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Toll Free: 877.472.3832
Fax: 585.340.2801
eMail: info@paetec.com
www.paetec.com

PUCO

February 28, 2003

Public Utilities Commission of Ohio
Attn: Docketing Division
180 East Broad Street
Columbus, OH 43215 - 3793

03-635-CT-ZTA
90-5837-CT-TRF

RE: PUCO Tariff No. 2 ~~98-1401-CT-ZTA~~

Dear Sir or Madam:

Enclosed please find one original and three copies of revisions to PaeTec Communications, Inc.'s ("PaeTec") PUCO Tariff No. 2 with an issue date of March 7, 2003 and an effective date of March 7, 2003. I have been in conversation with Monir Habieb from the PUCO, and due to administrative error, this filing will cancel all of PaeTec's previous filings dated November 13, 2002, October 29, 2003 and February 14, 2003.

There has been new language added to Section 2.3.3, Section 13.10 and Section 14.3, along with a deletion of Section 15.9 This language change affects the following pages:

First Revised Page 42	First Revised Page 197
First Revised Page 192	First Revised Page 201
First Revised Page 193	First Revised Page 202

There has been a reduction in Commercial and Residential Switched service as well as in the Public Pay Telephone Surcharge. A new rate has been added to the Commercial and Residential Switched Inbound service and there has been a 5.5% increase in the Commercial Dedicated rate. Affected pages are as follows:

First Revised Page 199	First Revised Page 203
First Revised Page 200	

A change of address affects all the pages mentioned above along with the following:

First Revised Page 3	First Revised Page 174
First Revised Page 4	

Please acknowledge receipt of this filing by returning a duplicate copy of this letter in the stamped envelope provided. If you have any questions please feel free to contact me at (585) 340-8259, or by email at Margaret.Blackman@Paetec.com.

Sincerely,

Margaret Blackman

Margaret Blackman
Tariff & Regulatory Analyst
Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician 1941 Date Processed 3/6/03

Where Communications has become an Art

PUBLIC UTILITIES COMMISSION OF OHIO

PUBLIC COMPETITIVE TELECOMMUNICATIONS SERVICE PROVIDER
563 REGISTRATION FORM
ISSUED: December 21, 1995

In the Matter of the Application of)

)

Case No

03-635-CT-ZTA
~~98-1461-CT-ZTA~~

Name of Registrant PaeTec Communications Inc.

Registrant's Address One PaeTec Plaza, 600 Willowbrook Office Park Fairport,

Contact Person Maggie Blackman

(Phone - 585-340-8259)

Date

TRF Docket No. 98-1461-CT-TRF

- I. Indicate the reason for submitting this form (check only one) (NOTES: 1. If a waiver is filed in conjunction with an automatic case, see I.D.2.b. of the 563 guidelines for the applicable automatic time frame; and 2. The number of copies noted below must be accompanied by an original filing. Facsimiles are not acceptable.):

- ☐ 1. (ABN) Withdrawal or Abandonment of all Services (14-day notice, 13 copies)
- ☐ 2. (ACE) New Operating Authority (30-day approval, 10 copies)
 - ☐ IXC ☐ AOS ☐ CAP ☐ Cellular ☐ Paging
 - ☐ Other _____
- ☐ 3. (AMT) Merger (14-day notice, 13 copies)
- ☐ 4. (ATR) Transfer or Transaction Affecting Operating Authority (14-day notice, 7 copies)
- ☐ 5. (ARJ) All Other Requests for Relief from Jurisdiction (NOT automatic, 10 copies)
- ☐ 6. (MTW) "Me Too" Waiver (30-day approval, 10 copies)
- ☐ 7. (RRJ) Interexchange Switchless Rebiller Request for Relief from Jurisdiction (30-day approval, 10 copies)
- ☐ 8. (WVR) Request for Waiver from Portion(s) of 563 pursuant to I.D.3. of the 563 guidelines. (NOT automatic, 10 copies)
- ☐ 9. (ZAC) Contract (0-day notice, 10 copies)
- ☐ 10. (ZCN) Change of Name (0-day notice, 10 copies)
- ☐ 11. (ZCO) Change in Ownership (0-day notice, 10 copies)
- ☒ 12. (ZTA) Introduction of new tariffed service(s), textual revision, correction of error, addition of service area(s), etc. (0-day notice, 10 copies)
- ☐ 13. (UNC) Unclassified (explain) _____ (NOT automatic, 10 copies)
- ☐ 14. Other (explain) _____ (NOT automatic, 10 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- ☐ 15. Introduction or Extension of Promotional Offering
- ☐ 16. New Price List Rate for Existing Service.
- ☐ 17. Designation of Registrant's Process Agent(s)

- II. Indicate which of the following exhibits have been filed. The numbers (corresponding to the list above) indicate, at a minimum, the types of cases in which the exhibit is required:

- ☐ A copy of registrant's proposed informational tariff. (2)
- ☐ Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio. (2)
- ☐ List of names, addresses, and phone numbers of officers and directors, or partners. (2-4)
- ☐ Brief description of service(s) proposed, as well as the targeted market(s). (2)
- ☒ Copy of tariff sheet(s) & price list(s) superseded, marked as Exhibit A. (1,3-4,6, 8,10,12-16)

- ☒ Copy of revised tariff sheets & price lists, marked as Exhibit B. (1,3-4,6,8,10,12-16)
- ☐ If increase to residential MTS, DA, or traditional operator surcharges, specify which notice procedure will be utilized: _____ real time; or _____ annual. (12, 16)
- ☐ Copy of real time notice which has been provided to customers. (1,3,10-12,16)
- ☐ Copy of annual notice which will be sent to customers is: _____ included with this filing; or will be filed with the Commission _____ (month) _____ (year). (16)
- ☒ Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is business _____, residence _____, or both ☒ as well as whether it is a switched ☒ or dedicated _____ service. Include this information in either the cover letter or label as "Exhibit C". (3,6,8,12-15)
- ☐ Delineation of any deaveraged message toll service, if applicable. (6, 12-16)
- ☐ Statement explaining rationale for proposal. (1,3-5,10-11)
- ☐ List of Ohio counties specifically involved or affected (1-6,8,10,16)
- ☐ Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). (2-4,7,10) (In transfer of certificate cases, the transferee's good standing must be established).
- ☐ Justification for waiver of specific element(s) of 563. (6,8)
- ☐ Responses to questions contained in Appendix A, Attachment 4 to the 563 guidelines (7)
- ☐ For radio common carriers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and/or 489 which the applicant has filed with the Federal Communications Commission. (2-4)
- ☐ Other information requested by the Commission staff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

Mandatory requirements for all CTS providers:

- ☒ Sales tax
- ☒ Deposits

Service requirements for CTS providers of certain services (check all applicable):

- ☐ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service
- ☐ Emergency Services Calling Plan
- ☐ Alternative Operator Service (AOS) requirements
- ☐ Limitation of Liability
- ☐ Termination Liability Language

IV. List names, titles, and addresses of those persons authorized to make and/or verify filings at the Commission on behalf of the registrant:

Judy Messenger - Senior Regulatory Analyst
JT Ambrosi - Vice President Carrier and Gov't relations
Maggie Blackman - Tariff & Regulatory Analyst

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VERIFICATION

I, Name/Title Maggie Blackman/Tariff & verify that I have utilized, verbatim, the Commission's 563 Registration Form issued December 21, 1995 and that all of the information submitted here, and all additional information submitted in connection with Case No. 02 - 2820 -CT- ZTA is true and correct to the best of my knowledge.

Maggie Blackman 2/28/03
(Signature)* (Date)

* A verification is required for every filing. It may be signed by counsel or a process agent designated by the Registrant, except that initial certification cases (ACE) must be signed by an officer of the registering entity.

Send your completed Registration Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street
Columbus, OH 43215-3793

EXHIBIT

A

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

1	Original	34	Original	67	Original	99	Original
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31	Original	64	Original	96	Original		
32	Original	65	Original	97	Original		
33	Original	66	Original	98	Original		

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290 Woodcliff Drive
Fairport, New York 14450

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CHECK SHEETS (Cont'd)

120	Original	152	Original	184	Original
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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.2 Deposits (Cont'd)

C. Return of Deposit (cont'd)

If the Customer has had service discontinued for nonpayment of his bill, or had more than two such past due bills for such period, the Company shall thereafter review the account every twelve months and shall promptly refund the deposit plus interest accrued to date after the Customer has neither had service discontinued for nonpayment of his bill nor had more than two such past due bills during the twelve consecutive months prior to any review, and the Customer is not delinquent in the payment of his bills.

2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable by U.S. Mail. If an objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made. The total refund and accrued interest shall be reimbursed to the customer within two billing periods after such reimbursement is determined to be justified. The interest rate and terms shall be the same as those for deposits pursuant to rule 4901:1B17B05(C) of the Ohio Administrative Code.

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TITLE SHEET

RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

Copies may be inspected, during normal business hours, at Carrier's principal place of business, 290 Woodcliff Drive, Fairport, New York 14450.

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290 Woodcliff Drive
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SECTION 13. RULES AND REGULATIONS (Cont'd)

13.8 Minimum Use Contracts

13.8.2 Should the Subscriber choose to terminate their contract prior to expiration of the term agreed to in the MUG agreement, the Subscriber will be liable for the minimum usage requirements contained in the contract multiplied by the number of months remaining in the term, unless Subscriber converts to another Company service with equal or greater term and minimum usage commitments. If no minimum usage requirements are specified in the contract, upon any early termination of Subscriber's contract, Subscriber will be liable for their monthly average usage (calculated over the last three full months immediately preceding the date of termination) multiplied by the number of months remaining in the term.

13.8.3 The initial contract period for service under this section is one month. Subsequent contract periods shall be for additional one-month periods unless otherwise specified.

13.9 Validation of Credit

Carrier reserves the right to validate the credit worthiness of Subscribers or Users.

13.10 Contested Charges

All bills are presumed accurate, and shall be absolutely binding on the Subscriber unless objection is received by Carrier within a reasonable time after such bills are rendered. In the case of a billing dispute between the Subscriber and Carrier for service furnished to the Subscriber, which cannot be settled with mutual satisfaction, the Subscriber can take the following course of action within thirty (30) days of the billing date:

13.10.1 First, the Subscriber may request, and Carrier will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect.)

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SECTION 13. RULES AND REGULATIONS (Cont'd)

13.10 Contested Charges (Cont'd)

- 13.10.2 Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of Carrier, the Subscriber may file an appropriate complaint with the Public Utility Commission of Ohio. The Commission's address is:

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793
(614) 466-3016

13.11 Billing Entity Conditions

When billing functions on behalf of Carrier are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

13.12 Deposits

Carrier reserves the right to require a deposit from the Subscriber.

13.13 Telephone Surcharges/Taxes/Contributions

In addition to the rates and charges applicable according to the rules and regulations of this tariff, various surcharges and taxes may apply to charges incurred by and billed to the customer on the monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges, contributions and taxes (however designated) (including without limitation universal service contributions, telephone relay service contributions, sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of the Company's services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

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SECTION 14 – DESCRIPTION OF SERVICES (Cont'd)

14.3 Product Description (cont'd)

14.3.2 Commercial Switched 800/888/877 Inbound

Switched 800/888/877 provides an inbound toll-free calling service to commercial subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminated to Subscriber via switched access lines.

14.3.3 Commercial Dedicated Outbound

This service is designed for businesses and institutions that want to provide long distance service to their employees or occupants. This service requires dedicated access and may require the use of access codes.

14.3.4 Commercial Dedicated 800/888/877 Inbound

Dedicated 800/888/877 provides an inbound toll-free calling service to commercial subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminate to Subscriber via dedicated access lines.

14.3.5 Residential Switched Outbound (1+)

This service is designed for residential Customers who can access this service by utilizing "1+" dialing, or "10XXX" dialing followed by "1+10 digits" for interLATA calls, or dials "10XXX" followed by "1+7 digits" or "1+10 digits" for intraLATA calls.

14.3.6 Residential Switched 800/888/877 Inbound

Switched 800/888/877 provides an inbound toll-free calling service to residential Subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminate to Subscriber via dedicated access lines.

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SECTION 15 - RATE SCHEDULE

Unless otherwise specified, the following rates are per minute of use as times by Carrier in second.

15.1 Commercial Switched Outbound (1+)

Billing Minimum: Six Seconds

Billing Increments: Six Seconds

Rate: \$0.104

15.2 Commercial Switched Inbound

Billing Minimum: Thirty Seconds

Billing Increments: Six Seconds

Rate: \$0.104

15.3 Commercial Dedicated Outbound

Billing Minimum: Six Seconds

Billing Increments: Six Seconds

Rate: \$0.061

15.4 Commercial Dedicated 800/888/877 Inbound

Billing Minimum: Thirty Seconds

Billing Increments: Six Seconds

Rate: \$0.052

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SECTION 15 – RATE SCHEDULE (Cont'd)

15.5 Residential Switched Outbound ("1+")

Billing Minimum: One Minute

Billing Increments: One Minute

Rate: \$0.122

15.6 Residential Switched 800/888/877 Inbound

Billing Minimum: One Minute

Billing Increments: One Minute

Rate: \$0.132

15.7 800/888/877 Travel Card Service

Commercial Billing

Billing Minimum: Thirty Seconds

Billing Increments: Six Seconds

Rate: \$0.20

Residential Billing

Billing Minimum: One Minute

Billing Increments: One Minute

Rate: \$0.20

15.8 Directory Assistance

Rate: \$0.75per request.

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SECTION 15 – RATE SCHEDULE (Cont'd)15.9 Presubscribed Interexchange Carrier Charge ("PICC")

Presubscribed Interexchange Carrier Charges are neither contributory to nor eligible to receive discounts nor are they eligible to contribute to meeting minimum monthly usage requirements. This charge applies on a monthly basis to all Customer monthly bills. The application of this charge is subject to the billing availability. Only one PICC will be applied per line.

15.9.1 Residential Customer

- A. Non-Primary Lines – A PICC of \$1.50 applies to each non-primary residential line presubscribed to The Company as the primary interexchange carrier where The Company can determine that the Customer has more than one line.
- B. Primary – A PICC of \$0.53 applies to each primary residential line presubscribed to the Company as the primary interexchange carrier.

15.9.2 Business Customers

- A. Single Line – A PICC of \$0.53 applies to each line presubscribed to the Company as the primary interexchange carrier where the Company can determine that the Customer has only one line.
- B. Centrex Lines – A PICC of \$0.31 applies to each Centrex line presubscribed to the Company as the primary interexchange carrier where the Company can determine that the Customer accesses the Company via a Local Exchange Carrier-provided Centrex line.
- C. All Other Lines – A PICC of \$2.75 applies to each line presubscribed to the Company as the primary interexchange carrier for all other Customers of the Company's business services.

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SECTION 15 – RATES SCHEDULE (Cont'd)15.9 Presubscribed Interexchange Carrier Charge ("PICC") (Cont'd)

15.9.3 ISDN Lines

- A. BRI-ISDN Lines – A PICC of \$1.50 applies to each line presubscribed to the Company as the primary interexchange carrier where the Company can determine that the Customer accesses the Company via a local exchange carrier-provided Basic Rate Interface Integrated Services Digital Network line.
- B. PRI-ISDN Lines – A PICC of \$13.75 applies to each line presubscribed to the Company as the primary interexchange carrier where the Company can determine that the Customer accesses the Company via a Local Exchange Carrier-provided Primary Rate Interface Integrated Services Digital Network Line.

15.10 Public Pay Telephone Surcharge

In order to recover the Company's expended to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e. using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

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SECTION 15 – RATE SCHEDULE (Cont'd)

15.10 Public Pay Telephone Surcharge (Cont'd)

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call

Per Call Charge: \$0.35

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EXHIBIT

B

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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One PaeTec Plaza, 600 Willowbrook Office Park (T)
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123	Original	155	Original	187	Original
124	Original	156	Original	188	Original
125	Original	157	Original	189	Original
126	Original	158	Original	190	Original
127	Original	159	Original	191	Original
128	Original	160	Original	192	1 st *
129	Original	161	Original	193	1 st *
130	Original	162	Original	194	Original
131	Original	163	Original	195	Original
132	Original	164	Original	196	Original
133	Original	165	Original	197	1 st *
134	Original	166	Original	198	Original
135	Original	167	Original	199	1 st *
136	Original	168	Original	200	1 st *
137	Original	169	Original	201	1 st *
138	Original	170	Original	202	1 st *
139	Original	171	Original	203	1 st *
140	Original	172	Original		
141	Original	173	Original		
142	Original	174	1 st *		
143	Original	175	Original		
144	Original	176	Original		
145	Original	177	Original		
146	Original	178	Original		
147	Original	179	Original		
148	Original	180	Original		
149	Original	181	Original		
150	Original	182	Original		
151	Original	183	Original		

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.2 Deposits (Cont'd)

C. Return of Deposit (cont'd)

If the Customer has had service discontinued for nonpayment of his bill, or had more than two such past due bills for such period, the Company shall thereafter review the account every twelve months and shall promptly refund the deposit plus interest accrued to date after the Customer has neither had service discontinued for nonpayment of his bill nor had more than two such past due bills during the twelve consecutive months prior to any review, and the Customer is not delinquent in the payment of his bills.

2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable by U.S. Mail. All bills are presumed accurate and shall be binding on the Customer unless written notice of the disputed charges is received by the Company within thirty (30) days after the invoice date. If Company initiates legal proceedings to collect any amount due hereunder and the Company substantially prevails in such proceedings, then the Customer shall pay the reasonable attorneys' fees and costs incurred by Company in prosecuting such proceedings and any appeals therefrom. If an objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made. The total refund and accrued interest shall be reimbursed to the customer within two billing periods after such reimbursement is determined to be justified. The interest rate and terms shall be the same as those for deposits pursuant to rule 4901:1B17B05(C) of the Ohio Administrative Code.

(N)
|
(N)

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TITLE SHEET

RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

Copies may be inspected, during normal business hours, at Carrier's principal place of business, One PaeTec Plaza, 600 Willowbrook Office Park, Fairport, New York 14450. (T)

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SECTION 13. RULES AND REGULATIONS (Cont'd)

13.8 Minimum Use Contracts

13.8.2 Should the Subscriber choose to terminate their contract prior to expiration of the term agreed to in the MUG agreement, the Subscriber will be liable for the minimum usage requirements contained in the contract multiplied by the number of months remaining in the term, unless Subscriber converts to another Company service with equal or greater term and minimum usage commitments. If no minimum usage requirements are specified in the contract, upon any early termination of Subscriber's contract, Subscriber will be liable for their monthly average usage (calculated over the last three full months immediately preceding the date of termination) multiplied by the number of months remaining in the term.

13.8.3 The initial contract period for service under this section is one month. Subsequent contract periods shall be for additional one-month periods unless otherwise specified.

13.9 Validation of Credit

Carrier reserves the right to validate the credit worthiness of Subscribers or Users.

13.10 Contested Charges

All bills are presumed accurate, and shall be absolutely binding on the Subscriber unless written objection is received by Carrier within a reasonable time after such bills are rendered. In the case of a billing dispute between the Subscriber and Carrier for service furnished to the Subscriber, which cannot be settled with mutual satisfaction, the Subscriber can take the following course of action within thirty (30) days of the billing date:

(T)

13.10.1 First, the Subscriber may request, and Carrier will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect.)

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SECTION 13. RULES AND REGULATIONS (Cont'd)

13.10 Contested Charges (Cont'd)

- 13.10.2 Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of Carrier, the Subscriber may file an appropriate complaint with the Public Utility Commission of Ohio. The Commission's address is:

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793
(614) 466-3016

(N)

If dispute fails to be resolved and Carrier initiates legal proceedings to collect any amount due hereunder, and Carrier substantially prevails in such proceedings, then Subscriber shall pay the reasonable attorneys' fees and costs incurred by Carrier in prosecuting such proceedings and any appeals therefrom.

(N)

13.11 Billing Entity Conditions

When billing functions on behalf of Carrier are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

13.12 Deposits

Carrier reserves the right to require a deposit from the Subscriber.

13.13 Telephone Surcharges/Taxes/Contributions

In addition to the rates and charges applicable according to the rules and regulations of this tariff, various surcharges and taxes may apply to charges incurred by and billed to the customer on the monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges, contributions and taxes (however designated) (including without limitation universal service contributions, telephone relay service contributions, sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of the Company's services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

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SECTION 14 – DESCRIPTION OF SERVICES (Cont'd)

14.3 Product Description (cont'd)

14.3.2 Commercial Switched 800/888/877 Inbound

Switched 800/888/877 provides an inbound toll-free calling service to commercial subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminated to Subscriber via switched access lines. Subscribers may be billed a monthly recurring charge.

(N)

14.3.3 Commercial Dedicated Outbound

This service is designed for businesses and institutions that want to provide long distance service to their employees or occupants. This service requires dedicated access and may require the use of access codes.

14.3.4 Commercial Dedicated 800/888/877 Inbound

Dedicated 800/888/877 provides an inbound toll-free calling service to commercial subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminate to Subscriber via dedicated access lines.

14.3.5 Residential Switched Outbound (1+)

This service is designed for residential Customers who can access this service by utilizing "1+" dialing, or "10XXX" dialing followed by "1+10 digits" for interLATA calls, or dials "10XXX" followed by "1+7 digits" or "1+10 digits" for intraLATA calls.

14.3.6 Residential Switched 800/888/877 Inbound

Switched 800/888/877 provides an inbound toll-free calling service to residential Subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminate to Subscriber via dedicated access lines. Subscribers may be billed a monthly recurring charge.

(N)

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SECTION 15 – RATE SCHEDULE

Unless otherwise specified, the following rates are per minute of use as times by Carrier in second.

15.1 Commercial Switched Outbound (1+)

Billing Minimum: Six Seconds

Billing Increments: Six Seconds

Rate: \$0.059

(R)

15.2 Commercial Switched Inbound

Billing Minimum: Thirty Seconds

Billing Increments: Six Seconds

Rate: \$0.104

MRC: \$4.95

(N)

15.3 Commercial Dedicated Outbound

Billing Minimum: Six Seconds

Billing Increments: Six Seconds

Rate: \$0.061

15.4 Commercial Dedicated 800/888/877 Inbound

Billing Minimum: Thirty Seconds

Billing Increments: Six Seconds

Rate: \$0.055

(I)

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SECTION 15 – RATE SCHEDULE (Cont'd)

15.5 Residential Switched Outbound ("1+")

Billing Minimum: One Minute

Billing Increments: One Minute

Rate: \$0.059 (R)

15.6 Residential Switched 800/888/877 Inbound

Billing Minimum: One Minute

Billing Increments: One Minute

Rate: \$0.069 (R)

MRC: \$2.95 (N)

15.7 800/888/877 Travel Card Service

Commercial Billing

Billing Minimum: Thirty Seconds

Billing Increments: Six Seconds

Rate: \$0.17 (R)

Residential Billing

Billing Minimum: One Minute

Billing Increments: One Minute

Rate: \$0.20

15.8 Directory Assistance

Rate: \$1.15 per request. (I)

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PAETEC COMMUNICATIONS, INC.

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First Revised Page 201
Cancels Original Page 201

SECTION 15 – RATE SCHEDULE (Cont'd)

15.9 [Reserved For Future Use]

(D)

(D)

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SECTION 15 – RATES SCHEDULE (Cont'd)

15.9 [Reserved For Future Use]

(D)

(D)

15.10 Public Pay Telephone Surcharge

In order to recover the Company's expended to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e. using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

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SECTION 15 – RATE SCHEDULE (Cont'd)

15.10 Public Pay Telephone Surcharge (Cont'd)

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call

Per Call Charge:	\$0.29	(R)
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