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**MILLER
ISAR** INC.
REGULATORY CONSULTANTS

STACEY A. KLINZMAN

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Via Overnight Delivery
January 21, 2002

Ohio Public Utilities Commission
Docketing Department
180 East Broad Street
Columbus, Ohio 43266-0573

RE: Legent Communications Corporation d/b/a Long Distance America
90-6038-CT-TRF
Tariff Amendments filed pursuant to Commission Order
in Case No. 00-1265-CT-ORD

Dear Sir or Madam:

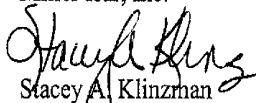
Enclosed are an original and ten (10) copies of Legent Communications Corporation d/b/a Long Distance America's Application to Amend its Existing Tariff pursuant to the Commission's Order in Case No. 00-1265, Declaration of Scott A. White, superceded tariff sheets and revised tariff Sheet Nos. 2, 3, 25, 26 and 27. The purpose of this filing is to comply with the Commission Order in Case No. 00-1265-CT-ORD.

Please acknowledge receipt of this filing by date-stamping and returning the additional copy of this transmittal letter in the self-addressed, stamped envelope provided for this purpose.

Question regarding this filing may be directed to me.

Sincerely,

Miller Isar, Inc.


Stacey A. Klinzman
Director - Regulatory Compliance

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician uon Date Processed 1/22/02

cc: Scott A. White, Legent Communications Corporation

FILE

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02 JAN 22 AM 8:42
PUCO

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

FILE
RECEIVED-DOCKETING DIV
02 JAN 22 AM 8:42
PUCO

In the Matter of the Amendment of the)
Minimum Telephone Service Standards)
As Set Forth in Chapter 4901:1-5 of the)
Ohio Administrative Code)

Case No. 00-1265-TP-ORD

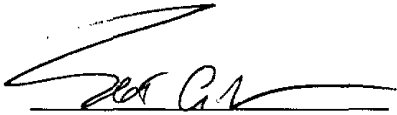
DECLARATION OF SCOTT A. WHITE

Pursuant to the Public Utilities Commission of Ohio's ("Commission") September 3, 2001 Entry on Rehearing in the above referenced case, I, Scott A. White, declare under penalty of perjury that the following is correct and accurate:

1. I am the President of Legent Communications Corporation;
2. Legent Communications Corporation was authorized to provide resold interexchange service as Legent Communications Corporation d/b/a Long Distance America on January 9, 2002, Certificate No. 90-6038, in Case No. 01-3064-CT-ACE;
3. Legent's tariff filed with the Commission as part of its ACE application has been reviewed for compliance with the Commission's Minimum Telephone Service Standards rules ("MTSS"); and
4. Revised tariff sheets indicating the deletion of section 2.15, Credit Limits, pursuant to staff request, are filed with this declaration in compliance with the MTSS.

Dated this 18TH day of January, 2002.

Legent Communications Corporation


Scott A. White, President

PUBLIC UTILITIES COMMISSION OF OHIO

PUBLIC COMPETITIVE TELECOMMUNICATIONS SERVICE PROVIDER
563 REGISTRATION FORM
ISSUED: December 21, 1995

In the Matter of the Application of)
Legent Communications Corporation d/b/a) Case No. 00-1265-CT-ORD
Long Distance America To Amend Tariff)
Pursuant to Case No. 00-1265-TP-ORD)

Name of Registrant Legent Communications Corporation d/b/a Long Distance America
Registrant's Address 8001 Irvine Center Drive, Suite 1140, Irvine California 92618
Contact Person Stacey A. Klinzman (Phone -253-851-6700)
Date 1/22/02 TRF Docket No. 90-6038-CT-TRF

- I. Indicate the reason for submitting this form (check only one) (NOTES: 1. If a waiver is filed in conjunction with an automatic case, see I.D.2.b. of the 563 guidelines for the applicable automatic time frame; and 2. The number of copies noted below must be accompanied by an original filing. Facsimiles are not acceptable.):

- ☐ 1. (ABN) Withdrawal or Abandonment of all Services (14-day notice, 13 copies)
☐ 2. (ACE) New Operating Authority (30-day approval, 10 copies)
☐ IXC ☐ AOS ☐ CAP ☐ Cellular ☐ Paging
☐ Other _____
☐ 3. (AMT) Merger (14-day notice, 13 copies)
☐ 4. (ATR) Transfer or Transaction Affecting Operating Authority (14-day notice, 7 copies)
☐ 5. (ARJ) All Other Requests for Relief from Jurisdiction (NOT automatic, 10 copies)
☐ 6. (MTW) "Me Too" Waiver (30-day approval, 10 copies)
☐ 7. (RRJ) Interexchange Switchless Rebiller Request for Relief from Jurisdiction (30-day approval, 10 copies)
☐ 8. (WVR) Request for Waiver from Portion(s) of 563 pursuant to I.D.3. of the 563 guidelines. (NOT automatic, 10 copies)
☐ 9. (ZAC) Contract (0-day notice, 10 copies)
☐ 10. (ZCN) Change of Name (0-day notice, 10 copies)
☐ 11. (ZCO) Change in Ownership (0-day notice, 10 copies)
☒ 12. (ZTA) Introduction of new tariffed service(s), textual revision, correction of error, addition of service area(s), etc. (0-day notice, 10 copies)
☐ 13. (UNC) Unclassified (explain) _____ (NOT automatic, 10 copies)
☒ 14. Other (explain) Affidavit of Scott A. White (NOT automatic, 10 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- ☐ 15. Introduction or Extension of Promotional Offering
☐ 16. New Price List Rate for Existing Service.
☐ 17. Designation of Registrant's Process Agent(s)

- II. Indicate which of the following exhibits have been filed. The numbers (corresponding to the list above) indicate, at a minimum, the types of cases in which the exhibit is required:

- ☐ A copy of registrant's proposed informational tariff. (2)
☐ Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio. (2)
☐ List of names, addresses, and phone numbers of officers and directors, or partners. (2-4)
☐ Brief description of service(s) proposed, as well as the targeted market(s). (2)
☐ Copy of tariff sheet(s) & price list(s) superseded, marked as Exhibit A. (1,3-4,6, 8,10,12-16)

- ☐ Copy of revised tariff sheets & price lists, marked as Exhibit B. (1,3-4,6,8,10,12-16)
- ☐ If increase to residential MTS, DA, or traditional operator surcharges, specify which notice procedure will be utilized: real time; or annual. (12, 16)
- ☐ Copy of real time notice which has been provided to customers. (1,3,10-12,16)
- ☐ Copy of annual notice which will be sent to customers is: _____ included with this filing; or will be filed with the Commission _____ (month) _____ (year). (16)
- ☐ Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is business, residence, or both as well as whether it is a switched or dedicated service. Include this information in either the cover letter or label as "Exhibit C". (3,6,8,12-15)
- ☐ Delineation of any deaveraged message toll service, if applicable. (6, 12-16)
- ☐ Statement explaining rationale for proposal. (1,3-5,10-11)
- ☐ List of Ohio counties specifically involved or affected (1-6,8,10,16)
- ☐ Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). (2-4,7,10) (In transfer of certificate cases, the transferee's good standing must be established).
- ☐ Justification for waiver of specific element(s) of 563. (6,8)
- ☐ Responses to questions contained in Appendix A, Attachment 4 to the 563 guidelines (7)
- ☐ For radio common carriers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and/or 489 which the applicant has filed with the Federal Communications Commission. (2-4)
- ☐ Other information requested by the Commission staff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

Mandatory requirements for all CTS providers:

- ☒ Sales tax
- ☒ Deposits

Service requirements for CTS providers of certain services (check all applicable):

- ☐ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service
- ☐ Emergency Services Calling Plan
- ☐ Alternative Operator Service (AOS) requirements
- ☐ Limitation of Liability
- ☐ Termination Liability Language

IV. List names, titles, and addresses of those persons authorized to make and/or verify filings at the Commission on behalf of the registrant:

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VERIFICATION

I, Stacey A. Klinzman verify that I have utilized, verbatim, the Commission's 563 Registration Form issued December 21, 1995 and that all of the information submitted here, and all additional information submitted in connection with Case No. 00-1265-CT-ORD is true and correct to the best of my knowledge.

Stacey A. Klinzman 1/21/12
(Signature) (Date)

- * A verification is required for every filing. It may be signed by counsel or a process agent designated by the Registrant, except that initial certification cases (ACE) must be signed by an officer of the registering entity.

Send your completed Registration Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street
Columbus, OH 43215-3793

EXHIBIT A – SUPERCEDED TARIFF PAGES

CHECK SHEET

Sheets 1 through 34 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s).

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	21	Original
2	Original	22	Original
3	Original	23	Original
4	Original	24	Original
5	Original	25	Original
6	Original	26	Original
7	Original	27	Original
8	Original	28	Original
9	Original	29	Original
10	Original	30	Original
11	Original	31	Original
12	Original	32	Original
13	Original	33	Original
14	Original	34	Original
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		

Issued:

Effective Date:

Issued By:

Mr. Scott A. White
Legent Communications Corporation d/b/a Long Distance America
8001 Irvine Center Drive, Suite 1140
Irvine, California 92618
949-789-7468
Case No.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. CREDIT LIMITS

2.15.1 Credit Limits

The Company may establish credit limits for new and existing Customers based on credit scores assigned by commercial credit reporting agencies or based on the Customer's payment history. A credit limit would put a limit on the amount of charges a customer can incur with the Company. Where credit limits apply, service will not be denied to new customers based upon a customer's established credit score. Customers will receive prior notification in compliance with the Minimum Telephone Service Standards, and as approved by the Commission

2.15.2 Credit Limits Assignment

The Company will determine credit limits by way of Credit Scores for new customers at the time of provisioning service, and Behavior Scores reflective of the customer's payment history will be used for existing Customers. Each Customer shall be informed of any limit on the amount of credit for toll usage, and other Company services (such as long distance, wireless, intraLATA toll, Calling Card) applicable to their account. The Company may assign credit limits to those Customers it determines to be high or medium credit risks.

2.15.3. Credit Limits Adjustment

For various reasons, it may be necessary for the Company to adjust the credit limits of a customer, such as:

Whenever a Customer's Credit Score or Behavior Score is updated (through credit bureaus, payment behavior, or account maintenance software);

Whenever a Customer's credit or Behavior Score change is favorable, thus resulting in an increase to the credit limit;

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. CREDIT LIMITS, Continued

2.15.3. Credit Limits Adjustment, Continued

Whenever a Customer's Credit or Behavior Score change is not favorable, thus resulting in a decrease to the credit limit;

Whenever there has been a change to a Customer's bundled billing. This would include converting to bundled billing for the first time, as well as any additions or deletions of services to a customer's existing bundle; and

Whenever a new high-risk Customer has an outstanding balance which is less than the credit limit assigned to that account, and the Customer has entered collections.

2.15.4. Exceeding Credit Limits

When a customer is placed on a credit limitation, at their own discretion, or by the Company, a letter will be sent to them outlining the specifics of the credit limitation. Also, when a customer reaches a threshold limit of 80% of their credit limit dollar amount, a customer service representative will advise the customer that their account is approaching or has reached 80% of their assigned credit limit and they have only a limited dollar amount of toll activity left, before a credit limitation is activated on their account. In the event a customer does not answer their phone, a message will be left on the Customer's answering machine asking the Customer to contact the Company, providing no other specific information. In addition, to a call at 80%, a letter notifying the customer of the approaching credit limit is sent. They will also be directed to contact the Company if they have further questions.

In the event that a credit limit is exceeded on an account, the Company will initiate a long distance block on the account for long distance service customers.

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Case No.

SECTION 2 - RULES AND REGULATIONS, Continued

2.15. CREDIT LIMITS, Continued

2.15.4. Exceeding Credit Limits, Continued

Access to local calling, emergency services (9-1-1), 800, 888 will not be affected by this restriction. Customers attempting to access restricted services will be automatically routed to a recorded announcement.

2.16. CREDITWORTHINESS

Regarding the manner in which the creditworthiness of service applicants is established, the company will comply with the Selective Access Policy adopted by the Public Utilities Commission of Ohio as codified in the Minimum Telephone Service Standards and Chapter 4901:1-17 O.A.C.

2.17. TAXES

The Customer is responsible for payment of all federal, state and local taxes, franchise, excise and other fees applicable to the Services, including, but not limited to: sales, use, excise, franchise, access, universal service, 911 services and handicapped services.

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EXHIBIT B – REVISED TARIFF PAGES

Legent Communications Corporation
d/b/a Long Distance America

P.U.C.O. Tariff No. 1
First Revised Sheet No. 2
Supercedes Original Sheet No. 2

CHECK SHEET

Sheets 1 through 34 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s).

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	21	Original
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12	Original	32	Original
13	Original	33	Original
14	Original	34	Original
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		

* Indicates tariff sheets included with this filing.

Issued: January 22, 2002

Effective Date: January 22, 2002

Issued By:

Mr. Scott A. White
Legent Communications Corporation d/b/a Long Distance America
8001 Irvine Center Drive, Suite 1140
Irvine, California 92618
949-789-7468
Case No. 01-3064-CT-ACE

Legent Communications Corporation
d/b/a Long Distance America

P.U.C.O. Tariff No. 1
First Revised Sheet No. 3
Supercedes Original Sheet No. 3

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Case No. 01-3064-CT-ACE

Legent Communications Corporation
d/b/a Long Distance America

P.U.C.O. Tariff No. 1
First Revised Sheet No. 25
Supercedes Original Sheet No. 25

SECTION 2 - RULES AND REGULATIONS, Continued

2.15. RESERVED FOR FUTURE USE

(N)
(D)

(D)

Issued: January 22, 2002

Effective Date: January 22, 2002

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Mr. Scott A. White

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Irvine, California 92618

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Case No. 01-3064-CT-ACE

Legent Communications Corporation
d/b/a Long Distance America

P.U.C.O. Tariff No. 1
First Revised Sheet No. 26
Supersedes Original Sheet No. 26

SECTION 2 - RULES AND REGULATIONS, Continued

2.15. RESERVED FOR FUTURE USE, Continued

(N)
(D)

(D)

Issued: January 22, 2002

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. RESERVED FOR FUTURE USE, Continued

(N)
(D)

(D)

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