FILE

XO Communications

×O

Two Easton Oval Suite 300 Columbus, OH 43219 USA

April 16, 2002

Ms. Daisy Crockron, Chief Docketing Division Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43266

Re: Case No. No. 02-897-TP-ATA

Dear Ms. Crockron:

Attached are revised tariff pages from XO Ohio, Inc's ("XO") Local Exchange Services Tariff, P.U.C.O. No. 2. This filing is in accordance with Ohio law. XO has an approved interconnection agreement with Ameritech Ohio and GTE North throughout the state. With this filing, XO seeks to introduce new local line, trunk, and Centrex service and grandfather its existing local line, trunk, and Centrex that are found in Sections 3.1.3, 3.1.4, and 3.1.6, respectively.

Thank you for your attention to this matter. Please contact me at 614.416.1129 should you have any questions.

Sincerely,

Christine H. Emmel Sr. Regulatory Analyst

www.xo.com

PUBLIC UTILITIES COMMISSION OF OHIO

LOCAL EXCHANGE CARRIER REGISTRATION FORM EFFECTIVE: July 15, 1997

In the Matter of the Application of XO Ohio, Inc. To Introduce New Rates for Local Business, Centrex, and Local Trunks)	Case Nos.	02-897-TP-ATA		
Name	of Registrant(s):	XO Ohio, Inc.				
	ess of Registrant(s):	•	ımbus, Oh	io 43219		
	ct Person(s):	Douglas W. Kinkoph			200 Fax: 614.629.3201)	
Date:		April 16, 2002	•		0-9017-TP-TRF	
		•				
Motio	n for protective or	der included with filing?		[] Yes	[x] No	
Requ	est for waiver(s) in	cluded with filing?		[] Yes	[x] No	
applica guidelii 96-463	NOTE: This form must accompany all applications filed by NECs. ILECs should utilize the appropriate form based on each ILEC's currently applicable regulatory framework. However, an ILEC must use this form if it has been granted tariff filing parity pursuant to Section VI.L. of the guidelines established in Case No. 95-845-TP-COI, or the ILEC is filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. It is preferable not to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period				L. of the Case No.	
I. I	ndicate the reason f	for submitting this form (check	only one	e):		
		ion to Amend Certificate to expand			y approval, 7 copies)	
[]2	. (ABN) Abandon	ment of all Services (NOT automa	tic, 10 cop	ies)		
[]3	. (ACE) New Ope	erating Authority (60-day approval,	7 copies)			
[]4	. (ACO) Applicat	ion to Change Ownership (30-day a	approval,	(0 copies)		
[] 5	. (ACN) Applicati	ion to Change Name (30-day appro	oval, 10 co	pies)		
[]6	. (AEC) Applicati	on to Establish, Revise, or Cancel	a Contract	(30-day ap	proval, 7 copies)	
	End Use	er Carrier-to-Carrier Contract Amer	ndment to	an agreeme	nt approved in a NAG or	
	ARB case					
		NOT automatic, 10 copies)				
		ion for Arbitration (see 96-463-TP-				
[x] 9.	· · · · · · · · · · · · · · · · · · ·	ion for Tariff Amendment (Automa	atic timefra	imes vary v	ith type of ATA filing –	
	see below):					
		d User Service which has been pre-	ceded by a	30-day pre	filing with Staff and	
	OCC (0-day filin		1			
		rrier-to-Carrier Service which has I	been prece	ded by a 30	-day prefiling with	
)-day filing, 10 copies)				
		in Terms and Conditions (30-day a		U copies)		
		wal of Service (30-day approval, 1	-	->		
		t Staff's Direction (30-day approva			1/60 da	
		arrier-to-Carrier Services Tariff sul	osequent	o ACE appi	ovai (ou-day approvai,	
[] 14	10 copies)	on to Transfer Contificate (NOT	tomatic 7	agnies)		
		on to Transfer Certificate (NOT au			amatic 10 agrics)	
		on to Conduct a Transaction Between				
[] 1.		ed Interconnection Agreement Between	ween Calt	icis (n-day (streetive, 90-tay	
[] 1	approval, 15 copi 3. (UNC) Unclassit			(NOT auto	matic, 15 copies)	
	4. Other (explain)	ned (exhiam)			matic, 15 copies)	
1 1 1.	+. Guiet (expiant)			VITOI MUIO	mane, 15 copies,	

July 15, 1997 Page 1 of 4

	E FOLLOWING ARE TRE FILINGS, NOT NEW CASES (U-day notice, 3 copies)
	15. Introduction or Extension of Promotional Offering
	16. New Price List Rate for Existing Service
[]	17. Designation of Registrant's Process Agent(s)
[]	18. Update to Registrant's Maps
II.	Indicate which of the following exhibits have been filed. The numbers (corresponding to the list above
	indicate, at a minimum, the types of cases in which the exhibit is required:
	A copy of the registrant's proposed tariffs. (carrier-to-Carrier resale tariff also required if facilities-based. (3)
	Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct
	operations as a telephone utility in the State of Ohio.
	List of names, addresses, and phone numbers of officers and directors, or partners. (3-4, 7, 10)
	Brief descriptions of service(s) proposed. (3)
[]	Explanation of whether applicant intends to provide []resold services []facilities-based services, or []both
	resold and facilities-based services. (3)
[]	Explanation as to whether NEC currently offers IXC services separate CTS authority, and whether it will be
	including those services within its NEC filing, or maintaining such IXC services under a separate affiliate. (3)
[]	Explanation of how the proposed services in the proposed market area is in the public interest. (3)
[]	Explanation of the proposed market area. (3)
[]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve. (3)
[]	Documentation attesting to the applicant's financial viability, including, at a minimum, a pro forma income
	statement and a balance sheet. If the pro forma income statement is based upon a certain geographical area(s)
	or information in other jurisdictions, please indicate. (3)
[]	Documentation attesting to the applicant's technical expertise relative to the proposed service offering(s) and
	proposed area. (3)
[]	Documentation indicating the applicant's managerial expertise relative to the proposed service offering(s) and
	proposed service area. (3)
	Documentation indicating the applicant's corporate structure and ownership. (3)
	Information regarding any similar operations in other states. (3)
]	Verification that the applicant will maintain local telephony records separate and apart from any other
	accounting records in accordance with the USOA. (3)
[]	Verification of compliance with any affiliate transaction requirements. (3)
]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a
	proposed timeline for construction, interconnection, and offering of services to end users. (3,8,10)
x]	Copy of superseded tariff sheet(s) and price list(s), if applicable, marked as Exhibit A. (1-2,4,6,8-10,12-15)
x]	Copy of revised tariff sheet(s) and price lists(s), marked as Exhibit B. (1-2,4,6,8-10, 12-15)
1	Specify which notice procedure has been utilized: []real time; or []newspaper. NOTE: Price list increases
	must be within an approved range of rates. (8-9,15)
	Copy of real time or newspaper notice which has been provided to customers. (2,4,6,9c-f, 10, 15)
j	Copy of customer education and information material for new residential services. (8)
	Description of and rationale for proposed tariff changes, including a complete description of service(s)
	proposed or affected. Specify for each service affected whether it is [x]business; []residence; or []both. Also
	indicate whether it is a []switched or []dedicated service. Include this information in either the cover letter or
	Exhibit C. (1-2, 4-6, 9-10, 12-15).
x i	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
•	(1,3,9)
1	Explanation as to which service rates are derived through (check all applicable): []interconnection agreement,
•	[] retail tariffs, or [] resale tariffs. (3)
	••
]	List of Ohio counties or exchanges the applicant intends to service within 24 months of obtaining
	authorization. (1,3)
]	List of Ohio counties specifically involved or affected. (2,4,6,9-10,12)

July 15, 1997 Page 2 of 4

[]	Certification from the Ohio Secretary of State as to a party's proper standing (domestic or foreign corporation authorized use of fictitious name, etc.). (3,4,9c-f, 10) In transfer of certificate cases, the transferee's good standing must be established.
[]	Maps detailing the proposed serving and calling areas of the applicant. (1,3,7,10)
	[] If mirroring ILEC exchanges for both serving area and local calling areas: Serving area must be
	clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that
	it is reflecting a particular ILEC/NEC territory, and listing the involved counties. Local calling
	areas must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in
	tariffs, including a complete listing of each exchange being served and all exchanges to which
	local calls can be made from each of those local exchanges.
	[] If Self-defining serving area and/or local calling area as an area other than that of the established ILEC
	exchange(s): Local Calling Areas must be described in the tariff through textual delineation and clear maps.
	Maps for self-defined serving and local calling areas are required to be traced on United States Geological
	Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
[]	Other information requested by the Commission staff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements From, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

Mandatory requirements for all basic local exchange providers:

- [x] Sales tax
- [x] Deposits
- [x] Disconnection of Service
- [x] 1+

Service requirements for a NEC's provision of certain services (check all applicable):

- [x] Discounts for Persons with Communications Disabilities and Telecommunication Relay Service
- [x] Emergency Services Calling Plan
- [] Alternative Operator Service (AOS) requirements
- [x] Limitation of Liability Language
- [x] Termination Liability Language
- [x] Service Connection Assistance (SCA) and Telephone Service Assistance (TSA)
- [x] Resale of Service [Required for facilities-based NECs]
- [x] Local Number Portability [Required for facilities-based]
- IV. List names, titles, phone numbers, and addresses of those persons authorized to make/or verify filings at the Commission on behalf of the applicant:

Douglas W. Kinkoph Vice President, Regulatory & External Affairs Two Easton Oval Suite 300 Columbus, OH 43219

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

July 15, 1997 Page 3 of 4

V. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

Douglas W. Kinkoph
Vice President, Regulatory & External Affairs
Two Easton Oval
Suite 300
Columbus, OH 43219
614.629.3200
or
Mimi Koler
Director, Business Operations
Two Easton Oval
Suite 300
Columbus, OH 43219
614.629.3200

VERIFICATION

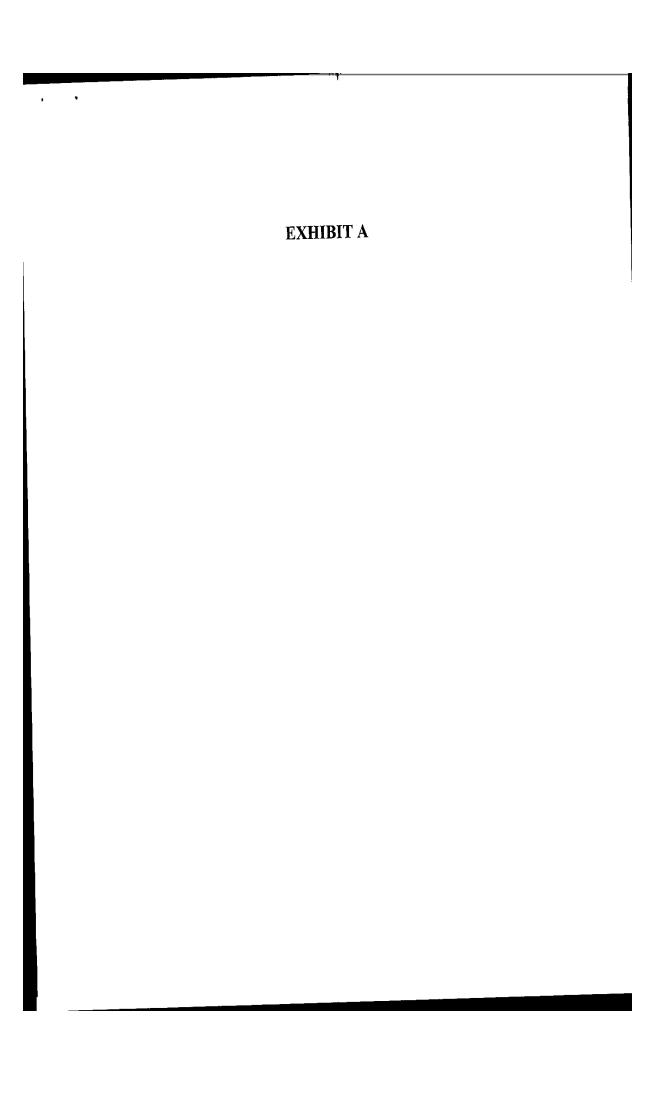
I, Douglas W. Kinkoph, verify that I have utilized, verbatim, the Commission's Local Exchange Carrier Registration Form effective July 15, 1997 and that of the information submitted here, and all additional information submitted in connection with this case is true and correct to the best of my knowledge.

(Signature)* (Date)

* A verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant

Send your completed Registration Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street Columbus, OH 43215-3793



CHECK SHEET

Pages 1 - 139 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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ISSUED: April 11, 2002 EFFECTIVE: May 12, 2002

Issued under authority of the Public Utilities Commission of Ohio, dated ______, in Case No. 02-877-TP-COI

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ISSUED: December 4, 2001

EFFECTIVE: December 4, 2001

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ISSUED: April 20, 2001 EFFECTIVE: May 21, 2001

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LOCAL EXCHANGE SERVICES P.U.C.O. NO. 2

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 <u>Local Line</u>: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.
 - 3.1.3.1 Local Line Service is available in the following offerings:
 - Basic Service: Each Basic Local Line service includes the following standard features at no additional charge:

Touchtone
One Directory Listing
Presubscription
Calling number delivery blocking/per call
Toll restriction
900/976 Blocking

b. <u>NEXTLINK PLUS Service</u>: Each NEXTLINK PLUS Local Line service includes the following standard features at no additional charge:

Touchtone
One Directory Listing
Presubscription
Calling number delivery blocking/per call (includes blocking of automatic callback)
Toll restriction
900/976 Blocking

Calling Number Delivery (Caller ID) NEXTLINK Plus Customers who signed before October 13, 1997, will still receive 250 Free Messages under a grandfather clause

(T)

+ any 4 additional optional features of the of the customers choosing (Optional features provided by the Company are listed in Section 3.1.3.2)

ISSUED: September 12, 1997

EFFECTIVE: October 13, 1997

Issued under authority of the Public Utilities Commission of Ohio, dated _____, in Case No. 97-__-TP-ATA

Denise C. Clayton, Vice President NEXTLINK Ohio Two Easton Oval Columbus, Ohio 43219



LOCAL EXCHANGE SERVICES P.U.C.O. NO. 2

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.4 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:
 - 3.1.4.1 <u>Local Trunk-Basic</u>: Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.
 - 3.1.4.2 Local Trunk Digital: Local Trunk Digital provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Local Trunk Digital can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.
 - ${\bf 3.1.4.3\ Optional\ Local\ Trunk\ Configurations:}$
 - 3.1.4.3.1 One-Way Outbound: Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.
 - 3.1.4.3.2 One-Way Inbound or Two-Way: Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.
 - 3.1.4.3.3 <u>Direct Inward Dialing (DID)</u>: Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will outpulse the dialed station number to the customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be outpulsed must be specified by the Customer

Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section

ISSI	JED:	July	22.	1997

EFFECTIVE: July 22, 1997

Issued under authority of the Public Utilities Commission of Ohio, dated _______ in Case No. 97-___-TP-ATA



LOCAL EXCHANGE SERVICES P.U.C.O. NO. 2

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.6 <u>NEXTLINK Centrex</u>

NEXTLINK Centrex service provides the Customer with a single, voice-grade communications channel. Each Circuit will include a telephone number.

3.1.6.1 Standard Features: each NEXTLINK Centrex line is provided with the following standard features:

Four-digit Dialing
Call Forward Forward-Busy
Call Forward-No Answer
call Forward Variable
Call Hold
Call Waiting
Call Waiting Cancel
Call Park
Call Pickup Group
Caller ID Number
Caller ID Name
Caller ID Blocking (per line/call)
Call Transfer/Consultation
Three-way Calling
Speed Dialing (up to eight numbers)

1

ISSUED: April 21, 2000

EFFECTIVE: May 22, 2000

Issued under authority of the Public Utilities Commission of Ohio, dated ______ in Case No. 00-715-TP-COI

	<u> </u>	
	EXHIBIT B	
1		

CHECK SHEET

Pages 1 - 186 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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PRICE LIST			
1	Fifth	February 4, 2000	
1.01	Second	· · · · · · · · · · · · · · · · · · ·	
1.1	Fifth	December 27, 2000	
2	Seventh	February 4, 2000	
2.02	First	February 4, 2000	
2.1	Fifth	January 27, 2000	
2.1.1	Original	May 22, 2000	
2.2	Third	January 27, 2001	
3	Fifth	December 4, 2001	
4	Third	February 4, 2000	
4.1	Original	March 10, 1998	
5	First	September 11, 1998	
5.1	First	September 30, 1999	
5.2	Original	September 13, 1999	
5.3	First	December 1, 2000	
5.4	First	August 1, 2000	
5.5	Third	April 1, 2002	
5.5.1	First	April 1, 2002	
5.6	Second	April 1, 2002	
5.6.1	First	April 1, 2002	
5.6.2	Second	April 1, 2002	
5.7	First	December 27, 2000	
5.8	Original	December 1, 2000	
5.9	Original	April 16, 2001	
5.10	Original	May 21, 2001	
5.11	Original	May 12, 2002	
5.12	Original	May 12, 2002	
5.13	Original	May 12, 2002	
5.14	Original	May 12, 2002	
5.15	Original	May 12, 2002	
5.16	Original	May 12, 2002	
5.17	Original	May 12, 2002	
5.18	Original	May 17, 2002	N .
5.19	Original	May 17, 2002	
5.20	Original	May 17, 2002	
5.21	Original	May 17, 2002	
5.22	Original	May 17, 2002	
5.23	Original	May 17, 2002	
			N

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LOCAL EXCHANGE SERVICES

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number. The rates, terms, and conditions that are set forth in this Section 3.1.3 will no longer be available after May 17, 2002. New Customers or existing customers who enter into Service Order Agreements to receive Service after May 17, 2002, will be subject to the rates, terms and conditions that are outlined in Section 20.1

3.1.3.1 Local Line Service is available in the following offerings:

a. <u>Basic Service</u>: Each Basic Local Line service includes the following standard features at no additional charge:

Touchtone
One Directory Listing
Presubscription
Calling number delivery blocking/per call
Toll restriction
900/976 Blocking

b. <u>NEXTLINK PLUS Service</u>: Each NEXTLINK PLUS Local Line service includes the following standard features at no additional charge:

Touchtone
One Directory Listing
Presubscription
Calling number delivery blocking/per call (includes blocking of automatic callback)
Toll restriction
900/976 Blocking

Calling Number Delivery (Caller ID)
NEXTLINK Plus Customers who signed before October 13, 1997, will still receive 250 Free Messages under a grandfather clause

+ any 4 additional optional features of the of the customers choosing (Optional features provided by the Company are listed in Section 3.1.3.2)

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LOCAL EXCHANGE SERVICES

- Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)

3.1.4 Local Trunk: The rates, terms, and conditions that are set forth in this Section 3.1.4 will no longer be available after May 17, 2002. New Customers or existing customers who enter into Service Order Agreements to receive Service after May 17, 2002, will be subject to the rates, terms and conditions that are outlined in Section 20.3.

Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

- 3.1.4.1 <u>Local Trunk-Basic</u>: Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.
- 3.1.4.2 <u>Local Trunk Digital</u>: Local Trunk Digital provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Local Trunk Digital can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.
- 3.1.4.3 Optional Local Trunk Configurations:
 - 3.1.4.3.1 One-Way Outbound: Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.
 - 3.1.4.3.2 One-Way Inbound or Two-Way: Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.
 - 3.1.4.3.3 <u>Direct Inward Dialing (DID):</u> Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will outpulse the dialed station number to the customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be outpulsed must be specified by the Customer Additional setup charges and number charges apply for local trunks configured for DID service as specified in Section

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LOCAL EXCHANGE SERVICES

- 3. <u>Service Descriptions</u> (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.6 NEXTLINK Centrex

The rates, terms, and conditions that are set forth in this Section 3.1.6 will no longer be available after May 17, 2002. New Customers or existing customers who enter into Service Order Agreements to receive Service after May 17, 2002, will be subject to the rates, terms and conditions that are outlined in Section 20.2.

NEXTLINK Centrex service provides the Customer with a single, voice-grade communications channel. Each Circuit will include a telephone number.

3.1.6.1 Standard Features: each NEXTLINK Centrex line is provided with the following standard features:

Four-digit Dialing Call Forward Forward-Busy Call Forward-No Answer

Call Forward Variable

Call Hold

Call Waiting

Call Waiting Cancel

Call Park

Call Pickup Group

Caller ID Number

Caller ID Name

Caller ID Blocking (per line/call)

Call Transfer/Consultation

Three-way Calling

Speed Dialing (up to eight numbers)

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20. Business 2002

20.1 Local Exchange Service (Cont'd)

20.1.1 Basic Business Lines

Basic Business Lines are available to new or existing Customers who enter into a Service Order Agreement to receive service after May 17, 2002, and provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Basic Business Line Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

19.1.1.1 Basic Business Lines include the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing
One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions – Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
	Block 976-like, 500, 976, 900, 01, 011, DA,
Option E	InterLATA, International
	Block 976-like, 500, 976, 900, 01, 011, DA,
Option F	InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

N

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20. Business 2002 (Cont'd)

20.1 Local Exchange Service (Cont'd)

20.1.1 Basic Business Lines (Cont'd)

20.1.1.2 Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward Busy Caller ID Per Line Blocking Distinctive Ringing/ Call Waiting Call Forward No Answer Automatic Line (Hotline) Call Forward No Answer Ring Select Call Forward Variable Hunting Call Waiting with Cancel Call Waiting Remote Access to Call Forwarding Simultaneous Ring Call Forwarding of Call Waiting Calls Anonymous Call Rejection Call Transfer Speed Calling 8 Automatic Call Back Speed Calling 30 Selective Call Forwarding Three Way Calling Selective Call Acceptance Caller ID Number Only Selective Call Rejection Caller ID Name & Number Automatic Recall

19.1.1.3 Optional Feature Packages: Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed below.

<u>Package</u>	Features Included
Two-Feature	Three-Way Calling and Call Forward Variable
Package	
Three-Feature	Three-Way Calling, Call Forward Variable, and Call
Package	Transfer
Four-Feature	Call Forward Busy, Call Forward Don't Answer, Three-
Package	Way Calling, and Call Transfer
Five-Feature	Call Forward Busy, Call Forward Don't Answer, Three-
Package	Way Calling, Call Transfer, and Caller ID w/ Name and
	Number
Six-Feature	Call Forward Busy, Call Forward Don't Answer, Three-
Package	Way Calling, Call Transfer, Caller ID w/ Name and
	Number and Remote Access to Call Forwarding

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Douglas W. Kinkoph, Vice President XO Ohio, Inc. Two Easton Oval Columbus, Ohio 43219 N

N

20. Business 2002 (Cont'd)

20.1 <u>Local Exchange Service</u> (Cont'd)

20.1.1 Basic Business Lines (Cont'd)

20.1.1.3 Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

> Anonymous Call Rejection Automatic Call Back Distinctive Ringing/Call Waiting Selective Call Forwarding Selective Call Acceptance Selective Call Rejection Automatic Recall

20.1.1.4 Rates and Charges

Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges

Basic Local Line	Line C	Line Charge	
	Min.	Max.	
One Year Term	\$8.00	\$40.00	
Two Year Term	\$8.00	\$40.00	
Three Year Term	\$8.00	\$40.00	

N

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LOCAL EXCHANGE SERVICES

20.	Business	2002	(Cont'd	١

20.1 <u>Local Exchange Service</u> (Cont'd)

20.1.1 Basic Business Lines (Cont'd)

20.1.1.4 Rates and Charges (Cont'd)

	Min,	Max.
Anonymous Call Rejection	\$1.00	\$10.00
Call Forward Busy	\$0.25	\$10.00
Call Forward No Answer	\$0.25	\$10.00
Call Forward No Answer-Ring Select	\$0.25	\$10.00
Call Forward Variable	\$1.00	\$10.00
Call Forwarding of Call Waiting Calls	\$0.25	\$10.00
Call Transfer, with Consultation Hold	\$0.25	\$10.00
Call Waiting with Cancel Call Waiting	\$0.25	\$10.00
Caller ID Number Only	\$3.00	\$20.00
Caller ID with Name	\$4.50	\$20.00
Caller ID Per Line Blocking	\$0.00	\$10.00
Distinctive Ringing with Call Waiting Tone	\$0.25	\$10.00
Hot Line	\$0.50	\$10,00
Hunting	\$0.00	\$10.00
Last Call Return (Automatic Call Back)	\$1.00	\$10.00
Simultaneous Ring	\$2.00	\$10.00
Remote Access to Call Forwarding	\$2.50	\$20.00
Repeat Dialing (Class Automatic Recall)	\$1.00	\$10.00
Selective Call Acceptance	\$1.00	\$10.00
Selective Call Forwarding	\$1.00	\$10.00
Selective Call Rejection	\$1.00	\$10.00
Speed Calling-30 numbers	\$1.00	\$10.00
Speed Calling-8 numbers	\$0.50	\$10.00
Three-Way Calling with Consultation Hold	\$1.00	\$10.00
Feature Package Two	\$1.25	\$18.00
Feature Package Three	\$0.75	\$13.00
Feature Package Four	\$2.00	\$25.00
Feature Package Five	\$5.00	\$32.00

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20. Business 2002 (Cont'd)

N

20.1 Local Exchange Service (Cont'd)

20.1.1 Basic Business Lines (Cont'd)

20.1.1.4 Rates and Charges (Cont'd)

Non-Recurring Charges

Subsequent Account Changes	\$5.00	\$75.00
(Changes, Additions per order)		
Presubscription Change		
1st line	\$ 1.00	\$5.00
additional lines per order	\$ 1.00	\$1.50
Line Restoral Charge	\$ 1.00	\$30.00

* Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently reestablished, charges apply as for a new installation of service.

	<u>Min</u> .	Max.	
Feature Package Two	\$0.00	\$50.00	
Feature Package Three	\$0.00	\$50.00	
Feature Package Four	\$0.00	\$50.00	
Feature Package Five	\$0.00	\$50.00	

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20. Business 2002 (Cont'd)

20.1 <u>Local Exchange Service</u> (Cont'd)

20.1.1 Basic Business Lines (Cont'd)

20.1.1.4 Rates and Charges (Cont'd)

Non-Recurring Charges (Cont'd)

Anonymous Call Rejection	\$0.00	\$50.00
Call Forward Busy	\$0.00	\$50.00
Call Forward No Answer	\$0.00	\$50.00
Call Forward No Answer-Ring Select	\$0.00	\$50.00
Call Forward Variable	\$0.00	\$50.00
Call Forwarding of Call Waiting Calls	\$0.00	\$50.00
Call Transfer, with Consultation Hold	\$0.00	\$50.00
Call Waiting with Cancel Call Waiting	\$0.00	\$50.00
Caller ID Number Only	\$0.00	\$50.00
Caller ID with Name	\$0.00	\$50.00
Caller ID Per Line Blocking	\$0.00	\$50.00
Distinctive Ringing with Call Waiting Tone	\$0.00	\$50.00
Hot Line	\$0.00	\$50.00
Hunting	\$0.00	\$50.00
Last Call Return (Automatic Call Back)	\$0.00	\$50.00
Simultaneous Ring	\$0.00	\$50.00
Remote Access to Call Forwarding	\$0.00	\$50.00
Repeat Dialing (Class Automatic Recall)	\$0.00	\$50.00
Selective Call Acceptance	\$0.00	\$50.00
Selective Call Forwarding	\$0.00	\$50.00
Selective Call Rejection	\$0.00	\$50.00
Speed Calling-30 numbers	\$0.00	\$50.00
Speed Calling-8 numbers	\$0.00	\$50.00
Three-Way Calling with Consultation Hold	\$0.00	\$50.00

* NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

19.1.1.4 Usage Rates: The rates in Section 20.4 will apply.

N

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20. Business 2002 (Cont'd)

20.2 Centrex

Centrex is available to new or existing Customers who enter into a Service Order Agreement to receive service after May 17, 2002. Centrex is a business telephone system that is offered from the local Company central office. Centrex is a service that delivers a set of PBX-like features to individual desks with all lines linked in the Central Office to provide internal communications as well as access to the Public Switched Telephone Network (PSTN). Centrex Customers will be charged a Non-Recurring Charge, a Monthly Recurring Charge and Usage charges as specified below, as well as all applicable Federal, State and Local Taxes and Surcharges.

20.2.1 Centrex includes the following standard features at no cost:

Touchtone

One White Pages Directory Listing One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Itemized Usage Billing by Extension

Station to Station Dialing

Blocking Restrictions - Centrex comes standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA,
Option E	International
	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA,
Option F	International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

N

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20. Business 2002 (Cont'd)

20.2 Centrex (Cont'd)

20.2.2 Centrex Product Features

The list below indicates which features will be included in the Centrex offering and whether they will be Standard or Optional features. Customer can select Standard Features at no additional cost over and above the Centrex line Monthly Recurring Charge and Non-Recurring Charges. Additional Monthly Recurring Charges and Non-Recurring Charges incurred for all Optional features are listed below in this Section.

Standard Centrex Features

Call Forward Busy

Call Forward Don't Answer

Call Forward- Variable

Call Forwarding of Call Waiting Calls

Call Hold

Call Pickup

Call Transfer

Call Waiting with Cancel Call Waiting

Call Waiting Display of Caller ID

Caller ID - Number Only

Conference Calling Meet Me

Direct Inward/Direct Outward Dialing

Directed Call Pickup

Executive Busy Override

Executive Busy Override Exempt

Hunting

Intercept

Multiple Appearance of Directory Number (MADN)

Ring Again

Speed Calling 8 numbers

Speed Calling 30 numbers

Three Way Calling

N

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LOCAL EXCHANGE SERVICES

20. Business 2002 (Cont'd)

20.2 Centrex (Cont'd)

20.2.2 Centrex Product Features (Cont'd)

Optional Analog Features

Assume Dial "9"

Automatic Line

Automatic Route Selection-Basic (NPA Screening Only)

Call Park

Caller ID Name and Number

Digital Facility Interface (IXC T-1 Access)

Remote Access to Call Forwarding

Simultaneous Ring (SimRing)

Electronic Business Set Standard Features*

Auto Answer Back

Automatic Line

Fast Transfer

Group Intercom

Primary Directory Number

Privacy Release

Electronic Business Set Optional Features*

Electronic Set Interface per PDN

Due to the scheduling of Network Turn Up and testing of Electronic Business Set features in all Company Switches, features listed below may not be available at time of Service Activation.

Auto Answer Back

Fast Transfer

Group Intercom

Privacy Release

Electronic Set Interface per PDN

* Some Require Nortel Proprietary Electronic Business Set.

N

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20. Business 2002 (Cont'd)

20.2 Centrex (Cont'd)

20.2.3 Rates and Charges

Centrex Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges

Number of Lines	One Ye	e <u>ar</u>	Two Y	ear	Three Y	ear
	Min.	Max.	Min.	Max.	Min.	Max.
10-24 Centrex	\$5.00	\$90.00	\$5.00	\$90.00	\$5.00	\$90.00
24-72 Centrex	\$5.00	\$90.00	\$5.00	\$90.00	\$5.00	\$90.00
73-96 Centrex	\$5.00	\$90.00	\$5.00	\$90.00	\$5.00	\$90.00
96+ Centrex	\$5.00	\$90.00	\$5.00	\$90.00	\$5.00	\$90.00
Optional Features						
Assume Dial "9"			\$1.00		\$10.00	
Automatic Line			\$1.50		\$15.00	
Automatic Route Selection-Basic		\$2.00		\$20.00		
(NPA Screening Only)						
Call Park		\$0.25		\$10.00		
Caller ID Name and Number			\$4.50		\$20.00	
Electronic Set Interface per PDN			\$0.25		\$10.00	
Digital Facility Interface (IXC T-1 Access)			\$150.00)	\$500.00	
Remote Access to Call Forwarding			\$1.00		\$20.00	
Simultaneous Ring (SimRing)		\$1.00		\$15.00		
Moves, Adds and Changes Charge		\$5.00		\$75.00		
						3.7

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20.	Business	2002 ((Cont'd)

N

20.2 Centrex (Cont'd)

20.2.3 Rates and Charges (Cont'd)

Non-Recurring Charges

Number of Lines	One Ye	<u>ar</u>	Two Ye	ar	Three Y	ear
	Min.	Max.	Min.	Max.	Min.	Max.
10-24 Centrex	\$20.00	\$200.00	\$20.00	\$200.00	\$20.00	\$200.00
24-72 Centrex	\$20.00	\$200.00	\$20.00	\$200.00	\$20.00	\$200.00
73-96 Centrex	\$20.00	\$200.00	\$20.00	\$200.00	\$20.00	\$200.00
96+ Centrex	\$20.00	\$200.00	\$20.00	\$200.00	\$20.00	\$200.00
Optional Features:						
Assume Dial "9"			\$2.00		\$10.00	
Automatic Line			\$0.00		\$10.00	
Automatic Route Selection	n-Basic		\$50.00		\$450.00	
(NPA Screening	Only)					
Call Park			\$1.50		\$10.00	
Caller ID Name and Number			\$0.00		\$20.00	
Electronic Set Interface per PDN			\$2.00		\$20.00	
Digital Facility Interface (IXC T-1 Access)			\$500.00		\$2500.00	0
Remote Access to Call Forwarding			\$0.00		\$20.00	
Simultaneous Ring (SimRing)			\$0.00		\$20.00	
Subsequent Account Changes (Changes, Additions per orde			rder)	\$5.00	\$75.00	
Presubscription Change						
1st line				\$ 1.00	\$5.00	
additional lines per orde			r	\$ 1.00	\$1.50	
Line Restoral Charge			\$ 1.00	\$30.00		
						N

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20. Business 2002 (Cont'd)

20.3 Trunks

Business Trunks are available to new or existing Customers who enter into a Service Order Agreement to receive service after May 17, 2002. Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

<u>In-Only Trunks</u>: A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Out Only Trunks: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

<u>Two-Way Trunks</u>: A Trunk which allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

<u>In-Only with DID Trunk</u>: A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

<u>Two-Way with DID Trunk</u>: A Trunk equipped with Direct Inward Dialing Service that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

<u>Direct Inward Dialing (DID) Service</u>: a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

20.3.1 PBX Analog Trunks

The PBX Analog Trunk provides a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as identified above.

N

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20. Business 2002 (Cont'd)

20.3 Trunks (Cont'd)

20.3.2 Digital Switched T-1

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

Digital Switched T-1 service is provisioned as either a:

- Full Digital Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and 24 channels or,
- Fractional Switched T-1 with a Digital Switched Facility (Access
 Line) per T-1 and individual channels (minimum of 10 channels) are
 available in basic (A T1 facility that is equipped with In-Only, OutOnly, or Two-Way trunks) or advanced (A T1 facility that is equipped
 with In-Only with DID or Two-Way with DID trunks)

N

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20. Business 2002 (Cont'd)

20.3 Trunks (Cont'd)

20.3.3 PBX Analog Trunk & Digital Switched T-1 Standard features

Each PBX Analog Trunk & Digital Switched T-1 includes the following features at no additional charge.

Hunting

Ascending Trunk Selection: Ascending Trunk Selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the first trunk of the trunk group, ascending to the last trunk of the Trunk Group. (example: hunting from the 1st trunk through last trunk on Trunk Group)

Descending Trunk Selection: Descending trunk selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the last trunk of the trunk group, descending to the first trunk of the Trunk Group. (example: hunting from last trunk of Trunk Group toward the 1st trunk of the Trunk Group).

Least Idle Trunk Selection ("LIDL"): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Most Idle Trunk Selection ("MIDL"): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Alternative Call Routing; Allows the customer to route calls to any service within the switch to handle calls in case of a disaster or for call overflow purposes. Typically a customer will route calls from one Trunk Group to another Trunk Group. Calls overflow to the Alternate Call Route when they encounter a busy condition. There are three types of busy conditions: Overflow Call Processing – all trunks in the trunk group are busy. System Busy – This busy condition is caused by network system problems, such as T1 Carrier being down or SS7 related problems.

Manual Busy – This condition is caused by the trunk group being manually taken down, typically to do maintenance on the customer side in the PBX or on the telecom side in the network switch.

N

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20. Business 2002 (Cont'd)

20.3 Trunks (Cont'd)

20.3.3 PBX Analog Trunk & Digital Switched T-1 Standard Features (Cont'd)

Additional Features:

E911

One (1) Directory Listing

Touch-tone Capability

20.3.4 PBX Analog Trunk & Digital Switched T-1 Optional Features:

Calling Number Delivery-sends the calling number to the customer.

Directory Assistance and Operator Services are available for an additional per call charge as outlined in Sections x.x and x.x of this Tariff.

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20. Business 2002 (Cont'd)

N

20.3 Trunks (Cont'd)

20.3.5 Rates and Charges

Business Trunk Customers will be charged applicable Non-Recurring Charges (NRCs), Monthly recurring Charges (MRCs) and Usage Charges, as specified below. Usage Charges are listed in Section 4.1.C of this Tariff. Additional Federal, State and Local taxes and Surcharges may also apply.

Monthly Recurring Charges:

Worting Charges.						
	One Yea	<u>ır</u>	Two Ye	<u>ar</u>	Three Y	<u>ear</u>
	Min.	Max.	Min.	Max.	Min.	Max.
Analog PBX Trunks						
In-Only	\$8.00	\$60.00	\$8.00	\$60.00	\$8.00	\$60.00
Out-Only	\$8.00	\$60.00	\$8.00	\$60.00	\$8.00	\$60.00
Two Way	\$8.00	\$60.00	\$8.00	\$60.00	\$8.00	\$60.00
In-Only w/DID	\$16.00	\$75.00	\$16.00	\$75.00	\$16.00	\$75.00
Two-Way w/DID	\$16.00	\$75.00	\$16.00	\$75.00	\$16.00	\$75.00
Full Digital T1 Trunks						
In-Only	\$125.00	\$950.00	\$125.00	\$950.00	\$125.00	\$950.00
Out-Only	\$125.00	\$950.00	\$125.00	\$950.00	\$125.00	\$950.00
Two Way	\$125.00	\$950.00	\$125.00	\$950.00	\$125.00	\$950.00
In-Only w/DID	\$250.00	\$975.00	\$250.00	\$975.00	\$250.00	\$975.00
Two-Way w/DID	\$250.00	\$975.00	\$250.00	\$975.00	\$250.00	\$975.00
Fractional T1 Digital Trun	<u>ks</u>					
Basic	\$50.00	\$600.00	\$50.00	\$600.00	\$50.00	\$600.00
Per Channel						
In-Only w/DID	\$6.00	\$35.00	\$6.00	\$35.00	\$6.00	\$35.00
Out-Only w/DID	\$6.00	\$35.00	\$6.00	\$35.00	\$6.00	\$35.00
Two-Way w/DID	\$6.00	\$35.00	\$6.00	\$35.00	\$6.00	\$35.00
Advanced	\$50.00	\$600.00	\$50.00	\$600.00	\$50.00	\$600.00
Per Channel						
In-Only w/DID	\$12.00	\$47.00	\$47.00	\$47.00	\$47.00	\$47.00

Two-Way w/DID\$12.00 \$47.00 \$47.00 \$47.00 \$47.00 \$47.00

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20.	Busine	ss 2002 (Cont'd)			N
	20.3	Trunks	(Cont'd)			
		20.3.5	Rates and Charges (Cont'd)			
			Monthly Recurring Charges (Cont'd)			
			DID March	Min.	Max.	
			DID Numbers		***	
			Per Blocks of 20	\$1.00	\$10.00	
			Per Blocks of 100	\$5.00	\$30.00	
			Optional Feature			
			Calling Number Delivery			
			-per Trunk Group	\$8.00	\$50.00	N

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			BOOKE EXCIN	1000					N
20.	Busine	ess 2002 (Cont'd)						1,
	20.3	Trunks	runks (Cont'd)						
		20.3.5	Rates and Charges (Cont'	d)					
			Non-Recurring Charges						
				One Yea	<u>ar</u>	Two Ye	<u>ar</u>	Three Y	ear
				Min.	Max.	Min.	Max.	Min.	Max.
			Analog PBX Trunks						
			In-Only	\$20.00	\$100.00	\$20.00	\$100.00	\$20.00	\$100.00
			Out-Only	\$20.00	\$100.00	\$20.00	\$100.00	\$20.00	\$100.00
			Two Way	\$20.00	\$100.00	\$20.00	\$100.00	\$20.00	\$100.00
			In-Only w/DID	\$65.00	\$275.00	\$65.00	\$275.00	\$65.00	\$275.00
			Two-Way w/DID	\$65.00	\$275.00	\$65.00	\$275.00	\$65.00	\$275.00
			Full Digital T1 Trunks						
			In-Only	\$100.00	\$800.00	\$100.00	\$800.00	\$100.00	\$800.00
			Out-Only	\$100.00	\$800.00	\$100.00	\$800.00	\$100.00	\$800.00
			Two Way	\$100.00	\$800.00	\$100.00	\$800.00	\$100.00	\$800.00
			In-Only w/DID	\$250.00	\$975.00	\$250.00	\$975.00	\$250.00	\$975.00
			Two-Way w/DID	\$250.00	\$975.00	\$250.00	\$975.00	\$250.00	\$975.00
			Fractional T1 Digital Trur	<u>ıks</u>					
			Basic	\$45.00	\$250.00	\$45.00	\$250.00	\$45.00	\$250.00
			Per Channel						
			In-Only						\$ 35.00
			Out-Only	\$ 8.00	\$ 35.00	\$ 8.00	\$ 35.00	\$ 8.00	\$ 35.00
			Two-Way	\$ 8.00	\$ 35.00	\$ 8.00	\$ 35.00	\$ 8.00	\$ 35.00
			Advanced	\$45.00	\$250.00	\$45.00	\$250.00	\$45.00	\$250.00
			Per Channel						
			In-Only w/DID						
			Two-Way w/DID	\$55.00	\$300.00	\$55.00	\$300.00	\$55.00	\$300.00
			DID Numbers						
			Per Blocks of 20			\$50.00		\$300.00	
			Per Blocks of 100)		\$150.00		\$750.00	
			Ontional Continu						

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\$50.00

N

\$5.00

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Optional Feature Calling Number Delivery -per Trunk Group

					N
20.	Business 2002 (Cont'd)				
	20.3	<u>Trunks</u>	(Cont'd)		
		20.3.5	Rates and Charges (Cont'd)		:
			Non-Recurring Charges		
			Trunk Group Configuration	\$10.00	\$200.00
			Channel Reconfiguration	\$5.00	\$200.00
			Subsequent Account Changes (Changes, Additions per order)	\$10.00	\$75.00
			Presubscription Change Charge		
			(Per change, first trunk)	\$1.00	\$5.00
			(Per change, additional trunks)	\$1.00	\$1.50
			Line Restoral Charge	\$10.00	\$50.00

* Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

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20. Business 2002 (Cont'd)

20.4 Usage

20.4.1 Measured Rate Service

<u>Peak</u>		Off-Peak.	
Initial	Additional	<u>Initial</u>	Additional
Min. Max.	Min. Max.	Min. Max.	Min. Max.
\$.001\$.05	\$.001 \$.05	\$.001\$.05	\$.001 \$.05
\$.001 \$.05	\$.001 \$.05	\$.001\$.05	\$.001 \$.05

20.4.2 Message Rate Service

 Min.
 Max.

 Per Message
 \$0.01
 \$0.12

20.4.3 Extended Local Calling (ELC)

Extended Local Calling provides customers with the ability to terminate calls in exchanges that are traditionally outside of the Customers local calling area. Customers placing calls to exchanges that are defined as Extended Local Calling Areas (as set forth in Section 3.1.1 of this tariff) will be subject to the per minute of use rates that are set forth below. Calls will be billed in six-second increments.

8:00 AM to 9:00 PM, Monday-Friday

	0.00121.1			,	
Mileage	Initial Mir	nute	Each Additional Minute		
	Min.	Max.	Min.	Max.	
0-10	\$0.001	\$0.076	\$0.001	\$0.050	
11-22	\$0.001	\$0.090	\$0.001	\$0.055	
23+	\$0.001	\$0.100	\$0.001	\$0.060	

All Other Times

		- mileo		
Mileage	Initial Mi	<u>nute</u>	Each Add	itional Minute
	Min.	Max.	Min.	Max.
0-10	\$0.001	\$0.038	\$0.001	\$0.010
11-22	\$0.001	\$0.043	\$0.001	\$0.028
23+	\$0.001	\$0.050	\$0.001	\$0.038

N

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20. Business 2002 (Cont'd)

20.5 <u>Directory Assistance</u>

A Customer may obtain Local Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator. Directory Assistance includes the option for call completion to the requested number at no additional charge.

20.5.1 Each call to Directory Assistance will be charged as follows:

 Min.
 Max.

 Per call
 \$0.25
 \$1.00

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges.

- 20.5.2 A credit will be given for calls to Directory Assistance as follows:
 - The Customer experiences poor transmission or is cut-off during the call; or
 - The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

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20. Business 2002 (Cont'd)

Ν

20.6 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. The following per minute rate will apply for operator-completed calls in addition to the surcharges as specified in Section 20.6.1 will apply:

Per minute rate for completed calls: \$0.05 \$0.50

<u>Third Number Billing:</u> Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

<u>Collect Calls:</u> Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

<u>Calling Cards</u>: Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

<u>Person to Person:</u> Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

N

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20.	Busines	s 2002 (C	2002 (Cont'd)				
	20.6	Operato	Operator Assistance (Cont'd)				
		20.6.1	Operator Assisted Surcharges: The per call basis.	e following surcha	arges will be applied on a		
			•	Min.	Max.		
			Calling Card/Operator	\$0.25	\$4.00		
			Calling Card/Automatic	\$0.25	\$4.00		
			Third Number Billing/Operator	\$0.25	\$4.00		
			Third Number Billing/Automatic	\$0.25	\$4.00		
			Collect Calling/Operator	\$0.25	\$4.00		
			Collect Calling/Automatic	\$0.25	\$4.00		

\$0.25

\$0.25

\$0.25

\$0.25

\$4.00

\$4.00

\$4.00

\$4.00

Person to Person/Operator

Person to Person/Automatic

Station to Station/Operator

Station to Station/Operator

M

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20. Business 2002 (Cont'd)

20.6 Operator Assistance (Cont'd)

- 20.6.2 <u>Busy Line Verification and Interrupt Service</u>: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:
 - 20.6.2.1 <u>Busy Line Verification:</u> Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
 - 20.6.2.2 <u>Busy line Verification with Interrupt:</u> The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
 - 20.6.2.3 <u>Rates:</u> Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
 - 20.6.2.3.1 The operator verifies that the line is busy with a call in progress or is available for incoming calls.
 - 20.6.2.3.2 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

	Per Request	
	Min.	Max.
Busy Line Verification	\$.25	\$3.00
Busy Line Interrupt	\$.25	\$3.00
•		

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20. Business 2002 (Cont'd)

20.7 <u>Directory Listings</u>

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

- 20.7.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 20.7.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 20.7.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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20. Business 2002 (Cont'd)

20.7 <u>Directory Listings</u> (Cont'd)

- 20.7.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- 20.7.5 Directory listings are provided in connection with each Customer service as specified herein.
 - 20.7.5.1 <u>Primary Listing:</u> A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
 - 20.7.5.2 <u>Additional Listings</u>: In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.5.8 and 3.4.5.9.
 - 20.7.5.3 <u>Nonpublished Listings</u>: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 3.4.5.8 and 3.4.5.9.

- 20.7.5.4 <u>Nonlisted Numbers</u>: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified in Sections 3.4.5.8 and 3.4.5.9.
- 20.7.5.5 <u>Foreign Listings:</u> Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.

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20. Business 2002 (Cont'd)

IN.

20.7 <u>Directory Listings</u> (Cont'd)

20.7.5 (Cont'd)

- 20.7.5.6 <u>Alternate Call Listings</u>: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
- 20.7.5.7 <u>Reference Listing:</u> A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in Section 20.7.5.8 and 20.7.5.9.
- 20.7.5.8 <u>Recurring Charges</u>: Monthly Recurring Charges associated with Directory Listings are as follows:

	Per Listing or Per Number Charge	
	Min.	Max.
Primary Listing	\$0.00	\$0.00
Additional Listing	\$0.75	\$4.00
Reference Listing	\$0.75	\$4.00
Non-Listed Number	\$0.75	\$4.00
Non-Published Number	\$1.00	\$4.00

20.7.5.9 <u>Non-Recurring Charges:</u> Non-Recurring charges associated with Directory Listings are as follows:

	Per Listing (ing or	
	Per Number Charge		
	Min.	Max.	
Primary Listing	\$ 0.00	\$0.00	
Additional Listing	\$11.50	\$15.00	
Reference Listing	\$11.50	\$15.00	
Non-Listed Number	\$11.50	\$15.00	
Non-Published Number	\$11.50	\$15.00	
		NT.	

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LUCAL EXCH.	ANGE SERVIC	ES	
Business 2002			N
Dusiness 2002	MRC	NRC	
Basic Business Line	<u>imic</u>	<u>nico</u>	
One Year Term	\$18.52	\$53.00	
Two Year Term	\$17.56	\$53.00	
Three Year Term	\$17.11	\$53.00 \$53.00	
Timoc Tour Tour	Ψ17.11	Ψ33.00	
Anonymous Call Rejection	\$3.00	\$30.00	
Call Forward Busy	\$1.00	\$30.00	
Call Forward No Answer	\$1.00	\$30.00	
Call Forward No Answer-Ring Select	\$1.00	\$30.00	
Call Forward Variable	\$3.00	\$30.00	
Call Forwarding of Call Waiting Calls	\$1.00	\$30.00	
Call Transfer, with Consultation Hold	\$1.00	\$30.00	
Call Waiting with Cancel Call Waiting	\$4.00	\$30.00	
Caller ID Number Only	\$6.00	\$30.00	
Caller ID with Name	\$8.00	\$30.00	
Distinctive Ringing with Call Waiting Tone		\$30.00	
Hot Line	\$2.00	\$30.00	
Hunting	\$0.00	\$30.00	
Last Call Return (Automatic Call Back)	\$3.00	\$30.00	
Simultaneous Ring	\$5.00	\$30.00	
Remote Access to Call Forwarding	\$7.00	\$30.00	
Repeat Dialing (Class Automatic Recall)	\$3.00	\$30.00	
Selective Call Acceptance	\$3.00	\$30.00	
Selective Call Forwarding	\$3.00	\$30.00	
Selective Call Rejection	\$3.00	\$30.00	
Speed Calling-30 numbers	\$4.00	\$30.00	
Speed Calling-8 numbers	\$3.00	\$30.00	
Three-Way Calling with Consultation Hold		\$30.00	
Feature Package Two	\$6.30	\$0.00	
Feature Package Three	\$5.10	\$0.00	
Feature Package Four	\$11.20	\$0.00	
Feature Package Five	\$15.75	\$0.00	
Other Non-Recurring Charges			
		707.00	
Subsequent Account Changes -(Changes, Additions per order)		\$25.00	
Presubscription Change			
- 1st line		\$5.00	
- additional lines per order		\$1.50	
Lina Dagtaral Charge		የኃስ ስስ	
Line Restoral Charge		\$20.00	N
			7.4

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D : 2000 (G . 11)			N
Business 2002 (Cont'd)	MRC	N <u>RC</u>	
Centrex	<u>wac</u>	NAC	
Number of Lines			
10-24 Centrex			
One Year	\$25.09	\$43.00	
Two Years	\$23.31	\$43.00	
Three Years	\$22.06	\$43.00	
24-72 Centrex	¥	******	
One Year	\$21.71	\$43.00	
Two Years	\$20.11	\$43.00	
Three Years	\$20.11	\$43.00	
73-96 Centrex	*	* 12.00	
One Year	\$18.31	\$43.00	
Two Years	\$16.91	\$43.00	
Three Years	\$16.91	\$43.00	
96+ Centrex			
One Year	ICB	\$43.00	
Two Years	ICB	\$43.00	
Three Years	ICB	\$43.00	
Optional Features			
Assume Dial "9"	\$1.00	\$10.00	
Automatic Line	\$1.50	\$15.00	
Automatic Route Selection-Basic	\$2.00	\$20.00	
(NPA Screening Only)			
Call Park	\$0,25	\$10.00	
Caller ID Name and Number	\$4.50	\$20.00	
Electronic Set Interface per PDN	\$0.25	\$10.00	
Digital Facility Interface (IXC T-1 Access)	\$150.00	\$500.00	
Remote Access to Call Forwarding	\$1.00	\$20.00	
Simultaneous Ring (SimRing)	\$1.00	\$15.00	
Non-Recurring Charges			
Subsequent Account Changes (Changes, Additions per order) Presubscription Change	\$25.00		
1st line	\$5.00		
additional lines per order	\$1.50		
Line Restoral Charge	\$20.00		
Dine Restora Charge	₩V1VV		N

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s 2002 (Cont'd)			
	1 m c		
Local Trunks	<u>MRC</u>	NRC	
Analog PBX Trunks	00.4.5.5	***	
In-Only	\$24.56	\$42.00	
One Year	\$23.36	\$42.00	
Two Years	\$21.21	\$42.00	
Three Years			
Out-Only	***		
One Year	\$24.56	\$42.00	
Two Years	\$23.36	\$42.00	
Three Years	\$21.21	\$42.00	
Two Way			
One Year	\$24.56	\$42.00	
Two Years	\$23.36	\$42.00	
Three Years	\$21.21	\$42.00	
In-Only w/DID		***	
One Year	\$43.16	\$132.00	
Two Years	\$41.46	\$132.00	
Three Years	\$38.66	\$132.00	
Two-Way w/DID			
One Year	\$43.16	\$132.00	
Two Years	\$41.46	\$132.00	
Three Years	\$38.66	\$132.00	
Full Digital T1 Trunks			
In-Only	## 10 00	#205.00	
One Year	\$510.00	\$395.00	
Two Years	\$478.00	\$395.00	
Three Years	\$381.00	\$273.00	
Out-Only	# 510.00	#207.00	
One Year	\$510.00	\$395.00	
Two Years	\$478.00	\$395.00	
Three Years	\$381.00	\$273.00	
Two Way	MC10 00	0207.22	
One Year	\$510.00	\$395.00	
Two Years	\$478.00	\$395.00	
Three Years	\$381.00	\$273.00	
In-Only w/DID	0/22.22	# * * * * * * * * * * * * * * * * * *	
One Year	\$638.00	\$429.00	
Two Years	\$598.00	\$429.00	
Three Years	\$465.00	\$307.00	
Two-Way w/DID	*****	***	
One Year	\$638.00	\$429.00	
Two Years	\$598.00	\$429.00	
Three Years	\$465.00	\$307.00	

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s 2002 (Cont'd)		
Local Trunks	<u>MRC</u>	NRC
Fractional T1 Digital Trunks		
Basic		
One Year	\$150.00	\$116.00
Two Years	\$150.00	\$116.00
Three Years	\$150.00	\$116.00
Per Channel		
In-Only w/DID		
One Year	\$16.56	\$16.00
Two Years	\$15.31	\$16.00
Three Years	\$14.06	\$16.00
Out-Only w/DID		
One Year	\$16.56	\$16.00
Two Years	\$15.31	\$16.00
Three Years	\$14.06	\$16.00
Two-Way w/DID		
One Year	\$16.56	\$16.00
Two Years	\$15.31	\$16.00
Three Years	\$14.06	\$16.00
Advanced		
One Year	\$135.00	\$116.00
Two Years	\$135.00	\$116.00
Three Years	\$135.00	\$116.00
In-Only w/DID		
One Year	\$23.99	\$16.00
Two Years	\$22.18	\$16.00
Three Years	\$20.37	\$16.00
Two-Way w/DID		
One Year	\$23.99	\$116.00
Two Years	\$22.18	\$116.00
Three Years	\$20.37	\$116.00
Other Non-Recurring Charges		
Trunk Group Configuration		\$50.00
Channel Reconfiguration (T1)		\$50.00
Subsequent Account Changes		\$25.00
(Changes, Additions per order)		
Presubscription Change Charge		
(Per change, 1st trunk)		\$ 5.00
(Per change, additional trunks)		\$ 1.50
Line Restoral Charge		\$25.00

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Business 2002 (Cont'd)

Usage

Measured Rates

Peak

Initial Minute \$ 0.0300 Additional Minutes \$ 0.0070

Off-Peak

Initial Minute \$ 0.0150 Additional Minutes \$ 0.0040

Message Rates

Per Message Rate

\$ 0.06

Extended Local Calls (ELC)

	8 AM to 9 PM, N	Monday-Friday	All Other Times	
Mileage	Initial Minute	Each Additional	Initial Minute	Each Additional
		Minute		Minute
0-10	\$0.038	\$0.010	\$0.019	\$0.005
11-22	\$0.043	\$0.014	\$0.021	\$0.007
23+	\$0.048	\$0.019	\$0.024	\$0.0095

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LOCAL EXCHANGE SERVICE	
Business 2002 (Cont'd)	1
Directory Assistance	
Per call	\$0.30
perator Assistance	
Calling Card/Operator	\$ 1.25 per call
Calling Card/Automatic	\$ 0.50 per call
Third Number Billing	\$ 1.50 per call
Collect Calling	\$ 0.75 per call
Person to Person	\$ 2.50 per call
Station to Station	\$ 1.25 per call
Operator-Completed Calls	\$0.10 per MOU
Busy Line Verification and Interrupt Service: Per Request	
Busy Line Verification	\$ 1.25
Busy Line Interrupt	\$ 1.75
Directory Listings	
Monthly Recurring Charges:	Per Listing or
Per Number Charge	
Primary Listing	\$0.00
Additional Listing*	\$2.35
Reference Listing	\$1.00
Non-Listed Number	\$1.00
Non-Published Number	\$1.00
Non-Recurring Charges:	Per Listing or
	Per Number Charge
Primary Listing	\$0.00
All Others	\$13.50
- (Additional, Reference, Non-published, Non-Listed)	
	1

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