



The Public Utilities Commission of Ohio 1808/1460-000XETING DIV

TELECOMMUNICATIONS APPLICATION FORM
(Effective: 4/7/2003) 2003 JUN -9 PM 2: 14

	•					
	of the Application of SBC Ohio erm Payment Plan Termination Charges) Case No. 03-1315-TP-ZTA				
Name of Reg Address of Re	egistrant(s) 150 E. Gay Street Columbus, Ohio 43215					
Company We		(614) 222 7050 Fee: (614) 222 6220				
		(614) 223-7950 Fax (614) 223-6229 v.wentz@ameritech.com				
		(216) 822-8307				
Consumer Co	ontact Information Kathy Gentile-Klein Phone	(216) 822-2395				
Date June	9, 2003	TRF Docket No. 90-5032-TP-TRF				
Mation form						
	protective order included with filing? \(\text{\tiny{\text{\ti}\text{\tex{\tex	ray maistanta) talla amu autamatin timafin na				
	waiver(s) filed affecting this case? □ Yes ■ No [Not ype (check all applicable): □ CTS (IXC) ■ ILEC □ CLI					
Company 1	Under (explain)	EC □ CMRS □ AOS				
	□ Other (explain)					
Case No. 99-99	98-TP-COI, as well as by ILECs filing an ARB or NAG case p	ion service providers subject to the Commission's rules promulgated in oursuant to the guidelines established in Case No. 96-463-TP-UNC. It is				
		ust file under the process with the <u>longest</u> applicable review period.				
	idicate the reason for submitting this form (check					
	Application to Amend Certificate by a CLEC to modify Servin Abandonment of all Services	g Area (U-day notice, 7 copies)				
	□ a. CLEC (90-day approval, 10 copies)					
	n b. CTS (14-day approval, 10 copies)					
	c. ILEC (NOT automatic, 10 copies)	to the company of the transfer				
	□ a. Switched Local □ b. Non-switched local □ c. CTS	lay approval, 7 copies); for CMRS, see item No.15 on this page. □ d. Local and CTS □ e. Other (explain)				
	LEC Application to Change Ownership (30-day approval, 10 co					
□ 5 (ACN)	LEC Application to Change Name (30-day approval, 10 copies					
	Carrier-to-Carrier Contract Amendment to an agreement appro					
	NOTE: see item 24 (CTR) on page two of this form for all othe LEC Merger (30-day approval, 10 copies)	r contract filings.				
	Application for Arbitration (see 96-463-TP-COI for applicable	process, 10 copies)				
□ 9 (ATA)	Application for Tariff Amendment for Tier 1 Services, Applica	tion to Reclassify Service Among Tiers, or Change to Non-Tier Service				
1	a. Tier I (and Carrier-to-Carrier tariff filings as set-forth in 9.					
	i. Pre-filing submittal (30-day pre-filing submittal wi	th Staff and OCC; Do Not Docket, 4 copies) y a 30-day pre-filing submittal with Staff for all submittals and also with				
	OCC for Tier 1 residential services (0-day filing, 1	0 copies)				
	□ iii. New End User Service (NOT preceded by a 30-da	y filing submittal, 30-day approval, 10 copies)				
	iv. New Carrier-to-Carrier Service which has been pre	ecceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)				
	 □ v. Change in Terms and Conditions, textual revision, □ vi. Grandfather service (30-day approval, 10 copies) 	correction of error, etc. (30-day approval, 10 copies)				
	vii. Initial Carrier-to-Carrier Services Tariff subsequen	t to ACE approval (60-day approval 10 copies)				
	u viii. Withdrawal of Tier 1 service must be filed as an ".	ATW", not an "ATA" - see item 12, below				
	Db. Reclassification of Service Among Tiers (NOT automatic	, 10 copies)				
□ 10(ATC)	C. Textual revision with no effect on rates for non-specific of	non-tier service (30-day approval, 10 copies)				
m 11 (ATR)	Application to Transfer Certificate (30-day approval, 7 copies) LEC Application to Conduct a Transaction Between Utilities (3	60-day approval 10 copies)				
	Application to Withdraw a Tier 1 Service					
	a. CLEC (60-day approval, 10 copies)					
	b. ILEC (NOT automatic, 10 copies)	0 dougation 7 annian				
	Application for Change in Operations by Non-LEC Providers (Negotiated Interconnection Agreement Between Carriers (0-da					
□ 15 (RCC)						
		• •				
	This is to certify that the im accurate and complete reproduc	ages appearing are an				
	document delivered in the requi	Page 1 of 4				

□ 16 (SLF)	Self-complaint Application	
	a. CLEC only -Tier 1 (60-day automatic, 10 copies)	
	□ b. Introduce or increase maximum price range for Non-Specific Service	Charge (60-day approval, 10 copies)
□ 17 (UNC)	Unclassified (explain)	(NOT automatic, 15 copies)
■ 18 (ZTA)	Tariff Application Involving only Tier 2 Services	. , ,
	a. New End User Service (0-day notice, 10 copies)	
	■ b. Change in Terms and Conditions, textual revision, correction of error	, etc. (0-day notice, 10 copies)
	c. Withdrawal of service (0-day notice, 10 copies)	
🛮 19 Other	(explain)	(NOT automatic, 15 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- □ 20 Introduction or Extension of Promotional Offering
- □ 21 New Price List Rate for Existing Service
 - □ a. Tier 1
 - □ b. Tier 2
- □ 22 Designation of Registrant's Process Agent(s)
- □ 23 Update to Registrant's Maps

THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)

Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)

CTR Docket No. 03 – 931 – TP - CTR (Use same CTR number throughout calendar year)

II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:

		to a numiniting the types of cases in which the exhibit is required.
0	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
۵	[3]	Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
a	[3]	Brief description of service(s) proposed.
	[3a-b,3d]	Explanation of whether applicant intends to provide \square resold services, \square facilities-based services, or \square both resold and facilities-based services.
0	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
0	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
	[3a-b,3d]	Description of the proposed market area.
•	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
0	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including, at a minimum, a pro forma income statement and a balance sheet. If the pro forma income statement is based upon a certain geographical area(s) or information in other jurisdictions, please indicate.
0	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
0	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable):
	. ,	□ interconnection agreement, □ retail tariffs, or □ resale tariffs.
0	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
0	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
0	[3a,3b,3d, 9a,(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
0	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
0	[3,4,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
a	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
-	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
L	1 1 2 1	

•	1	
=	[1-2,4-7,9,12- 13,16,18-24]	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is \(\mathre{o}\) business; \(\mathre{o}\) residence; or \(\mathre{o}\) both. Also indicate whether it is \(\mathre{o}\) switched or \(\mathre{o}\) dedicated service. Include this information in either the cover letter or Exhibit C.
	[1,2,4,9a(v-vi), 5,10,16,18(b-c), 20-21]	Specify which notice procedure has been utilized: □ direct mail; □ bill insert; ■ bill notation or □ electronic mail. NOTE: Tier 1 price list increases must be within an approved range of rates.
H	[2,4-5,9a(v), 9b, 10,12-13,16, 18(b-c),20-21]	Copy of real time notice which has been provided to customers. For SLF's the customer notice will be addressed in a Commission Order.
	[1,2,5,9a(v),11-13, 21(increase only)]	Affidavit attesting that customer notice has been provided.
	[2,12]	Copy of Notice which has been provided to ILEC(s).
	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
	[2,4,10,12-13,]	List of Ohio counties specifically involved or affected.
	[14]	The interconnection agreement adopted by negotiation or mediation.
	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this
		Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
п	[5,13]	New title sheet with proposed new company name.
	[1,3,13]	List of Ohio exchanges the applicant intends to serve.
	[1,3a-b,3d,7,	Maps depicting the proposed serving and calling areas of the applicant.
	10,13, 23]	If Mirroring Large ILEC exchanges for both serving area and local calling areas: • Serving area must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • Local calling areas must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges.
		If Self-defining serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • Serving Area must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • Local Calling Areas must be described in the tariff through textual delineation and clear maps. Maps for self-defined serving and local calling areas are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
		Other information requested by the Commission staff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:

- [x] Sales tax
- [x] Minimum Telephone Service Standards (MTSS)
- [x] Surcharges

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:

[x] 1+ IntraLATA Presubscription

SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):

- □ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- ☐ Emergency Services Calling Plan [Required if toll service provided]
- □ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- □ Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- □ Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- ☐ Service Connection Assistance (SCA) [Required for all LECs]
- □ Local Number Portability and Number Pooling [Required for facilities-based LECs]
- □ Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

IV. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:

Robert J. Wentz

Manager - Dockets & Issues

(614) 223-7950

150 E. Gay Street Columbus, Ohio 43215

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

V. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

Kathy Gentile-Klein Manager Customer Complaints

(216) 822-2395

45 Erieview Plaza Cleveland, Ohio 44114

<u>AFFIDAVIT</u> Minimum Telephone Service Standards

I am an officer of the applicant corporation, SBC Ohio, and am authorized to make this statement on its behalf. I attest that these tariffs comply with the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that the Minimum Telephone Service Standards, as modified and clarified from time to time, supercede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

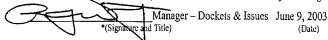
Executed on June 9, 2003 at Columbus, Ohio



* This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Robert J. Wentz verify that I have utilized, verbatim, the Commission's Telecommunications Application Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio

Attention: Docketing Division (or to the Telecommunications Division Chief if a prefiling submittal)
180 East Broad Street, Columbus, OH 43215-3793

SBC

P.U.C.O. NO. 20
PART 15 SECTION 1

PART 15 - Dedicated Communications Services SECTION 1 - General

5th Revised Sheet No. 28 Cancels 4th Revised Sheet No. 28

R. TERM PAYMENT PLANS (cont'd)

Termination Charges

Customers requesting termination of the service (or a leg(s) of a multipoint circuit) provided under the Term Payment Plan (TPP) prior to the expiration of TPP term will remain liable for payment of a termination charge. The termination charge shall become due and payable in its entirety immediately upon any such termination and will be calculated as a percentage of the monthly TPP charges for the remainder of the term as indicated below.

- The termination charge for all TPP terms subscribed to prior to November 10, 1997, discontinued prior to the expiration of the selected TPP term except for:
 - Ameritech DS3 Service Packages/1/

 termination charges see 3. following

(N)

- Ameritech OC-n Dedicated Ring Service - termination charges - see 4. following
- Ameritech Fiber Distributed Data Interface (FDDI) Service and Ameritech LAN Interconnect Service (ALIS)
 - termination charges see 6. following

will be calculated as follows:

The dollar difference between the current monthly TPP price for the TPP term that could have been completed during the time the service was actually in service or the monthly price for service in place less than 12 months and the customer's current TPP price for each month the service was provided.

/1/ DS3 Service Packages will not be available to new customers after April 10, 2000. Customers with existing DS3 Service Packages may maintain their service as currently configured, or may add/reduce the number of active Service Channels within their existing Service Package configuration subject to the terms and conditions of this tariff. However, existing customers may not; order new DS3 Service Packages, renew their DS3 Service Package TPP, or upgrade their DS3 Service Packages after April 10, 2000. Customers may convert their existing DS3 Service Package(s) to DS3 Service as offered after April 10, 2000 at no charge as long as the new TPP is of equal or longer term as their previous Service Package TPP and there is no decrease in the quantity of DS3 channels. DS3 Service Packages will no be available after April 9, 2005.

Issued: March 11, 2003

Effective: March 11, 2003

In accordance with an Order in Case No. 02-3069-TP-ALT, issued by the Public Utilities Commission of Ohio, dated January 6, 2003.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT A SHEET 1

SBC

P.U.C.O. NO. PART 15 SECTION 1

1st Revised Sheet No. 28.2 Cancels

PART 15 - Dedicated Communications Services

Original Sheet No. 28.2

SECTION 1 - General

R. TERM PAYMENT PLANS (cont'd)

Termination Charges (cont'd)

2. (cont'd)

- Ameritech ProtectPath Service
 - termination charges see 5. following
- Ameritech Fiber Distributed Data Interface (FDDI) Service and Ameritech LAN Interconnect Service (ALIS) and GigaMANSM Service - termination charges - see 6. following
- SBC Multi-service Optical Network (MON) Service and SBC Multi-service Optical Network Ring (MON Ring) Service - termination charges - see 7. following.
 - Ameritech OC-n Dedicated Ring Service
 - termination charges see 4. following

will be calculated as follows:

· Service discontinued in first through 11th month

(40% x 12-month TPP rate x [12 - number of months in service] + [12-month TPP rate - subscribed to TPP rate] x number of months in service) = Termination Charge

Example:

A customer subscribed to a 36-month TPP term and disconnected service at the end of the fifth month. This customer's termination charge would be:

 $(40% \times 12\text{-month TPP rate } \times [12 - 5 \text{ months}] + [12\text{-month TPP rate } -$ 36-month TPP rate] x 5 months) = Termination Charge

All recurring price termination charges will be based on the TPP prices in effect at the time of termination.

/1/

- /1/ Material formerly appeared on Sheet 28.1, 5th Revised, Part 15, Section 1 of this Tariff.
- /2/ Material now appears on Original Sheet 28.3, Part 15, Section 1 of this Tariff.

Issued: March 11, 2003

Effective: March 11, 2003

In accordance with an Order in Case No. 02-3069-TP-ALT, issued by the Public Utilities Commission of Ohio, dated January 6, 2003.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT A SHEET 2

SBC

P.U.C.O. NO. 20 PART 15 SECTION 1

Original Sheet No. 28.3

PART 15 - Dedicated Communications Services SECTION 1 - General

R. TERM PAYMENT PLANS (cont'd)

Termination Charges (cont'd)

- 2. (cont'd)
 - Service discontinued in 12th through 60th month

The dollar difference between the current TPP price for the TPP term that could have been completed during the time the service was actually in service and the customer's current TPP price for each month the service was provided.

Example:

A customer subscribed to a 60-month TPP term and disconnected service during the 37th month. This customer's termination charge would be:

(36-month TPP price - 60-month TPP price) x 37 = Termination Charge

/1/ Material formerly appeared on Original Sheet 28.2, Part 15, Section 1

Issued: March 11, 2003

of this Tariff.

Effective: March 11, 2003

In accordance with an Order in Case No. 02-3069-TP-ALT, issued by the Public Utilities Commission of Ohio, dated January 6, 2003.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT A SHEET 3

/1/

SBC

P.U.C.O. NO. 20 PART 15 SECTION 1

PART 15 - Dedicated Communications Services SECTION 1 - General

6th Revised Sheet No. 29
Cancels
5th Revised Sheet No. 29

R. TERM PAYMENT PLANS (cont'd)

Termination Charges (cont'd)

2. (cont'd)

• Service discontinued in 12th through 60th month (cont'd)

The 36-month TPP term could have been completed during the months the service was actually in service.

All recurring price termination charges will be based on the TPP prices in effect at the time of termination.

3. DS3 Service Packages

· Service discontinued in the first through 11th month

Example:

A customer subscribed to a 36-month TPP term and disconnected service at the end of the fifth month. This customer's termination charge would be:

((.85 x 12-month TPP price) x (12 - 5 months)) + ((12-month TPP price - 36-month TPP price) x 5 months) \approx Termination Charge

All recurring price termination charges will be based on the TPP prices in effect at the time of termination.

/1/ Material also appears on Original Sheet 64 through Original Sheet 76 in Part 20, Section 15 of this Tariff.

Issued: March 11, 2003

Effective: March 11, 2003

In accordance with an Order in Case No. 02-3069-TP-ALT, issued by the Public Utilities Commission of Ohio, dated January 6, 2003.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT A SHEET 4

/1/

SBC Tariff P.U.C.O. NO. 20 PART 15 SECTION 1

PART 15 - Dedicated Communications Services SECTION 1 - General

6th Revised Sheet No. 28
Cancels
5th Revised Sheet No. 28

R. TERM PAYMENT PLANS (cont'd)

Termination Charges

Customers requesting termination of the service (or a leg(s) of a multi-point circuit) provided under the Term Payment Plan (TPP) prior to the expiration of TPP term will remain liable for payment of a termination charge not to exceed the remaining obligation under the TPP. The termination charge shall become due and payable in its entirety immediately upon any such termination and will be calculated as a percentage of the monthly TPP charges for the remainder of the term as indicated below.

(C)

- The termination charge for all TPP terms subscribed to prior to November 10, 1997, discontinued prior to the expiration of the selected TPP term except for:
 - Ameritech DS3 Service Packages^{/1/}
 termination charges see 3. following
 - Ameritech OC-n Dedicated Ring Service
 termination charges see 4. following
 - Ameritech Fiber Distributed Data Interface (FDDI) Service and Ameritech LAN Interconnect Service (ALIS)
 termination charges - see 6. following

will be calculated as follows:

The dollar difference between the current monthly TPP price for the TPP term that could have been completed during the time the service was actually in service or the monthly price for service in place less than 12 months and the customer's current TPP price for each month the service was provided.

/1/ DS3 Service Packages will not be available to new customers after April 10, 2000. Customers with existing DS3 Service Packages may maintain their service as currently configured, or may add/reduce the number of active Service Channels within their existing Service Package configuration subject to the terms and conditions of this tariff. However, existing customers may not order new DS3 Service Packages, renew their DS3 Service Package TPP, or upgrade their DS3 Service Packages after April 10, 2000. Customers may convert their existing DS3 Service Package(s) to DS3 Service as offered after April 10, 2000 at no charge as long as the new TPP is of equal or longer term as their previous Service Package TPP and there is no decrease in the quantity of DS3 channels. DS3 Service Packages will no be available after April 9, 2005.

Issued: June 9, 2003

Effective: June 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

SBC Tariff P.U.C.O. NO. 20
PART 15 SECTION 1

PART 15 - Dedicated Communications Services SECTION 1 - General

2nd Revised Sheet No. 28.2 Cancels 1st Revised Sheet No. 28.2

R. TERM PAYMENT PLANS (cont'd)

Termination Charges (cont'd)

- 2. (cont'd)
 - Ameritech ProtectPath Service
 - termination charges see 5. following
 - Ameritech Fiber Distributed Data Interface (FDDI) Service and Ameritech LAN Interconnect Service (ALIS) and GigaMANSM Service - termination charges - see 6. following
 - SBC Multi-service Optical Network (MON) Service and SBC Multi-service Optical Network Ring (MON Ring) Service
 - termination charges see 7. following
 - Ameritech OC-n Dedicated Ring Service termination charges see 4. following

will be calculated as the lesser of Method A or Method B as follows:

METHOD A:

(N)

• Service discontinued in first through 11th month

(40% x 12-month TPP rate x [12 - number of months in service] + [12-month TPP rate - subscribed to TPP rate] x number of months in service) = Termination Charge

Example:

A customer subscribed to a 36-month TPP term and disconnected service at the end of the fifth month. This customer's termination charge would be:

(40% x 12-month TPP rate x [12 - 5 months] + [12-month TPP rate - 36-month TPP rate] x 5 months) = Termination Charge

All recurring price termination charges will be based on the $\ensuremath{\mathsf{TPP}}$ prices in effect at the time of termination.

Issued: June 9, 2003

Effective: June 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

SBC Tariff P.U.C.O. NO. 20 PART 15 SECTION 1

PART 15 - Dedicated Communications Services SECTION 1 - General

1st Revised Sheet No. 28.3 Cancels Original Sheet No. 28.3

R. TERM PAYMENT PLANS (cont'd)

Termination Charges (cont'd)

2. (cont'd)

METHOD A (cont'd)

(N)

• Service discontinued in 12th through 60th month

The dollar difference between the current TPP price for the TPP term that could have been completed during the time the service was actually in service and the customer's current TPP price for each month the service was provided.

Example:

A customer subscribed to a 60-month TPP term and disconnected service during the 37th month. This customer's termination charge would be:

(36-month TPP price - 60-month TPP price) x 37 = Termination Charge

The 36-month TPP term could have been completed during the months the service was actually in service.

All recurring price termination charges will be based on the TPP prices in effect at the time of termination.

/1/ Material previously appeared on 6th Revised Sheet 29 of this Tariff.

Issued: June 9, 2003

Effective: June 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

SBC Tariff P.U.C.O. NO. 20 PART 15 SECTION 1

PART 15 - Dedicated Communications Services SECTION 1 - General

7th Revised Sheet No. 29
Cancels
6th Revised Sheet No. 29

R. TERM PAYMENT PLANS (cont'd)

Termination Charges (cont'd)

2. (cont'd)

METHOD B

The total monthly payments remaining under the Term Payment Plan.

(Number of subscribed to TPP months - number of months in service) \mathbf{x} (subscribed to TPP price) = Termination Charge

Example:

A customer subscribed to a 36-month TPP term and disconnected service at the end of the 34th month. This customer's termination charge would be:

(36 - 34 months) x (36-month TPP price) = Termination Charge

3. DS3 Service Packages

· Service discontinued in the first through 11th month

Example:

A customer subscribed to a 36-month TPP term and disconnected service at the end of the fifth month. This customer's termination charge would be:

((.85 x 12-month TPP price) x (12 - 5 months)) + ((12-month TPP price - 36-month TPP price) x 5 months) = Termination Charge

All recurring price termination charges will be based on the TPP prices in effect at the time of termination.

/1/ Material now appears on 1st Revised Sheet 28.3 of this Tariff.

(N)

/1/

(N)

Issued: June 9, 2003

Effective: June 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

SBC Ohio proposes to revise Part 15, Section 1, of its SBC Tariff P.U.C.O. No. 20, to modify the methodology for calculating termination liability if a customer fulfills a majority of their contract but not all of it. If a customer fulfills the majority of their contract obligation, there is the potential for the termination liability to exceed the remainder of their contract commitment. A customer should not have to pay an amount greater than the amount committed to under their Term Payment Plan. This tariff provision reflects this thought.

Exhibit C

State of Ohio)	
)	
)	SS
)	
County of Franklin)	

AFFIDAVIT OF ROBERT J. WENTZ

Robert J. Wentz, being first duly cautioned and sworn, deposes and says as follows:

- 1. I am the Manager Dockets & Issues for SBC Ohio, where one of my responsibilities is to prepare tariff applications such as the one this affidavit supports.
- 2. I am aware of the rule of the Public Utilities Commission of Ohio, Ohio Admin. Code Section 4901:1-6-17 that applications for abandonment of all services, withdrawal of a service, amendment of a certificate, change in carrier's name, price increases, and changes in terms and conditions of an existing service, must contain an affidavit attesting that prior actual customer notification was provided to the affected customers by bill insert, bill message, direct mail, or, if the customer consents, electronic mail. For cases in which the Commission review period is 30 days or less, the notice must be sent to customers at least 15 days prior to filing the application with the Commission. For cases in which the Commission review period is greater than 30 days, the customer notice must be filed simultaneously with the application being filed at the Commission. In addition to the affidavit, the application, when filed at the Commission, must include a copy of the actual notice that was sent to affected customers.
- 3. I have worked with our corporate customer notification group and have confirmed that a customer notice meeting the test of that rule has been provided.
- 4. Therefore, I hereby attest that SBC Ohio has met the requirements of that rule.

Sworn to and subscribed before me this 944-day of

NOTARY PUBLIC STATE OF OHIO MY COLUMNS SION BY DIRES 14-12-05 The bill page message shown below ran from May 1, 2003 through May 28, 2003.

TERMINATION CHARGES

Effective 6/9/03 SBC Ohio is modifying Terms and Conditions of Dedicated Communications Services to change the method of calculating Termination Charges. The new Termination Charges will be the lesser of the current method of calculating Termination Charges, or the total monthly payments remaining under the Term Payment Plan. For questions please call the number on your bill.