

RATES, TERMS AND CONDITIONS
RELATING TO THE PROVISION OF
LOCAL EXCHANGE SERVICES
& TOLL SERVICES
IN THE STATE OF OHIO

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1 -5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service

1. Local Exchange Service Regulations (cont'd)

1.6 Directory Listings

- A The Company will, as a service to the Customer, arrange for listing of Customer's phone number in the local white pages telephone directories, such listing to consist of one line of standard type. The Company's liability with respect to directory listings is set forth in Section 1.5.2 preceding. Customer must contact its yellow pages representative concerning its advertising in yellow pages directories.
- B When a Customer with a nonpublished telephone number, as defined herein, places a call to Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this Product Guide, Customer acknowledges and agrees with the release of information as described above.

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.2 Deposits

A Applicants for service may be required prior to establishing service to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Reestablishment of credit for service will be in accordance with Rule 4901:1-17-04.

B The deposit will not exceed an amount equal to two month's average monthly bill for all regulated local exchange services for ensuing twelve months, plus thirty percent (30%) of estimated monthly charges.

C Guarantee of Payment: The Company may accept, in lieu of deposit, a contract signed by a guarantor satisfactory to the Company whereby payment of a specified sum, not exceeding the deposit requirement is guaranteed. The term of such contract shall be for no longer than 12 months, but shall automatically terminate after the customer has closed and paid the account with the utility, or at the guarantor's request upon 30 days' written notice to the Company. Should the guarantee contract be insufficient according to (D) below, a cash deposit or a new or additional guarantee may be required for good cause upon reasonable written notice to the customer.

The service of any customer who fails to comply with these requirements may be disconnected upon notice as prescribed in Ohio Rules. The Company shall mail the guarantor copies of all disconnect notices sent to the customer whose account the guarantor has guaranteed unless the guarantor waives such notice in writing.

D Reestablishment of credit: An applicant for service who previously has been a customer of the utility and whose service was discontinued because of nonpayment of his bills may be required to pay such bill together with the reconnection charge, and to reestablish his credit by depositing the amount prescribed in Section 1.9.2.

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.3 Refund of Deposits

A A deposit will be refunded to a customer after twelve consecutive months of prompt payments, as defined in "Explanation of Terms" and below, of telephone service invoices. A customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of his bill, and without having had more than two occasions on which his bill was not paid by the time specified by the regulations of the utility regarding prompt payment of bills, and the customer is not currently delinquent in the payment of his bills. The Company will refund the deposit to the customer by direct payment, or, at the customer's request, apply deposit as a credit to the customer's account.

B When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company will return the deposit to the customer or, at the customer's request, apply deposit as a credit to the Customer's account.

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.4 Interest to Be Paid on Deposits

A Interest will be paid on in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code. Interest shall accrue on deposits held over 180 days and shall be paid to the Customer as follows:

- (i) by credit to the customer's account once annually;
- (ii) by payment to the Customer upon request, once annually;
- (iii) by adding accrued interest to the amount of the deposit when refunded to the customer;
- (iv) by applying interest to any unpaid bill of the Customer upon termination of service with the Company.

All requirements for establishment of credit will be consistent with Rules 4901:1-17 and 4901:1-5-13 & 14 of the Commission's Minimum Telephone Service Standards.

1.9.5 Bills and Collection of Charges

A Bills will be rendered monthly to Customer. Fixed monthly recurring charges are billed in advance. Usage charges and minimum charges for service are billed in arrears. Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the service commencement date, as defined herein, and shall pay the Company for any such charges which may be assessed against the Company in any manner.

B All service, monthly recurring charges and non-recurring charges are due and payable within 14 days of the post mark on the bill, provided however, that installation charges may be spread out over 3 months.

C The Company shall present bills for recurring charges monthly to the Customer, in advance of the month which service is provided.

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.5 Bills and Collection of Charges (cont'd)

D For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

E A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

F A minimum charge of \$10 and a maximum charge of \$25 will be assessed for checks with insufficient funds or non-existing accounts. The Company may waive the bad check charge under appropriate circumstances.

G If Customer chooses to place information services provider (ISP) calls or receives calls via a non-Metropolitan Telecommunications of Ohio affiliated carrier, customer will be liable for all charges related to such calls; including without limitation, charges billed to the Company or Customer by ISP or other carriers, any applicable rebilling charge and charges for any service provided by the Company or its affiliates.

H The Company's bills and billing practices will be consistent with MTSS Rule 4901:1-5-15.

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.6 Disputed Bills

A The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time after receipt of the bill. The existence of a disputed amount does not relieve the customer of their obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.

B The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

C The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

Metropolitan Telecommunications of Ohio
55 Water Street, Floor 31
New York, New York 10041
(877) 638-8351

Ohio Public Utilities Commission
180 E. Broad Street
Columbus, OH 43215
Toll Free: (800) 686-7826

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2. Services Description and Rates (cont'd)

2.1 Serving Areas

2.1.2 SBC Exchange Service Areas

Exchange Services are provided in limited geographic areas. Exchange Services are provided at the following locations and in the following areas:

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Aberdeen

Aberdeen
Ripley

Akron

Akron
Atwater
Greensburg
Hartville
Kent
Manchester
Mogadore
North Canton
Uniontown
Ravenna
Rootstown

Alliance

Alliance
Atwater
Canton
Marlboro
Sebring

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Alton

Columbus Met. Area
London

Arabia

Arabia
Guyan
Ironton
Walnut

Atwater

Akron
Atwater
Alliance
Kent
Marlboro
Ravenna
Rootstown

Barnesville

Barnesville
Beallsville
Bethesda
Somerton

Beallsville

Beallsville
Barnesville
Bethesda
Clarington
Somerton
Woodsfield

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Beavercreek

Dayton Met. Area
Donnelsville
Enon
Jamestown
Medway
New Carlisle
Spring Valley
Xenia

Bedford

Cleveland Met. Area
Chesterland

Belfast

Belfast
Hillsboro
Marshall
Sugar Tree Ridge

Bellaire

Bellbrook

Dayton Met. Area
Donnelsville
Enon
Medway
New Carlisle
Spring Valley
Xenia

Belpre

Belpre
Marietta

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Berea	Cleveland Met. Area Chesterland
Bethesda	Bethesda Barnesville Beallsville Somerton
Bloomington	Bloomington Jeffersonville New Holland Sedalia Washington Ct. House
Bloomington	Bloomington Castalia Sandusky
Bowersville	Bowersville Jamestown Milledgeville Xenia
Brecksville	Cleveland Met. Area Chesterland
Burton	Burton Chagrin Falls Cleveland Terrace

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

**EXCHANGE AREAS IN LOCAL
SERVICE AREA**

Canal Fulton

Canal Fulton
Akron
Canton
Manchester
Massillon
North Canton

Canal Winchester

Columbia Met. Area
Carroll
Lancaster

Canfield

Canfield
North Jackson
North Lima
Salem
Youngstown

Canton

Canton
Alliance
Canal Fulton
Hartville
Louisville
Magnolia
Waynesburg
Marlboro
Massillon
Navarre
North Canton

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Carroll

Carroll
Bloomingville
Sandusky

Cedarville

Cedarville
Jamestown
Pitchin
South Solon
South Charleston
Yellow Springs - Clifton
Xenia

2. **Services Description and Rates (cont'd)**

2.1.2 **SBC Exchange Service Areas (cont'd)**

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Centerville

Dayton Met. Area
Donnelsville
Enon
Medway
Franklin
New Carlisle
Spring Valley

Chagrin Falls

Burton
Cleveland Met. Area
Chesterland

Cheshire

Cheshire
Gallipolis
Vinton

Chesterland

Chesterland
Cleveland Met. Area
Kirtland

Carroll

Carroll
Bloomingville
Sandusky

Castalia

Castalia
Bloomingville
Sandusky

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Cedarville

Cedarville
Jamestown
Pitchin
South Solon
South Charleston
Yellow Springs - Clifton
Xenia

Centerville

Dayton Met. Area
Donnelsville
Enon
Medway
Franklin
New Carlisle
Spring Valley

Chagrin Falls

Burton
Cleveland Met. Area
Chesterland

Cheshire

Cheshire
Gallipolis
Vinton

Chesterland

Chesterland
Cleveland Met. Area
Kirtland

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Conesville

Conesville
Coshocton
Dresden
West LaFayette

Corning

Corning
New Lexington
Shawnee

Coshocton

Coshocton
Conesville
West LaFayette

Dalton

Dalton
Massillon

Danville

Danville
Hillsboro
Sugar Tree Ridge

Dayton

Dayton Met. Area
Donnelsville
Enon
Franklin
Jamestown
Medway
Middletown
New Carlisle
Spring Valley

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Dayton

Yellow Springs-Clifton
Xenia

Donnelsville

Donnelsville
Dayton Met. Area
Enon
Medway
New Carlisle
North Hampton
Springfield

Dresden

Dresden
Conesville
Zanesville

Dublin

Columbus Met. Area

Duffy

Duffy
Clarrington
Graysville
New Matamoras
Woodsfield

East Liverpool

East Liverpool
Lisbon
Rogers
Salineville
Wellsville

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

East Palestine

East Palestine
Columbiana
Lisbon
New Waterford
Rogers
Salem
Youngstown

Enon

Enon
Dayton Met. Area
Donnelsville
Springfield
Yellow Springs-Clifton

Fairborn

Dayton Met.Area
Donneslville
Enon
Medway
New Carlisle
Spring Valley
Yellow Springs-Clifton

Findlay

Findlay

Fletcher - Lena

Fletcher - Lena
Christiansburg
Piqua

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Fostoria

Fostoria
New Riegel

Franklin

Dayton
Franklin
Miamisburg-West
Carrollton
Middletown

Fremont

Fremont
Lindsey

Fultonham

Fultonham
New Lexington
Roseville
Somerset
Zanesville

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

**EXCHANGE
AREA**

Gahanna

Gallipolis

Gates Mills

**EXCHANGE AREAS IN LOCAL
SERVICE AREA**

Columbus Met. Area

Gallipolis
Cheshire
Guyan
Rio Grande
Vinton
Walnut

Cleveland Met. Area
Chesterland
Kirtland
Mentor

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Girard

Girard
Hubbard
Niles
Youngstown

Glenford

Glenford
New Lexington
Somerset
Thornville

Gnadenhutten

Gnadenhutten
Newcomerstown
Uhrichsville

Graysville

Graysville
Duffy
Lewisville
New Matamoras
Woodsfield

Greensburg

Greensburg
Akron
Manchester
North Canton
Uniontown

Grove City

Columbus Met. Area

Groveport

Columbus Met.

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Guyan	Guyan Arabia Gallipolis Walnut
Harrisburg	Columbus Met. Area London
Hartville	Hartville Akron Canton Louisville Marlboro North Canton Uniontown
Hillcrest	Cleveland Met. Area Chesterland Kirtland
Hilliard	Columbus Met. Area
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Holland

Toledo Met. Area

Hubbard

Hubbard
Girard
Lowellville
Youngstown
Sharon

Independence

Cleveland Met. Area
Chesterland

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Ironton

Ironton
Arabia

Jamestown

Jamestown
Beavercreek
Bowersville
Cedarville
Dayton
Jeffersonville
Milledgeville
South Solon
Xenia

Jeffersonville

Jeffersonville
Bloomingburg
Jamestown
Milledgeville
Sedalia
South Solon
Washington Ct. House

2. **Services Description and Rates (cont'd)**

2.1.2 **SBC Exchange Service Areas (cont'd)**

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Kent

Kent
Akron
Atwater
Mantua
Mogadore
Ravenna
Rootstown

Kirtland

Kirtland
Chesterland
Gates Mills
Hillcrest
Mentor
Painesville
Terrace
Wickliffe
Willoughby

Lancaster

Lancaster
Canal Winchester
Carroll
Rushville
Sugar Grove

Leetonia

Leetonia
Lisbon
Columbiana
Salem
Youngstown

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Leroy

Leroy
Cleveland
Mentor
Painesville
Willoughby

Lewisville

Lewisville
Graysville
Woodsfield

Lindsey

Lindsey
Fremont

Lisbon

Lisbon
Columbiana
East Liverpool
East Palestine
Leetonia
Rogers
Salem
Salineville
Wellsville
New Waterford

Lockbourne

Columbus Met. Area

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

London

London
Alton
Columbus
Harrisburg
Sedalia
South Charleston
South Solon
South Vienna
West Jefferson

Louisville

Louisville
Canton
Hartville
North Canton

Lowellville

Lowellville
Hubbard
North Lima
Youngstown

Magnolia- Waynesburg

Magnolia-Waynesburg
Canton

Manchester

Manchester
Akron
Canal Fulton
Greensburg

Mantua

Mantua
Kent

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Ravenna

Marietta

Marietta
Newport
Belpre
New Matamoras

Marlboro

Marlboro
Alliance
Atwater
Canton
Hartville
Rootstown

Marshall

Marshall
Belfast
Hillsboro
Rainsboro

Martins Ferry- Bridgeport

Massillon

Massillon
Canal Fulton
Canton
Dalton
Navarre
North Canton

Maumee

Toledo Met. Area

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Medway

Medway
Dayton Met. Area
Donnelsville
New Carlisle
Springfield

Mentor

Mentor
Gates Mills
Kirtland
Leroy
Painesville
Wickliffe
Willoughby

Miamisburg-West

Dayton Met. Area
Donnelsville
Enon
Franklin
Medway
New Carlisle
Spring Valley

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Middletown

Middletown
Dayton
Franklin
Monroe
Trenton

Milledgeville

Milledgeville
Bowersville
Jamestown
Jeffersonville
Washington Ct. House

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Mingo Junction

Mingo Junction
Steubenville

Mogadore

Mogadore
Akron
Kent
Uniontown

Monroe

Monroe
Middletown
Trenton

Montrose

Cleveland Met. Area

Murray City

Murray City
Nelsonville
Shawnee

Navarre

Navarre
Canton
Massillon

Nelsonville

Nelsonville
Murray City
Shawnee

New Albany

Columbus Met.

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

New Carlisle

New Carlisle
Christiansburg
Dayton Met. Area
Donnelsville
Medway
North Hampton
Springfield

Newcomerstown

Newcomerstown
Gnadenhutten
West LaFayette

New Holland

New Holland
Bloomingburg
Washington Ct. House

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

New Lexington

New Lexington
Corning
Fultonham
Glenford
Roseville
Shawnee
Somerset
Thornville
Zanesville

New Matamoras

New Matamoras
Duffy
Graysville
Marietta
Newport

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Newport	Newport Marietta New Matamoras
New Riegel	New Riegel Fostoria Tiffin
New Waterford	New Waterford Columbiana East Palestine Rogers Lisbon North Lima Youngstown
Niles	Niles Girard North Jackson Youngstown
North Canton	North Canton Akron Canal Fulton Canton Greensburg Hartville Louisville Massillon Uniontown

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

North Hampton

North Hampton
Christiansburg
Donnelsville
New Carlisle
Springfield
Tremont City

North Jackson

North Jackson
Canfield
Niles
Youngstown

North Lima

North Lima
Canfield
Columbiana
Lowellville
Youngstown
New Waterford

North Royalton

Cleveland Met. Area
Chesterland

Norwich

Norwich
Philo
Zanesville

Olmsted Falls

Cleveland Met. Area
Chesterland

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Painesville

Painesville
Kirtland
Leroy
Mentor
Willoughby

Perrysburg

Toledo Met. Area

Philo

Philo
Norwich
Roseville
Zanesville

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Piqua

Piqua
Fletcher-Lena
Pitchin
Cedarville
South Charleston
Springfield
Yellow Springs-Clifton

Pitchin

Pitchin
Cedarville
South Charleston
Springfield
Yellow Springs-Clifton

Rainsboro

Rainsboro
Hillsboro
Marshall

Ravenna

Akron
Atwater
Ravenna
Kent
Mantua
Rootstown

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Reynoldsburg

Columbus Met. Area

Rio Grande

Rio Grande
Gallipolis
Vinton
Walnut

Ripley

Ripley
Aberdeen

Rogers

Rogers
Columbiana
East Liverpool
East Palestine
Lisbon
New Waterford

Rootstown

Rootstown
Atwater
Kent
Marlboro
Ravenna
Akron

Roseville

Roseville
Fultonham
New Lexington
Philo
Zanesville

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Rushville

Rushville
Lancaster
Somerset
Thornville

St. Clairsville

Bethesda

Salem

Canfield
East Palestine
Salem
Columbiana
Leetonia
Lisbon
Youngstown

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Salineville

Salineville
East Liverpool
Lisbon
Wellsville

Sandusky

Sandusky
Bloomingville
Castalia

Sebring

Sebring
Alliance

Sedalia

Sedalia
Bloomingburg
Jeffersonville
London
South Solon

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Sharon

Sharon
Hubbard
Youngstown

Shawnee

Shawnee
Corning
Murray City
Nelsonville
New Lexington

Somerset

Somerset
Fultonham
Glenford
New Lexington
Rushville
Thornville

Somerton

Somerton
Barnesville
Beallsville
Bethesda
Woodsfield

South Charleston

South Charleston
Cedarville
London
Pitchin
South Solon
South Vienna
Springfield

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

South Solon

South Solon
Cedarville
Jamestown
Jeffersonville
London
Sedalia
South Charleston

South Vienna

South Vienna
London
South Charleston
Springfield

Springfield

Springfield
Donnelsville
Enon
Medway
New Carlisle
North Hampton
Pitchin
South Charleston
South Vienna
Tremont City
Yellow Springs-Clifton

Spring Valley

Spring Valley
Dayton Met. Area
Xenia

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Steubenville

Steubenville
Mingo Junction
Toronto

Strongsville

Cleveland Met. Area
Chesterland

Sugar Grove

Sugar Grove
Lancaster

Sugar Tree Ridge

Sugar Tree Ridge
Belfast
Danville
Hillsboro
Winchester

Terrace

Cleveland Met. Area
Burton
Chesterland
Kirtland

Thornville

Thornville
Glenford
New Lexington
Rushville
Somerset

Tiffin

Tiffin
New Riegel

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Toledo	Toledo Met. Area
Toronto	Toronto Steubenville Wellsville
Tremont City	Tremont City North Hampton Springfield
Trenton	Trenton Middletown Monroe
Trinity	Cleveland Met. Area Chesterland
Uhrichsville	Uhrichsville Gnadenhutten
Uniontown	Uniontown Akron Greensburg Mogadore Hartville North Canton
Upper Sandusky	Upper Sandusky

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Vandalia

Dayton Met. Area
Donnelsville
Enon
Medway
New Carlisle
Spring Valley

Victory

Cleveland Met. Area
Chesterland

Vinton

Vinton
Cheshire
Gallipolis
Rio Grande

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Walnut

Walnut
Arabia
Gallipolis
Guyan
Rio Grande

Washington Ct. House

Washington Ct. House
Bloomingburg
Jeffersonville
Milledgeville
New Holland

Wellsville

Wellsville
East Liverpool
Lisbon
Salineville
Toronto

2. **Services Description and Rates (cont'd)**

2.1.2 **SBC Exchange Service Areas (cont'd)**

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Westerville	Columbus Met. Area
West Jefferson	Columbus Met. London
West LaFayette	West LaFayette Conesville Coshocton Newcomerstown
Whitehouse	Toledo Met.
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor
Willoughby	Cleveland Met. Area Chesterland Kirtland Leroy Mentor Painesville
Winchester	Winchester Sugar Tree Ridge

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Woodsfield

Woodsfield
Beallsville
Clarington
Duffy
Graysville
Lewisville
Somerton

Worthington

Columbus Met. Area

Xenia

Xenia
Beavercreek
Bellbrook
Bowersville
Cedarville
Jamestown
Spring Valley
Yellow Spring-Clifton
Dayton

2. Services Description and Rates (cont'd)

2.1.2 SBC Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Yellow Springs-
Clifton

Yellow Springs-Clifton
Cedarville
Enon
Fairborn
Pitchin
Xenia
Springfield
Dayton

Zanesville

Zanesville
Dresden
Fultonham
Norwich
Philo
Roseville
New Lexington

2. **Services Description and Rates (cont'd)**

2.1.3 **Frontier Exchange Service Areas**

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Adena	Adena, Cadiz, Dillonvale, Martins Ferry-Bridgeport and St. Clairsville
Albany	Albany, Athens and Wilkesville
Amanda	Amanda, Canal Winchester and Lancaster
Amesville	Amesville, Athens, Bartlett and Chesterhill
Amsterdam	Amsterdam, Bergholz, Harlem Springs, Richmond and Steubenville
Antwerp	Antwerp and Paulding
Arlington	Arlington, Findlay, Jenera and Mt. Blanchard
Ashland	Ashland, Hayesville, Nova, Polk, Red Haw, Savannah and Sullivan
Ashley	Ashley, Delaware, Kilbourne and Marengo
Ashville	Ashville, Circleville, Columbus and Lockbourne

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Baltic	Baltic, Berlin, New Philadelphia and Sugarcreek
Baltimore	Baltimore, Canal Winchester, Carroll, Lancaster, Millersport, Pataskala and Pleasantville
Barlow	Barlow, Bartlett, Watertown and Marietta
Beach City	Beach City, Bolivar, Brewster, Massillon, Navarre, Strasburg and Wilmot
Beaver	Beaver, Piketon and Waverly
Bellevue	Bellevue
Bergholz	Amsterdam, Bergholz and Harlem Springs
Berlin	Baltic, Berlin, Millersburg, Sugarcreek and Wilmot
Berlin Heights	Berlin Heights, Huron and Norwalk
Bettsville	Bettsville, Fremont, Helena, Old Fort, and Tiffin
Beverly	Beverly, Lowell, Stockport, Watertown and Marietta
Blanchester	Blanchester, Butlerville, Clarksville, Martinsville and Wilmington

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Bloomville

Bloomville, Republic and Tiffin

Bolivar

Beach City, Bolivar, Canton, Mineral City, New Philadelphia and Strasburg

Bowerston

Bowerston, Scio, Uhrichsville and New Philadelphia

Bowling Green

Bowling Green, Cygnet, Haskins-Tontogany, Pemberville, Portage, Wayne-Bradner and Weston

Bremen

Bremen, Lancaster and Rushville

Brewster

Beach City, Brewster, Massillon, Navarre and Wilmot

Brilliant

Brilliant, Mingo Junction, Smithfield and Steubenville

Brookville

Brookville, Lewisburg, New Lebanon, Phillipsburg, Trotwood and Dayton

Brunswick

Brunswick, Hinckley, Valley City and the exchanges of the Cleveland Metropolitan Area, such as consisting of Cleveland, Bedford, Berea, Brecksville, Chagrin Falls, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmstead Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe and Willoughby

2. **Services Description and Rates** (cont'd)

2.1.3 **Frontier Exchange Service Areas** (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Bryan

Bryan, Edgerton, Edon, Evansport, Montpelier, Ney and West Unity.

Burbank

Burbank, Congress, Creston, Lodi, West Salem and Wooster

Byesville

Byesville and Cambridge

Cadiz

Cadiz, Adena, Flushing, Freeport, Hopedale, Jewett and Scio

Caldwell

Caldwell, Dexter City and Summerfield

Cambridge

Byesville, Cambridge, New Concord and Old Washington

Carey

Carey, Findlay and Upper Sandusky

Carrollton

Carrollton, Dellroy, Harlem Springs, Malvern, Mechanicstown and Pattersonville

Catawba

Catawba, Mechanicsburg and Springfield

Celina

Celina, Coldwater, Maria Stein, Mendon, Rockford, St. Marys and Wabash

2. **Services Description and Rates (cont'd)**

2.1.3 **Frontier Exchange Service Areas** (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Chatham

Chatham, Medina and Spencer

Chesapeake

Chesapeake, Ohio and Huntington, West Virginia

Cheshire Center

Cheshire Center, Delaware, Kilbourne, Rathbone, Sunbury and the exchanges of the Columbus Metropolitan Area, such area consisting of the exchanges of Columbus, Worthington, Westerville, Gahanna, Reynoldsburg, Lockbourne, Grove City, New Albany, Canal Winchester, Groveport, Harrisburg, Alton, West Jefferson, Hilliard and Dublin

Circleville

Ashville, Circleville, Laurelville and Williamsport

Clarksville

Blanchester, Clarksville and Wilmington.

Clyde

Clyde

Coldwater

Celina, Coldwater, Fort Recovery, Maria Stein, and Wabash

Congress

Burbank, Congress, Red Haw, West Salem and Wooster

Convoy

Convoy, Scott, Van Wert and Willshire-Wren

Cooperdale

Cooperdale, Coshocton, Dresden, Fazeysburg and Warsaw

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Crestline	Crestline
Creston	Burbank, Creston, Seville, Westfield Center and Wooster
Curtice-Oregon	Curtice-Oregon, Genoa and Toledo
Decatur	Decatur, Ripley and Russellville
Delaware	Delaware, Ashley, Cheshire Center, Kilbourne, Ostrander, Radnor and Rathbone
Dellroy	Carrollton and Dellroy
Dexter City	Caldwell, Dexter City, Lower Salem and Summerfield
Dillonvale-Mt. Pleasant	Dillonvale-Mt. Pleasant, Adena, Smithfield, Tiltonville, and Martins Ferry-Bridgeport
East Rochester	East Rochester, Hanoverton, Minerva and North Georgetown
Edgerton	Bryan, Edgerton and Edon
Edon	Bryan, Edgerton and Edon
Elmore	Elmore and Toledo

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Englewood

Dayton Metropolitan Area, such area consisting of Dayton, Beaver Creek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton and Vandalia; Englewood; Phillipsburg; Trotwood and West Milton

Evansport

Bryan, Defiance, Evansport, Jewell and Ridgeville

Farmersville

Dayton, Farmersville, Germantown, Gratis, Liberty, Miamisburg-West Carrollton, New Lebanon and West Alexandria

Fayette

Archbold, Fayette and Wauseon

Felicity

Felicity, Hamersville, Higginsport, Cincinnati, Clermont and Bethel

Flushing

Flushing, Cadiz, Freeport, and St. Clairsville

Forest

Forest, Mt. Blanchard and Wharton

Fort Recovery

Coldwater, Fort Recovery and Wabash

Freeport

Freeport, Cadiz, Flushing and Uhrichsville

Galion

Galion

Garrettsville

Garrettsville, Hiram, Parkman, Ravenna and Windham

2. **Services Description and Rates (cont'd)**

2.1.3 **Frontier Exchange Service Areas** (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Genoa

Curtice-Oregon, Genoa, Toledo and Woodville

Georgetown

Georgetown, Hamersville, Higginsport
Mt. Orab, Ripley, Russellville and Sardima

Gibsonburg

Gibsonburg, Helena and Fremont

Grafton

Elyria. Grafton and North Eaton

Grand Rapids

Felicity, Hamersville, Higginsport, Cincinnati, Clermont
and Bethel

Gratis

Camden, Farmersville, Germantown, Gratis,

Green Camp

Green Camp and Marian

Greenfield

Greenfield and Leesburg

Greenwich

Greenwich and Norwalk

Guysville

Athens, Coolville and Guysville

2. **Services Description and Rates (cont'd)**

2.1.3 **Frontier Exchange Service Areas** (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Hamersville

Bethel, Cincinnati, Clermont, Felicity, Georgetown,
Hamersville, Higginsport and Mt. Orab

Hanoverton

East Rochester, Hanoverton, Lisbon, North Georgetown,
Salem and Winona

Harlem Springs

Amsterdam, Bergholz, Carrollton, Harlem Springs and
Mechanicstown

Harpster

Harpster, Marion and Upper Sandusky

Haskins-Tontogany

Bowling Green, Grand Rapids, and Haskins-Tontogany, and
Toledo

Hayesville

Ashland and Hayesville

Helena

Bettsville, Gibsonburg, Helena and Fremont

Hicksville

Hicksville

Higginsport

Cincinnati, Clermont, Felicity, Georgetown, Hamersville and
Higginsport

Homerville

Homerville, Lodi, Medina, Spencer and West Salem

Huron

Huron, Berlin Heights and Sandusky

2. **Services Description and Rates (cont'd)**

2.1.3 **Frontier Exchange Service Areas** (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Idaho

Idaho, Piketon and Waverly

Jackson

Jackson, Oak Hill and Wellston

Jenera

Arlington, Findlay, Jenera and Rawson

Jewett

Cadiz, Jewett and Scio

Kelleys Island

Kelleys Island and Sandusky

Kilbourne

Ashley, Cheshire Center, Columbus, Delaware, Kilbourne
and Sunbury

Knoxville

Knoxville, Steubenville and Toronto

Lakeville

Big Prairie, Lakeville, Loudonville and Nashville

LaRue

LaRue and Marion

Laura

Laura, Phillipsburg and West Milton

Laurelville

Circleville, Hallsville and Laurelville

Leesburg

Greenfield and Leesburg

2. **Services Description and Rates (cont'd)**

2.1.3 **Frontier Exchange Service Areas** (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Letart Falls

Letart Falls, Pomeroy and Portland

Lewisburg

Brookville, Lewisburg and West Manchester

Liberty

Farmersville, Liberty, New Lebanon, Trotwood and Dayton Metropolitan Area, such area consisting of Dayton, Beaver Creek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton and Vandalia

Lodi

Burbank, Homerville, Lodi, Medina, Westfield Center and West Salem

Logan

Logan

Loudonville

Lakeville, Loudonville and Perrysville

Lowell

Beverly, Lowell, Lower Salem, Marietta and Watertown

Lower Salem

Dexter City, Lowell, Lower Salem and Marietta

Lynchburg

Danville, Hillsboro and Lynchburg

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Malvern

Canton, Carrollton, Malvern and Minerva

Manchester

Manchester and West Union

Marblehead

Marblehead and Port Clinton

Maria Stein

Celina, Coldwater, Maria Stein, Minster and Yorkshire

Marion

Caledonia, Green Camp, Harpster, LaRue,
Marion, Morral, Prospect and Waldo

Martinsville

Blanchester, Martinsville, New Vienna, and
Wilmington.

McArthur

McArthur and Wilkesville

McComb

Findlay and McComb

Mechanicsburg

Catawba, Mechanicsburg, Resaca, Urbana and
Woodstock

Mechanicstown

Carrollton, Harlem Springs and Mechanicstown

Medina

Chatham, Homerville, Lodi, Medina, Seville, Sharon
Center, Spencer, Valley City and Westfield Center

2. **Services Description and Rates (cont'd)**

2.1.3 **Frontier Exchange Service Areas** (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Mendon	Celina and Mendon
Milan	Milan and Norwalk
Millersport	Baltimore, Hebron, Lancaster, Millersport, Pleasantville and Thornville
Mineral City	Bolivar, Mineral City and New Philadelphia
Minerva	Canton, East Rochester, Malvern, Minerva, Paris and Pattersonville
Minster	Minster, Maria Stein and New Bremen
Monroeville	Monroeville and Norwalk
Montpelier	Bryan, Montpelier, Pioneer and West Unity
Montrose	Akron and Montrose
Morning Sun	Camden, Eaton, Hamilton, Morning Sun, Oxford and West College Corner, Indiana
Morral	Marion and Morral
Mt. Blanchard	Arlington, Findlay, Forest, Mt. Blanchard, Vanlue and Wharton

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Mt. Orab

Cincinnati, Clermont, Fayetteville, Georgetown,
Hamersville, Mt. Orab, Sardinia and Williamsburg

Mowrystown

Danville, Mowrystown, Sardinia, Sugar Tree Ridge and
Hillsboro

Nevada

Bucyrus, Nevada and Upper Sandusky

New Bremen

Minster, New Bremen and St. Marys

New Burlington

Dayton, New Burlington, Wilmington and Xenia

New Concord

Cambridge, New Concord and Norwich

New London

New London and Norwalk

New Marshfield

Athens and New Marshfield

New Philadelphia

Baltic, Bolivar, Mineral City, Newcomerstown, New
Philadelphia, Strasburg, Sugarcreek, Bowerston,
Gnadenhutten and Urichsville

New Vienna

Martinsville, New Vienna, Sabina and Wilmington

New Washington

New Washington

Ney

Bryan, Ney and Defiance

2. **Services Description and Rates (cont'd)**

2.1.3 **Frontier Exchange Service Areas** (cont'd)

T

EXCHANGE AREA

**EXCHANGE AREAS IN LOCAL SERVICE
AREA**

North Baltimore	Bloomdale, Cygnet, North Baltimore and Van Buren
North Eaton	Columbia Station, Elyria, Grafton and North Eaton
North Georgetown	Alliance, Damascus, East Rochester, Hanoverton, North Georgetown, Sebring and Winona
North Star	North Star, Rossburg and Yorkshire
Norwalk	Berlin Heights, Greenwich, Milan, Monroeville, New London. Norwalk and Wakeman
Oak Harbor	Oak Harbor
Oak Hill	Jackson and Oak Hill
Oberlin	Elyria and Oberlin
Ohio City	Ohio City, Rockford, Van Wert and Willshire-Wren
Ostrander	Delaware, Radnor, Rathbone and Ostrander
Oxford	Cincinnati, Hamilton, Morning Sun and Oxford, Ohio and West College Corner, Indiana

2. **Services Description and Rates (cont'd)**

2.1.3 **Frontier Exchange Service Areas** (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Paris	Alliance, Canton, Minerva and Paris
Payne	Payne and Paulding
Peebles	Peebles, Seaman, Sinking Spring and West Union
Pemberville	Bowling Green and Pemberville
Perrysville	Loudonville and Perrysville
Phillipsburg	Brookville, Dayton, Englewood, Laura, Phillipsburg and West Milton
Piketon	Beaver, Idaho, Piketon and Waverly
Pioneer	Montpelier, Pioneer and West Unity, Ohio and Ransom, Michigan
Plain City	Dublin, Hilliard, Plain City, Resaca and West Jefferson and all calls to stations bearing the designations of Columbus, Alton, Canal Winchester, Gahanna, Grove City, Groveport, Harrisburg, Lockburne, New Albany, Reynoldsburg, Westerville and Worthington
Pleasantville	Baltimore, Lancaster, Millersport, Pleasantville, Rushville and Thornville

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Plymouth

Plymouth and Willard

Polk

Ashland, Polk, Red Haw, Savannah, Sullivan and West Salem

Pomeroy

Chester, Letart Falls, Pomeroy and Portland, Ohio and Mason and New Haven, West Virginia

Port Clinton

Marblehead and Port Clinton

Portland

Letart Falls, Pomeroy and Portland

Portsmouth

Minford-Stockdale and Portsmouth, Ohio and South Shore, Kentucky

Port William

Port William, Sabina and Wilmington

Prospect

Marion, Prospect, Radnor and Richwood

PUT-IN-BAY

PUT-IN-BAY

Radnor

Delaware, Ostrander, Prospect and Radnor

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

**EXCHANGE AREAS IN LOCAL SERVICE
AREA**

Rathbone	Cheshire Center, Delaware, Ostrander, Rathbone and the Columbus Metropolitan area, such area consisting of Columbus, Alton, Canal Winchester, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Lockbourne, New Albany, Reynoldsburg, Westerville, West Jefferson and Worthington
Rawson	Findlay, Jenera and Rawson
Red Haw	Ashland, Congress, Polk, Red Haw and West Salem
Republic	Bloomville, Green Springs, Republic and Tiffin
Resaca	Alton, Columbus, Hilliard, London, Mechanicsburg, Milford Center, Plain City, Resaca and West Jefferson
Richmond	Amsterdam, Richmond and Steubenville
Richwood	Magnetic Springs, Prospect and Richwood
Russellville	Decatur, Georgetown, Ripley and Russellville

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Sabina	New Vienna, Port William, Sabina and Wilmington
Sardinia	Georgetown, Mt. Orab, Mowrystown and Sardinia
Savannah	Ashland, Polk and Savannah
Scio	Bowerston, Cadiz, Jewett and Scio
Scott	Convoy, Grover Hill, Scott and Van Wert
Seaman	Peebles, Seaman, West Union and Winchester
Seville	Creston, Medina, Seville and Westfield Center
Shade	Athens and Shade
Sharon Center	Medina, Sharon Center, Akron and Wadsworth
Sinking Spring	Peebles and Sinking Spring
Smithfield	Brilliant, Dillonvale, Smithfield and Steubenville
Spencer	Chatham, Homerville, Medina and Spencer
Spencerville	Spencerville, Venedocia and Lima

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

St. Marys

Celina, St. Marys and New Bremen

Strasburg

Beach City, Bolivar, New Philadelphia and Strasburg

Sugarcreek

Baltic, Berlin, New Philadelphia and Sugarcreek

Summerfield

Caldwell, Dexter City and Summerfield

Sylvania

Lost Peninsula, Michigan; Sylvania and Toledo
Metropolitan Area, such area consisting of Toledo,
Holland, Maumee, Perrysburg and Whitehouse

The Plains

Athens and The Plains

Tiltonsville

Dillonvale, Martins Ferry-Bridgeport and Tiltonsville

Tipp City

Christiansburg, New Carlisle, Tipp City, Troy and
Dayton

Trotwood

Brookville, Englewood, Liberty, New Lebanon,
Trotwood and the Dayton Metropolitan Area, such area
consisting of Dayton, Beaver Creek, Bellbrook,
Centerville, Fairborn, Miamisburg-West Carrollton and
Vandalia

Troy

Christiansburg, Covington, New Carlisle, Pleasant Hill,
Tipp City, West Milton, and Troy

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

**EXCHANGE AREAS IN LOCAL SERVICE
AREA**

Valley City

Brunswick, Medina and Valley City

Van Buren

Arcadia, Findlay, North Baltimore and Van Buren

Wadsworth

Akron, Rittman, Sharon Center and Wadsworth

Wakeman

Norwalk and Wakeman

Waldo

Marion and Waldo

Warsaw

Cooperdale, Coshocton and Warsaw

Watertown

Barlow, Bartlett, Beverly, Lowell, Marietta,
Stockport and Watertown

Waverly

Beaver, Idaho, Piketon and Waverly

Wayne-Bradner

Wayne-Bradner and Bowling Green.

Wellington

Elyria and Wellington

Wellston

Jackson and Wellston

West Alexandria

Eaton, Farmersville, Gratis, New Lebanon and West
Alexandria

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Westfield Center

Creston, Lodi, Medina, Seville and Westfield Center

West Milton

Dayton, Englewood, Laura, Phillipsburg, Troy and West Milton

Weston

Bowling Green, Deshler, Grand Rapids and Weston

West Salem

Burbank, Congress, Homerville, Lodi, Polk, Red Haw and West Salem

West Union

Manchester, Peebles, Seaman and West Union

West Unity

Bryan, Monpelier, Pioneer and West Unity

Wharton

Forest, Mt. Blanchard, Upper Sandusky, Vanlue and Wharton

Wilkesville

Albany, McArthur and Wilkesville

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Willard

Willard, Attica and Plymouth

Williamsport

Circleville and Williamsport

Willshire-Wren

Convoy, Ohio City, Rockford, Van Wert and Willshire-Wren

Wilmington

Blanchester, Clarksville, Martinsville, New Burlington, New Vienna, Port William, Sabina and Wilmington

Wilmot

Beach City, Berlin, Brewster, Massillon, Millersburg Wilmot and Wooster

2. Services Description and Rates (cont'd)

2.1.3 Frontier Exchange Service Areas (cont'd)

T

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Winona

Damascus, Hanoverton, Lisbon, North Georgetown,
Salem and Winona

Woodstock

Marysville, Mechanisburg, Milford Center, North
Lewisburg, Urbana and Woodstock

Yorkshire

Maria Stein, North Star, Versailles and Yorkshire

2. Services Description and Rates (cont'd)

2.1.4 Calling Areas

A) Metropolitan Areas (SBC)

T

- 1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby

Montrose

- 2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany

Dublin	Reynoldsburg
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

2. Services Description and Rates (cont'd)

2.1.4 Calling Areas (cont'd)

T

A) Metropolitan Areas (SBC) (cont'd)

T

- 3) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg-West Carrollton
Bellbrook	Vandalia
Centerville	

- 4) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo	Holland
Maumee Perrysburg	

Whitehouse

2. Services Description and Rates (cont'd)

2.1.5 FRONTIER EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Guysville	Athens	1
	Coolville	1
Hamersville	Bethel	1
	Cincinnati	3
	Clermont	2
	Felicity	1
	Georgetown	1
	Higginsport	1
	Mt. Orab	1
Hanoverton	East Rochester	1
	Lisbon	1
	North Georgetown	1
Harlem Springs	Winona	1
	Amsterdam	1
	Bergholz	1
	Carrollton	1
	Mechanicstown	1
Harpster	Marion	2
	Upper Sandusky	1
Haskins-Tontogany	Bowling Green	1
	Grand Rapids	1

2. **Services Description and Rates (cont'd)**

2.1.5 **FRONTIER EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS**

T

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Hayesville	Ashland	1
Helena	Bettsville	1
	Fremont	1
	Gibsonburg	1
Hicksville	None	--
Higginsport	Cincinnati	3
	Clermont	3
	Felicity	1
	Georgetown	1
	Hamersville	1
Homerville	Lodi	1
	Spencer	1
	West Salem	1
Huron	Berlin Heights	1
	Sandusky	1
Idaho	Piketon	1
	Waverly	1

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Ada	5	Alger, Bluffton, Findlay**, Kenton**, Lafayette, Lima, Westminster
Adamsville	4	Cambridge**, Conesville**, Dresden**, New Concord**, Norwich**, West Lafayette**, Zanesville**
Adario	3	Mansfield, Shiloh
Alexandria	6	Columbus**, Granville**, Johnstown, Newark**, Pataskala, Reynoldsburg**
Alger	4	Ada, Belle Center, Kenton, Lima, Waynesfield, Westminster
Andover	3	Ashtabula**, Colebrook**, Dorset**, Greene, Jefferson, Kinsman, New Lyme, Pierpont**
Anna	2	Botkins, Fort Loramie, Jackson Center, Sidney
Ansonia	3	Arcanum, Bradford, Gettysburg, Greenville, Hollansburg, New Madison, Rossburg, Union City OH, Versailles
Apple Creek ¹	2	Fredericksburg, Kidron, Orrville, Wooster
Arcanum	3	Ansonia, Bradford, Eldorado, Gettysburg, Greenville, Hollansburg, Laura**, New Madison, Phillipsburg**, Rossburg, Union City OH, Versailles, West Manchester
Archbold	3	Bryan**, Evansport**, Fayette**, Napoleon, Ridgeville Corners**, Stryker, Wauseon, West Unity**
Bartlett	3	Amesville**, Athens**, Barlow**, Beverly**, Chesterhill, Little Hocking**, Marietta**, Watertown**
Beaverdam	3	Bluffton, Cairo, Lafayette, Lima

¹Extended Area Calling Exchanges - Measured Rate Wilmot
** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Belle Center	3	Alger, Bellefontaine, Huntsville, Kenton, Ridgeway, Rushsylvania, Russells Point, Waynesfield
Bellefontaine	10	Belle Center, DeGraff, East Liberty, Huntsville, Jackson Center, Mt. Victory, North Lewisburg, Ridgeway, Rushsylvania, Russells Point, Waynesfield, West Liberty, West Mansfield
Bellville	4	Butler, Chesterville, Fredericktown, Johnsonville**, Lexington, Lucas, Mansfield
Berlin Center	5	Canfield **, Damascus, Lake Milton, North Benton, North Jackson**, Salem**, Youngstown**
Big Prairie	3	Lakeville**, Millersburg, Nashville, Shreve, Wooster
Bloomdale	4	Arcadia**, Bowling Green**, Cygnet, Findlay**, Fostoria**, North Baltimore**, Portage, Van Buren**, Wayne-Bradner**
Bluffton	4	Ada, Beaverdam, Cairo, Findlay **, Lafayette, Lima, Ottawa, Pandora**
Botkins	3	Anna, Fort Loramie, Jackson Center, Sidney, Wapakoneta**
Bradford	4	Ansonia, Arcanum, Covington **, Gettysburg, Greenville, Hollansburg, Laura **, New Madison, Piqua **, Rossburg, Troy**, Versailles
Bristolville	4	Cortland, Greene, Johnston, Mesopotamia**, North Bloomfield**, Warren
Bucyrus	3	Chatfield, Crestline**, Galion**, Lykens, Nevada**, New Winchester, Shelby
Butler	4	Bellville, Danville, Fredericktown, Lexington, Lucas, Mt. Vernon, Mansfield
Byhalia	2	Marysville, Mt. Victory, Richwood**, West Mansfield, York Center
Cairo	4	Beaverdam, Bluffton, Columbus Grove**, Gomer, Lima, Vaughnsville**

** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Caledonia	3	Galion, Mt. Gilead, Marion**, New Winchester
Camden	1	Eaton, Eldorado, Gratis**, Morning Sun**, New Paris, West Manchester
Cardington	3	Ashley**, Chesterville, Marengo, Marion**, Mt. Gilead, Waldo**
Centerburg	5	Chesterville, Croton, Delaware**, Kilbourne**, Marengo, Mt. Gilead, Mt. Vernon, Newark**, Sunbury, Utica-Homer
Chatfield	1	Bucyrus, Lykens
Chesterhill	3	Amesville**, Athens**, Bartlett, Glouster, Marietta**, McConnelsville, Pennsville, Stockport, Watertown**
Chesterville	3	Bellville, Cardington, Centerburg, Fredericktown, Johnsville, Marengo, Mt. Gilead, Mt. Vernon
Cortland	6	Bristolville, Greene, Hartford, Johnston, Kinsman, Niles**, Sharon**, Warren, Youngstown**
Crooksville	4	McConnelsville, New Lexington, Philo**, Roseville**, Zanesville**
Croton	4	Centerburg, Johnstown, Newark**, Sunbury, Utica-Homer
Cygnets	3	Bloomdale, Bowling Green**, Deshler, North Baltimore**, Portage, Risingsun, Wayne-Bradner**, Weston**
Damascus	5	Alliance**, Berlin Center, Canfield **, Lisbon **, North Georgetown **, North Benton, Salem **, Sebring **, Winona **, Youngstown **
Danville	3	Butler, Gambier, Glenmont, Killbuck, Millersburg, Mt. Vernon, Nashville
Defiance	2	Arthur**, Ayersville**, Evansport**, Jewell, Ney** Sherwood**

** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
DeGraff	4	Bellefontaine, Huntsville, Jackson Center, Rosewood, Russells Point, Sidney, Urbana**, West Liberty
Delphos	4	Elida, Ft. Jennings **, Gomer, ima, Middle Point**, Ottawa, Ottoville**, spencerville**, VanWert, Venedocia
Deshler	4	Belmore**, Bowling Green**, Cygnet, Findlay**, Grelton-Malinta, Hamler, McClure**, McComb **,NapoleonNorth Baltimore **Ottawa, Weston**
Dunkirk	2	Ada, Kenton**
East Liberty	3	Bellefontaine, Marysville, North Lewisburg, Raymond, West Liberty, West Mansfield
Eaton	2	Camden, Eldorado, Gratis**, Lewisburg**, MorningSun**, NewParis, West Alexandria**, West Manchester**
Eldorado	3	Arcanum, Camden, Eaton, Greenville, Hollansburg, New Madison, New Paris, West Manchester
Elida	4	Gomer, Delphos, Lima, Spencerville**
Florida	2	Ayersville **, Grelton-Malinta, Holgate, Jewell, LibertyCenter, Napoleon, Okolona**
Fort Loramie	3	Anna, Botkins, Jackson Center, Sidney, Versaillesw
Fazeysburg	5	Cooperdale**, Coshocton**, Dresden**, Hanover-Marne**, Martinsburg, Newark**, St. Louisville**, Zanesville**
Fredericksburg	3	Apple Creek, Holmesville, Kidron, Millersburg, Wooster
Fredericktown	4	Bellville, Butler, Chesterville, Johnsville, Mansfield, MtGilead, MtVernon
Gambier	2	Mt. Vernon, Danville, Martinsburg
Gerald	9	Napoleon, LibertyCenter, Okolona**, Ridgeville Corners**, Wauseon
Gettysburg	2	Ansonia, Arcanum, Bradford, Greenville, Hollansburg, New Madison, Rossburg, Versailles

** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Glenmont	1	Danville, Killbuck, Millersburg, Nashville
Glouster	3	Amesville**, Athens**, Chesterhill, Corning**, McConnelsville, Murray City**, Nelsonville**, New Lexington**, Pennsville, Shawnee**, ThePlains**
Gomer	4	Cairo, Delphos, Elida, FtJennings**, Kalida**, Lima, Ottawa, Vaughnsville**
Green Springs	4	Bellevue **, Clyde**, Fremont**, Oldfort**, Republic**, Tiffin**
Greene	4	Andover, Bristolville, Cortland, Johnston, Kinsman, NorthBloomfield**, Warren
Greenville	3	Ansonia, Arcanum, Bradford, Eldorado, Gettysburg, Hollansburg, Laura**, NewMadison, NewParis, UnionCity OH, Versailles, West Manchester
Grelton-Malinta	1	Deshler, Florida, Hamler, Holgate, LibertyCenter, McClure**, Napoleon, Okolona**
Hamler	2	Belmore**, Deshler, Holgate, Leipsic**, Grelton-Malinta, Napoleon, NewBavaria**
Hartford	4	Cortland, Johnston, Kinsman, Sharon**, Warren
Hebron	5	Granville**, Lancaster**, Millersport**, Newark**, Pataskala**, Thornville**
Holgate	2	Ayersville**, Florida, Grelton-MalintaHamlerLiberty CenterNapoleon, New Bavaria **
Hollansburg	2	Ansonia, Arcanum, Bradford, Eldorado, Gettysburg, Greenville, NewMadison, NewParis, Rossburg, Versailles, West Manchester
Holmesville	3	Fredericksburg, Millersburg, Shreve, wooster
Huntsville	2	Belle Center, Bellefontaines, DeGraff, RussellsPoint

** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Jackson Center	4	Anna, Bellefontaine, Botkins, DeGraff, FortLoramie, RussellsPoint, Sidney, Wapkoneta**, Waynesfield
Jefferson	4	Andover, Ashtabula**, Austinburg, Colebrook**, Conneaut**, Dorset**, Geneva**, Kingsville**, Kinsman, New Lyme, Orwell**, Pierpont**, Rock Creek**, Trumbull**, Windsor**
Jewell	1	Defiance, Jewell, Florida, Ayersville**, Okolona**, Evansport**
Johnston	4	Bristolville, Cortland, Greene, Hartford, Kinsman, Warren
Johnstown	6	Alexandria, Columbus, Croton, Delaware**, Gahana**, Granville**, New Albany**, Newark**, Pataskala, St. Louisville**, Sunbury, Utica-Homer, Westerville**
Johnsville	4	Bellville, Chesterville, Fredericktown, Galion**, Lexington, MtGilead, Mansfield
Junction City	4	Bremen **, Lancaster**, Logan**, NewLexington**, Somerset**
Kidron	4	AppleCreek, Dalton**, Fredericksburg, Massilon**, Orrville, Wilmont**, Wooster
Killbuck	2	Coshocton **, Danville, Glenmont, Millersburg
Kinsman	4	Andover, Cortland, Greene, Hartford, Jefferson, Johnston, Warren
Lafayette	4	Ada, Beaverdam, Bluffton, Lima, Westminster

** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Lake Milton	11	BerlinCenter, Canfield *, Newton Falls, North Benton, North Jackson**, Ravenna**, Warren, Wayland, Youngstown**
Lebanon	8	Beavercreek**, Bellbrook**, Bethany**, Bethel**, Centerville, Cincinnati**, Clermont**, Dayton **, Franklin, Hamilton**, Harrison**, Little Miami**, Mason, Miamisburg/West Carrollton**, Middletown**, Monroe**, Morrow, Newtonsville**, Reily**, Seven Mile**, Shandon**, South Lebanon, Spring Valley**, Trenton**, Vandalia**, Waynesville, Williamsburg**, Alexandria KY**, Boone KY**, Butler KY**, Covington KY**, Falmouth KY**, Glencoe KY**, Independence KY**, Walton KY**, Warsaw KY**, Williamstown KY**
Lexington	4	Bellville, Butler, Galion**, Johnsville, Lucas, MtGilead, Mansfield
Liberty Center	3	Delta**, Florida, Gerald, Grand Rapids**, Grelton-Malinta, Holgate, McClure**, Napoleon, Neapolis *, Wauseon
Lima (Edwards, Wyandotte, Main)	8	Ada, Alger, Beaverdam, Bluffton, Buckland**, Cairo, Cridersville**, Delphos, Elida, Gomer, Lafayette, Spencerville**, Vaughnsville, Venedocia, Waynesfield, Westminster
Lucas	4	Ashland**, Bellville, Butler, Lexington, Mansfield
Luckey	6	Bowling Green**, Pemberville**, Perrysburg**, StonyRidge, Toledo**, Woodville
Lykens	3	Bucyrus, Chatfield, Tiffin**
Lyons	2	Chesterfield**, Delta**, Metamora, Ogden CenterMI**, SandCreekMI, Wauseon
Magnetic Springs	3	Delaware**, Marysville, Raymond, Richwood**
Mansfield	8	Adario, Bellville, Butler, Crestline**, Fredericktown, Galion**, Lexington, Lucas, Shelby, Shiloh, Johnsville**

** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Marengo	2	Ashley**, Cardington, Centerburg, Chesterville, Kilbourne**, Mgilead
Marshallville	3	Orrville, Rittman, Smithville, Wooster
Martinsburg	3	MtVernon, Frazeyburg, Gambier, Utica-Homer
Marysville ¹	2	Byhalia, East Liberty, Magnetic Springs, Milford Center, Mt Victory, Raymond, North Lewisburg**, York Center, West Mansfield, Woodstock**
Mason	7	Alexandria KY**, Bethany**, Bethel**, Boone KY**, Butler KY**, Cincinnati**, Clermont**, Covington KY, Falmouth KY**, Ft Thomas KY, Glencoe KY**, Hamilton**, Harrison**, Independence KY**, Lebanon, Little Miami**, Morrow, Newtonsville**, Reily **, Seven Mile**, Shandon **, South Lebanon**, Walton KY**, Warsaw KY**, Waynesville**, Williamsburg**, Williamstown KY**
McConnelsville	2	Beverly**, Chesterhill, Corning**, Crooksville, Cumberland**, Glouster, New Lexington**, Pennsville, Philo**, Reinersville-Hackney, Stockport
Metamora	6	Richfield Center-Berkey, Delta**, Lyons, Ogden Center MI**, Swanton, Toledo**, Wauseon
Milford Center	3	Marysville, North Lewisburg, Resaca**, Urbana**, Woodstock**
Millersburg	3	Berlin, Big Prairie, Coshocton**, Danville, Fredericksburg, Glenmont, Holmesville, Killbuck, Nashville, Shrevem Wilmont**
Moline	6	Bowling Green**, Curtice-Oregon**, Genoa**, Stony Ridge, Toledo**, Woodville

¹Extended Area Calling Exchanges - Measured Rate Richwood

** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Morrow	6	Bethany**, Butlerville**, Cincinnati**, Lebanon, Little Miami**, Mason, South Lebanon**, Waynesville
Mt. Gilead	4	Ashley**, Caledonia, Cardington, Centerburg, Chesterville, Fredericktown, Galion**, Johnsville, Lexington, Marengo, Marion**
Mt. Sterling	6	Ashville**, Bloomingburg**, Circleville**, Columbus**, Grove City**, Harrisburg**, London**, New Holland**, Sedalia**, Washington Court House**, Williamsport**
Mt. Vernon	10	Butler, Centerburg, Chesterville, Danville, Fredericktown, Gambier, Martinsburg, Nashville, Utica-Homer
Mt. Victory	3	Bellefontaine, Byhalia, Kenton**, Marysville, Ridgeway, West Mansfield
Napoleon	9	Archbold, Deshler, Florida, Gerald, Grelton-Malinta, Hamler, Holgate, Liberty Center, McClure**, Okolona**, Ridgeville Corners**
Nashville	3	Big Prairie, Danville, Glenmont, Lakeville**, Loudonville**, Millersburg, Mt. Vernon, Shreve
New Lyme	3	Andover, Ashtabula**, Colebrook**, Dorset**, Jefferson, Orwell**, Rock Creek**
New Madison	2	Ansonia, Arcanum, Bradford, Eldorado, Gettysburg, Greenville, NewParis, Rossburg, Versailles, West Manchester
New Paris	3	Camden, Eaton, Eldorado, Greenville, Hollansburg, New Madison, West Manchester
Newton Falls	4	Lake Milton, North Jackson**, Ravenna**, Warren, Wayland, Windham
New Winchester	4	Bucyrus, Caledonia, Galion**, Marion**

** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
North Benton	6	Alliance**, Berlin Center, Canfield**, Damascus, Lake Milton, Ravenna**, Salem**Sebring**, Youngstown**
North Lewisburg	3	Bellefontaine, East Liberty, Marysville, Milford Center, Urbana**, West Liberty, Woodstock**
Old Fort	3	Bettsville, Green Springs, Fremont**, Tiffin**
Orrville	10	AppleCreek, Dalton**, Kidron, Marshallville, Smithville, Wooster
Ottawa	3	Bluffton, Columbus Grove**, Continental**, Delphos, Deshler, Gilboa**, Glandorf**, Gomer, Kalida**, Leipsic**, Miller City**, Pandora**
Pataskala	6	Alexandria, Alton**, Baltimore**, Canal Winchester**, Columbus**, Dublin**, Gahanna**, Granville**, Grove City**, Groveport, Harrisburg**, Hebron, Hilliard**, Johnstown, Lancaster **, Lockbourne**, New Albany**, Newark**, Reynoldsburg**, West Jefferson**, Westerville**, Worthington**
Pennsville,	1	Chesterhill, Glouster, McConnelsville, Stockport
Portage,	3	Bloomdale, Bowling Green**, Cygnet, North Baltimore**, Wayne-Bradner**, Weston**
Raymond	2	East Liberty, Magnetic Springs, Marysville, West Mansfield, York Center
Reinersville - Hackney	1	Beverly, Connelsville, Caldwell**, Cumberland**
Richfield Center - Berkey	6	Metamora, Toledo **, Holland**, Maumee**, Perrysburg**, Swanton, Sylvania**, Whitehouse**
Ridgeway	2	Belle Center, Bellefontaines, Kenton**, Mt Victory, Rushsylvania, West Mansfield

** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Risingsun	4	Bettsville**, Bowling Green**, Cygnet, Fostoria**, Freemont**, Helena**, Tiffin**, Wayne-Bradner**
Rittman	6	Akron**, Marshallville, Smithville, Sterling, Wadsworth**, Wooster
Rockford	2	Celina**, Mendon**, Ohio city**, Wabash**, Willshire-Wren**
Rosewood	3	DeGraff, Sidney, St Paris**, Urbana**, West Liberty
Rossburg	3	Ansonia, Arcanum, Bradford, Gettysburg, Greenville, Hollansburg, New Madison, North star**, Union City OH, Versailles
Rushsylvania	2	Belle Center, Bellefontaine, Kenton**, Ridgeway, West Mansfield
Russells Point	2	Belle Center, Bellefontaine, DeGraff, Huntsville, Jackson Center, Waynesfield
Shelby	4	Bucyrusm Crestline**, Mansfield, Shiloh
Shiloh	4	Adario, Mansfield, Shelby,
Shreve	3	Big Prairie, Holmesville, Millersburg, Nashville, Wooster
Sidney	3	Anna, Botkins, DeGraff, Fort Loramie, Jackson Center, Rosewood, Versailles
Smithville	3	Marshallville, Orrville, Rittman, Sterling, Wooster
South Lebanon	6	Mason, Morrow, Lebanon, Waynesville, Cincinnati**, Little Miami**
Sterling	3	Creston**, Rittman, Seville**, Smithville, Wooster
Stockport	1	Bartlett, Beverly**, Chesterhill, McConnelsville, Pennsville, Watertown**

** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Stony Ridge	6	Bowling Green**, Genoa**, luckey, Moline, Pemberville**, Perrysburg**, Toledo**, Woodville
Stryker	3	Archbold, Bryan**, Evansport**, Wauseon, West Unity**
Sunbury	6	Alton**, Canal Winchester**, Centerburg, Cheshire-Lewis Center **, Columbus**, Croton, Delaware**, Dublin**, Gahanna**, Grove City**, Harrisburg**, Hilliard**, Johnsown, Kilborne**, Lockbourne**, New Albany**, Reynoldsburg**, West Jefferson**, Westerville**, Worthington**
Swanton	6	Delta**, Toledo**, Holland**, Metamora, Maumee**, Neapolis**, Perrysburg**, Richfield Center-Berkey, Wauseon, Whitehouse**
Utica-Homer	4	Centerburg, Croton, Johnstown, Martinsburg, Mt Vernon, Newark**, St Louisville**
Van Wert	2	Convoy**, Delphos, Middle Point**, Ohio city**, Scott, Venedocia, Willshire-Wren**
Venedocia	4	Delphos, Lima, Middle Point**, Ohio City**, Spencerville**, Van Wert
Versailles	4	Ansonia, Arcanum, Bradford, Covington**, Fort Loramie, Gettysburg, Greenville, Hollansburg, New Madison, North Star**, Piqua**, Rossburg, Sidney, Troy**, Union CityOH, Yorkshire
Warren (Main Lordstown, Howland, Franklin, Vienna, Champion, Oak Knoll, Leavitsburg)	8	Bristolville, Cortland, Girard**, Greene, Hartford, Hubbard**, Johnston, Kinsman, Lake Milton, Mesopotamia **, Newton Falls, Niles**, NorthBloomfield**, North Jackson**, Sharon**, Wayland, Windham, Youngstown**

** Non-CenturyLink exchanges.

2. Services Description and Rates (cont'd)

2.1.6 Embarq-United Tel. of Ohio d/b/a CenturyLink Exchanges (cont'd)

Home Exchange	Rate Group	Exchanges Included in Flat Rate Local Calling Area
Waterville	6	Bowling Green**, Waterville, Grand Rapids**, Haskins - Tontogany**, Toledo**, Holland**, Maumee**, Perrysburg**, Whitehouse**
Wauseon	3	Archbold, Delta **, Lyons, Fayette**, Chesterfield**, Gerald, Liberty Center, Metomora, Ridgeville Corners**, Stryker, Swanton
Wayland	4	Milton, Newton Falls, Ravenna**, Warren, Windham
Waynesfield	4	Alger, Belle Center, Bellefontaine, Jackson Center Kenton**, Lima, Russells Point, Wapakoneta**, Westminster
Waynesville	6	Dayton**, Lebanon, Mason, Morrow, South Lebanon
West Liberty	3	Bellefontaine, DeGraff, East Liberty, North Lewisburg, Rosewood, Urbana**
West Manchester	3	Arcanum, Camden, Eaton, Eldorado, Greenville, Hollansburg, Lewisburg**, New Madison, New Paris, Phillipsburg**
West Mansfield	3	Bellefontaine, Byhalia, East Liberty, Marysville, Mt Victory, Raymond, Ridgeway, Rushsylvania, York Center
Westminster	4	Ada, Alger, Kenton**, Lafayette, Lima, Wapakoneta**, Waynesfield
Windham	4	Garrettsville**, Newtown Falls, Ravenna, Warren Wayland,
Woodville	6	Bowling Green**, Curtice-Oregon**, Elmore, Fremont**, Genoa**, Gibsonburg**, Lindsey**, Luckey, Moline, Pemberville**, Perrysburg**, Port Clinton, Stony Ridge, Toledo
Wooster (Madisonburg, Main)	4	Apple creek, Big Prairie, Burbank**, Congress**, Creston**, Dalton**, Fredericksburg, Holmesville, Kidron, Marshallville, Orrville, Rittman, Shreve, Smithville, Sterling, West Salem**, Wilmot**
York Center V A,B	2	Byhalia, Marysville, Raymond, Richwood**, West Mansfield

** Non-CenturyLink exchanges

2. Services Description and Rates (cont'd)

2.1.7 Cincinnati Bell Telephone (CBT) Company Areas

Home Exchange	Rate Group	Basic Local Calling Area	Community Connection Service Areas
Bethany	2	All CBT Exchanges Mason	None
Bethel	3	All CBT Exchanges Felicity, Hamersville, Mason	None
Cincinnati	1	All CBT Exchanges Butler, Fayetteville, Felicity, Hamersville, Higginsport, Mason, Monroe, Mt. Orab, Oxford, South Lebanon, Trenton	Lebanon, Morrow, Sardinia
Clermont	1	All CBT Exchanges Felicity, Hamersville, Higginsport, Mason, Mt. Orab	Fayetteville, Sardinia
Hamilton	1	All CBT Exchanges Mason, Monroe, Morning Sun, Oxford, Trenton,	None
Harrison	2	All CBT Exchanges Mason	None

2. Services Description and Rates (cont'd)

2.1.7 Cincinnati Bell Telephone (CBT) Company Areas (cont'd)

Home Exchange	Rate Group	Basic Local Calling Area	Community Connection Service Areas
Little Miami	2	All CBT Exchanges Mason, South Lebanon	Blanchester, Fayetteville, Morrow
Newtonsville	3	All CBT Exchanges Mason	Fayetteville
Reily	3	All CBT Exchanges Mason	Oxford
Seven Mile	3	All CBT Exchanges Middletown, Trenton	Oxford
Shandon	3	All CBT Exchanges Mason	None
Williamsburg	3	All CBT Exchanges Mason, Mt. Orab	Sardinia

2. Services Description and Rates (cont'd)

2.1.8 Windstream Areas

2.1.8.1 Windstream Western Reserve Areas

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Ashtabula	6	Austinburg, Geneva, Kingsville, Pierpont, Jefferson	Andover, Conneaut, Dorset, Rock Creek, Trumbull	
Aurora	13	Bainbridge, Hudson, Twinsburg, Kent, Mantua, Cleveland Metro*		Akron
Austinburg	6	Ashtabula, Geneva, Madison, Perry, RockCreek, Trumbull	Jefferson	
Bainbridge	15	Aurora, Newbury, Russell, Burton, Cleveland Metro*	Chardon	
Bloomingtondale	7	Hopedale, Steubenville	Amsterdam, Jewett, Richmond, Smithfield	
Centerville	7	Powhatan Point, Bellaire, Bethesda, St. Clairsville	Beallsville	
Chardon	14	East Claridon, Huntsburg, Montville, Newbury, Thompson, Chesterland, Cleveland Metro*	Bainbridge, Burton, Middlefield, Parkman, Russell	Mentor, Painesville, Kirtland
Chester	5	Coolville, Pomeroy		

2. Services Description and Rates (cont'd)

2.1.8 Windstream Areas (cont'd)

2.1.8.1 Windstream Western Reserve Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Coolville	5	Chester, Little Hocking, Guysville		
Cumberland	7		Byesville, Caldwell, Cambridge, McConnellsville, New Concord, Norwich, Philo, Reinersville, Hackney, Zanesville	
Dorset	6	Andover, Jefferson, Pierpont	Ashtabula, Kingsville, New Lyme	
East Claridon	9	Burton, Windsor, Chardon, East Claridon, Huntsburg, Mesopotamia, Middlefield, Parkman, Montville	Chesterland	Cleveland Metro*
Fairview	7	Morristown, Old Washington, Quaker City, Barnesville	Cambridge, Flushing, Freeport, Ste. Clairsville	
Geneva	6	Ashtabula, Austinburg, Madison, Perry, Trumbull	Jefferson, Rock Creek	
Hinckley	13	Richfield, Brunswick, Cleveland Metro*	Medina	

2. Services Description and Rates (cont'd)

2.1.8 Windstream Areas (cont'd)

2.1.8.1 Windstream Western Reserve Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Hiram	5	Garrettsville, Mantua	Kent, Ravenna	
Hopedale	7	Bloomington, Cadiz	Adena, Jewett, Smithfield, Steubenville	
Hudson (650,655)	11	Aurora, Northfield, Peninsula, Twinsburg, Kent, Akron		
Hudson (653)	5	Aurora, Northfield, Peninsula, Twinsburg, Kent		
Huntsburg	8	Burton, Windsor, Chardon, East Claridon, Mesopotamia, Middlefield, Parkman, Montville		Cleveland Metro*
Kingsville	6	Ashtabula, Conneaut	Dorset, Jefferson, Pierpont	
Little Hocking	5	Coolville, Belpre	Barlow	
Madison	5	Austinburg, Geneva, Perry, Thompson, Trumbull	Painesville	
Mesopotamia	5	North Bloomfield, Windsor, East Claridon, Huntsburg, Middlefield, Parkman	Bristolville, Warren	

2. Services Description and Rates (cont'd)

2.1.8 Windstream Areas (cont'd)

2.1.8.1 Windstream Western Reserve Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Middlefield	9	Burton, North Bloomfield, Windsor, East Claridon, Huntsburg, Mesopotamia, Middlefield, Parkman	Chardon	Cleveland Metro*
Montville	8	Chardon, East Claridon, Huntsburg, Montville, Thompson, Trumbull	Painesville	Cleveland Metro*
Morristown	7	Fairview, Barnesville, Bethesda, St. Clairsville	Flushing	
Newbury	8	Bainbridge, Chardon, Newbury, Russell, Burton, Chagrin Falls, Chesterland		Cleveland Metro*
Northfield	13	Hudson, Peninsula, Twinsburg, Cleveland Metro*		Akron

2. Services Description and Rates (cont'd)

2.1.8 Windstream Areas (cont'd)

2.1.8.1 Windstream Western Reserve Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Parkman	9	Burton, Garrettsville, East Claridon, Huntsburg, Mesopotamia, Middlefield	Chardon	Cleveland Metro*
Peninsula	11	Hudson, Northfield, Richfield, Akron		
Perry	10	Austinburg, Geneva, Madison, Trumbull, Painesville	Leroy, Mentor, Thompson, Wickliffe, Willoughby	Cleveland Metro*
Pierpont	6	Dorset, Ashtabula, Conneaut, Jefferson	Andover, Kingsville	
Powhatan Point	7	Centerville, Bellaire	Beallsville, Clarington, St. Clairsville	
Quaker City	7	Fairview, Barnesville	Byesville, Caldwell, Cambridge, Lewisville, Old Washington, St. Clairsville, Summittown	
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		Cleveland Metro*	(Summitt County)	

2. Services Description and Rates (cont'd)

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2.1.8 Windstream Areas (cont'd)

2.1.8.1 Windstream Western Reserve Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in ELCS, MELCS, CCWP, CCP, CCS, CCCP and MCP Plus Plans	Exchanges Included in ECCP and MCP Plans
Rock Creek	6	Austinburg, Trumbull, Jefferson, Orwell	Ashtabula, Colebrook, Geneva, New Lyme, Windsor	
Russell	15	Bainbridge, Newbury, Russell, Burton, Chesterland, Cleveland Metro*	Chardon	
Thompson	8	Montville, Chardon, Trumbull, Madison		Cleveland Metro*
Trumbull	6	Austinburg, Geneva, Madison, Montville, Perry, Rock Creek, Thompson, Windsor, Orwell	Ashtabula, Jefferson	
Twinsburg	13	Aurora, Hudson, Northfield, Cleveland Metro*		Akron

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2. Services Description and Rates (cont'd)

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Effective Date: September 16, 2013

2.1.8 Windstream Areas (cont'd)

2.1.8.2 Windstream Ohio Areas

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in MELCS Plan	Exchanges Included in ELCS, CCCP and MCP Plans
Chesterfield	1	Wauseon		Fayette, Lyons
Columbia Station	17	Elyria, North Eaton, Cleveland Metro*		
Covington	2	Pleasant Hill, Troy		
Delta	3	Wauseon	Toledo, Holland	Liberty Center, Lyons, Metamora, Neapolis, Swanton
Elyria	12	Columbia Station, North Eaton, Grafton, Oberlin, Wellington		Amherst, Avon, Avon Lake, Birmingham, Lorain, Vermillion, Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmstead Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, Willoughby.

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2. Services Description and Rates (cont'd)

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Effective Date: May 27, 2011

2.1.8 Windstream Areas (cont'd)

2.1.8.2 Windstream Ohio Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in MELCS Plan	Exchanges Included in ELCS, CCCP and MCP Plans
Granville	4	Newark, Gratiot, Marne, St. Louisville		CCCP: Alexandria, Hebron, Johnstown, Pataskala. MCP: Columbus, Worthington, Westerville, Gahanna, New Albany, Reynoldsburg, Canal Winchester, Groveport, Lockbourne, Grove City, Alton, Hilliard, Dublin
Gratiot	2	Newark, Granville, Marne, St. Louisville, Zanesville		
Kenton	3	Ridgeway,		Ada, Alger, Belle Center, Dunkirk, Forest, LaRue, Marion, Mt. Victory, Upper Sandusky
Mame	2	Newark, Gratiot, Granville, St. Louisville	Frazeyburg	
Neapolis	3	Toledo,		Delta, Grand Rapids,

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2. Services Description and Rates (cont'd)

10-1010-TP-ORD

Effective Date: September 16, 2013

2.1.8 Windstream Areas (cont'd)

2.1.8.2 Windstream Ohio Areas (cont'd)

ExchangeName	Rate Group	EAS Exchanges Included in Local Area	Exchanges Included in MELCS Plan	Exchanges Included in ELCS, CCCP and MCP Plans
Newark	3	Granville, Gratiot, Marne, St. Louisville, Hebron		Fazeysburg, Glenford, Johnstown, Pataskala, Utica Homer
Paulding	2	Arthur, Sherwood, Antwerp, Payne		
Pleasant Hill	2	Covington, Troy		
St.Louisville	2	Newark, Gratiot, Granville, Marne,	Utica Homer	
St.Paris	2	Rosewood, Christiansburg, Lena, Urbana	Terre Haute	

* Cleveland Metro includes Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, and Willoughby.

2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions

Caller ID Blocking Per Line

Provides default blocking of delivery of the calling customer's telephone number.
Blocking can be deactivated by the customer by dialing an access code before each call.
When the customer hangs up, the default blocking is reinstated.

Caller ID Blocking Per Call

Provides blocking of delivery of the calling customer's telephone number on a per call basis. Blocking can be activated by the customer dialing an access code before each call.

2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Call Forward

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

Call Forward Busy Line

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The user is charged any applicable usage charges for the forwarded call.

Call Forward Don't Answer

Allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. Users are charged for any applicable usage charges on the forwarded call.

Call Pick Up

This optional feature allows a call to be answered from a different line by dialing a code. All lines in the group must be equipped with this feature. The Customer can have an unlimited number of lines in a Call Pick Up group.

Caller ID Blocking Per Line

Provides default blocking of delivery of the calling customer's telephone number. Blocking can be deactivated by the customer by dialing an access code before each call. When the customer hangs up, the default blocking is reinstated.

Caller ID Blocking Per Call

Provides blocking of delivery of the calling customer's telephone number on a per call basis. Blocking can be activated by the customer dialing an access code before each call.

2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Call Transfer

This optional feature allows the user to transfer any established call to another telephone number (inside or outside of the system) without the assistance of an attendant.

Call Waiting

This optional feature provides a tone to notify a Customer on an existing call that a second call is waiting.

Consultation Hold

This temporary hold feature is inherent in Call Transfer and Three Way Calling. It is activated by depressing the switch hook.

Direct Connect Hotline

This optional feature allows a Customer to automatically dial a designated number whenever the originating telephone goes off hook. This feature is assigned to a phone which is used only for this purpose.

Hunting

This standard feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several subtending lines so that the customer can receive calls on several lines, although all calls are placed to the same number. Hunting will not work with Call Forward Busy and Don't Answer.

Speed Dial

This optional feature allows a Customer to designate up to six numbers to be called by dialing a code.

2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Speed Dial, Expanded

This optional feature allows Customer to designate up to thirty numbers to be called by dialing a code.

Speed Dial, Group

Allows up to five lines on a Customer's system to share a Speed Dial list. This can be either a six number or expanded speed dial list.

Three Way Calling

Allows a user to add a third party to an existing conversation without expensive conferencing equipment. This feature also allows a user to place a call on hold in order to make a consultation call on the same line. When the consultation call is completed the user hangs-up or depresses the flash key on the telephone and is reconnected to the original conversation.

2. Service Description and Rates (cont'd)

2.3 Resold Centrex Service (cont'd)

2.3.4 Feature Package

The feature package allows the customer to select any combination or all of the following features for a single monthly recurring charge, rather than subscribing to these features separately:

Call Pick Up	Call Forward - Variable
Call Transfer	Three Way Conference Calling
Call Hold	Call Waiting
Speed Dial	

2.3.4.1 Rate

	Maximum Charge
Call Waiting*	
Non Recurring Charge	\$20.00
Monthly Recurring Charge	\$11.00

2 Service Description and Rates (cont'd)

2.4 Resold Business Line Service

- A Resold Business Line service offers the Customer a choice of billing options, and a host of optional features. Term plans are also available.

2 Service Description and Rates (cont'd)

2.4 Resold Business Line Service

2.4.1 Rates

Billing Option 1 - Customers receive a lower monthly recurring line charge in exchange for a term plan.

	Monthly Recurring Charge	Per Call Charge
Term Plan	Max.	Max.
Month to Month	\$75.00	\$.24
One Year	\$63.00	\$.24
Two Year	\$54.00	\$.24
Three Year	\$48.00	\$.24

Billing Option 2 - Customers receive a lower incremental charge in exchange for a term plan.

	Monthly Recurring Charge	Incremental Charge*
Term Plan	Max.	Max.
Month to Month	\$75.00	\$.036
One Year	\$75.00	\$.034
Two Year	\$75.00	\$.032
Three Year	\$75.00	\$.029

* Billing is in six second increments with an 18 second minimum.

2 Service Description and Rates

2.5 Features

For feature descriptions, see Section 2.2 and feature rates, see Section No. 3.2

2 Service Description and Rates (cont'd)

2.6 Service Conversion Fees

- A Customers will be assessed a non-recurring fee for converting existing lines to the Company's service.

2.6.1 Service Conversion Waiver

- A Customers who opt for a term plan agreement are eligible for 100% waiver of Service Conversion Charges.

2.7 Installation Fees

- A A non-recurring installation fee will be assessed when a new line is added to a new or existing account.

2 Service Description and Rates (cont'd)

2.8 Directory Listings

2.8.1 Description

Directory listing will be provided in accordance with Section 1.6 of this Product Guide. The following types of listings are available:

- (i) Primary Listing. A primary listing contains the name of the Customer, or the name under which business is regularly conducted, as well as the address and telephone number of the Customer. Primary listings are provided at no charge;
- (ii) Additional Listings. Additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein;
- (iii) Non-Published Listings. Nonpublished listing are not printed in directories nor are they available from directory assistance. Nonpublished listings are subject to the provisions set forth in Sections 1.5.2 and 1.6;
- (iv) Non-Listed Numbers. Non-listed numbers are those which provide for the omission or deletion of the Customer's listing from the telephone directory. Such listing are available from directory assistance;
- (v) Foreign Listing. A foreign listing is one which is published in a directory not in the Customer's immediate calling area;
- (vi) Extra Line Listings. Provides additional information after a main or additional listings.
- (vii) Cross Reference Listing. This provides a reference to another listing in the same directory.

2 Service Description and Rates (cont'd)

2.9 Directory Assistance

- A The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. A monthly allowance of one call to Directory Assistance per account is allowed at no charge. A maximum of two number requests per call will be allowed.
- B The Customer will have the option of utilizing Directory Assistance Call Completion for the option of placing a call to the number requested.

2.9.1 Rates

For all calls to directory assistance beyond the monthly allowance specified above, the following charge will apply per call:

\$3.99 (I)

For all requests for Directory Assistance Call Completion, the following additional charge will apply:

\$.40

2 Service Description and Rates (cont'd)

2.9 Directory Assistance

2.9.2 Directory Assistance Credits

A Credit will be given for calls to Directory Assistance as follows:

- (i) The Customer experiences poor transmission or is cut-off during the call; or
- (ii) The Customer is given the incorrect telephone number.

B To obtain credit, the Customer must contact its Customer Service representative.

2 Service Description and Rates (cont'd)

2.10 Operator Services

2.10.1 General

A The Customer has the option of contacting the incumbent local exchange company operator for general information, such as dialing instructions, country or city code information and Customer Service 800 numbers. The Customer may obtain the assistance of an incumbent local exchange operator to complete local exchange telephone calls in the following manner:

- (i) Third Party Billing. Provides the Customer with the ability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator;
- (ii) Collect Calls. Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator;
- (iii) Calling Cards. Provides the Customer with the capability of placing a call using a credit card of an interexchange carrier with or without the assistance of an operator;
- (iv) Person to Person. Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party;
- (v) Station to Station. Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

2.10.2 Operator Assist Call Rate

\$1.90 per minute

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2 Service Description and Rates (cont'd)

2.12 Reserved for Future Use

2.13 Reserved for Future Use

2.14 Toll Disconnection

Please see section 1.10 for regulations pertaining to disconnection.

2.14.1 DePICing

Max.
\$5.00

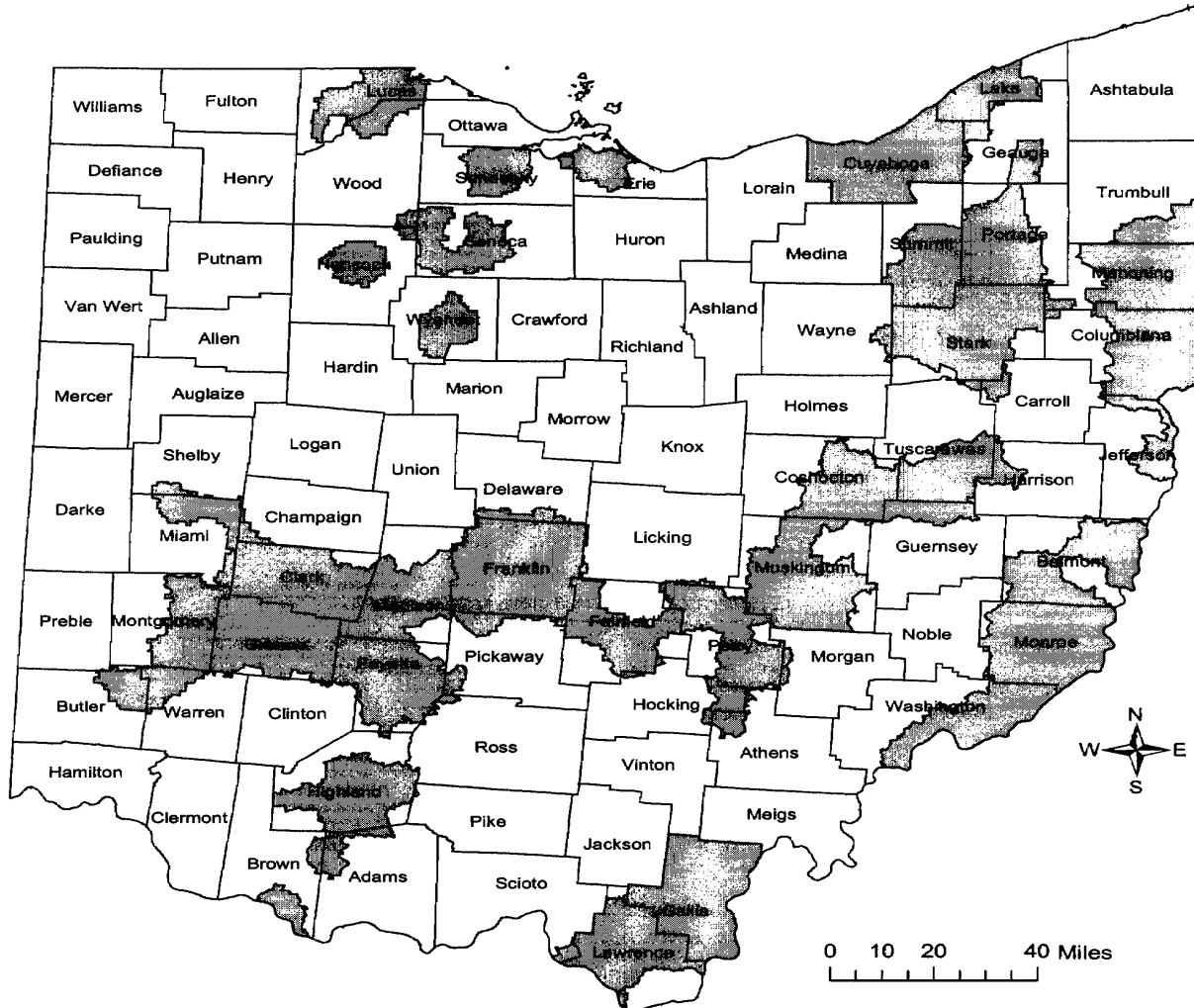
2.15 Carrier to Carrier Rates

As a LEC that provides local service through its own facilities or in combination with its own facilities, all of the company's resale service offerings, with the exception of services not available for resale pursuant to Section IX.C. of the local competition guidelines, are available for resale to any other LEC on a non-discriminatory basis, at the retail rates set forth herein.

2 Service Description and Rates (cont'd)

2.16 Proposed Service Area

OHIO SERVICE AREA



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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3. Local Exchange Service Price List (cont'd)

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company

3.2.1 SBC Ameritech Calling Areas

Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month for customers located in the SBC Ameritech Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Ameritech Calling Areas

A. Message Rate

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

Individual Line	Monthly Rate
All Rate Groups	
Month-to-Month	\$36.40
12 Month Agreement	34.58
24 Month Agreement	32.76
36 Month Agreement	30.94

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MultiLine ¹	Monthly Rate
All Rate Groups	
Month-to-Month	\$40.10
12 Month Agreement	38.09
24 Month Agreement	36.09
36 Month Agreement	34.08

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¹Includes monthly rate for Hunting

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Ameritech Calling Areas (cont'd)

A. Message Rate (cont'd)

PBX Trunks	Monthly Rate
All Rate Groups	\$43.95
DID Trunk Ports	\$46.00
IOD Trunk Ports – (First 10)	\$47.42
IOD Trunk Ports – (Eleven and greater)	\$79.00

Note: DID and IOD Ports are in addition to Trunk rates

Local Message Allowances and Charges

The monthly rates for usage packages associated with message rate services include the number of local messages specified below:

Monthly Call Allowance 73

The current charge per additional local message is \$0.08

The maximum charge per additional local message is \$0.08

Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined and the total usage allowance.

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Ameritech Calling Areas

B. Measured Rate

1. Measured Rate Services

The local usage charges are based upon four measured elements, i.e., the total number of outgoing local messages, the distance and the duration of each local message and the time of day each local message is originated, subject to the following:

a. Distance

The charges for local messages vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the calling and called stations, determined in the same manner as message toll rate distances.

b. Duration

- (1) A charge applies for the initial minute, or fraction thereof, and for each additional minute, or fraction thereof.
- (2) A local message is considered as starting at the time telephone communication is established between the calling station and the called telephone number.
- (3) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telephone network.
- (4) Chargeable time does not include time lost because of faults or defects in the service.

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Ameritech Calling Areas (cont'd)

B. Measured Rate (cont'd)

Monthly Recurring Service Charges

Individual Line	Monthly Rate
All Rate Groups	
Month-to-Month	\$30.25
12 Month Agreement	28.74
24 Month Agreement	27.22
36 Month Agreement	25.71

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MultiLine ¹	Monthly Rate
All Rate Groups	
Month-to-Month	\$33.95
12 Month Agreement	32.25
24 Month Agreement	30.55
36 Month Agreement	28.85

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¹Includes monthly rate for Hunting

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Ameritech Calling Areas (cont'd)

B. Measured Rate (cont'd)

PBX Trunks	Monthly Rate
All Rate Groups	\$33.95
DID Trunk Ports	\$46.00
IOD Trunk Ports – (First 10)	\$47.42
IOD Trunk Ports – (Eleven and greater)	\$79.00

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Note: DID and IOD Ports are in addition to Trunk rates

C. Usage Rates

Per Minute Usage Charges - PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0353	0.0088
B (22 miles)	0.0397	0.0132
C (999miles)	0.0442	0.0177

Per Minute Usage Charges – OFF-PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0177	0.0044
B (22 miles)	0.0199	0.0066
C (999 miles)	0.0221	0.0089

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Ameritech Calling Areas (cont'd)

C. SBC Local Features

Feature	Business	
Call Waiting	21.78	I
Call Forwarding (Variable)	21.78	I
Call Intercept Privacy Manager	43.56	I
Call Waiting ID	2.00	
Select Call Block	5.70	
Speed Calling		
8-Number	obsolete	
30-Number	7.88	
Three-Way Calling	20.69	I
Caller ID Number	26.79	I
Caller ID Name ¹¹	7.50	
Distinctive Ring, each line	4.95	
Repeat Dialing	6.30	
Automatic Callback	7.00	
Call Selector	4.65	
Call Screening	5.50	
Non-Published Service	4.45	
Additional Listings, each	4.00	
Remote Call Forwarding	\$24.74	I
<u>Per Use Local Features</u>		
Call Return	3.00	
Busy Redial	0.75	
Three-Way Calling	3.00	
Call Trace	5.00	
<u>DID Numbers</u>		
Each Group of 20	\$17.00	
Each Individual Number	\$2.00	
Non Directory Listed Service	\$3.50	

¹¹Caller ID Number must also be purchased

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Ameritech Calling Areas (cont'd)

D. MetPak Plus Bundled Service Plan

MetPak Plus Bundled Service Plan is an optional business package offer that provides the following;

1. Business Network Access Line
2. Unlimited Local Usage
3. Custom Calling Features
4. Fixed monthly rates for 12, 24 or 36 month term or a Month-to-Month Option

Available Features

Call Management features associated with the Service Plan Plus option are available on each line in the package at no extra charge. The customer may choose any of the following features for each line in the package.

Anonymous Call Rejection	Call Waiting ID
Call Block	Caller ID Name and Number
Call Forward Busy Line	Hunting
Call Forward Don't Answer	Remote Access Call Forwarding
Call Forward Don't Answer Ring Control	Repeat Dialing
Call Forward Variable	Speed Calling 8
Call Return	Speed Calling 30
Call Waiting	Three Way Calling

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Requirements

Customers must use MetTel as their local and regional toll carrier. These plans only apply to voice traffic for sent-paid, directly dialed calls. Calls to Internet Service Providers which is not voice traffic is not covered under the plan. The plans are not available for use with PBX Trunks, ground start lines or trunks, ISDN BRI, ISDN PRI, Digital PBX Trunks, Remote Call Forwarding, Foreign Exchange, Coin or Pay Telephone Service or for use with Dial-up Modems, Predictive Dialers, Call Center operations, Broadcast Fax, Data Transmissions or Toll Free Services. Additional restrictions may apply.

A.	Rates			
	Month to Month	12 Months	24 Months	36 Months
	\$75.00	\$65.00	\$60.00	\$55.00

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3.2.2 Frontier Service Areas

Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month for customers located in the Frontier Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

A. Flat Rate Calling Service

Flat Rate Local Calling Service provides the customer with unlimited local calls within their local calling area for one flat monthly rate. A local calling area includes their home location and any EAS (Extended Area Service) locations that are available for their service area. Regional toll calls (outside the local area, but within regional boundaries) will be billed separately per minute.

Individual Line	Monthly Rate
Rate Class 1	\$30.56
Rate Class 2	\$31.44
Rate Class 3	\$32.36
Rate Class 4	\$33.66
Rate Class 5	\$34.96
Rate Class 6	\$40.45

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Frontier Service Areas (cont'd)

A. Flat Rate Calling Service (cont'd)

Multiline Key	Monthly Rate
Rate Class 1	\$46.24
Rate Class 2	\$46.24
Rate Class 3	\$46.24
Rate Class 4	\$46.24
Rate Class 5	\$46.24
Rate Class 6	\$46.24

PBX Trunks	Monthly Rate
Rate Class 1	\$59.24
Rate Class 2	\$59.24
Rate Class 3	\$59.24
Rate Class 4	\$59.24
Rate Class 5	\$59.24
Rate Class 6	\$59.24

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Frontier Service Areas (cont'd)

B. Usage Sensitive Charges and Allowances

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party. Where operator assistance is utilized, the usage charges apply in addition to the charge for operator assistance on local messages¹². The additional charge for operator assistance would apply if the calling party wants the call billed to another local telephone number.

Monthly Charges

Individual Line	Monthly Rate
Rate Class 1	\$20.14
Rate Class 2	\$20.66
Rate Class 3	\$21.24
Rate Class 4	\$22.14
Rate Class 5	\$23.15
Rate Class 6	\$28.59

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¹²Operator Assistance for Local Messages: A special service charge applies for operator assistance on local calls. This service charge is in addition to the other usage rates for Usage Sensitive Service. Charge per call is \$.50.

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Frontier Service Areas (cont'd)

B. Usage Sensitive Charges and Allowances (cont'd)

Multiline Key	Monthly Rate
Rate Class 1	\$30.24
Rate Class 2	\$30.24
Rate Class 3	\$30.24
Rate Class 4	\$33.24
Rate Class 5	\$33.24
Rate Class 6	\$37.24

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PBX Trunks	Monthly Rate
Rate Class 1	\$39.24
Rate Class 2	\$39.24
Rate Class 3	\$43.24
Rate Class 4	\$43.24
Rate Class 5	\$45.24
Rate Class 6	\$56.24

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Frontier Service Areas (cont'd)

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B. Usage Sensitive Charges and Allowances (cont'd)

Usage Charges

	PEAK		OFF-PEAK ¹³	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Home Calling Area	0.0300	0.0100	0.0150	0.0050
Extended Service Area				
Area A (1-10 miles)	0.0700	0.0200	0.0350	0.0100
Area B (11-22 miles)	0.0900	0.0300	0.0450	0.0150
Area C (22+ miles)	0.1200	0.0400	0.0600	0.0200

¹³9:00 PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and Holidays

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Frontier Service Areas (cont'd)

C. Frontier Local Features

Feature	Business	
Call Waiting	5.40	(D)
Call Waiting-Cancel CW	0.50	T/(I)
Call Forwarding (Variable)		
Standard	5.40	(I)
Busy/No Answer	5.40	(I)
Select Call Forwarding	6.29	(I)
Special Call Acceptance	5.63	(N)
Special Call Waiting	4.50	(N)
Speed Calling		
8-Number	5.40	(I)
30-Number	6.29	(I)
Three-Way Calling	6.29	(I)
Caller ID Number	8.10	(I)
Caller ID Name ¹⁴	10.80	(I)
Distinctive Ring, each line	6.75	
Do Not Disturb	5.63	
Fixed Call Forwarding		
Busy	5.40	(I)
No Answer	5.40	(I)
Remote Call Forwarding	29.99	(I)

¹⁴Caller ID must also be purchased

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Frontier Calling Areas (cont'd)

C. Frontier Local Features (cont'd)

Feature	Business	
Busy No Answer	4.50	
Automatic Busy Redial	5.40	
Call Block	6.29	
Anonymous Call Block ¹⁵	3.60	(I)
Priority Call	6.75	(I)
*69 Call Return	6.29	T/ (I)
*66 Call Redial	6.29	(N)
Non-Published Service	5.50	(I)
Additional Listings, each	4.50	
Foreign Dir. Listings	5.00	(N)
Non Listed Service	4.50	(I)
<u>Call Forward Multiple Calls</u>		
<u>Per Use Local Features</u> ¹⁶		
Call Tracing	6.00	(N)
Call Return	2.00	(I)
Busy Redial	2.00	(I)
Three-Way Calling	2.00	(I)

D. Directory Assistance

Local and National - \$3.99 per call (N)

¹⁵ Anonymous Call Block (ACB) is included at no charge with your Caller ID service. If you do not subscribe to Caller ID, ACB may be ordered separately for a monthly fee.

¹⁶ The maximum monthly charge is \$15.00 per line per local feature 2Way, Return & Redial and \$32.00 for Trace.

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.3 Embarq-United Tel. of Ohio d/b/a CenturyLink

3.2.3.1 Standard Business Lines

The following charges apply to Standard Business Local Exchange Service lines per month for customers located in the Embarq-United Tel. of Ohio d/b/a CenturyLink Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

A. Flat Rate Calling Service

Flat Rate Local Calling Service provides the customer with unlimited local calls within their local calling area for one flat monthly rate. A local calling area includes their home location and any EAS (Extended Area Service) locations that are available for their service area. Regional toll calls (outside the local area, but within regional boundaries) will be billed separately per minute.

Single Line and MultiLine	Monthly Rate
Rate Class 1	\$32.45
Rate Class 2 and 9	34.65
Rate Class 3 and 10	36.80
Rate Class 4 and 8	39.05
Rate Class 5	41.25
Rate Class 6, 7 and 11	43.45

B. Measured Rate Lines¹

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party. Where operator assistance is utilized, the usage charges apply in addition to the charge for operator assistance on local messages. The additional charge for operator assistance would apply if the calling party wants the call billed to another local telephone number.

¹Service is only available in Bellefontaine, Gerald, Lake Milton, Mt. Vernon, Napoleon and Orrville exchanges.

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.3 Embarq-United Tel. of Ohio d/b/a CenturyLink

3.2.3.1 Standard Business Lines, (cont'd)

B. Measured Rate Lines, (cont'd)

Individual Line	Monthly Rate	(I)
Rate Class 9, 10 and 11	\$31.70	

Usage Charges

	PEAK		OFF-PEAK*	
	First Minute	Add'l Minute	First Minute	Add'l Minute
0 – 10 Miles	0.045	0.015	0.039	0.009
11+ Miles	0.050	0.020	0.0400	0.010
Extended Local Calling:				
-Apple Creek to Wilmont	0.045	0.045	0.025	0.025
-Marysville to Richmond	0.045	0.045	0.025	0.025

*9:00 PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.3 Embarq-United Tel. of Ohio d/b/a CenturyLink

3.2.3.2 Business Flat Rate Key Trunk

Key Trunk	Monthly Rate
Rate Class 1	\$48.70
Rate Class 2 and 9	52.00
Rate Class 3 and 10	55.20
Rate Class 4 and 8	58.60
Rate Class 5	61.90
Rate Class 6 and 11	65.20
Rate Class 7	63.20

3.2.3.3 Business Flat Rate PBX Trunk

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Trunks	Monthly Rate
Rate Class 1	\$77.25
Rate Class 2 and 9	81.25
Rate Class 3 and 10	89.25
Rate Class 4	90.25
Rate Class 5	92.25
Rate Class 6 and 11	93.25
Rate Class 7 and 8	68.25

DID Trunk and DID Port	Monthly Rate
Rate Class 1	\$93.25
Rate Class 2 and 9	97.25
Rate Class 3 and 10	105.25
Rate Class 4	106.25
Rate Class 5	108.25
Rate Class 6 and 11	109.25
Rate Class 7 and 8	84.25

DID Numbers	Monthly	Installation
Establish DID Trunk Group		\$250.00
Block of 20 Numbers	\$25.00	\$10.00
Block of 100 Numbers	120.00	\$50.00
Individual DID Number	\$1.50	\$10.00

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.3 Embarq-United Tel. of Ohio d/b/a CenturyLink

3.2.3.4 Optional Features

Feature	Monthly Rate	Feature	Monthly Rate
Anonymous Call Rejection	\$5.00	Selective Call Ring	\$5.00
Call Forwarding-Basic	\$5.00	Selective Class of Call Screening(Collect or 3rd Number)	\$5.00
Call Forwarding-Busy	\$2.00	Speed Calling (8-Code)	\$5.00
Call Forwarding-Don't Answer	\$2.00	Speed Calling (30-Code)	\$6.00
Call Forwarding-Busy Customer Programmable	\$2.00	Three-Way Calling	\$5.00
Call Forwarding-DA Customer Programmable	\$2.00	Three -Way Per Use	\$0.95
Call Forwarding Remote Activation	\$5.00	Three-Way Calling w Transfer	\$5.00
Call Hold	\$5.00	Billed Number Screening, Collect, Third Number	\$1.50
Call Tracing	\$4.00	Toll Restriction 1+, 0+, 0-, 011, DDD 1+, 411, 1+555-1212	\$5.00
Call Waiting	\$4.40	Ultra Forward Service	\$5.00
Caller ID Number only	\$10.00	Unlimited Call Return	\$5.00
Caller ID Deluxe	\$10.00	Call Return-Per Use	\$1.25
Distinctive Ring, Each Dependent Number	\$5.00	Unlimited Repeat Dialing	\$5.00
Outbound Call Block	\$5.00	Busy Redial-Per Use	\$1.25
Remote Call Forwarding, Add'l Path	\$19.45	Select/Preferred Call Forward	\$5.00
Selective Call Acceptance	\$5.00	Selective Call Rejection	\$5.00
Hot Line	\$5.00	Warm Line	\$5.00

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3.2.3.5 Directory Related

DIRECTORY ASSISTANCE	Per Call
Local	\$3.99
National	\$3.99
LISTINGS	Monthly
Additional Listings and/or Foreign Listings	\$3.00
Non Listed Service and/or Non-published Service	\$6.00

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3.2 Standard Business Local Exchange Service (cont'd)

3.2.4 Cincinnati Bell Telephone (CBT) Company Areas

3.2.4.1 Standard Business Lines

Bus Individual Flat Rate	
Rate Group 1	\$48.75
Rate Group 2	\$50.50
Rate Group 3	\$52.25
Bus Individual Measured Rate	
Rate Group 1	\$33.25
Rate Group 2	\$35.00
Rate Group 3	\$36.75

3.2.4.2 PBX Trunks

PBX Flat Rate Trunk	
Rate Group 1	\$75.00
Rate Group 2	\$75.00
Rate Group 3	\$75.00
PBX Measured Rate Trunk	
Rate Group 1	\$46.86
Rate Group 2	\$49.16
Rate Group 3	\$51.46
PBX DID Trunk & Port Flat Rate	
Rate Group 1	\$135.00
Rate Group 2	\$135.00
Rate Group 3	\$135.00
PBX DID Trunk & Port Measured Rate	
Rate Group 1	\$106.86
Rate Group 2	\$109.16
Rate Group 3	\$111.46

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.4 Cincinnati Bell Telephone (CBT) Company Areas (cont'd)

3.2.4.3 Local and Extended Calling

Local Calls, All Hours of Day \$0.040 per minute of use

Community Connection Service¹

	<u>First Min.</u>	<u>Addtl. Min.</u>	<u>First Min.</u>	<u>Addtl. Min.</u>
0-12 Miles	\$0.0600	\$0.0200	\$0.0300	\$0.0100
13-26 Miles	\$0.0800	\$0.0400	\$0.0400	\$0.0200
27 Miles+	\$0.0900	\$0.0500	\$0.0500	\$0.0250

¹See Section 2.1.7 of Product Guide for applicable rate centers

3.2 Standard Business Local Exchange Service (cont'd)

3.2.4 Cincinnati Bell Telephone (CBT) Company Areas (cont'd)

3.2.4.4 Optional Features

Feature	Monthly Rate	Feature	Monthly Rate
Anonymous Call Rejection	\$6.00	Caller ID, Number only	\$8.00
Call Block	\$7.50	DID Numbers Blk of 20	\$8.00
Call Forwarding -Basic	\$10.50	DID Trunk Termination	\$60.00
Call Forwarding BL/DA	\$8.50	Distinctive Ring 1St Dependent #	\$4.00
Call Forwarding Busy	\$8.50	Distinctive Ring 2nd Dependent #	\$4.00
Call Forwarding Don't Answer	\$8.50	Hunting, per line	\$13.00
Call Forwarding Priority	\$4.00	Repeat Dialing Per Use	\$1.25
Call Forwarding Ultra	\$10.50	Reveal Privacy Mgmt	\$7.50
Call Return, Per Use	\$1.25	Selective Call Acceptance	\$1.00
Call Trace, per Use	\$1.50	Speed Calling 30	\$7.50
Call Transfer	\$7.50	Speed Calling 8	\$7.50
Call Waiting	\$6.25	Three-Way Calling	\$7.50
Call Waiting Deluxe	\$9.50	Three-Way Calling per USE	\$1.25
Caller ID Name & Number	\$11.50	Three-Way Calling with Transfer	\$7.50
Remote Call Forwarding, per Path	\$29.00	Unlimited Call Return	\$7.50
Caller ID Name only	\$11.50	Unlimited Repeat Dialing	\$7.50

3.2.4.5 Directory Related

DIRECTORY ASSISTANCE	Per Call
Local	\$2.99
National	\$2.99
Verification	\$0.84
Interruption	\$1.61
LISTINGS	
Additional Listings and/or Foreign Listings	\$7.50
Non-published Service	\$7.50
Non Listed Service	\$1.96

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.5 Windstream Areas

3.2.5.1 Standard Business Lines

Bus Individual Flat Rate

Rate Group 1	\$19.00
Rate Groups 2-4	\$26.20
Rate Groups 5-10	\$29.30
Rate Group 11	\$34.15
Rate Group 12	\$34.70
Rate Group 13-16	\$35.55
Rate Group 17	\$40.40

3.2.5.2 PBX Trunks

PBX Flat Rate Trunk

Rate Group 1	\$19.95
Rate Groups 2-4	\$39.20
Rate Groups 5-10	\$43.95
Rate Group 11	\$49.25
Rate Group 12	\$49.75
Rate Group 13-16	\$51.35
Rate Group 17	\$58.30

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.5 Windstream Areas (cont'd)

3.2.5.3 Optional Extended Local Calling Plans

Windstream Western Reserve Areas

<u>Plan Name</u>	<u>Per</u> <u>Minute</u>	<u>Monthly Rate</u>	
		<u>30 Hour</u> <u>Option</u>	<u>Unlimited</u> <u>Option</u>
County Community Plan (CCP)	\$0.05	N/A	\$3.00
Community Calling Service (CCS)	\$0.05	\$12.00	N/A
Complete Countywide Plan (CCWP)	\$0.05	N/A	\$6.00
Contiguous Community Calling Plan (CCCP)	\$0.05	\$8.40	N/A
Expanded Community Calling Plan (ECCP)	\$0.07	\$8.40	N/A
Extended Local Calling Service (ELCS)	\$0.05	N/A	N/A
Modified Extended Local Calling Service (MELCS)	\$0.05	N/A	\$6.00
Metropolitan Calling Plan (MCP)	\$0.07	\$16.80	N/A
Metropolitan Calling Plan Plus (MCP Plus)	\$0.07	\$19.80	N/A

<u>Plan Name</u>	<u>Exchanges Where Available</u>
County Community Plan (CCP)	Bainbridge, East Claridon,
Community Calling Service (CCS)	Middlefield, Parkman, Russell
Complete Countywide Plan (CCWP)	Richfield
	Chardon
Contiguous Community Calling Plan (CCCP)	Bloomington, Centerville,
Expanded Community Calling Plan (ECCP)	Cumberland, Fairview, Hopedale,
	Morristown, Old Washington, Perry,
	Powhatan Point, Quaker City
Extended Local Calling Service (ELCS)	Chardon
	Hinckley, Hiram, Little Hocking,
	Madison, Mesopotamia, Montville
	Ashtabula, Austinburg, Dorset,
	Geneva, Kingsville, Perry, Pierpont,
Modified Extended Local Calling Service (MELCS)	Richfield, Rock Creek, Trumbull
	East Claridon, Huntsburg,
	Middlefield, Montville, Newbury,
Metropolitan Calling Plan (MCP)	Parkman, Perry, Thompson
Metropolitan Calling Plan Plus (MCP Plus)	Perry

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.5 Windstream Areas (cont'd)

3.2.5.3 Optional Extended Local Calling Plans

Windstream Ohio Areas <u>Plan Name</u>	Peak		Off-Peak		Monthly Rate	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>30 Hour Option</u>	<u>Unlimited Option</u>
Contiguous Community Calling Plan (CCCP) ¹						
1-11 Miles	\$0.07	\$0.06	\$0.07	\$0.05	\$8.40	N/A
Over 11 Miles	\$0.07	\$0.07	\$0.07	\$0.07	\$8.40	N/A
Extended Local Calling Service (ELCS) ²						
1-10 Miles	\$0.07	\$0.06	\$0.07	\$0.05	N/A	N/A
11-55 Miles	\$0.07	\$0.07	\$0.07	\$0.07	N/A	N/A
Modified Extended Local Calling Service (MELCS)	\$0.05	\$0.05	\$0.05	\$0.05	N/A	\$18.00
Metropolitan Calling Plan (MCP)	\$0.07	\$0.07	\$0.07	\$0.07	\$16.80	N/A

<u>Plan Name</u>	<u>Exchanges Where Available</u>
Contiguous Community Calling Plan (CCCP)	Chesterfield, Delta, Neapolis, Kenton, Granville, Newark
Extended Local Calling Service (ELCS)	Delta, Mame, St. Louisville, St. Paris
Modified Extended Local Calling Service (MELCS)	Elyria
Metropolitan Calling Plan (MCP)	Granville

1. Contiguous Community Calling Plan – Off-Peak period is 9PM to but not including 8AM.
2. Extended Local Calling Service – Off-Peak period is Monday thru Friday 9PM to but not including 8AM plus Saturday, Sunday and holidays

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.5 Windstream Areas (cont'd)

3.2.5.4 Optional Features

Feature	Monthly Rate	Feature	Monthly Rate
Anonymous Call Rejection	\$2.99	DID Numbers Blk of 10	\$7.75
Call Block	\$5.00	DID Trunk Termination	\$0.00
Call Forwarding -Basic	\$4.99	Distinctive Ring 1St Dependent #	\$5.00
Call Forwarding BL/DA	\$2.25	Distinctive Ring 2nd Dependent #	\$5.00
Call Forwarding Busy	\$2.25	Hunting, per line	\$2.50
Call Forwarding Don't Answer	\$2.25	Repeat Dialing Per Use	\$1.25
Call Forwarding Priority	\$5.99	Selective Call Acceptance	\$5.00
Call Forwarding Ultra	N/A	Speed Calling 30	\$4.99
Call Return, Per Use	\$1.25	Speed Calling 8	\$3.99
Call Trace, per Use	\$4.99	Three-Way Calling	\$4.99
Call Waiting	\$7.00	Three-Way Calling per USE	\$1.25
Caller ID Name & Number	\$10.50	Unlimited Call Return	\$4.99
Caller ID, Number only	\$7.00	Unlimited Repeat Dialing	\$4.50
Remote Call Forwarding, per Path	\$25.00		

3.2.5.5 Directory Related

DIRECTORY ASSISTANCE	Per Call
Local	\$1.99
National	\$1.99
Verification	\$1.75
Interruption	\$2.00
LISTINGS	
Additional Listings and/or Foreign Listings	\$3.99
Non-published Service	\$2.00
Non Listed Service	\$2.00

3 Local Exchange Service Price List (cont'd)

3.3 Advanced Features (cont'd)

E. MetTel ISDN BRI Service

i.- SBC Areas

Integrated Services Digital Network Basic Rate Interface (ISDN BRI) is a service that provides an integrated voice/data communications capability for the transmission of circuit switched voice and data signals. ISDN services use two 64 Kbps "B" channels to transmit any combination of Circuit Switched Voice and/or Circuit Switched Data. The "D" channel is used for signaling.

Monthly Recurring Charges

ISDN BRI Basic Exchange Digital Line**	\$ 594.00	(I)
ISDN Basic Exch Ckt Sw Voice - 1st Chan	\$ 3.00	
ISDN Basic Exch Ckt Sw Voice - Addl Chan	\$ 3.00	
ISDN BRI AC Switched Voice or Data - per "B" Chan.	\$ 65.00	(I)
ISDN BRI Circuit-Switched Data - per "B" Chan.	\$ 8.00	

**includes C.O. Termination & Access Line

Usage

Measured Rate Local Usage per ISDN BRI Line – See Measured Rate Usage charges in Section 3.2.1 C of this Product Guide.

Flat Rate Usage per ISDN BRI Line, per Month	\$ 67.60
Circuit Switched Data Toll Rates, per Minute	\$ 0.109

3 Local Exchange Service Price List (cont'd)

3.3 Advanced Features (cont'd)

E. MetTel ISDN BRI Service (cont'd)

ii - Embarq-United Tel. of Ohio d/b/a CenturyLink Areas

	Monthly	Installation
ISDN BRI Meas. Rate w/30 Hour CSV/CSD Package	\$88.00	\$400.00
ISDN BRI w/Unlimited Flat Rate CSV/CSD	\$173.00	\$400.00

**Not available to new customers

ISDN BRI Usage Rates

Per Minute

Local Calls

Measured Rate Calls over 30 Hr. Allowance

\$0.020

Long Distance Calls

Regional Toll & In-State

\$0.109

State-to-State

\$0.089

Features

Feature Package 1

\$15.00

Loop extension

\$20.00

ISDN BRI Additional Call Offering (ACO)

\$5.00

ISDN BRI Additional Directory Number (each)

\$2.00

ii.i - Frontier (former Verizon areas)

Monthly

ISDN BRI Single Line-Measured Rate*

\$24.00

ISDN BRI Multi-Point Access 3-25 Lines, each line*

\$23.50

* Requires Measured Rate POTS line in addition to BRI

ISDN BRI Features

ISDN BRI AC Switched Voice or Data, Exc Svc

\$9.00

ISDN BRI Circuit Switched Data Exchange Svce

\$8.00

ISDN Basic Exch Ckt Sw Voice - 1st Chan

\$2.00

ISDN Basic Exch Ckt Sw Voice - Addl Chan

\$2.00

3 Local Exchange Service Price List (cont'd)

3.3 Advanced Features (cont'd)

E. MetTel ISDN BRI Service (cont'd)

iii - Cincinnati Bell Telephone (CBT) Company Areas

ISDN BASIC RATE INTERFACE SERVICE	<u>Non-Recurring</u>		<u>Monthly</u>
Basic Rate Access Line	\$ 99.00	\$	65.00
B-Channel Circuit Switched Voice or Data with flat rate service	\$ 25.93	\$	35.00
B-Channel Circuit Switched Voice and Data with measured rate service (Note 1)	\$ 25.93	\$	5.19
B-Channel Packet Switched Data	\$ 25.93	\$	129.63
D-Channel Packet Switched Data	\$ 25.93	\$	10.00

Note 1: A usage charge of \$0.03 per minute of use applies for all calls within the local service area.

	<u>Non-Recurring</u>		<u>Monthly</u>
Circuit Switched Optional Features	Initial/Subseq.		
Additional Call References	\$5.19/\$15.56	\$	5.19
Additional Directory Number	\$0.00/\$15.56	\$	5.19
Call Pickup	\$5.19/\$15.56	\$	2.07
Electronic Key Telephone Service (EKTS)	\$5.00/\$15.00	\$	10.00
Hunting	\$5.19/\$15.56	\$	3.11
Six Party Conference Calling	\$5.00/\$15.00	\$	12.00

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3 Local Exchange Service Price List (cont'd)

3.3 Advanced Features (cont'd)

E. MetTel ISDN BRI Service (cont'd)

iv - Windstream Areas

ISDN BASIC RATE INTERFACE SERVICE	<u>Non-Recurring</u>	<u>Monthly</u>
Basic Rate Access Line ¹	\$ 125.00	\$ 12.75
B-Channel Circuit Switched Voice or Data	\$ 10.00	\$ 3.00
D-Channel Packet Switched Data	\$ 25.00	\$ 7.50

Note 1: Basic Rate Access Line monthly charge is in addition to the monthly rate for basic exchange access services.

ISDN DATA USAGE CHARGES

\$0.02 for each additional minute over 2,400 minutes in a month per circuit-switched data channel.

Unlimited Usage	\$ 95.00
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CIRCUIT SWITCHED OPTIONAL FEATURES

Additional Directory Number	\$ 3.99
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F. MetTel Centrex

All Locations – Rates will be based on an ICB (Individual Case Billing)

*former SBC Areas

Measured Rate Centrex - Month to Month, 12M, 24M or 36M - \$174.00 per line, per month

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3 Local Exchange Service Price List (cont'd)

3.5 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, for additions or changes to the Customer's calling features, for changes to the Customer's Primary Interexchange Carrier (PIC) code and for changes in the Customer's billing information.

A. SBC Service Areas

Line Installation / Move / Add

First Line

Residential	\$36.50
Business	\$62.85

Each Additional Line, Same Order

Residential	\$18.85
Business	\$37.35

Each Multiline Key or PBX Trunk

First Line	\$49.35
Additional	\$33.50

Service Order Charge

First Line

Residential	\$17.65
Business	\$15.85

Each Additional Line

Residential	\$17.65
Business	\$15.85

3 Local Exchange Service Price List (cont'd)

3.5 Service Order and Change Charges

A. SBC Service Areas (cont'd)

Line Change Charge	
First Line	\$17.65
Each Additional Line, Same Order*	\$15.85

Record Order Charge	
Residential	\$9.80
Business	\$17.90

B. Frontier Service Areas

Line Installation / Move / Add	
First Line	
Residential	\$45.15
Business	\$52.15
Each Additional Line, Same Order	\$15.90
Residential	\$15.90
Business**	\$18.05

IntraLATA PIC Change Charge

IntraLATA Presubscription Change Charge, per business** or residential line, trunk, or port:

-	Manual PIC Change	\$5.50
-	Electronic PIC Change	\$ 1.25

The Company will waive one-half of the intraLATA PIC change charge, whether electronic or manual, when such changes are performed simultaneously with an mterLATA PIC change,

* Applies to residential lines and Business Lines 2 and 3 only.

** Applies to Business Lines 2 and 3 only.

3 Local Exchange Service Price List (cont'd)

3.5 Service Order and Change Charges

B. Frontier Service Areas (cont'd)

Service Order Charge

First Line

Residential \$32.05

Business \$39.05

Each Additional Line

Residential \$15.90

Business** \$18.05

Line Change Charge/Add or Change Features

First Line \$13.10

Each Additional Line, Same Order* \$13.10

* Applies to residential lines and Business Lines 2 and 3 only.

** Applies to Business Lines 2 and 3 only.

3 Local Exchange Service Price List (cont'd)

3.5 Service Order and Change Charges (cont'd)

3.5.1 Customer Premise Visit Charge (cont'd)

SBC Service Areas

Premises Visit Charge

1 st 15 minutes	\$25.00
Each add'l 15 minutes	\$10.00

Frontier Service Areas

Premises Visit Charge

1 st 15 minutes	\$35.75
Each add'l 15 minutes	\$9.15

3 Local Exchange Service Price List (cont'd)

3.5 Service Order and Change Charges

3.5.2 Restoration of Service (cont'd)

SBC Service Areas

Per occasion

Each Line

Complex – Residence	62.30
Complex – Business*	75.85
Simple – Residence	33.55
Simple – Business*	33.55

Frontier Service Areas

Per occasion

Each Line

Residence	40.35
Business*	38.20

* Applies to Business Accounts consisting of 1, 2 or 3 lines.

3 Local Exchange Service Price List (cont'd)

3.5 Service Order and Change Charges

3.5.3 Embarq-United Tel. of Ohio d/b/a CenturyLink, (cont'd)

	<u>First Line</u>	<u>Each Add'l Line</u>
New Line Installation	\$51.25	\$26.75
Move Service-Different Premises	\$51.25	\$26.75
Telephone Number Change	\$19.00	\$6.75
Restore Service for Non-Payment - per line	\$15.00	\$6.00
Change of Service Charge	\$15.00	\$15.00
Hunting Arrangement - per line	\$19.00	\$6.75
Rewire Charge	\$19.00	\$6.75
Toll Free Set-Up Charge - each	\$25.00	
New Install - Inside Wire	First 1 hour	Each Add'l 1 hour
Business Hours	\$250.00	\$125.00
Outside Business Hours	\$450.00	\$250.00
Repair Charges	First 1 hour	Each Add'l 1 hour
Inside Wire Repair	\$250 .00	\$125.00

3.5.4 Cincinnati Bell Telephone (CBT) Company Areas

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3 Local Exchange Service Price List (cont'd)

3.5 Service Order and Change Charges

3.5.6 Windstream Areas

	<u>First Line</u>	<u>Each Add'l Line</u>
New Line Installation	\$79.00	\$53.65
Move Service-Different Premises	\$79.00	\$53.65
Telephone Number Change	\$39.10	\$24.10
Restore Service for Non-Payment - per line	\$28.45	\$28.45
Change of Service Charge	\$15.00	\$15.00
Hunting Arrangement - per line	\$15.00	\$15.00
Rewire Charge	\$15.00	\$15.00
Toll Free Set-Up Charge - each	\$25.00	
New Install - Inside Wire	First 1 hour	Each Add'l 1 hour
Business Hours	\$250.00	\$125.00
Outside Business Hours	\$450.00	\$250.00
Repair Charges	First 1 hour	Each Add'l 1 hour
Inside Wire Repair	\$250 .00	\$125.00

3 Local Exchange Service Price List (cont'd)

3.5 Service Order and Change Charges (cont'd)

3.5.7 Additional Business Service Charges – All Areas ¹

Disconnection Order Charge: When subscriber lines and trunks are disconnected the Company incurs costs which may include other carrier related charges.

Change of Service Charge: Requests to change service of a line or trunk will be billed a Change of Service Charge.

Change of Features: Requests to add/change or delete features, including hunting will be charged on a per order basis.

	<u>Per Line or Trunk</u>	<u>Per Order</u>
Disconnection Order Charge	\$16.75	
Change of Service Charge	\$16.75	
Change of Feature Charge		\$24.00

¹Applicable to Business Subscribers with greater than four (4) lines

3 Local Exchange Service Price List (cont'd)

3.7	Insufficient Fund Charge	\$25.00
3.8	E-911	\$0.12 per month Ameritech pass through

3 Local Exchange Service Price List (cont'd)

3.9 Subscriber Intrastate Access Service

3.9.1 General Description

The Subscriber Intrastate Access Service provides interconnected access to the local public switched telephone network so that local exchange customers can make and receive calls to and from the customers of other carriers within the state.

3.9.2 Limitations

(A) A telephone number is not provided with Subscriber Intrastate Access Service.

(B) Detail billing is not provided with Subscriber Intrastate Access Service.

(C) Directory listings are not included with Subscriber Intrastate Access Service.

(D) Intercept arrangements are not included with Subscriber Intrastate Access Service

3.9.3 Undertaking of the Company

The Company will provide Subscriber Intrastate Access Service to each Customer that subscribes to its local exchange service.

3.9.4 Term of Service

Subscriber Intrastate Access Service shall be coterminous with the Company's local exchange service, and the Subscriber Access Charge shall apply for each telephone line or service as defined herein for all periods in which Customer subscribes to local exchange service from the Company.

3.9.5 Rate Regulations

(A) If Customer is eligible to receive prorated credit for their associated local exchange service, such as for network outages or suspension or termination of service, the Subscriber Access Charge will be prorated or credited in the same manner consistent with the terms of this tariff and any contract. No other credits are available for Subscriber Intrastate Access Service.

(B) When Customer is provided more than one local business exchange service in a state, the Subscriber Access Charge Multi-line Business Subscriber rates are assessed for each line.

3 Local Exchange Service Price List (cont'd)

3.9 Subscriber Intrastate Access Service, continued

3.9.5 Rate Regulations, continued

(C) The Subscriber Access Charge, as set forth in 3.9.6 following, will be billed to the end user subscriber of the associated local exchange service, including, where applicable, a reseller of the associated local exchange service, in which case the reseller shall be deemed an end user for purposes of application of such charges.

(D) For each local exchange service provided as remote call forwarding business service under the Local Exchange Service Tariff or Product Guide, the Subscriber Access Charge does not apply.

(E) Services subject to the Subscriber Access Charge hereunder shall not be liable for the End User Common Line Charge (EUCL), if any, set forth in Section 9.7(A) of Company's interstate access tariff, Tariff FCC No. 1.

3.9.6 Rates

Business Customer Service Type	ILEC AREA / OCN				
	SBC / 5150	FRONTIER / 0615	CBT / 5062	WINDSTREAM / 0665, 0666	CENTURYLINK / 0661
Single Line Local Exchange Service	5.80	6.50	5.27	6.50	5.80
Multi-line Local Exchange Service	5.80	8.19	5.27	9.20	7.15
Centrex	5.80	8.19	0.47	9.20	7.15
Trunk	5.80	8.19	5.27	9.20	7.15
PRI	29.00	40.95	26.35	46.00	35.75
T-1/Digital PBX	139.20	196.56	126.48	220.80	171.60
BRI	5.80	0.00	5.27	0.00	7.15

4. Toll Service Regulations (cont'd)

4.8 Payment and Billing

- 4.8.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. Interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 30 days after rendition of bills.

4. Toll Service Regulations (cont'd)

4.9 RESERVED FOR FUTURE USE

4.10 Late Charge

A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

4. Toll Service Regulations (cont'd)

4.11 Payphone Dial Around Surcharge

A dial around surcharge of \$0.28 per call will be added to any completed intrastate toll access code and subscriber 800/888 type calls placed from a public or semi-public payphone.

4.12 Presubscribed Interexchange Carrier Charge

A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills as permitted by the Commission.

4.13 Returned Check Charge

A minimum fee of \$10.00 and maximum fee of \$25.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

4.14 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

55 Water Street, Floor 31 (T)
New York, New York 10041 (T)
(877) 638-8351

Or at the Commission:

Attn: Public Interest Center
Ohio Public Utilities Commission
180 East Broad Street
Columbus, Ohio 43215-3793
(800)-686-7826 (voice)
(800)-686-1570 (TDD)

4. Toll Service Regulations (cont'd)

PRICE LIST (Cont'd)

H. Directory Assistance Charges

\$1.99 per number requested

(I)

I. Returned Check Charge

\$25.00