

**UNITED TELEPHONE COMPANY OF OHIO d/b/a CENTURYLINK
CUSTOMER NOTICE**

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, United Telephone Company of Ohio d/b/a CenturyLink will send the following bill messages on customer bills beginning December 1, 2018.

Effective February 1, 2019, the Insufficient Funds Charge (Returned Payment Charge) applied when a payment for service is not honored by the customers designated financial institution will increase to \$30.00. The late payment charge assessed on unpaid balances for High-Speed Internet will increase to \$10.00. This charge is in addition to the applicable late payment charge assessed on unpaid balances for local service. The late payment charge for local service will increase to the greater of \$8.00 or 5% of the unpaid balance. All directory assistance calls completed by your local telephone company will increase to \$5.99 per call, and the monthly rate for non-published and non-listed telephone numbers and all chargeable directory listings will increase by up to \$1.00. If you have any questions, please call a Customer Care Representative at the telephone number printed in the Manage Your Account or Important Information sections of your bill.

CUSTOMER NOTICE AFFIDAVIT

STATE OF: KANSAS

SS:

COUNTY OF: JOHNSON

AFFIDAVIT

I, Robyn Crichton, am an authorized agent of the applicant corporation, United Telephone Company of Ohio d/b/a CenturyLink and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through bill message beginning December 1, 2018 in accordance with Rule 4901:1-6-07 (C), Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on December 10, 2018, New Century, Kansas 66031

Robyn M Crichton
Robyn Crichton

Subscribed and sworn to before me this

12-10-18
(Date)

Linda K. Joseph
Notary Public

My Commission Expires: 10-19-22

Notary Public State of Kansas

Linda K. Joseph

My Appt. Exp. 10-19-22

