

Ameritech.

ORIGINAL

May 31, 2000

Ms. Daisy Crockron
Docketing Division
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43266-0573

Re: Case No. 93-487-TP-ALT
Case No. 90-5032-TP-TRF

Dear Ms. Crockron:

Attached are six (6) copies of the Addendum to the Ameritech Tariff, P.U.C.O. No. 20, regarding Special Promotional Offerings. The Addendum is effective June 1, 2000, and is issued in accordance with Opinion and Order dated April 27, 2000 in Case No. 93-487-TP-ALT. This filing also makes revisions to Note 3.

Acknowledgment and date of receipt of this Addendum are requested. A duplicate transmittal letter is attached for this purpose.

Very truly yours,

Michael R. Schaedler /LM

Michael R. Schaedler
Director - Regulatory Affairs

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician See Date Processed 6-2-00

THE OHIO BELL
TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
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1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Business Network Access Lines Winback Promotion						
-Nonrecurring Charges (See Note 1)	3/1/3.1	See Note 1	-	11/1/99	12/31/00	Business
Direct Inward Dialing (DID) Winback Promotion						
-Nonrecurring Charges (See Note 2)	3/1/3.1 6/1/1	See Note 2	-	11/1/99	12/31/00	Business
Residence Services Winback Offering						
-Nonrecurring Charges (See Note 3)	3/1/3.1	(See Note 3)	-	1/1/00	12/31/00	Residence
Message Toll Telephone Service (See Note 4)	21/2/9	(See Note 4)		1/1/00	12/31/00	Residence
Message Toll Telephone Service (See Note 5)	9/3	(See Note 5)		1/1/00	12/31/00	Business
Message Toll Telephone Service (See Note 6)	9/3/10-11	Toll Schedule	\$0.08/ \$0.07	1/1/00	12/31/00	Business
Message Toll Telephone Service (See Note 7)	9/1/10-11	(See Note 7)	\$0.085	11/1/99	12/31/00	Business

Issued: May 31, 2000

Effective: June 1, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by
The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
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Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Ameritech CompleteLink 2-PIC Winback (See Note 8)	4/2/34	(See Note 8)		9/15/99	9/14/00	Business
Ameritech CompleteLink 2-PIC Save (See Note 9)	4/2/34	(See Note 9)		9/15/99	9/14/00	Business
Ameritech CompleteLink Winback (See Note 10)	4/2/32-34	(See Note 10)		9/15/99	9/14/00	Business
Ameritech CompleteLink Save (See Note 11)	4/2/32-34	(See Note 11)		9/15/99	9/14/00	Business
Signing Promotion (Ameritech CompleteLink) (See Note 12)	4/2/32-34	(See Note 12)		9/23/99	10/23/00	Business
Ameritech Business Association Promotion (Ameritech CompleteLink) (See Note 13)	4/2/32-34	(See Note 13)		4/1/00	10/31/00	Business
Ameritech CompleteLink 2-PIC Winback (See Note 14)	4/2/34	(See Note 14)		11/8/99	9/14/00	Business
Ameritech CompleteLink 2-PIC Save (See Note 15)	4/2/34	(See Note 15)		11/8/99	9/14/00	Business

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Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Ameritech CompleteLink Winback (See Note 16)	4/2/32-34	(See Note 16)		11/8/99	9/14/00	Business
Ameritech CompleteLink Save (See Note 17)	4/2/32-34	(See Note 17)		11/8/99	9/14/00	Business
Anytime Rate Calling Plan II						
-Monthly Price	9/3/24	\$4.95	-	11/15/99	7/1/00	Residence
-Price Per Minute (See Note 18)	9/3/24	\$0.10	\$0.09	11/15/99	7/1/00	Residence
Message Toll Telephone Service (See Note 19)	9/3/10-11	Toll Schedule	\$0.08/ \$0.075	11/18/99	11/18/00	Business
Ameritech Digital Transport Service - Enhanced (ADTS-E) Promotion						
-Nonrecurring Charge (See Note 20)	6/7/14	(See Note 20)		02/01/00	01/31/01	Business
Message Toll Telephone Service: Business Loyalty Term Plan Promotion (See Note 21)	9/1/10-11	(See Note 21)		2/15/00	2/28/01	Business

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Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Ameritech FeatureLink Service						
-Service Establishment Charge	7/5/11	\$50.00	-	4/3/00	6/30/00	Business
-Nonrecurring Charges						
Service Ordering Chg	3/1/3.1	\$25.50	-	4/3/00	6/30/00	Business
Service Ordering Chg	3/1/3.1	\$31.15	-	4/3/00	6/30/00	Business
CO Connection Chg	3/1/3.1	\$13.00	-	4/3/00	6/30/00	Business
Line Connection Chg (See Note 22)	3/1/3.1	\$24.35	-	4/3/00	6/30/00	Business
Privacy Manager Promotion						
-Nonrecurring Charge	3/1/6	\$7.00	-	5/1/00	7/1/00	Residence
-Recurring Charge (See Note 23)	7/2/9	\$3.95	-	5/1/00	7/1/00	Residence
Caller ID with Name Promotion						
-Nonrecurring Charge	3/1/6	\$7.00	-	5/1/00	7/1/00	Residence
-Recurring Charge (See Note 24)	7/2/5	\$8.50	-	5/1/00	7/1/00	Residence
Ameritech CompleteLink Loyalty Program						
(See Note 25)	4/2/32-33	(See Note 25)		5/1/00	4/30/01	Business
Home Services Package - \$20 Gift Check Promotion						
(See Note 26)	4/5/29-31	(See Note 26)		5/1/00	7/1/00	Residence

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Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
BCS - Access Line Campaign						
-Nonrecurring Charges	3/1/3.1	(See		6/1/00	7/31/00	Business
-Recurring Charges	7/2	Note 27)		6/1/00	7/31/00	Business
(See Note 27)						
Consumer Access Line						
Winback Promotion -						
Caller ID with Name and						
Privacy Manager						
-Recurring Charges	7/2/5	\$8.00	-	6/1/00	6/30/00	Residence
(See Note 28)	7/2/9	\$3.95	-	6/1/00	6/30/00	Residence

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Note 1: A Winback offering will be in effect from November 1, 1999 through December 31, 2000 for eligible business customers who have discontinued their business network access line service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech. During the promotional period, the normally applicable Service Ordering charge, Line Connection charge and Central Office charge will be waived for business customers ordering and installing business network access lines. The Line Connection charge and Central Office charge will be waived for each business network access line installed. In addition, where the customer is returning to Ameritech from a reseller, and previously had message service with Ameritech, but now wishes to establish measured service (and vice-versa), the normally applicable nonrecurring Exchange Service Change charge will be waived. Customers ordering 4 or more lines must contract for a local usage or toll/800 term plan to qualify for the waivers. Contracts must be dated November 1, 1999 through December 31, 2000. This promotion may not be combined with other access line offers and is not applicable to Flexline, Centrex, ISDN, DID trunks or coin service lines.

Note 2: A Winback offering will be in effect from November 1, 1999 through December 31, 2000 for eligible business customers who have discontinued their business access service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech and establish Direct Inward Dialing (DID) service. During the promotional period, the normally applicable nonrecurring Service Ordering, Line Connection, Central Office Connection and trunk termination charges will be waived for each DID trunk ordered. In addition, the normally applicable nonrecurring DID number charge will be waived for all DID station numbers ordered. Effective January 31, 2000, customers ordering 4 or more DID trunks must contract for a local usage or toll/800 term plan to qualify for the waivers. Contracts must be dated January 31, 2000 through December 31, 2000.

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Note 3: A retail promotional period will be extended from January 1, 2000 through December 31, 2000 for eligible residence customers who have discontinued their local network access line service with Ameritech for the purpose of establishing service with another local exchange carrier within the Ameritech Service Area and who now wish to return to Ameritech. During the promotion period, the normally applicable nonrecurring Service Ordering, Central Office Connection and Line Connection Charges will be waived for residence customers returning to Ameritech. Eligible customers responding to promotional offers will also receive one promotional gift, the value of which will not exceed \$20.00, per access line ordered. Except as noted here, this promotion may not be combined with other access line offers.

Note 4: A promotional period will be extended from January 1, 2000 through December 31, 2000 for intraLATA Message Toll Service. This promotion is available to residence customers that are not subscribed to Ameritech as their intraLATA toll carrier.

Residence customers who select Ameritech as their intraLATA carrier will be provided with a Presubscription Change Charge credit per exchange access line, up to an annual maximum of \$45.00 per account.

Note 5: A promotional period will be extended from January 1, 2000 through December 31, 2000 for intraLATA Message Toll Service. This promotion is available to business customers that are not subscribed to Ameritech as their intraLATA toll carrier.

Business customers that select Ameritech, as their intraLATA toll carrier, will be provided with an intraLATA toll credit of up to \$5.00 per exchange access line. Business customers that have nineteen or fewer exchange access lines will have a maximum credit of \$165.00 per account. Business customers that have twenty or more exchange access lines will have a maximum credit of \$500.00 per account.

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Note 6: The promotional period will be extended from January 1, 2000, to December 31, 2000, for intraLATA Message Toll Service. Business customers that qualify for this promotion will receive a special rate for intrastate intraLATA Message Toll Service. A fixed rate per minute of use will apply to all intraLATA toll usage beginning with the first minute of use.

This promotion is only available to business customers, subject to the following:

The customer is currently using another carrier for intraLATA message toll service and is now selecting Ameritech, or to business customers that have re-subscribed to Ameritech intraLATA toll through a previous promotional offering.

The Winback Term Plan is offered on a twelve- (12) or eighteen- (18) month term basis. Customers that participate in this offering will receive a special rate for intrastate intraLATA Message Toll Service based upon the term selected.

The twelve- (12) month term has a fixed rate of \$0.080 per minute of use and the eighteen- (18) month term has a rate of \$0.070 per minute of use.

If the customer terminates the plan prior to the expiration of the twelve- (12) or eighteen- (18) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

The Winback Term Plan cannot be combined with any other optional calling plan on the same line.

Service Establishment and monthly Recurring Charges are not associated with this offering.

The Winback Term Plan is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

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Note 7: This special rate offer will be extended from November 1, 1999 through December 31, 2000. As an incentive to remain with Ameritech, business customers that have been presented with an intraLATA toll offer from another carrier will be offered a special intraLATA toll rate of \$0.085 per minute.

The special \$0.085 per minute rate is only available on a twelve (12) month term basis.

If the customer terminates the plan prior to the expiration of the twelve (12) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

At the expiration of the twelve (12) month term, the customer will have the opportunity to select another optional calling plan or the rates will revert to the "standard" intraLATA toll rate schedule.

The \$0.085 per minute rate is only applicable to customer-dialed station-to-station calls. Operator-handled and customer-dialed credit card calls are not included.

This special rate offer is available statewide, however it is applicable only to intraLATA toll calls within the customer's home LATA.

This special rate offer is not available on coin telephone service.

This offering may not be combined with other Ameritech intraLATA toll promotions.

Service Establishment Charges are not associated with this offering.

This special rate offer is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

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Note 8: During the period of September 15, 1999 through September 14, 2000 eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

TOLL COMMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE	
	3-year plan	5-year plan
\$ 70 - 119	\$0.088	\$0.078
120 - 299	0.088	0.078
300 - 699	0.086	0.076
700 - 1,199	0.084	0.074
1,200 - 1,799	0.082	0.072
1,800 - 2,499	0.082	0.072
2,500 - 3,499	0.080	0.070
3,500 - 4,999	0.078	0.068
5,000 - 7,499	0.076	0.066
7,500 - 9,999	0.072	0.062
10,000 - 12,499	0.068	0.058
12,500 - 14,999	0.068	0.058
15,000 - 19,999	0.064	0.054
20,000 - 29,999	0.064	0.054
30,000 - 49,999	0.060	0.050
50,000 PLUS	0.056	0.046

Eligible customers include business customers who have discontinued their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier and now wish to return their intraLATA toll usage to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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Note 9: During the period of September 15, 1999 through September 14, 2000 eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates.

TOLL COMMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE	
	3-year plan	5-year plan
\$ 70 - 119	\$0.110	\$0.100
120 - 299	0.110	0.100
300 - 699	0.106	0.096
700 - 1,199	0.102	0.092
1,200 - 1,799	0.098	0.088
1,800 - 2,499	0.098	0.088
2,500 - 3,499	0.094	0.084
3,500 - 4,999	0.090	0.080
5,000 - 7,499	0.086	0.076
7,500 - 9,999	0.082	0.072
10,000 - 12,499	0.078	0.068
12,500 - 14,999	0.078	0.068
15,000 - 19,999	0.074	0.064
20,000 - 29,999	0.074	0.064
30,000 - 49,999	0.070	0.060
50,000 PLUS	0.066	0.056

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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Note 10: During the period of September 15, 1999 through September 14, 2000, eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON ELIGIBLE SERVICES ^{/1/}	
		3-year	5-year
700 - 1,199	\$ 350	15.0%	15.5%
1,200 - 2,999	700	15.25%	15.75%
3,000 - 6,999	1,200	15.5%	16.0%
7,000 - 11,999	2,100	16.0%	16.5%
12,000 - 17,999	3,100	16.5%	17.0%
18,000 - 24,999	4,500	16.5%	17.0%
25,000 - 34,999	6,500	17.5%	18.0%
35,000 - 49,999	9,500	18.0%	18.5%
50,000 - 74,999	15,000	18.5%	19.0%
75,000 - 99,999	20,000	19.0%	19.5%
100,000 - 124,999	25,000	19.5%	20.0%
125,000 - 149,999	31,000	19.5%	20.0%
150,000 - 199,999	41,000	20.0%	20.5%
200,000 plus	62,000	20.0%	20.5%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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Note 10: (cont'd)

TOLL COMMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE	
	3-year plan	5-year plan
\$ 70 - 119	\$0.092	\$0.082
120 - 299	0.092	0.082
300 - 699	0.090	0.080
700 - 1,199	0.088	0.078
1,200 - 1,799	0.086	0.076
1,800 - 2,499	0.086	0.076
2,500 - 3,499	0.084	0.074
3,500 - 4,999	0.082	0.072
5,000 - 7,499	0.080	0.070
7,500 - 9,999	0.076	0.066
10,000 - 12,499	0.072	0.062
12,500 - 14,999	0.072	0.062
15,000 - 19,999	0.068	0.058
20,000 - 29,999	0.068	0.058
30,000 - 49,999	0.064	0.054
50,000 plus	0.060	0.054

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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Note 11: During the period of September 15, 1999 through September 14, 2000, eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intralATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON ELIGIBLE SERVICES ^{/1/}	
		3-year	5-year
700 - 1,199	\$ 350	12.0%	12.5%
1,200 - 2,999	700	12.25%	12.75%
3,000 - 6,999	1,000	12.5%	13.0%
7,000 - 11,999	1,700	13.0%	13.5%
12,000 - 17,999	2,600	13.5%	14.0%
18,000 - 24,999	3,800	13.5%	14.0%
25,000 - 34,999	5,500	14.5%	15.0%
35,000 - 49,999	8,000	15.0%	15.5%
50,000 - 74,999	12,500	15.5%	16.0%
75,000 - 99,999	17,000	16.0%	16.5%
100,000 - 124,999	22,000	16.5%	17.0%
125,000 - 149,999	27,000	16.5%	17.0%
150,000 - 199,999	35,000	17.0%	17.5%
200,000 plus	55,000	17.0%	17.5%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

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Note 11: (cont'd)

TOLL COMMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE	
	3-year plan	5-year plan
\$ 70 - 119	\$0.096	\$0.086
120 - 299	0.096	0.086
300 - 699	0.094	0.084
700 - 1,199	0.092	0.082
1,200 - 1,799	0.090	0.080
1,800 - 2,499	0.090	0.080
2,500 - 3,499	0.088	0.078
3,500 - 4,999	0.086	0.076
5,000 - 7,499	0.084	0.074
7,500 - 9,999	0.080	0.070
10,000 - 12,499	0.076	0.066
12,500 - 14,999	0.076	0.066
15,000 - 19,999	0.072	0.062
20,000 - 29,999	0.072	0.062
30,000 - 49,999	0.068	0.058
50,000 plus	0.064	0.054

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Note 12: During the period of September 23, 1999 through October 23, 2000, customers returning a signed contract within two weeks of receipt, for the following Ameritech product, will receive a promotional gift whose value will not exceed \$25.

- 3-year or 5-year CompleteLink contract where the customer has discontinued their intraLATA toll with Ameritech for the purpose of establishing service with another toll carrier and now wishes to return their intraLATA toll service to Ameritech.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 13: During the period of April 1, 2000 through October 31, 2000, eligible business customers residing in multi-tenant properties with competitive connectivity and subscribing to Ameritech CompleteLink 3-year or 5-year term plans will receive, in addition to all CompleteLink discounts, an additional 3% discount on all eligible services.

Note 14: During the period of November 8, 1999 through September 14, 2000 eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

INTRALATA TOLL
TOLL COMMITMENT 800/888 RATES/MINUTE

1-year plan

\$ 70 - 119	\$0.098
120 - 299	0.098
300 - 699	0.096
700 - 1,199	0.094
1,200 - 1,799	0.092
1,800 - 2,499	0.092
2,500 - 3,499	0.090
3,500 - 4,999	0.088
5,000 - 7,499	0.086
7,500 - 9,999	0.082
10,000 - 12,499	0.078
12,500 - 14,999	0.078
15,000 - 19,999	0.074
20,000 - 29,999	0.074
30,000 - 49,999	0.070
50,000 PLUS	0.066

Eligible customers include business customers who have discontinued their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier and now wish to return their intraLATA toll usage to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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Note 15: During the period of November 8, 1999 through September 14, 2000 eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

TOLL COMMITMENT	INTRALATA TOLL	
	800/888 RATES/MINUTE	
	1-year plan	
\$ 70 - 119		\$0.120
120 - 299		0.120
300 - 699		0.116
700 - 1,199		0.112
1,200 - 1,799		0.108
1,800 - 2,499		0.108
2,500 - 3,499		0.104
3,500 - 4,999		0.100
5,000 - 7,499		0.096
7,500 - 9,999		0.092
10,000 - 12,499		0.088
12,500 - 14,999		0.088
15,000 - 19,999		0.084
20,000 - 29,999		0.084
30,000 - 49,999		0.080
50,000 PLUS		0.076

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 16: During the period of November 8, 1999 through September 14, 2000, eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON ELIGIBLE SERVICES ^{/1/}
		1-year
700 - 1,199	\$ 350	13.0%
1,200 - 2,999	700	13.3%
3,000 - 6,999	1,200	13.5%
7,000 - 11,999	2,100	14.0%
12,000 - 17,999	3,100	14.5%
18,000 - 24,999	4,500	14.5%
25,000 - 34,999	6,500	15.5%
35,000 - 49,999	9,500	16.0%
50,000 - 74,999	15,000	16.5%
75,000 - 99,999	20,000	17.0%
100,000 - 124,999	25,000	17.5%
125,000 - 149,999	31,000	17.5%
150,000 - 199,999	41,000	18.0%
200,000 plus	62,000	18.0%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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Note 16: (cont'd)

TOLL COMMITMENT	INTRALATA TOLL
	800/888 RATES/MINUTE
	1-year plan
\$ 70 - 119	\$0.102
120 - 299	0.102
300 - 699	0.100
700 - 1,199	0.098
1,200 - 1,799	0.096
1,800 - 2,499	0.096
2,500 - 3,499	0.094
3,500 - 4,999	0.092
5,000 - 7,499	0.090
7,500 - 9,999	0.086
10,000 - 12,499	0.082
12,500 - 14,999	0.082
15,000 - 19,999	0.078
20,000 - 29,999	0.078
30,000 - 49,999	0.074
50,000 plus	0.070

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 17: During the period of November 8, 1999 through September 14, 2000, eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON ELIGIBLE SERVICES ^{/1/}
		1-year
700 - 1,199	\$ 350	10.0%
1,200 - 2,999	700	10.3%
3,000 - 6,999	1,000	10.5%
7,000 - 11,999	1,700	11.0%
12,000 - 17,999	2,600	11.5%
18,000 - 24,999	3,800	11.5%
25,000 - 34,999	5,500	12.5%
35,000 - 49,999	8,000	13.0%
50,000 - 74,999	12,500	13.5%
75,000 - 99,999	17,000	14.0%
100,000 - 124,999	22,000	14.5%
125,000 - 149,999	27,000	14.5%
150,000 - 199,999	35,000	15.0%
200,000 plus	55,000	15.0%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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Note 17: (cont'd)

TOLL COMMITMENT	INTRALATA TOLL	
	800/888 RATES/MINUTE	
	1-year plan	
\$ 70 - 119	\$0.106	
120 - 299	0.106	
300 - 699	0.104	
700 - 1,199	0.102	
1,200 - 1,799	0.100	
1,800 - 2,499	0.100	
2,500 - 3,499	0.098	
3,500 - 4,999	0.096	
5,000 - 7,499	0.094	
7,500 - 9,999	0.090	
10,000 - 12,499	0.086	
12,500 - 14,999	0.086	
15,000 - 19,999	0.082	
20,000 - 29,999	0.082	
30,000 - 49,999	0.078	
50,000 plus	0.074	

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 18: A promotional period will be established from November 15, 1999, to July 1, 2000. This promotion is available to residence customers who are not using Ameritech for their intraLATA message toll service, are now returning to Ameritech, and would not have subscribed to the Anytime Rate Calling Plan without this incentive. Customers that participate in this offer will receive a \$0.09 per minute intraLATA message toll rate and a waiver of the monthly recurring price for as long as they remain subscribed to the Anytime Rate Calling Plan.

Customers that meet the eligibility criteria may only participate in this special offer by enrolling during a marketing solicitation by Ameritech.

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By J. F. Woods, President, Cleveland, Ohio

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 19: A promotional period will be established from November 18, 1999 to November 18, 2000, for intraLATA Message Toll Service. Business customers that qualify for this promotion will receive a special rate for intrastate intraLATA Message Toll Service. A fixed rate per minute of use will apply to all intraLATA toll usage beginning with the first minute of use.

This promotion is only available to business customers, subject to the following:

- Business customers that are currently using Ameritech for their intraLATA toll service and have been presented with an intraLATA toll offer from another carrier, will be offered these special rates as an incentive to remain with Ameritech.
- The special rates are offered on a twelve- (12) or eighteen- (18) month term basis. Customers that participate in this offering will receive a special rate for intrastate intraLATA Message Toll Service based upon the term selected.
- The twelve- (12) month term has a fixed rate of \$0.080 per minute of use and the eighteen- (18) month term has a rate of \$0.075 per minute of use.
- At the expiration of the twelve- (12) or eighteen- (18) month term, the customer will have the opportunity to select another optional calling plan or the rates will revert to the "standard" intraLATA toll rate schedule.
- If the customer terminates the plan prior to the expiration of the twelve- (12) or eighteen- (18) month commitment, the customer will be billed a lump sum termination liability of \$200.00.
- This special rate promotion cannot be combined with any other optional calling plan on the same line.
- Service Establishment and monthly Recurring Charges are not associated with this offering.
- The per minute rates are billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 20: During the period from February 1, 2000 through January 31, 2001, a Winback promotional offering will be in effect for eligible business customers who have discontinued their business network access line service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech utilizing Ameritech Digital Transport Service - Enhanced. During the promotional period the Install Charge for ADTS-E will be waived for customers subscribing to either 3 year or 5 year Term Payment Plans.

In the event a customer participating in this promotion requests termination of this service prior to the completion of a minimum of 36 months of a 36 month or greater term payment plan, the customer will become liable for payment of the Install Charge as described above as well as any termination charges due as set forth in Part 6, Section 7.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 21: A promotional period will be established from February 15, 2000, to February 28, 2001, for intraLATA Message Toll Service. Business customers that qualify for this promotion will receive a special rate for intrastate intraLATA Message Toll Service. A fixed rate per minute of use will apply to all intraLATA toll usage beginning with the first minute of use.

This promotion is only available to business customers, subject to the following:

The customer is currently subscribed to the Ameritech 12 month \$.08/minute or 18 month \$.07/minute intraLATA toll plan that has expired or is about to expire.

The Loyalty Term Plan is offered on a twenty-four (24) or thirty-six (36) month term basis. Customers that participate in this offering will receive a special rate for intrastate intraLATA Message Toll Service based upon the term selected.

The twenty-four (24) month term has a fixed rate of \$0.080 per minute of use and the thirty-six (36) month term has a rate of \$0.070 per minute of use.

If the customer terminates the plan prior to the expiration of the twenty-four (24) or thirty-six (36) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

The Loyalty Term Plan cannot be combined with any other optional calling plan on the same line.

Service Establishment and monthly Recurring Charges are not associated with this offering.

The Loyalty Term Plan is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 22: A promotional period for Ameritech FeatureLink (AFL) Service customers will be established from April 3, 2000 through June 30, 2000. This promotion waives the nonrecurring Service Establishment Charge, Service Order and Line Connection Charges for customers who subscribe to a 36-month or 60-month Term Payment Plan. The waivers also apply to an existing customer ordering additional lines with AFL service provisioned on them.

36-month or 60-month contracts must be signed on or before June 30, 2000 and received by the Ameritech "business office" by July 7, 2000. Service must be installed within 60 days of the contract signing date.

Customers are not required to have AFL on all lines, but they must commit to the largest AFL line package for the number of AFL equipped lines they have ordered.

Note 23: A retail promotional period will be offered from May 1, 2000 through July 1, 2000. During this promotional period all residence customers who purchase Privacy Manager will receive a waiver of the nonrecurring charge. Also, residence customers who purchase Privacy Manager and the Value Plus Package, Best Value Package or Caller ID with Name will receive a waiver of one month's recurring charge for Privacy Manager.

Note 24: A retail promotional period will be established from May 1, 2000 through July 1, 2000. During this promotional period all residence customers who purchase Caller ID with Name will receive a waiver of the nonrecurring charge and one month's recurring charge.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 25: A promotional period will be established from May 1, 2000, through April 30, 2001. During this promotional period, business customers with Ameritech ValueLink Extra or ValueLink Extra - Select term agreements that have expired as of January 1, 2000, or are about to expire, are eligible for additional MARC discounts when they sign a new CompleteLink one, three or five year term plan.

Customers signing a one year CompleteLink term agreement will receive a 1% MARC bill credit on the 13th month anniversary of their plan.

Customers signing a three year CompleteLink term agreement will receive a 2% MARC bill credit payable on the 13th, 25th and 37th month anniversary of their term plan.

Customers signing a five year CompleteLink term agreement will receive a 3% MARC bill credit payable on the 13th, 25th, 37th, 49th and 61st month anniversary of their term plan.

Each bill credit shall be the equivalent of 1%, 2%, or 3% (dependent on the length of the term agreement) of the minimum annual revenue commitment (MARC) subscribed to by the customer and shall appear on the customer's Ameritech bill within sixty days of the anniversary date.

Note 26: A retail promotional period shall be established from May 1, 2000 through July 1, 2000. During the promotional period, residence customers who purchase a Home Services Value Plus or Best Value Package or upgrade from a Home Services Basic Value Package to Value Plus or Best Value Package will receive a \$20.00 gift check.

To receive the gift check residence customers must 1) retain the Home Services Package for 60 days from the order completion date and, 2) submit a completed coupon and a copy of their telephone bill with their name and address as proof of purchase. Customers who currently subscribe to Home Services Value Plus or Best Value Package and cancel to resubscribe during the promotional period are not eligible for the gift check. This offer may not be combined with the Free Caller ID offer established May 1, 2000 through July 1, 2000.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 27: A retail promotional period shall be established from June 1, 2000 through July 31, 2000 for existing business customers. During the promotional period, the normally applicable nonrecurring Service Ordering, Line Connection and Central Office Connection charges will be waived for business customers ordering an additional business access line. The offer is not applicable to Flexline, Centrex, ISDN, PBX trunks or coin service lines.

Also during the promotional period, the Service Establishment and Change charge will be waived for business customers ordering any of the following Advanced Custom Calling features: Caller ID with Name and/or Privacy Manager.

In addition, one month of recurring charges for Advanced Custom Calling features will be waived on all orders placed during this promotional period.

Customers must retain services for a minimum of 90 days to qualify for this offer.

Note 28: A retail promotional period will be established from June 1, 2000 through June 30, 2000 for eligible residence customers who have discontinued their local network access line service with Ameritech for the purpose of establishing service with another local exchange carrier within the Ameritech service area and who now wish to return to Ameritech. During the promotional period, eligible residence customers who purchase Caller ID with Name or Privacy Manager will receive a one-month waiver of the applicable recurring charge. If Caller ID with Name service is not available, then Caller ID Service with number is eligible. Privacy Manager is not available in all areas and operates only in conjunction with Caller ID with Name.

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