



76 South Main St.  
Akron, Ohio 44308

FILE

August 20, 2003

1-800-633-4766

The Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 E. Broad Street  
Columbus, OH 43215

PUCO

2003 AUG 21 AM 9:59

RECEIVED-DOCKETING DIV

SUBJECT: Case No. 01-2708-EL-COI  
Case No. 01-3019-EL-UNC  
Case No. 89-6001-EL-TFR

Enclosed please find an original and six (6) copies of the Original Sheet No. 4, pages 13 - 15 of 24 of The Cleveland Electric Illuminating Company's Standard Rules and Regulations as approved by the Public Utilities Commission of Ohio on August 6, 2003.

Please file one copy each of the tariffs in Case No. 01-2708-EL-COI, Case No. 01-3019-EL-UNC, and Case No. 89-6001-EL-TFR, distribute two copies of the tariffs to the Electricity Division of the Commission's Utilities Department and return the final two time stamped copies in the enclosed envelope. Thank you.

Sincerely,

Stephen N. Hadick  
Senior Rate Analyst  
(330) 761-4312  
email: [snhadick@firstenergycorp.com](mailto:snhadick@firstenergycorp.com)

Enclosure

This is to certify that the images appearing are an accurate and complete reproduction of a filed document delivered in the regular course of business.  
Technician AM Date Processed 8/21/03

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**ELECTRIC SERVICE  
STANDARD RULES AND REGULATIONS**

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- 4) **Relocation for Residential, Commercial or Industrial Customer:** A change in location of an overhead or underground service for the customer's convenience shall be made at the Customer's expense.
- 5) **Relocation for Highway, Street or Public Works Project:** A change in location of an overhead or underground service to provide space necessary for highway, street, or public works projects shall be made in accordance with the contractual agreement with the government entity involved.
- 6) **Other Items:**
  - a. The Company shall not be required to begin construction on any line extension until all required applications and up-front payments have been made by the customer, developer, or builder, as applicable.
  - b. The Company shall not be required to install line extensions using rear lot line construction. The Company may elect, however, to use rear lot line construction at no additional cost to the customer.
  - c. Line extension cost estimates should not include costs normally incurred by the utility to maintain, protect, or upgrade its distribution system. Nor should system improvements required for the general distribution system that serves multiple customers, which are driven by the customer's load addition, be factored into the line extension calculations.

**IX. USE OF SERVICE**

- A. **Increased loads:** The customer shall notify the Company of any significant additions or modifications to the customer's installation that will affect the customer's load characteristics so that the Company may provide facilities ample to maintain adequate service.
- B. **Resale:**
  1. Electric service is provided for the sole use of the Customer, who shall not sell any of such service to any other person, or permit any other person to use the same, without the written consent of the Company.
  2. The above provision does not apply to service provided to a landlord for resale or redistribution to tenants where such resale or redistribution takes place only upon property owned by the landlord and where the landlord is not otherwise operating as a public utility.

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**ELECTRIC SERVICE  
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- C. Parallel operation:** The Company may agree to furnish service in parallel with a customer's generating facilities if the customer has adequate protective and regulating equipment and has sufficient trained personnel to perform the necessary operations, and further, at the Company's option, if the customer provides direct telephone connection with the offices of the Company's load dispatcher. The Company will not furnish service in parallel with a customer's generating facilities when, in the opinion of the Company, such parallel operation may create a hazard or disturb, impair or interfere with the Company's service to other customers.
- D. Low power factor:** The Company shall not be obligated to furnish service for electrical equipment having a power factor lower than that of presently available good-quality, high power factor equipment. If power factor corrective equipment is necessary, it, together with required switching equipment, shall be provided and maintained by the customer at his expense.
- E. Unbalanced loads:** The customer shall not use three phase electric service in such a manner as to impose an unreasonable unbalance between phases.
- F. Interference:** The Company reserves the right to discontinue service to any customer if the service is used in any manner so as to disturb or impair the operation of the Company's system or to interfere with the service to other customers. When such interference does occur due to the use of apparatus installed upon a customer's premises, such customer must provide necessary equipment as may be required to alleviate such conditions or the Company shall have the right to discontinue its service.

**X. METERS, TRANSFORMERS AND SPECIAL FACILITIES**

- A. Installation:** The Company will furnish and maintain one meter or one unified set of meters and metering equipment capable of producing data necessary to bill the customer under Company tariffs. Service will normally be metered at the Company's supply voltage. The customer shall provide, free of expense to the Company and close to the point of service entrance, suitable space for the installation of meters, transformers and other equipment. Meters, transformers and other equipment shall be placed at locations in accordance with Company standards. In cases where service is metered at primary voltage, transformers, when furnished by the Company, shall be located adjacent to the terminus of the Company's supply facilities. Additional or special transformers required by the customer for his convenience shall be furnished and maintained by the customer at his expense. Any metering equipment required by the customer to accommodate requirements of a Certified Supplier will be installed owned and maintained by the Company and paid for by the customer.

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When a transformer vault is necessary, said vault shall be furnished and maintained by the customer at his expense in accordance with the Company's standards.

- B. Equipment ownership:** Unless otherwise agreed between the Company and the customer, all equipment furnished by the Company shall remain its exclusive property and the Company shall have the right to remove the same after termination of service for any reason whatsoever.
- C. Meter testing:** The Company tests its meters at intervals for mutual protection of the customer and the Company. In addition, the Company will test any meter whenever there is reasonable cause to believe that it may be inaccurate. Meters registering energy within two percent (2%) fast or slow shall be considered correct. In addition, the Company will test a meter at the request of the customer. If the accuracy of the meter is found to be within Company tolerances, the Company may charge the customer a meter test fee as provided in the Company's Tariff No. 75 Miscellaneous Charges, except that the first test at the customer's request within any twelve month period shall be free of charge.
- D. Meter failure:** Whenever a meter fails to register the correct amount of energy the customer shall pay, for the service furnished, an estimated amount based either upon the results of a test, or upon the use during a similar period, or upon both of these methods.
- The Company's policy on backbilling for residential customers shall comply with the orders of the Public Utilities Commission and Section 4933.28 of the Ohio Revised Code. The Company's policy on backbilling for non-residential customers shall comply with the orders of the Public Utilities Commission and Section 4901:1-10-23 of the Ohio Administrative Code.
- E. Customer responsibility:** The customer shall permit only authorized agents of the Company, or persons otherwise lawfully authorized, to inspect, test or remove Company equipment located on the customer's premises. If this equipment is damaged or destroyed due to the negligence of the customer, the cost of repairs or replacement shall be paid by the customer.
- F. Special facilities:** Any special services, facilities, or instrumentalities which may be rendered or furnished by the Company for a customer at his request or at the direction of any governmental authority, and not provided for in the Company's rate schedules and not ordinarily necessary or directly involved in the furnishing of electric service, shall be paid for by the customer for whom such services, facilities, or instrumentalities are furnished, and such costs shall be in addition to the charges for electric service provided for in the applicable rate schedule. Subject to the approval of the Company, such special services, facilities, or instrumentalities may be supplied and maintained by the customer at his expense.