## CENTURYTEL OF OHIO, INC. d/b/a CENTURYLINK CUSTOMER NOTICE

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, CenturyTel of Ohio, Inc. d/b/a CenturyLink will send the following notices via bill message beginning July 1, 2020.

Effective September 1, 2020, the late payment charge for local voice services will increase to the greater of \$13.00 or 5% of the unpaid balance. This charge is in addition to the applicable late payment charge assessed on unpaid balances for High-Speed Internet service. If you have any questions, please call a Customer Care Representative at the telephone number printed in the My Account section of your bill.

STATE OF KANSAS

SS

COUNTY OF JOHNSON

## **AFFIDAVIT**

I, Robyn Crichton, am an authorized agent of the applicant corporation, CenturyTel of Ohio, Inc. d/b/a CenturyLink and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through bill messages beginning July 1, 2020 in accordance with Rule 4901:1-6-07 (C), Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on June 30, 2020, Olathe, Kansas 66061

Subscribed and sworn to before me this

Robyn M. Crichton

Bate)

Minda K. Joseph Notary Public Pursuant to Kansas E.O. No. 20-20

My Commission Expires: October 19, 2022

Notary Public State of Kansas

My Appt. Exp. October 19, 2022

