CenturyTel of Ohio, Inc. Section 1

d/b/a CenturyLink

P.U.C.O. NO. 12 Original Sheet 15

GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

1.4 Customer Relations

1.4.1 Deposits

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| a. The Telephone Company may, in order to safeguard its interest or those of an Interexchange Carrier (IXC) for whom the Telephone Company is an authorized agent, may require an applicant or a customer to make a suitable deposit to be held by the Telephone Company or IXC or provide a third party guarantor in lieu of a deposit as a guarantee of the payment of telephone service charges. The Telephone Company must inform the applicant or customer of all options available for meeting the requirements. |  |
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| Local exchange service shall be provided to local service applicants who are able to meet the deposit requirements for local service regardless of whether the applicant is able to meet the deposit requirements for the provisioning of toll service. |  |
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| b. The deposit amounts shall not exceed the requirements set forth in Ohio Administrative Code 4901:1-6-12. |  |

1.4.2 Thirty-day Month

For the purpose of computing charges for equipment, facilities, and services, except for allowances for interruptions in service, every month shall be considered to have thirty days.

1.4.3 Payment for Service

The customer is required to pay all charges for service and equipment in accordance with the Company's billing and collection practices. The customer will be held responsible for all charges for telephone service rendered in connection with local and long distance messages placed from his station and in connection with toll messages received at his station on which the charges have been reversed with the consent of a person at the called station.

1.4.4. Allowance for Temporary Denial

When service is restored after temporary denial, the Company will make a pro rata allowance at the schedule rate for the service denied for the entire period of denial except that in cases where service is restored on or before the day following denial, no allowance will be made.

1.4.5 Establishment of Credit

The company will require the applicant to satisfactorily establish financial responsibility by meeting the criteria established by the Company. When deposits are required, the Company will apply them based on the "individual service history method". This method involves calculating the amount of the deposit based on the known or estimated service history of the individual who is being assessed a deposit. .

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CenturyTel of Ohio, Inc. d/b/a CenturyLink In accordance with Case No.: 90-5010-TP-TRF

By Duane Ring, Vice President Issued by the Public Utilities Commission of Ohio

LaCrosse, Wisconsin