



155 East Broad Street
21st Floor
Columbus, Ohio, 43215

o: 614-222-1330
f: 614-222-1337

July 9, 2014

Public Utilities Commission of Ohio
Docketing Division
180 East Broad Street, 11th Floor
Columbus, OH 43215-3716

Re: PUCO Case No. 14-689-EL-UNC: In the Matter of the Application of Duke Energy Ohio, Inc. for Approval of its Fourth Amended Corporate Separation Plan Under R.C. 4928.17 and Ohio Adm. Code 4901:11-37.

PUCO Case No. 14-690-EL-ATA : In the Matter of the Application of Duke Energy Ohio, Inc. for Authority to Amend its Retail Tariff, P.U.CO. No. 19.

Docketing Division:

Enclosed for purposes of setting the Company's electric tariff in the above referenced cases is the revised tariff to become effective upon filing, as ordered in the Finding and Order dated June 11, 2014.

Sheet No. 23.4 SECTION IV- Customer's and Company's Installations

Sincerely,

Jeanne W. Kingery
Associate General Counsel

A handwritten signature in blue ink, appearing to read 'Jeanne W. Kingery', written over the typed name and title.

SECTION IV - CUSTOMER'S AND COMPANY'S INSTALLATIONS

1. Nature and Use of Installation

All electric service entrance wiring and equipment furnished and installed by the customer for the purpose of connecting the premises with the Company's service, shall be suitable for the purposes thereof and shall be installed, owned and maintained by the customer at all times in conformity with the National Electrical Code, any other codes and regulations in effect in the area served and the standards contained in the latest revision of the Company's booklet entitled "Information & Requirements for Electric Service," copies of which are available at the Company's offices.

2. Installation of Meters

Electricity will be measured by a meter or meters to be owned and installed by the Company in the customer's meter base at a location approved by the Company. The Company will install upon the customer's premises one meter or one unified set of meters for each standard service connection. Meters for new single-family residences are to be located outside the residence.

3. Installation and Maintenance

Except as otherwise provided in these ELECTRIC SERVICE REGULATIONS, in service agreements or rate schedules, the Company will install and maintain its lines and equipment on its side of the point of delivery, but shall not be required to install or maintain any lines or equipment, except Company owned meters and metering equipment, on the customer's side of the point of delivery without cost to the customer. Only the Company's agents are authorized to connect the Company's service to the customer's service.

All meters and equipment furnished by and at the expense of the Company, which may at any time be on said premises, shall, unless otherwise expressly provided herein, be and remain the property of the Company, and the customer shall protect such property from loss or damage. No one except an agent of the Company shall be permitted to remove or handle same.

Subject to the rules, conditions and riders covering the installation of service connections and extensions, the Company will make one standard service connection to the customer's installation. If three phase service is required and an additional connection is necessary, both will be considered as one service connection.

The rates for each class of service provided for in the rate schedules contemplate the furnishing of service to one location or premises through one standard service connection. Where the customer is receiving service through more than one standard metering installation, the Company will calculate and render a separate bill for service furnished through each metering installation. If the Company elects to provide more than one standard service connection, the Company may, at its option, combine these connections and calculate and render one bill.

Filed pursuant to an Order dated June 11, 2014 in Case No. 14-689-EL-UNC before the Public Utilities Commission of Ohio.

Issued: July 9, 2014

Effective: July 9, 2014

Issued by James P. Henning, President

SECTION IV - CUSTOMER'S AND COMPANY'S INSTALLATIONS (Contd.)

When a customer or private party requests the Company to relocate the Company's facilities or a customer's service entrance wiring, such requesting party shall pay all expenses related to such relocation.

When the Company relocates its facilities or a customer's service entrance wiring at the request of a governmental entity (or Administrating Agency) and if the relocation was related to a project financed through transportation improvement district funding, joint economic development district funding, tax increment funding, or similar quasi-public funding, then the governmental entity (or Administrating Agency) shall pay for the cost of relocating Company's facilities in direct proportion to the contributions received from the other funding sources.

The Company shall not be required to construct general distribution lines underground unless the cost of such special construction for general distribution lines and/or the cost of any change of existing overhead general distribution lines to underground which is required or specified by a municipality or other public authority (to the extent that such cost exceeds the cost of construction of the Company's standard facilities) shall be paid for by that municipality or public authority.

4. Special Power Apparatus

In the case of hoists, elevators, welding machines or other installations, where the use of electricity is intermittent or subject to violent fluctuations, the Company reserves the right to use the input rating or the metered instantaneous demand of such equipment under maximum operating conditions for billing purposes, or to require the customer to provide at his own expense, suitable equipment to reasonably limit such intermittence or fluctuation that may affect the service provided to other customers.

5. Changes in Installations

As the Company's service drops, transformers, meters and other facilities used in supplying service to the customer have limited capacity, the customer should give notice to the Company, and obtain the Company's consent, before making any material changes or increases in the customer's installation. After receipt of such notice, the Company will give its written approval of the proposed change or increase, or it will inform the customer of the prerequisites to receipt of service for such change or increase. Any change affecting an estimated billing demand shall be reviewed by the Company's representative and shall become effective from the succeeding meter reading.

The customer shall be solely responsible for all damages sustained by the Company or any person due to the customer's failure to give reasonable advance notice to the Company of such change in the customer's installation.

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SECTION IV - CUSTOMER'S AND COMPANY'S INSTALLATIONS (Contd.)

6. Special Customer Services

- a. The Company may, but is not obligated to, furnish residential or nonresidential customers special customer services as identified in this section.
- b. No such special customer service shall be provided except where the Company has informed the customer that such service is available from and may be obtained from other suppliers and the customer has acknowledged the same by initialing such a statement that is printed on the work order authorizing the Company to perform special customer service(s).
- c. A customer's decision to receive or not receive special customer services from the Company will not influence the delivery of competitive or non-competitive retail electric service to that customer by the Company.
- d. Such special customer services shall be provided at a rate negotiated with the customer, but in no case at less than the Company's fully allocated cost.
- e. Such special customer services shall only be provided when their provision does not unduly interfere with the Company's ability to supply electric service under the Schedule of Rates, Classifications, Rules and Regulations for Retail Electric Service.
- f. Such special customer services may include, but are not limited to:
 - i. design, construction and maintenance of customer-owned substations;
 - ii. resolving power quality problems on customer equipment; providing training programs for construction, operation, and maintenance of electric facilities;
 - iii. performing customer equipment maintenance, repair, or installation;
 - iv. providing service entrance cable repair;
 - v. providing restorative temporary underground service;
 - vi. providing upgrades or increases to an existing service connection at customer request;
 - vii. performing outage or voltage problem assessment;
 - viii. disconnecting a customer-owned transformer at customer request;
 - ix. loosening and refastening customer-owned equipment;
 - x. determining the location of underground cables on customer premises;
 - xi. covering up lines for protection at customer request;
 - xii. making a generator available to customer during construction to avoid outage;
 - xiii. providing pole-hold for customer to perform some activity;
 - xiv. providing a "service saver" device to provide temporary service during an outage;
 - xv. resetting a customer-owned reclosure device;
 - xvi. providing phase rotation of customer equipment at customer request;
 - xvii. conducting an evaluation at customer request to ensure that customer equipment meets standards;
 - xviii. upgrading the customer to three-phase service;
 - xix. providing whole-house surge protection; and
 - xx. providing energy consumption analysis services, tools and reports.

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