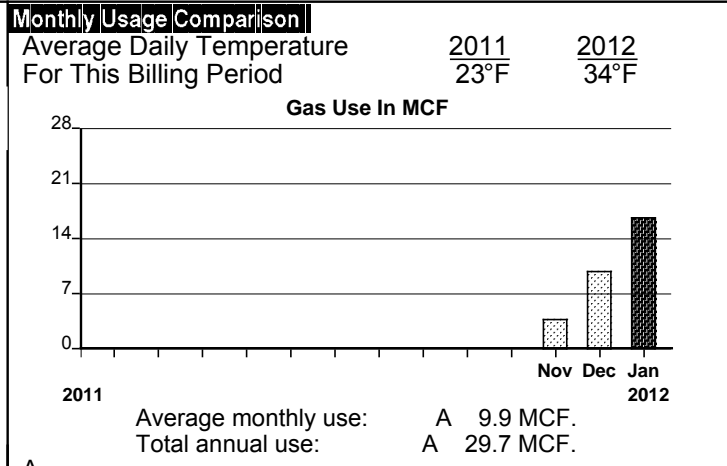


123 ELM ST

EASTLAKE OH 44095-1026

Account Number Date Prepared Next Meter Reading For questions about Dominion East Ohio charges call 1-800-362-7557.
 January 18, 2012 02/13 - 02/16/2012 **Keep this bill as a receipt for your deposit payment.**

Credits And Charges Since Your Last Bill	
Balance from last bill	\$106.96
Payment on Jan 9, 2012 - Thank You	75.96 CR
Payment on Jan 9, 2012 - Deposit	31.00 CR
Subtotal:	0.00
Security Deposit Installment	31.00
Balance	\$31.00
Current Charges	
Dominion East Ohio Distribution Charges	
Basic Service Charges	\$20.37
Usage-Based Charges	
16.6 MCF @ \$1.1186	18.57
Gross Receipts Tax (4.6044%)	1.79
Total Dominion East Ohio Charges	\$40.73
For questions about Dominion East Ohio charges, call us at 1-800-362-7557.	
I G S ENERGY Charges	
(See last page for important message)	
Standard Choice Offer (SCO)	
Gas Cost 16.6 MCF @ \$4.084	\$67.79
Sales Tax	4.24
Total I G S ENERGY Charges	\$72.03
For questions about gas supply costs, contact I G S ENERGY at 1-800-280-4474 or P. O. Box 9060 Dublin, OH 43017 or www.igsenergy.com.	
Total Current Charges	\$112.76
Total Account Balance	\$143.76



Billing Period And Meter Readings			
Date	Read Type	Reading	Difference
Jan 12, 2012	Remote	234.5	
Dec 9, 2011	Remote	217.9	16.6
MCF Used in 34 Days			16.6

Please Pay Account Balance of \$143.76 by Feb 3, 2012 to Avoid Late Payment Charge of 1.5% per month.

Filters and Heating System Inspections

Change or clean your furnace filter at least three times during the heating season. A clean filter will help your furnace operate more effectively and could save you money. Keep your heating system running safely and efficiently. A qualified heating contractor should inspect it once a year and make repairs when needed. It's best to have the system checked during summer months -- before you'll need it.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY Feb 3, 2012	Account No. _____
\$143.76	_____
Account Balance	Amount Enclosed

Pipeline Infrastructure Replacement Charge
 In Case No. 11-3238-GA-RDR, the Public Utilities Commission of Ohio approved an adjustment to the Pipeline Infrastructure Replacement (PIR) Cost Recovery Charge. This charge provides recovery of certain costs associated with replacement of older pipelines and ownership of and responsibility for service lines. With the rider change, the Basic Monthly Charge increased by \$0.64 to a total of \$20.37 per month as of November 2, 2011.

Deposit Paid Line Item & Basic Service Charges
 123 Elm ST
 EASTLAKE OH 44095-1026

DOMINION EAST OHIO
 PO BOX 26785
 RICHMOND VA 23261-6785