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P.O. Box 2301  
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August 5, 1999

Ms. Daisy Crockron  
Docketing Division Chief  
The Public Utilities Commission of Ohio  
180 East Broad Street, 10th Floor  
Columbus, Ohio 43215-3793

Re: Case No. 90-2021-TP-ATA  
Case No. 90-5023-TP-TRF  
Case No. 93-1020-TP-ATA  
Case No. 96-899-TP-ALT

Dear Ms. Crockron:

Cincinnati Bell Telephone Company (CBT) proposes to revise its General Exchange Tariff PUCO No. 8 to offer a promotion of its Complete Connections service. Complete Connections is a residential service that provides a flat rate residential access line and various discretionary Custom Calling services, Custom Calling PLUS services and Call Manager service as one complete service bundle at a single price.

In accordance with the Commission's guidelines for promotional offerings established in the cases referenced above, CBT is forwarding for filing three copies of addendum sheets associated with the tariff pages affected by this promotional offering. An Addendum Sheet, in the form authorized by the Commission, is being issued for CBT's General Exchange Tariff PUCO No. 8, Section 45, Original Page 2. The Addendum Sheet supersedes the tariff pages during the promotional period. The Addendum Sheet specifies the terms, rates and charges that will be in effect for services included in this promotion, during the promotional period.

Residential customers who meet the terms of this promotion will receive a one-month waiver of the nonrecurring charge of \$6.50 and a credit amount of \$18.00 toward the first month's recurring charge for Complete Connections Service. This special promotion is available beginning August 6, 1999 through November 3, 1999.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician Jean Schuffler Date Processed 8-6-99

Ms. Daisy Crockron

August 5, 1999

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Under the terms established in the CBT's *Commitment 2000 Plan* (PUCO Case No. 96-899-TP-ALT issued by the Commission April 9, 1998), no cost or financial analysis information is required for promotions.

Questions regarding this promotional offering may be directed to me at the above listed address for CBT or by telephone at 513-397-1296. Acknowledgement of receipt of this transmittal is requested. A duplicate of this transmittal is enclosed for this purpose.

Sincerely,

A handwritten signature in cursive script that reads "Kathleen M. Reid".

Kathleen M. Reid  
Regulatory Specialist  
Business Market, Business Unit

Attachment

GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 45  
1st Revised Addendum Sheet 2  
To Original Page 2

ADDENDUM TO COMPLETE CONNECTIONS SERVICE

C. RATES AND CHARGES

2. NONRECURRING CHARGE AND RECURRING CHARGES

Promotional Offering Addendum

All residential customers, who meet the terms listed below and subscribe to the Complete Connections Service during the period shown below, will receive a waiver of the nonrecurring charge of \$ 6.50 and a credit amount of \$18.00 toward the first month's recurring charge associated with Complete Connections Service.

- a. Market Area Exchange Targeted By Special Promotion  
All Exchanges served by Cincinnati Bell Telephone Company.
- b. Promotional Period  
Beginning Date: August 6, 1999  
Ending Date: November 3, 1999
- c. Terms and Limitations of the Promotion
  - (1) The nonrecurring charge of \$ 6.50 associated with Complete Connections Service will be waived for all residential customers who establish new local exchange service or are moving from one location in CBT's serving area to another within CBT's serving area.
  - (2) A credit amount of \$18.00 will be applied to the first month's recurring charge associated with Complete Connections Service for all residential subscribers who establish new local exchange service or are moving from one location in CBT's serving area to another within CBT's serving area.
  - (3) Customers must order the service during the promotional period and may place multiple orders. All orders must be placed by November 3, 1999.
  - (4) The customer must notify the Telephone Company to discontinue this service. When signing up for the promotion, customers will be advised by the Telephone Company that they must notify the Telephone Company to discontinue any service they sign up for as part of this promotion. If the customer does not notify the Telephone Company, the customer will be billed the monthly recurring charges for subsequent months after the one-month free trial period.
  - (5) The Telephone Company will implement a one-time forgiveness policy for those customers who sign up for services during the promotion and are billed monthly charges. The monthly charge will be adjusted off the customers' bill when the customer calls, within the first sixty days after billing begins, to dispute the intent for the service to continue beyond the one-month free trial period.
- d. Twelve Month Promotional History
  - (1) March 19, 1999 through July 15, 1999 (Residence)

Issued: August 6, 1999

Effective: August 6, 1999

Eugene J. Baldrate Vice President - Regulatory Affairs, Cincinnati, Ohio