EXHIBIT D

E-mail notice was previously provided to the P.U.C.O., which included a copy of the certificate issued by the Ohio Secretary of State acknowledging the filing and recording of the company’s trade name registration. That notice also provided a copy of the September 14, 2020 press release announcing CenturyLink’s adoption of the Lumen brand name.

The branding of services provided to customers under the Company’s Ohio Tariff No. 1 will not change and customers to whom services are currently provided are not impacted by the adoption of the Lumen dba. The following electronic notice was sent on September 14, 2020 to business customers for whom certain services will be branded as “Lumen.”

*Dear Valued Customer,*

*Today, we announced an amazing change for our company and customers. We’ve rebranded our Enterprise Business as Lumen, with a bold new purpose of furthering human progress through technology.*

*I want to ensure you are aware of this news, since, based on your portfolio of services as a CenturyLink business customer, you may experience both Lumen and CenturyLink products in the future. Note that your account information and payment methods stay the same, and you will receive advance notice of any changes that may affect you down the road.*

*While our Enterprise Business brand has changed, our commitment to you has not. We will continue to operate as CenturyLink in our local markets, and we will continue to invest in our fiber network to provide connectivity that makes your personal and professional life easier. And you can continue to expect reliable services and technology solutions that are simple, secure and intuitive for you and your business. I’m excited about this new chapter in our company’s history and our steadfast commitment to deliver the digital experiences our customers want and need with the strength of Lumen as our new global brand. You can find more information at* [*lumen.com*](https://imss91-ctp.trendmicro.com:443/wis/clicktime/v1/query?url=https%3a%2f%2fpages.centurylink.com%2fHS000700i0F0oO00NYY00Vy&umid=ED238DE3-B061-1B05-B433-34417D6C837D&auth=19120be9529b25014b618505cb01789c5433dae7-38fc51c8831beec8dce790761606beeb7ec9d5bf)*.*