

September 4, 2008

**VIA E-FILING**

**Docketing Division**

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3763

Re: Comtel Telcom Assets LP d/b/a Excel Telecommunications 90-9031-TP-TRF  
Supplement to Application to Detariff Certain Tier 2 Services  
PUCO Tariff No. 5 – Commercial Services Tariff  
**Case No. 08-823-TP-ATA**

Dear Sir or Madam:

Pursuant to a Commission staff request, attached please find corrected Page Nos. 17 and 22 in the above-noted case for Comtel Telcom Assets LP d/b/a Excel Telecommunications (“Excel”). Excel respectfully requests that the Commission accept the aforementioned revisions to complete the Company’s detariffing application.

Please contact the undersigned directly at 972-910-1411 or [leslie.ellis@excel.com](mailto:leslie.ellis@excel.com) with any questions or further requests regarding this matter. Excel sincerely appreciates your time and attention to this filing.

Respectfully submitted,



Leslie Ellis *MR*  
Senior Regulatory Analyst

cc: Becky Gipson  
Sr. Director, Regulatory Affairs

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SECTION II - RULES AND REGULATIONS (Continued)

2.12 Authorization to Obtain Credit Information

2.12.1 The Company reserves the right to require all Customers to establish creditworthiness to the reasonable satisfaction of the Company. Upon application for service, Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then existing credit policies. All criteria and methods used in the acquisition and assessment of credit related information shall be consistent and uniform for all applicants or Customers.

2.12.2 Regarding the manner in which creditworthiness of service applicants is established, as well as the manner in which disconnection of service for nonpayment of charges occurs, the Company will comply with Chapter 4901:1-5 of the Ohio Administrative Code's Minimum Telephone Service Standards.

2.13 Description of Payment and Billing Periods

2.13.1 Bills will be rendered monthly to the Customer. The Company's bills and billing practices will comply with Minimum Telephone Service Standards as codified Chapter 4901:1-5 of the Ohio Administrative Code. (T)  
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Effective: July 1, 2008

Issued By: Becky Gipson, Sr. Director - Regulatory Affairs  
433 E. Las Colinas Blvd., Suite 1300  
Irving, Texas 75039  
(972) 910-1900

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SECTION II - RULES AND REGULATIONS (Continued)

2.19 Emergency Calls

2.19.1 All emergency calls will be handled by the Company's underlying carrier(s).

2.20 Customer Service

2.20.1 In the event that the Customer is experiencing a service or billing problem, the Customer can contact the Company at the phone number located on the bill of the billing entity for resolution. The Customer can communicate with Excel's Customer Service Department in Dallas, Texas by dialing their toll free number, (800) 875-9235. Excel will make all reasonable attempts to resolve the problem. The Customer will receive a response within thirty days of receipt of complaint. If the Customer feels that the matter has not been adequately resolved, the Customer will be advised that further resolution may sought by contacting the Commission at:

Service Monitoring and Enforcement Department  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

Toll Free Telephone: 1-800-686-7826  
TTY Toll Free Telephone: 1-800-686-1570

From 8:00 AM to 5:00 PM (EST) Weekdays or at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov).

Residential Customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at:

Toll Free Telephone: 1-877-742-5622  
From 8:00 AM to 5:00 PM (EST) weekdays or at [www.pickocc.org](http://www.pickocc.org).

2.21 Multi-brand and Affiliate Credit and Collections Practices

Excel may collect on behalf of the Company and/or its affiliates or brands in one or more transactions as permitted by law.

Excel reserves the right to apply credit balances from one Excel affiliate or brand to another to satisfy outstanding account balances for billed regulated telecommunications services.

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