

RECEIVED-DOCKETING DIV

2004 SEP 14 AM 10:45



201 E. Fourth St.
P.O. Box 2301
Cincinnati, Ohio 45201-2301

PUCO

September 13, 2004

Ms. Renee J. Jenkins
Docketing Division Chief
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

RE: Case No. 04-1294-TP-SLF
Docket No. 90-5013-TP-TRF

Dear Ms. Jenkins:

On August 17, 2004, Cincinnati Bell Telephone Company's (CBT's) filed an Application to revise language in the **Out of Territory Services Tariff**, PUCO No. 1, Section 5 – Local Exchange Service, to increase the residential and non-residential Late Payment Charge and the Returned Check Charge.

Enclosed for filing are copies of CBT's customer notices regarding these rate changes and the affidavit. Affected customers were provided these notices via bill message.

Please date-stamp and return the enclosed duplicate of this transmittal to acknowledge its receipt. Please refer any questions to me on 513-397-1378 or at evelyn.king@cinbell.com.

Sincerely,

Evelyn W. King
Regulatory Specialist
Government Relations

Attachments

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician P. H. Date Processed 9/14/04

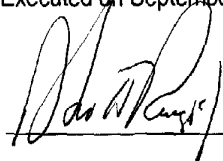
State of Ohio)
)
)
Hamilton County)

ss:

AFFIDAVIT

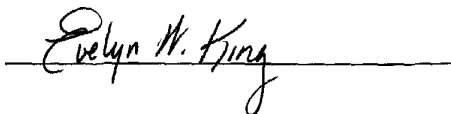
I, D. Scott Ringo, am an authorized agent of the applicant corporation, Cincinnati Bell Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notice as supplied have been/will be provided to affected customers in the state of Ohio. I declare under penalty of perjury that the foregoing is true and correct.

Executed on September 13, 2004 at 201 E. Fourth Street, Cincinnati, Ohio.



Assistant Secretary/Director of Regulatory Affairs, September 13, 2004
*(Signature and Title) (Date)

Sworn and subscribed before me this 13th day of Sept., 2004



EVELYN W. KING
NOTARY PUBLIC, STATE OF OHIO
MY COMMISSION EXPIRES 08-08-07

Cincinnati Bell Telephone Company's (CBT) is revising its **Out of Territory Services Tariff**, PUCO No. 1, Section 5 – Local Exchange Service, to increase the residential and non-residential Late Payment Charge and the Returned Check Charge.

The increased Late Payment Fee is a tool to encourage timely payments. Lack of timely payments by our customers results in decreased company cash flow and increased collections cost.

CBT is also filing to increase the Returned Check Charge from \$15.00 to \$25.00. The increase in the insufficient check charge is to deter non-sufficient funds checks which will reduce collections costs and improve company cash flow.

CBT's Late Payment and Returned Check Charge bill message for Residential Customers:

"Rate increases in the late payment and returned check charges have been postponed from the original date of August 2, 2004. Subject to PUCO approval, the following late payment and returned check charge rates will be effective on October 18, 2004. For unpaid balances of \$25.00 or more, the late payment fee will change to \$5.00 or 1.5% of the unpaid balance, whichever is greater. The charge for a returned check will change from \$15.00 to \$25.00 per check. For questions, please call (513) 565-2210 or 1-866-565-2210 toll-free."

CBT's Late Payment and Returned Check Charge bill message for Business Customers:

"Rate increases in the late payment and returned check charges have been postponed from the original date of August 2, 2004. Subject to PUCO approval, the following late payment and returned check charge rates will be effective on October 18, 2004. For unpaid balances of \$25.00 or more, the late payment fee will change to \$5.00 or 1.5% of the unpaid balance, whichever is greater. The charge for a returned check will change from \$15.00 to \$25.00 per check. For questions, please call (513) 566-5050 or 1-866-279-9322 toll-free."