**Cox Ohio Telcom, LLC PUCO Tariff No. 1**

**d/b/a Cox Communications 38th Revised Page 2**

**Basic Local Exchange Service**

**CHECK SHEET**

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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| PAGE | **REVISION** | PAGE | **REVISION** | **PAGE** | **REVISION** |
|  |  |  |  |  |  |
| Title Page | 1st Revised | 26 | 1st Revised |  |  |
| **2 \*** | **38th Revised** | 27 | 1st Revised |  |  |
| 3 | 1st Revised | 28 | 1st Revised |  |  |
| 4 | 2nd Revised | 29 | 2nd Revised |  |  |
| 5 | 2nd Revised | 30 | 1st Revised |  |  |
| 6 | 1st Revised | **31 \*** | **8th Revised** |  |  |
| 7 | 1st Revised | 32 | 6th Revised |  |  |
| 8 | 1st Revised | 33 | 8th Revised |  |  |
| 9 | 1st Revised | 34 | 4th Revised |  |  |
| 10 | 1st Revised | 35 | Original |  |  |
| 11 | 1st Revised |  |  |  |  |
| 12 | 1st Revised |  |  |  |  |
| 13 | 1st Revised |  |  |  |  |
| 14 | 1st Revised |  |  |  |  |
| 15 | 1st Revised |  |  |  |  |
| 16 | 1st Revised |  |  |  |  |
| 17 | 1st Revised |  |  |  |  |
| 18 | 2nd Revised |  |  |  |  |
| 19 | 1st Revised |  |  |  |  |
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(\*) Denotes new or revised page.

**Cox Ohio Telcom, LLC PUCO Tariff No. 1**

**d/b/a Cox Communications 8th Revised Page 31**

**Basic Local Exchange Service**

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**SECTION 3 - Service Descriptions, cont’d.**

**3.1 Basic Basic Local Exchange Service, cont’d.**

**3.1.2 Local Line**

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number. Rates provided in this tariff are for Single Line customers only. Rates and terms for multi-line customers may be found in Cox’s Competitive Telecommunications Service Guide located on Cox’s website <http://www.cox.com/policy/#OnlinePrivacyPolicy>.

**1. Local Line Rates and Charges-Residential**

a. Residential Nonrecurring Charges

The Company’s service is subject to nonrecurring service charges that apply to Customer requests for connecting, moving or changing service. These charges are in addition to any other scheduled rates and charges that would normally apply under this Tariff.

|  |  |  |
| --- | --- | --- |
| **Description** | **Maximum** | **Current** |
| Line Installation Charge – Professional InstallLine Connection – Self Installation[[1]](#footnote-1)Line Connection – Failure of Self Install[[2]](#footnote-2) | $100.00$50.00***$100.00*** | $100.00$ 0.00***$100.00*** |
| Line Disconnect | N/C | N/C |
| Account Changes – Billing Record, per billing record change | $11.50 | $9.95 |
|  Electronic Reconnect (due to soft disconnect), per line[[3]](#footnote-3), | $25.00 | $20.00 |
| Telephony Reconnect Charge[[4]](#footnote-4) | $60.00 | $50.00 |
| Service Change Charges |  |  |
| -TN Change Charge | $32.00 | $29.99 |
| -Feature Change Charge | $11.50 | $9.99 |
|  |  |  |

1. New Customers have the option of a waiver of their installation charge when they elect to activate their in-home equipment via the self-install kit. [↑](#footnote-ref-1)
2. Should the Self-Install fail (doesn’t activate service through no fault of the Company), the Failure of Self-Install charge will be assessed. A trouble ticket will facilitate a truck roll to complete the phone installation. [↑](#footnote-ref-2)
3. Applies per line when Customer has been disconnected at the switch for nonpayment but has not been permanently disconnected at the premises. [↑](#footnote-ref-3)
4. If service is temporarily interrupted for non-payment and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established (reconnected), Telephone Reconnect charges apply. [↑](#footnote-ref-4)