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DOCKETING DIVISION
Public Utilities Commission of Ohio

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Nov 12, 1996

To UTILITIES COMMISSION:

SINCE Deregulation we didn't
SEEM TO HAVE SERIOUS TELEPHONE SERVICE
PROBLEMS. WE WERE ASSURED by the
GOVERNMENT, OUR ELECTED REPRESENTATIVES,
THAT SERVICE AND CHARGES FOR SERVICE
WOULD BE DOWN AND KEPT IN CONTROL by
full marketing competition. WERE WE
THE VOTERS SOLD A DREAM OR WHAT?

HOW MANY MORE MEETINGS MUST WE HAVE?

HOW MANY MORE LETTERS MUST BE WRITTEN?

HOW MANY MORE ARTICLES MUST BE PUBLISHED
IN THE PRESS STATING OUR CASE?

WHEN IS AT&T GOING TO GET THE WAKE UP
CALL AND PROVIDE US THE RESIDENTS OF
NORTH RIDGEVILLE, Ohio WITH NORMAL TOLL
FREE SERVICE TO OUR NEIGHBORING AREA
CUYAHOGA COUNTY & CLEVELAND.

GAIL MINNICK, OUR FRONT RUNNER FOR
LOCAL RESIDENTS, SHOULD BE GIVEN A MEDAL
FOR HER DEVOTION & TIME ON THIS PROJECT.

"2"

I personally live in a 226 family
CONDO DEVELOPMENT AND ALL OF US ARE
WAITING FOR SOMETHING TO HAPPEN OR FOR
SOMEONE TO TAKE CHARGE AND GET ~~ATKT~~
OFF DEAD CONTRACT. NOW I HAVE ~~ATKT~~ ^{ACTUAL}
SERVICE BUT I ALSO HAVE TO PURCHASE FROM
Ohio Direct Communications, 200 toll
free calls for 20⁰⁰ per month. Talk
about highway robbery. Remember
what we were promised before de-
regulation. Something seems wrong.

THANKS help us

Sincerely

David & Jean Smock

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