily disable the Call Waiting feature for uninterrupted talking.

Call Screening: This feature provides the customer the ability to block incoming calls from up to six different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time. The screening list may be edited and revised at the customer's discretion.

Call Return: This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Caller ID-Number Only: This feature enables the customer to view on a display unit the Directory Number of incoming telephone calls. When Caller ID-Number Only is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle with the exception of numbers where the caller is marked private@. The number information is only transmitted when the customer's receiver is on-hook. Calling party number information via Caller ID-Basic is not available on operator handled calls. Utilization of the full capabilities of Caller ID-Number Only requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

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<sup>1</sup>Beginning September 17, 2004, this feature option will no longer be available to new customers.



4. Consumer Local Exchange Service-Facility Based (Cont'd)4.9 Features and Options (Cont'd)

Caller ID-Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID-Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID-Name and Number customer. Caller ID-Name and Number is available only on a per-line basis; this feature includes Anonymous Call Rejection (ACR) and requires Caller ID Number Only. Utilization of the full capabilities of Caller ID-Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Call Waiting ID-Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller. This feature requires Caller ID-Number Only, Caller ID-Name and Number, and Call Waiting. These required features are selected and charged; however, there is no additional charge for Call Waiting ID-Name and Number.

Multi Ring-2: Multi Ring 2 service will enable a subscriber to have two telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two separate telephone numbers without having a second line. A distinctive ringing pattern will be provided for each of the telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

Multi Ring-3: Multi Ring 3 service will enable a subscriber to have three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

Repeat Dialing: Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Speed Dial-8: - This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Speed Dial-30: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

#### 4. Consumer Local Exchange Service-Facility Based (Cont'd)

##### 4.9 Features and Options (Cont'd)

Call Trace: Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decide to file a complaint. Cannot be selected with Block Call Trace.

Selective Call Acceptance: Allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls will be intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

Monthly recurring charges will apply for customers having service on lines with SBC Ohio, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio services or via UNE-Platform service provided by SBC Ohio.

Monthly recurring charges will apply for customers having service on lines with Verizon, or with MCImetro or another carrier who provisions service either via resale of Verizon services or via UNE-Platform service provided by Verizon.

##### 4.10 Feature Packages<sup>1</sup>

Includes a minimum of 4 and a maximum of 10 of the following features:

Call Forwarding, Call Forwarding-Busy, Call Forwarding-No Answer, Call Forwarding-Busy w/ Customer Control Option, Call Forwarding-No Answer w/Customer Control Option, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, and Caller ID Number Only

##### 4.11 Pay Per Use Features

Per-use charges will apply for customers having service on lines with SBC OH or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC OH or Verizon services or via UNE-Platform service provided by SBC OH or Verizon. See Price List.

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<sup>1</sup>Effective April 16, 2002, the All Feature Grouping feature package will no longer be available to new subscribers.

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.12 Calling Plans

Plans filed under this section are available to customers who subscribe to the service offerings within Section 4-4.1, preceding.

4.12.1 Employee Benefit Plan II

Effective February 1, 2006, this plan will no longer be available to new subscribers.

The Employee Benefit Plan II is available to new and existing customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A 10% discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

A 5% discount off the monthly recurring charge for Residential RLH Service in each month they remain subscribed to Residential RLH Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLH Service shall apply.

4.12.2 New Residential Free Month Plan<sup>1</sup>

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLB, RLI, RLJ, and RLK Services who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLB, RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

4.12.3 Anniversary Lifetime Plan<sup>2</sup>

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. Long Distance Catalog Schedule No. 1; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK Service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 13<sup>th</sup> month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

<sup>1</sup> Effective May 1, 2010, this service will no longer be available to new subscribers.

<sup>2</sup> Effective November 28, 2010, this service will no longer be available to new subscribers. (N)

4. Consumer Local Exchange Service-Facility Based (Cont'd)4.12 Calling Plans (Cont'd)

- 4.12.4 RLL Certificate Plan 2<sup>1</sup> (T)  
Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL Service.
- To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 13<sup>th</sup> month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.
- 4.12.5 \$20 Credit Plan<sup>2</sup> (T)  
The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG and RLB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.
- 4.12.6 \$25 Credit Plan<sup>2</sup> (T)  
The Company will offer the following plan to existing customers of Residential RLA and RLJ Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.
- 4.12.7 \$20 Credit Plan for 3 Invoices  
The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG, RLB and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.
- 4.12.8 \$25 Credit Plan for 3 Invoices  
The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

<sup>1</sup> Effective November 28, 2010, this service will no longer be available to new subscribers. (N)

<sup>2</sup> Effective April 1, 2010, These services will no longer be available to new subscribers. (T)

4. Consumer Local Exchange Service-Facility Based (Cont'd)  
4.12 Calling Plans (Cont'd)

4.12.9 Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA, RLI, and RLH Services ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA, RLI, and RLH Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

4.12.10 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers residing outside of those parts of Ohio where local exchange service is provided by Verizon or its affiliates other than the Company, at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

4.12.11 \$10 Credit Plan for 6 Full Invoices

The Company will offer the following plan to existing customers of Residential RLJ, RLA, RLI, RLK, RLL, RLC, RLH, RLG and RLB Service who contact a Company representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

(N)

4.12.12 \$20 Credit Plan for 3 Invoices II

The Company will offer the following plan to existing customers of Residential RLB, RLH, RLI, RLK, RLL, RLG and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on their 1<sup>st</sup>, 3<sup>rd</sup>, and 6<sup>th</sup> invoices after enrollment in this plan.

(N)

4.12.13 \$25 Credit Plan for 3 invoices II

The Company will offer the following plan to existing customers of Residential RLA [CA ONLY: ADD " , including the RLA Savings Plan, "] and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their 1<sup>st</sup>, 3<sup>rd</sup>, and 6<sup>th</sup> invoices after enrollment in this plan.

(N)

4. Consumer Local Exchange Service-Facility Based (Cont'd)

4.12 Calling Plans (Cont'd)

4.12.14 Residential 50% Discount for 2 Invoices

New customers of Residential RLB, RLI, RLJ and RLK services who contact a Company representative will be mailed a certificate in the amount of 50% of the monthly service charge for Residential Residential RLB, RLI, RLJ and RLK Services in each of their first two full months of service.

Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 2<sup>nd</sup> month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

(D)

(D)

4.12.15 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 2<sup>nd</sup> month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

(D)

(D)

4. Consumer Local Exchange Service-Facility Based (Cont'd)

4.13 Service Availability

Service is available in Zones 1, 2, and 3 as adopted by Public Utilities Commission of Ohio.

4.13.1 Local Calling Areas

For service provisioned via UNE-Platform (UNE-P) or its functional equivalent the service and calling areas will mirror the existing ILEC Exchange Service Tariff. See Section 6 for the Exchange Areas in Local Service Area.

5. Small Business Service

- A. Application of Small Business Service: Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All Small Business service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with SBC Ohio or with MCImetro or another carrier who provisions service either via resale of SBC Ohio services or via UNE-Platform service provided by SBC Ohio.

Effective April 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.

Effective May 1, 2007, local exchange service as described in this section will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

Effective February 1, 2009, the Company will no longer offer local exchange service to new small business customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Small business customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish.

N/C  
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 N/C

- D. Disconnection of bundled services will comply with the rules set forth in the Minimum Telephone Service Standards as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).



5. Small Business Service (Cont'd)5.1 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply. These charges will apply to customers having service on lines with SBC OH or Verizon, or with MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, or another carrier who provisions local exchange service either via resale of SBC OH or Verizon services or via UNE-Platform service provided by SBC OH or Verizon:

Non-Recurring Charges - See Price List

Line Connection Fee: SBC OH\*

Verizon\* - (Zone 1, Zone 2, Zone 3)

Service Restoral Charge:

Telephone Number Change Charge:

Returned Check Charge:

IntraLATA PIC Change Charge\*\*

manual:

electronic:

Service Order Charge:\*\*\*

Call Detail Report:\*\*\*\*

Installation Dispatch:

Blocking Setup Charge:\*\*\*\*\*

Facilities Move Charge:<sup>1</sup>

- \* Existing customers of Small Business Service under this tariff will receive a waiver of this charge.
- \*\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.
- \*\*\* Customers of Small Business Service under this tariff will receive a waiver of this charge.
- \*\*\*\* These non-recurring charges are not available to customers subscribing to Small Business Service on or after May 1, 2003.
- \*\*\*\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

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<sup>1</sup>This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

5. Small Business Service (Cont'd)

5.2 Reserved for Future Use

5. Small Business Service (Cont'd)

5.3 Service Availability

Service is available in Zones 1, 2, and 3 as adopted by Public Utilities Commission of Ohio.

5.3.1 Local Calling Areas

For service provisioned via UNE-Platform (UNE-P) or its functional equivalent the service and calling areas will mirror the existing ILEC Exchange Service Tariff. See Section 6 for the Exchange Areas in Local Service Area.

**PRICE LIST****Consumer Local Exchange Service-Facility Based**

Effective April 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.

Effective May 1, 2007, local exchange service as described in this section will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

Effective February 1, 2009, the Company will no longer offer local exchange service to new residential customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Residential customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish.

**Service Offerings****Residential R1 Service**

Effective April 16, 2002, this service will no longer be available to new subscribers.

Monthly Recurring Charge: \$36.99 (I)

**Residential RLD Service**

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon:

	SBC Ohio	Verizon <u>Zone 1</u>
Monthly Recurring Charge:	\$39.99 (I)	\$42.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

**Residential R2 Service**

Effective April 16, 2002, this service will no longer be available to new subscribers.

Monthly Recurring Charge: \$46.99 (I)

**PRICE LIST****Consumer Local Exchange Service-Facility Based (Cont'd)****Residential RLA Service**

Effective June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon:

	SBC Ohio	Verizon <u>Zone 1</u>
Monthly Recurring Charge:	\$66.99	\$65.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

**Residential RLA Affinity Savings Plan**

Effective January 5, 2004, Residential RLA Affinity Savings Plan will no longer be available to new subscribers.

Customers enrolled in this plan will receive the following benefit: A \$5.00 discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service.

**Residential RLB Service**

	SBC Ohio	Verizon <u>Zone 1</u>
Monthly Recurring Charge:	\$28.99	\$46.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

**Residential RLC Service**

Monthly Recurring Charge:	\$43.99 (I)
Monthly Recurring Data Usage Charge:	\$50.00

**Residential RLC-1 Service**

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon:

	SBC Ohio	Verizon <u>Zone 1</u>
Monthly Recurring Charge:	\$24.99 (I)	\$33.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

**PRICE LIST****Consumer Local Exchange Service-Facility Based (Cont'd)****Residential RLD-1 Service**

Effective June 1, 2005, Residential RLD-1 Service will no longer be available to new subscribers.

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon:

	SBC Ohio	Verizon Zone 1
Monthly Recurring Charge:	\$48.99 (I)	\$42.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

**Residential RLD-2 Service**

Monthly Recurring Charge:	\$43.99 (I)
Monthly Recurring Data Usage Charge:	\$50.00

**Residential RLE Service**

Effective August 6, 2003, Residential RLE Service will no longer be available to new subscribers.

Monthly Recurring Charge:	\$46.99 (I)
Monthly Recurring Data Usage Charge:	\$50.00

**Residential RLF Service**

Effective August 6, 2003, Residential RLF Service will no longer be available to new subscribers.

Monthly Recurring Charge:	\$51.99 (I)
Monthly Recurring Data Usage Charge:	\$50.00

**Residential RLG Service**

Effective June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

Monthly Recurring Charge:	\$44.99 (I)
Monthly Recurring Data Usage Charge:	\$50.00

**Residential RLD-3 Service**

Effective June 1, 2005, Residential RLD-3 Service will no longer be available to new subscribers.

Monthly Recurring Charge:	\$44.99 (I)
Monthly Recurring Data Usage Charge:	\$50.00

**PRICE LIST****Consumer Local Exchange Service-Facility Based (Cont'd)****Residential RLH Service**

Effective June 1, 2005, Residential RLH Service will no longer be available to new subscribers.

	SBC Ohio Zones 1-3
Monthly Recurring Charge:	\$50.99
Monthly Recurring Data Usage Charge:	\$50.00

**Residential RLI Service**

	SBC Ohio Zones 1-3	Verizon Zones 1
Monthly Recurring Charge:	\$51.99	\$54.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

**Residential RLD-4 Service**

	SBC Ohio Zones 1-3	Verizon Zones 1
Monthly Recurring Charge:	\$39.99 (l)	\$41.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

**Residential RLK Service**

	SBC Ohio Zones 1-3	Verizon Zones 1
Monthly Recurring Charge:	\$45.99 (l)	\$49.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

**Residential RLL Service**

	SBC Ohio Zones 1-3
Monthly Recurring Charge:	\$39.99 (l)
Monthly Recurring Data Usage Charge:	\$50.00

**Residential RLJ Service**

	SBC Ohio Zones 1-3	Verizon Zones 1
Monthly Recurring Charge:	\$59.99	\$61.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

**RLJ Savings Plan**

Customers enrolled in this plan will receive the following benefits: A \$10.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of Residential RLJ Service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

**PRICE LIST****Consumer Local Exchange Service-Facility Based (Cont'd)****Other Residential Non-Recurring Charges**

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

**Non-Recurring Charges**

Service Restoral Charge:	\$33.55
Telephone Number Change Charge:	\$31.15
Returned Check Charge:	\$10.00
IntraLATA PIC Change*	
manual:	\$5.50
electronic:	\$1.25
Directory Listing Change Charge:	\$9.80
Service Order Charge:	\$6.00**
Blocking Set Up Charge:	\$9.30
Line Connection Fee:	\$36.50**
Installation Dispatch Fee:	\$50.00
Facilities Move Charge <sup>1</sup>	\$250.00

\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

\*\* Existing customers of Residential Service under this tariff will receive a waiver of this charge.

**Blocking Features**

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Toll Blocking:	\$3.00
Block 900:	N/C
Block 976:	N/C
Block Name and Number Delivery:	N/C
Block Calling Party Pays:	N/C
Block 900 and 976:	N/C
Block Call Return:	N/C
Block Collect & Third Party:	N/C
Block Collect Calling:	N/C
Block Repeat Dialing:	N/C
Block Third Party Calling:	N/C
Block Three Way Calling:	N/C
Selective Blocking for Caller ID:	N/C
Complete Blocking for Caller ID:	N/C

<sup>1</sup>This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

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**PRICE LIST****Consumer Local Exchange Service-Facility Based (Cont'd)****Directory Assistance/Directory Assistance Call Completion**

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number. Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance/Directory Assistance  
Call Completion Per Call Charge: \$0.95

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

**Traditional Operator Services**

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

<u>Service</u>	<u>Charge Per Call</u>
Busy Line Verification:	\$1.00
Busy Line Interrupt:	\$1.30
Person-to-Person:	\$3.00
3 <sup>rd</sup> Number Billing:	\$1.50
Collect:	\$2.75
Station-to-Station:	\$1.10

**Directory Listings Options and Types**

<u>Option</u>	<u>Monthly Recurring Charge</u>
Listed:	N/C
Non-Listed:	\$1.15
Non-Published:	\$1.15
Main:	N/C
Additional Main:	N/C
Residential Additional:	\$0.95
Multi-Ring Listing:	N/C

**PRICE LIST****Consumer Local Exchange Service-Facility Based (Cont'd)****Features and Options**

The below monthly recurring charges will apply for customers having service on lines with SBC Ohio, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio services or via UNE-Platform service provided by SBC Ohio:

Call Forwarding	\$5.00
Call Forwarding-Busy	\$1.60
Call Forwarding-No Answer	\$1.60
Call Forwarding Busy w/ Customer Control Option**	\$2.00
Call Forwarding No Answer w/ Customer Control Option**	\$2.00
Call Waiting	\$5.15
Call Waiting ID Name and Number	\$0.00
Call Screening	\$5.00
Caller ID-Number Only	\$7.00
Caller ID-Name and Number	\$2.95
Multi-Ring 2	\$5.00
Multi-Ring 3	\$3.00
Repeat Dialing	\$5.10
Speed Dial 8	\$5.00
Speed Dial 30	\$5.00
Three Way Calling	\$5.00
Call Return (*69 Automatic Callback)	\$5.10

\*\* Beginning September 17, 2004, this feature option will no longer be available to new customers.

The below monthly recurring charges will apply for customers having service on lines with Verizon, or with MCImetro or another carrier who provisions service either via resale of Verizon services or via UNE-Platform service provided by Verizon:

Touch Tone:	N/C
Anonymous Call Rejection:	N/C
Call Forwarding:	\$2.00
Call Forwarding - Busy:	\$2.00
Call Forwarding - No Answer:	\$2.00
Call Forwarding - Busy and No Answer:	\$4.00
Call Return (*69):	\$5.10
Call Screening:	\$5.00
Call Trace:	\$6.00
Call Waiting:	\$5.15
Call Waiting ID - Name and Number:	\$7.33
Cancel Call Waiting:	N/C
Caller ID - Name:	\$8.00
Caller ID - Number Only:**	\$8.00
Caller ID - Name and Number:	\$8.95
Multi-Ring 2:	\$5.00
Priority Call Ringing:	\$4.00
Priority Call Forwarding:	\$4.00
Repeat Dialing (*66):	\$5.10
Selective Call Acceptance:	\$3.50
Speed Calling - 8:	\$3.00
Speed Calling - 30:	\$5.00
Three-Way Calling:	\$5.00

\*\* Customers who have also selected this feature will receive the Anonymous Call Rejection feature at no additional charge.

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**PRICE LIST****Consumer Local Exchange Service-Facility Based (Cont'd)****Feature Packages**

All Feature Grouping: \$20.99

Includes a minimum of 4 and a maximum of 10 of the following features:

Call Forwarding, Call Forwarding-Busy, Call Forwarding-No Answer, Call Forwarding-Busy w/  
Customer Control Option, Call Forwarding-No Answer w/Customer Control Option, Call Return,  
Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling,  
Call Waiting ID Name & Number, Caller ID Name & Number, and Caller ID Number Only**Pay Per Use Features**The below per-use charges will apply for customers having service on lines with SBC OH or  
Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC OH  
or Verizon services or via UNE-Platform service provided by SBC OH or Verizon:

<u>Feature</u>	<u>Per-Use Charge</u>	
	SBC OH	Verizon
Repeat Dialing:	\$0.75	\$0.75
Call Return:	\$0.75	\$0.75
Call Trace:	\$3.50	
Three-Way:	\$0.75	\$0.75
Name and Number Delivery:	\$0.75	

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**PRICE LIST**

**Small Business Service**

Effective April 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.

Effective May 1, 2007, local exchange service as described in this section will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

Effective February 1, 2009, the Company will no longer offer local exchange service to new small business customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Small business customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish. N/C  
N/C

**Other Small Business Non-Recurring Charges**

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply. These charges will apply to customers having service on lines with SBC OH or Verizon, or with MCImetro Access Transmission Services LLC or another carrier who provisions local exchange service either via resale of SBC OH or Verizon services or via UNE-Platform service provided by SBC OH or Verizon:

Line Connection Fee: SBC OH*:	\$49.99*
Verizon*:	Zone 1: \$10.00*
	Zone 2: \$10.00*
	Zone 3: \$10.00*
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
IntraLATA PIC Change**	
manual:	\$5.50
electronic:	\$1.25
Service Order Charge:***	\$12.00
Call Detail Report:****	\$10.00
Installation Dispatch:	\$50.00
Blocking Setup Charge:*****	\$ 9.30
Facilities Move Charge <sup>1</sup>	\$250.00

- \* Existing customers of Small Business Service under this tariff will receive a waiver of this charge.
- \*\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.
- \*\*\* Customers of Small Business Service under this tariff will receive a waiver of this charge.
- \*\*\*\* These non-recurring charges are not available to customers subscribing to Small Business Service on or after April 13, 2003.
- \*\*\*\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

<sup>1</sup>This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

**PRICE LIST**

**Small Business Service (Cont'd)**

Reserved for Future Use.

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