### Background

On 8/25/2021 at approximately 2 PM, Dominion Energy Ohio (DEO) received a notice of a damaged service line at 2973 Garford Av, Shawnee Twp, Ohio.

## Damage Description

DEO generated an emergency excavation notice (A123702398) at 2:04 PM on 8/25/021 and responded to the reported address to investigate. Upon arrival, DEO found an unmarked damaged one (1) inch service line and initiated the repair.

Dominion Energy Ohio's emergency ticket for this repair is listed below:

DRIGINAL STREAMS: ----- stream 0 -----Ticket Revision : 0 Creation Date : Wed Aug 25 14:08:23 EDT 2021 Transmission Date : Wed Aug 25 14:08:15 EDT 2021 : 1 Data Type Data Source : 0UPS Mime Type : text Decoder Class : com.cssgroup.product.locate.tickets.parsers.OHOCARSTicketHandler Recorded flag : true Sequences Recipient: LCLS1a Seq: 619 LCLS1 00619 OUPSa 08/25/21 14:08:15 A123702398-00A EMER NEW POLY LREQ Ticket : A123702398 Rev: 00A Taken: 08/25/21 02:04 PM Channel: OPR State: OH Cnty: ALLEN Place: SHAWNEE TWP Address : 2973 Street: GARFORD AV Cross 1 : HERMAN ST Rail/Hwy: Milemarker(s): Where : FRONT OF PROPERTY & BOTH SIDES OF ROAD & INCLUDING THE ROAD : FARTHEST POINT OFF ROAD: LESS THAN 200 FT : DISTANCE FROM CROSS STREET: APPROX 400FT SOUTH OF WorkType: HIT AND BLOWING GAS LINE REPALCEMENT Done for: DOMINION ENERGY OHIO Done by : DOMINION ENERGY OHIO Whitelined: N Blasting: N Means of Excavation: BACKHOE Work date: 08/25/21 02:07 PM Start by : 09/09/21 02:07 PM Response Due: 08/27/21 02:07 PM Best Fit: 40.698022/-84.122363 40.697563/-84.120579 : 40.696932/-84.122643 40.696473/-84.120860 Comments: CREW IS EN ROUTE Caller : DENISE WILLIAMS Phone: 800-521-2600 Company : DOMINION ENERGY OHIO Type: MEMB Co addr : 1201 E 55TH ST St: OH Zip: 44103 City : CLEVELAND Alt Tel#: 800-521-2600 Alt cont: TONY REINDEL Phone: 419-233-5978 Email: ASKED Members: (USIC) AEPP = AEP OHIO BUCP =BUCKEYE PIPELINE LIM =LIMA - CITY OF MAAP = MARATHON PIPE LINE - LIMA SXCP = ENERGY TRANSFER WOG =DOMINION ENERGY OHIO -W OH DIV

#### **Damage Investigation**

The damage investigation revealed that Cornerstone Basement Solution generated an excavation ticket the day prior but failed to wait the required 48 hours before excavating. Listed below is the excavation one call notice Cornerstone Basement Solution generated on 8/24/21 at 9:56 AM.

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ORIGINAL STREAMS:
----- stream 0 -----
       Ticket Revision : 0
       Creation Date : Tue Aug 24 09:58:44 EDT 2021
       Transmission Date : Tue Aug 24 09:58:42 EDT 2021
       Data Type : 1
Data Source : OUPS
Mime Type : text
       Mime Type
                        : text
       Decoder Class
                        : com.cssgroup.product.locate.tickets.parsers.OHOCARSTicketHandler
       Recorded flag
                        : true
       Sequences
               Recipient: LCLS1a Seq: 210
LCLS1 00210 OUPSa 08/24/21 09:58:42 A123600923-00A ROUT NEW POLY LREQ
Ticket : A123600923 Rev: 00A Taken: 08/24/21 09:56 AM Channel: OPR
State: OH Cnty: ALLEN
                          Place: SHAWNEE TWP
Address : 2973 Street: GARFORD AV
Cross 1 : HERMAN ST
Rail/Hwy: Milemarker(s):
Where : FRONT AND BOTH SIDES OF PROPERTY
       : FARTHEST POINT OFF ROAD: 150 FT
       : DISTANCE FROM CROSS STREET: SOUTH OF
WorkType: WATER LINE INSTALLATION
Done for: HOMEOWNER
Done by :
Whitelined: N Blasting: N
Means of Excavation: MINI EXCAVATOR
Work date: 08/26/21 09:58 AM
Start by : 09/08/21 09:58 AM Response Due: 08/26/21 10:11 AM
Best Fit: 40.697841/-84.122201 40.697733/-84.120766
       : 40.696749/-84.122283 40.696641/-84.120848
Comments:
Caller : ELDON BEAR
                                         Phone: 419-234-6703
Company : CORNERSTONE BASEMENT SOLUTIONS
                                                  Type: CONT
Co addr : 4655 N KEMP RD
                                         St: OH Zip: 45807
City : LIMA
Alt Tel#: 419-234-6703
Alt cont: SAME AS ABOVE
                                         Phone:
Email: CORNERSTONEBASEMENTSOLUTIONS@GMAIL.COM
Members:
AEPP = AEP OHIO
                          (USIC)
                                       BUCP = BUCKEYE PIPELINE
LIM =LIMA - CITY OF
                                       MAAP = MARATHON PIPE LINE - LIMA
SXCP = ENERGY TRANSFER
                                       WOG =DOMINION ENERGY OHIO -W OH DIV
```

The pictures below detail the damaged service line along the driveway at 2973 Garford Street in Shawnee Twp, Ohio.







The picture below details the repaired service line 2973 Garford Av, Shawnee Twp, Ohio on 8/25/2021.



## **Conclusions**

Cornerstone Basement Solution failed to generate an excavation one call ticket and wait the required 48 hours prior to excavating, as required by section 3781.28 of the Ohio Revised Code (below). This failure resulted in an unmarked service line being damaged.

# 3781.28 [Effective 3/27/2013] Excavator notifying protection service or pipeline owner

(A) Except as otherwise provided in divisions (C), (D), (E), and (F) of this section, at least forty-eight hours but not more than ten working days before commencing excavation, the excavator shall notify a protection service of the

location of the excavation site and the date on which excavation is planned to commence.