

EXHIBIT C

This filing proposes to increase the late fee. Currently, the amount of the late fee is calculated at 1.5% of the unpaid balance or \$5.00, whichever is greater. Effective July 1, 2015, the amount of the late fee will be calculated as 1.5% of the unpaid balance or \$8.00, whichever is greater.

Periodically Chillicothe Telephone performs a review of its rates (and associated expenses) as well as those of its competitors. After reviewing the late fee, it was decided to make an increase to more reflect market conditions. Those market conditions include an increase in expenses associated with processing late fees and assisting customers with payment arrangements Chillicothe has experienced the last several years as well as fees of its competitors. (See below)

Rate Comparison – Late Payment

- CenturyLink – greater of \$7.00 or 4% for residential and \$11.00 for 4% for businesses
- Frontier North – greater of \$7.50 or 1.5% for residential and \$10.00 or 1.5% for businesses
- Cincinnati Bell – greater of \$8.00 or 2%