**EXHIBIT D**

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, CenturyTel of Ohio, Inc. d/b/a CenturyLink will send the following bill messages on customer bills beginning July 1, 2021.

RESIDENTIAL

Effective August 1, 2021, the monthly rates for Residential, Church and Remote Call Forward lines will increase by up to $2.00. The Telephone Assistance program (State Lifeline) Discount will decrease from $3.50 to $2.50. The following Calling Features will increase by up to $1.00: Call Waiting, Multi-Ring Service (Personal Ring 1 Number), Call Waiting Deluxe and Personal Ring (up to 3 numbers). The following Obsolete Packages will increase by up to $1.00: Basic Pak 1, Basic Pak 2, Basic Pak 3, Deluxe Pak 1 and Premium Pak. The Late Payment Fee will be the greater of $5% or $13.00. The following bundles will increase by up to $2.85: Economy Pack, Economy Pack Plus, Economy Pack Plus Lite, Simple Choice One, Simple Choice Two, Simple Choice, Simple Choice unlimited, Simple Choice Unlimited Plus, Additional Line with Call Waiting (Second line Bundle0 Caller ID Extra, Caller ID Plus and Select Pak. If you have any questions, please contact Customer Care at the number located on this invoice.

BUSINESS

Effective August 1, 2021, the monthly rates for Business, Church and Remote Call Forward lines will increase by up to $2.00. The following Calling Features will increase by up to $1.00: Call Waiting, Multi-Ring Service (Personal Ring 1 Number) and Personal Ring (up to 3 numbers). The Late Payment Fee will be the greater of $5% or $13.00. The following bundles will increase by up to $2.00: Caller ID Extra, Caller ID Plus, Select Pak, Simple Choice One, Business Assist Advantage, Model Home Business Assist and Business Unlimited. If you have any questions, please contact Customer Care at the number located on this invoice.