

**Summary of Switch Rates from EDUs to CRES Providers in Terms of Customers  
For the Month Ending December 31, 2011**

Provider Name	EDU Service Area	Quarter Ending	Year	Residential Customers	Commercial Customers	Industrial Customers	Total Customers
Cleveland Electric Illuminating Company	CEI	31-Dec	2011	168797	18457	192	187845
CRES Providers	CEI	31-Dec	2011	493446	65114	464	559036
Total Customers	CEI	31-Dec	2011	662243	83571	656	746881
EDU Share	CEI	31-Dec	2011	25.49%	22.09%	29.27%	25.15%
Electric Choice Customer Switch Rates	CEI	31-Dec	2011	74.51%	77.91%	70.73%	74.85%

Provider Name	EDU Service Area	Quarter Ending	Year	Residential Customers	Commercial Customers	Industrial Customers	Total Customers
Duke Energy Ohio	DUKE	31-Dec	2011	424422	37654	828	464999
CRES Providers	DUKE	31-Dec	2011	189452	29814	1387	224585
Total Customers	DUKE	31-Dec	2011	613874	67468	2215	689584
EDU Share	DUKE	31-Dec	2011	69.14%	55.81%	37.38%	67.43%
Electric Choice Customer Switch Rates	DUKE	31-Dec	2011	30.86%	44.19%	62.62%	32.57%

Provider Name	EDU Service Area	Quarter Ending	Year	Residential Customers	Commercial Customers	Industrial Customers	Total Customers
Columbus Southern Power Company	CSP	31-Dec	2011	639541	61998	2444	704288
CRES Providers	CSP	31-Dec	2011	29529	17164	835	47553
Total Customers	CSP	31-Dec	2011	669070	79162	3279	751821
EDU Share	CSP	31-Dec	2011	95.59%	78.32%	74.53%	93.67%
Electric Choice Customer Switch Rates	CSP	31-Dec	2011	4.41%	21.68%	25.47%	6.33%

Provider Name	EDU Service Area	Quarter Ending	Year	Residential Customers	Commercial Customers	Industrial Customers	Total Customers
The Dayton Power and Light Company	DPL	31-Dec	2011	411122	33932	813	448902
CRES Providers	DPL	31-Dec	2011	43575	16191	944	64479
Total Customers	DPL	31-Dec	2011	454697	50123	1757	513381
EDU Share	DPL	31-Dec	2011	90.42%	67.70%	46.27%	87.44%
Electric Choice Customer Switch Rates	DPL	31-Dec	2011	9.58%	32.30%	53.73%	12.56%

Source: PUCO, Division of Market Monitoring & Assessment.

Note1: Total customers includes residential, commercial, industrial and other customers.

Note2: The switch rate calculation is intended to present the broadest possible picture of the state of retail electric competition in Ohio.

Appropriate calculations made for other purposes may be based on different data, and may yield different results.

Note3: "Total Customers" include "Other Customers" (e.g. street lighting).

\*\*\*\*\*Preliminary Data

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Ohio Edison Company	OEC	31-Dec	2011	329680	29795	414	361847
CRES Providers	OEC	31-Dec	2011	589636	79863	1000	670590
Total Customers	OEC	31-Dec	2011	919316	109658	1414	1032437
EDU Share	OEC	31-Dec	2011	35.86%	27.17%	29.28%	35.05%
Electric Choice Customer Switch Rates	OEC	31-Dec	2011	64.14%	72.83%	70.72%	64.95%

Provider Name	EDU Service Area	Quarter Ending	Year	Residential Customers	Commercial Customers	Industrial Customers	Total Customers
Ohio Power Company	OP	31-Dec	2011	588328	87566	6476	682542
CRES Providers	OP	31-Dec	2011	18655	6244	548	25772
Total Customers	OP	31-Dec	2011	604983	93810	7024	708314
EDU Share	OP	31-Dec	2011	96.92%	93.34%	92.20%	96.36%
Electric Choice Customer Switch Rates	OP	31-Dec	2011	3.08%	6.66%	7.80%	3.64%

Provider Name	EDU Service Area	Quarter Ending	Year	Residential Customers	Commercial Customers	Industrial Customers	Total Customers
Toledo Edison Company	TE	31-Dec	2011	101073	9605	96	111720
CRES Providers	TE	31-Dec	2011	171324	25067	370	196844
Total Customers	TE	31-Dec	2011	272397	34672	466	308564
EDU Share	TE	31-Dec	2011	37.11%	27.70%	20.60%	36.21%
Electric Choice Customer Switch Rates	TE	31-Dec	2011	62.89%	72.30%	79.40%	63.79%

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