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October 22, 2002

VIA HAND DELIVERY

Ms. Daisy Crockron
Chief of Docketing
Public Utilities Commission of Ohio
180 East Broad St.
Columbus, OH 43266

Re: *Joint Application for Approval of Transfer of Ownership of Shepard Hills
Water Company
Case No. 02-1017-WW-UNC*

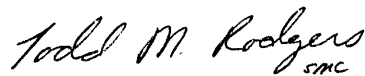
*Consumers Ohio Water Company Tariff Docket
Case No. 89-7028-WW-TRF*

Dear Ms. Crockron:

Attached please find four copies of the final Consumers Ohio Water Company Suburban Division tariff, one to be filed in Case No. 02-1017-WW-UNC, one to be filed in Case No. 89-7028-WW-TRF, and two to be distributed to the Staff pursuant to the Commission's order in Case No. 02-1017-WW-UNC issued on October 3, 2002.

If you have any questions, please feel free to contact me at your convenience.

Very truly yours


TMR

Todd M. Rodgers

TMR/smc
Enclosure

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CONSUMERS OHIO WATER COMPANY

SUBURBAN DIVISION

P.U.C.O. TARIFF NO. 1

P.U.C.O. TARIFF NO. 1

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Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

Consumers Ohio Water Company
Suburban Division

Section 1
Original Sheet No. 1

P.U.C.O. TARIFF NO. 1

SURSEDED TARIFFS

This P.U.C.O. Tariff No. 1 replaces and supersedes the following listed tariffs:

Cancelled

Shepard Hills Water Company...P.U.C.O. No. 2 WATER SERVICE.....08/21/02

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
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P.U.C.O. TARIFF NO. 1

SUBJECT INDEX

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Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
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P.U.C.O. TARIFF NO. 1

<u>Description</u>	<u>Section</u>	<u>Sheet No.</u>	<u>Effective Date</u>
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Issued: October 21, 2002

Effective: October 21, 2002

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P.U.C.O. TARIFF NO. 1

SUBJECT INDEX (Continued)

<u>Description</u>	<u>Section</u>	<u>Sheet No.</u>	<u>Effective Date</u>
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Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J, Pishkur, President, Consumers Ohio Water Company
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P.U.C.O. TARIFF NO. 1

SUBJECT INDEX (Continued)

<u>Description</u>	<u>Section</u>	<u>Sheet No.</u>	<u>Effective Date</u>
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Issued: October 21, 2002

Effective: October 21, 2002

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P.U.C.O. TARIFF NO. 1

SUBJECT INDEX (Continued)

<u>Description</u>	<u>Section</u>	<u>Sheet No.</u>	<u>Effective Date</u>
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Issued: October 21, 2002

Effective: October 21, 2002

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P.U.C.O. TARIFF NO. 1

SUBJECT INDEX (Continued)

<u>Description</u>	<u>Section</u>	<u>Sheet No.</u>	<u>Effective Date</u>
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Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
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P.U.C.O. TARIFF NO. 1

GENERAL RULES AND REGULATIONS

Nothing within this Tariff shall take precedence over the rules set forth in the Administrative Code of the Public Utilities Commission of Ohio, Chapter 4901:1-15; unless otherwise specifically ordered by the Public Utilities Commission of Ohio pursuant to Rule 4901:1-15-01 of the Administrative Code.

Issued: October 21, 2002

Effective: October 21, 2002

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P.U.C.O. TARIFF NO. 1

EXPLANATION OF TERMS

ADJACENT BUILDINGS – A group of two or more buildings on the same lot or parcel of land not separated by any street, avenue, thoroughfare, alley or other public right of way, except where the customer owns and/or leases a lot or parcel of land on both sides of a street, avenue, thoroughfare, alley or public right of way which lots or parcels of land otherwise would be contiguous, such building thereon shall be considered adjacent.

APPLICATIONS –

- (1) An application for the installation of a customer service line shall be in writing on forms prescribed by the Company and filed with and approved by the Public Utilities Commission of Ohio.
- (2) An application for water service may be made orally, but the Company reserves the right to require such application to be made in writing on forms prescribed by the Company and filed with and approved by the Public Utilities Commission of Ohio.

COMPANY – Consumers Ohio Water Company, Suburban Division

COST – The expenditure by the Company for labor, materials, engineering, supervision, motor vehicles and tools, and any other expenditures incidental thereto the extent that any or all of such items are directly assignable to the particular situation involved, except when modified by the word “estimated”, in which case it shall be the estimated expenditure for such item.

CUSTOMER – A person who has contracted (whether orally or in writing, or expressed or implied) for water service to be supplied to one premises.

METER – The Company approved device or apparatus, including associated remote registers, used to measure all water passing through a customer service line.

MONTHLY CONSUMPTION – The amount of water passing through the customer's meter (or for billing purposes, estimated to have passed through such meter) in a monthly billing cycle which equals approximately 30 days.

MONTHLY BILL – A bill is rendered each month. The monthly bill is determined by applying the applicable rate(s) to the consumption shown on the bill. The consumption shown on the bill may be from actual meter reading or may be estimated

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
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P.U.C.O. TARIFF NO. 1

EXPLANATION OF TERMS (continued)

PERSON – Person means any natural person, corporation, partnership, association, organization, or other entity capable under the law of suing or being sued, including any public body and shall, unless the context shall otherwise indicate, include the plural as well as the singular, and words of any gender shall include all genders.

PLANT – All facilities necessary to furnish public water service and water for fire protection.

PREMISES – Premises means the physical property to be served. Each of the following, together with the lot or parcel of land upon which it is located, or such portion of such land as is used or held for use with it, shall constitute a premises:

- (1) One building designed or used for single-family occupancy as a residence.
- (2) One building designed or used for single-family occupancy both as a residence and for professional or business purposes, when the business or profession is conducted by the resident. (When not so conducted, the portion occupied by the resident constitutes one premises and each separate portion occupied by other persons for professional or business purposes constitutes a separate premises.)
- (3) A combination of adjacent buildings, one portion designed or used for single-family occupancy as a residence and the other portions designed for professional or business purposes all of which are occupied by the resident. (When not so occupied, the portion designed or used for single-family occupancy constitutes one premises and each separate portion designed or used for professional or business purposes and occupied by other persons constitutes a separate premises.)
- (4) One building designed or used by one person for professional or business purposes.
- (5) A combination of adjacent buildings designed or used by one person for professional or business purposes.
- (6) Each combination of rooms designed or used for single-family occupancy as a residence, within a multiple-unit building.
- (7) Each room or combination of rooms designed or used by one person for professional or business purposes within a house or within a multiple-unit building.
- (8) Each parcel of land which requires water service.
- (9) Each parcel or mobile home unit where the unit is not resting primarily on its wheels.

Issued: October 21, 2002

Effective: October 21, 2002

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P.U.C.O. TARIFF NO. 1

EXPLANATION OF TERMS (continued)

- (10) Any building not otherwise defined as premises in any other definition of premises contained herein.

SERVICE CONNECTION – The connection of the Company's service line with the customer's service line at or near the curb line, which connection enables the customer to receive service

SERVICE LINES –

- (1) The Company service line is the water line and related facilities from the main to and including the curb stop or control valve.
- (2) The customer service line is the water line and related facilities from the Company service line to the premises to be served.

TAP-IN – The connecting of a Company service line to the distribution or collection main.

WATER SUPPLIED – All water which passes through the meters

Issued: October 21, 2002

Effective: October 21, 2002

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P.U.C.O. TARIFF NO. 1

GENERAL REGULATIONS GOVERNING SERVICE

1. When the supply of water is to be temporarily interrupted by the Company, it will give three (3) days advance written notice thereof as provided for in the Ohio Administrative Code.
2. In the interest of public health, mains, service lines or other pipes may not be connected with any service line or piping which the Company knows or has good reason to believe is connected with any other sources of water supply, nor may said mains, service lines or other pipes be connected in any way to any piping, tank, vat or other apparatus which contains liquids, chemicals or any other matter which may flow back into said mains, service lines or other pipes and which may endanger or otherwise contaminate the water supply.
3. The Company shall not be liable for a deficiency or failure, regardless of cause (except as a result of willful misconduct or negligence) in the supply of water or in the pressure, nor for any damage caused thereby, or by the bursting or breaking of any main or service line or any attachment to the mains and service lines or other facilities used by the Company. All damage to a customer's boilers or other equipment depending upon pressure in mains and service lines to keep them supplied with water shall be borne exclusively by the customer.
4. When an application is made for the installation of a Company service line for water service or for the reinstatement of water service, the Company shall be entitled to assume that the piping and fixtures to which the service will be supplied are in good order to receive such service, but reserves the right to inspect said facilities to assure against possible damage and cross connections.
5. Water will not be furnished where pipes are inferior, the plumbing defective; or the faucets, water-closets or other fixtures leak or are imperfect. When such conditions are discovered, the supply of water may be cut off until repairs are made with no less than 14 days prior written notice by the Company.
6. The Company shall have the sole right to determine the size, type and location of meters; meter settings, valves, service lines and connections necessary to provide the service applied for.
7. Exclusive operating control of all service lines from main to meter, and meters and meter installations shall at all times remain with the Company, and shall not be interfered with in any respect.
8. When a supply of water for building-construction purposes is applied for, such supply shall be furnished under the regulations applicable to regular, permanent service. Special, temporary requirements for water service may be met by applying for the same at the office of the Company.
9. The customer shall not, without Company consent, use water for any purpose or upon any premises not stated in the application for service.

Issued: October 21, 2002

Effective: October 21, 2002

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P.U.C.O. TARIFF NO. 1

GENERAL REGULATIONS GOVERNING SERVICE (continued)

10. Disconnection Procedure:

A. Service may be refused or disconnected to any customer or refused to any applicant for service as stated in this paragraph. In any instance where a customer's service could be disconnected under more than one of the following conditions, the minimum notice provision (which includes no notice) will be provided.

1) No notice is required in any of the following instances:

- (a) For tampering with any main, service line, meter, curbstop, curb box, seal, or other appliance under the control of, or belonging to, the Company;
- (b) For connecting the service line or any pipe directly or indirectly connected to it, with any other source of supply or with any apparatus which may in the opinion of the Company, contaminate the Company's water supply or threaten the integrity of the system; or
- (c) For any other violation or failure to comply with, the regulations of the Company, which may in the opinion of the Company or any public authority, create an emergency situation.

2) The customer must be given not less than twenty-four hours written notice before service is disconnected when any of the following conditions exist:

- (a) For the use of water for any purpose not stated in the application, or for the use of service upon any premises not stated in the application or...
- (b) To prevent waste or reasonably avoidable loss of water.

Personal delivery of the notice to the customer's premise shall first be attempted and, only if personal service cannot be accomplished at that time, the notice shall be securely attached to the premises in a conspicuous manner.

Issued: October 21, 2002

Effective: October 21, 2002

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P.U.C.O. TARIFF NO. 1

GENERAL REGULATIONS GOVERNING SERVICE (continued)

- 3) The customer must be given not less than fourteen (14) days written notice before service is disconnected when any of the following conditions exist:
- (a) For non-payment of any tariffed charges when due or within any additional period for payment permitted by the Company, or for not making a deposit as required. Disconnection of service for non-payment may not occur prior to fourteen days after the due date;
 - (b) For any violation of, or failure to comply with, the regulations of the Company other than stated in Paragraph (A) (1) above;
 - (c) For misrepresentation in the application as to any material fact;
 - (d) For denial to the Company of reasonable access to the premises for the purpose of inspection; or
 - (e) For violation of Federal, state, or local laws or ordinances where such violation affects the provision of utility service by the Company.

B. Service may not be refused or disconnected to any customer or refused to any applicant for service for any of the following reasons:

- 1) Failure to pay for service furnished to a customer formerly receiving service at the premises, unless the former customer continues to reside at the premises;
- 2) Failure to pay for a class of service different from the service provided for at the location of the account;
- 3) Failure to pay any amount which, according to established payment dispute and resolution procedures, is in bona fide dispute;
- 4) Failure to pay any charge not specified in the Company's tariff.

Issued: October 21, 2002

Effective: October 21, 2002

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P.U.C.O. TARIFF NO. 1

GENERAL REGULATIONS GOVERNING SERVICE (continued)

- C. Those Company employees who normally perform the termination of service will be authorized to either:

- 1) Accept payment in lieu of termination;
- 2) Be able to dispatch an employee to the premises to accept payment; or
- 3) Be otherwise able to make available to the customer a means to avoid disconnection.

Such employees at the premises may or may not be authorized to make extended payment arrangement at the discretion of the Company.

11. In any case in which two or more customers are supplied through one service line and the Company is entitled under Subsection 10, above, to discontinue service to any or all of them, the Company shall notify the customer (s) of non-compliance with the provisions of Section 3-5, Sheet No.1, paragraph 3 and Section 3-6, paragraph 3 of this tariff. Customer shall have thirty (30) days to comply with said provisions or be subject to disconnection. The Company shall have the right to access the customer service line and meter to isolate the customer (s) whose actions/inactions subject the customer to disconnection.
12. If a customer whose service has been disconnected for non-payment of bills or for violation of or failure to comply with regulations of the Company desires a reconnection, such reconnection may only be made after the customer:
 - a) Has paid all unpaid bills for water service owed to the Company; or
 - b) Has made a deferred payment plan between the customer and the Company; and
 - c) Has paid a reconnection or turn-off fee as set forth on each Division's rate schedule included in Section 4 of this Tariff; and

Issued: October 21, 2002

Effective: October 21, 2002

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P.U.C.O. TARIFF NO. 1

GENERAL REGULATIONS GOVERNING SERVICE (continued)

- d) Has corrected any condition in violation of the regulations of the Company; and
 - e) Has made or maintained a deposit in accordance with Section 3-4; paragraph 4 of this Tariff.
13. When a customer's meter cannot be read for a period exceeding three months for accounts read monthly after the latest prior reading, the Company may discontinue service to the customer upon giving a fourteen days written notice mailed to him of its intention to do so, unless the customer shall promptly make access to the meter possible during the Company's regular business hours on any day except Saturday, Sunday and holidays, and notify the Company thereof. If the customer notifies the Company that he can promptly make access to the meter possible only during a time and day other than during the Company's regular business hours, the Company shall make a charge for the actual cost of such meter reading service.
14. Any employee or agent of the Company seeking access to the dwelling or structure of a customer shall voluntarily identify himself, provide proper Company photo identification, and shall state reason for his visit. The employee or agent shall in all cases direct himself to a person holding out himself or herself as being responsible for the dwelling or structure. Entrance will not be sought or gained by subterfuge or force. The Company shall be responsible for any damage done by its employees when such damage results from willful misconduct or negligent act and within the scope of employment.
15. Complaints with regard to the character of service furnished, or to the reading or registration of meters or to the bills rendered must be made to the Company's office, either orally or in writing, and a record of such complaint will be kept by the Company, giving the name and address of the complainant, the date, the nature of the complaint, and the action taken or decision made by the Company with respect to it. The Company shall investigate the complaint and report the results of such investigation to the customer within ten (10) business days of the receipt of the complaint. If the complainant is not satisfied with the results, the Company shall inform the customer of the Commission's P.I.C. telephone number and address.
16. The Company shall make a charge to a customer for emergency service calls on Saturday, Sunday and holidays and at other than the Company's regular business hours on all other days where the cause is the responsibility of such customer. The charge shall be sufficient to reimburse the Company for the expense in making the call.
17. The Company reserves the right at any time to alter, amend or add to the regulations of this tariff or to substitute other regulations, and all such alterations, amendments and additions will be filed and approved by the Public Utilities Commission of Ohio as provided by law.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

GENERAL REGULATIONS GOVERNING SERVICE

1. WATER CONSERVATION RESTRICTION REGULATIONS

- A) Conditions beyond the control of the Company may necessitate the Company to impose restrictions on the use of water by its customers to ensure that the supply is adequate for public fire service and basic human needs.
- B) The Company will notify the Emergency Coordinator of the Commission of any proposed water usage restrictions. Subsequent to this notification the restrictions may be implemented immediately. Within two business days following the implementation of water restrictions, the Company shall file with the Commission, a detailed description outlining the restrictions. The Commission may suspend the restrictions if the Commission finds the restrictions to be unreasonable or discriminatory.
- C) When it is determined, in the opinion of the Company, that a threat to the integrity of its water supply exists, the Company may implement such restrictions on water consumption as necessary to reserve a sufficient water supply for public fire protection and basic human needs as follows:
 - 1) Level 1: Partial ban on all lawn watering;
 - 2) Level 2: Complete ban on all lawn watering, car washing and pool filling; and
 - 3) Level 3: Ban on all nonessential uses of water.All levels implemented include the restriction in the lower levels of conservation. (Level 3 includes Levels 1 and 2.)
- D) During times of restricted use, the restriction shall be enforced in a non-discriminatory manner and in accordance with the following standards:
 - 1) Customers violating the established usage restrictions shall first be given an immediate written notice. This notice shall describe in detail the offense, shall describe the procedures to be followed if the customer is found in violation again during the time of curtailment, and afford the customer a reasonable opportunity to comply with the policy.
 - 2) The Company may discontinue all or any part of its service to any customer who has been given written notice of violation and is found again to be in violation.
 - 3) If a customer whose service has been disconnected for violation of curtailment procedures desires a reconnection, such reconnection may only be made after the customer:

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

GENERAL REGULATIONS GOVERNING SERVICE (continued)

- a) Has paid a regular business hours reconnection or turn-on fee as set forth in the Company's Tariff as approved by the Commission, except that the charge for any service turned on at the request of a customer after regular business hours or on Saturdays, Sundays, or holidays will be at actual cost; and
 - b) Has corrected any conditions, circumstances or practices in violation of the curtailment regulations of the Company.
- E. The curtailment of water usage shall not entitle the customer to a deduction in the amount of his/her water charges during the time of the curtailment.
- F. The Company shall provide notice to all of its customers prior to implementing the water usage restrictions.
- G. When the Company implements water usage restrictions, it shall file a report with the Commission every thirty days until the restrictions are discontinued stating the number of disconnections and the particular usage restriction violation causing the disconnection, and any other problems relating to the water usage restrictions.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

BILLS AND PAYMENTS FOR SERVICES

1. A customer is liable for the payment for all water and water service supplied to his premises.
2. All bills for charges due to the Company shall be paid to its office, or to any duly authorized agent of the Company.
3. Bills will be mailed or delivered to the customer at the address of the premises served, unless the customer shall, in writing, request that they shall be sent to some other address specified by him, but failure to receive a bill shall not relieve the customer from obligation to pay the same when due. Residential bills for water service become delinquent not less than fifteen (15) days after the billing date thereof. Non-residential bills for water service become delinquent not less than twenty-one (21) days after the billing date thereof. Water service may be shut off not less than fourteen (14) days after the Company mails a disconnection notice informing the customer of the delinquent bill.
4. The late payment fee will not be charged if mailed on or before the past due date indicated on the bill. The post office date stamped by the sending office will determine the mailing date of the customer's payment. The envelope in which such payment has been mailed may be preserved by the Company; and where payment is made after the past due date, the Company may credit the amount enclosed to the customer's account and add the late fee.
5. The past due date of a customer's bill will be automatically extended to include the first full business day following a Saturday, Sunday or a legal holiday.
6. In case a customer shall file written objection to any bill on or prior to the due date of the bill, the Company will accept payment of the bill within five (5) days after the customer has been notified of the results of the Company's investigation made in response to the complaint.
7. Bills for water service (except final bills on discontinuance of service) will be rendered monthly, and in the case of metered service shall show the quantity of water used as the billing basis for the period for which the bill is rendered. Bills for private fire protection service shall be rendered in advance.
8. In cases in which a meter cannot be read, whatever the cause, the Company may require a payment on account equal to a representative charge for a period of similar length for service rendered to the same premises, or if that cannot be ascertained, then to similar premises.
9. A customer desiring water service to be discontinued temporarily to a premises used or occupied for only part of the year shall so notify the Company. Such premises, save and except public parks, public playgrounds, educational buildings and facilities, boulevards, and open spaces being furnished water service solely for lawn sprinkling or other irrigation purposes, shall, however, remain subject to continuous year-round charges at tariff rates.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WWW-UNC

P.U.C.O. TARIFF NO. 1

BILLS AND PAYMENTS FOR SERVICES (continued)

10. At such time as the Company is notified of the change in tenancy or ownership, requiring the filing of a new application for water service, whether such notice is given by the old customer or otherwise, the Company shall make a final meter reading and shall render a final billing. The customer in whose name the account stands at the time such final bill is rendered shall be liable for said final bill. Service to the premises will not be restored until application is made by a new customer. Other occupants of the premises shall not be held liable for the payment of the water service contract between the Company and the person whose name the service is in, if the person whose name the service is in vacates the premises
11. Bills rendered upon termination of the contract must be paid on or before the past due date indicated on the bill. When not so paid, the past due amount becomes due and payable. Such bills may be increased by the actual reasonable cost of collection.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WWW-UNC

P.U.C.O. TARIFF NO. 1

CONTRACTS FOR WATER SERVICE

1. All applications for service, written or oral, must state the uses to which the water is to be applied. A separate application is required for each meter. Also, a separate application is required for each service line for private fire protection service. Upon the commencement of service by the Company, the customer becomes obligated to pay for the water service furnished, and both the Company and the customer become obligated to abide by all the terms and provisions of the tariff then in effect and as the same may be lawfully altered, amended or otherwise modified.
2. When a change of occupancy occurs in any premises receiving water service, an application by the new occupant must be made to the Company. Each person accepting water service from the Company without making proper application therefore shall be deemed to be a customer for the purpose of all applicable tariffs of the Company. However, the Company may terminate such person's service, upon fourteen (14) days notice, until proper application is made.
3. When the Company becomes aware that there has been a change of occupancy at a premises, the Company will promptly thereafter read the meter. The current occupant will be liable for service, to be calculated on an estimated basis from monthly remote meter read data, from the date of occupancy to the reading of the meter. The current occupant will not be held liable for any service provided at that premises prior to that occupant's date of actual possession of the premises.
4. When an application for water service is made, or when the Company deems it necessary, the Company has the right, subject to the provisions of the Public Utilities Commission of Ohio Code of Rules and Regulations 4901:1-17 to require a cash deposit to secure the payment of bills.
5. If a customer whose service has been disconnected for nonpayment of one or more bills for water service or for violation of or failure to comply with the regulations of the Company desires a reconnection, it may be made pursuant to the Ohio Administrative Code Rule 4901:1-15-30.
6. In the case of temporary service the Company shall require a deposit pursuant to Ohio Administrative Code Rule 4901:1-17 and Ohio Revised Code Section 4933.17, if applicable. In addition to that deposit, the Company may charge the customer the actual reasonable cost of labor and material, including the meter, which is required to make the service available and to subsequently remove the service, minus the salvage value of materials, if any. If the Company charged the customer before the actual cost was determined, a refund shall be made if the amount charged exceeds the actual cost of such labor as discussed above.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

SERVICE LINES

1. The application for the installation of a Company service line must state the uses to which the water is to be applied, and the correct lot and street number or other complete identification of the premises to be supplied.
2. The application for installation of a Company service line will be accepted subject to the condition that there shall be a water main fronting the premises to be served. When such condition does not exist, it will be necessary for the applicant first to enter into a main extension agreement with the Company pursuant to the provisions contained in Section 3-7 of this Master Tariff, entitled "Extension of Mains".
3. A Company service line may not be used to supply more than one premises, except as provided in paragraph 3, Section 3-6 of this tariff.
4. Customer service lines shall be installed to provide for inside meter settings, except in special cases where the Company has approved outside meter settings.
5. The curb stop or outside meter vault shall be installed at a place designated by the Company between the curb line and the property line.
6. Curb stops or valves in the Company's service lines are for the exclusive use and under the exclusive control of the Company.
7. The customer shall at his expense install, maintain and repair the customer service line. When a leak in the customer service line is discovered, the Company shall give the customer fourteen (14) days written notice of disconnection. Within such time, the customer must make repairs. However, if the leak in the customer service line, in the opinion of the Company, is considered an emergency, no notice of disconnection shall be required.
8. If a Company service line is to be installed where any portion of the line must pass through property not owned by an applicant, the applicant must assume full responsibility for acquiring the right to pass through such property.
9. When the installation of a customer service line has been completed, the customer shall leave the service line turned off.
10. The customer service line shall be laid at a depth of not less than four and one-half feet nor more than five feet below ground level. The service line shall be not less than ¾ inch nominal size and shall be either "Type K" copper tubing or other Company-approved water pipe.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WWW-UNC

P.U.C.O. TARIFF NO. 1

SERVICE LINES (continued)

11. The customer service line may be laid in a separate trench or it may be laid on a ledge in either side of the sewer trench. Said ledge shall be cut into the side of the sewer trench so as to provide a shelf six inches wide of solid firm soil for the entire length of the pipe. The applicant shall leave the trench open and pipe uncovered until it is inspected and approved by a Company representative.
12. The Company service line may be installed at the expense of the applicant. No installation of a Company service line will be made between November 1 and the following April 1, unless the applicant pays in advance, or agrees to pay with security or assurance satisfactory to the Company, any excess cost of installation that may reasonably be attributable to weather and soil conditions existing between said dates. Where a service line is to be installed in a paved or improved street, the cost of removing and replacing the street surface shall also be paid by the applicant. In no event shall these provisions require anything more than reimbursement to the Company of the actual out-of-pocket cost of connecting the service.
13. The Company service line shall be operated and maintained by the Company.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WWW-UNC

P.U.C.O. TARIFF NO. 1

METERED SERVICE

1. A meter will be installed by the Company after the customer service line and plumbing have been made ready for such installation by the customer. The meter and setting shall conform to specifications as they may be prescribed from time to time by the Company and shall be operated and maintained by the Company.
2. Meters so installed shall remain the Company's property and shall not be moved or tampered with in any manner.
3. Each service line must be separately metered and no meter may be used to serve more than one premises, except in the instance when a special arrangement shall be entered into by the Company with an applicant for service to:
 - a) A building or combination of buildings, of the same ownership, housing two or more rental units, each of which is designed or used for single-family occupancy as a residence or by a person for professional or business purposes, or both; or
 - b) A building housing two or more units, not of the same ownership, each of which is designed or used for single-family occupancy as a residence or by a person for professional or business purposes, or both, or a mobile home or trailer park or court, of the same ownership, containing pads, lots or locations for two or more mobile homes or trailer units, not of the same ownership, each of which units is designed or used for single-family occupancy as a residence for single-family occupancy or by a person for professional or business purposes, or both.

Such special arrangement shall be entered into solely in the discretion of the Company and shall provide for the metering of water service through one or more meters to two or more residential or professional or business units, or combination thereof, per meter. The billing for water service shall be made to the applicant for service or his heirs, successors, or assigns, who shall be considered to be the customer of the Company, regardless of the ownership of the units provided with water service through such meter or meters. One billing shall be made with respect to each meter through which water service is provided pursuant to such special arrangement.

The amounts of each such billing shall be determined on the basis of the "customer equivalents" provided by the meter employed. Such customer equivalents shall be determined by comparing the size of the meter in cross section area with the cross section area of the 5/8" meter, which is the size of meter most typically installed on a service line which serves a single family dwelling or single professional or business office. Such relationship is as follows:

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

METERED SERVICE (continued)

5/8"	Meter =	1	Customer Equivalent
3/4"	Meter =	1.43	Customer Equivalents
1"	Meter =	2.55	Customer Equivalents
1-1/2"	Meter =	5.75	Customer Equivalents
2"	Meter =	10.20	Customer Equivalents
3"	Meter =	23.02	Customer Equivalents
4"	Meter =	40.93	Customer Equivalents
6"	Meter =	92.16	Customer Equivalents

To determine the amount of any periodic billing for water service pursuant to such a special arrangement: (i) the total consumption through the meter during the billing period will be divided by the customer equivalent for the meter involved; (ii) the applicable rates contained in Section 4 of this tariff will then be applied to the quotient to determine the charge per customer equivalent; and (iii) such charge per customer equivalent will then be multiplied by the customer equivalent for that meter, the product of such multiplication producing the total bill as to that meter for that billing period.

4. All meters placed in buildings shall be located in the basement, or if there is no basement, then in the first floor, as near as possible to the point of entrance of the service line, in a clean, dry, safe place, not subject to great variation in temperature, so located as to be easily accessible for installation or disconnection and for reading, and suitable for the purpose.
5. Each meter shall be located at a point approved by the Company so as to measure the entire supply delivered to the premises served, and a proper place and protection for the meter shall be provided. A stop-cock or valve approved by the Company shall be provided on the service line on the inlet side of and near the meter, and a stop-cock or valve on the outlet side of and near the meter. A suitable check valve shall be provided between the meter and the stop-cock or valve on the outlet side of the meter, if required by the Company to prevent water backing up through the meter. If a check valve is required, a safety valve must be inserted at some convenient point on the house piping to relieve the excess pressure due to heating water. The control of the water supply by the customer shall be by means of the separate stop-cock or valve, to be provided by the customer, located at the outlet side of the meter.
6. Curb stops and all other stop-cocks and valves between the main and the meter are for the exclusive use of the Company and shall not be used by the customer for turning on or shutting off the water supply.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-VVV-UNC

P.U.C.O. TARIFF NO. 1

METERED SERVICE (continued)

7. Meters will be maintained by the Company so far as ordinary wear and tear are concerned. Damages resulting from freezing within the customer's premises; hot water backflow, or negligence or purposeful act of the customer shall be paid by the customer. Costs for removing, testing, repairing and reinstalling a meter damaged by freezing, hot water or negligence or purposeful act of the customer shall be paid by the customer.
8. The Company reserves the right to remove and test any meter at any time, and substitute another meter in its place. In case of a disputed charge for service involving a question as to the accuracy of a meter, such meter will be removed for test upon the request of the customer and a charge shall be made as set forth in Item 9, Section 3-6 of this Master Tariff. In the event that the meter so tested is found to have an error in registration greater than the limits set forth in Item 8 c) below the fee advanced will be refunded within thirty (30) days, and the bill shall be corrected accordingly. The correction shall apply both for over and under registration.
 - a) All meters used for measuring quantity of water delivered to a customer shall be in good mechanical condition and shall be adequate in the size and design for the type of service which they measure and shall be accurate in accordance with AWWA Standards for displacement and turbine type meters.
 - b) The minimum, intermediate and maximum test flow limits for positive displacement and turbine type cold water meters are as specified in the most current AWWA Manual M6.
 - c) Displacement meters shall be tested at each of the rates of flow stated above for the various size meters. A new meter shall not be placed in service if it registers less than 95% of the water passed through it at the minimum test flow or over-registers or under-registers more than 1-1/2% at the intermediate and maximum limit. A repaired meter shall not be placed in service if it registers less than 90% of the water passed through it at the minimum test flow or over-registers or under-registers more than 1-1/2% at the intermediate and maximum limit.
 - d) All meters tested in accordance with these rules for periodic or complaint tests shall be tested in the condition as found in the customer's service prior to any alteration or adjustment in order to determine the average meter error. Tests shall be made at the intermediate and maximum rates of flow and the meter error shall be the algebraic average of the errors of the two tests.
9. If any customer requests a meter test the charge for the test shall be \$10 for meters up to and including 3/4" in size and at actual cost to the Company for all meters over 3/4" in size. All charges will be paid in advance. If the meter fails to meet the specifications, the advanced charge will be refunded within thirty (30) days.
10. If the Company finds that as a result of the customer's willful act a meter seal has been broken, or any bypass inserted, or there is other evidence that the meter has been tampered with, the water may be shut off.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

METERED SERVICE (continued)

Reconnection will not occur until the following has been paid by the customer:

- a) A reconnection or turn on fee as set forth in the rate schedule included in Section 4 of this Tariff.
- b) The cost to restore the meter to proper working order.
- c) The cost of the estimated quantity of water used based on the usage history for a comparable period of time. Unless the Company can prove that tampering existed for greater than a three month period, the Company shall not back bill for a period exceeding three months, or one quarter.
- d) The Company shall allow a customer up to the same period of time for which the customer was previously undercharged to pay any additional charges found proper due to inaccurate meters or incorrect bill calculation, unless the inaccuracy is caused by the customer.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WWW-UNC

P.U.C.O. TARIFF NO. 1

EXTENSION OF MAINS

The Company shall extend mains and provide related facilities to serve new customers in accordance with the Ohio Administrative Code ("O.A.C.") Rule 4901:1-15-32 (Main Extensions and Related Facilities) and O.A.C. Rule 4901:1-15-33 (Subsequent Connections, Service Connections and Tap-Ins), as amended from time to time, adopted by the Public Utilities Commission of Ohio, except as follows: Contrary to O.A.C. Rule 4901:1-15-32-(H), which would otherwise require an applicant for a main extension to advance the Company the estimated cost of the main extension, related facilities, and in some cases the tax impact, prior to commencement of construction; the Company may defer the requirement of the advancement of such costs by the applicant until a later date or dates, provided that in the case of such deferral (s), the costs must be paid by the applicant prior to water service being rendered to one or more customers through the main extension, or portion thereof, as to which the deferral relates. All main extensions and subsequent connections to main extensions shall be made pursuant to written contracts between the Company and its customers, to which shall be attached copies of the then current O.A.C. Rule 4901:1-15-32 and O.A.C. Rule 4901:1-15-33.

The foregoing paragraph shall not be applicable in instances where main extensions and subsequent connections shall be made pursuant to rules established by municipal ordinances or otherwise in preemption of the jurisdiction of the Public Utilities Commission of Ohio in compliance with the constitution and statutes of the State of Ohio.

The primary purpose of the application of the following provisions is to cause allocation of the capital costs of main extensions and related facilities to the persons requesting that additional plant facilities and capacity be provided so as to render additional water service, rather than placing the burden of those costs on existing rate payers, who have borne the economic burden of funding the cost of theretofore existing water plant and capacity to provide existing water service. As a result, a "main extension" includes, in addition to the capital cost of any mains or piping required, the capital cost of any infrastructure improvements directly required to provide water service through such mains or piping, such as the capital cost of any dedicated booster stations or storage facilities. Also, for the purpose of accurate characterization, the fee payable for the cost of the main extension, infrastructure improvements, and related facilities shall in Sheet Nos. 1 and 3 through 6 of this Section 3-7 of this tariff will be referred to as the "capital investment fee".

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

Notwithstanding any provisions of the Ohio Administrative Code Rules regarding subsequent connections found in section 4901:1-15-33 of the Ohio Administrative Code, whenever the owner of any lot abutting a main extension (hereinafter "subsequent applicant"), who is not a party to the main extension agreement, requests service, the subsequent applicant shall pay either a per foot frontage connection charge calculated in accordance with Section 4901:1-15-33 of the Ohio Administrative Code or a per-lot connection charge calculated as set forth below as determined by the main extension agreement.

- A. Lot Connection Method.
 - 1. The lot connection charge shall be computed by taking the Company's total cost of said main, if said main is of eight inch (8") diameter pipe or smaller, or if said main is larger than 8 inch (8") diameter pipe then by the estimated cost of a main of eight inch (8") diameter pipe constructed under the same conditions, and dividing such costs by the total number of actual and potential lots (receiving service from the main), but not including any lots for which water service has been or may become available from an existing main of the system.
 - 2. Each applicant for water service situated along said main which lot and potential lot(s) was (were) taken into consideration in computing the lot connection charge shall pay to the Company, at the time of making application for service, a total lot connection charge as computed under Item A, paragraph 1.
- B. Provisions of the Consumers Ohio Water Company, Suburban Division, Tariff P.U.C.O. No. 1, Section 3-7, Sheet 1, and regulations described there which are not in conflict with subparagraph (A) above shall continue to apply.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

DEFINITION OF RELATED FACILITIES

1. "Related facilities: shall be one or more of the following facilities determined by the Company to be required to furnish service to the main extension: treatment plant, storage facility, transmission lines, booster station and supply sources. Such various facility costs which combine to make up the capital investment fee shall be determined as follows:
 - (a) Treatment Plant. If the existing treatment plant has not prior to date of calculation of the capital investment fee reached 85% of its plant capacity ratio, there shall be no cost included for treatment plant as an element of the capital investment fee. For purposes hereof "plant capacity ratio" shall be the ratio produced by dividing the plant's maximum demand by the plant's rated capacity (as determined by the Ohio Environmental Protection Agency). For purposes hereof, the "maximum demand" shall mean the higher of (I) the highest average plant pumpage for two consecutive days, or (ii) the average of the highest plant pumpages for any five days, both of which having occurred during the 12-month period preceding the calculation of the capital investment fee. In determining the plant's maximum demand, plant pumpage will be excluded for any day involving one or more occurrence which create unusually high demand for pumpage by the plant (such as pumpage necessitated to provide a large volume of water to fight a major fire). If prior to the date of determination of the capital investment fee, the plant capacity ratio has reached or exceeded 85 percent, the cost of additional treatment plant capacity allocable to each customer to be served by the main extension shall be computed as follows:
 - (I) The number of "customer equivalents" shall be determined by totaling the cross section areas of all meters installed within the system and dividing such total by the cross section area of a 5/8" meter.
 - (ii) The water consumption in gallons per day per customer equivalent shall be determined by dividing the plant's maximum demand by the number of customer equivalents determined as of the mid-point of the 12-month period used to determine the plant's maximum capacity.
 - (iii) The number of customer equivalents attributable to future customers to be served shall be calculated by adding 15% of the plant's rated capacity to the additional plant capacity after planned additions to the treatment plant are made and dividing the total by the gallons per day of consumption of one customer equivalent.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

DEFINITION OF RELATED FACILITIES (Continued)

- (iv) The cost per customer equivalent attributable to future customers shall be determined by adding the cost of the planned treatment plant addition to 15% of the depreciated book cost of the treatment plant and dividing the total by the calculated number of customer equivalents attributable to future customers to be served.
- (v) The cost of additional treatment plant facilities allocable to the main extension applicant is then determined by multiplying the cost per customer equivalent attributable to future customers by the quotient obtained when the cross section area of the meter to be installed on the applicant's service line is divided by the cross section area of a 5/8" meter.

Notwithstanding the foregoing to the contrary, if the unaccounted-for-water production of the plant on-average for the 12-month period employed to compute the capital investment fee exceeds 15%, the threshold percentage of 85% will be increased by the number of percentage points of such excess. The treatment plant portion of the capital investment fee will remain in effect for so long as the plant capacity ratio exceeds 85%.

- (b) Storage Facilities. If the effective capacity of existing storage facilities in the system prior to the date of the calculation of the capital investment fee exceeds the average daily demand during the preceding 12-month period, there shall be no cost included for storage facilities as a component of the capital investment fee. If prior to that date, average daily usage shall have exceeded effective storage capacity, the cost of the additional storage capacity allocable to each customer to be served by the main extension shall be computed as follows:
 - (I) As of the date of the calculation of the capital investment fee, the cost of planned additional storage facilities will be determined.
 - (ii) The cost of additional storage facilities, per customer equivalent attributable to future customers, is determined by dividing the cost estimated pursuant to 1(b)(I) by the estimated number of future customer equivalents to be served. The estimated number of customer equivalents attributable to future customers is determined by dividing the effective capacity of additional storage facilities by the average daily consumption per customer equivalent, which is determined by dividing the average daily demand in gallons by the total number of customer equivalents in the system determined pursuant to 1(a) (I) above.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

DEFINITION OF RELATED FACILITIES (Continued)

- (iii) The cost of additional storage facilities allocable to the main extension applicant is then determined by multiplying the cost per customer equivalent attributable to future customers by the quotient obtained when the cross section area of the meter to be installed on the applicant's service line is divided by the cross section area of a 5/8" meter.

For purposes hereof, effective storage capacity is that portion of total storage capacity, which, because of such factors as location, topography, distribution system design and configuration, will deliver adequate minimum fire flows and pressures. The storage facilities portion of the capital investment fee will remain in effect for so long as the existing effective storage capacity is exceeded by the average daily demand during the preceding 12-month period.

- (c) Transmission Lines. The cost of transmission lines allocable to each customer to be served by the main extension shall be computed as follows:
 - (I) As of the date of calculation of the capital investment fee, the total number of lineal feet of transmission lines within the system (all of those larger than 8" mains) will be determined on the basis of the assumption that all transmission lines had a capacity of a 12" main. For instance, the number of lineal feet of 10" mains will be multiplied by 69.4% and the product will be added to the number of lineal feet of 12" mains, to the total of which will be added the product of the number of the lineal feet of 16" mains multiplied by 177.8%, etc. Such total will be called the 12" main lineal equivalency.
 - (ii) The per customer 12" main lineal equivalency shall then be determined by dividing the 12" main lineal equivalency by the number of customer equivalents determined pursuant to 1(a)(I) above.
 - (iii) The cost of transmission lines per customer equivalent is then determined by multiplying the then current cost differential per foot between an installed 8" main and an installed 12" main by the per customer 12" main lineal equivalency.
 - (iv) The cost of transmission lines allocable to each customer to be served by the main extension is then determined by multiplying the cost of transmission lines per customer equivalent by the quotient obtained when the cross section area of the meter to be installed on the applicant's service line is divided by the cross section area of a 5/8" meter.

The transmission lines portion of the capital investment fee will remain in effect for so long as amounts for transmission main construction (mains larger than 8") are included in the ensuing five years of the Division's long range facilities plan.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

DEFINITION OF RELATED FACILITIES (Continued)

- (d) Cap on Meter Size. Notwithstanding the provisions of 1(a)(v), 1(b)(iii), and 1(c)(iv), above, to the contrary, if the meter to be installed on the applicant's service line is larger than a 2" meter, it will be considered for purposes of such provisions to be a 2" meter. Such 2" cap is for the purpose of encouraging economic development by potential customers who will require larger service lines and meters, who, in turn, would be expected to consume large volumes of water.
- (e) Booster Stations and Sources of Supply. It is recognized that related facilities and the costs thereof include booster stations and sources of supply. However, it is often difficult to determine with precision and at times well in advance of their need becoming apparent when additional intakes, wells and booster stations will be required. Also, their need may or may not be related and attributable to any given main extension. For these reasons, the costs of such equipment and facilities may not be included in the cost of related facilities for purposes of this Section.
- (f) Frequency of Computation. The capital investment fee for each service division of the Company will be computed as set forth above no less frequently than annually and the computations thereof will be kept on file by the Company and will be made available upon request to the staff of the Public Utilities Commission of Ohio and to any applicant for a main extension. Notwithstanding the foregoing to the contrary, the Company will recompute the capital investment fee and associated triggering mechanism for a service division promptly after any facilities substantially expanding the capacity of the treatment plant or storage facilities in that service division are put into service.
- (g) Estimated Costs. The estimated costs of planned plant additions referred to above in 1(a)(iv), of planned storage facilities additions referred to above in 1(b)(iii), and of transmission lines referred to above in 1(c)(iii) and (iv) will be based on the estimated costs of such plant additions and facilities as contained in the Company's long-range facilities plans annually filed with the Public Utilities Commission of Ohio.
- (h) Computational Formulae. Following this tariff sheet are tariff sheets which set for the formulae for computation of the treatment plant, storage facilities, and transmission lines components, respectively, of the related facilities portion of the capital investment fee.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

TREATMENT PLANT COMPONENT
ON CAPITAL INVESTMENT FEE

[1(a)]

Threshold determination = Plant's maximum demand ÷
Plant's OEPA capacity = More than 85% (nominally)

[1(a)] Treatment plant component of capital investment fee allocable to the applicant	=	[1(a)(v) and 1(d)] Cross section area of applicant's <u>meter capped</u> <u>at 2"</u> Cross section area of a 5/8" meter	x	[1(a)(iv)] Cost per customer equivalent Attributable to future customers	=	[1(a)(iv)] 15% of depreciated book cost of existing plant + cost of <u>planned plant addition</u> calculated no. of customer equivalents attributable to future customers	=	[1(a)(iii)] 15% of plant's existing rated capacity in MGD + plant's planned <u>additional</u> <u>rated capacity</u> GPD of consumption of one customer equivalent	=	[1(a)] Plant's maximum <u>demand</u> Total number of customer equivalents	=	[1(a)(i)] Total cross section areas of all meters <u>in the</u> <u>system</u> Cross section area of a 5/8" meter
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Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

STORAGE FACILITIES COMPONENT
ON CAPITAL INVESTMENT FEE

[1(b)]

Threshold determination = Average daily demand
during 12 preceding months in GPD exceeds
existing effective storage capacity in gallons

[1(b)] Storage facilities component of capital investment fee allocable to the applicant	=	[1(b)(iii) and 1(d)] Cross section area of applicant's <u>meter capped at 2"</u> Cross section area of a 5/8" meter	x	[1(b)(ii)] Cost per customer equivalent attributable to future customers	=	[1(b)(ii)] Estimated cost of planned additional storage <u>for 10 years</u> No. of customer equivalents served by additional storage	=	[1(b)(i)] Effective planned additional storage <u>in gallons</u> GPD	=	[1(b)(ii)] Average daily demand in <u>gallons</u> Total number of customer equivalents	=	[1(b)(ii) and 1(a)(i)] Total cross section areas of all meters <u>in the system</u> Cross section area of a 5/8" meter
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Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
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P.U.C.O. TARIFF NO. 1

TRANSMISSION LINES COMPONENT

ON CAPITAL INVESTMENT FEE

$$\begin{array}{l} \text{[1(c)]} \\ \text{Transmission} \\ \text{lines} \\ \text{component of} \\ \text{capital} \\ \text{investment fee} \\ \text{allocable to} \\ \text{the applicant} \end{array} = \begin{array}{l} \text{[1(c)(iv) and} \\ \text{1(d)]} \\ \text{Cross section} \\ \text{area of} \\ \text{applicant's meter} \\ \text{capped at 2"} \\ \text{Cross section} \\ \text{area of a 5/8"} \\ \text{meter} \end{array} \times \begin{array}{l} \text{[1(c)(iv)]} \\ \text{Cost per} \\ \text{customer} \\ \text{equivalent} \\ \text{attributable} \\ \text{to future} \\ \text{customers} \end{array} = \begin{array}{l} \text{[1(c)(iii)]} \\ \text{Current cost} \\ \text{differential per} \\ \text{foot between an} \\ \text{8" and a 12"} \\ \text{main} \\ \text{Per customer} \\ \text{12" main} \\ \text{lineal} \\ \text{equivalency} \end{array} = \begin{array}{l} \text{[1(c)(i) and} \\ \text{1(a)(1)]} \\ \text{Total no. of} \\ \text{lineal feet of mains} \\ \text{over 8" in the system} \\ \text{on the basis of the} \\ \text{assumption that all had} \\ \text{a capacity of a 12" main} \end{array}$$
$$\begin{array}{l} \text{[1(c)(ii)]} \\ \text{12" main lineal} \\ \text{equivalency} \\ \text{Total no. of} \\ \text{customer} \\ \text{equivalents} \end{array} = \begin{array}{l} \text{Total cross section areas} \\ \text{of all meters} \\ \text{in the system} \\ \text{Cross section area of} \\ \text{a 5/8" meter} \end{array}$$

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

CUSTOMER FINANCING PLAN
FOR CONNECTION TO WATER SERVICE

Terms and Conditions

Consumers Ohio Water Company will offer a financing plan to individual homeowner customers who, upon request, make an initial connection to any portion of the Company's distribution system for which the Company collects a frontage connection fee for such connection. The customer contribution of an individual homeowner to a main extension may also be financed under this plan. Such a homeowner may elect to finance eligible costs in equal payments, payable as the homeowner initially elects from over three (3) years (*36 months*) up to ten (10) years (*120 months*). Payment amounts under the financing plan will be itemized and assessed as a surcharge on regular water bills rendered to the homeowner (or "customer"). Partial payments of a customer's bill will be applied to the water service charges first and then to the finance payments. Any and all indebtedness that remains at the time when the customer's account is closed, for any reason, shall be immediately due and payable and shall be made part of the final bill.

"Eligible costs" for financing include charges designated by the Ohio Administrative Code 4901:1-15-32, 4901:1-15-33, and the Company's tariffed water main extension policy (as these provisions apply when read together) that pertain to any applicable frontage connection charges, customer contributions towards a main extension, and any required related facilities charges. "Eligible costs" also include the cost of the customer's service line from the Company's shut-off valve to the dwelling, including the cost incurred to disconnect a previous water source and connect the customer's new service line. Such service line shall remain the property of the customer, and all maintenance therefore shall be the responsibility of the customer. Eligible costs shall not exceed the actual costs assessed to the customer.

The interest rate on the financing plan will be fixed for the term of the customer payments and will be equal to the Company's short term debt rate to be posted twice per year, on June 30 and December 31, but shall not exceed eight percent (8%) per annum.

Customer payments under the financing plan will be subject to a late payment fee of five percent (5%) of the payment amount if it is paid after the due date as specified on the customer bill. Non-payment of a monthly amount under the financing plan by the date of the next monthly due date listed on the customer bill shall make any and all indebtedness under the financing plan immediately due and payable and subject, at the discretion of the Company, to collection. Water service will not be terminated on the basis of non-payment of a monthly amount under the financing plan.

The financing plan for an individual homeowner's connection to the Company's distribution system will be effective upon proper execution of an Agreement of Customer (which Agreement includes a "Credit Disclosure Form" and "Amount Financed Itemization" sheet) as provided in this Tariff.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

Agreement of Customer

Customer elects to utilize the financing for connection-related costs offered by Consumers Ohio Water Company under the terms of the Company's tariff filed with, and approved by, the Public Utilities Commission of Ohio and this Agreement. The amount to be financed is \$_____. Customer elects to make payments of \$_____ per month, which includes interest of _____%, over _____ months (*from 36 to 120 months, as specified by customer*). Consumers Ohio Water Company shall provide by separate Credit Disclosure Form and Amount Financed Itemization sheet (*attached hereto and made a part hereof*) and any other appropriate disclosures as required by law, such disclosure being of the same date as this Agreement.

Customer agrees to the terms and conditions set forth above.

Date Signed by Customer:

Customer (Residential Property Owner)

Signature

Printed Name

Witness:

Address: _____

Telephone

No. _____

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

Consumers Ohio Water Company
Suburban Division

Section 3-7
Original Sheet No. 12

P.U.C.O. TARIFF NO. 1

Consumers Ohio Water Company
6650 South Avenue
Boardman, OH 44512

Credit Disclosure Form

Annual Percentage Rate	Finance Charge	Amount Financed	Total of Payments
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.
%	\$	\$	\$

You have the right to receive at this time an itemization of the Amount Financed.

☐ I want an itemization.

☐ I do not want an itemization.

Your payment scheduled will be:

Number of Payments	Amount of Payments	When Payments Are Due
		Due at same time as water bill.

Insurance

Credit life insurance and credit disability insurance are not required to obtain credit, and will not be provided by Consumers Ohio Water Company, Creditor.

Late Charge

You will be charged a late payment fee of five percent (5%) of the payment amount if it is paid after the due date as specified on the customer bill.

Prepayment

If you pay off early, you will not have to pay a penalty and will not be assessed a finance charge for the period after the payment of the entire amount financed. However, you will not be entitled to any refund of the finance charge assessed for the period before the date of payoff.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

Consumers Ohio Water Company
Suburban Division

Section 3-7
Original Sheet No. 13

P.U.C.O. TARIFF NO. 1

Consumers Ohio Water Company
6650 South Avenue
Boardman, OH 44512

Amount Financed Itemization

Itemization of the Amount financed of \$ _____

\$ _____ Amount given to you directly.

\$ _____ Amount paid to others on your behalf (*itemized below*).

Amount paid to other on your behalf.

\$ _____ to _____

\$ _____ to _____

\$ _____ to _____

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WWW-UNC

P.U.C.O. TARIFF NO. 1

PRIVATE FIRE PROTECTION SERVICE

1. Private fire protection service shall be all fire protection service furnished by the Company, other than public fire protection service. Private fire protection service includes, but is not necessarily limited to, water service to a customer's fire protection facilities such as sprinkler systems and/or fire hose connections in buildings and structures and fire hydrants other than those which qualify as public fire hydrants within the definition of public fire protection service and are operated and maintained by the Company.
2. Where a customer desires both regular water service and water service to a fire protection facilities on his premises which require either or both the service line and the meter to be of a larger size or of a different type than would be approved by the Company for supplying and measuring the regular water service, the fire protection service shall be supplied only through a separate service line.
3. An application for private fire protection service will be accepted subject to the condition that there shall exist, adjacent to the premises to be served, a supply of water sufficient to provide the service. The acceptance of any application for, and the furnishing of, such service shall be on the basis of pressures as they may exist in the locality, which pressures are not guaranteed by the Company and may fluctuate significantly from time to time.
4. Due to unusual requirements for safety, continuity and adequacy of private fire protection service, the use of water through private fire protection facilities must and shall be limited to the combating of fires only.
5. A customer applying for private fire protection service shall present to the Company a complete description of the requested service, giving the details of feeder lines and connections, hydrants, sprinklers, hose connections, etc., installed or to be installed in the customer's premises, and the Company shall determine whether or not such service requires metering. The rate applying to this service is a flat rate and strict compliance with these regulations is necessary in order to make the use of this type of rate practical and satisfactory. However, unusual circumstances may exist at the time the application is made, or may develop in the future, whereby it may be necessary to meter such service. The Company, therefore, reserves the right, at any time, to install a meter or flow-detecting device of a type acceptable to and approved by the Ohio Insurance Service Office. The cost of such meter or flow-detecting device, and of the installation thereof, shall be paid by the customer.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-VWW-UNC

P.U.C.O. TARIFF NO. 1

PUBLIC FIRE PROTECTION SERVICE

1. Public fire protection service is water service to fire hydrants which are operated and maintained by the Company.
2. Public fire hydrants shall be installed on all mains of sufficient size hereafter constructed at spacing which shall be in conformance with reasonable utility engineering practices.
3. No person, except the Company's superintendent or other person authorized by the Company, shall take water from any public fire hydrant, except for the purpose of combating fires. Should any public authority desire to use any hydrant for any other purpose, arrangements must be made subject to the Company's approval for such use.
4. Once a fire hydrant has been installed and if thereafter any person requests a change of its location for any reason, the entire cost of relocation shall be paid by the person requesting the change.

Issued: October 21, 2002

Effective: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company
In accordance with the Public Utilities Commission of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WWW-UNC

P.U.C.O. TARIFF NO. 1

DIVISION A - MEASURED OR METERED SERVICE RATE SCHEDULE

CUSTOMER CHARGE PER MONTH

	Per Month
Customer Charge for all connections.....	\$6.94

The customer charge is applicable to all customers regardless of consumption.

VOLUMETRIC RATES

	Per 100 Cu. Ft.
For all consumption per month	\$1.8099

LATE PAYMENT FEE

The customer will be charged a 5% late payment fee, on current billing amounts, if payment is made after the due date as specified on the customer bill.

DISHONORED PAYMENTS

When a payment for service is returned by the financial institute unpaid, a charge of fifteen dollars (\$15.00) will be assessed to cover the cost of processing this transaction, provided the payment is properly processed by the company. The charge for the dishonored payment may be reflected at the company's option, when the company returns the dishonored payment or may be included on the customer's next billing

RECONNECTION FEE:

Reconnection fees as defined by this tariff Section 3-2, Original Sheet No. 4, Item 12 (c), and Section 3-6, Original Revised Sheet No. 4, Item 10 (a) are:

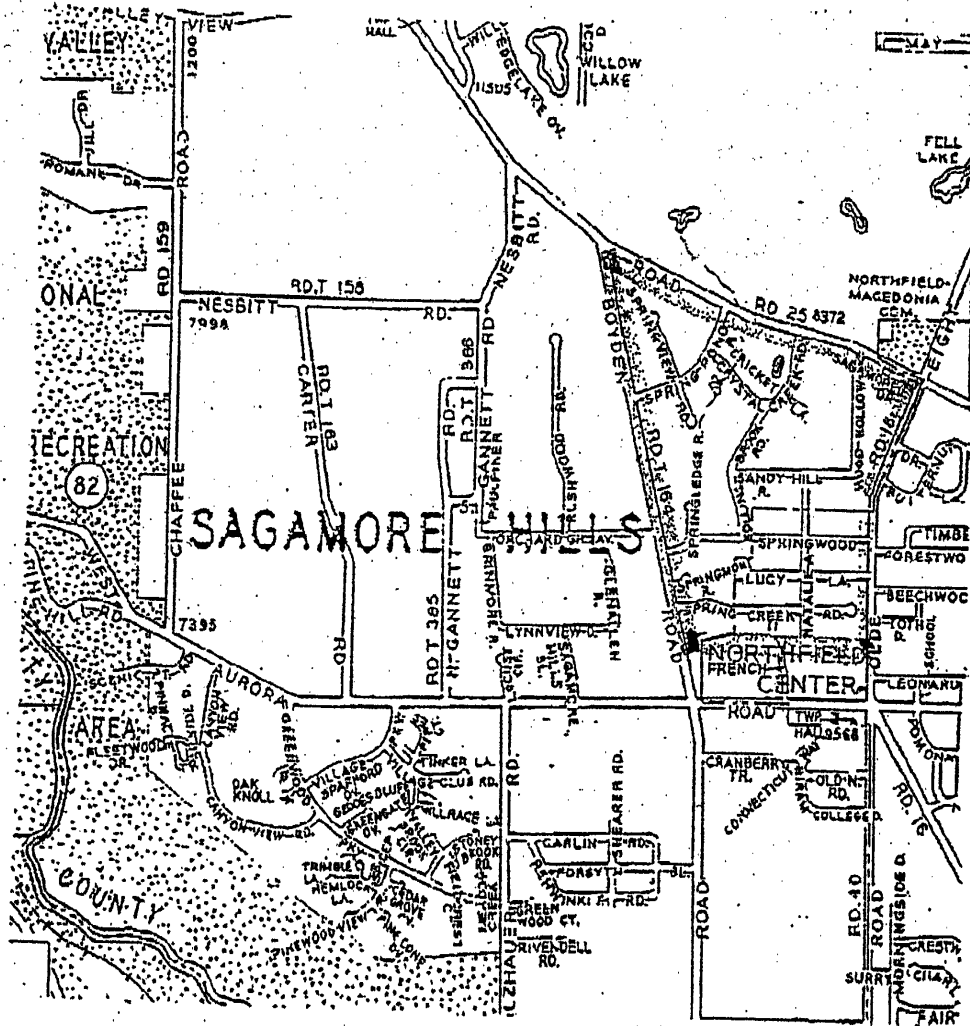
Reconnection Fee during regular business hours	\$10.00
Reconnection Fee other than during regular business hours	Actual Costs

ISSUED: October 21, 2002

EFFECTIVE: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company.
In accordance with the Public Utilities of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WWW-UNC

P.U.C.O. TARIFF NO. 1



ISSUED: October 21, 2002

EFFECTIVE: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company.
In accordance with the Public Utilities of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC

P.U.C.O. TARIFF NO. 1

CONSUMERS OHIO WATER COMPANY
SUBSEQUENT CONNECTION

WATER SERVICE APPLICATION AND AGREEMENT

DIVISION _____ DATE _____ PERMIT NUMBER **SC13704**

APPLICANT(S) FOR SERVICE _____ NAME(S) OF PARTY TO BE BILLED _____

ADDRESS _____ MAILING ADDRESS _____

CITY, STATE AND ZIP CODE _____ CITY, STATE AND ZIP CODE _____

LOT NO. _____ ALLOTMENT _____

SERVICE ADDRESS _____

LOCATION	SECT	WTR	BLK	BLK/	CONTR	RETR
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

REFUND % SPLIT _____

SUBSEQUENT CONNECTION
PER-FOOT FRONTAGE CHARGE \$ _____

RELATED FACILITIES CONTRIBUTION \$ _____

I request Consumers Ohio Water Company to install a _____ (Size) water service line and a _____ (Size) meter for the above named premises.

The Applicant agrees to pay service bills promptly as rendered and to observe the "Water Service Regulations" of the Company. HOWEVER, SIGNING OF THIS FORM BY A CUSTOMER FOR WATER SERVICE SHALL IN NO CASE BE DEEMED TO CONSTITUTE A WAIVER BY THE CUSTOMER OF ANY RIGHTS OR PRIVILEGES GRANTED OR GUARANTEED TO HIM BY THE LAWS OR CONSTITUTION OF THE STATE OF OHIO OR BY THOSE OF THE UNITED STATES.

In the event that the Applicant for water service shall be entitled to refunds pursuant to the Water Company's tariff and the regulations of the Public Utilities Commission of Ohio, such such refund shall be made by check payable to the Applicant and mailed to the address set forth in this application. The Applicant hereby assigns Applicant's right to receive such refund to any such person or persons to whom Applicant shall in the future transfer and convey title to the real property bearing the address of the Applicant set forth in this Application and the Water Company shall be entitled to make refund payments hereunder to such person or persons upon application being made for water service by such person or persons. Therefore, the Water Company shall have no further obligation to make payment of any such refunds to the Applicant. Applicant hereby acknowledges receipt from the Consumers Ohio Water Company a copy of the currently effective Ohio Administrative Code sections of the PUCO relating to rates for Meter Installations and Subsequent Connections, and Tap-fees.

SIGNED _____ (APPLICANT) PREPARED BY _____

CHECK APPROPRIATE BLOCKS

<input type="checkbox"/> SINGLE RESIDENCE	<input type="checkbox"/> LONG SIDE	<input type="checkbox"/> INDUSTRIAL
<input type="checkbox"/> DOUBLE RESIDENCE	<input type="checkbox"/> SHORT SIDE	<input type="checkbox"/> COPPER HOSE ISSUED
<input type="checkbox"/> APARTMENT	<input type="checkbox"/> CURB CONNECTION	<input type="checkbox"/> WINTER CHARGE
<input type="checkbox"/> COMMERCIAL	<input type="checkbox"/> INSPECTED	<input type="checkbox"/> OTHER

STREET OR HIGHWAY PERMIT RECEIVED

<input type="checkbox"/> CITY	<input type="checkbox"/> TOWNSHIP	<input type="checkbox"/> COUNTY	<input type="checkbox"/> STATE
-------------------------------	-----------------------------------	---------------------------------	--------------------------------

DATE OF METER SETTING _____ MAKE _____ NO. _____

REMARKS: _____

Pink File White Distribution Manila Distribution

ISSUED: October 21, 2002

EFFECTIVE: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company.
In accordance with the Public Utilities of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-VVV-UNC

Consumers Ohio Water Company
Suburban Division

Section 7
Original Sheet No. 1
Addendum to the Tariff

P.U.C.O. TARIFF NO. 1

CONSUMERS OHIO WATER COMPANY				PRESORTED FIRST CLASS MAIL U.S. POSTAGE PAID STRUTHERS, OH PERMIT NO. 3	
P.O. BOX 268 STRUTHERS, OH 44471-0868		1143 44471-0868			
ACCOUNT NUMBER	CUSTOMER'S COPY	FROM - SERVICE - TO	PERIOD		
56074678-01	01 01 08 02	09/24	10/26	32	
SERVICE ADDRESS		UNIT OF MEAS.			
CUSTOMER ADDRESS		10 CU. FT.		PLEASE RETURN THIS STUB WITH PAYMENT	
PREC. READING	CURRENT CONSUMPTION	AMOUNT	CODE	ACCOUNT NUMBER	
202A	285E	83	31.22 W	56074678-01	
6209 GALLONS USED				2100 804 01490	
ANT DUE		31.22		32.78	
31.22		32.78			
BILLING DATE		DUE AFTER			
10/29/97		11/13/97			
1% LATE FEE AFTER DUE DATE					
CUSTOMER NAME		CUSTOMER ADDRESS			
STRUTHERS OH		44471-1312			

FRONT
SIDE

<p>CONSUMERS OHIO WATER COMPANY</p> <p>A member of the P&S family of companies</p> <p>www.consumerswater.com</p> <p>RETURN TO: CONSUMERS OHIO WATER COMPANY</p>		<p>EXPLANATION OF CODES:</p> <table border="0"> <tr> <td>A - ANNUAL</td> <td>IN - INTEREST</td> <td>SR - SPECIAL CHARGE</td> </tr> <tr> <td>C - CREDIT</td> <td>MIN - MINIMUM</td> <td>SB - BORCHARGE</td> </tr> <tr> <td>CR - CREDIT</td> <td>MC - MISCELLANEOUS</td> <td>SW - SEWER RATE CODE</td> </tr> <tr> <td>D - DEFECT</td> <td>N - PREVIOUS BALANCE</td> <td>TS - TOWN IN CHARGE</td> </tr> <tr> <td>E - ESTIMATE</td> <td>PA - PAYMENT</td> <td>TX - TAX</td> </tr> <tr> <td>FL - FINAL BILL</td> <td>S - SEWER</td> <td>W - WATER</td> </tr> <tr> <td>FR - FIRE HYDRANT</td> <td>SC - SERVICE CHARGE</td> <td>WM - WATER MINIMUM</td> </tr> <tr> <td>PS - FIRE SERVICE</td> <td>SO - SWAP OUT WATER</td> <td></td> </tr> </table> <p>If you have questions about your water bill or service, please call us at the office below that provides your water service:</p> <table border="0"> <tr> <td>Columbus - (614) 466-8224</td> <td>Dayton - (937) 833-1130</td> </tr> <tr> <td>Cleveland - (419) 822-4772</td> <td>Indianapolis - (317) 755-2162</td> </tr> <tr> <td>London - (419) 285-4321</td> <td>Irwin - (614) 366-0300</td> </tr> <tr> <td>Maumee - (734) 891-1240</td> <td>Warren, OH - (360) 666-2592</td> </tr> </table> <p>We welcome the opportunity to work with you and will do our best to answer your questions. If you are not satisfied with our response to your inquiry, you have the option of contacting the Public Utilities Commission of Ohio (PUCO). The toll free telephone number for the PUCO is 1-800-686-7628. The PUCO telephone number is 1-800-686-1570.</p> <p>THIS BILL MAY BE PAID AT THE CONSUMERS WATER OHIO COMPANY OR AUTHORIZED AGENCY. RATES SCHEDULE FURNISHED UPON REQUEST.</p> <p>Checks must be postmarked prior to past due date or late fees must be added.</p> <p>Please DO NOT mail cash.</p> <p>Please DO NOT use paystubs.</p>	A - ANNUAL	IN - INTEREST	SR - SPECIAL CHARGE	C - CREDIT	MIN - MINIMUM	SB - BORCHARGE	CR - CREDIT	MC - MISCELLANEOUS	SW - SEWER RATE CODE	D - DEFECT	N - PREVIOUS BALANCE	TS - TOWN IN CHARGE	E - ESTIMATE	PA - PAYMENT	TX - TAX	FL - FINAL BILL	S - SEWER	W - WATER	FR - FIRE HYDRANT	SC - SERVICE CHARGE	WM - WATER MINIMUM	PS - FIRE SERVICE	SO - SWAP OUT WATER		Columbus - (614) 466-8224	Dayton - (937) 833-1130	Cleveland - (419) 822-4772	Indianapolis - (317) 755-2162	London - (419) 285-4321	Irwin - (614) 366-0300	Maumee - (734) 891-1240	Warren, OH - (360) 666-2592
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BACK
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ISSUED: October 21, 2002

EFFECTIVE: October 21, 2002

Issued by Walter J. Pishkur, President, Consumers Ohio Water Company.
In accordance with the Public Utilities of Ohio
Order Dated October 3, 2002 for Case No. 02-1017-WW-UNC