

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM**

(Effective: 10/01/2004)

(Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matter of the Application of SBC Ohio )  
To Change the Name of Custom 800 Service to Success 800 Service ) Case No. 05-1113-TP-ZTA

Name of Registrant(s) SBC Ohio  
DBA(s) of Registrant(s) SBC Ohio is a registered trade name of the Ohio Bell Telephone Company.  
Address of Registrant(s) 150 E. Gay Street  
Company Web Address SBC.com  
Regulatory Contact Person(s) Robert J. Wentz Phone (614) 223-7950 Fax (614) 223-5955  
Regulatory Contact Person's Email Address RW7817@sbc.com  
Contact Person for Annual Report Michael R. Schaedler Phone (216) 822-8307  
Consumer Contact Information Kathy Gentile-Klein Phone (216) 822-2395  
Date September 8, 2005 TRF Docket No. 90-5032-TP-TRF

Motion for protective order included with filing? ☐ Yes ☒ No  
Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]  
Company Type (check all applicable): ☐ CTS (IXC) ☒ ILEC ☐ CLEC ☐ CMRS ☐ AOS  
☐ Other (explain) \_\_\_\_\_

**NOTE:** This form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated pursuant to Case No. 99-998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. **It is preferable NOT to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.**

**I. Please indicate the reason for submitting this form (check one)**

- ☐ 1 (AAC) Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)  
☐ 2 (ABN) Abandonment of all Services  
☐ a. CLEC (90-day approval, 10 copies) ☐ b. CTS (14-day approval, 10 copies) ☐ c. ILEC (NOT automatic, 10 copies)  
☐ 3 (ACE) New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No. 15 on this page.  
☐ a. Switched Local ☐ b. Non-switched local ☐ c. CTS ☐ d. Local and CTS ☐ e. Other (explain) \_\_\_\_\_  
☐ 4 (ACO) LEC Application to Change Ownership (30-day approval, 10 copies)  
☐ 5 (ACN) LEC Application to Change Name (30-day approval, 10 copies)  
☐ 6 (AEC) Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)  
**NOTE: see item 25 (CTR) on page two of this form for all other contract filings.**  
☐ 7 (AMT) LEC Merger (30-day approval, 10 copies)  
☐ 8 (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)  
☐ 9 (ATA) Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service  
☐ a. Tier 1 (and Carrier-to-Carrier tariff filings as set forth in 95-845-TP-COI)  
☐ i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; **Do Not Docket**, 4 copies)  
☐ ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with OCC for Tier 1 residential services (0-day filing, 10 copies)  
☐ iii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies)  
☐ iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)  
☐ v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)  
☐ vi. Grandfather service (30-day approval, 10 copies)  
☐ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)  
☐ viii. Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below  
☐ b. Reclassification of Service Among Tiers (NOT automatic, 10 copies)  
☐ c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)  
☐ 10 (ATC) Application to Transfer Certificate (30-day approval, 7 copies)  
☐ 11 (ATR) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)  
☐ 12 (ATW) Application to Withdraw a Tier 1 Service  
☐ a. CLEC (60-day approval, 10 copies) ☐ b. ILEC (NOT automatic, 10 copies)  
☐ 13 (CIO) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)  
☐ 14 (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)  
☐ 15 (RCC) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)  
☐ 16 (SLF) Self-complaint Application  
☐ a. CLEC only -Tier 1 (60-day automatic, 10 copies)  
☐ b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)  
☐ 17 (UNC) Unclassified (explain) \_\_\_\_\_ (NOT automatic, 15 copies)  
☒ 18 (ZTA) Tariff Notification Involving only Tier 2 Services  
**NOTE: Notifications do not require or imply Commission Approval.**  
☐ a. New End User Service (0-day notice, 10 copies)  
☐ b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)  
☐ c. Withdrawal of service (0-day notice, 10 copies)  
☐ 19 Other (explain) \_\_\_\_\_ (NOT automatic, 15 copies)

This is to certify that the images appearing are true and complete reproduction of a case file. Document delivered in the regular course of business. Date processed 9/8/05

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**THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)**

- ☐ 20 Introduction or Extension of Promotional Offering
- ☐ 21 New Price List Rate for Existing Service
  - ☐ a. Tier 1 ☐ b. Tier 2
- ☐ 22 Designation of Registrant's Process Agent(s)
- ☐ 23 Update to Registrant's Maps
- ☐ 24 Annual Tariff Option For Tier 2 Services - indicate which option you intend to adopt to maintain the tariff. NOTE, changing options is only permitted once per calendar year.
  - ☐ Paper Tariff ☐ Electronic Tariff. If electronic, provide the tariff's web address: \_\_\_\_\_

**THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)**

- ☐ 25 Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)  
CTR Docket No. \_\_\_\_\_ - \_\_\_\_\_ - TP - CTR (Use same CTR number throughout calendar year)

**II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:**

<input type="checkbox"/>	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
<input type="checkbox"/>	[3]	Completed Service Requirements Form.
<input type="checkbox"/>	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
<input type="checkbox"/>	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
<input type="checkbox"/>	[3]	Brief description of service(s) proposed.
<input type="checkbox"/>	[3a-b,3d]	Explanation of whether applicant intends to provide <input type="checkbox"/> resold services, <input type="checkbox"/> facilities-based services, or <input type="checkbox"/> both resold and facilities-based services.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
<input type="checkbox"/>	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
<input type="checkbox"/>	[3a-b,3d]	Description of the proposed market area.
<input type="checkbox"/>	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
<input type="checkbox"/>	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following: <ol style="list-style-type: none"> <li>1) An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application.</li> <li>2) Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions</li> <li>3) Documentation to support the applicant's cash and funding sources.</li> </ol>
<input type="checkbox"/>	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
<input type="checkbox"/>	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
<input type="checkbox"/>	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
<input type="checkbox"/>	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
<input type="checkbox"/>	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable): <input type="checkbox"/> interconnection agreement, <input type="checkbox"/> retail tariffs, or <input type="checkbox"/> resale tariffs.
<input type="checkbox"/>	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
<input type="checkbox"/>	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
<input type="checkbox"/>	[3a,3b,3d, 9a(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
<input type="checkbox"/>	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
<input type="checkbox"/>	[3-5,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
<input type="checkbox"/>	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
<input type="checkbox"/>	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
<input type="checkbox"/>	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
<input checked="" type="checkbox"/>	[1-2,4-7,9,12-13,16,18-23,25]	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is <input type="checkbox"/> business; <input type="checkbox"/> residence; or <input type="checkbox"/> both. Also indicate whether it is a <input type="checkbox"/> switched or <input type="checkbox"/> dedicated service. Include this information in either the cover letter or Exhibit C.
<input type="checkbox"/>	[1,2,4,9a(v-vi)]	Specify which notice procedure has been/will be utilized: <input type="checkbox"/> direct mail; <input type="checkbox"/> bill insert; <input type="checkbox"/> bill notation or <input type="checkbox"/> electronic mail.

<input type="checkbox"/>	5,10,16,18(b-c), 21]	NOTE: <input type="checkbox"/> Tier 1 price list increases <b>must</b> be within an approved range of rates. <input type="checkbox"/> SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input type="checkbox"/>	[2,4-5,9a(v), 9b, 10,12-13,16, 18(b-c),20-21]	Copy of real time notice which has been/will be provided to customers. NOTE: SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input type="checkbox"/>	[1,2,5,9a(v),11-13, 18, 21(increase only)]	Affidavit attesting that customer notice has been provided.
<input type="checkbox"/>	[2,12]	Copy of Notice which has been provided to ILEC(s).
<input type="checkbox"/>	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
<input type="checkbox"/>	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
<input type="checkbox"/>	[14]	The interconnection agreement adopted by negotiation or mediation.
<input type="checkbox"/>	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
<input type="checkbox"/>	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
<input type="checkbox"/>	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
<input type="checkbox"/>	[5,13]	New title sheet with proposed new company name.
<input type="checkbox"/>	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from: <a href="http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357">http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357</a> ).
<input type="checkbox"/>	[1,3a-b,3d,7, 10,13, 23]	Maps depicting the proposed serving and calling areas of the applicant.  <b>If Mirroring Large ILEC</b> exchanges for both serving area and local calling areas: • <b>Serving area</b> must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • <b>Local calling areas</b> must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges.  <b>If Self-defining</b> serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • <b>Serving Area</b> must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • <b>Local Calling Areas</b> must be described in the tariff through textual delineation and clear maps. Maps for self-defined <b>serving and</b> local calling areas are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
<input type="checkbox"/>		Other information requested by the Commission staff.
<input type="checkbox"/>	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff: <input type="checkbox"/> Paper Tariff <input type="checkbox"/> Electronic Tariff • If electronic, provide the web address for the tariff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:**

- ☒ Sales tax
- ☒ Minimum Telephone Service Standards (MTSS)
- ☒ Surcharges

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:**

- ☒ 1+ IntraLATA Presubscription

**SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):**

- ☐ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- ☐ Emergency Services Calling Plan [Required if toll service provided]
- ☐ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- ☐ Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- ☐ Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- ☐ Service Connection Assistance (SCA) [Required for all LECs]
- ☐ Local Number Portability and Number Pooling [Required for facilities-based LECs]
- ☐ Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

**IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:**

Kathy Gentile-Klein                      Manager – Customer Complaints    (216) 822-2395  
45 Erieview Plaza                      Cleveland, Ohio 44114

**V. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:**

Robert J. Wentz                      Manager – Dockets & Issues    (614) 223-7950  
150 E. Gay Street                      Columbus, Ohio 43215

*NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.*

**VI. List Name(s), DBA(s) and PUCO Certification Number(s) of any affiliates you have operating in Ohio under PUCO authority, whether Telecommunication or other. (If needed, use a separate sheet and check here: ☐)**

Ameritech Advanced Data Services of Ohio, Inc., d/b/a SBC Advanced Solutions, Inc., Cert. No. 90-5181; Cincinnati SMSA Limited Partnership, d/b/a Cingular, Cert. No. 90-5304; Ameritech Wireless Communications, Inc., d/b/a Cingular, Cert. No. 90-5354; Ameritech Mobile Communications, Inc., d/b/a SBC Paging, Cert. No. 90-5541, SBC Long Distance, Inc. Cert. No. 90-6150

**AFFIDAVIT**

***Compliance with Commission Rules and Service Standards***

I am an officer of the applicant corporation, SBC Ohio, and am authorized to make this statement on its behalf. I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on September 8, 2005 at Columbus, Ohio



Manager – Dockets & Issues    September 8, 2005

***\* This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.***

**VERIFICATION**

I, Robert J. Wentz verify that I have utilized, verbatim, the Commission's Telecommunications Application Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



Manager – Dockets & Issues    September 8, 2005

***\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.***

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio**  
**Attention: Docketing Division    (or to the Telecommunications Division Chief if a prefiling submittal)**  
**180 East Broad Street, Columbus, OH 43215-3793**

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
PART 6 SECTION 7

PART 6 - Central Office Services  
SECTION 7 - Digital Transport Services

4th Revised Sheet No. 15  
Cancels  
3rd Revised Sheet No. 15

**3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)**

(C)

**F. PRICES (cont'd)**

**2. Other Applicable Charges and Payments**

In addition to the DTS-E rates and charges noted above, the following rates and charges as specified elsewhere in this tariff may also apply:

(C)

- Base Rate channel mileage, channel mileage termination charges, and local distribution channel charges for the terminating equipment (C)
- Custom 800 Service usage charges (C)
- DS1 recurring and nonrecurring charges (C)
- DS1 Clear Channel nonrecurring charge (C)
- Caller ID recurring charges
- DID Station Number recurring and nonrecurring charges
- Foreign Exchange channel mileage charges
- Off Premise Extension channel mileage charges
- Centrex Service recurring and nonrecurring charges (C)
- Primary Interexchange Carrier Charge (PICC)<sup>/1/</sup>
- End-User Common Line charges<sup>/2/</sup>

/1/ See Section 3 of SBC Operating Companies Tariff F.C.C. No. 2.

(C)

/2/ See Section 4 of SBC Operating Companies Tariff F.C.C. No. 2.

(C)

Issued: August 25, 2003

Effective: August 25, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 6** **SECTION 7**

PART 6 - Central Office Services  
SECTION 7 - Digital Transport Services

3rd Revised Sheet No. 17  
Cancels  
2nd Revised Sheet No. 17

**3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)**

(C)

**F. PRICES (cont'd)**

**2. Other Applicable Charges and Payments (cont'd)**

References:

The rates and charges in 1. preceding are for Digital Transport Service - Enhanced. Additional applicable rates and charges for services specified preceding can be found in the tariff references listed below.

(C)

Service	Reference
Access Advantage Plus Transport	SBC Operating Companies Tariff F.C.C. No. 2
Base Rate Service	P.U.C.O. NO. 20 Part 15, Section 3
Business Basic Exchange Usage Service	P.U.C.O. NO. 20 Part 4, Section 2
Caller ID	P.U.C.O. NO. 20 Part 7, Section 2
Custom 800 Service	Catalog, Part 10, Section 2
Direct Inward Dialing (DID) Service	P.U.C.O. NO. 20 Part 6, Section 1
DS1 Service	P.U.C.O. NO. 20 Part 15, Section 3
End-User Common Line Charges	SBC Operating Companies Tariff F.C.C. No. 2, Section 4.1.7(c)
Foreign Exchange Service	P.U.C.O. NO. 20 Part 15, Section 2
Message Toll Service	P.U.C.O. NO. 20 Part 9, Section 1
Off Premises Extension Service	P.U.C.O. NO. 20 Part 15, Section 2

(C)

(C)

(C)

Issued: August 25, 2003

Effective: August 25, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 10 - Wide Area Telecommunications Services  
(WATS)

SECTION 2 - Other 800 Services

Original Sheet No. 1

**1. CUSTOM 800 SERVICE**

(N)

**A. DESCRIPTION**

Custom 800 Service is the furnishing of dial type communications from stations within the LATA to a station associated with an 800 termination point within the same LATA. Custom 800 will provide, where facilities are available, for the completion of 800 calls to a customer's telephone number or Dedicated 800 Service access line. Custom 800 will be arranged at the customer's option for Common Line Termination Service or Dedicated 800 Service.

- Common Line Termination Service is a routing feature that provides for the completion of intraLATA 800 calls to a telephone number associated with the customer's existing local service.
- Dedicated 800 Service provides for the completion of intraLATA 800 calls to the customer's Dedicated 800 Service access line.

**B. TERMS AND CONDITIONS**

The terms and conditions contained herein are specific to the service involved and are in addition to the General Regulations applicable to all services that are set forth in Part 2.

1. Custom 800 Service can be provisioned with either an 800 or 888 service number.
2. Custom 800 Service may be furnished in association with Interexchange Carriers for interLATA, intrastate and/or interstate calling. IntraLATA calls are completed by the Telephone Company and interLATA calls are completed by the Interexchange Carriers. When furnished in association with Interexchange Carriers, this service provides the customer access to a wide range of Data Base Services (see 3 following).
3. Customers may retain the same Custom 800 Service telephone number when moving to another location.
4. Service is furnished subject to the availability of the service components required. The Company will (1) determine which of those components shall be used and (2) make modifications to those components at its option.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 10 - Wide Area Telecommunications Services  
(WATS)

SECTION 2 - Other 800 Services

Original Sheet No. 2

1. CUSTOM 800 SERVICE (cont'd)

(N)

**B. TERMS AND CONDITIONS (cont'd)**

5. Custom 800 Service is not available on semi-public, public, or COCOT service.
6. Custom 800 Service provides for termination of calls only.
7. A one month minimum contract period applies to Custom 800 Service.
8. Allowance for interruptions apply to each Custom 800 Service as follows:
  - When the Custom 800 Service is interrupted for a period of less than 2 hours, no credit applies.
  - When the Custom 800 Service is interrupted for a period of more than 2 hours, a credit of 1/720 of the monthly charge applies for the access line for each hour or major fraction thereof.
  - The credit preceding includes all credit to be applied for an interruption.
  - No credit allowance will be made for the following conditions:
    - non-completion of Custom 800 Service messages due to busy network conditions;
    - interruption of service due to customer-provided equipment or systems;
    - interruption of service due to the negligence of the customer;
    - interruption of service during any period in which the Telephone Company is not afforded access to the premises at which the Custom 800 Service is terminated; or
    - interruption of service during any period when the customer has released the Custom 800 Service to the Telephone Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 10** **SECTION 2**

PART 10 - Wide Area Telecommunications Services  
(WATS)

SECTION 2 - Other 800 Services

Original Sheet No. 3

**1. CUSTOM 800 SERVICE (cont'd)**

(N)

**B. TERMS AND CONDITIONS (cont'd)**

9. Message toll telephone service furnished at a customer's request when the customer's Custom 800 Service is interrupted, is charged for at the message toll telephone service rates specified in Part 9, Section 1 of this tariff.
10. Custom 800 Service is available in Ameritech Ohio exchange areas as set forth in Part 4, Section 1, of the P.U.C.O. No. 20 tariff.

**C. PRICES**

1. The monthly charges for Common Line Termination Service are determined as follows:
  - a. Determine the total number of calls for each Custom 800 number.
  - b. Determine the equivalent hours used by applying the minimum average time requirement of 15 seconds, i.e., 1 call = 15 seconds.
  - c. Determine total actual hours used.
  - d. Determine the chargeable hours which is the greater of b. or c.
  - e. The usage charge is applied for Custom 800 to the total hours of use over and above the first hour of use. Multiply the chargeable hours used by the usage charge (see 3 following), rounded to the highest penny.
  - f. Determine the charge for each Custom 800 number by multiplying the monthly rate per 800 number (see 3 following) by the number of 800 numbers.
  - g. Determine the total charges by adding the amounts developed in e. and f. preceding.

(N)

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By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 10** **SECTION 2**

PART 10 - Wide Area Telecommunications Services  
(WATS)

SECTION 2 - Other 800 Services

Original Sheet No. 4

**1. CUSTOM 800 SERVICE (cont'd)**

(N)

**C. PRICES (cont'd)**

2. The monthly charges for Dedicated 800 Service are determined as follows:
  - a. Determine the total number of calls for each Dedicated 800 number.
  - b. Determine the equivalent hours used by applying the minimum average time requirement of 15 seconds, i.e., 1 call = 15 seconds.
  - c. Determine total actual hours used.
  - d. Determine the chargeable hours which is the greater of b. or c.
  - e. Multiply the chargeable hours used by the usage charge (see 3 following), rounded to the highest penny.
  - f. Determine the charge for each Dedicated 800 number by multiplying the monthly rate per Dedicated 800 number (see 3 following) by the number of 800 numbers.
  - g. Determine the total charges by adding the amounts developed in e. and f. preceding.

(N)

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TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 10** **SECTION 2**

PART 10 - Wide Area Telecommunications Services  
(WATS)  
SECTION 2 - Other 800 Services

3rd Revised Sheet No. 5  
Cancels  
2nd Revised Sheet No. 5

**1. CUSTOM 800 SERVICE (cont'd)**

**C. PRICES (cont'd)**

**3. Service Elements**

Description /Billing Code/	Monthly Price
----------------------------	---------------

**Common Line Termination Service**

With Detail Billing, includes the first hour of use, per 800 number /WF8/	\$15.00(I)
--	------------

With Summary Billing, includes the first hour of use, per 800 number /WF8/	15.00(I)
---	----------

Description	Hourly Rate
-------------	-------------

Usage Charge, each additional hour of use	15.00(I)
---	----------

Description /Billing Code/	Monthly Price
----------------------------	---------------

Dedicated 800 Service Access Line, each /8U9/	32.00
---	-------

Hours of Use per Line	Hourly Rate
0 to 15 hours	\$9.00
15.1 to 40 hours	9.00
40.1 to 80 hours	8.40
over 80.1 hours	8.40

- Service Establishment charges, as covered in Part 3, Section 1 of this Tariff for residence and non-residence exchange service are applicable to Dedicated 800 Service.
- One primary listing will be provided without charge and may appear in any alphabetical directory within the LATA. Additional directory listings will be provided with 800 Service at the rates applicable for residence or non-residence additional listings as set forth in Part 12, Section 1 of this Tariff.

Issued: August 1, 2005

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 10** **SECTION 3**

PART 10 - Wide Area Telecommunications Services  
(WATS)

SECTION 3 - 800 Directory Assistance Service

Original Sheet No. 1

**1. 800 DIRECTORY ASSISTANCE SERVICE**

(N)

**A. DESCRIPTION**

800 Directory Assistance Service gives the Custom 800 Service customers the option of having their 800 Service number listed in the directory assistance data base. This service allows callers, who access a directory assistance bureau, by dialing 1-800-555-1212, to obtain the 800 service number of a particular customer if that customer is an 800 Directory Assistance Service subscriber and if the area where the caller is located is served by the business customer's 800 service number.

**B. TERMS AND CONDITIONS**

1. This service is available 24 hours a day, 7 days a week to callers located within the continental United States, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands. There is no service provider charge to the caller for this service.
2. Custom 800 customers have the option of listing their 800 service number in either a nationwide database or an Ohio specific database, depending on the service to which the customer has subscribed.
3. 800 Directory Assistance Service is available only in those situations where Ameritech is the Responsible Organization, as described in the Ameritech Operating Companies Access Service Tariff, F.C.C. No. 2, Section 6.4.2.
4. Abuse of service as defined in AT&T Communications Tariff, F.C.C. No. 2 Section 9.2.3, may cause this service to be terminated.

(N)

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By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 17** **SECTION 1**

PART 17 - ISDN Services  
SECTION 1 - ISDN Direct Services

1st Revised Sheet No. 10.1  
Cancels  
Original Sheet No. 10.1

**1. ISDN DIRECT (cont'd)**

(T)

E. Rates and Charges

1. General

- a. The rate structure for each ISDN Direct shall include charges for an (T)/1/  
ISDN Direct Line, ISDN Direct CO Termination, optional services (see (T)  
2. following) and End User Common Line Charge (EUCL).
- b. Calls are subject to the usage charges for the services provisioned (T)  
on the channels. With the exception of Flat Rate ISDN, measured  
Local Message Charges for usage will apply to Local Service Area  
voice and Circuit Switched Data calls provisioned on the channel. (T)  
Message Toll charges will apply to calls outside the Local Service  
Area. Custom 800 and WATS usage charges apply. /2/
- c. ISDN Direct is available as a residence or non-residence exchange (T)  
service. Rates charged for End User Common Line and optional  
services such as Custom Calling Service are based upon the ISDN  
Direct class of service.

- /1/ Material relating to ISDN BRI Single B Channel Packet Service now (C)  
appears on Original Sheet 2 in Part 17, Section 3 of this Tariff. (C)
- /2/ Material now appears on 2nd Revised Sheet 4 in Part 20, Section 17 of  
this Tariff.

Issued: July 15, 2005

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By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 17** **SECTION 2**

PART 17 - ISDN Services  
SECTION 2 - ISDN Prime Services

4th Revised Sheet No. 1  
Cancels  
3rd Revised Sheet No. 1

**1. ISDN PRIME SERVICE**

(T)

**A. DESCRIPTION**

ISDN (Integrated Services Digital Network) Prime is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include Circuit Switched Voice (local calling, Message Toll Service, Wide Area Telephone Service (WATS), and Custom 800) and Circuit Switched Data. Each ISDN Prime will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devices to connect to central office services in bulk quantity, rather than on a line by line or service by service basis. (T)

Each ISDN Prime connection provides access from a customer premises to the Company's Circuit Switched Voice, and Circuit Switched Data services via a 1.544 Mbps central office termination and a 1.544 Mbps Local Distribution Channel to the customer's premises. The Local Distribution Channel must be an SBC Ohio provided facility. It may be a DS1 Local Distribution Channel, ProtectPath 1.5 or part of a DS3, ProtectPath 45, OC-3, OC-12, or other suitable Company facility with Clear Channel Capability. The rates and charges for the channel are in addition to those for the ISDN Prime connection. The central office connection is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D). The "D" channel is used for out-of-band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by multiple ISDN Primes for the same customer. "B" channels can be dedicated to each Circuit Switched Voice and Circuit Switched Data service by type or they can be shared among service types by using the call by call feature. (T) (D)

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By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 17** **SECTION 2**

PART 17 - ISDN Services  
SECTION 2 - ISDN Prime Services

3rd Revised Sheet No. 11  
Cancels  
2nd Revised Sheet No. 11

**1. ISDN PRIME SERVICE (cont'd)** (T)

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Non- recurring Charge	Monthly	Monthly Payment			
			Term Payment Plans			
			12 Months	24 Months	36 Months	60 Months

Changes or  
additions of one  
or more channels  
to existing  
trunk groups on  
a single ISDN  
Prime (T)  
- per occasion,  
per trunk  
group /REALF/ \$50.00

Telephone Numbers (Current charges for telephone numbers apply)

**2. Other Applicable Charges and Payments**

The price structure for each ISDN Prime shall include charges for an (T)  
ISDN Prime including optional features, a Company provided DS1 Service (T)  
Local Distribution Channel and End User Common Line Charges (EUCL).  
These charges represent the physical components of the customer's  
service.

WATS Service and Custom 800 Service are available over the ISDN Prime at (T)  
their current tariff charges.

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By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 17** **SECTION 2**

PART 17 - ISDN Services  
SECTION 2 - ISDN Prime Services

5th Revised Sheet No. 12  
Cancels  
4th Revised Sheet No. 12

**1. ISDN PRIME SERVICE (cont'd)** (T)

**F. PRICES**

**2. Other Applicable Charges and Payments**

Calls will be subject to the usage charges for the services provisioned on the channels. Local Measured Usage Charges will apply to Local Service Area voice and Circuit Switched Data calls provisioned on the channel. Toll charges will apply to calls outside the Local Service Area. Custom 800 and WATS usage charges apply. (T) (D)

Customers who choose the Unlimited Local Usage option will pay a monthly flat rated Unlimited Local Usage charge as described in this Tariff Part and Section, in lieu of Local Measured Usage Charges.

**G. REFERENCES**

<u>Service</u>	<u>Reference</u>
DS1, DS3, OC-3, OC-12, ProtectPath 1.5 or ProtectPath 45 Service	Part 15, Section 3 of this Tariff
DS1, DS3, OC-3, OC-12, Service	SBC Operating Companies Access Service Tariff, F.C.C. No. 2, Section 7
End User Common Line Charges (EUCL)	SBC Operating Companies Access Service Tariff, F.C.C. No. 2, Section 4.1.7
Circuit Switched Voice Exchange Service, Measured Rate	Part 4, Section 2 of this Tariff
Circuit Switched Data Exchange Service, Measured Rate	Part 4, Section 2 of this Tariff
	(D)
Wide Area Telecommunications Service & Custom 800	Part 10, Section 1 of this Tariff
Message Toll Service	Part 9, Section 1 of this Tariff

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By Connie Browning, President, Cleveland, Ohio



**2. AMERITECH VALUELINK EXTRA (cont'd)**

/1/

**B. TERMS AND CONDITIONS (cont'd)**

**Growth Bonus**

Ameritech ValueLink Extra customers exceeding their annual baseline revenue are eligible for an annual 10% Growth Bonus Discount. In Year 1 the annual baseline revenue is the sum of the revenue billed prior to subscribing to ValueLink Extra for services noted below. The Year 1 incremental revenue amount is equal to the actual revenue billed in Year 1 minus the annual baseline revenue. If the incremental revenue is greater than zero, a Growth Bonus Discount equal to 10% of the incremental revenue is awarded to the customer in the form of an annual sum bonus at the end of year 1.

In subsequent term years, the previous year's annual revenue is subtracted from the current year's revenue to obtain the incremental revenue amount. If incremental revenue is greater than zero, a Growth Bonus Discount equal to 10% of the incremental revenue is awarded in a lump sum bonus after the end of that year.

Growth Bonus baseline and Year 2 and 3 ValueLink Extra with Toll annual revenue is the sum total monthly recurring revenue billed for the following services: Ameritech Ohio Business Local Usage Charges including Centrex and ISDN switched usage charges, Local Calling Plus, Community Calling, Econo Call Service, and Optional Local Area Service usage; Ameritech intrastate, intraLATA toll charges; 800 and 888 usage charges including Custom 800 and 800 Calling Plan usage; Business Exchange Access Service and Business Trunk Service; Ameritech Digital Transport Service port, digital interface, and multiplexer charges; DS1 Services associated with the use of Ameritech Digital Transport Service;

/1/

/1/ Material formerly appeared in Part 4, Section 2, Sheet Nos. 19.7 through 19.12.

Issued: November 1, 1999

Effective: November 1, 1999

In accordance with Case No. 99-1177-TP-ATA, issued September 30, 1999.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

## Ameritech

Tariff

P.U.C.O. NO. 20

PART 20

SECTION 6

PART 20 - Grandfathered Services  
SECTION 6 - Central Office Services

1st Revised Sheet No. 1  
Cancels  
Original Sheet No. 1 (T)

### 1. DIGITAL TRUNK SERVICE

/1/

#### A. DESCRIPTION

(T)

Digital Trunk Service furnishes digital exchange access lines necessary for communicating within specified exchange areas via Ameritech DS1 Service. A list of exchange areas appears in Part 4, Section 1 of this tariff.

Digital Trunk Service provides the equivalent of 24 exchange access lines between a customer's premises and the customer's normal serving central office. These 24 channels may be used as Trunk lines to PBX equipment, and may provide Direct Inward Dialing (DID) Service, Wide Area Telecommunications Service (WATS), or Custom 800 Service. Touch-Tone Service is a standard feature of Digital Trunk Service.

#### B. TERMS AND CONDITIONS

(T)

1. Digital Trunk Service is offered only from central offices where the Telephone Company has arranged facilities for such service.
2. DID Service must be provided on separate digital trunks that do not provide other trunk lines to PBX equipment.
3. Ameritech DS1 Service central office multiplexing may be required in certain configurations of Digital Trunk Service. The Telephone Company will determine when central office multiplexing is required.

/1/

/1/ Material formerly appeared in Part 6, Section 7, Original Sheet No. 1

Issued: March 25, 1996

Effective: March 25, 1996

In accordance with Case No. 96-163-TP-ATA, issued February 22, 1996.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

## Ameritech

Tariff

P.U.C.O. NO. 20

PART 20

SECTION 6

PART 20 - Grandfathered Services  
SECTION 6 - Central Office Services

Original Sheet No. 2

### 1. DIGITAL TRUNK SERVICE (cont'd)

/1/

### C. PRICES

(T)

#### 1. General

- a. The rate structure for each Digital Trunk Service requires charges for a Digital Trunk (see 2. following), an Ameritech DS1 Service local distribution channel, Ameritech DS1 Service central office multiplexing (where required) and End User Common Line Charges (EUCL). These charges represent the physical components of the service.
- b. Central office features such as: Direct Inward Dialing (DID) Service, Wide Area Telecommunications Service (WATS), and Custom 800 Service are available at their current rates.
- c. Calls will be subject to the usage charges for the services provisioned on the channels. Measured service local message charges for usage will apply to Local Service Area calls provisioned on the channels. Message Toll charges will apply to calls outside the Local Service Area.

/1/

#### 2. Service Elements

(T) /2/

Description /Billing Code/	Non Recurring Charge	Monthly Price	(T)
(a) Digital Trunk /D7W/	\$1,500.00	\$ 280.80	
(b) Subsequent Change Charge	50.00	-	/2/

/1/ Material formerly appeared in Part 6, Section 7, Original Sheet No. 1

/2/ Material formerly appeared in Part 6, Section 7, Original Sheet No. 2

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In accordance with Case No. 96-163-TP-ATA, issued February 22, 1996.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

# Ameritech

Tariff

P.U.C.O. NO. 20

PART 20

SECTION 6

PART 20 - Grandfathered Services  
SECTION 6 - Central Office Services

Original Sheet No. 3

1. DIGITAL TRUNK SERVICE (cont'd)

/1/

## C. PRICES (cont'd)

(T)

### 3. Other Applicable Charges and Payments

References:

Service	Reference
Ameritech DS1 Service	Part 15, Section 3
Wide Area Telecommunications Service and Custom 800	Part 10, Sections 1 and 2
End User Common Line Charges	Ameritech Operating Companies Access Service Tariff, F.C.C. # 2, Section 4.1.7 (c)
Measured Rate Service	Part 4, Section 2
Message Toll Service	Part 9, Section 1

(T)

/1/

/1/ Material formerly appeared in Part 6, Section 7, Original Sheet No. 2

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By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
PART 6 SECTION 7

PART 6 - Central Office Services 5th Revised Sheet No. 15  
SECTION 7 - Digital Transport Services Cancels  
4th Revised Sheet No. 15

**3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)**

**F. PRICES (cont'd)**

**2. Other Applicable Charges and Payments**

In addition to the DTS-E rates and charges noted above, the following rates and charges as specified elsewhere in this tariff may also apply:

- Base Rate channel mileage, channel mileage termination charges, and local distribution channel charges for the terminating equipment (T)
- Success 800 Service usage charges
- DS1 recurring and nonrecurring charges
- DS1 Clear Channel nonrecurring charge
- Caller ID recurring charges
- DID Station Number recurring and nonrecurring charges
- Foreign Exchange channel mileage charges
- Off Premise Extension channel mileage charges
- Centrex Service recurring and nonrecurring charges
- Primary Interexchange Carrier Charge (PICC)<sup>/1/</sup>
- End-User Common Line charges<sup>/2/</sup>

/1/ See Section 3 of SBC Operating Companies Tariff F.C.C. No. 2.  
/2/ See Section 4 of SBC Operating Companies Tariff F.C.C. No. 2.

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THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 6** **SECTION 7**

PART 6 - Central Office Services  
SECTION 7 - Digital Transport Services

4th Revised Sheet No. 17  
Cancels  
3rd Revised Sheet No. 17

**3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)**

**F. PRICES (cont'd)**

**2. Other Applicable Charges and Payments (cont'd)**

References:

The rates and charges in 1. preceding are for Digital Transport Service - Enhanced. Additional applicable rates and charges for services specified preceding can be found in the tariff references listed below.

<u>Service</u>	<u>Reference</u>
Access Advantage Plus Transport	SBC Operating Companies Tariff F.C.C. No. 2
Base Rate Service	P.U.C.O. NO. 20 Part 15, Section 3
Business Basic Exchange Usage Service	P.U.C.O. NO. 20 Part 4, Section 2
Caller ID	P.U.C.O. NO. 20 Part 7, Section 2
Success 800 Service	Catalog, Part 10, Section 2 (T)
Direct Inward Dialing (DID) Service	P.U.C.O. NO. 20 Part 6, Section 1
DS1 Service	P.U.C.O. NO. 20 Part 15, Section 3
End-User Common Line Charges	SBC Operating Companies Tariff F.C.C. No. 2, Section 4.1.7(c)
Foreign Exchange Service	P.U.C.O. NO. 20 Part 15, Section 2
Message Toll Service	P.U.C.O. NO. 20 Part 9, Section 1
Off Premises Extension Service	P.U.C.O. NO. 20 Part 15, Section 2

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TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 10** **SECTION 2**

PART 10 - Wide Area Telecommunications Services  
(WATS)

1st Revised Sheet No. 1  
Cancels

SECTION 2 - Other 800 Services

Original Sheet No. 1

**1. SUCCESS 800 SERVICE**

(T)

**A. DESCRIPTION**

Success 800 Service is the furnishing of dial type communications from stations within the LATA to a station associated with an 800 termination point within the same LATA. Success 800 will provide, where facilities are available, for the completion of 800 calls to a customer's telephone number or Dedicated 800 Service access line. Success 800 will be arranged at the customer's option for Common Line Termination Service or Dedicated 800 Service. (T)

- Common Line Termination Service is a routing feature that provides for the completion of intraLATA 800 calls to a telephone number associated with the customer's existing local service. (T)
- Dedicated 800 Service provides for the completion of intraLATA 800 calls to the customer's Dedicated 800 Service access line. (T)

**B. TERMS AND CONDITIONS**

The terms and conditions contained herein are specific to the service involved and are in addition to the General Regulations applicable to all services that are set forth in Part 2.

1. Success 800 Service can be provisioned with either an 800 or 888 service number. (T)
2. Success 800 Service may be furnished in association with Interexchange Carriers for interLATA, intrastate and/or interstate calling. IntraLATA calls are completed by the Telephone Company and interLATA calls are completed by the Interexchange Carriers. When furnished in association with Interexchange Carriers, this service provides the customer access to a wide range of Data Base Services (see 3 following). (T)
3. Customers may retain the same Success 800 Service telephone number when moving to another location. (T)
4. Service is furnished subject to the availability of the service components required. The Company will (1) determine which of those components shall be used and (2) make modifications to those components at its option. (T)

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THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 10** **SECTION 2**

PART 10 - Wide Area Telecommunications Services  
(WATS)

1st Revised Sheet No. 2  
Cancels

SECTION 2 - Other 800 Services

Original Sheet No. 2

**1. SUCCESS 800 SERVICE (cont'd)**

(T)

**B. TERMS AND CONDITIONS (cont'd)**

5. Success 800 Service is not available on semi-public, public, or  
COCOT service. (T)
6. Success 800 Service provides for termination of calls only. (T)
7. A one month minimum contract period applies to Success 800 Service. (T)
8. Allowance for interruptions apply to each Success 800 Service as  
follows: (T)
  - When the Success 800 Service is interrupted for a period of less  
than 2 hours, no credit applies. (T)
  - When the Success 800 Service is interrupted for a period of more  
than 2 hours, a credit of 1/720 of the monthly charge applies for  
the access line for each hour or major fraction thereof. (T)
  - The credit preceding includes all credit to be applied for an  
interruption.
  - No credit allowance will be made for the following conditions:
    - non-completion of Success 800 Service messages due to busy  
network conditions; (T)
    - interruption of service due to customer-provided equipment or  
systems;
    - interruption of service due to the negligence of the customer;
    - interruption of service during any period in which the  
Telephone Company is not afforded access to the premises at  
which the Success 800 Service is terminated; or (T)
    - interruption of service during any period when the customer has  
released the Success 800 Service to the Telephone Company for  
maintenance purposes, or implementation of a customer order for  
a change in service arrangement. (T)

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THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 10** **SECTION 2**

PART 10 - Wide Area Telecommunications Services  
(WATS)

1st Revised Sheet No. 3  
Cancels

SECTION 2 - Other 800 Services

Original Sheet No. 3

**1. SUCCESS 800 SERVICE (cont'd)**

(T)

**B. TERMS AND CONDITIONS (cont'd)**

9. Message toll telephone service furnished at a customer's request when the customer's Success 800 Service is interrupted, is charged for at the message toll telephone service rates specified in Part 9, Section 1 of this tariff. (T)
10. Success 800 Service is available in Ameritech Ohio exchange areas as set forth in Part 4, Section 1, of the P.U.C.O. No. 20 tariff. (T)

**C. PRICES**

1. The monthly charges for Common Line Termination Service are determined as follows:
  - a. Determine the total number of calls for each Success 800 number. (T)
  - b. Determine the equivalent hours used by applying the minimum average time requirement of 15 seconds, i.e., 1 call = 15 seconds.
  - c. Determine total actual hours used.
  - d. Determine the chargeable hours which is the greater of b. or c.
  - e. The usage charge is applied for Success 800 to the total hours of use over and above the first hour of use. Multiply the chargeable hours used by the usage charge (see 3 following), rounded to the highest penny. (T)
  - f. Determine the charge for each Success 800 number by multiplying the monthly rate per 800 number (see 3 following) by the number of 800 numbers. (T)
  - g. Determine the total charges by adding the amounts developed in e. and f. preceding.

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THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 10** **SECTION 2**

PART 10 - Wide Area Telecommunications Services  
(WATS)

1st Revised Sheet No. 4  
Cancels

SECTION 2 - Other 800 Services

Original Sheet No. 4

**1. SUCCESS 800 SERVICE (cont'd)**

(T)

**C. PRICES (cont'd)**

2. The monthly charges for Dedicated 800 Service are determined as follows:

- a. Determine the total number of calls for each Dedicated 800 number.
- b. Determine the equivalent hours used by applying the minimum average time requirement of 15 seconds, i.e., 1 call = 15 seconds.
- c. Determine total actual hours used.
- d. Determine the chargeable hours which is the greater of b. or c.
- e. Multiply the chargeable hours used by the usage charge (see 3 following), rounded to the highest penny.
- f. Determine the charge for each Dedicated 800 number by multiplying the monthly rate per Dedicated 800 number (see 3 following) by the number of 800 numbers.
- g. Determine the total charges by adding the amounts developed in e. and f. preceding.

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By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 10** **SECTION 2**

PART 10 - Wide Area Telecommunications Services  
(WATS)

4th Revised Sheet No. 5  
Cancels

SECTION 2 - Other 800 Services

3rd Revised Sheet No. 5

**1. SUCCESS 800 SERVICE (cont'd)**

(T)

**C. PRICES (cont'd)**

**3. Service Elements**

Description /Billing Code/	Monthly Price
----------------------------	---------------

**Common Line Termination Service**

With Detail Billing, includes the first hour of use, per 800 number /WF8/	\$15.00
--	---------

With Summary Billing, includes the first hour of use, per 800 number /WF8/	15.00
---	-------

Description	Hourly Rate
-------------	-------------

Usage Charge, each additional hour of use	15.00
---	-------

Description /Billing Code/	Monthly Price
----------------------------	---------------

Dedicated 800 Service Access Line, each /8U9/	32.00
---	-------

Hours of Use per Line	Hourly Rate
-----------------------	-------------

0 to 15 hours	\$9.00
15.1 to 40 hours	9.00
40.1 to 80 hours	8.40
over 80.1 hours	8.40

4. Service Establishment charges, as covered in Part 3, Section 1 of this Tariff for residence and non-residence exchange service are applicable to Dedicated 800 Service.

5. One primary listing will be provided without charge and may appear in any alphabetical directory within the LATA. Additional directory listings will be provided with 800 Service at the rates applicable for residence or non-residence additional listings as set forth in Part 12, Section 1 of this Tariff.

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**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 10** **SECTION 3**

PART 10 - Wide Area Telecommunications Services  
(WATS)

1st Revised Sheet No. 1  
Cancels

SECTION 3 - 800 Directory Assistance Service

Original Sheet No. 1

**1. 800 DIRECTORY ASSISTANCE SERVICE**

**A. DESCRIPTION**

800 Directory Assistance Service gives the Success 800 Service customers (T) the option of having their 800 Service number listed in the directory assistance data base. This service allows callers, who access a directory assistance bureau, by dialing 1-800-555-1212, to obtain the 800 service number of a particular customer if that customer is an 800 Directory Assistance Service subscriber and if the area where the caller is located is served by the business customer's 800 service number.

**B. TERMS AND CONDITIONS**

1. This service is available 24 hours a day, 7 days a week to callers located within the continental United States, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands. There is no service provider charge to the caller for this service.
2. Success 800 customers have the option of listing their 800 service number in either a nationwide database or an Ohio specific database, depending on the service to which the customer has subscribed. (T)
3. 800 Directory Assistance Service is available only in those situations where Ameritech is the Responsible Organization, as described in the Ameritech Operating Companies Access Service Tariff, F.C.C. No. 2, Section 6.4.2.
4. Abuse of service as defined in AT&T Communications Tariff, F.C.C. No. 2 Section 9.2.3, may cause this service to be terminated.

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**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 17** **SECTION 1**

PART 17 - ISDN Services  
SECTION 1 - ISDN Direct Services

2nd Revised Sheet No. 10.1  
Cancels  
1st Revised Sheet No. 10.1

**1. ISDN DIRECT (cont'd)**

E. Rates and Charges

1. General

- a. The rate structure for each ISDN Direct shall include charges for an ISDN Direct Line, ISDN Direct CO Termination, optional services (see 2. following) and End User Common Line Charge (EUCL).
- b. Calls are subject to the usage charges for the services provisioned on the channels. With the exception of Flat Rate ISDN, measured Local Message Charges for usage will apply to Local Service Area voice and Circuit Switched Data calls provisioned on the channel. Message Toll charges will apply to calls outside the Local Service Area. Success 800 and WATS usage charges apply. (T)
- c. ISDN Direct is available as a residence or non-residence exchange service. Rates charged for End User Common Line and optional services such as Custom Calling Service are based upon the ISDN Direct class of service.

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**SBC**  
Tariff

P.U.C.O. NO. 20  
PART 17 SECTION 2

PART 17 - ISDN Services  
SECTION 2 - ISDN Prime Services

5th Revised Sheet No. 1  
Cancels  
4th Revised Sheet No. 1

**1. ISDN PRIME SERVICE**

**A. DESCRIPTION**

ISDN (Integrated Services Digital Network) Prime is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include Circuit Switched Voice (local calling, Message Toll Service, Wide Area Telephone Service (WATS), and Success 800) and Circuit Switched Data. Each ISDN Prime will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devices to connect to central office services in bulk quantity, rather than on a line by line or service by service basis. (T)

Each ISDN Prime connection provides access from a customer premises to the Company's Circuit Switched Voice, and Circuit Switched Data services via a 1.544 Mbps central office termination and a 1.544 Mbps Local Distribution Channel to the customer's premises. The Local Distribution Channel must be an SBC Ohio provided facility. It may be a DS1 Local Distribution Channel, ProtectPath 1.5 or part of a DS3, ProtectPath 45, OC-3, OC-12, or other suitable Company facility with Clear Channel Capability. The rates and charges for the channel are in addition to those for the ISDN Prime connection. The central office connection is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D). The "D" channel is used for out-of-band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by multiple ISDN Primes for the same customer. "B" channels can be dedicated to each Circuit Switched Voice and Circuit Switched Data service by type or they can be shared among service types by using the call by call feature.

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**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 17** **SECTION 2**

PART 17 - ISDN Services  
SECTION 2 - ISDN Prime Services

4th Revised Sheet No. 11  
Cancels  
3rd Revised Sheet No. 11

**1. ISDN PRIME SERVICE (cont'd)**

**F. PRICES (cont'd)**

**1. Service Elements (cont'd)**

Description /Billing Code/	Non- recurring Charge	Monthly	Monthly Payment			
			Term Payment Plans			
			12 Months	24 Months	36 Months	60 Months
Changes or additions of one or more channels to existing trunk groups on a single ISDN Prime - per occasion, per trunk group /REALF/		\$50.00				

Telephone Numbers (Current charges for telephone numbers apply)

**2. Other Applicable Charges and Payments**

The price structure for each ISDN Prime shall include charges for an ISDN Prime including optional features, a Company provided DS1 Service Local Distribution Channel and End User Common Line Charges (EUCL). These charges represent the physical components of the customer's service.

WATS Service and Success 800 Service are available over the ISDN Prime (T)  
at their current tariff charges.

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**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 17** **SECTION 2**

PART 17 - ISDN Services  
SECTION 2 - ISDN Prime Services

6th Revised Sheet No. 12  
Cancels  
5th Revised Sheet No. 12

**1. ISDN PRIME SERVICE (cont'd)**

**F. PRICES**

**2. Other Applicable Charges and Payments**

Calls will be subject to the usage charges for the services provisioned on the channels. Local Measured Usage Charges will apply to Local Service Area voice and Circuit Switched Data calls provisioned on the channel. Toll charges will apply to calls outside the Local Service Area. Success 800 and WATS usage charges apply. (T)

Customers who choose the Unlimited Local Usage option will pay a monthly flat rated Unlimited Local Usage charge as described in this Tariff Part and Section, in lieu of Local Measured Usage Charges.

**G. REFERENCES**

<u>Service</u>	<u>Reference</u>	
DS1, DS3, OC-3, OC-12, ProtectPath 1.5 or ProtectPath 45 Service	Part 15, Section 3 of this Tariff	
DS1, DS3, OC-3, OC-12, Service	SBC Operating Companies Access Service Tariff, F.C.C. No. 2, Section 7	
End User Common Line Charges (EUCL)	SBC Operating Companies Access Service Tariff, F.C.C. No. 2, Section 4.1.7	
Circuit Switched Voice Exchange Service, Measured Rate	Part 4, Section 2 of this Tariff	
Circuit Switched Data Exchange Service, Measured Rate	Part 4, Section 2 of this Tariff	
Wide Area Telecommunications Service & Success 800	Part 10, Section 1 of this Tariff	(T)
Message Toll Service	Part 9, Section 1 of this Tariff	

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**SBC**  
Tariff

P.U.C.O. NO. 20  
**PART 20** **SECTION 4**

PART 20 - Grandfathered Services  
SECTION 4 - Exchange Access Services

1st Revised Sheet No. 8  
Cancels  
Original Sheet No. 8

**2. AMERITECH VALUELINK EXTRA (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

**Growth Bonus**

Ameritech ValueLink Extra customers exceeding their annual baseline revenue are eligible for an annual 10% Growth Bonus Discount. In Year 1 the annual baseline revenue is the sum of the revenue billed prior to subscribing to ValueLink Extra for services noted below. The Year 1 incremental revenue amount is equal to the actual revenue billed in Year 1 minus the annual baseline revenue. If the incremental revenue is greater than zero, a Growth Bonus Discount equal to 10% of the incremental revenue is awarded to the customer in the form of an annual sum bonus at the end of year 1.

In subsequent term years, the previous year's annual revenue is subtracted from the current year's revenue to obtain the incremental revenue amount. If incremental revenue is greater than zero, a Growth Bonus Discount equal to 10% of the incremental revenue is awarded in a lump sum bonus after the end of that year.

Growth Bonus baseline and Year 2 and 3 ValueLink Extra with Toll annual revenue is the sum total monthly recurring revenue billed for the following services: Ameritech Ohio Business Local Usage Charges including Centrex and ISDN switched usage charges, Local Calling Plus, Community Calling, Econo Call Service, and Optional Local Area Service usage; Ameritech intrastate, intraLATA toll charges; 800 and 888 usage charges including Success 800 and 800 Calling Plan usage; Business Exchange Access Service and Business Trunk Service; Ameritech Digital Transport Service port, digital interface, and multiplexer charges; DS1 Services associated with the use of Ameritech Digital Transport Service; (T)

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P.U.C.O. NO. 20  
**PART 20** **SECTION 6**

PART 20 - Grandfathered Services  
SECTION 6 - Central Office Services

2nd Revised Sheet No. 1  
Cancels  
1st Revised Sheet No. 1

**1. DIGITAL TRUNK SERVICE**

**A. DESCRIPTION**

Digital Trunk Service furnishes digital exchange access lines necessary for communicating within specified exchange areas via Ameritech DS1 Service. A list of exchange areas appears in Part 4, Section 1 of this tariff.

Digital Trunk Service provides the equivalent of 24 exchange access lines between a customer's premises and the customer's normal serving central office. These 24 channels may be used as Trunk lines to PBX equipment, and may provide Direct Inward Dialing (DID) Service, Wide Area Telecommunications Service (WATS), or Success 800 Service. Touch-Tone Service is a standard feature of Digital Trunk Service.

(T)

**B. TERMS AND CONDITIONS**

1. Digital Trunk Service is offered only from central offices where the Telephone Company has arranged facilities for such service.
2. DID Service must be provided on separate digital trunks that do not provide other trunk lines to PBX equipment.
3. Ameritech DS1 Service central office multiplexing may be required in certain configurations of Digital Trunk Service. The Telephone Company will determine when central office multiplexing is required.

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**SBC**  
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P.U.C.O. NO. 20  
**PART 20** **SECTION 6**

PART 20 - Grandfathered Services  
SECTION 6 - Central Office Services

1st Revised Sheet No. 2  
Cancels  
Original Sheet No. 2

**1. DIGITAL TRUNK SERVICE (cont'd)**

**C. PRICES**

**1. General**

- a. The rate structure for each Digital Trunk Service requires charges for a Digital Trunk (see 2. following), an Ameritech DS1 Service local distribution channel, Ameritech DS1 Service central office multiplexing (where required) and End User Common Line Charges (EUCL). These charges represent the physical components of the service.
- b. Central office features such as: Direct Inward Dialing (DID) Service, Wide Area Telecommunications Service (WATS), and Success 800 Service are available at their current rates. (T)
- c. Calls will be subject to the usage charges for the services provisioned on the channels. Measured service local message charges for usage will apply to Local Service Area calls provisioned on the channels. Message Toll charges will apply to calls outside the Local Service Area.

**2. Service Elements**

Description /Billing Code/	Nonrecurring Charge	Monthly Price
(a) Digital Trunk /D7W/	\$1,500.00	\$280.80
(b) Subsequent Change Charge	50.00	-

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P.U.C.O. NO. 20  
**PART 20** **SECTION 6**

PART 20 - Grandfathered Services  
SECTION 6 - Central Office Services

1st Revised Sheet No. 3  
Cancels  
Original Sheet No. 3

**1. DIGITAL TRUNK SERVICE (cont'd)**

**C. PRICES**

**3. Other Applicable Charges and Payments**

References:

Service	Reference	
Ameritech DS1 Service	Part 15, Section 3	
Wide Area Telecommunications Service and Success 800	Part 10, Sections 1 and 2	(T)
End User Common Line Charges	Ameritech Operating Companies Access Service Tariff, F.C.C. # 2, Section 4.1.7 (c)	
Measured Rate Service	Part 4, Section 2	
Message Toll Service	Part 9, Section 1	

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SBC Ohio hereby revises Part 6, Section 7; Part 10, Sections 2 & 3; Part 17, Sections 1 & 2; and Part 20, Sections 4 & 6, of its SBC Tariff P.U.C.O. No. 20, to change the name of, and all references to, Custom 800 Service to Success 800 Service.

As Success 800 Service has, for an extended period of time on customer bills, no prior customer notification of this name change was made. This change impacts only what is shown in the tariff.

Exhibit C