HORIZON “WIN BACK” OFFER (N)

1. DESCRIPTION

The Horizon “win-back” offering is available to residential customers who have discontinued their service with The Chillicothe Telephone Company and have switched to a competitor.

This offer provides customers who are contacted by The Company in a “win-back” effort with a monthly discount.

B. TERMS AND CONDITIONS

This package is available to residential customers only.

This offering is only available to stand alone phone customers and in conjunction with the “Build Your Own Bundle” phone packages.

Lifeline customers are not permitted to obtain additional discounts on the phone portion of their account.

All applicable non-recurring charges will apply unless otherwise waived through a promotional offering.

If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled package rate, the Company will disconnect service in accordance with the PUCO Minimum Telephone Service Standards, Rule 4901:1-5-10.

Horizon Build Your Own Bundle packages are only available to residential customers where services and facilities exist.

Customers must agree to the terms of a 1 year verbal commitment.

C. DISCOUNT

A $10.00 monthly discount will be applied to the customer’s account for a 1 year period.

(N)