



QualStar Communications, Inc.
417 Wayne Ave., Suite 102
PO BOX 1121
Defiance OH 43512-1121
Phone: 419-782-6990

Dear Business Customer:

Beginning July 1, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunications services that you are provided by QualStar Communications, Inc. will no longer be on file at the Public Utilities commission of Ohio (PUCO).

Services affected by this change include intrastate long distance and other optional intrastate business service offerings.

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. QualStar Communications, Inc. must still provide a customer notice at least fifteen days in advance of a rate increase, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a catalog online at www.qualstar.net or you can request a copy of this information by contacting QualStar Communications, Inc. at 417 Wayne Avenue, PO Box 504, Defiance, OH 43512 or 419-782-6990.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter please call QualStar Communications, Inc. at 419-782-6990 or visit us at www.qualstar.net.

Sincerely,

Todd Harpest
President

QualStar Communications, Inc.

CUSTOMER NOTICE AFFIDAVIT

STATE OF OHIO
COUNTY OF DeFiance

AFFIDAVIT

I, Todd Harpest, President, am an authorized agent of the applicant corporation, QualStar Communications, Inc. and am authorized to make this statement on its behalf. I attest that the Customer Notice accompanying this Affidavit was sent to affected customers via direct mail beginning on June 25, 2008 in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on: 6/25/2008 DEFIANCE, OH
(Date) (Location)

/s/ Todd Harpest, President 6/25/2008
(Name and Title) (Date)

Subscribed and sworn to before me this June 25, 2008
(Date)

Linda L. Young
Notary Public
My Commission Expires: 3-30-13