

ISSUED: MAY 10, 2010
EFFECTIVE: MAY 10, 2010
CAROL PAULSEN, DIRECTOR

7. END USER NETWORK ACCESS SERVICES - VOICE

7.6.3 Time of Day Designations

Day Hours:	8:00am to 5:00pm
Evening Hours:	5:01pm to 11:00pm
Night Hours:	11:01pm to 8:00am and Weekends

7.6.4 Service Area

TCG Ohio concurs with the Exchange Service Areas of AT&T, Cincinnati Bell, and Verizon for the following counties: Athens, Belmont, Boone, Brown, Butler, Carroll, Clark, Clermont, Clinton, Coshocton, Cuyahoga, Delaware, Fairfield, Fayette, Franklin, Gallia, Geauga, Greene, Guernsey, Hamilton, Harrison, Highland, Hocking, Jefferson, Kenton, Lake, Lawrence, Licking, Loraine, Madison, Medina, Meigs, Monroe, Montgomery, Morgan, Muskingum, Noble, Perry, Pickaway, Preble, Ross, Scioto, Summit, Tuscarawas, Union, Warren, and Washington Service Areas Within the State of Ohio.

7.6.5 Promotional Waiver - Non-Recurring Charges

Non-recurring service charges for the services listed in this section may be waived by the Company for promotional purposes, for periods not to exceed one year. Customer orders for the service which are completed or taken during the promotional period will qualify for the service charge waiver.