

## EXHIBIT D

### CENTURYTEL OF OHIO, INC. d/b/a CENTURYLINK CUSTOMER NOTICE

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, CenturyTel of Ohio, Inc. d/b/a CenturyLink will send the following bill messages on customer bills beginning April 1, 2019.

#### **Residence**

Effective May 1, 2019, the monthly rate for all One-Party residence lines and Church lines will increase by \$2.00 per month. The monthly rate for the following calling features will increase by \$1.00 per month: Caller ID and Caller ID Number Only. The following Paks will increase by up to \$1.00 per month: Basic Pak 1, Basic Pak 2, Basic Pak 3, Deluxe Pak 1, Deluxe Pak 2, Deluxe Pak 3 and Premium Pak. The following bundles will increase up to \$2.00 per month: Economy Pak, Economy Pak Plus, Economy Pak Lite, Simple Choice One, Simple Choice and Additional Line with Call Waiting. Simple Choice Two will increase by \$4.00 per month. Caller ID Extra, Caller ID Plus and Select Pak will increase by up to \$2.25 per month. The following Pay per Use features will increase by up to \$0.25 per month: Busy Redial, Call Return and Three-Way Calling. If you have any questions, please contact a Customer Care Representative at 800-943-8809. If you have any questions, please contact a Customer Care Representative at 800-943-8809.

#### **Business**

Effective May 1, 2019, the monthly rate for Business access lines will increase by \$2.00 per month. The following bundles will increase by up to \$2.00 per month: Core Connect primary, Core Connect additional Line, Core Connect 2 primary, Core Connect 2 additional, Core Connect 2 Lite primary and Core Connect 2 Lite additional. The following Pay per Use features will increase by \$0.25 per month: Busy Redial, Call Return and Three Way Calling. If you have any questions, please call a Customer Care Representative at the telephone number printed in the Important Information section of your bill.