United Telephone Company of Ohio Section 7

d/b/a CenturyLink

P.U.C.O. NO. 5 Fifth Revised Sheet 1

GENERAL EXCHANGE TARIFF Cancels Fourth Revised Sheet 1

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| LIFELINE ASSISTANCE PROGRAMS  Pursuant to FCC order 15-71, adopted June 18, 2015, the Company no longer provides Lifeline discounted service to resellers as of August 15, 2016.  I. Federal Lifeline Programs  A. Description  The Federal Lifeline Program assists qualified low-income applicants with reductions in their monthly Local Exchange Service rate. The assistance applies to a single telephone line or broadband service or a bundle of broadband and single telephone line service at the applicant’s principal place of residence.  B. Eligibility Requirements  To receive assistance an applicant must demonstrate an annual household income at or below 135 percent of the federal poverty guidelines, or must demonstrate participation by the applicant, applicant’s dependent(s) or a member of applicant’s household [1] in one of the following programs:  • Federal Public Housing Assistance (FPHA) or Section 8  • Medicaid  • Supplemental Nutrition Assistance Program (SNAP)  • Supplemental Security Income (SSI)  • Veterans Pension Benefit and Survivors Pension  C. Terms and Conditions  1. An applicant may request Lifeline assistanc**e directly through the on-line consumer portal of the National Lifeline Eligibility Verifier (NLEV), also known as National Verifier. Applicants may also mail a completed paper application, Household Worksheet, and proof of eligibility to the Lifeline Support Center. Applicants may contact the Company to request that paper copies of the application and Household Worksheet be mailed to them or may obtain the required forms from the following website:** [**https://www.lifelinesupport.org/ls/nv/default.aspx**](https://www.lifelinesupport.org/ls/nv/default.aspx)**. [2]**  [1] A household is defined, for purposes of administering this program, as any individual or group of individuals who live together at the same address and share income and expenses.  **[2] National Verifier was launched March 24, 2020 in compliance with FCC 16-38.** | (C)  (C)  (N) |

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United Telephone Company of Ohio In accordance with Case No.: 90-5041-TP-TRF

By Bill Hanchey, Vice President and Case No. 20-0435-TP-ATA

Wake Forest, North Carolina Issued by the Public Utilities Commission of Ohio

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