

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Ideal)	
Packaging & Supply,)	
)	
Complainant,)	
)	
v.)	Case No. 02-2917-TP-CSS
)	
Norstar Communications Inc. d/b/a)	
Business Savings Plan,)	
)	
Respondent.)	

ENTRY

The attorney examiner finds:

- (1) On November 5, 2002, Roberta Eslich filed a complaint on behalf of Ideal Packaging & Supply alleging that the complainant's telephone line has been slammed, and that the complainant has been billed by the respondent, Norstar Communications, Inc. d/b/a Business Savings Plan (Norstar). Attached to the complaint is a copy of a bill, dated September 13, 2002, showing an amount due of \$47.96. The bill was sent to Ideal Packaging by Norstar/UBC and stated:

The following calls were completed using Norstar/UBC's Network. Charges for these calls will not be on your local telephone company bill. Please pay upon receipt.

- (2) On November 22, 2002, Norstar filed a response to the complaint. Norstar's response states, in part:

Please be advised that we acquired this account thru the purchase of a customer base we made this year. According to their records, William Barron gave authorization to change the long distance service on May 6, 2002. This account was under active when we converted their database to ours, therefore changed the long distance to our network. Please be advised this account was disconnected as of October 23, 2002.

- (3) This case should be set for a prehearing settlement conference on December 12, 2002, at 1:30 p.m. in Hearing Room 11-F at the offices of the Commission, 180 East Broad Street, Columbus,

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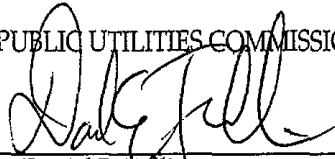
Ohio 43215. The purpose of the settlement conference is to determine whether this matter can be resolved informally.


It is, therefore,

ORDERED, That a prehearing settlement conference be held as set forth in Finding (3). It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

By: 
Daniel E. Fullin
Attorney Examiner

geb 

Entered in the Journal

DEC 4 2002

A True Copy


Gary E. Vigorito

CASE NUMBER: 02-2917-CT-CSS
CASE DESCRIPTION: IDEAL PACKAGING & SUPPLY vs NORSTAR/UBC
DOCUMENT SIGNED ON: 12/4/2002
DATE OF SERVICE: 12/4/02

PARTIES SERVED

PARTIES OF RECORD

ATTORNEYS

COMPLAINANTS

IDEAL PACKAGING & SUPPLY
ROBERTA ESlich
3516 HIGHLAND PARK ST. NW
NORTH CANTON, OH 44720
Phone: (330) 494-7016

NONE,

RESPONDENTS

NORSTAR COMMUNICATIONS INC.
DBA BUSINESS SAVINGS PLAN INC.
MARK ELLIS, CEO
P.O. BOX 50936
IRVINE, CA 92619-0936
Phone: (949) 567-1880

NONE,