EXHIBIT A

United Telephone Company of Ohio Section 1

d/b/a CenturyLink P.U.C.O. NO. 5 Fifth Revised Sheet 6

GENERAL EXCHANGE TARIFF Cancels Fourth Revised Sheet 6

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| GENERAL REGULATIONS  VII. Late Payment Charge  A late payment charge of **five** percent **(5%)** or **$8.00**, whichever is greater, will be applied to the current month's residential customer bills which remain unpaid after the due date. Each residential customer account shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer.  A late payment charge of **five** percent **(5%)** or $11.00, whichever is greater, will be applied to the current month's business customer bills which remain unpaid after the due date.  A. Payments will not be considered delinquent if the account is paid in full by the due date. The due date printed on the bill will not be sooner than nineteen days after the postmark on the bill.  B. The late payment charge will not be applied to any amount billed as taxes by federal, state or local governments.  C. The late payment charge will not be applied to any previous late payment charges.  D. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier.  E. The late payment charge will not apply to amounts that are in dispute.  F. Late payment charges will not apply to service order charges associated with commencement of a Lifeline Assistance Program. | (I)  (I) |

Issued: December 28, 2018 Effective: February 1, 2019

United Telephone Company Of Ohio In accordance with Case No.: 90-5041-TP-TRF

By Bill Hanchey, Vice President and Case No. 18-1900-TP-ATA

Wake Forest, North Carolina Issued by the Public Utilities Commission of Ohio

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