

FILE

PIC _____

FORMAL COMPLAINT FORM

Craig D. Zimmer
(YOUR NAME)

04-580-EL-CSS

VECTREN AGAINST

(THE COMPANY)
I AM DISPUTING THE BILL, I DO NOT WANT MY SERVICE CUT OFF UNTIL THE DISPUTE IS RESOLVED.

MY COMPLAINT IS:

Per Vectren I used a total of 1398 CCF, during the time of 08/2002 thru 12/2003 at Pomeroy, Dayton, OH. The house was vacant and the thermostat had been turn down to 60 degrees. During the above mentioned time, I paid estimate billing, which totaled \$678.21

During the same time, I lived at my new home (1203 Alexandersville Rd, Miamisburg) The usage over there was 1718 CCF. The total bill for 1718 CCF was \$949.80

SEE NEXT PAGE

NOTE: ADDITIONAL INFORMATION MAY BE ATTACHED

RECEIVED-DOCKETING DIV
2004 APR 21 PM 2:45

PUCO

Craig D. Zimmer
SIGNATURE

1203 ALEXANDERSVILLE RD
STREET ADDRESS

MIAMISBURG, OH 45342
CITY, STATE, & ZIP

(937) 847-8085
TELEPHONE NUMBER

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Received in _____ Date Processed 4/21/04

On 1 March, 2004 I recieved the final actual reading from Vectren, which was \$556.20

, As you can see:

Estimated bill: \$678.21

Final Reading \$556.20

~~Total~~ \$1234.41

That is \$284.61 more than Alexandersville Rd bill, however I used 320 CCF's less at Pamela. Which does not make any sense

P.S. I have all the Vectren bills of both homes. Copies of the bills will be furnished upon request.

Sincerely,

Craig D. Zimmer

4/16/2004