



Billing Date: MM/DD/YYYY

Due Date: MM/DD/YYYY

Valued Customer
123 Main Street, Suite 800
Anytown, USA 12345

CustomerID: 12345000
REF: ABC000945

Billing/Service Questions Should First Be
Directed to the Company*
Customer Care: TOLL FREE (866)561-7699
OR www.accessfibergroup.com
Account Director::TBD

Service Manager:
Director of Customer Service
Service Monitoring and Enforcement Dept.
Public Utilities Commission of Ohio
180 E. Broad Street
Columbus. OH 43215-3793
(800) 686-7826

Account Summary

Previous Bill

Sxxxx.xx

Activity through MM/DD/YYYY	\$xxxx.xx
Payment Received	\$ xxxx.xx
Late Payment Charge	<u>Sxxxx.xx</u>
Balance Forward	\$xxxx.xx

Current Charges

Monthly Charges (Service from MM/DD/YYYY to MM/DD/YYYY)	Sxxxx.xx
Other Charges and Credits	\$xxxx.xx
Adjustments	<u>\$xxxx.xx</u>
Total Charges	\$xxxx.xx
Federal Tax included in above total	\$xxxx.xx
Stats Tax included in above total	\$xxxx.xx
County Tax included in above total	\$xxxx.xx
City Tax included in above total	\$xxxx.xx
Unincorporated Tax included in above total	<u>\$xxxx.xx</u>
Total Taxes	\$xxxx.xx
Federal Universal Fee	\$xxxx.xx
911 Fee	<u>\$xxxx.xx</u>
Total Fees	\$xxxx.xx
Total Current Charges	<u>\$xxxx.xx</u>

Balance Due

\$xxxx.xx

***If your complaint is not resolved after you have called Access Fiber Group, Inc. or for general utility information, residential and business customers may contact the:**
Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov.

Residential customers, if applicable, may also contact The Ohio Consumers' Counsel (OCC) for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.pickocc.org.



Summary of Charges: MM/DD/YYYY - MM/DD/YYYY

Customer ID#

Charge

ID#12345000

(614)222-0123

DS 1 Service Detail

Date	Time	Called Number	Duration	Rate	Total
Oct. 1, 2009	8:27 am	(614)555-1212	3:47	0.xx	x.xx
Oct. 2, 2009	9:33 pm	(614)345-2345	22:33	0.xx	xx.xx

Other Charges & Credits

xxxx.xx

Adjustments

xxxx.xx

Taxes

xx.xx

Grand Total Charges

\$xxxx.xx

PLEASE REMIT PAYMENT TO:

**ACCESS FIBER GROUP, INC.
201 SUMMIT PARKWAY
BIRMINGHAM, AL 35209**