

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Bob)	
Zames and Zames Realty,)	
)	
Complainant,)	
v.)	Case No. 96-289-TP-CSS
)	
Ameritech Ohio,)	
)	
Respondent.)	

ENTRY

The Attorney Examiner finds:

- (1) In its Opinion and Order in this case adopted December 30, 1996, the Commission directed Ameritech Ohio to put in place procedures to guarantee that orders for Ameritech Ohio service received by other Ameritech entities be directed to the appropriate business office. Ameritech Ohio was further directed to inform the Commission's Consumer Services Department by February 28, 1997, of the steps it had taken to accomplish this directive.
- (2) By letter dated February 27, 1997, Ameritech Ohio requested an additional 30 days to fulfill both directives. In support of its request, Ameritech Ohio stated that steps are being taken at other affected Ameritech entities to insure that inquiries concerning Ameritech Ohio services are properly routed to that company, but that the requested extension of time is needed so that a complete report can be provided to the staff.
- (3) The request for an extension of time is reasonable and shall be granted. Ameritech Ohio shall comply with the directives set forth in the Commission's December 30, 1996 Opinion and Order and report its actions to the staff by no later than March 31, 1997.

It is, therefore,

ORDERED, That Ameritech Ohio's request for an extension of time is granted and the company shall comply with the directives set forth in the December 30, 1996 Opinion and Order and report its actions to the staff by no later than March 31, 1997. It is, further,

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Rose M. W. Date Processed March 19, 1997

ORDERED, That a copy of this entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Kerry K. Sheets
By: Kerry K. Sheets
Attorney Examiner

/pdc *PTC*

Entered in the Journal
MAR 1.8 1997

A True Copy
Gary E. Vigorito
Gary E. Vigorito
Secretary

SERVICE NOTICE

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CASE NUMBER 96-289-TP-CSS
CASE DESCRIPTION BOB ZAMES (VS) AMERITECH OHIO
DOCUMENT SIGNED ON March ¹⁸~~22~~, 1997
DATE OF SERVICE Mar. 20, 1997

PERSONS SERVED

PARTIES OF RECORD

ATTORNEYS

COMPLAINANT

BOB ZAMES
ZAMES REALTY, INC.
10556 CLEAR LAKE DR.
CONCORD, OH 44077

EDWARD COCHRAN
ATTORNEY AT LAW
2872 BROXTON RD.
SHAKER HTS., OH 44120

RESPONDENT

AMERITECH OHIO
JON F. KELLY
150 E. GAY STREET ROOM 4-C
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