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P.O. Box 2301  
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June 16, 2003

Ms. Hollie J. Mion  
Chief of the Telecommunications Division  
Utilities Department  
The Public Utilities Commission of Ohio  
180 East Broad Street, 3rd Floor  
Columbus, Ohio 43215-3793

RE: Case No. 99-1496-TP-UNC

Dear Ms. Mion:

Pursuant to the Commission's Finding and Order dated March 2, 2000, in the above referenced case, Cincinnati Bell Telephone Company (CBT) is submitting the attached report in order to provide an **update on the CBT Mason project**. This report is for the time period of **March 2003 through May 2003**.

Please date-stamp and return the enclosed duplicate of this transmittal to acknowledge its receipt. If you have any questions regarding this transmittal I can be reached on 513-397-1296.

Sincerely,

Kathy Reid  
Regulatory Specialist

Attachment

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician AM Date Processed 6/18/03

Case No 99-1496-TP-UNC  
Cincinnati Bell Telephone Company  
Update Report Dated June 16, 2003

1.1 Network

CBT is continuing the upgrade of its SONET facility networks to meet the business customer demand.

CBT **has completed** the process of building out copper facilities to **another** residential multi-dwelling unit (MDU). This MDU has an estimated 500 units. CBT completed seven residential MDU's in 2002. Also, CBT continues to purchase additional unbundled network elements from Sprint United to meet customer demand.

1.2 Market

CBT continues to extend to potential residential and business customers in Mason the same promotions extended to customers located in CBT's historical serving area.

CBT is providing service to approximately **4572** business lines, **996** residential access lines and **21** coin lines.

1.3 Billing

CBT is also working with Sprint to develop a new provisioning process for cases when CBT orders UNEs and Sprint does not have facilities available. Currently, CBT is not provided with the information that is needed in order to give the customer who is requesting CBT service, a reasonable explanation of why service cannot be provided. This continues to be an issue and discussions are proceeding in line with expectations.

Note: Information in bold indicates new information or updates to previously submitted information.