

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Julie Gillem,)	
)	
Complainant,)	
)	
v.)	Case No. 03-331-TP-CSS
)	
Verizon North Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On February 4, 2003, Julie Gillem filed a complaint alleging that Verizon North Inc. (Verizon) sought unreasonable charges for the installation of telephone service. On February 24, 2003, Verizon filed an answer.
- (2) A settlement conference was held on March 26, 2003; however, the parties were unable to resolve this matter but requested additional time to continue discussions.
- (3) On July 15, 2003, Ms. Gillem filed a letter indicating that this matter had been resolved and requesting that her complaint be dismissed. Accordingly, the complaint should be dismissed and this case should be closed of record.

It is, therefore,

ORDERED, That the complaint be dismissed and this case closed of record. It is, further,

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ORDERED, That a copy of this entry be served upon all parties of record.

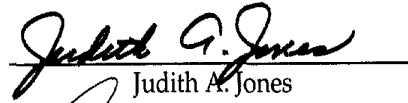
THE PUBLIC UTILITIES COMMISSION OF OHIO



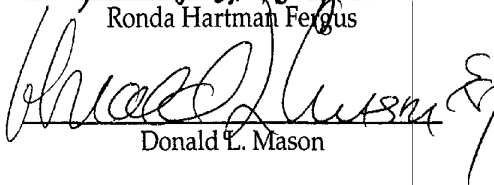
Alan R. Schriber, Chairman



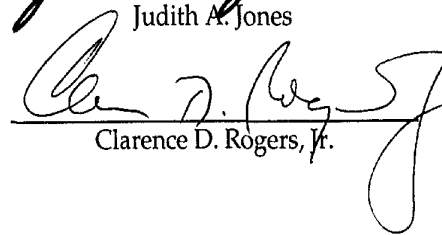
Ronda Hartman Fergus



Judith A. Jones



Donald L. Mason




Clarence D. Rogers, Jr.

SEF;geb

Entered in the Journal

JUL 24 2003


Renee J. Jenkins
Secretary