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PUCO



The Public Utilities
Commission of Ohio

06-898-EL-CSS

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

John P. Burtyk
Customer Name

6396 East Livingston Avenue
Customer Address

Reynoldsburg Ohio 43068-3569
City State Zip

Against

103-819-953-3-0
Account Number

Customer Service Address (if different from above)

AEP Ohio
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

- 1) I am a customer of the utility company in question; AEP Ohio.
- 2) Several unusual power surges occurred followed by an audible explosion on 06-09-2006.
- 3) Three items in our home suffered electrical damage (son's life-support system included).
- 4) AEP Ohio technician confirmed surges with monitor.
- 5) AEP Ohio denied responsibility, and then acknowledged responsibility.
- 6) AEP Ohio fixed their problem and removed the surge monitor.
- 7) AEP Ohio will not reimburse us for the damages caused by their problem.
- 8) Informal complaint filed with PUCO on 07-05-2006 (WEBID: 25028).
- 9) I need the PUCO to secure reimbursement for damages from AEP Ohio.


Signature

(614) 864-3169 answering machine only

Customer Telephone Number

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