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**Murdock Communications Corporation**

RECEIVED-DOCKETING DIV  
01 JAN '2 AM 9:10

PO Box 412 Marion IA 52302-0412

PUCO

December 19, 2000

01-02-CT-ABN

Public Utilities Commission of Ohio  
Attention: Docketing, 10<sup>th</sup> Floor  
180 East Broad Street  
Columbus, OH 43215-3793

To Whom It May Concern:

This letter is to inform you that Murdock, Remmers & Associates, Inc is no longer doing business in Ohio and has not performed telecommunications services since October of 1999. Therefore, the company no longer has any customers. The company had been in the business of selling long distance services to hotels. We have enclosed Form 563: Registration Form and the appropriate attachments to withdraw all services.

Thank you for your cooperation. If you should have any questions do not hesitate to contact Paul Tunink at (319) 393-8999.

Sincerely,

*Paul I. Tunink*

Paul Tunink  
V.P. and CFO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician *Anna M. Hix* Date Processed *Jan 2, 2001*

PUBLIC UTILITIES COMMISSION OF OHIO

PUBLIC COMPETITIVE TELECOMMUNICATIONS SERVICE PROVIDER  
563 REGISTRATION FORM  
ISSUED: December 21, 1995

RECEIVED - DOCKETING DIV  
01 JAN -2 AM 9:10

In the Matter of the Application of \_\_\_\_\_ )

Case No. \_\_\_\_\_ -CT- \_\_\_\_\_

PUCO

Name of Registrant Murdock, Remmers & Associates, Inc.

Registrant's Address 5539 Crane Lane NE; Cedar Rapids, IA 52402

Contact Person Paul Tunink (Phone (319) 393-8999)

Date \_\_\_\_\_ TRF Docket No. 90-5233 -CT-TRF

- I. Indicate the reason for submitting this form (check only one) (NOTES: 1. If a waiver is filed in conjunction with an automatic case, see I.D.2.b. of the 563 guidelines for the applicable automatic time frame; and 2. The number of copies noted below must be accompanied by an original filing. Facsimiles are not acceptable.):

- ☒ 1. (ABN) Withdrawal or Abandonment of all Services (14-day notice, 13 copies)
- ☐ 2. (ACE) New Operating Authority (30-day approval, 10 copies)
  - ☐ IXC ☐ AOS ☐ CAP ☐ Cellular ☐ Paging
  - ☐ Other \_\_\_\_\_
- ☐ 3. (AMT) Merger (14-day notice, 13 copies)
- ☐ 4. (ATR) Transfer or Transaction Affecting Operating Authority (14-day notice, 7 copies)
- ☐ 5. (ARJ) All Other Requests for Relief from Jurisdiction (NOT automatic, 10 copies)
- ☐ 6. (MTW) "Me Too" Waiver (30-day approval, 10 copies)
- ☐ 7. (RRJ) Interexchange Switchless Rebiller Request for Relief from Jurisdiction (30-day approval, 10 copies)
- ☐ 8. (WVR) Request for Waiver from Portion(s) of 563 pursuant to I.D.3. of the 563 guidelines. (NOT automatic, 10 copies)
- ☐ 9. (ZAC) Contract (0-day notice, 10 copies)
- ☐ 10. (ZCN) Change of Name (0-day notice, 10 copies)
- ☐ 11. (ZCO) Change in Ownership (0-day notice, 10 copies)
- ☐ 12. (ZTA) Introduction of new tariffed service(s), textual revision, correction of error, addition of service area(s), etc. (0-day notice, 10 copies)
- ☐ 13. (UNC) Unclassified (explain) \_\_\_\_\_ (NOT automatic, 10 copies)
- ☐ 14. Other (explain) \_\_\_\_\_ (NOT automatic, 10 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- ☐ 15. Introduction or Extension of Promotional Offering
- ☐ 16. New Price List Rate for Existing Service.
- ☐ 17. Designation of Registrant's Process Agent(s)

- II. Indicate which of the following exhibits have been filed. The numbers (corresponding to the list above) indicate, at a minimum, the types of cases in which the exhibit is required:

- ☐ A copy of registrant's proposed informational tariff. (2)
- ☐ Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio. (2)
- ☐ List of names, addresses, and phone numbers of officers and directors, or partners. (2-4)
- ☐ Brief description of service(s) proposed, as well as the targeted market(s). (2)
- ☒ Copy of tariff sheet(s) & price list(s) superseded, marked as Exhibit A. (1,3-4,6, 8,10,12-16)

- ☒ Copy of revised tariff sheets & price lists, marked as Exhibit B. (1,3-4,6,8,10,12-16)
- ☐ If increase to residential MTS, DA, or traditional operator surcharges, specify which notice procedure will be utilized: \_\_\_\_\_ real time; or \_\_\_\_\_ annual. (12, 16)
- ☒ Copy of real time notice which has been provided to customers. (1,3,10-12,16)
- ☐ Copy of annual notice which will be sent to customers is: \_\_\_\_\_ included with this filing; or will be filed with the Commission \_\_\_\_\_ (month) \_\_\_\_\_ (year). (16)
- ☐ Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is business \_\_\_\_\_, residence \_\_\_\_\_, or both \_\_\_\_\_ as well as whether it is a switched \_\_\_\_\_ or dedicated \_\_\_\_\_ service. Include this information in either the cover letter or label as "Exhibit C". (3,6,8,12-15)
- ☐ Delineation of any deaveraged message toll service, if applicable. (6, 12-16)
- ☒ Statement explaining rationale for proposal. (1,3-5,10-11)
- ☒ List of Ohio counties specifically involved or affected (1-6,8,10,16)
- ☐ Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). (2-4,7,10) (In transfer of certificate cases, the transferee's good standing must be established).
- ☐ Justification for waiver of specific element(s) of 563. (6,8)
- ☐ Responses to questions contained in Appendix A, Attachment 4 to the 563 guidelines (7)
- ☐ For radio common carriers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and/or 489 which the applicant has filed with the Federal Communications Commission. (2-4)
- ☐ Other information requested by the Commission staff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

Mandatory requirements for all CTS providers:

- ☒ Sales tax
- ☒ Deposits

Service requirements for CTS providers of certain services (check all applicable):

- ☐ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service
- ☐ Emergency Services Calling Plan
- ☐ Alternative Operator Service (AOS) requirements
- ☐ Limitation of Liability
- ☐ Termination Liability Language

IV. List names, titles, and addresses of those persons authorized to make and/or verify filings at the Commission on behalf of the registrant:

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NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VERIFICATION

I, [Name/Title] Paul Tunin's / Secretary verify that I have utilized, verbatim, the Commission's 563 Registration Form issued December 21, 1995 and that all of the information submitted here, and all additional information submitted in connection with Case No. \_\_\_\_ - \_\_\_\_ -CT- \_\_\_\_ is true and correct to the best of my knowledge.

Paul Tunin's, VPUCFO 12/19/00  
(Signature)\* (Date)

\* A verification is required for every filing. It may be signed by counsel or a process agent designated by the Registrant, except that initial certification cases (ACE) must be signed by an officer of the registering entity.

Send your completed Registration Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street  
Columbus, OH 43215-3793

**Exhibit A:**  
**Copy of Tariff Sheets and Price Lists**

Murdock, Remmers & Associates

PUCO TARIFF NO. 1  
Original Title Page

TELECOMMUNICATIONS SERVICES TARIFF

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TITLE PAGE

OHIO TELECOMMUNICATIONS TARIFF

This tariff contains the description, regulations, and rates applicable to the furnishing of telecommunications services provided by Murdock, Remmers & Associates with principal offices at 1112 29th Avenue S. W., Cedar Rapids, Iowa 52404. This tariff applies for services furnished within the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio, where copies may be inspected, during normal business hours.

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43266-0573  
(614) 466-3016

The name, address and telephone number for the officer of Murdock, Remmers & Associates who is responsible for providing information with respect to the operating procedures of Murdock, Remmers & Associates is listed below.

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ISSUED: July 19, 1994                      EFFECTIVE: August 18, 1994  
Issued under authority of order of the Public Utilities Commission  
of Ohio, dated \_\_\_\_\_, in Case No. \_\_\_\_ - \_\_\_\_ -CT- \_\_\_\_.  
By: David F. Schultz  
    Controller and Secretary  
    1112 29th Avenue S. W.  
    Cedar Rapids, Iowa 52404

## TELECOMMUNICATIONS SERVICES TARIFF

## CHECK SHEET

<u>Page No.</u>	<u>Revision No.</u>
Title	Original*
1	Original*
2	Original*
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\* New or Revised

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TELECOMMUNICATIONS SERVICES TARIFF

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TELECOMMUNICATIONS SERVICES TARIFF

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CONCURRING CARRIERS

NONE

CONNECTING CARRIERS

NONE

OTHER PARTICIPATING CARRIERS

NONE

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TELECOMMUNICATIONS SERVICES TARIFF

TARIFF FORMAT

**Page Numbering** - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially and from time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

**Explanation of Symbols** - When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (C) - to signify changed regulation.
- (D) - to signify discontinued rate, regulation, or text.
- (I) - to signify increased rates.
- (M) - to signify material relocated from one page to another without change.
- (N) - to signify new rate, regulation, or text.
- (R) - to signify reduced rate.
- (S) - to signify reissued material.
- (T) - to signify a change in text, but no change in rate or regulation.
- (Z) - to signify a correction.

In addition to symbols for changes, each changed provision in the tariff shall contain a vertical line in the right hand margin of the page which clearly shows the exact number of lines being changed.

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TELECOMMUNICATIONS SERVICES TARIFF

1.0 Definitions

1.1 Definitions of Terms

Aggregator - Any person or entity that, in the ordinary course of its operations, makes its telephones available to the public or to transient users of its premises, for interstate telephone calls placed through the Company's services.

Automated "0+" Telecommunications Services - Calls wherein the end user dials "0" plus the called number and chooses to bill the call to a calling card or to the called number (collect call) and wherein call placement and recordation of billing information is performed without the assistance of a live operator.

Billed Party - The party responsible for payment of charges applicable to intrastate calls placed using the Company's services.

Billing Agent - An entity who contracts with local exchange carriers to provide billing and collection services on behalf of its customers, including the Company.

Call Processing System - Customer premise equipment registered with the Federal Communications Commission that automates placement of "0+" dialed calls, including recordation of billing information.

Called Station - The terminating point of a call (i.e. the called number).

Calling Card - A card assigned by local telephone companies which enable users to bill telephone calls to their telco account.

Collect Call - A payment arrangement whereby the called station is the billed party for calls placed over the Company's service.

Commission - The Public Utilities Commission of Ohio.

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TELECOMMUNICATIONS SERVICES TARIFF

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1.0 Definitions

1.1 Definitions of Terms

Company - Murdock, Remmers & Associates or "MRA".

Consumer - See "End User".

Day - From 8:00 a.m. up to, but not including, 5:00 p.m. local time Monday through Friday.

Dial Calling Card Station to Station Call - A telephone call whereby the end user dials zero, then the called station number and the end user's calling card number; and where the call is completed using the Company's automated facilities.

End User - A consumer who places intrastate calls using the Company's services.

Equal Access - The ability to choose a long distance company to be the primary carrier for interLATA long distance calls.

Evening - From 5:00 p.m. up to, but not including, 11:00 p.m. local time Sunday through Friday.

Fixed Service Charge - A fee which is applied to "0+" automated calls placed through the Company's services. The amount of this charge depends upon the payment method selected by the end user.

Interexchange Carrier (IXC) - A long distance company that carries calls between LATAs or telephone exchanges within LATAs, where permitted.

InterLATA - Calls or circuits between different Local Access and Transport Areas.

IntraLATA - Calls or circuits totally within the same Local Access and Transport Area.

Local Access and Transport Area (LATA) - LATAs represent the area within which local telephone companies may provide telephone service. IntraLATA calls can be either local or long distance.

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TELECOMMUNICATIONS SERVICES TARIFF

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1.0 Definitions (Continued)

Local Exchange Carrier (LEC) - A local telephone company, either one of the Bell Operating Companies or one of the independent local telephone companies.

Message Telecommunications Service (MTS) - Regular telephone service comprised of Direct Distance Dial and Operator-Assisted calls. Basic long distance service.

Night/Weekend - From 11:00 p.m. up to, but not including, 8:00 a.m. local time Sunday through Friday, all day Saturday and Sunday from 8:00 a.m. up to, but not including, 5:00 p.m. local time.

Pay Telephone - A pay station instrument (coin or coinless) registered with the Federal Communications Commission that automates placement of "0+" dialed calls, including recordation of billing information.

Rate Center - A geographic point from which the vertical and horizontal coordinates are used in calculation of airline mileage for the purposes of rating a call.

Station - Any location from which long distance calls may be placed or received.

Subscriber - The person, firm, partnership, corporation, or other entity who designates a Carrier as its primary interexchange carrier (PIC) for long distance telecommunications service. Thus, the Subscriber has a pre-existing business arrangement with the Carrier and is also a Customer.

Tandems - Those master LEC Central Offices (COs) which are designated as pooling or collection points for interLATA calls from their respective sub-tending or subordinate COs. Once collected, these interLATA calls are delivered to each of the subscribing IXCs through various types of Feature Group circuits (e.g., Feature Group "D") for call termination.

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TELECOMMUNICATIONS SERVICES TARIFF

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1.0 Definitions (Continued)

1.2 Glossary of Acronyms and Trade Names

ANI - Automatic Number Identification  
CO - Central Office  
FCC - Federal Communications Commission  
FGD - Feature Group "D"  
IXC - Interexchange Company  
LATA - Local Access and Transport Area  
LEC - Local Exchange Carrier  
MRA - Murdock, Remmers & Associates  
MTS - Message Telecommunication Service  
NPA - the three-digit Area Code or Numbering Plan Area  
NXX - the three-digit Local Exchange Code  
PBX - Private Branch Exchange  
PIC - Primary Interexchange Carrier  
PIN - Personal Identification Number  
PUCO - Public Utilities Commission of Ohio  
WATS - Wide Area Telephone Service

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TELECOMMUNICATIONS SERVICES TARIFF

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2.0 RULES AND REGULATIONS

2.1 Undertaking of Murdock, Remmers & Associates

2.1.1 General

MRA's services and facilities are furnished for communications originating at specified points within the State of Ohio under the terms of this tariff.

MRA installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. MRA may act as the Customer's Agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the network. The Customer shall be responsible for all charges due for such a service arrangement.

MRA's services and facilities are provided on a monthly basis unless otherwise stated, and are available twenty-four (24) hours per day, seven (7) days per week.

2.1.2 Limitations

- (A) Service is offered subject to the availability of the necessary facilities and/or equipment, and subject to the provisions of this tariff. MRA reserves the right to negotiate special terms and conditions (e.g., special promotions) with a particular Customer providing agreement is reached and signed with the Customer.
- (B) MRA reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

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TELECOMMUNICATIONS SERVICES TARIFF

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2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Murdock, Remmers & Associates (Continued)

2.1.2 Limitations (Continued)

- (C) MRA does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- (D) All facilities provided under this tariff are directly controlled by MRA and the Customer may not transfer or assign the use of service or facilities without the express written consent of Carrier. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- (E) Prior written permission from Carrier is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.2 Use of Service

Service provided under this tariff may be used for any lawful purpose for which the service is technically suited.

MRA reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Public Utilities Commission of Ohio.

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TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.3 Carrier Liability

- (A) MRA's liability for any claim or loss, expenses or damage (including indirect, special or consequential damage) arising out of mistakes, for any interruption, delay, error, omissions, or defects in any service, facility, or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate monthly subscription fee charged to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs. Any adjustment shall apply only to the period the interruption, delay, error, omission, or defect continues beyond twenty-four (24) hours after notice of the interruption, delay, error, omission, or defect is received by Carrier. No other liability shall in any case attach to Carrier on account of interruptions, delay, error, omission, or defect of service. For the purpose of computing a credit, a month is considered to have thirty (30) days.
- (B) MRA shall not be liable for claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than Carrier, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond Carrier's direct control.
- (C) MRA shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special, or consequential damage) for defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract,

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TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.3 Carrier Liability (Continued)

proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, processed, handled, or used by Carrier under this tariff; for connecting, combining, or adapting Carrier's facilities with Customer's apparatus or systems; for any act or omission of the Customer; for any personal injury or death of any person or for any loss of or damage to Customer's premises or any other property, whether owned by the Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Carrier, if not directly caused by negligence of the Carrier; or for failure to provide service.

- (D) No Agent or Employee of any other carrier shall be deemed to be an Agent or Employee of Carrier, except independent sales agents who may from time to time be employed by another carrier.
- (E) MRA shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of Carrier's negligence.

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**TELECOMMUNICATIONS SERVICES TARIFF**

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**2.0 RULES AND REGULATIONS (Continued)**

**2.4 Terminal Equipment**

MRA facilities and service may be used with or terminated in Customer-provided communications systems, such as a PBX or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of MRA's service.

When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the industry as endorsed by the Federal Communications Commission.

**2.5 Payment for Service and Service Dispute Resolution**

**2.5.1 Payment for Service**

All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, credit card company, or other billing service. The terms and conditions for billing, payment and collection, including without limitation, any late payment charge, specified in the Local Exchange Carrier's local exchange service tariff shall apply to charges of Carrier when the Local Exchange Company serves as the billing agent for Carrier or buys Carrier's accounts receivables.

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TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.5 Payment for Service and Service Dispute Resolution

2.5.1 Payment for Service (Continued)

Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Commission. Any objections to billed charges must be promptly reported to Carrier's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.5.2 Customer Liability

The Customer is responsible for the payment of bills for long distance message telephone service (LDMTS). Whether or not authorized by the Customer, this includes payment for LDMTS calls or services: (1) Originated at the Customer's number(s), (2) Accepted at the Customer's number(s) (e.g., Collect Calls), (3) Billed to the Customer's number via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, or the use of a Carrier-assigned Special Billing Number, and (4) Incurred at the specific request of the Customer.

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TELECOMMUNICATIONS SERVICES TARIFF

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2.0 RULES AND REGULATIONS (Continued)

2.5 Payment for Service and Service Dispute Resolution  
(Continued)

2.5.3 Service Dispute Resolution

Any objection to billed charges should be reported to the billing agent or Carrier within thirty (30) days from the day the bill is issued. Adjustments to Customer's bills shall be made when circumstances exist which reasonably indicate that such changes are appropriate. Customers have the right to appeal service disputes to the Commission at the following address and phone number:

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43266-0573  
(614) 466-3016

2.6 Establishment and Re-establishment of Credit

2.6.1 In the event service is temporarily suspended for non-payment, such service will be restored upon payment of all charges due.

2.6.2 A restoration of service charge will be applicable for each authorized code temporarily suspended. Where service is pre-subscribed to MRA's service, a restoration of service charge will be applicable for each line temporarily suspended.

2.6.3 Customers not re-established within five (5) days from date of suspension will be treated as new Customers and appropriate Non-recurring Charges and Customer Deposits will apply.

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2.0 RULES AND REGULATIONS (Continued)

2.7 Notices

2.7.1 Notice to the Customer

Notice from Carrier to a Customer normally will be given in writing, either delivered or mailed to the Customer's address of record.

In emergencies, where delay may result in impaired service or in hazards to the Customer, Public, or Carrier's facilities, Carrier may resort to verbal notices given by telephone, radio telephone, personal contact, or other means of communication.

2.7.2 Notices from the Customer

Notices from a Customer to Carrier may be given verbally by the Customer or the Customer's authorized Agent at Carrier's office, or by written communication mailed thereto. Written notice is required when specified in tariff schedules or in any written agreement.

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2.0 RULES AND REGULATIONS (Continued)

2.8 Rendering and Payment of Bills

2.8.1 Returned Check Charge

When a payment for service is made by check, draft, or similar negotiable instrument, a returned check charge will be made by Carrier for each such item returned unpaid by a bank to Carrier for any reason. The acceptance of checks, drafts, or other negotiable instruments for the satisfaction of the Customer's debts to Carrier shall not constitute a waiver by Carrier of its right to payment by legal tender.

2.8.2 Extra Copies of Bill

Extra copies of a Customer's monthly bill will be provided by the Carrier at the rate specified in this tariff.

2.9 Fraud

MRA shall have the right to refuse or discontinue service if the acts of the Customer, including furnishing false credit information or the conditions upon their premises, are such as to indicate intention to defraud Carrier.

2.10 Non-Compliance with Carrier's Rules

MRA may discontinue service if a Customer fails to comply with any of the rules herein.

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2.0 RULES AND REGULATIONS (Continued)

2.11 Installation and Termination

Service is installed upon mutual agreement between the Customer and Carrier. Customers may be required to sign the MRA Service Order Form for the various services offered by Murdock, Remmers & Associates. The agreement will determine terms and conditions of installation, termination of service, any applicable sales commission structure, and sales commission payment schedule. The service agreement does not alter rates specified in the tables and schedules contained in this tariff.

All services offered are subject to the Rules and Regulations of the Public Utilities Commission of Ohio as they apply.

2.12 Ownership of Equipment

Equipment furnished by MRA on the premises of a Customer are the property of Carrier.

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TELECOMMUNICATIONS SERVICES TARIFF

3.0 DESCRIPTION OF SERVICES

3.1 General

3.1.1 Introduction

The Carrier endeavors to provide high quality service. Service is available twenty-four (24) hours per day, seven (7) days a week, subject to routine maintenance and outages beyond the control of the Carrier. Carrier's switching equipment is designed and engineered to provide high quality transmission of voice and data with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of the connections provided by the local telephone companies and other interexchange carriers.

3.1.2 Timing of Calls

- (A) Long distance usage charges are based on the actual conversation time transpiring on MRA's network. No charge will generally apply to uncompleted calls, which include "ring busy" and "ring no answer calls," and such uncompleted calls will not be knowingly charged to the Customer and, if charged in error, will be refundable to the Customer. In the event that the Customer fails to hang up when receiving a busy signal or "ring no answer call" for an excessive period of time, however, the Customer may be charged as if the call were completed. MRA will determine that a call has been established by signal, where available, from the local telephone company or underlying carrier.
- (B) Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute for a connected call.

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TELECOMMUNICATIONS SERVICES TARIFF

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3.0 DESCRIPTION OF SERVICES (Continued)

3.1 General (Continued)

3.1.2 Timing of Calls (Continued)

- (C) Unless otherwise specified in this tariff, usage is measured and rounded to the higher full minute for billing purposes.
- (D) When answer supervision is unavailable and MRA has received a reasonable claim from the Customer for a refund of MRA's charges for an uncompleted call, MRA will reimburse the Customer for the charges that MRA has billed for that call.

3.1.3 Service Area

Service may originate throughout the entire State of Ohio.

3.1.4 Calculation of Distance

- (A) Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.
- (B) The Rate Centers of a call are determined by the area codes and exchanges of the origination and destination points.
- (C) The distance between the Rate Center of the Subscriber's equipment and that of the destination point is calculated by using the vertical "V" and horizontal "H" coordinates found in AT&T FCC Tariff No. 10, in the following manner:

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TELECOMMUNICATIONS SERVICES TARIFF

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3.0 DESCRIPTION OF SERVICES (Continued)

3.1 Standard Services (Continued)

3.1.4 Calculation of Distance (Continued)

Step 1 - Obtain the "V" and "H" coordinates for the Rate Centers of the origination point and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Rate Centers.

- (D) MRA determines the airline mileage between rate centers by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

Formula: 
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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TELECOMMUNICATIONS SERVICES TARIFF

3.0 DESCRIPTION OF SERVICES (Continued)

3.2 Service will be resold within the state of Ohio to include intraLATA and interLATA service. MRA will terminate service throughout the entire State of Ohio. MRA intends to provide long distance telecommunications services to captive locations which, in the normal course of business, offer telecommunications services to their guests, students, patients, and other members of the transient public. Service is provided twenty-four hours a day, seven days a week. Interstate telecommunications services (provided pursuant to current Federal regulations) are offered in conjunction with intrastate service.

Service is offered to hotels, hospitals, educational institutions, pay telephones, and similar host entities. The services provided enable the host sites to offer automated and live operator assisted service to patrons, employees and guests. All services are available through resold transmission facilities procured by the Company from local exchange carriers and interexchange carriers. Payment of charges applicable to the provision of such services is the responsibility of the billed party.

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TELECOMMUNICATIONS SERVICES TARIFF

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4.0 RATE SCHEDULES

4.1 General

4.1.1 Rate Periods

All MRA services that are rated based upon time of day are subject to the following rate periods:

- (A) DAY PERIOD - The Day Period applies to a call originating at a time from 8:00 a.m. up to, but not including, 5:00 p.m. time Monday through Friday.
- (B) EVENING PERIOD - The Evening Period applies to a call originating from 5:00 p.m. up to, but not including, 11:00 p.m., on Sunday through Friday.
- (C) NIGHT AND WEEKEND PERIOD - The Night and Weekend Period applies to a call originating from 11:00 p.m. up to, but not including, 8:00 a.m. on Monday through Sunday. The Night and Weekend Period also applies all day Saturday and from 8:00 a.m. to, but not including, 5:00 p.m., Sunday.
- (D) All times in Paragraphs (A) through (C) above refer to local time in the area in which the call originates.
- (E) Calls initiated during one time period and ending during a different time period will be billed for the usage during each time period at the rates applicable to that time period.

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## TELECOMMUNICATIONS SERVICES TARIFF

## 4.0 RATE SCHEDULES (Continued)

## 4.1 General (Continued)

## 4.1.2 Time of Day Periods

	MON	TUE	WED	THUR	FRI	SAT	SUN
8:00 am TO 4:59 pm	FULL RATE PERIOD					EVE	
5:00 pm TO 10:59 pm	EVENING RATE PERIOD						
11:00 pm TO 7:59 am	NIGHT/WEEKEND RATE PERIOD						

## 4.1.3 Holiday Discounts

Rates Applicable on Certain Holidays:

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

## 4.1.4 Rounding Fractional Charges

Unless otherwise specified in this Tariff, when the application of the rates set forth in this Section results in a fractional charge for an individual call, the total charge for that particular call will be rounded up to the next higher cent.

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4.0 RATE SCHEDULES (Continued)

4.1 General (Continued)

4.1.5 Returned Check Charge

When payment in the form of a bank check for services rendered is returned to the carrier, the Customer will be assessed a service charge of \$15.00 to cover the cost of handling the check.

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## TELECOMMUNICATIONS SERVICES TARIFF

## 4.0 RATE SCHEDULES (Continued)

## 4.2 INTRASTATE RATES

## 4.2.1 Intrastate - IntraLATA and InterLATA

MILES	DAY		EVENING		NIGHT/WEEKEND	
	INITIAL	EACH	INITIAL	EACH	INITIAL	EACH
	MINUTE	ADD'L MINUTE	MINUTE	ADD'L MINUTE	MINUTE	ADD'L MINUTE
0-10	\$.3200	\$.1600	\$.3200	\$.1600	\$.3200	\$.1600
11-22	\$.4000	\$.2200	\$.4000	\$.2200	\$.4000	\$.2200
23-55	\$.4800	\$.2800	\$.4800	\$.2800	\$.4800	\$.2800
56-124	\$.5700	\$.3700	\$.5700	\$.3700	\$.5700	\$.3700
125-Over	\$.5800	\$.3900	\$.5800	\$.3900	\$.5800	\$.3900

## 4.3 OPERATOR SERVICE CHARGES

Customer-Dialed Calling Card	\$1.70
Operator-Handled	\$2.50
Person-to-Person	\$4.80

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## TELECOMMUNICATIONS SERVICES TARIFF

## 4.0 RATE SCHEDULES (Continued)

## PRICE LIST

## Intrastate - IntraLATA and InterLATA

	DAY		EVENING		NIGHT/WEEKEND	
	INITIAL	EACH ADD'L	INITIAL	EACH ADD'L	INITIAL	EACH ADD'L
<u>MILES</u>	<u>MINUTE</u>	<u>MINUTE</u>	<u>MINUTE</u>	<u>MINUTE</u>	<u>MINUTE</u>	<u>MINUTE</u>
0-10	\$.3200	\$.1600	\$.3200	\$.1600	\$.3200	\$.1600
11-22	\$.4000	\$.2200	\$.4000	\$.2200	\$.4000	\$.2200
23-55	\$.4800	\$.2800	\$.4800	\$.2800	\$.4800	\$.2800
56-124	\$.5700	\$.3700	\$.5700	\$.3700	\$.5700	\$.3700
125-Over	\$.5800	\$.3900	\$.5800	\$.3900	\$.5800	\$.3900

## OPERATOR SERVICE CHARGES

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**Exhibit B:**  
**Revised Tariff Sheets & Price Lists**

None

### **Real Time Notice Provided to Customers**

Murdock, Remmers & Associates, Inc. has not provided service since October of 1999. Therefore, the company has had no Ohio customers of telecommunication service since that time.

**Statement Explaining Rational for Proposal**

Murdock, Remmers & Associates, Inc is no longer doing business in Ohio, has not performed telecommunications services since October of 1999, and has no intention of continuing business in Ohio. Murdock, Remmers and Associates, Inc. is currently in the process of officially withdrawing from business with the Secretary of State of Ohio.

**List of Ohio Counties Secifically Involved or Affected**

Murdock, Remmers & Associates, Inc. has not provided service since October of 1999. Therefore, no counties are involved or affected by the company's proposal.