

OHIOTELNET.COM

LOCAL EXCHANGE SERVICES
P.U.C.O NO. 1
TARIFF NUMBER: 90-9109-TP-TRF

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE AND MESSAGE TOLL SERVICE
WITHIN THE STATE OF OHIO IN THE COUNTIES OF

LICKING
MUSKINGUM
PERRY

ISSUED: 22 JUNE 2007

EFFECTIVE: 21 JULY 2007

Issued under authority of the Public Utilities Commission of Ohio,

Dated June 22, 2007, in Case No. 07-0736-TP-ATA

Tom Cotton, President,
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CHECK SHEET

Page 1 - 81 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF.

The following symbols shall be used in this tariff for the purpose indicated below:

- | | | |
|---|---|--------------------------------|
| C | - | To signify changed regulation. |
| D | - | To signify decreased rate. |
| I | - | To signify increased rate. |
| T | - | Textural Change. |
| N | - | New rate or regulation. |

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by OHIOTELNET.COM, to residence and business customers within the local exchange service areas defined herein. This tariff is effective only where an approved interconnection agreement exists with the incumbent LEC currently serving such area.

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Definitions

Certain terms used generally throughout this tariff are defined below.

Account-Codes Allows a User to allocate local calls to a digital, non-verified account code. Advance

Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On-Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpack" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where pre-designated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.

Call Wailing Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code. Calling

Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call or per line basis. Class

of Service (COS): Used to prevent a Station from dialing certain codes and numbers.

Company: OHIOTELNET.COM, Inc., an Ohio corporation, which is the issuer of this tariff.

Commission: The Public Utilities Commission of Ohio.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

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1. Definitions (Cont'd)

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing. Dial

Pulse (DPI): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency (DTMF): The pulse type employed by tone dial Station sets.

Hunting: Routes a call to an idle Station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

Local Exchange Carrier: Any individual, partnership, association, joint-stock company, trust governmental entity or corporation engaged in the provision of local exchange telephone service.

Mbps: Megabits, or million of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches or between telephone switches and PBX/key systems.

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Definition* (Cont'd)

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net: A call terminating on and placed via non-company owned or leased facilities.

Originating On-Net: A call terminating on and placed via company owned or company leased facilities.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Pre-subscription: Pre-subscription is an arrangement whereby an end user may select and designate to the Telephone Company an inter-exchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end users pre-designated IXC.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: A request for local exchange service by the Customer in a format specified by the Company. Service Orders shall contain or reference the name and address of the Customer, a specific description of the services ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff. The customer may initiate a Service Order by telephone, e-mail or other electronic means, or in writing, however, the Company reserves the right to require that Service Orders be executed by the Customer prior to initiating service.

Services: The Company's telecommunications services offered on the Company's network.

Speed Call: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

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2. Regulations

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Ohio under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.

2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

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Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

- 2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Ohio without regard of the State's choice of laws provision.
- 2.1.3.5 Another Telephone Company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business. Nothing in this provision shall be construed to be inconsistent with number portability requirements.
- 2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.
- 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

2.1.4 Liability of the Company

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

- 2.1.4.1 The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption and any other remedies specified by the Commission pursuant to the Minimum Telephone Service Standards,
- 2.1.4.2 The Company shall not be liable or responsible for any special, consequential, exemplary, lost profits, or punitive damages, whether or not caused by the intentional acts or omissions or negligence of the Company's employees, agents or contractors.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

- 2.1.4.3 The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.1.4.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.
- 2.1.4.5 The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company, which may be installed at premises of the Company, nor shall the Company be liable for the performance of said vendor or vendor's equipment.
- 2.1.4.6 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability what so ever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- 2.1.4.7 The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- 2.1.4.8 The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

2.1.4.9 The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits

2.1.4.10 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.1.4.11 Approval of limitation of liability language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since its is a court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clauses.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities

- 2.1.6.1 Where construction is required, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- 2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. ;The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.
- 2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- 2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - (b) the reception of signals by Customer provided equipment; or
 - (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facility

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.1.9 Telecommunications Service Priority

The Telecommunications Service Priority System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications service. Under the rules of the Telecommunications Service Priority System, The Telephone Company is authorized and required to provide and restore services with Telecommunications Service Priority assignments before services without such assignments. The provision and restoration of Telecommunications Service Priority System services shall be in compliance with Part 64, Appendix A, of the Federal Communications Commission's Rules and Regulations, the guidelines set forth in the Telecommunications Service Priority for National Security Emergency Preparedness Service User Manual and Service Vendor Handbook.

2.2 Prohibited Uses

2.2.1 The service the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

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2. Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1 (d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claim s, actions ; -damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional actor omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company.

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition that gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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2. Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.3 Interconnection of Facilities

2.4.3.1 _ Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.2 Local Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

2.4.4 Inspections

2,4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-provided facilities and equipment No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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2. Regulations (Cont'd)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users

2.5.1.1 Taxes: The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the PUCO. These charges may appear as separate line item on the customer's bill, as opposed to being included in the rates contained in the tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any taxes, fees or surcharges, other than government approved sales taxes imposed directly on end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The company shall comply with Commission procedures by sending notice to all customers informing them of the new line item charges.

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt but no sooner than 14 days from the postmark on the bill.

2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges will be billed in arrears.

2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice, but no sooner than 14 days after the postmark on the bill, are considered past due.

2.5.2.5 Checks with insufficient funds or non-existing accounts will be assessed as follows, except as may be waived under appropriate circumstances:

<u>Min.</u>	<u>Max.</u>
\$0.01	\$50.00

2.5.2.6 Customers mailed a Notice of Disconnection will receive a fee for the Notice being sent.

<u>Min.</u>	<u>Max.</u>
\$0.01	\$50.00

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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the PUCO in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non Recurring Charge (s) and three months' charges for the service or facility. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

2.5.5 Deposits

2.5.5.1 Applicants for service or existing Customer's whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of the Rule 4901:1-17 of the Ohio Administrative Code and Rule 4901:1-5-14 of the PUCO's Minimum Telephone Service Standards. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) two month's average monthly bill for all regulated local exchange services for the ensuing twelve months, plus thirty percent (30%) of estimated monthly recurring charges.

2.5.5.2 A deposit may be required in addition to an advance payment.

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customers account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.5.4 Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901:1-17-05 of the Ohio Administrative Code and will be refunded to the customer after twelve consecutive month of payment.

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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service

2.5.6.1 Disconnection for nonpayment of local service

2.5.6.1.1 For the purposes of this section, all regulated telephone services provided by the Company, except toll service, shall be defined as local service.

2.5.6.1.2 The Company may disconnect its customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards. All practices of the Company pertaining to either the provision of its own toll service, if any, or as a duly authorized agent for another toll service provider shall also conform to the minimum telephone service standards.

2.5.6.1.2.1 Disconnection notices issued by the Company pursuant to Rule 4901:1-5-19 (K)(3), O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "local only" service to customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt

2.5.6.1.3 The Company is prohibited from disconnecting any customer's local service for nonpayment of charges incurred by the customer for toll service.

2.5.6.1.4 Partial payments by a customer to the Company will be apportioned by the Company to its regulated local service charges first before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for non-regulated services.

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2. - Regulations (Cont'd)2.5 Payment Arrangements (Cont'd)2.5.6 Discontinuance of Service

2.5.6.2 Disconnection for Nonpayment of Toll Service

2.5.6.2.1 In addition to enforcing, on its own behalf, the Company's own billing, credit/deposit, and disconnection policies with respect to all regulated telephone services provided by the Company itself, the Company is not precluded from entering into formal contracts with other toll service providers which would authorize the Company as a formal contractual agent of such other toll service providers for purposes of enforcing the billing, credit/deposit, and disconnection policies of such other toll service providers.

2.5.6.2.2 Unless and until it has entered into a formal contract specifically authorizing it to do so, the Company is not permitted to enforce the billing, credit/deposit, and disconnection policies of any toll service provider other than the Company.

2.5.6.2.3 When the Company disconnects toll service for nonpayment of toll debt, whether owed to the Company or to some other provider of toll service, the method of toll disconnection which the Company utilizes:

- (a) Must not function as a vehicle by which the nonpaying toll subscriber is denied access, through Pre-subscription, to any other toll service provider besides the one whose provision of service has precipitated the toll disconnection.
- (b) Must be available from the Company, by tariff, on a non-discriminatory basis to all toll service providers; and
- (c) Must consist of either a de-PICing mechanism or else a selective toll blocking service.

2.5.6.2.4 Neither purchase of the toll service provider's accounts receivable by the Company, nor a requirement that the Company shall be the billing and collection agent for the toll service provider, shall be established as a necessary precondition imposed by the Company in connection with its tariffed disconnection services offered on a non-discriminatory basis to all toll service providers.

2.5.6.3 Disconnection for Reasons other than Nonpayment

2.5.6.3.1 Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.5.6.3.2 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service

2.5.6.3 Disconnection for Reasons other than Nonpayment

2.5.6.3.3 Upon the Customer's failing to discharge an involuntary petition within the time permitted by law or abandonment of service, the Company may, with prior notice to the customer, discontinue or suspend service without incurring any liability.

2.5.6.3.4 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

2.5.6.3.5 The Company may discontinue the furnishings of any and/or all service(s) which a company is legally entitled to disconnect, to a Customer, without incurring any liability if:

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (c) the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services; or
- (d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by (1) using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this by this tariff; (2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or (3) Any other fraudulent means or devices;
- (e) Use of service in such a manner as to interfere with the service of other users; or
- (f) Use of service for unlawful purposes.

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2. Regulation (Cont'd)

2.5 Payment Arrangements (Cont'd)

-2.5.6 Discontinuance of Service (Cont'd)

2.5.6.4 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service (s) furnished during the time of or up to suspension or discontinuance.

2.5.6.5 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges that may be set forth in the term contract or allowable under this tariff, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

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2. Regulation (Cont'd)

2.6 Allowances for Interruptions of Service

- 2.6.1- Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours. At a minimum, credit allowances will be calculated consistent with MTSS Rule, 4901:1-5-18.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, or Joint-User;
- (b) interruptions due to the negligence of any person, including but not limited to the customer, but not including the Company, its agent, or its underlying carrier;
- (c) interruptions due to the failure or malfunction of non-Company provided equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) Interruption of service due to circumstances or causes beyond the control of the Company.

- 2.6.3 Use of Alternative Service Provided by the Company: Where the Company bears no liability for the interruption and the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the applicable tariffed rates and charges.

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2. Regulations (Cont'd)

2.7 Cancellation of Service

2.7.1. Cancellation of Application for Service

2.7.1.1 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun. The special charges under this section will be calculated and applied on a case-by-case basis.

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with

- (1) All Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- (3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term or as maybe pro-rated in the absence of a term contract.

Commission approval of this provision does not constitute a determination of the reasonableness of termination liability.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) pursuant to any sale or transfer of substantially all the assets of the Company; or (b) pursuant to any financing, merger or reorganization of the Company. -

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P.U.C.O. NO.1

2. Regulations (Cont'd)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order and address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.
- 2.9.5 Subscriber bills will contain all of the information required by 4901:1-5-16.

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LOCAL EXCHANGE SERVICES
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2. Regulations (Cont'd)

2.10 Universal Emergency Number Service -9-1-1

Where requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" dialing to its customers for simplified emergency access police, fire, and other emergency services. 911 calls will be routed for answering to a Public Safety Answering Point (PSAP) as designated by the local government unit authorized to establish and operate such systems. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the local government unit or its designee to answer and respond to such calls.

The 911 Calling Party, by calling 911 Service, gives consent for the Company to provide 911 information consisting of the name, address, telephone number, and other calling party information when available, to Law Enforcement Agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies or service providers to respond to emergency calls for assistance. Database inquires for 911 information consisting of name, address, telephone number and other information when available, will only be allowed for purposes of - dispatching or responding to 911 emergency calls or integrity verification as prescribed by the applicable state codes, rules or legislation.

Customers with Unlisted or Non-published numbers as well as those customers who have requested per line blocking forfeits the privacy afforded by these services on calls made to 911.

The provision of 911 Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer. The company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by statute.

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P.U.C.O. NO.1

3. Service Descriptions

3.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

place or receive calls to any calling Station in the customer's local calling area, as defined herein;
access enhanced Universal Emergency Number 911 Service where available;
access the interexchange carrier selected by the Customer for interLATA,
intraLATA, interstate or international calling;
access Operator Services;
access Directory Assistance;
place or receive calls to 800/888 telephone numbers;
access Telecommunications Relay Service.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company, -

3.1.1 Exchange Areas Served and associated Local Calling Areas: Exchanges where OHIOTELNET.COM local exchange service is available and their associated local calling areas are specified below. NXX's associated with each particular exchange or zone may be found in the telephone directory published for the Customer's exchange area. -

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas: (Cont'd)

3.1.1.1	D	NEWARK	Granville Gratiot Frazeyburg Glenford Mame Newark St. Louisville
3.1.1.2	A	ZANESVILLE	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington Adamsville Frazeyburg Gratiot

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

- 3.1.2 The Company's local Exchange Service is comprised of four different service elements. Two of the service elements, Switched Network Access Channel and Local Usage are mandatory for all customers subscribing to the Company's local exchange service offerings. The remaining service elements, enhanced features and toll usage, are optional services available to customers.
- 3.1.3 Class of Service: The Local Exchange Service Offering is available in two classes of service distinguished by their primary character or nature of use as well as the location to which service is provided: residential or business.
- 3.1.3.1 Local Exchange Service will be classified as Residential Service where the primary use is for social or domestic purposes and the location to which service is provided is a residence or the bona fide living quarter for a combined residence and business premises.
- 3.1.3.2 Local Exchange Service will be classified as Business Service where the primary use is for paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory.
- 3.1.4 The Company's Local Exchange Service Offering is segmented into 4 Zones generally reflecting each exchange area's relative density and the underlying price distinctions of the incumbent local exchange carrier's services which the Company is reselling. Each of the exchanges listed in 3.1.1 has been assigned a zone designation. At present, the Company's zone rate distinction only applies to the Network Access Channel element of its local exchange service offering. The rates and charges for Network Access Elements listed in Section 3.1.8.2 reflect the zone differential.
- 3.1.5 Switched Network Access Channels include the following features as standard and are offered in the following configurations:
- Touchtone Dialing
 - One Directory Listing plus One Directory
 - Presubscription (both IntraLATA and InterLATA)
 - Calling number delivery blocking/per call
 - Toll restriction
 - 900/976 Blocking
- 3.1.5.1 Basic - Switched Network Access Channels provides the Customer with a single, voice-grade analog communications channel with a single telephone number.
- 3.1.5.2 Basic Trunk- Switched Network Access Channels - provides Customers with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Trunks can be used to carry one-way outbound traffic, one-way inbound or two-way traffic. Trunk Configuration options are listed in 3.1.2.5, following.
- 3.1.5.3 Digital Trunk - Switched Network Access Channels provide a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Digital Trunk can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Switched Network Access Channels (Cont'd)

3.1.5.4 PRI Trunk - Reserved for Future Use

3.1.5.5 Optional Local Trunk Configurations:

3.1.5.5.1 One-Way Outbound: Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

3.1.5.5.2 One-Way Inbound or Two-Way: Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

3.1.5.5.3 Direct Inward Dialing (DID): Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will outpulse the dialed station number to the customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be outpulsed must be specified by the Customer

Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 3.1.4.5.

3.1.6 Local Usage Services --The Company's local exchange service subscribers may choose between two different calling packages: Per Message Calling and Unlimited Local Calling (available to residence subscribers only). Local Usage Service pertains to customer dialed calls to stations within the customer's local exchange or local calling areas as defined in Section 3.1.1

3.1.6.1 Per Message Rate - This option applies a single, per unit charge for each completed local message originated by the customer and terminating within the customer's local calling area.

3.1.6.2 Unlimited Local Calling - This option applies a single monthly charge for unlimited local calls. This usage option is restricted solely to residence customers.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1:7 Enhanced Calling Features - area set of optional features available to the Company's local exchange service Customers that provide additional calling functionality. The Company offers the following optional features, at the rates specified in Section 3.2.

Feature	Available w/ Basic SNAG	Available w/ Trunks SNAC
Call Forward Busy,	X	
Call Forward No Answer	X	
Call Forward Variable	X	
Call Hold	X	
Call Park	X	X
Call Pickup, Group	X	
Call Waiting	X	
Conference Three-Way	X	
Message Waiting	X	
Speed Call (up to 8, 30 numbers)	X	
Remote Call Forwarding	X	
Automatic Callback	X	X
Calling Number Delivery (Caller ID)	X	X
Calling Number Delivery w/ Name (Caller ID w/ Name)	X	X
Calling Number Delivery Blocking (Per Line)*	X	X
Direct Inward Dialed (DID) Numbers		X
Serial Hunting	X	

*NOTE:

Calling Name/Calling Number Delivery Blocking (Per Line) charge is waived if the Customer has a Non-listed or a Non-published number.

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3 Service Descriptions (Cont'd)

3.1.8 Local Exchange Service - Rates and Charges

A Local Exchange Service Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2, and 3.1.2.3.4 respectively.

3.1.8.1 Non-Recurring Changes

<u>Service</u>	<u>Residence</u>		<u>Business</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Service Connection Charge(per line)	\$5.00	\$90.00	\$5.00	\$90.00
Service Connection Charge (per basic trunk)	\$5.00	\$90.00	\$5.00	\$90.00
Service Connection Charge (per digital trunk)	\$5.00	\$450.00	\$5.00	\$450.00
Installation Charge				
• Per digital transport facility	\$100.00	\$600.00	\$100.00	\$600.00
• Per DSO channel activated	\$5.00	\$90.00	\$5.00	\$90.00
Per Trunk Group Configured for DID Svc.	\$100.00	\$500.00	\$100.00	\$500.00
Subsequent Account Changes (Changes, Additions per order)	\$5.00	\$75.00	\$5.00	\$75.00
Presubscription Change (all switched network access channels)				
• 1st line	\$1.00	\$55.00	\$1.00	\$55.00
• - additional lines per order	\$1.00	\$1.50	\$1.00	\$1.50
Optional Feature Activation(per order)	\$1.00	\$50.00	\$1.00	\$50.00

NOTE:

Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

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Service Descriptions (Cont'd)3.1.8 Local Exchange Service (Cont'd)3.1.8.2 Monthly Recurring Charges

Service	Residence		Business	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
<u>Switched Network Access Channels</u>				
Zone A				
Basic Line, Per Line	\$5.00	\$85.00	\$5.00	\$85.00
Basic Trunk, Per Trunk	\$5.00	\$85.00	\$5.00	\$85.00
Digital Trunk, Per Trunk	\$5.00	\$85.00	\$5.00	\$85.00
Zone B				
Basic Line, Per line	\$5.00	\$85.00	\$5.00	\$85.00
Basic Trunk, Per Trunk	\$5.00	\$85.00	\$5.00	\$85.00
Digital Trunk, Per Trunk	\$5.00	\$85.00	\$5.00	\$85.00
Zone C				
Basic Line, Per Line	\$5.00	\$85.00	\$5.00	\$85.00
Basic Trunk, Per Trunk	\$5.00	\$85.00	\$5.00	\$85.00
Digital Trunk, Per Trunk	\$5.00	\$85.00	\$5.00	\$85.00
Zone D				
Basic Line, Per Line	\$5.00	\$85.00	\$5.00	\$85.00
Basic Trunk, Per Trunk	\$5.00	\$85.00	\$5.00	\$85.00
Digital Trunk, Per Trunk	\$5.00	\$85.00	\$5.00	\$85.00
<u>Optional Features:</u>				
Automatic Callback	\$1.00	\$20.00	\$1.00	\$20.00
Call Forward Busy	\$1.00	\$20.00	\$1.00	\$20.00
Call Forward No Answer	\$1.00	\$20.00	\$1.00	\$20.00
Call Forward Variable	\$1.00	\$20.00	\$1.00	\$20.00
Call Hold	\$1.00	\$20.00	\$1.00	\$20.00
Calling Number Delivery	\$1.00	\$20.00	\$1.00	\$20.00
Calling Number Delivery w I Name	\$1.00	\$20.00	\$1.00	\$20.00
Calling Number Delivery Blocking - Per Line*	\$1.00	\$20.00	\$1.00	\$20.00
Call Park	\$1.00	\$20.00	\$1.00	\$20.00
Call Pickup, Group	\$1.00	\$20.00	\$1.00	\$20.00
Call Waiting	\$1.00	\$20.00	\$1.00	\$20.00
Conference Three Way	\$1.00	\$20.00	\$1.00	\$20.00
Message Waiting	\$1.00	\$20.00	\$1.00	\$20.00
Remote Call Forwarding	\$1.00	\$20.00	\$1.00	\$20.00
Serial Hunting	\$1.00	\$20.00	\$1.00	\$20.00
Speed Call (up to 8 numbers)	\$1.00	\$20.00	\$1.00	\$20.00
Direct Inward Dialing	\$1.00	\$20.00	\$1.00	\$20.00
-(per arrangement)	\$1.00	\$20.00	\$1.00	\$20.00
-(per 20 DID numbers)	\$0.01	\$20.00	\$0.01	\$20.00
International Calling Block	\$0.01	\$20.00	\$0.01	\$20.00
Local Toll Block	\$0.01	\$20.00	\$0.01	\$20.00
Toll Restrictor Central Office	\$0.01	\$20.00	\$0.01	\$20.00
900 Block	\$0.01	\$20.00	\$0.01	\$20.00
Enable Long Distance	\$0.01	\$20.00	\$0.01	\$20.00
Disable Long Distance	\$0.01	\$20.00	\$0.01	\$20.00

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions (Cont'd)

3.1.8 Local Exchange Service Rates & Charges (Cont'd)

3.1.8.3 Usage Options: All Local Exchange Service Customers must order one of the following usage options. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

3.1.8.3.2 Per Message Rate: The following rates will be applied on a per call basis, regardless of the duration of the call.

	Residence/Business	
	<u>Min</u>	<u>Max</u>
<u>Per Call</u>	\$0.01	\$.12

3.1.8.3.2 Unlimited Local Calling (Residence Customers Only):

	<u>Min</u>	<u>Max</u>
<u>Per Month</u>	\$7.50	\$30.00

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LOCAL EXCHANGE SERVICES
P.U.C.O. NO.13. Service Descriptions (Cont'd)3.2 Directory Assistance

A Customer may obtain local Directory Assistance (DA) in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges. Directory Assistance includes the option for call completion to the requested number at an additional charge as specified below. The Call Completion option provides, when selected by the customer, for the automatic dialing of the requested number.

321 Each call to Directory Assistance will be charged as follows:

	Min.	Max.
DA, Per call -	\$0.01	\$5.00
DA, with Call Completion	\$0.01	\$5.00

3.2.2 A credit will be given for calls to Directory Assistance as follows:

-The Customer experiences poor transmission or is cut-off during the call; or -The

Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify Company's Customer Service representative.

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions (Cont'd)

3.3 Operator Assistance (Traditional)

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Coin a Cads: Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular-Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

3.3.1 Operator Assisted (Traditional) Surcharges: The following surcharges will be applied on a per call basis.

	<u>Min</u>	<u>Max</u>
Calling Card/Operator	\$.25	\$25.00
Calling Card/Automatic	\$.25	\$25.00
Third Number Billing	\$.25	\$25.00
Collect Calling	\$.25	\$25.00
Person to Person	\$.25	\$25.00
Station to Station	\$.25	\$25.00

3.3.2 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

3.3.2.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and
-report to the calling party.

3.3.2.2 Busy line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party.

3.3.2.3 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

	<u>Per Re Quest</u>	<u>max.</u>
Busy Line Verification	\$.25	\$10.00
Busy Line Interrupt	\$.25	\$10.00

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3. Service Descriptions (Cont'd)

3.4 Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

3.4.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

3.4.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

3.4.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.4.5 Directory listings are provided in connection with each Customer service as specified herein.

3.4.5.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

3.4.5.2 Additional Listings: In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.5.8 and 3.4.5.9.

3.4.5.3 Non-published Listings: Listings that are not printed in directories or available from Directory Assistance. A Non-published Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Non-published Listings are specified in Sections 3.4.5.8 and 3.4.5.9.

3.4.5.4 Non-listed Numbers: A Non-listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carded in the Company's directory assistance and other records will be given to any calling party. Rates for Non-listed Numbers are specified in Sections 3.4.5.8 and 3.4.5.9.

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3. -Service Descriptions (Cont'd)

3.4 Directory Listings (Cont'd)

3.4.5.5 Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.

3.4.5.6 Alternate Call Listings: Where available, a listing that references a telephone number that is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

3.4.5.7 Reference Listing: A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in Section 3.4.5.8 and 3.4.5.9.

3.4.5.8 - Recurring Charges: Monthly Recurring Charges associated with Directory Listings areas follows:

	Per Listing or Per Number Charge	
	<u>Min.</u>	<u>Max.</u>
Primary Listing	NIC	NIC
Additional Listing	\$0.01	\$10.00
Foreign, Alternate and Reference Listings	\$0.01	\$10.00
Non-Listed Number	\$0.01	\$10.00
Non-Published Number	\$0.01	\$10.00

3.4.5.9 Non-Recurring Charges: Non-Recurring charges associated with Directory Listings are as follows:

	Per Listing or Per Number Charge	
	<u>Min.</u>	<u>Max.</u>
Primary Listing	NIC	NIC
Additional Listing	\$ 0.01	\$30.00
Foreign, Alternate, and Reference Listings	\$ 0.01	\$30.00
Non-Listed Number	\$ 0.01	\$30.00
Non-Published Number	\$ 0.01	\$30.00

3.5 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). Charges for Enhanced 9-1-1 will be a pass through of the charge imposed by the ILEC,

3.6 Vanity Telephone Numbers: At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3. There will be no charge for Vanity Telephone Numbers.

		<u>Max.</u>
Vanity Telephone Number	0.01	\$50.00

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P.U.C.O. NO.1

3. Service Descriptions (Cont'd)

3.7 Service Connection Assistance

3.7.1 General:

3.7.1.1 Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange-service with the following benefits:

- a. Wavier of applicable deposit requirements under Section 1 of this tariff.
- b. Full or partial wavier of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 3 of this tariff. (Service Connection Assistance does not apply to network wiring charges).

3.7.2 Regulations

3.7.2.1 Service -Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

- a. Home Energy Assistance Program (HEAP);
- b. Emergency - Home Energy Assistance Program (E - HEAP);
- c. Ohio Energy Credits Program (OECF);
- d. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- e. Food Stamps;
- f. Federal public housing assistance (Section 8); or,
- g. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).

3.7.2.2 The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 3.7.2.1, above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs.

3.7.2.3 Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.

3.7.2.4 Service Connection Assistance is available for all grades of service.

3.7.2.5 Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.

3.7.2.6 Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must*pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the Customer's current address.

3.7.2.3 Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

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3. Service Descriptions (Cont'd)

3.8 Telephone Service Assistance

3.8.1 General

3.8.1.1 Telephone Service Assistance is a telephone assistance program which provides certain eligible residential customers requesting local exchange service with the following benefits:

- a. Recurring discount on the monthly basic local access line charge equal to a maximum of \$10.50, and consisting of \$7.00 monthly federal support, plus \$3.50 monthly state support; - ----
- b. Waiver of the deposit to establish service, where applicable;
- d. Waiver of the applicable service connection charges for establishing, re-establishing, or restoring service when such charges exceed \$5.00; and
- e. Waiver of applicable service conversion charges for customers changing to or from Telephone Service Assistance.

3.8.2 Regulations

3.8.2.1 Telephone Service Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

- a. Both Medical Assistance under Chapter 5111 of the Ohio Revised Code and Medicare under Title XVIII of the Social Security Act;
- b. Ohio Energy Credits Program (OECF); or
- c. Supplemental Security Income (SSI) on the basis of blindness or disability under Title XVI of the Social Security Act.

3.8.2.2 The Company shall require, as proof of eligibility for Telephone Service Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 3.8.2.1, above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs.

3.8.2.3 Customers of Telephone Service Assistance can not be a dependent (as defined by the Federal Income Tax Code) under the age of 60.

3.8.2.4 Telephone Service Assistance shall be provided with usage sensitive basic local exchange, single-party telephone service in service areas where the Company offers such service. If the Company offers more than one type of usage sensitive basic local exchange, single-party telephone service in the service area, the Customer may choose from among those offered. If the Company offers no usage sensitive basic local exchange, single-party telephone service in the Customer's service area, it shall provide to the Customer the least expensive basic local -exchange, single-party telephone service it offers in the Customer's service area.

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- 1.8.2.4 Continued

- (a) The Telephone Company shall provide a notice, in each monthly billing statement, to customers of Telephone Service Assistance with usage sensitive basic local exchange, single-party telephone service, that it also offers basic local exchange, flat rate, unlimited calling telephone service. The notice shall state the rate for basic local exchange, flat rate, unlimited calling telephone service; that such service is not subject to the discounts and waivers applicable to Telephone Service Assistance; and, that customer may convert to such a service at no charge. The notice shall also state that if a customer converts from Telephone Service Assistance to basic local exchange, flat rate, unlimited calling telephone service, the customer cannot convert back to Telephone Service Assistance until one year has passed.
- (b) If Customers are receiving usage sensitive service under this section, the Telephone Company shall maintain the usage sensitive service to those customers, even though the Company ceases offering the usage sensitive telephone service in the customer's service area. The Telephone Company is not required to offer the usage sensitive telephone service to customers who apply for telephone service under this section after the company ceases offering the usage sensitive service in the service area.
- 3.8.2.5 Telephone Service Assistance is available with flat-rate, unlimited calling basic local services only if the Telephone Company does not offer usage sensitive service in a customer's service area.
- 3.8.2.6 If the Telephone Company introduces usage sensitive basic local service to a customer's service area subsequent to the time the customer applies for and receives Telephone Service Assistance, the Telephone Company shall, unless otherwise requested by the customer, maintain the flat-rate service to the customer, even though the usage sensitive service is available in the customer's service area. Customers who apply for Telephone Service Assistance after the Telephone Company introduces usage sensitive service to the area, must take usage sensitive service to receive Telephone Service Assistance.
- 3.8.2.7 Telephone Service Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.
- 3.8.2.8 The waiver of deposit, service connection, and service conversion charges under Telephone Service Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household owes money for such services previously provided at the customer's current address, in order to benefit from such waivers.

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3.8 Telephone Service-Assistance

3.8.2 Regulation

3.8.2.9 Telephone Service Assistance customers shall be permitted access to Universal Emergency Number Service (9-1-1 Service), where available, and Message Toll Telephone Service (NETS). However, Telephone Service Assistance customers are prohibited from purchasing any other optional services offered by the Telephone Company except Touch-tone; 900, 976 and toll blocking services (where available); warm or hot line or its equivalent (where available); and any other service determined by the PUCO to be beneficial to customers with handicaps or medical conditions, or in life-threatening situations.

3.8.3 Rates and Charges

3.8.3.1 The rate for Telephone Service Assistance is the Telephone Company's applicable access line rate, as listed below, minus: (1) an amount equal to the greater of the Company's federal subscriber line charges as specified in the Company's Access Service Tariff, as determined by the Federal Communications Commission and in effect on the effective date of this section, or such subscriber line charge as it may subsequently change; and (2) \$50 in the form of additional federal assistance. The usage portion is the usage rate set forth at any time in the Company's tariffs as outlined in Section 3.

<u>Service</u>	<u>Residence</u>	
	<u>Min.</u>	<u>Max.</u>
Switched Network Access Channels		
Zone A - Basic Line, Per Line	\$5.00	\$100.00
Basic Trunk, Per Trunk	\$5.00	\$100.00
Digital Trunk, Per Trunk	\$5.00	\$100.00
Zone B - Basic Line, Per Line	\$5.00	\$100.00
Basic Trunk, Per Trunk	\$5.00	\$100.00
Digital Trunk, Per Trunk	\$5.00	\$100.00
Zone C - Basic Line, Per Line	\$5.00	\$100.00
Basic Trunk, Per Trunk	\$5.00	\$100.00
Digital Trunk, Per Trunk	\$5.00	\$100.00
Zone D - Basic Line, Per Line	\$5.00	\$100.00
Basic Trunk, Per Trunk	\$5.00	\$100.00
Digital Trunk, Per Trunk	\$5.00	\$100.00

3.8.3.2 At no time shall a company's Telephone Service Assistance rate go below zero.

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3.8 MESSAGE TOLL SERVICES

3.8.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS

The service is flat rated and billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment.

The following rates apply:

	Min.	Max.
Message Toll Service Originating On Net	\$.03	\$.50
Message Toll Service Originating Off Net	\$.03	\$.50

3.8.2 TIMING OF MESSAGES

- Chargeable time begins when connection is established between the calling station and the called station.
- Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- Chargeable time does not include time lost because of faults or defects in the connection.

3.9 800/888 SERVICES

- 19.1 800/888 Service is usage rated and billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment.

The following rates apply:

	Min.	Max.
800/888 Terminating On-Net	\$.03	\$.50
800/888 Terminating Off-Net	\$.03	\$.50
800/888 Terminating Direct	\$.03	\$.50

3.10 Discounts for Persons with Communication Disabilities and Telecommunication Relay Service

Customer of the company with communication disabilities, such as hearing disabled, deaf, deaf/blind, and speech disabled persons, who require the use of a telecommunications device for the communicatively impaired are eligible for a discount on all MTS service, including TRS, as set forward in the price list.

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4. Promotional Offerings

4.1 Promotion Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any monthly recurring charges shall be limited to 90 days on a per customer basis. Promotions filed with the PUCO will be effective on the day of filing.

5. Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the PUCO.

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6. Service Area Map

Telephone Service Areas in Ohio



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PRICE LIST

1 Local Exchange Service - Rates and Charges

1.1 Non-recurring charges

<u>Service</u>	<u>Residence</u>	<u>Business</u>
Service Connection Charge(per line)	\$90.00	\$90.00
Service Connection Charge (per basic trunk)	\$90.00	\$90.00
Service Connection Charge (per digital trunk)	\$450.00	\$450.00
Installation Charge		
• Per digital transport facility	\$600.00	\$600.00
• Per DSO channel activated	\$90.00	\$90.00
Per Trunk Group Configured for DID Svc.	\$500.00	\$500.00
Subsequent Account Changes (Changes, Additions per order)	\$90.00	\$90.00
Presubscription Change (all switched network access channels)		
• 1st line	\$5.00	\$5.00
• -- additional lines per order	\$1.50	\$1.50
<u>Optional Feature Activation Order</u>	\$50.00	\$50.00

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PRICE LIST

1.2 Monthly Recurring Charges

<u>Service</u>	<u>Residence</u>	<u>Business</u>
Switched Network Access Channels		
Zone A - Basic Line, Per Line	\$85.00	\$85.00
Basic Trunk, Per Trunk	\$85.00	\$85.00
Digital Trunk, Per Trunk	\$85.00	\$85.00
Zone B - Basic Line, Per Line	\$85.00	\$85.00
Basic Trunk, Per Trunk	\$85.00	\$85.00
Digital Trunk, Per Trunk	\$85.00	\$85.00
Zone C - Basic Line, Per Line	\$85.00	\$85.00
Basic Trunk, Per Trunk	\$85.00	\$85.00
Digital Trunk, Per Trunk	\$85.00	\$85.00
Zone D - Basic Line, Per Line	\$85.00	\$85.00
Basic Trunk, Per Trunk	\$85.00	\$85.00
Digital Trunk, Per Trunk	\$85.00	\$85.00
<u>Optional Features:</u>		
Automatic Callback	\$20.00	\$20.00
Call Forward Busy	\$20.00	\$20.00
Call Forward No Answer	\$20.00	\$20.00
Call Forward Variable	\$20.00	\$20.00
Call Hold	\$20.00	\$20.00
Calling Number Delivery	\$20.00	\$20.00
Calling Number Delivery w/ Name	\$20.00	\$20.00
Call Log Number Delivery Blocking - Per Line	\$20.00	\$20.00
Call Park	\$20.00	\$20.00
Call Pickup, Group	\$20.00	\$20.00
Call Waiting	\$20.00	\$20.00
Conference Three Way	\$20.00	\$20.00
Message Waiting	\$20.00	\$20.00
Remote Call Forwarding	\$20.00	\$20.00
Serial Hunting	\$20.00	\$20.00
Speed Call (up to B numbers)	\$20.00	\$20.00
Direct Inward Dialing		
-(per arrangement)	\$20.00	\$20.00
-(per 20 DID numbers)	\$20.00	\$20.00
International Calling Block	\$20.00	\$20.00
Local Toll Block	\$20.00	\$20.00
Toll Restrictor Central Office	\$20.00	\$20.00
900 Block	\$20.00	\$20.00
Enable Long Distance	\$20.00	\$20.00
Disable Long Distance	\$20.00	\$20.00
Miscellaneous Services:		
Vanity Number Service"	\$0.00	\$0.00
Bad Check Charge	\$20.00	\$50.00

* Calling Number Delivery Blocking - Per Line charge is waived if the Customer has a Non-listed or a Non-published number.

This charge is currently being waived for all customers.

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PRICE L1

1.3 Usage Charges

1.3.1 Per Message Rate: The following rates will be applied on a per call basis, regardless of the duration of the call.

	Residence	Business
Per Call	\$08	\$08
Unlimited Calling	\$15.00	N/A

1.4 Directory Assistance

Each call to Directory Assistance will be charged as follows:

DA, Per call	\$0.50
DA, with Call Completion	\$0.75

1.5 Operator Assistance (Traditional)

The following surcharges will be applied on a per call basis.

Calling Card/Operator	\$1.00
Calling Card/Automatic	\$1.00
Third Number Billing	\$4.00
Collect Calling	\$4.00
Person to Person	\$4.00
Station to Station	\$4.00
Busy Line Verification	\$3.00
- Busy Line Interrupt	\$3.00

1.6 Directory listings

	Per Listing or <u>Per Number Charge</u>	
	NRC	Per Month
Primary Listing	N/C	N/C
Additional Listing	\$15.00	\$4.00
Foreign, Alternate and Reference Listings	\$15.00	\$4.00
Non-Listed Number	\$15.00	\$4.00
Non-Published Number	\$15.01}	\$4.00

1.7 Emergency 9-1-1 Charges

These charges vary by county where Emergency 9-1-1 is available and are a pass through of the charge approved by the Public Utilities Commission of Ohio for the respective ILEC whose services the Company is reselling.

1.8 Telephone Service Assistance

The Company will provide Telephone Service Assistance on a pass through basis charging the customer the same amount it is charged by the underlying ILEC who provides the service.

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PRICE LIST

1.9	MTS		
	Off-net		
	On-net		
1.10.	8001888		
	Off-net	\$.15	
	On-net	\$.12	
	Direct	\$.08	
	MTS Discounts for Communicatively Impaired		
	Discount from applicable MTS rates	70%	

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