o: 614-222-1330 f: 614-222-1337



October 4, 2019

Ms. Tanowa Troupe, Secretary Public Utilities Commission of Ohio 180 East Broad Street, 11th Floor Columbus, Ohio 43215

Re: PUCO Case No.19-1593-GE-UNC, In the Matter of the Application of Duke Energy Ohio, Inc. for Bill Format Approval

Dear Ms. Troupe:

On August 27, 2019, Duke Energy Ohio, Inc., (Duke Energy Ohio or Company) submitted an Application in the above-referenced docket seeking automatic approval of new bill formats. In order to ensure clarity and completeness of the record, the Company is resubmitting the bill formats. The sample bill formats include the following:

1. Simple Residential bill

- a. Res Condensed Prototype
- b. Res Detailed Prototype

2. Budget Billing Program bill

- a. Quarterly BBP 2020 Prototype
- b. Quarterly BBP 2022 Prototype
- c. Res Annual Budget Bill 2020 Prototype
- d. Res Annual Budget Bill 2022 Prototype

3. Supplier bill

a. Electric Supplier Prototype

4. Net metering bill

a. Net Metering Prototype

5. PIPP bill

a. PIPP Bill Prototype

6. Commercial bill

a. C&I Bill Prototype

7. Residential Disconnect bill

a. Res Disconnect Prototype

Should you have any questions or concerns, please contact the undersigned.

Respectfully submitted,

/s/ Elizabeth H. Watts
Rocco O. D'Ascenzo
Deputy General Counsel
Elizabeth H. Watts
Associate General Counsel
Duke Energy Ohio, Inc.
139 E. Fourth Street
Cincinnati, Ohio 45201-0960
(513) 287-4320
(614) 222-1331
Rocco.DAscenzo@duke-energy.com
Elizabeth.Watts@duke-energy.com

Your Energy Bill

Bill date Feb 12, 2019

Service address 123 Sample Dr Cincinnati OH 45231

For service Jan 11 - Feb 11 31 days

page 1 of 4

Account number 2999 999

Billing summary

0
0
0
)



Thank you for your payment.





Your Annual Bodg at Billin J Plan keeps your monthly charge steady the ougnout the year, even as your usage goes up or 'own.

At renewal, we may adjust the amount of your monthly cha. re for the next plan year, based on your actual usage in this by a year. So far this year, you have a difference of 67.45 between plan charges and actual usage costs.

Your usage snapshot



Current Month	Feb 2018	12-Mc h Usage	Average Monti
Electric 233	239	2, 94	2/.
12-Month usage based o	n most recent history		

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with y ayment. Thank you for your business



Account number 999 999 999

O. Ox 70516 C. Prione NC 28272-0516

Amount due

\$ 100.00 by Mar 6

After Mar 6, the amount due will increase to \$101.50.

Add here, to help others with a contribution to HeatShare

Amount enclosed

000549 0000024295

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Sally Sample 123 Sample Dr Cincinnati OH 45231-5816 P.O. Box 1326 Charlotte NC 28201-1326

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Call Electric

Gas

duke-energy.com/outages

800.543.5599 800.634.4300

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Correspond with Duke Energy

P.O. Box 1326 Charlotte, NC 28201

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Online Call (7 a.m. to 7 p.m.)

For hearing impaired TDD/TTY

d ke-en rgy.com 80c 544 3900

867.750.7500

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Dillilles Commission of Or. 7 (F DCO

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General utility information or cor mission assistance

Hearing impaired 7.1.1

Ohio Consumers' Conner (OCC)

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Request the condensed or detailed bill format

C ;; (7 a n. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Mar 12

Please be sure we can safely access you reter for actual readings. Don't worry if you, digit at meter flashes eights from time to time. That a normal part of the energy measuring process

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin discorned because of a missed payment, you must pay the past due amount specified in the **Important Disconne of Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$25 for electric, \$17 for gas and \$38 for both. A security deposit may also be required.

Failur to pay may result in a return to our star dar offer for generation

Failure to play charges for a competitive retail service may result in the loss of your contract and discormection of service from the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

When you pay by check

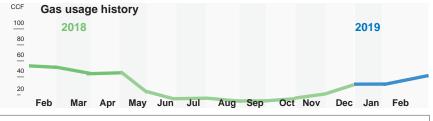
We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponible para asistirle de Lunes a Viernes de 7 a.m. - 7 p.m. Para obtener información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Your usage snapshot - continued



	Current Month	Feb 2018	12-Month Usage	Average Monthly Usage
Gas	53	51	305	25
12-Mo	nth usage based on m	nost recent history		

Current electric usage for meter number 999999999

Actual reading on Oct 22 18868
Previous reading on Sept 21 - 18635

Energy used 233 kWh

Current gas usage for meter number 999999999

Actual reading on Apr 2	779?
Previous reading on Mar 1	-774 0
Energy used	53 CF



Duke Energy delivery	9
Customer charge	\$6.00
Service delivery 233 kWh @ \$(.0314620) Other delivery ride 3	7.34 4.77
Total delivery changes	+ \$18.1
Generation, rigers	
Revil capacity	4.84
Retail energy	9.27
Alternative energy recovery	0.09
Supplier cost reconciliation	- 0.75
Additional generation rider	0.16
Total generation charges	+ \$13.6
Current electric charges	\$31.72



A k. hwatt-hour (kWh) is a measure of the energy used by a 1,000- 'rat' appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.



One certiful cubic foot (CCF) is the amount of gas in a non-cut ic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Your current delivery rate with Duke Energy is Residential Service, Winter (RS).

The charges for the current billing period include the following amounts to meet each of these Ohio requirements: Energy Efficiency = \$0.64, Peak Demand Reduction = \$0.16, Renewable Energy = \$0.17.

Price to compare: In order for you to save money, an electric supplier must offer you a price lower than 5.77 cents per kWh for the same usage that appears on this bill. To review competitive offers from electric suppliers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at energychoice.ohio.gov. To learn more about Price to Compare, visit duke-energy.com or contact Duke Energy for a written explanation.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

For a complete listing of all Ohio residential rates and riders, visit duke-energy.com/home/billing/rates.



Billing details – Gas

Current gas charges		\$63.96
53 CCF @ \$0.37592580	19.92	
Gas cost recovery		
Delivery riders	9.28	
53 CCF @ \$0.03272800	1.73	
Service delivery		
Fixed delivery service charge	\$33.03	
Duke Energy delivery		

Your current delivery rate with Duke Energy is Residential Service (RS).

This month's Gas Cost Recovery (CCR, That or for customers purchasing their natural g. s from Duke Energy is \$0.3759258 per CCF, which includes a Dase GCR of \$0.3584000 and Ohio excise tax of \$0.0175258.

Your Energy Bill

Service address 123 Sample Dr Cincinnati OH 45231

Bill date Feb 12, 2019 For service Jan 11 - Feb 11 31 days

page 1 of 4

Billing summary

Total amount due Mar 6	\$100.00
Current Budget Billing Plan charges	100.00
Payment received Feb 1	- 100.00
Previous amount due	\$100.00

Account number 33 999 999



Thank you for your payment.



Your Annual Budget Billing Plan Analysis of your plan **Current Plan month \$**

Current Budget Billing Plan charges Current actual usage costs

2	3	4	5	6	7	8	9	10	11	12
	Ĭ		Ĭ	Ĭ	İ	Ĭ	Ĭ	Ï	Ϊ	ij
\$1	00.	00								
\$9	95.6	8								

Your Annual Bodg at Billin J Plan keeps your monthly charge steady the ougnout the year, even as your usage goes up or 'own.

At renewal, we may adjust the amount of your monthly cha. re for the next plan year, based on your actual usage in this by a year. So far this year, you have a difference of 367.45 between plan charges and actual usage costs.

Your usage snapshot



(Current Month	Feb 2018	12-Mc h Usage	Average Month (Use 1)
Electric	233	239	2, 54	2′.
12-Month	usage based on n	nost recent histor		601

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with y ayment. Thank you for your business



Account number 999 999 999

O. Ox 70516 C. Prione NC 28272-0516

Amount due

\$ 100.00 by Mar 6 After Mar 6, the amount due will increase to \$101.50.

Add here, to help others with a contribution to HeatShare

Amount enclosed

000549 0000024295

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Contact Duke Energy Online

Call (7 a.m. to 7 p.m.)

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Online

puco.ohio.gov

Hearing Impaired 7.1.1

Ohio Consumers' Connection (OCC)

Call (8 a.n. to 5 p.m.) 877.742.5622

Onlin occ.ohio.gov

Request the condensed or detailed bill format

C ii (7 a n. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Mar 12

Please be sure we can safely access you meter for actual readings. Don't worry if you, digit at meter flashes eights from time to time. That a normal part of the energy measuring process

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin discorned because of a missed payment, you must pay the past due amount specified in the **Important Disconne of Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$25 for electric, \$17 for gas and \$38 for both. A security deposit may also be required.

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Failure to play charges for a competitive retail service may result in the loss of your contract and discormection of service from the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

When you pay by check

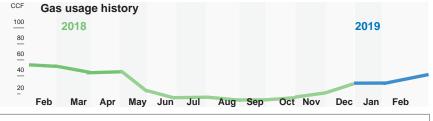
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Your usage snapshot - continued



	Current Month	Feb 2018	12-Month Usage	Average Monthly Usage
Gas	53	51	305	25
12-Mo	nth usage based on m	nost recent history		

Current electric usage for meter number 999999999

Actual reading on Oct 22 18868
Previous reading on Sept 21 - 18635

Energy used 233 kWh

Current gas usage for meter number 999999999

Actual reading on Apr 2	779?
Previous reading on Mar 1	-7 ⁷⁴ 0
Energy used	53 CF



Dulas Francis delissos		
Duke Energy delivery		
Customer charge	\$6.00	
Service delivery		
233 kWh @ \$(.^314&?()	7.34	
Other delivery ride 3	4.77	
Total delivery charges	+ \$1	8.11
Generation rigers		
Revil capacity	4.84	
Rutair energy	9.27	
Alternative energy recovery	0.09	
Supplier cost reconciliation	- 0.75	
Additional generation rider	0.16	
Total generation charges	+ \$1	3.61
Current electric charges	\$3	1.72



A k. hwatt-hour (kWh) is a measure of the energy used by a 1,000- 'at' appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.



One certain cubic foot (CCF) is the amount of gas in a 10-cut ic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Your current delivery rate with Duke Energy is Residential Service, Winter (RS).

The charges for the current billing period include the following amounts to meet each of these Ohio requirements: Energy Efficiency = \$0.64, Peak Demand Reduction = \$0.16, Renewable Energy = \$0.17.

Price to compare: In order for you to save money, an electric supplier must offer you a price lower than 5.77 cents per kWh for the same usage that appears on this bill. To review competitive offers from electric suppliers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at energychoice.ohio.gov. To learn more about Price to Compare, visit duke-energy.com or contact Duke Energy for a written explanation.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

For a complete listing of all Ohio residential rates and riders, visit duke-energy.com/home/billing/rates.



Billing details – Gas

53 CCF @ \$0.03272800 Delivery riders Gas cost recovery	9.28	
•	9.28	

Your current delivery rate with Duke Energy is Residential Service (RS).

This month's Gas Cost Recovery (CCR) that or for customers purchasing their natural g. s from Duke Energy is \$0.3759258 per CCF, which includes a base GCR of \$0.3584000 and Ohio excise tax of \$0.3175258.

Your Energy Bill

Important Disconnect Information

Your service may be disconnected if your past-due amount of \$185.35 is not paid by August 28, 2018. A reconnection charge will be required. In addition, a service deposit in the amount of \$170 may be required. In this situation, payment arrangements may be available by calling us at the

You also have the option to retain or have reconnected one of your services by requesting a separation of service and paying for the past due amount of either gas or electric

Service address 900 Maple Dr Cincinnati OH 45231

number above.

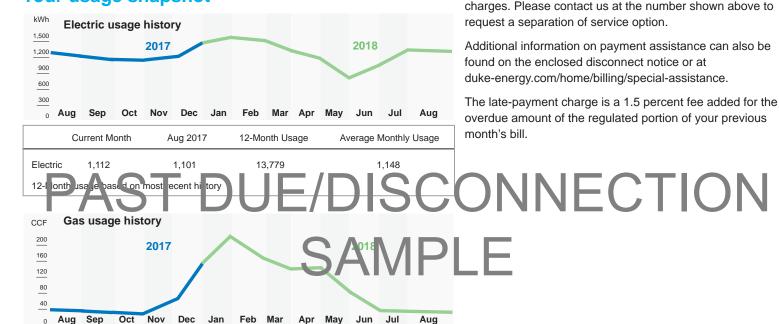
Bill date Aug 13, 2018 For service Jul 9 - Aug 7 29 days

Account number 999 999 999

Billing summary - Disconnect Notice

Current gas charges	51.96
Current electric charges	124.21
Late-payment charge	2.78
Payment received	- 0.00
Previous amount due	\$ 185.35

Your usage snapshot





Please return this portion with your payment. Thank you for your business



Account number 999 999 999

P.O. Box 70516 Charlotte NC 28272-0516

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Sally Sample 900 Maple Dr Cincinnati OH 45231 Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Amount due

Pay \$185.35 by Aug 28 to avoid disconnection \$ 364.30 by Sep 4

Add here, to help others with a contribution to HeatShare

Amount enclosed

P.O. Box 1326 Charlotte NC 28201

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Past Due Bill with Disconnection Notice Prototype

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Gas

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Online puco.ohio.gov

Hearing Impaired

Ohio Consumers' Counsel (OCC)

Call (8 a.m. to 5 p.m.)
Online

877.742.5622 occ.ohio.gov

7.1.1

800.750.7500

Request the condensed or detailed bill format Call (7 a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Sep 6

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the past-due amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$25 for electric, \$17 for gas and \$38 for both. A security deposit may also be required.

Failure to pay may result in a return to our standard offer for generation

Fa'lu cto p y c la ges for a competi vooretail service may es ut in the less of your contract and disconnection or service from the respective retail electric supplier. You will then be returned to Duke En ergy Ohio's standard offer for generation services.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

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Past Due Bill with Disconnection Notice Prototype

Your usage snapshot - continued

Current electric usage for meter number 999999999

Actual reading on Aug 7 66993
Previous reading on Jul 9 - 65881

Energy used 1,112 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Current gas usage for meter number 999999999

Actual reading on Aug 7 6802
Previous reading on Jul 9 - 6784

Energy used 18 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Billing details - Electric

C stomer charge DUE \$6 no

Service delivery

1,112 kWh @ \$0.02534200

\$.18**AMP**

Other delivery riders	23.03	
Total delivery charges		+ \$57.21
Generation riders		
Retail capacity	23.10	
Retail energy	44.16	
Alternative energy recovery	0.12	
Supplier cost reconciliation	- 1.33	
Additional generation rider	0.95	
Total generation charges		+ \$67.00

Current electric charges \$124.21

Your current rate is Residential Service, Summer (RS).

The Full Lillies Commission of Chio approved adjustments to river Economic Competitiveness Fund (part of Delivery Riders) that were effective July 31, 2018.

At pical residential customer using 1,000 kWh per month will see a decrease of approximately \$3.63 or 3.1 percent.

Price to compare: In order for you to save money, an electric supplier must offer you a price lower than 5.94 cents per kWh for the same usage that appears on this bill. To review competitive offers from electric suppliers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at energychoice.ohio.gov. To learn more about Price to Compare, visit duke-energy.com or contact Duke Energy for a written explanation.

The charges for the current billing period include the following amounts to meet each of these Ohio requirements: Energy Efficiency = \$3.06, Peak Demand Reduction = \$0.77, Renewable Energy = \$0.80.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.



Past Due Bill with Disconnection Notice Prototype

Billing details - Gas

Duke Energy delivery		
Fixed delivery service charge Service delivery	\$33.03	
8 CCF @ \$0.03272800	0.59	
Delivery riders	8.14	
Gas cost recovery		
8 CCF @ \$0.56693050	10.20	
Current gas charges		\$51.96

Your current rate is Residential Service (RS).

This month's Gas Cost Recovery rate (GCR) charge for customers purchasing their natural gas from Duke Energy is **\$0.5669303** per CCF, which includes a base GCR of \$0.5405000 and Ohio excise tax of \$0.0264305.

The Public Utilities Commission of Ohio approved adjustments to rider Uncollectible Expense - Gas (UE-G) and rider Percentage of Income Payment Plan (PIPP) that were effective July 31, 2018. A typical customer using 70 CCF in a month will see an increase of \$0.13 or 0.2 percent.

For a complete listing of all Ohio residential rates and riders, visit duke-energy.com/home/billing/rates.

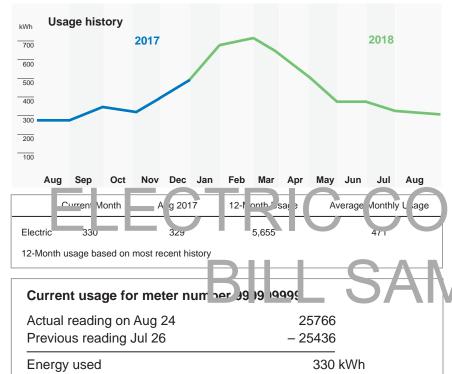
PAST DUE/DISCONNECTION SAMPLE



Billing summary

0.00	
6.00	
+ 38.63	
- 46.99	
\$46.99	
	- 46.99

Your usage snapshot



Please return this portion with your payment. Thank you for your business



Account number 999 999 999

P.O. Box 70516 Charlotte NC 28272-0516

000549 0000024295

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Sally Sample 123 Main St Batavia OH 5103-503

Your energy bill

Service address 123 Main St Batavia OH 45103

Bill date Aug 27, 2018 For service Jul 26 - Aug 24 29 days

Account number 999 999 999



Thank you for your payment.

Your current rate is Residential Service, Summer (RS).

Price to compare: In order for you to save money, an electric supplier must offer you a price lower than 5.94 cents per kWh for the same usage that appears on this bill. To review competitive offers from electric suppliers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at energychoice.ohio.gov. To learn more about Price to Compare, visit duke-energy.com or contact Duke Energy for a written explanation.

The Public Utilities Commission of Ohio approved adjustments to rider Economic Competitiveness Fund (part of Delivery Riders) that were effective July 31, 2018. A typical residential customer using 1,000 kWh per month will see a decrease of approximately \$3.63 or 3.1 percent.

The charges for the current billing period include the following amounts to meet each of these Ohio requirements: Energy Efficiency = \$0.91, Peak Demand Reduction = \$0.23, Renewable Energy = \$0.24.

For a complete listing of all OH residential rates and riders,

rerg/r me/billir.g/.rate

ki pwatt-hour (k Vh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Amount due

\$ 44.63 by Sep 18

After Sep 18, the amount due will increase to \$45.30.

Add here, to help others with a contribution to HeatShare

Amount enclosed

P.O. Box 1326 Charlotte NC 28201-1326

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Online

Call (7 a.m. to 7 p.m.)

For hearing impaired TDD/TTY

30).544 6900 30).750 7500

800.686.7826

puco.ohio.gov

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)

Online

Hearing impaired

Ohio Consumers' Counsel (OCC)

Call (8 a.m. to 5 p.m.)
Online

877.742.5622 occ.ohio.gov

7.1.1

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Sep 24

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the past-due amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$25 for electric, \$17 for gas and \$38 for both. A security deposit may also be required.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in the loss of your contract and like on a action of corvice from the respective retail electric surplier. You will be be refunded to Dake Energy Ohio's standard offer for generation services.

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of service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponible para asistirle de Lunes a Viernes de 7 a.m. - 7 p.m. Para obtener información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

Your energy bill

Service address 123 Main St Batavia OH 45103

Bill date Aug 27, 2018 For service Jul 26 - Aug 24 29 days

page 1 of 3

Account number 999 999 999

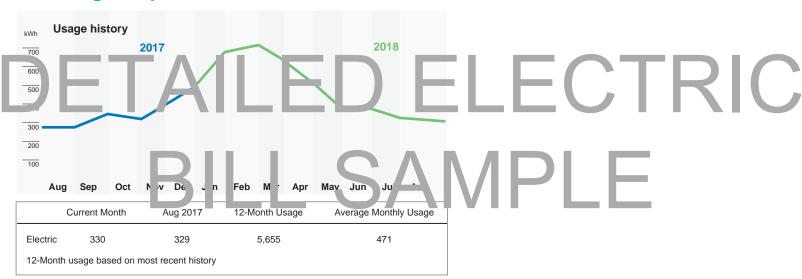
Billing summary

Total amount due Sep 18	\$ 44.63
Current electric charges	+ 44.63
Payment received Aug 8	- 46.99
Previous amount due	\$46.99



Thank you for your payment.

Your usage snapshot



Current usage for meter number 999999999

Actual reading on Aug 24 25766 Previous reading Jul 26 -25436

Energy used 330 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Thank you for your business



Account number 999 999 999

P.O. Box 70516 Charlotte NC 28272-0516 Amount due

\$ 44.63 by Sep 18

After Sep 18, the amount due will increase to \$45.30.

Add here, to help others with a contribution to HeatShare

Amount enclosed

000549 0000024295

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Sally Sample 123 Main St Batavia OH 5103-503 P.O. Box 1326 Charlotte NC 28201-1326

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Report an emergency

Electric/Gas outage duke-energy.com/outages

Electric 800.543.5599 Gas 800.634.4300

Convenient ways to pay your bill

Online Automatically from your bank account Speedpay (fee applies)

By mail payable to Duke Energy

duke-energy.com/billing duke-energy.com/autodraft 800.544.6900 P.O. Box 1326 Charlette NC 20201-1326

duke energy.com/locations

In person

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Correspond with Duke Energy

P.O. Box 1326 Charlotte, NC 28201

Contact Duke Energy

Online duke-energy.com Call (7 a.m. to 7 p.m.) 800.544.6900 For hearing impaired TDD/TTY 800.750.7500

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

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Hearing impaired

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Important to know

Your next meter reading: Sep 24

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must p y the p ist-due a nount spec ied in the li pc ta t D sconn crimor nation section on rou pill, as vell a la reconnection see, before our service will be reconnected. The reconnection fee is \$25 for electric, \$17 for gas and \$38 for both. A security deposit may also be required.

Fai u e t ____, m y resu ___ a return to our stancare offer folgeneration

Failure to pay charges for a competitive retail service may result in the loss of your contract and disconnection of service from the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

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Billing details – Electric

Duke Energy delivery	
Customer charge	\$6.00
Service delivery 330 kWh @ \$0.02534200 Other delivery riders	8.36 10.38
Total delivery charges	+ \$24.74
Generation riders	
Retail capacity R tall energy A receive er argy recovary S pplier cost econ alliation Additional generation rider	6.85 13.11 2.04 - 0.40 0.28
Total generation charges	+ \$19.89
Current electric charges	\$445

Your current rate is Residential Service, Summer (RS).

Price to compare: In order for you to save money, an electric supplier must offer you a price lower than 5.94 cents per kWh for the same usage that appears on this bill. To review competitive offers from electric suppliers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at energychoice.ohio.gov. To learn more about Price to Compare, visit duke-energy.com or contact Duke Energy for a written explanation.

The Public Utilities Commission of Ohio approved adjustments to rider Economic Competitiveness Fund (part C Delive Company) that we reconcurred Juy on 201. At pical re-idential c stomer using 1,000 kWh r ir n pnt will see a decease of approximately 33.63 in a percent.

following amounts to meet each of these Ohio requirements: Energy Efficiency = \$0.91, Peak Demand Red tic. 23 Renew to Energy = \$0.24.

Rive s a constant Public Commission of Ohio s a ppr ved to cover investments in improving the energy infrastructure or other additional expenses.

For a complete listing of all OH residential rates and riders, visit duke-energy.com/home/billing/rates.

Your Energy Bill

Service address 111 Grays Ln Mason OH 45157

Bill date May 9, 2018 For service Apr 8 - May 8 30 days

Account number 999 999 999

Billing summary

A.4.0.00	
140.00	
- 140.00	
\$140.00	
	- 140.00

(\$)

Thank you for your payment.





Your Quarterly Budget Billing plan keeps your monthly charge steady throughout the quarter, even as your usage goes up or down. At each quarterly review, we may adjust the amount of your monthly charge based on your usage over the previous 12 months. This quarter, your monthly plan charge is \$140.

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	Current Month	May 2018	12-Month Usage	Average Monthly Usage
Electric	487	611	9,491	791
12-Mont	h usage based on n	nost recent history		

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Thank you for your business.



Account number 999 999 999

P.O. Box 70516 Charlotte NC 28272-0516 Amount due

\$ 140.00 by May 31 After May 31, the amount due will increase to \$142.10.

Add here, to help others with a contribution to HeatShare

Amount enclosed

000549 ակավիսավցիվակարկիկիկորմիիկիներիից 🎇





Sally Sample 111 Grays Ln Mason OH 45157-9115 P.O. Box 1326 Charlotte NC 28201-1326

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Report an emergency

Electric/Gas outage Call Electric

Gas

duke-energy.com/outages

800.543.5599 800.634.4300

Convenient ways to pay your bill

Online

Automatically from your bank account Speedpay (fee applies)

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In person

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Charlotte, NC 28201-1326 duke-energy.com/locations

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duke-energy.com 800.544.6900 800.750.7500

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Request the condensed or detailed bill format

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Important to know

Your next meter reading: Jun 7

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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Fill reticay may result it a return to cur standard offer for generation

Failure to pay charges for a competitive retail service m, y esu't in the pss of your contract and cis coecti n of service from the respective retail elect ic supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

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Your usage snapshot - continued



Current electric usage for meter number 999999999

Actual reading on Apr 2 17257
Previous reading on Mar 1 - 16770

Energy used 487 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Currier tiga : ປາລາວ e for meter nuriber 9 ເອຣ 199)9

Actual reading on Apr 2 570
Previous reading on Mar 1 -557

Gas Prer sure Far to x 1.1 (34

14 CCF

One confum cubic loc (CCF) is the am wint of Jas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

o ir purpre isure action is 1.1134. You receive na ur il gas a pre source higher than the standard delivery pressure. When this occurs, the meter reading does not reflect actual usage and a gas pressure adjustment factor must be used to determine the actual usage.

Billing details - Electric

Current electric charges		\$59.49
Total generation charges		+ \$28.58
Additional generation rider	0.34	
Supplier cost reconciliation	- 1.60	
Alternative energy recovery	0.36	
Retail energy	19.37	
Retail capacity	10.11	
Generation riders		
Total delivery charges		\$30.91
Other delivery riders	9.58	
487 kWh @ \$0.03148200	15.33	
Service delivery		
Customer charge	\$6.00	
Duke Energy delivery		

Your current delivery rate with Duke Energy is Residential Service, Winter (RS).

Price to compare: In order for you to save money, an electric supplier must offer you a price lower than 5.80 cents per kWh for the same usage that appears on this bill. To review competitive offers from electric suppliers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at energychoice.ohio.gov. To learn more about Price to Compare, visit duke-energy.com or contact Duke Energy for a written explanation.

The charges for the current billing period include the following amounts to meet each of these Ohio requirements: Energy Efficiency = \$1.34, Peak Demand Reduction = \$0.34, and Renewable Energy = \$0.48.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.



Billing details - Gas

Duke Energy delivery		
Fixed delivery service charge	\$33.03	
Service delivery 17 CCF @ \$0.03148200	0.46	
Delivery riders	7.77	
Gas cost recovery 17 CCF @ \$0.34403920	4.82	
Total delivery charges		\$46.08

Your current delivery rate with Duke Energy is Residential Service (RS).

The Public Utilities Commission of Ohio (PUCO) has approved adjustments to rider Accelerated Main Replacement Program. This adjustments results in a decrease of \$0.22 per month on your bill.

This month's Gas Cost Recovery rate (GCR) charge for customers purchasing their natural gas from Duke Energy is **\$0.3440382** per CCF, which includes a base GCR of \$0.3280000 and Ohio excise tax of \$0.0160392.

QUARTERLY BUDGET BILL 2022 SAMPLE

Your Energy Bill

Service address 111 Grays Ln Mason OH 45157

Bill date Apr 9, 2018 For service Mar 8 - Apr 8 31 days

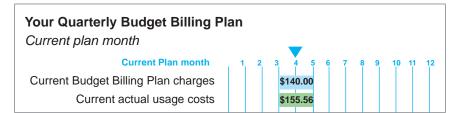
page 1 of 4

Billing summary

Account number 999 999 999



Thank you for your payment.



(\$)

Your Quarterly Budget Billing plan keeps your monthly charge steady throughout the year, even as your usage goes up or down. At each quarterly review, we may adjust the amount of your monthly charge for the next plan quarter based on your usage over the previous 12 months.

Your usage snap kWh **Electric usage history** 2,500



	Current Month	Apr 2018	12-Month Usage	Average Monthly Usage	
Electric	866	1,131	9,615	801	
12-Mont	h usage based on r	most recent history			

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Thank you for your business.



Account number 999 999 999

P.O. Box 70516 Charlotte NC 28272-0516

Amount due

\$ 140.00 by May 1 After May 1, the amount due will increase to \$142.10.

Add here, to help others with a contribution to HeatShare

Amount enclosed

000549 ովրվիսակվոխմրդիլկլկրկորժ|||կիմդ||իս 🎇





Sally Sample 111 Grays Ln Mason OH 45157-9115 P.O. Box 1326 Charlotte NC 28201-1326

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Report an emergency

Electric/Gas outage Call Electric

Gas

duke-energy.com/outages

800.543.5599 800.634.4300

Convenient ways to pay your bill

Online

Automatically from your bank account

Speedpay (fee applies)

By mail payable to Duke Energy

In person

duke-energy.com/billing duke-energy.com/autodraft 800.544.6900

P.O. Box 1326

Charlotte, NC 28201-1326

duke-energy.com/locations

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Charlotte, N C 25 20 1

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Online Call (7 a.m. to 7 p.m.)

For hearing impaired TDD/TTY

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Hearing impaired

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877.742.5622

Online

occ.ohio.gov

Request the condensed or detailed bill format

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Important to know

Your next meter reading: May 8

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the past-due amount specified in the Important Disconnect Information section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$25 for electric, \$17 for gas and \$38 for both. A security deposit may also he required

Failure to pay reasy estill in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in the loss of your contract ind discompetion of evice from the responder retail electric supplies for will then be noturned to Duke Energy Ohio's standard offer for generation services.

Questions or complaints

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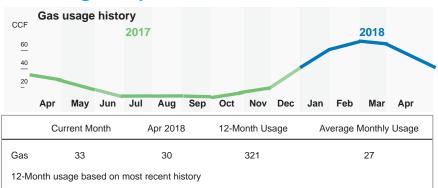
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Your usage snapshot - continued



Current electric usage for meter number 999999999

Actual reading on Apr 2 16770

Previous reading on Mar 1 - 15904

Energy used 866 kWh

Current g, s us g : for m 40 ni m, er 99 399 999

Actual reading on Apr 2 557
Previous reading on Mar 1 - 527

30

G s Pr∈ss ire Tac. or x

33 CCF

317

Billing details - Electric

Duke Energy delivery		
Customer charge	\$6.00	
Service delivery		
866 kWh @ \$0.02534200	27.26	
Other delivery riders	16.84	
Total delivery charges		\$50.10
Generation riders		
Retail capacity	17.99	
Retail energy	34.44	
Alternative energy recovery	0.64	
Supplier cost reconciliation	- 2.84	
Additional generation rider	0.60	
Total generation charges		+ \$50.83
Current electric charges		\$100.93



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

O a centure subic face (CC.T) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Your gas pressure a to i; 1 2170. You re enveloped natural gas at a pressure higher that the standard delivery pressure. When this occurs, the meter reading does not reflect actual usage and a gas pressure adjustment factor must be used to determine the actual usage.

Your current delivery rate with Duke Energy is Residential Service, Winter (RS).

The Public Utilities Commission of Ohio has approved adjustments to riders AER-R (Alternative Energy Recovery), DCI (Distribution Capital Investment) and SCR (Supplier Cost Reconciliation). The PUCO also approved an adjustment to Rider PSR (Price Stabilization), which is part of Delivery Riders. On average, a customer who uses about 1,000 kWh will see an increase of approximately \$2.74 or 2.4 percent per month effective April 2019.

Price to compare: In order for you to save money, an electric supplier must offer you a price lower than 5.80 cents per kWh for the same usage that appears on this bill. To review competitive offers from electric suppliers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at energychoice.ohio.gov. To learn more about Price to Compare, visit duke-energy.com or contact Duke Energy for a written explanation.

The charges for the current billing period include the following amounts to meet each of these Ohio requirements: Energy Efficiency = \$2.38, Peak Demand Reduction = \$0.60, and Renewable Energy = \$0.85.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.



Billing details - Gas

Duke Energy delivery		
Fixed delivery service charge	\$33.03	
Service delivery 33 CCF @ \$0.03272800	1.08	
Delivery riders	8.64	
Gas cost recovery 33 CCF @ \$0.35169620	11.61	
Total delivery charges		\$54.63

Your current delivery rate with Duke Energy is Residential Service (RS).

This month's Gas Cost Recovery rate (GCR) charge for customers purchasing their natural gas from Duke Energy is **\$0.3516962** per CCF, which includes a base GCR of \$0.3353000 and Ohio excise tax of \$0.0163962.

QUARTERLY BUDGET BILLING 2022 SAMPLE

Your Energy Bill

Bill date May 18, 2018 For service Apr 27 - May 16 29 days

page 1 of 3

Account number 999 999 999

Service address 123 Green Ln Cincinnati OH 45246

Billing summary

Net metering adjustment Credit amount, do not pay	- 21.97 - \$ 10.99	
Payment received Current electric charges	- 36.20 + 10.98	
Previous amount due	\$36.20	

(\$)

Thanks for your payment.

Net metering applicable.

This bill has a credit amount, do not pay. The cree amount will be applied to your next bill.

Your usage snapshot



	Current Month	May 2017	12-Month Usage	Average Monthly Usage
Electric	0	386	2,948	246
12-Mont	h usage based on mo	st recent history		

Current electric usage for meter number 999999999

Actual reading on Jul 27	3134
Previous reading on Jun 27	- 3134
Energy used	ر k،۸p

Thank

A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing.

Credit amount, do not pay

Late payments are subject to a 1.5% late charge.



Please return this portion with your par

Account number 999 999 999

P O. Box 7 516 J272-(16 Ci lotte I

000549 0000024295







Sally Sample 123 Green Ln Cincinnati OH 45246 Add here, to help others with Amount enclosed a contribution to HeatShare

P.O. Box 1326 Charlotte NC 28201-1326

Amount due

\$0.00

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P.O. Box 1326

Charlotte, NC 28201-1326 duke-energy.com/locations

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Correspond with Duke Energy

P.O. Box 1326 Charlotte, NC 28201

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Online Call (7 a.m. to 7 p.m.)

For hearing impaired TDD/TTY

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General utility information or commiscion issued ince

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puco.ohio.gov

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Online

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877.742.5622

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800.544.6900

Important to know

Your next meter reading: Jun 16

Please be sure we can safely access your retenant actual readings. Don't worry if your divital restor flashes eights from time to time. That's nowal put of the energy measuring process.

Your electric service may be do connected if your payment is past due

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We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponible para asistirle de Lunes a Viernes de 7 a.m. - 7 p.m. Para obtener información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Billing details – Electric

Duke Energy delivery Monthly service charge	\$6.00	
Other delivery riders	4.98	
Total delivery charges		\$10.98
DYNEGY.		
Dynegy generation		
Energy generation		+\$0.00
Current electric charges		\$10.98

Your current delivery rate with Duke Energy is Residential Service, Winter (RS).

Your current generation rate with Dynegv is DE 2. Your Dynegy account number is 999999. 9.

The charges for the current billing period inc. 'e the following amounts to meet each of these correquirements: Energy Efficiency = 00, Per Command Reduction = \$0.00, and Renewable E. argy \$0.00.

For questions about your e¹2 tric su, plier price or charges, contact Dynegy at 8. 1331.3045 or 312 Walnut St., Suite 1500, Cincinn, OH 4, 202.

For a complete litting 'all vio residential rates and riders, visit duke enr gy. m/home/billing/rates.



Your Energy Bill

Service address 123 Baker St Middletown OH 45044 Bill date Apr 3, 2018 For service March 1 – April 2 32 days

Account number 999 999 999

Billing summary

Previous amount due	\$60.00	
Payment received Feb 18	- 60.00	
PIPP Plus monthly amount due	60.00	
Total amount due Apr 25	\$60.00	



Thank you for your payment.

Percentage of Income Payment Plan summary

Previous PIPP Plus Balance	\$1,077.16	
Payment received Gas on-time credit Electric on-time credit	- 60.00 - 89.70 - 42.14	
Current electric charges Current gas charges	+ 55.09 + 90.58	
PIPP Plus Balance	\$1,030.99	
THE THOO Balance	Ψ1,000.00	

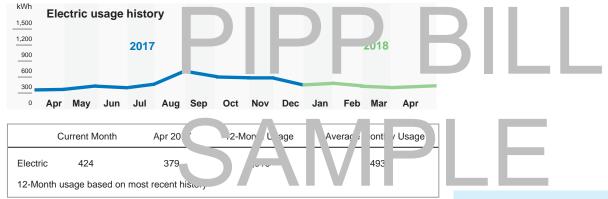
Percent of Income Payment Plan

Your PIPP Plus anniversary is **April 2, 2019**. Any missed PIPP Plus payments for the past 12 months must be paid by this date in order to remain on the program.

Your PIPP Plus program re-verification date is **September 8, 2018**.

When you pay your PIPP Plus installment amount in full and by the due date, you will receive an on-time credit of \$43.15 for electric service and \$84.37 for gas service. These on-time credits will be applied toward your total account balance.

Your usage snapshot



Mail your payment at least 7 days before the due date or pay instantly at *duke-energy.com/billing*.

Please return this portion with your payment. Thank you for your business



Account number 999 999 999

P.O. Box 70516 Charlotte NC 28272-0516 Amount due

\$ **60.00**by Apr 25

Please pay according to your PIPP Plus plan.

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Add here, to help others with a contribution to HeatShare

Amount enclosed

s v

Sally Sample 123 Baker St

Middletown OH 45044-5816

P.O. Box 1326 Charlotte NC 28201-1326

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09880389 0 9752709 1 0000011588 6 0000011588 6



Report an emergency

Electric/Gas outage
Call Electric

Gas

duke-energy.com/outages

800.543.5599 800.634.4300

Convenient ways to pay your bill

Online

Automatically from your bank account

Speedpay (fee applies)

By mail

In person

duke-energy.com/billing duke-energy.com/autodraft 800.544.6900

P.O. Box 1326

Charlotte, NC 28201-1326

duke-energy.com/locations

Help managing your account

Register for free paperless billing Update your account information Mobile website

duke-energy.com/paperless duke-energy.com/my-account duke-energy.com/my-account

Correspond with Duke Ener y

P.O. Box 1326 Charlotte, NC 28201

Contact Duke Energy

Online Call (7 a.m. to 7 p.m.)

For hearing impaired TDD/TT

duke-energy.com 80 544.6 0

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General utility information complission as is an e

Public Utilities Commission of Onio (PUCO)

Call (8 a.m. to 5 p.m.)

Online

800.686.7826 puco.ohio.gov 7.1.1

Hearing impaired

Ohio Consumers' Counsel (OCC)

Call (8 a.m. to 5 p.m.)
Online

877.742.5622 occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: May 1

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the past-due amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$25 for electric, \$17 for gas and \$38 for both. A security deposit may also be required.

Failure to pay may result in a return to our standard offer for generation

r ay r sul in the lc s of your contract and or cornect on of so vice from the respective retail e'ctr supplier. Y u will then be returned to Duke Energy Ohio's standard offer for generation services.

Questions or complaints

f you have a question or complaint about your bill or services, please contact us via one of the contact options rovided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

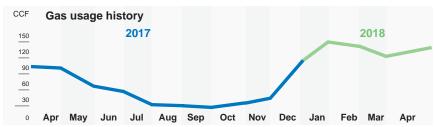
When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

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Your usage snapshot - continued



	Current Month	Apr 2017	12-Month Usage	Average Monthly Usage
Gas	117	90	817	68
12-Mo	nth usage based on m	ost recent history		

Current electric usage for meter number 999999999

Actual reading on Apr 2 32175

Previous reading on Mar 1 -31751

Energy used 424 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Current gas usage for met	be	995733	229	
Actual reading on Apr 2 Previous reading on Mar 1	P		65. 6508	P
Energy used			117	CCF

the control of cubic foot (CCF) is the amount of gas in a one of space. If you have a standard oven, it would to be a our 20 hours of use 1 CCF of gas.

Billing details – Electric

Customer charge	\$6.00	
	·	
Service delivery	40.75	
424 kWh @ \$0.02534200	10.75	
Other delivery riders	12.64	
Total delivery charges		+ \$29.39
Generation riders		
Retail capacity	7.47	
Retail energy	18.54	
Alternative energy recovery	0.37	
Supplier cost reconciliation	- 1.04	
Additional generation rider	0.36	
Total generation charges		+ \$25.70
Current electric charges		\$55.09

Your cut ant delivery rate with Duke Energy is Residential Service, Vinter (RSPP).

The Public Utilities Commission of Ohio has approved adjustments to riders AER-R (Alternative Energy Recovery), DCI (Distribution Capital Investment) and SCR (Supplier Cost Reconciliation). The PUCO also approved an adjustment to Rider DR-IM (Infrastructure Modernization), which is part of Delivery Riders. These adjustments will decrease costs for residential customers, as of April 2018. On average, a customer who uses about 1,000 kWh will see a savings of \$1.34 per month. In addition, an April 2018 adjustment to the Advanced Utility Rider reduces your costs by \$0.19 per month.

The charges for the current billing period include the following amounts to meet each of these Ohio requirements: Energy Efficiency = \$1.17, Peak Demand Reduction = \$0.29, Renewable Energy = \$0.30.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

For a complete listing of all Ohio residential rates and riders, visit duke-energy.com/home/billing/rates.



Billing details - Gas

Duke Energy delivery		
Fixed delivery service charge	\$33.03	
Service delivery		
117 CCF @ \$0.03272800	3.83	
Delivery riders	11.64	
Gas cost recovery		
117 CCF @ \$0.35961760	42.08	
Current gas charges		\$90.58

Your current delivery rate with Duke Energy is Residential Service PIPP (RSPP).

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is **\$0.4475656** per CCF, which includes a base GCR of \$0.4267000 and Ohio excise tax of \$0.0208656.

PIPP BILL SAMPLE

Your Energy Bill

Service address 123 Purple St Cincinnati OH 45242

Bill date Jul 11, 2019 For service Jun 10 – Jul 10 30 days

Account number 999 999 999

Thank you for your payment.

Billing summary

Total amount due Mar 6	\$72.53
Electric delivery	38.73
Electric generation supply	33.80
Dynegy	
Payment received Jun 27	- 137.81
Previous amount due	\$137.81

Your usage snapshot



	Current Month	Jul 2018	12-Month Usage	Average Monthly Usage
Electric	627	776	12,206	1,017
12-Month usage based on most recent history				

Current electric usage for meter number 999999999

Actual reading on Jul 10	3750
Previous reading on Jun 10	- 3123
Energy used	627 . W. i



A kilov 2.1-hour (kWh) is a measure of the energy used by a 1,000-w att appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Th



count number 999 999 999

P.O. Box 70516 Charlotte NC 2 272-0 16

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Sally Sample 123 Purple St Cincinnati OH 45242

Amount due

\$ 72.53 by Aug 2 After Aug 2, the amount due will increase to \$73.62.

Add here, to help others with a contribution to HeatShare

Amount enclosed

P.O. Box 1326 Charlotte NC 28201-1326

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Report an emergency

Electric/Gas outage Call Electric

Gas

duke-energy.com/outages

800.543.5599 800.634.4300

Convenient ways to pay your bill

Online

Automatically from your bank account Speedpay (fee applies)

By mail payable to Duke Energy

In person

duke-energy.com/billing duke-energy.com/autodraft 800.544.6900

P.O. Box 1326

Charlotte, NC 28201-1326 duke-energy.com/locations

Help managing your account

Register for free paperless billing Update your account information Mobile website

duke-energy.com/paperless duke-energy.com/my-account duke-energy.com/my-account

Correspond with Duke Energy

P.O. Box 1326 Charlotte, NC 28201

Contact Duke Energy

Online Call (7 a.m. to 7 p.m.)

For hearing impaired TDD/TTY

duke-energy.com 800.544.6900 800.750.7500

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO) 800 68b 7826

Call (8 a.m. to 5 p.m.)

Online

Hearing impaired

ohio.gov.chio.gov.

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Ohio Consumers' Counsel (OCC)

Call (8 a.m. to 5 p.m.)

Online

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Request the condensed or detailed bill for hat

Call (7 a.m. to 7 p.m.) 80c 544.6900

Important to know

Your next meter reading: Aug 8

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection precedures. If your service is disconnected because of missed payment, you must pay the past-due amount specific d in the Important Disconnect Information, section on your bill, as well as, a reconnection fee before your service will be reconnected. The Connection fee is \$25 for electric, \$17 for gas and \$38 in both. A security deposit may also be required.

Failure o pay may result in a roturn to our s'and and oner for generation

Faire to pay changes for a competitive retail service may sult in the loss of your contract and his onnection of a rvice from the respective retail electric supplier. You will then be returned to Duke Energy O. 10 standard offer for generation services.

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Billing details - Electric

Current electric charges		\$72.53
Generation supply charges 627 kWh @ \$0.05390000		+\$33.80
Dynegy generation		
DYNEGY.		
Total delivery charges		\$38.73
Duke Energy generation rider	0.43	
Other delivery riders	12.56	
627 kWh @ \$0.03148200	19.74	
Service delivery		
Duke Energy delivery Customer charge	\$6.00	
Duka Enargy daliyany		

Your current delivery rate with Duke Energy is Residential Service, Winter (RS01).

Your current generation rate with Dynegy is DE72. Your Dynegy account number is 999999999.

The charges for the current billing period include the following amounts to meet each of these Ohio requirements: Energy Efficiency = \$0.71, Peak Demand Reduction = \$0.18, and Renewable Energy = \$0.62.

Price to compare: In order for you to save money, an electric supplier must offer you a price lower than 5.68 cents per kWh for the same usage that appears on this bill. To review competitive offers from electric suppliers, visit the Public Utilities Community of Ohio's "Energy Choice Ohio" website at one nychoice.ohio.gov. To learn more about Price to Compare, visit duke-energy.com or contact Duke Filergy or a written explanation.



For que stions about your electric applier service or charges, conta it Dynegy at 27 .331 3045 or 6555 Sierra Pu., Ir ing, 12 75039.

For complete listing of a O'no residential rates and riders, visit duke-the yy.com/home/billing/rates.

