CenturyTel of Ohio, Inc. Section 3

d/b/a CenturyLink

P.U.C.O. NO. 12 Original Sheet 6

GENERAL EXCHANGE TARIFF

SERVICE CHARGES

3.6 Restoration Charges

When the service of a customer has been temporarily denied for non-payment in accordance with Section 1.2.9 but the contract has not been terminated or the order to remove service has not been issued and completed, such service will be restored upon payment of $10.00. In case service has been denied for non-payment of charges due, in addition to the restoration of service charge, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service.

3.7 Late Payment Charge

A late payment charge of 2.50 percent applies to each customer when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The 2.50 percent charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

If payment for a current bill is received by the Company before the bill's due date, but for technical or other reasons the payment is not applied to the customer's account prior to the issuance of a subsequent bill, the customer shall not be liable for that portion of any unpaid balance attributable to a Late Payment Charge.

A customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute.

Agencies of the Federal government are exempt from the Late Payment Charge.

3.8 Returned Check Handling Charge

Current/Max Nonrecurring

Charge

Charge per check returned $ 25.00

Issued: April 29, 2011 Effective: May 1, 2011

CenturyTel of Ohio, Inc. d/b/a CenturyLink In accordance with Case No.: 90-5010-TP-TRF

By Duane Ring, Vice President Issued by the Public Utilities Commission of Ohio

LaCrosse, Wisconsin